Health-care information: access or implementation?

Authors' reply

We thank Haris Riaz and colleagues for their interest in our Comment.¹ The term access in the context of our Comment not only implies open access to newly generated research findings, but also incorporates pre-existing knowledge making available to health-care workers and caregivers. Making essential healthcare information available at the end-user level through seminars and tutorials, among other modalities, is indeed an indispensible part of ensuring access in the truest sense of the term. As mentioned by Riaz and colleagues, continued medical education and recertification procedures are necessary, which are basically structured methods to assure information dissemination, reinforcement, and retention. We advocate the very same outcomes, not only for medical professionals, but also for health-care providers and caregivers at all levels.

We wonder however why Riaz and colleagues state that "there is no evidence to show that such an intervention in the home setting improves mortality". Substantial rigorous evidence² shows that use of oral rehydration solution, even in the home or community settings, can reduce mortality from diarrhoea. Evidence for other recommended home fluids is scare, but in areas with low coverage of oral rehydration solution, home fluids are still recommended for rehydration.³

A decrease in research funding is a matter of urgent concern, but research funding and funding to increase access to health-care information need not be mutually competitive. No suggestions to divert funds from basic or clinical research to ensure access have been made. However, the very point of research will be nullified if the results do not reach the end-users who put evidence into practice: thus a balance between the generation and the dissemination of health-care information is of utmost importance. Although the importance of generation of healthcare information is self-evident, the matter of dissemination has always been put on the sidelines. Information dissemination is a complex, dynamic process, which controlled by sociocultural, is economic, and political agendas. Therefore, the wisdom generated from research does often not distill down to the end-users, the physicians, and other medical professionals who are fiahtina the battle at the bedside. Painstaking policy making, ensured implementation, quality assurance, monitoring, and reviewing are necessary to ensure that the endpoint is reached.

The effects of research are seen in the change it brings about locally, nationally, and globally, and we will remain chasing that goal until and unless we ensure adequate dissemination and access to the generated wisdom.⁴

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