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## Regulatory Changes and Productivity of the Banking Sector in the Indian Sub-continent

SHABBAR JAFFRY, YASEEN GHULAM, SEAN PASCOE, and JOE COX

### I. INTRODUCTION

Efficiency plays an important role in the operation of firms. If firms are pursuing a policy of shareholder wealth maximisation, this implies that maximum efficiency is extracted from a firm's resources during the production process, or that the minimum quantity of inputs is used to achieve a desired level of output.

Studies on efficiency in firms have been relatively forthcoming and include work on technical efficiency in the Japanese manufacturing sector [Hitomi (2004)], the UKCS Petroleum Industry [Kashani (2005)] and labour efficiency of the Indian farming industry [Kumbhakar (1996)].

However, there is little in the way of research conducted on efficiency within the banking sector, and even less on the banking sectors of developing economies [Berger and Humphry (1997)]. This is unfortunate, as banks and financial institutions are the most important organisations in overall financial intermediation and economic acceleration of a country. Banks play a significant role in converting deposits into productive investment [Podder and Mamun (2004)]. For this reason, the study of banking in developing economies entails a greater significance.

This paper seeks to examine the efficiency of the banking sectors in India, Pakistan and Bangladesh, over the period 1993–2001, a period which is also characterised in the Indian sub-continent as a period of significant reform, deregulation and liberalisation in each country's respective banking sectors.

This process of liberalisation and modernisation is vitally important in this particular case. Because of its unique position within the framework of an economy, the banking industry of a country is invariably more heavily regulated and scrutinised than other industries. This trend is particularly apparent in developing economies, where banks tend to exhibit poor performance as a result of overly prohibitive regulation [Kumbhakar and Sarkar (2003)]. Thus, tests of efficiency can be made more meaningful by including some comparison of efficiency both pre and post modernisation. However, as subsequently outlined in the paper, prior studies

Shabbar Jaffry, Yaseen Ghulam, Sean Pascoe, and Joe Cox are based at the Department of Economics, Portsmouth Business School, University of Portsmouth, Portsmouth, UK.

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into technical efficiency both pre and post deregulation have displayed mixed results in terms of the impact such measures have had upon efficiency. Expectations upon the result of the modernisation and deregulation of the banking industries in the countries of the Indian sub-continent are therefore unclear.

## II. COUNTRY CASE STUDIES

In the 1980s and 1990s, a large number of economies undertook extensive processes of liberalisation and modernisation, particularly with respect to financial and banking industries. The developed world led the way in this respect, with most notably the USA experiencing productivity and efficiency increases as a result of the relaxation of the country's regulatory environment. Developing countries have also experienced a degree of de-regulation. The Indian sub-continent of South Asia is a prime example of such a trend, with a majority of major revisions to the operation of their respective financial centres coming in the early 1990s.

India is a country in the heart of this sub-continent. The country was a part of the British Empire until it was recognised as a republic in 1947. India has shed its dependence on agriculture since it has become a republic. Now, some of the fastest growing industries include IT, textiles and mining.

Banking has also become an emerging industry in the modern era. The Bengal Bank was the first British patronised modern bank in India, and was established in 1784. Today, there are more than 458,782 institutions channelling credit into the various areas of the economy. The banking sector in India has historically been highly regulated, but gradually the restrictions imposed by such a regime are being lifted. The first 'wave' of reform began in 1969, when fourteen major banks were nationalised. Six more commercial banks were nationalised in 1980. A number of new reforms were introduced during the period 1992-1997. These include a reduction in reserve requirements, privatisation of public sector banks, interest rate deregulation, and an effort to remove barriers to market entry. As such, the Indian banking sector is currently in a transitional phase. Public sector banks are also trying to reduce manpower, non-performing assets and government equity. Foreign direct investment ceilings have also increased under the reforms.

This series of actions has brought about a number of trends, including an increased take up of technology among private sector banks, and increased tendency toward mergers and consolidations among Indian private banks, and a general streamlining, involving a reduction in manpower, non-performing assets and government equity. There has also been a trend of banks diversifying their portfolios in order to achieve better risk management.

Since the reforms began in the early 1990s, public sector banks in India have found it extremely difficult to compete against private sector banks and foreign banks. In response to this, public sector banks are in the process of cutting excessive use of manpower and non-performing assets, as is their right under the new reforms. Other

responses to deregulation and modernisation have included an increase in the volume of merger and acquisition activity, an increase in the use of technology, an increased usage of diversification and more sophisticated risk management techniques.

Pakistan neighbours India in the sub-continent, and has historically seen similar trends emerge in terms of banking to India. As a distinct country, Pakistan gained independence from the British Empire in 1947 and a Pakistani central bank established in 1948. Whilst initially the country was initially very poor, with a significant portion of national wealth generated from agricultural activities, in the modern era the country's growth rate has been consistently above the world average. Pakistan achieved a real GDP growth rate of 5.1 percent in 2002-03, which made it the second fastest growing economy in the world.

However, in the 1990s, the country experienced an economic slowdown as a result of poor policy-making where the activities of Pakistani banks were focused around subsidising the fiscal deficit, serving a few large corporations and engaging in trade financing. Additionally the financial system suffered from political interference in lending decisions and also in the appointment of banking managers.

The wave of deregulation and financial modernisation experienced in Pakistan during the late 1990s was directly in response to some of these problems. These included strengthening of prudential regulations, a market driven exchange rate system, and the appointment of independent persons to the board of directors of nationalised banks and an enhanced capital adequacy requirement and a reduction in the restriction on branching.

Similar ramifications were observed in the case of the Pakistani deregulation as were seen in India. Again, there was a significant increase in merger and acquisition activity, as well as an expansion of branching networks by private and foreign banks. There has also been the introduction of new technologies to aid in the process of automation and the exploitation of the growing consumer finance market, and a reduction in the volume of non-performing loans.

Reform of the banking sector is now entering a second phase, where local banks are being asked to raise their paid capital, follow a maximum disclosure requirement and make full provision against non-performing loans. Foreign banks have thrived in the past due to significant investments in technology, including ATMs and credit cards. However, at the current point in time, many foreign banks are selling to local banks [Kazmi (2002)]. The fall in fortunes of foreign banks can be put down to, in part, an increased confidence in privatised domestic banks.

Bangladesh is a country in the East of the Indian sub-continent (the former Bengal region). Bangladesh has remained relatively under-developed when compared to India and Pakistan. Rice and garment exporting remain the most important industries in the country. Bangladesh has found it difficult to achieve the stability from which to promote the levels growth that India and Pakistan have achieved, largely as a result of repeated natural disasters—most notably flooding.

The Bangladeshi banking sector, relative to the size of its economy is comparatively larger than many economies of similar level of development and per capita income. The total size of the sector at 26.54 percent of GDP dominates the financial system [Sayeed, *et al.* (2002)]. Despite its size, the Bangladeshi banking sector has historically been underdeveloped. Bangladesh Bank, the central bank of Bangladesh, was established in 1971. The formation of the country had had caused those banks that were inherited to be quickly merged and nationalised.

In the early 1990s, faced with a high proportion of non-performing loans, and frequent accusation of corruption, there was a shift in policy by those responsible for regulating the Bangladeshi banking sector. As with both India and Pakistan, Bangladesh has too embarked upon a period of significant deregulation, again beginning in the early 1990s. Methods employed in this instance include a general strengthening of the regulatory environment, enforcement of loan classification, a recapitalisation and privatisation of public sector commercial banks, as well as a gradual reduction of political interference in lending priorities.

These measures have resulted in Bangladeshi banks attempting to diversify and strengthen their portfolios (especially the case with commercial banks), an improvement in the non-performing loan ratio and a significant rise in interest related income for all Bangladeshi banks. However, overall earning and profitability have remained quite unstable despite the programme of reforms.

### III. FINDINGS OF OTHER PAPERS

As previously stated, in the 1980s and 1990s, a large number of developing economies undertook extensive processes of liberalisation and modernisation, particularly with respect to financial and banking industries. The developed world led the way in this respect, with most notably the USA experiencing productivity and efficiency increases as a result of the relaxation of the country's regulatory environment.

A number of studies have documented this phenomenon within various American industries, including air transportation, telecommunication and freight transportation. Theory does not dictate a clear expected result of deregulation and modernisation in the banking sector in terms of efficiency gains, as the consequences of deregulation may depend on industry conditions prior to the deregulation process, as well as the type of deregulation employed [Berger and Humphrey (1997)].

As a result of this, studies of efficiency in banking have not displayed as clear-cut trends as are illustrated in the above examples. US studies in particular show that productivity within the banking sector decreased following regulation [Berger and Mester (2001)]. Wheelock and Wilson (1999) concurred and observed declining efficiency and productivity within the US banking sector over time (but did not look at any regulatory changes during that period). However, Bauer, *et al.* (1993) observed that interest rate competition between US banks has not significantly changed post-deregulation.

In contrast, there have been several studies that point to deregulation and modernisation having a positive effect upon efficiency. Gilbert and Wilson (1998) showed that Korea's process of privatisation has resulted in its increased output and productivity. These results have also been observed in banking studies. Berg, *et al.* (1992) find that deregulation on volume and interest rate of bank lending led to an improvement in the efficiency of Norwegian banking. Zaim (1995) found that a similar trend existed in the case of the Turkish banking sector.

There is a debate as to whether or not increased merger and acquisition activity—frequently a by-product of deregulation and liberalisation—has a significant effect upon efficiency. For example, Resti (1998) analyses 67 bank mergers in Italy, and found that larger firms who are less efficient still tend to engage in merger activity as the buyers, with a view to making efficiency gains. Christopoulos, *et al.* (2002) suggest that there is an incentive to conduct merger activity, in that the buyer will obtain cost and efficiency gains, as a great majority of banks involved in mergers and acquisitions exhibited increasing returns to scale. Cuesta and Oreia (2002) use a stochastic output distance function to accommodate multiple output technology for Spanish savings banks during the period 1985–1998. The study concludes that merged firms will be more efficient than non-merged firms.

Bonnaccorsi di Patti and Hardy (2005) examined the efficiency of the Pakistani Banking sector in isolation. Over the period of modernisation, they observe an increase in efficiency as a result of the new competitive environment resulting from the first round of deregulation. It was also found that new private banks sometimes outperformed foreign banks in terms of efficiency.

There are a number of competing approaches to the measurement of efficiency.

For example, Atkinson and Primon (2002) formulate shadow distance and shadow cost systems as approaches to estimating firm technology, allocative efficiency, technical efficiency, and productivity growth, using panel data for 43 US utilities over 37 years. The two models diagnose an over-use of capital relative to labour and energy and the under-use of energy relative to labour.

Cooper, *et al.* (1995) study the impact of the 1978 Chinese economic reforms on the Textiles, Chemicals and Metallurgical Industries, using data covering the period of 1966–1988. In all three industries, there was found to be a dramatic increase in efficiency, which was manifest almost immediately following deregulation.

Mendes and Rebello (1999) study the Portuguese banking sector, and illustrate that deregulation in that specific case did not lead to an increase in cost efficiency, but rather to technological regress.

Fukuyama and Weber (2002) use panel data on Japanese banks over the period of 1992–1996, productivity growth is measured and decomposed into changes in output allocative efficiency, input technical efficiency and technical change. The

study concludes that Japanese banks experienced productivity declines over the period of analysis and that each bank could have used somewhere between 78–93 percent of actual inputs if they had chosen the most efficient, revenue maximising combination of outputs.

Khumbhakar, *et al.* (2001) use a short run profit function to investigate the effects of deregulation on the performance of Spanish savings banks over the period 1986 to 1995. The study concludes that mean output losses due to technical inefficiency increased post deregulation, suggesting that struggle to keep pace with the changing banking environment. The authors also find that branch expansion is an effective competitive strategy (as banks which employed this strategy showed technical progress every year).

Stochastic frontier estimation is frequently used in efficiency analysis. Models of this nature usually estimate a usage function for one or more factors of production, giving the minimum amount of that resource technically necessary to produce a given level of output. The difference between the ‘frontier’ and the actual in each specific case is equivalent to the individual level of relative inefficiency of that particular firm.

The use of stochastic frontier models has increased dramatically since early work by Shephard (1970), Aignes, *et al.* (1977) and Meeusent and Van den Broeck (1977). Contemporary examples of such studies are manifold. For example, Sena (2004) examines a sample of firms from the Italian manufacturing over the period 1989–1994 in order to establish whether financial constraints create an incentive for firms to improve efficiency over time. The study indicates that technical efficiency can be affected by the financial resources availability so that once a firm cannot have access to external financial resources, then it has an incentive to improve its technical efficiency.

Rossi (2001) uses a stochastic frontier approach to analyse the technical change in the post-privatisation period in the gas distribution sector in Argentina. They find that there is both a catching up effect and a shift in the frontier, which shows that the sector as a whole improved its efficiency post privatisation.

Heshmanti, *et al.* (1995) investigate the issues of technical efficiency in the Swedish pork industry during the period of 1976–1988. A stochastic frontier production model, with the underlying technology represented by a generalised Cobb-Douglas model is used. The study indicates that technical change is positive but declining during the period 1976–1980 turning into technical regress during the remaining period, 1981 to 1988.

Canhoto and Dermine (2003) tried to estimate the magnitude of efficiency gains in Portugal over the years 1990–1995, a period of significant financial deregulation following EU membership. The non-parametric DEA approach used in the study shows an improvement in efficiency for the overall sample over time, with the new banks dominating the old ones in terms of efficiency. The authors conclude

that the creation of new banks is likely to accelerate the efficiency gains (if any) expected following a period of deregulation.

There have also been a number of studies investigating efficiency relative to the sizes of banks. Christopoulos, *et al.* (2002) estimate cost efficiency of the Greek banking system over the period 1993–1998 (a period where the country joined EMU and hence underwent a period of liberalisation and deregulation). The empirical results of this study show that larger banks are less efficient than smaller ones. Carvallo and Kasman (2005) estimate a stochastic common cost frontier using IBCA information for a panel of 481 banks from 16 Latin American countries. The results suggest the largest economies are the most inefficient and that very small and very large banks are significantly more inefficient than large banks.

#### IV. METHODOLOGY

A three pronged approach to efficiency measurement within the Indian sub-continent is used for this study. These are the Malmquist Index, an output oriented DEA and a Panel Tobit Analysis of resultant DEA scores.

In the first instance, this study uses a Malmquist index [as outlined by Fare, *et al.* (1997)] to estimate TFP, efficiency change and technical change in the Indian sub-continent following respective periods of deregulation embarked upon in the early 1990s. The Malmquist index specified will be able to determine levels of change in productivity and technical efficiency between time periods. However, the method is non-transitive, and so cannot be used to estimate cumulative impacts over time.

The Malmquist index discussed above is calculated as follows [as outlined in Fare, *et al.* (1994)].

$$m(u_t, x_t, u_{t+1}, x_{t+1}) = \left[ \frac{d_0^t(u_{t+1}, x_{t+1})}{d_0^t(u_t, x_t)} \times \frac{d_0^{t+1}(u_{t+1}, x_{t+1})}{d_0^{t+1}(u_t, x_t)} \right]^{1/2} \dots \quad (1)$$

This formula can be further decomposed into efficiency and technical change as follows

$$m(u_t, x_t, u_{t+1}, x_{t+1}) = \frac{d_0^{t+1}(u_{t+1}, x_{t+1})}{d_0^t(u_t, x_t)} \left[ \frac{d_0^t(u_{t+1}, x_{t+1})}{d_0^{t+1}(u_{t+1}, x_{t+1})} \times \frac{d_0^t(u_t, x_t)}{d_0^{t+1}(u_t, x_t)} \right]^{1/2} \dots \quad (2)$$

Where the first part of the equation (that which lies outside of the parenthesis) represents efficiency change and the second part (contained within the parenthesis) represents technical change.

The Malmquist index provides a measure of changes in total factor productivity (TFP) from year to year. The values are concentrated around 1, which

implies no change. A TFP value which is greater than 1 implies an improvement, while a value less than 1 implies a decrease in productivity.

TFP is comprised of two parts—efficiency changes and technical change. The efficiency change relates to how the firms performed relative to the production frontier. An efficiency change which is greater than 1 implies that the firms are operating closer to the frontier than in the previous time period, while if the figure is less than 1, the bank in question is operating further from the frontier. Technical change really just means a shift in the frontier. This can be affected by technology or also changes in the economic or regulatory environment. A technical change (TC) value which is less than 1 means the frontier has shifted inwards, while a TC value which is greater than 1 implies that the frontier has shifted outwards.

The Malmquist index can be estimated as a function of a set of distance functions, which, in turn, can be estimated using DEA. This is a methodology proposed, again, by Fare, *et al.* (1997). The index requires 4 DEA models to be estimated, which respectively specify efficiency in the current time period,  $d_0^t(u_t, x_t)$ ; efficiency in the next time period,  $d_0^{t+1}(u_{t+1}, x_{t+1})$ ; efficiency of a firm operating in this time period relative to firms operating in the next time period,  $d_0^{t+1}(u_t, x_t)$ ; and the efficiency of firms operating in the next time period relative to the frontier in this time period,  $d_0^t(u_{t+1}, x_{t+1})$ . The TFP index is then calculated using Equation (1), above.

We have used an output orientation, which means we are estimating the frontier in terms of the maximum level of output that can be achieved with a given set of inputs. For this study, an alternative approach is to use an input orientation—where the frontier is the minimum set of inputs required for a given level of output. We feel that use of the output orientation is more appropriate in this case.

The Malmquist index is estimated assuming constant returns to scale. This is not always a realistic assumption so we can also estimate efficiency with variable returns to scale. This can be resolved by simply adding another constraint to the DEA model. The equation used is an output orientated DEA model for  $j$  banks;  $m$  outputs ( $ujm$ ) and  $n$  inputs ( $xjm$ ). The model is then expressed in a Constant Returns-to Scale (CRS) format in Equation (3) below.

$$\begin{aligned}
 [d_0^t(u_t, x_t)]^{-1} &= \text{Max } \theta \\
 \text{s.t.} & \\
 \theta u_{0,m} &\leq \sum_j z_j u_{j,m} \quad \forall m \\
 \sum_j z_j x_{j,n} &\leq x_{0,n} \quad \forall n \\
 z_j &\geq 0 \quad \dots \quad \dots \quad \dots \quad \dots \quad \dots
 \end{aligned} \tag{3}$$



In addition, the equation can be presented in a Variable Returns to Scale (VRS) format by adding the following additional constraint.

$$\sum_j z_j = 1 \quad \dots \quad \dots \quad \dots \quad \dots \quad \dots \quad \dots \quad \dots \quad (4)$$

The Output oriented DEA specified will be used to compare all observations across the specified time period, and to resultantly estimate relative efficiency scores for each bank in each country across time.

#### IV.1. Tobit Analysis

Factors affecting the level of efficiency were examined using panel tobit analysis. Tobit analysis is required as the efficiency scores are censored at 1. The set of variables used in the analysis, and a brief description of each is presented in Table 1. It is thought that the factors which would affect relative efficiency levels over time would be the type and characteristics of banks, country and macroeconomic effects and changes to the regulatory environment.

### V. DATA

Panel data is taken from a selection of Pakistani, Indian and Bangladeshi banks, covering the period 1993–2001.<sup>1</sup> As common in literature second stage Panel Tobit Regression [Davidson and MacKinnon (2004), p. 284–286] is used to explain the variation in efficiency score across different types of banks and over the years. For second stage TE VRS<sup>2</sup> (Technical Efficiencies with Variable Returns to Scale) are used as a dependent variable. It is thought that the factors which would affect relative efficiency levels over time would be the type and characteristics of banks, country and macroeconomic effects and changes to the regulatory environment.

Following Sathe (2003),<sup>2</sup> two outputs and two inputs are used to calculate efficiency and productivity. The focus in choosing inputs and outputs is to capture the activities of banks as directly as possible. Thus the variables chosen to measure each bank's output are interest income (interest received on advances) and non-interest income (fee and commission income and income from other sources). The two inputs used to generate these outputs are interest cost (interest paid on deposits) and non-interest cost (overheads) expenses. The selection of variables is in line with the changing environment and the objectives of the banking industry in the post reform period. All inputs and outputs are translated into USD from respective local currencies, whereby the average exchange rate for the year in question is used. Table 1 presents the summary statistics of the data.

<sup>1</sup>The data was collected from the Bank Scope database and other sources. Unfortunately, a comparable data for three countries was only available for the period 1993-2001. However, this sample period covers the post deregulation period for all three countries.

<sup>2</sup>For detailed debate on the issue of the selection of inputs and outputs see [Berger and Humphrey (1992)].

Table 1

*Summary Statistics of the Variables Used (in US\$)*

Variable	Obs	Mean	Std. Dev.	Min	Max
<b>A. Overall</b>					
Interest Income	898	179	359	0	3270
Non-interest Income	898	29	65	-9	824
Interest Cost	898	118	211	0	1417
Overheads	898	59	113	7	1055
Total Assets (Business)	898	2134	4313	4	38380
<b>B. Pakistan</b>					
Interest Income	191	101	193	0	1176
Non-interest Income	191	35	103	-9	824
Interest Cost	191	65	113	0	567
Overheads	191	50	112	7	1055
Total Assets (Business)	191	1344	2388	29	12183
<b>C. Bangladesh</b>					
Interest Income	167	34	50	0	271
Non-interest Income	167	12	26	0	219
Interest Cost	167	28	40	0	188
Overheads	167	22	57	0	544
Total Assets (Business)	167	601	821	10	4051
<b>D. India</b>					
Interest Income	540	251	431	0	3270
Non-interest Income	540	32	54	-1	460
Interest Cost	540	164	252	0	1417
Overheads	540	74	122	3	761
Total Assets (Business)	540	2885	5215	4	38380

Table 2 is a summary of the variables that have been included in the model specification used to test for technical efficiency. Each variable is explained, and the derivation of each value outlined. The expected sign of each of the variables has also been listed.

Table 2

*Variables Used in the Panel Tobit Analysis*

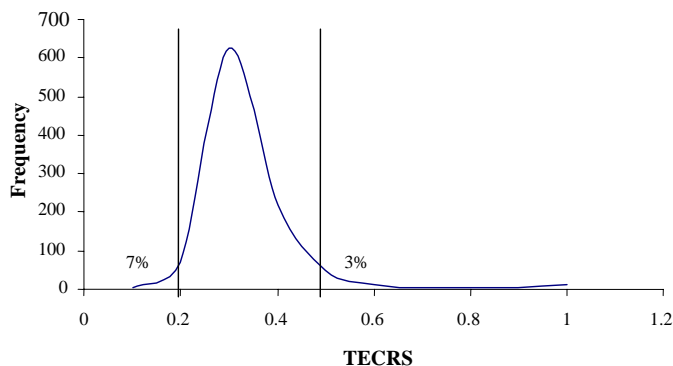
Variable	Assumptions	Expected Sign
<b>Bank Characteristics</b>		
Bank equity capital divided by total assets	Well-capitalised banks face lower bankruptcy cost. This will translate into lower cost of funds and higher efficiency.	+ve
Bank non earning assets divided by total assets	Presence of high non-interest earning assets reduces the profitability and efficiency. Funds are tied up usually in accordance to regulation.	-ve
Bank net loans divided by total assets	Higher lending will transform into higher efficiency	+ve
Bank deposits divided by total assets	Higher deposits may increase the cost of funds and reduction in efficiency	-ve
Bank overhead expenditure divided by total assets	Higher overheads eat into bank income and reduce efficiency	-ve
Bank other operating income divided by total assets	Banks active in non-interest earning activities (fee and commission) are likely to be more efficient	+ve
Bank net income divided by total assets	Higher return on assets translates into more efficient bank	+ve
Bank age (years)	Older and more established banks are likely to be more efficient	+ve
<b>Macroeconomic Indicators</b>		
Log of per capita GDP (in dollars)	An index of country economic development.	+ve
GDP growth rate	Higher growth translates into higher demand for credit and higher efficiency	+ve
Inflation rate (based on CPI)	Banks obtain higher earnings in high inflationary countries and should be more efficient	+ve
Real interest rate (interest rate minus inflation rate)	Increase in real interest rate increase spread. Situation may be different, if deposit rates tied down by deposit rate ceilings.	+ve
Country share price index	Boom in share prices may send positive signals and boost demand for credit and higher efficiency	+ve
<b>Financial Structure Variables</b>		
Total assets of largest three banks of the country divided by total assets of the banking sector of the country	High concentration may lead to efficiency (relative efficiency and structure conduct performance model test)	+ve
Log of total assets	Scale effect variable. Larger size banks may be more efficient	+ve
Number of banks	Higher number of banks may be negative factor given the low demand for credit in developing countries	-ve
Bank credit divided by GDP	Higher ratio is a proxy for intense competition. It can lead to higher efficiency.	+ve
Stock market capitalisation divided by GDP	In more developed stock markets complementarities between debt and equity may be strong	+ve

## VI. ESTIMATION AND EXPLANATION

### VI.1. Efficiency and Total Factor Productivity Changes Over Time

Initial estimations of the model using the data from all three countries combined identified a small number of observations that were either very efficient or very inefficient in each country (Figure 1). These resulted in the average efficiency being relatively low (less than 0.4). As the observations did not consistently correspond to the same single bank or set of banks, it is possible that there were some data errors. These may have been inaccurate sampling (i.e. the original data set may have been recorded inaccurately) or measurement errors (for example, if a bank had fully depreciated its capital assets then the non-interest costs would have been lower than a bank which was still depreciating its capital assets). It was decided that the outliers corresponding to very efficient and, more controversially, very inefficient banks (influential observations) should be excluded from the analysis, which is an option often exercised in DEA analysis).<sup>3</sup> Therefore, the exclusion 'rule' was established, whereby banks that had initial TECRS estimates above 0.5 (i.e. the outliers) and less than 0.2 were dropped from the sample. This decreased the size of the sample from 1006 to 898, a reduction of just over 10 percent (Figure 1).

**Fig. 1. Initial Distribution of Efficiency Scores**



The data were initially combined (over both country and time) and the technical efficiency estimated for each observation. A VRS measure was used as this was more flexible. These efficiency scores were also subsequently used in the tobit analysis to estimate the factors that affect efficiency. The results displaying technical efficiency with variable returns to scale for each country in each year of the study can be observed in the Table 3 below.

Table 3

*Technical Efficiency Levels with Variable Returns to Scale*

TEVRS	1993	1994	1995	1996	1997	1998	1999	2000	2001
Pakistan	0.760	0.815	0.744	0.745	0.673	0.665	0.679	0.705	0.755
Bangladesh	0.587	0.706	0.775	0.739	0.744	0.716	0.703	0.732	0.771
India	0.570	0.622	0.712	0.712	0.713	0.721	0.699	0.724	0.753
Average	0.669	0.739	0.730	0.724	0.709	0.708	0.696	0.722	0.757

The above results indicate that the technical efficiency of Bangladeshi and Indian banks have generally increased over time. Pakistani banks appear to have experienced a different trend, as the above results show reduced levels of technical efficiency in the middle of the period of the data, although it should be noted that there has been a significant recovery in terms of the technical efficiency levels towards the end of the period. It is likely that this represents the effects of major reforms introduced within Pakistan during the latter part of the 1990s, particularly post 1997. It should also be noted that the average efficiency level in all three countries appears to be converging over time. This information can be seen graphically in Figure 2. A detailed breakdown of the distribution of banks included in the sample, as well as a comprehensive list of bank specific efficiency scores can be found in the Appendix.

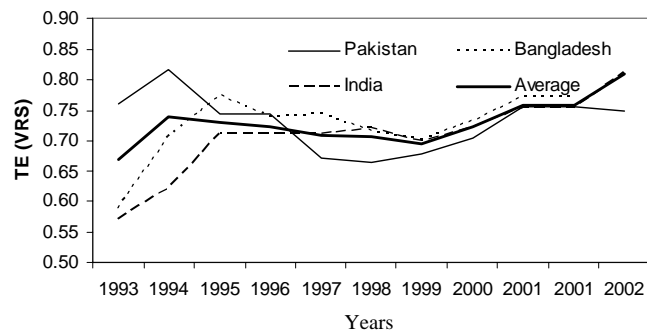
**Fig. 2. Changes in Technical Efficiency Over Time**

Figure 3 shows efficiency by type of business. On average, both 'non-bank' financial institutions and branches of the Central Bank in India appear to be doing well in the pre 1998 period, but both experience a decline in efficiency toward the end of the sample period. An important and interesting feature of the business is the convergence of efficiency in post 1998 period. Commercial banks appear to be achieving more stability than other banks in term of their efficiency scores throughout the sample period. Cooperative banks on the other side seem to be consistently performing poorly compare to other banks before 1998, although they do seem to be catching up with other banks in the post deregulatory period.

**Fig. 3. Banks Efficiency: by Type of Business**

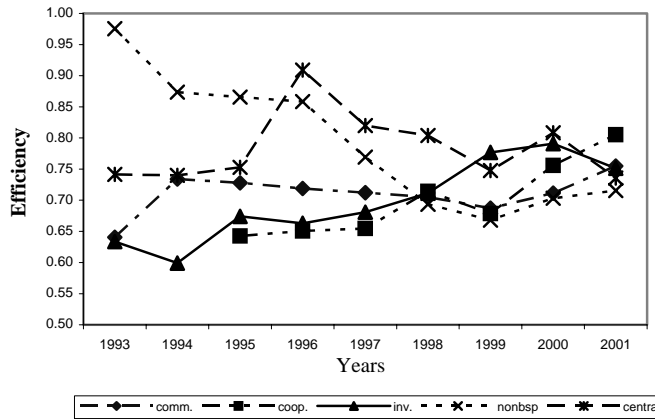


Figure 4 shows the efficiency score by the age of the business and type of ownership. Banks are categorised as old and new. Old banks are considered to be those established in the pre reform period (1990). There appears to be a very marginal difference in term of efficiency scores between public and private, as well as between old and new banks in the sample period.

**Fig. 4. Banks Efficiency: by Age and Ownership of the Business**

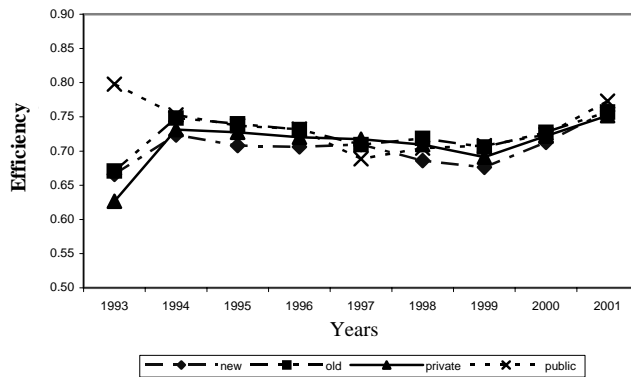


Figure 5 shows efficiency score by volume of business. Banks are categorised as small, medium or large as per their total assets. Very large and small banks appear to be performing well in term of efficiency score for the sample period 1994 to 1999. Over the entirety of the sample period, this diagram illustrates both a convergence in efficiency scores between banks of different sizes and, despite a ‘blip’ period from 1996–1998, also shows a slight increase in efficiency for banks of all sizes—especially from 1999 onwards.

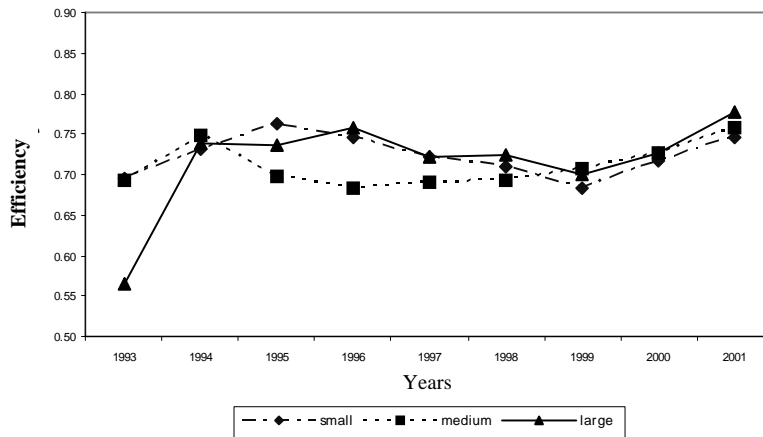
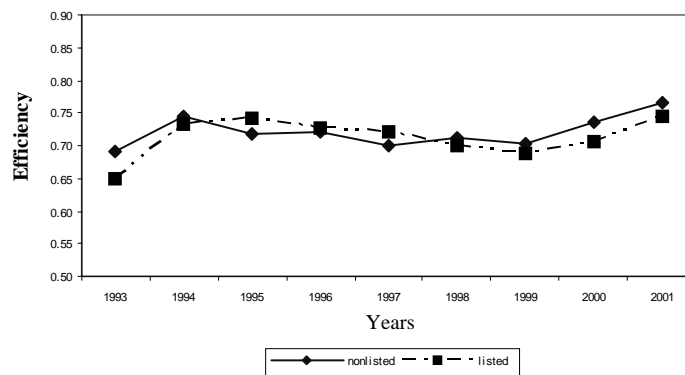
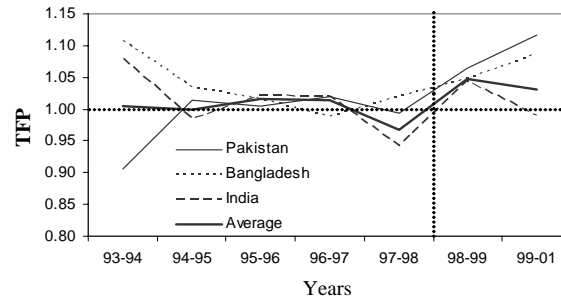
**Fig. 5. Banks Efficiency, by Size of the Business**

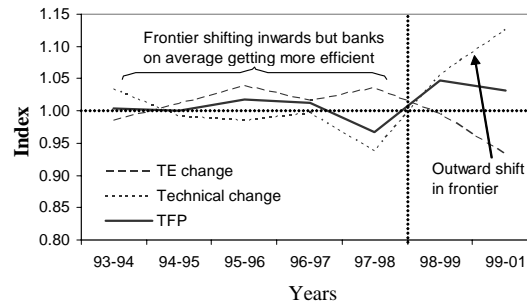
Figure 6 shows efficiency score on the basis of respective banks being listed on the stock exchanges of their respective countries. There appears to be very marginal difference in term of efficiency scores for listed and non-listed banks. However, in the post 1999 period, non-listed banks did perform slightly better compared to those which were listed.

**Fig. 6. Banks Efficiency, by Listing of the Business in Stock Exchange.**

For much of the period, TFP estimates for banks in all of the countries under scrutiny were close to 1, displaying no great change from year to year (Figure 7). TFP for Bangladesh and India was greater than 1 at the start of the period (when the first round of deregulations took place) and also towards the end of the period (post 1998). For Pakistan, TFP increased after 1998, corresponding to the extensive policy of modernisation which took effect post 1997.

**Fig. 7. Changes in TFP Over Time**

The components of TFP are illustrated in Figure 8, averaged over all three countries. Over much of the period, banks across the sample were becoming more efficient (i.e. getting closer to the frontier), with efficiency change values greater than 1. However, these efficiency improvements were offset by the fact that the frontier was contracting inwards over the same time period, with a technical change value of less than 1. This inward shift of the frontier could be the result of macroeconomic conditions. There was a substantial outward shift in the frontier post 1998 following the period of modernisation. Average efficiency decreased, as not all banks shifted outwards at the same time (therefore, those that did not shift outwards became relatively less efficient).

**Fig. 8. Components of TFP (Averaged Overall Countries)**

## VI.2. Tobit Analysis

The results of the Panel Tobit regression can be found below in Table 4. Note that variables with a level of significance at or above the 1 percent are denoted with two asterisks (\*\*). A single asterisk (\*), in this specific instance, is used to denote a variable that is at, or very close to, the boundary of statistical significance at the 5 percent confidence interval. In terms of the Dummy Year Variable, a double asterisk denotes a time period of highly significant efficiency improvements, whereas a single asterisk denotes notable improvements.



Table 4

*Panel Tobit Regression Output*

Definition	Coefficient	Sig.
<b>Bank Characteristics</b>		
Bank equity capital divided by total assets	0.0007	0.1800
Bank non earning assets divided by total assets**	-0.0011	0.0080
Bank net loans divided by total assets*	0.0004	0.0550
Bank deposits divided by total assets	0.0003	0.1390
Bank overhead expenditure divided by total assets	0.0021	0.3440
Total cost to total asset	0.0015	0.2710
<b>Macroeconomic Indicators</b>		
GDP growth rate**	0.0159	0.0000
Inflation rate (based on CPI)	-0.0039	0.3200
Real interest rate (interest rate minus inflation rate)	-0.0026	0.3620
Country share price index**	0.0005	0.0000
Industrial production index	-0.0003	0.2020
<b>Financial Structure Variables</b>		
Total assets of largest three banks of the country divided by total assets of the banking sector of the country	0.0619	0.8420
Log of total assets	0.0036	0.1480
Number of banks	-0.0005	0.2680
Bank credit divided by GDP**	0.0249	0.0000
Stock Market Capitalisation Divided by GDP	0.0014	0.5380
Dummy for Commercial Banks	0.0115	0.2160
Dummy for Investment Banks	0.0152	0.3260
Dummy Variable for Publicly Listed**	-0.0226	0.0010
Dummy Variable for India Public Sector Banks	-0.0045	0.6810
Dummy Variable for Pakistan Public Sector Banks	-0.0227	0.1170
<b>Year Dummy Variables</b>		
Dummy Variable for India 1994	-0.0124	0.8290
Dummy Variable for India 1995**	0.1093	0.0990
Dummy Variable for India 1996*	0.1713	0.0220
Dummy Variable for India 1997*	0.1911	0.0010
Dummy Variable for India 1998*	0.1873	0.0110
Dummy Variable for India 1999*	0.1383	0.0030
Dummy Variable for India 2000	0.0177	0.7660
Dummy Variable for India 2001	0.0271	0.1810
Dummy Variable for Pakistan 1994	-0.0239	0.2690
Dummy Variable for Pakistan 1995	-0.0103	0.6110
Dummy Variable for Pakistan 1996	-0.0137	0.4960
Dummy Variable for Pakistan 1997	-0.0074	0.7110
Dummy Variable for Pakistan 1998**	0.0367	0.0650
Dummy Variable for Pakistan 1999**	0.0305	0.0540
Dummy Variable for Pakistan 2000*	0.0275	0.0462
Dummy Variable for Pakistan 2001**	0.0405	0.0560
Dummy Variable for Bangladesh 1994	0.0608	0.1200
Dummy Variable for Bangladesh 1995*	0.1106	0.0090
Dummy Variable for Bangladesh 1996*	0.0821	0.0100
Dummy Variable for Bangladesh 1997**	0.0522	0.0680
Dummy Variable for Bangladesh 1998	0.0190	0.6440
Dummy Variable for Bangladesh 1999	0.0350	0.3260
Dummy Variable for Bangladesh 2000	-0.0113	0.6890
Dummy Variable for Bangladesh 2001	-0.0272	0.4210
Constant	0.0660	0.7610

The results displayed in Table 4, first and foremost, seem to confirm that which was established in the results of the TE VRS equation above. The most noticeable trend is observed in the yearly dummy variable section, illustrating a trend of efficiency improvement for all three countries over the period of the study.<sup>4</sup> In the case of each country, there appears to be a specific time period in which efficiency levels dramatically increased. These are 1995 for both India and Bangladesh and 1998 for Pakistan. These years correspond to the periods immediately following deregulation for each respective country, and takes into account the significant deregulation which took place in Pakistan in 1997 (later than for the other two countries). The turn of the century lead to a slowdown in efficiency change for both India and Bangladesh, with a majority of the improvement taking place for these countries in the mid to late 1990s. Pakistan, however, continued to enjoy significant efficiency improvements right up until the end of the period of study.<sup>5</sup>

A majority of the 'Bank Characteristic' variables display the expected signs. The only exceptions are 'bank deposits divided by total assets' and 'bank overhead expenditure divided by total assets'. Three of the macroeconomic indicator variables display signs which are contrary to the expected, although the two variables from this category that do display the expected signs are strongly statistically significant (GDP growth and country share price index). The specific co-efficients suggest that improvements in efficiency experienced across the Indian sub-continent in the latter years of the study would have been influenced by macroeconomic conditions more than any other single factor.

All of the Financial Structure Variables display the expected signs, two of which are strongly statistically significant (Bank credit divided by GDP and the dummy variable reflecting publicly listed firms). The implications of these results are discussed in Table 2.

## **VII. CONCLUSION**

This paper has sought to examine the effect of significant modernisation and deregulation upon technical efficiency within the Indian sub-continent over the time period 1993–2002. The results indicate that the three countries in question more or less converge in terms of efficiency at the end of the period. Specifically, the greatest trends in terms of efficiency gains over the course of the sample can be seen in India and Bangladesh—both of which experience dramatic and continued improvements in efficiency through out the entire deregulatory period (although the rate of improvement does slow after the turn of the century). Pakistan experiences a delay in experiencing these same trends, suffering from a number of efficiency decreases in the middle of the period. Subsequent to the major Pakistani reforms in 1997, efficiency levels then recover to levels which are comparable to those experienced in India and Bangladesh, while efficiency improvements remain strong even in the latter years of the study.

**Appendix**

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Number of Banks by Country and Type	
<b>Pakistan</b>	
Commercial	22
Investment	2
Specialised Govt.	4
<b>Bangladesh</b>	
Commercial	27
Investment	2
Specialised Govt.	2
<b>India</b>	
Commercial	61
Investment	5
Specialised Govt.	6
Cooperatives	6
NBFI	2
<b>Total</b>	<b>139</b>

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<b>Individual Bank Efficiency Scores</b>			
Country	Bank Name	Type of Bank	Efficiency Score
Pakistan	Agricultural development bank of Pakistan	Specialised	0.802
Pakistan	Al faysal bank	Commercial	0.665
Pakistan	Allied bank	Commercial	0.765
Pakistan	Askari bank	Commercial	0.762
Pakistan	Bank alhabib	Commercial	0.702
Pakistan	Bank alfalah	Commercial	0.664
Pakistan	Bank Khyber	Commercial	0.710
Pakistan	Bank of Punjab	Commercial	0.674
Pakistan	Bankers equity	Specialised	0.752
Pakistan	Bolan bank	Commercial	0.662
Pakistan	Crescent bank	Investment	0.682
Pakistan	Faysal bank	Commercial	0.713
Pakistan	First international investment bank	Investment	0.648
Pakistan	First women bank	Commercial	0.626
Pakistan	Habib bank	Commercial	0.837
Pakistan	Industrial development bank of Pakistan	Specialised	0.549
Pakistan	Indus bank	Commercial	0.719
Pakistan	Muslim commercial bank	Commercial	0.786
Pakistan	Metropolitan bank	Commercial	0.855
Pakistan	National bank of Pakistan	Commercial	0.828
Pakistan	PICIC commercial bank	Commercial	0.765
Pakistan	Pakistan industrial credit and investment corp.	Specialised	0.626
Pakistan	Platinum commercial bank	Commercial	0.691
Pakistan	Prime commercial bank	Commercial	0.700
Pakistan	Saudipak commercial bank	Commercial	0.581
Pakistan	Soneri bank	Commercial	0.798
Pakistan	Union bank	Commercial	0.683
Pakistan	United bank	Commercial	0.858
Bangladesh	Agrani bank	Commercial	0.719
Bangladesh	Al-arafah islami bank	Commercial	0.818
Bangladesh	Arab Bangladesh bank Ltd.	Commercial	0.731
Bangladesh	Bangladesh krishi bank	Specialised	0.631
Bangladesh	Bangladesh shilpa bank	Specialised	0.555
Bangladesh	Bangladesh shilpa rin sang	Commercial	0.819
Bangladesh	Bank Asia ltd.	Commercial	0.685
Bangladesh	Bank of small industries and commerce ltd.	Commercial	0.902
Bangladesh	City bank ltd.	Commercial	0.670
Bangladesh	Dhaka bank ltd.	Commercial	0.730
Bangladesh	Dutch-Bangla bank ltd.	Commercial	0.749
Bangladesh	Eastern bank ltd.	Commercial	0.812
Bangladesh	Export import bank of Bangladesh ltd.	Commercial	0.715
Bangladesh	First security bank ltd.	Commercial	0.618
Bangladesh	International finance investment and comm.	Commercial	0.775
Bangladesh	Islami bank Bangladesh ltd.	Investment	0.807

*Continued—*

Appendix Table—(Continued)

Bangladesh	Janata bank	Commercial	0.657
Bangladesh	Mercantile bank ltd.	Commercial	0.762
Bangladesh	Mutual trust bank	Commercial	0.625
Bangladesh	National bank ltd.	Commercial	0.900
Bangladesh	National credit and commerce bank ltd.	Commercial	0.702
Bangladesh	One bank ltd.	Commercial	0.593
Bangladesh	Premier bank ltd.	Commercial	0.656
Bangladesh	Prime bank ltd.	Commercial	0.835
Bangladesh	Pubali bank ltd.	Commercial	0.683
Bangladesh	Rupali bank ltd.	Commercial	0.600
Bangladesh	Social investment bank ltd.	Investment	0.701
Bangladesh	Sonali bank	Commercial	0.684
Bangladesh	Southeast bank ltd.	Commercial	0.676
Bangladesh	Standard bank ltd.	Commercial	0.594
Bangladesh	United commercial bank ltd.	Commercial	0.759
India	Allahabad bank	Commercial	0.714
India	Andhra bank	Commercial	0.679
India	Apex co-operative bank	Co-operative	0.715
India	Baharat overseas bank ltd.	Commercial	0.615
India	Bank of Baroda	Commercial	0.955
India	Bank of India	Commercial	0.924
India	Bank of Madura ltd.	Commercial	0.695
India	Bank of Maharashtra	Commercial	0.688
India	Bank of syrian ltd.	Commercial	0.752
India	Bank of Rajasthan ltd.	Commercial	0.628
India	Barclays bank plc-Indian branches	Commercial	0.625
India	Benares state bank	Specialised	0.560
India	Bombay mercantile co-operative bank ltd.	Co-operative	0.548
India	Canara bank	Commercial	0.947
India	Catholic syrian bank ltd.	Commercial	0.589
India	Central bank of India	Commercial	0.862
India	Centurion bank ltd.	Commercial	0.636
India	Citizencredit co-op bank ltd.	Co-operative	0.575
India	City union bank ltd.	Commercial	0.650
India	Corporation bank ltd.	Commercial	0.788
India	Cosmos co-op bank	Co-operative	0.568
India	Credit lyonnais, Indian branches	Commercial	0.695
India	Dena bank	Commercial	0.692
India	Development credit bank ltd.	Co-operative	0.698
India	Dhanalakshmi bank ltd.	Commercial	0.562
India	Discount and finance house of India	Investment	0.962
India	Export-import bank of India	Specialised	0.896
India	Federal bank ltd.	Commercial	0.662
India	Ganesh bank of kurundwad ltd.	Commercial	0.519
India	Global trust bank ltd.	Commercial	0.777

Continued—

Appendix Table—(Continued)

India	HDFC bank ltd.	Commercial	0.784
India	ICICI bank ltd.	Commercial	0.751
India	ICICI securities and finance company ltd.	Investment	0.875
India	IDBI bank ltd.	Commercial	0.647
India	IFCI ltd.	Non-bank FI	0.765
India	Indian bank	Commercial	0.698
India	Industrial bank ltd.	Commercial	0.725
India	Industrial credit and investment corp. Of India	Specialised	0.962
India	Industrial development bank of India	Specialised	0.981
India	Industrial investment bank of India	Investment	0.691
India	Infrastructure development finance co ltd.	Investment	1.000
India	Infrastructure leasing and financial services ltd.	Non-bank FI	1.000
India	Jammu and Kashmir bank ltd.	Commercial	0.705
India	Karur Vysya bank ltd.	Commercial	0.712
India	Lakshmi vilas bank ltd.	Commercial	0.683
India	Lord Krishna bank ltd.	Commercial	0.606
India	Maharashtra co-operative bank	Co-operative	0.594
India	Maharashtra state financial corporation	Commercial	0.527
India	Natinital bank ltd.	Commercial	0.569
India	National bank for agriculture and rural develop.	Specialised	0.859
India	National housing bank	Commercial	0.869
India	Nedungadi bank ltd.	Commercial	0.594
India	Oriental bank of commerce	Commercial	0.756
India	Punjab and Sindh bank	Commercial	0.637
India	Punjab national bank	Commercial	0.944
India	Ratnakar bank ltd.	Commercial	0.594
India	SBI commercial and international bank ltd.	Commercial	0.629
India	Securities trading corporation of India ltd.	Investment	0.999
India	Small industries development bank of India	Specialised	0.936
India	South Indian bank ltd.	Commercial	0.615
India	State bank of Bikaner and Jaipur	Commercial	0.719
India	State bank of Hyderabad	Commercial	0.743
India	State bank of India	Commercial	0.604
India	State bank of Indore	Commercial	0.713
India	State bank of Mysore	Commercial	0.684
India	State bank of Patiala	Commercial	0.736
India	State bank of Saurashtra	Commercial	0.694
India	State bank of Travancore	Commercial	0.676
India	Syndicate bank	Commercial	0.799
India	Tamilnad mercentile bank	Commercial	0.694
India	Times bank	Commercial	0.627
India	UCO bank	Commercial	0.721
India	Union bank of India	Commercial	0.824
India	United bank of India	Commercial	0.676
India	United western bank	Commercial	0.660
India	Uti bank	Commercial	0.692
India	Vijaya bank	Commercial	0.656
India	Vysya bank ltd.	Commercial	0.705
India	Indian overseas bank	Commercial	0.742
India	Karnataka bank ltd.	Commercial	0.677

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## Comments

The development of a financially sound, banking system is vital both to macroeconomic stability and to favourable long-term growth prospects. The banking industry reforms therefore, constituted a large part of the financial sector reforms introduced worldwide in early 1980s. These reforms mainly comprised of the liberalisation and deregulation of the most heavily regulated banking industry. Thus making the analysis of the efficiency and productivity of the banking sector in the post reform period an important issue for the researchers. By focusing on the developing economies of India, Pakistan and Bangladesh, this paper, is a valuable addition to the ongoing rigorous research in this area.

A three pronged approach has been used for efficiency measurement within the Indian sub-continent. These are the Malmquist index, which attributes productivity change to technical change index and a technical efficiency index, variable return to scale output oriented DEA, which has been developed over the last two decades with over a thousand papers applying the method to different fields ranging from banking to education and a panel Tobit Analysis of the resultant DEA scores, which is a recent development in the DEA.

Figure 4 holds the conclusion of the paper, which states that with efficiency change values greater than one, banks in all three countries have been becoming more efficient. However this is offset by the technical change value less than one, leading the authors to conclude that the inward contracting of the total factor productivity frontier could be the result of macroeconomic conditions.

There are a few comments which can improve the standard of the paper.

We start off with data section of the paper.

A brief discussion on the data source of each country, along with a list of the number and types of the banks of each country (probably in the appendix) would improve the design of the paper. In Section VI, the authors have indicated that the exclusion rule decreased the sample size from 1006 to 898, which is insufficient information.

The analysis covers the period 1993-2001; a slight justification of the choice of this period would help in the understanding of the conclusion drawn by the authors.

The choice of inputs and outputs is still an ongoing debate for DEA analysis. The relevance of the use of particular set of inputs and output for the Indian sub-continent is required. Another set of inputs and outputs can be used to check the robustness of results.

The method of maximum likelihood can be used to estimate the Tobit (censored) regression models. A brief description of the estimation technique used for the coefficients reported in Section VI.2, should be mentioned in the methodology section as per standard practice.

While all the variables are measured at level, a brief interpretation of the coefficient of total assets—a measure of financial structure variable which has been constructed as log needs econometric explanation.

In addition to the variables listed in Table 3, a direct effect of the regulations can be obtained using any regulatory variable along with an index to capture the effect of legal/institutional quality.

A few examples from literature would strengthen authors' application of "exclusion rule" in the Section VI.1.

DEA uses linear programming to calculate the relative efficiency scores of each DMU. It tells the user which of the DMUs in the sample are efficient and which are not. This ability of DEA gives it an edge over the other methods. A table of efficiency scores of each of the bank included in the sample will help to identify the possible peers or role models of the Indian sub-continent.

Table 3 in Section VI.2, illustrates a trend of efficiency change over the period of analysis for each country. The same also reports dummies for commercial banks, investment banks and publicly listed banks for India and Pakistan. A brief explanation of the role of the bank types as a co-variate of efficiency, would provide depth to the analysis.

Technical change or a shift in production frontier is a long-run phenomenon triggered mainly by research and development activities. The trained management, automation of, and the use of electronic access to banking services can be helpful in shifting the technical change frontier outward. The decline in the potential output, given the inputs in this case, can also be attributed to the transition phase which follows policy reforms. That highlighting an important area for further research. One possibility is to use segregated analysis of each country using decomposition of all the data, by the ownership of public, private, and foreign-owned banks.

**Saba Anwar**

Pakistan Institute of Development Economics,  
Islamabad.