THE PERFORMANCE AMONG FOREIGN WORKERS: A STUDY ON CNLT (FAR EAST) BERHAD

AHMAD KHUSAIBE BIN ABU BAKAR (2004334167)

Submitted in Partial Fulfilment of the Requirement for the Bachelor of Business Administration (Hons) International Business

FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA MELAKA

2007

ACKNOWLEDGEMENT

"In the name of Allah, The Merciful, The Beneficent"

Alhamdulillah, although face with many problems, gratefully thanks to Allah S.W.T., which gave me the strength and patience to do this research. Without His permission, I can't finished this thesis.

I am extremely indebted to En. Syahbudin Bin Senin, my advisor, for his encouragement, dedication and optimism, which made this thesis a reality. Also thank to all lecturers in Faculty of Business Administration especially to our coordinator programme, Ass. Prof Hjh Marimah Bt Muhammad Ali for her willingness to help to ensure that I can finish this research.

I also would like to convey my deepest appreciation to all staff at CNLT (Far East) Berhad especially to Human Resource Manager and officer in Human Resource Department for their support and help. Without their cooperation, it is hard for me to get all information and data that I needed to complete this research.

Lastly, I deeply thankful to my parent and friends, with their consistent prayer, encouragement and support, I became strong to face with many challenges during this research process.

Wassallam.

Ahmad Khusaibe Abu Bakar

BBA (Hons) International Business

Mara University of Technology

Malacca Branch

	TABLE OF CONTENTS	
		PAGE
DECLARAT	TON OF ORIGINAL WORK	i
LETTER OF	SUBMISSION	ii
ACKNOWL	EDGEMENT	iii
TABLE OF	CONTENTS	iv
LIST OF FIG		vi
LIST OF TA		vii
ABSTRACT		viii
CHAPTER 1	: INTRODUCTION	
1.1	Background of Company	1
1.2	Problem Statement	4
1.3	Significant of the Study	5
1.4	Research Objective	6
1.5	Research Question	6
1.6	Scope of Study	6
1.7	Limitation of Study	7
1.8	Definition of Term	7
1.9	Thesis Overview	8
1.9		0
CHAPTER 2	2: LITERATURE REVIEW	
2.1	Introduction	9
2.1	International Labour Migrant	11
2.2	Foreign Workers	14
2.3		14
2.4	Performance or Productivity of Workers Workers Absenteeism	
		17
2.6	Health and Well – Being	19
2.7	Overtime	22
2.8	Conclusion	24
CHAPTER 3	3: RESEARCH METHODOLOGY	
3.1	Introduction	25
3.2	Variable	23
J • bit		25
	3.2.1 Dependent Variable	25
2.2	3.2.2 Independent Variable Theoretical Framework	
3.3		26
3.4	Hypothesis	26
3.5	Research Design	27
3.6	Population	27
3.7	Sample	28
3.8	Data Collection Method	
	3.8.1 Primary Data	
	3.8.1.1 Interview	28
	3.8.1.2 Observation	29

LIST OF FIGURE

Page

Figure 3.1:	Schematic Diagrams for Theoretical Framework	
Figure 4.1:	Comparison of Foreign Workers by Country, 2001 – 2005	
Figure 4.2:	Foreign Workers Absenteeism Rate	
	(January 2001 – December 2005)	35
Figure 4.3:	Foreign Workers Annual Leave Rate	
	(January 2001 – December 2005)	37
Figure 4.4:	Foreign Workers Medical Leave Rate	
	(January 2001 – December 2005)	38
Figure 4.5:	Overtimes Rate of Foreign Workers	
	(January 2001 – December 2005)	39
Figure 4.6:	Production of Foreign Workers	
	(January 2001 – December 2005)	40
Figure 4.7:	The Mean Production Per Worker of Foreigners	41

ABSTRACT

Many studies on performance of workers have been conducted, but not many studies focused on the foreign employees performance in organization especially in term of factors that has influenced the foreign employee performance. Thus, purpose this study is to identify the factors regarding to the performance of foreign employees. This study was conducted in CNLT (Far East) Bhd., one the manufacturing company located in Seremban, Negeri Sembilan. In addition, the study done based on foreign employees monthly data from year 2001 to 2005.Besides,These foreign workers data were classified according their origin country. The finding of these study found that all of foreign workers practiced the factors influenced their performance namely absenteeism, annual leave, medical leave and overtime. The result reveals the existence a positive relationship between those factors and performance, but it given significant impact to only workers from three countries. Hopefully, this study can give a lot of benefit to the company, for them to make any decision to improve not only foreign workers but all of the employees worked with company.