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Decision Model for Software Architectural Tactics Selection based on Quality Attributes Requirements

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Abstract

Due to increasing industrial demands toward software systems with increasing complexity and challenging quality requirements software architecture and implementation mechanisms become an important activity. The decisions made during architecture design have significant implications on quality goals. As addressed, there is a lack of available standard models, architecture frameworks for enabling implementation of quality attributes specially for business intelligence environment and application order to rapidly and efficiently supports decision-making. In addition, a lack of researches related to Quality Attributes (QA) requirements, its implementation tactics, and interrelations or correlations between them. The increasing systems complexity mandates software architects to choose from a growing number of design options (decisions) when searching for an optimal architecture design in a specific domain with respect to a defined (set of) quality attributes and constraints. This results in a design space search that is over human capabilities and makes the architectural design task more complicated.

In this paper, researcher aimed to reveal most of quality attributes implementation tactics affecting applications architectures properties. Several quality attributes of software investigated using applied research methods with mixed quantitative (linear, non-linear analysis techniques. It proposes an initiative for finding an easy and systematic way of addressing quality attribute requirements to a set of implementing architectural tactics.

Finally, the findings analyzed and visualized in a way that can support decision stakeholders in addition to a new concept of “safe-tactics” introduced as reduced (pruned) set of tactics that are claimed to be better used in general refactoring cases. In addition, a software tool is developed throughout this research effort as result of gained knowledge and addressing the research findings.

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1 Background

Architecture specifications and models are used to structure complex software systems and to provide a tenet that is the foundation for other software engineering activities. The decisions made during the activity of architecture design have significant implications on software quality goals¹. In addition, the modern systems and business intelligence applications implies fundamental knowledge redistribution and requires a careful rethinking of the management of information resources and knowledge bases². This mandates more rational decisions should be carefully taken and formal methods and tools should be introduced.

In addition, the growing use of cloud computing, software as a service, as well as open source, increase the demand for enterprises to implement new applications specifically business intelligence (BI). Related to this, a framework that can help in assessing the readiness of BI implementation for enterprises is increasingly required³. Business intelligence level of readiness can be evaluated while it still considered weak but it can be identified. The current framework tries to further improve the success rate and reduce complexity of BI implementation. The key factors in implementing BI architecture specially based on service-oriented architectures have not yet been systematically investigated⁴. Most of the prior studies focus on organizational and managerial perspectives over the technical factors. In this research, the technical factors and tactics that have most affect the implementation of BI architecture

Lately, a gap noticed within professional communities and formal researches related to implementation tactics and software QA requirements. In addition, interrelations and correlations between them and its implication in terms of and/or cost assessment are almost absent in architect decisions. It has been found scattered across many professional and research communities and system domains while similar approaches are proposed in multiple domains without being aware of each other¹.

Quality Attributes (QA) has significant influence on the architecture of enterprise systems. As Architecture provides the foundation for achieving quality attributes and adhered to in the implementation. In the present research, the researcher surveyed and defining the main quality attributes. In addition, the interaction and effect of each quality attribute with implementation tactics.

1.1 System and Software Architecture Modeling

System Architecture can be defined as the set of principal design decisions taken for a system. System architecture is a means for describing the elements and interactions of a complete system including its hardware and software elements⁵. It is concerned with the elements of the system and their contribution toward the system's goals but not with their substructure.

Software architectures provide high-level abstractions in the form of coarse-grained processing, connecting data elements, their interfaces, and their configurations. This additional level of abstraction, while a means for comprehension and construction of software systems, and requires an additional effort for its use¹.

The software architecture of a program or computing system is the structure or structures of the system, which comprise the software elements, the externally visible properties of those elements, and the relationships among them (Bass, Clements, & Kazman, Software Architecture in Practice, 2003).

Functionality is the ability of a system to do the work it was intended to do. Functionality often has associated quality attribute requirements (e.g., an application function is required to have a certain level of availability, reliability, and performance). Architect can achieve functional requirements and yet fail to meet their associated quality attribute requirements, as functionality can be achieved using many different architectures.

Enterprise architecture frameworks are aimed at the architecture of the whole organization (sometimes referred as the "application landscape"), rather than the systems within it. However, they share many of the concepts of their systems architecture counterparts, and in particular, they all have at their core the notion of views⁶.

1.2 Quality Attributes

One of the important concepts in software architecture specification is identifying required levels of measurement of software quality attributes (QA) or system qualities such as performance, security, availability

reusability and so on. Architects have to choose from a growing number of design options (decisions). Search space become often beyond human (architect) capabilities for an optimal architecture design and implement tactics within a specific requirements-context or domain with respect to a defined (set of) software qualities constraints.

Quality attributes are properties of work-products or products by which stakeholders judge their quality. Examples of quality attributes by which stakeholders may judge the quality of software systems may include availability, usability, interoperability, configurability, performance, security, modifiability, reliability, portability etc. The degree to which a software system meets its quality attribute requirements depends on its architecture. Thus, architectural decisions are made to promote various quality attributes and a change in architecture to promote one quality attribute often affects other quality attributes. Achieving quality attribute requirements can only be done through rationale choice of architectures.

Architecture provides the foundation for achieving quality attributes but is useless if not adhered to in implementation. That is why the implementation of the architecture should be aligned, controlled and adapted to implementation context. It is important to consider the most positive as well as the most negative influence imposing an architectural style¹. Measurements of software quality attributes, is one of the important concepts in software architecture evaluation and variety of techniques are used for analyzing specific quality attributes of a system¹. Promoting one quality attribute requirement usually has an adverse effect on some other quality attribute requirement¹. Architectural decisions will promote some quality attribute requirements while inhibiting others, resulting in quality-attribute tradeoff decisions. These tradeoffs are best dealt with in the earliest phases of system development-during the design of the architecture¹.

In general, it is not possible to select an architecture style, which addresses all of quality attribute requirements. A specific style is suitable for some special goals and not for all purposes, as provide not all quality attributes simultaneously could be achieved¹. Therefore, the selection of architecture style must have good trade-off between required quality attributes in system.

2 Quality Attributes and Tactics

Quality attributes are characteristics that the system has, as opposed to what the system does, such as usability, maintainability, performance, and reliability⁷. Quality attributes are not simply met, but rather, satisfaction is a scale that can be viewed in a scenario (Bass et al., 2003; Bachmann et al., 2005). Considering the fact that quality attributes tend to be system-wide characteristics, system-wide approaches are needed to achieve them. Satisfaction should be reached on system architecture level, not on component level⁸. Systems have multiple important quality-attributes and decisions made to satisfy a particular quality attribute will affect other quality attributes. For example, decisions to maximize performance will require cost of additional memory needed. Therefore, architects must make tradeoff decisions to implement software that optimizes the best set of quality attributes combinations⁸.

Because of the importance of quality attributes, it is critical that they be considered during early architecture design. It has been addressed that architects commonly consider them simultaneously⁸. However, architects making architectural decisions concerning which tactics to implement and it could be difficult to implement correctly and control.

Tactics are measures taken to improve quality attributes. A tactic may be easily implemented using the existing structures (and compatible behavior) as a particular architecture pattern. Consequently, a tactic may require significant refactoring to structure and behavior of the pattern, or apply entire new structures or behavior. In this case, implementation of the tactic will be more difficult and mandate extensive testing effort. Tactics can be classified as design time tactics related to overall approaches to design and implementation, such as “informing users” to improve modifiability, or may be runtime tactics, which are particular aspect of a quality attribute, as “users authentication” to improve security⁸.

The implementation tactics should be selected based on quality attribute requirements. For example, security can be improved by resisting attacks, detecting attacks, and recovering from attacks. These are categories of tactic

security. Tactics for the “resisting attacks” design concern including: Authenticate users, Authorize Users, Maintain Data Confidentiality, Maintain Integrity, Limit Exposure, and Limit Access⁸.

In some cases, tactics are alternate ways of implementing a design concern. For example, a design concern availability (often called reliability) is “Fault Detection.” Two tactics for fault detection are “Ping/Echo” “Heartbeat (dead man timer)”. We note that while the model applies to both design time and runtime tactics have focused primarily on runtime tactics for simplicity. The implementation of tactics improves the level quality attribute. However, tactics as addressed will also have side effects on other quality attributes⁸. These effects are positive in some cases, and they are negative in many cases, as it will be more elaborated within the next section of the paper.

3 Implementation of Methods

As multi-disciplinary research methods used in this research applied research survey and case study oriented methods with mixed quantitative (linear) and non-linear (data mining) analysis techniques.

The main survey has been conducted for the period of twelve months (one complete year) during the period December 2013 to November 2014. Questionnaire used as one of methods used in this study. As the researcher desires to collect factual information on factors contributing to the area of subject, a “likert” type questionnaire developed to collect data for the research questions stated.

The questionnaire was made up of 50 close-ended items for the stakeholders. Close-ended questions are quick to compile and straight forward to code. It was distributed personally to the stakeholders of the selected groups of companies, or enterprises on appointed and accepted dates. The researcher discussed the questions with them and later distributed them to respondents to answer. This was adopted by the researcher because it helps in determining values as well as views, attitudes and experiences of the respondents. The purposive sampling used the selection of the respondents and utilized to answer the questionnaires.

In this regard, purposive sampling based on certain criteria laid down by research that the respondents in the population have meaning for the data that will be gathered. The respondents of the study will be designers, architects from academia and industry who are involved in the software development and engineering processes.

As part of reference data analysed, the constructed dataset developed based on evaluating the ten non-functional requirements over fifty-two affecting architecture implementation tactics listed in Table 1, which resulted in possible effects as search space size. While we have nine scale degrees for measuring effect of a specific tactic on each non-function requirement, we will have three-dimensional space to model (quality attributes dimension, implementation tactics dimension, and positive/negative effect dimension listed in Table 2). This constructs a table with 4,680 records used in decision tree induction.

Table 1. Surveyed Tactics

Group	Code	Name	Code	Name
Fault Detection	1	Ping/ Echo	2	Heartbeat
	3	Exception		
Recovery Preparation and Repair:	4	Voting	5	Active Redundancy
	6	Passive Redundancy	7	Spare
Recovery Reintroduction:	8	Shadow	9	State Resynchronization
	10	Rollback		
Prevention:	11	Removal from service	12	Transaction
	13	Process Monitor		
Resisting Attacks:	14	Authenticate Users	15	Authorize Users
	16	Maintain Data Confidentiality	17	Maintain Integrity
	18	Limit Exposure	19	Limit Access
Detecting Attack:	20	Intrusion Detection		
Recovering From Attack:	21	Restoration	22	Identification by audit trail
Failure Detection:	23	Timeout	24	Time Strap (stamp)
	25	Sanity Checking		
Failure Containment:	26	Redundancy	27	Replication
	28	Functional Redundancy		

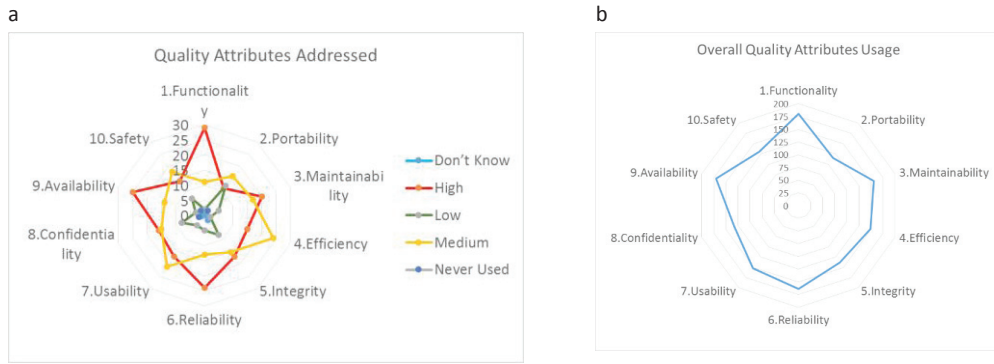


Figure 1: (a) Addressed QA usage levels frequencies; (b) Addressed overall ranked QA usage frequencies.

The responses to questions in the given variables were scaled using the five-pint-scale or Likert scale system given weight (rated). The normalized rated QA values listed in Table 5 and visualized in Figure 3.

Table 5: Resulting normalized QA values (weighted QA's importance).

QA Normalized Values	0.12	0.08	0.10	0.10	0.09	0.11	0.10	0.09	0.11
BI Normalized Values	0.13	0.07	0.10	0.11	0.11	0.14	0.07	0.07	0.14

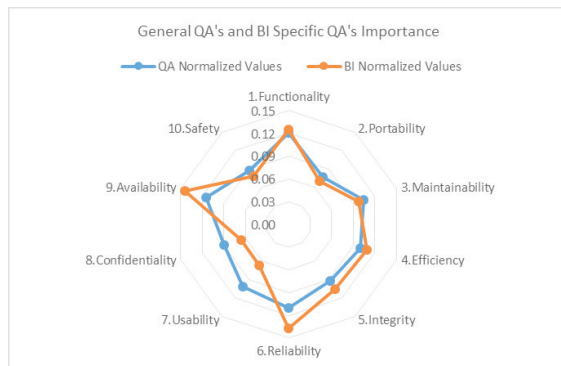


Figure 2: General QA's and BI Specific QA's Importance

Referring to Figure 2 visualized results, it can be concluded visibly that the interest goes more important in BI environments for the following QA's in order:

- Availability
- Reliability
- Integrity

Figure 4 visualizes the pruned decision tree reduced (common) twenty tactics considered as most-affecting for trade-offs for implementing the non-functional requirements as deduced from resulting decision tree.

4 Implementation

The implementation effort aimed to develop an easy-to-use and to understand decision model and tool to this process easier, rationale and systematic. Thus supposed to maximize requirements satisfaction and hav

optimal set of tactics to implement. In addition, a well prepared set (from the research results) of reduced (compr twenty tactics considered as most-positive-affecting tactics for trade-offs in which we name it “safe-tactic: implement for moving most of the addressed system qualities to better levels without having significant neg: impact on other qualities.

In addition, provide roadmap and guidelines for software architects they can use to rationalize architecturally significant decisions when considering different domains and/or changing quality attrit requirements.

The implemented tool addresses the core part of the proposed decision framework, which is to map, recomr and measure the best implementation design decisions tactics that satisfies specified levels of quality attrit requirements and measure its interrelated effects. Appendix A shows the developed database design corresponding scheme description for the developed tool.

The implemented results including introduced “safe-tactics” are listed in Table 6.

Table 6. The decision tree survived tactics after pruning: named “safe-tactics” list

ID	Tactic Name	Rank	ID	Tactic Name	Rank
51	Component Replacement	1	39	Anticipated Changes	2
40	Generalize Module	3	33	Reconfiguration	4
24	Time Strap (stamp)	5	35	Record /Playback	6
21	Restoration	7	30	Fix the Error	8
23	Timeout	9	18	Limit Exposure	10
11	Removal from service	11	15	Authorize Users	12
6	Passive Redundancy	13	2	Heartbeat	14
14	Authenticate Users	15	26	Redundancy	16
8	Shadow	17	4	Voting	18
37	Specialized Access Routines/Interfaces	19	1	Ping/ Echo	20

5 Conclusions

General framework for implementing architecture with a specific QA’s requirements were proposed developed for supporting relevant stakeholders design decisions. It has been observed as validated in the dec tree pruning, that the implementation of many tactics is almost useless and in many cases harmful. This propose reduces (pruned) set of tactics that are better used in general refactoring cases as shown in the pruned decision named “safe- tactics”. It has been selected as the largest positive trade-off effects for the evaluated ten qu attributes, while having the least negative effect on the same set of quality attributes.

The stakeholders have been derived through surveys with participants in the field of architec implementation, and service providers. The participants observed that it clearly shows which components mu refactored or modified. The participants observed that it is useful to use and know how tactics interact with other and their effect on quality attributes required levels.

The case study showed several benefits of implementing suitable tactics in the distributed architecture d specially moving towards more BI environment readiness. In addition, it shows the addition of tactics for performance and security; where an additional authorization component was required affect the compone performance. In addition, it has been observed that the amount of documentation needed is becoming smaller the modelled rules as it clearly addresses the QA-tactics rationale. As documentation of interaction between quality-attributes and tactics exists, it can be leveraged to minimize the amount of writing needed.

The interaction of multiple tactics as well as tactics on multiple patterns should have additional study. W considering how the impact of tactics changes when considered in the context of multiple quality attribute l required. It has long been known that architecture patterns and quality attributes are dependent, but have signif interaction with each other. We have found that this relationship is very rich, and involves the implementatic quality attributes through tactics.

Finally, the interaction among quality attributes and tactics falls into several general categories, based on the of changes needed in order to implement the tactic. The amount of work required to implement a tactic i architecture that uses a pattern depends on the type and volume of change needed.

As a limitation, it need more research to know how to generalize proposed and implemented frameword general model for measuring enterprise BI readiness from solutions architecture prospective.

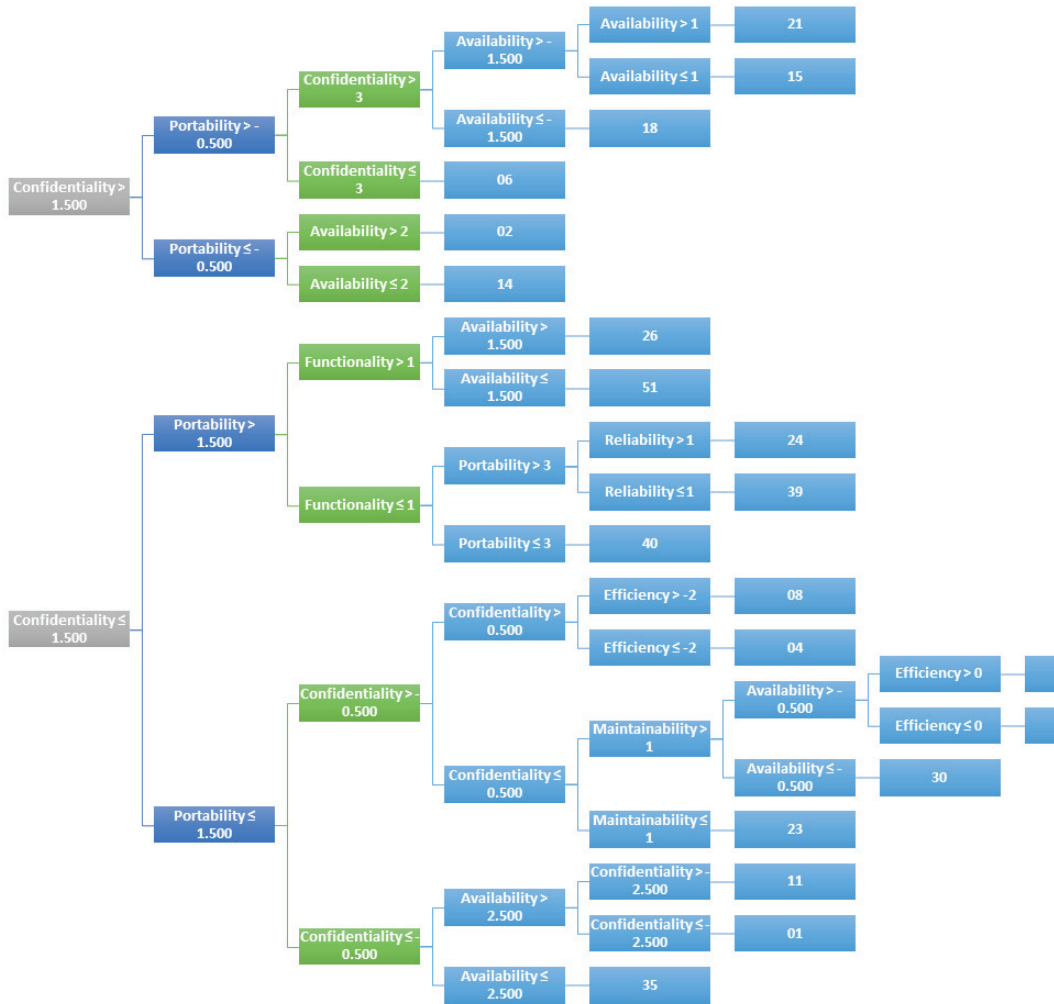


Figure 3: Visualized implemented rules deduced from the Decision Tree for Tactics Selection

Appendix B. Survey Data Summary

The following table summarizes selected responses data from conducted survey related to applications tec domain.

Table 7: Number of Systems per Respondents Country

Country	Data-flow and Production	IS and Enterprise Systems	Web-Based Systems	Scientific Applications	Cloud Computing Applications	Mobile Applications	DSS and BI Apps	Total
Australia		2	5	0	2	4		13
Belize	34	32	30	32	28	39	86	281
Canada	2	0	1	0	0	2	0	5
Colombia	3	5	1	0	2	1	1	13
Egypt	111	21	15	0	5	5	5	162
France	1	1	1	1	1	1	1	7
Germany	1	0	2	0	0	0	0	3
India	29	12	33	0	5	4	4	87
Japan	5	4	5	4	1	4	4	27
Kuwait	0	1	0	0	0	0	0	1
Macedonia	3	8	8	0	2	0	3	24
Pakistan	2	2	1					5
Romania	2	1	1	0	1	0	1	6
South Africa	2	0	10	0	2	5	0	19
Spain	3	3	6	0	1	1	2	16
Sweden	0	2	1	0	1	0	0	4
United Arab Emirates	6	6	7	1	3	4	3	30
United Kingdom	5	3	27	2	3	1	0	41
Uruguay	3	0	4		4		1	12
Unknown	23	6	5	0	1	0	3	38
Total	235	109	163	40	62	71	114	794

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