

Survival Analysis in Tourism Demand: The length of stay in Latin American destinations

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Abstract: This article analyses the determinants of the length of stay of Portuguese tourists taking vacations in Latin America, based on a questionnaire distributed on flights of a Portuguese charter airline, Air Luxor. A survival model is adopted to measure the relationship between vacation length and covariates. It is concluded that the most affluent tourists, who are motivated by culture, climate and security, will have the longest stays. The policy implication is derived.

Keywords: duration models, heterogeneity, tourism, Latin America.

1. Introduction

The empirical study of tourism duration can benefit from the application of event history analysis, a technique that focuses on the effects of factors that determine the length of time until the occurrence of some event, such as the termination of the homeward-bound journey after a vacation. This technique has been previously used in tourism by Gokovali, Bahar & Kozak (2006) and is currently adopted elsewhere such as in labour economics (Carrasco, 1999), international relations (Box Steffensmeier, Reiter & Zorn, 2003; Barros, Alana & Passos, 2005), corporate finance (Holtz-Eakin, Joulfain & Rosen, 1994), etc.

In this paper, we analyse the determinants of vacation travel length based on a data set obtained from a questionnaire distributed in 2004 on board the planes of a Portuguese tourist charter airline, Air Luxor.

The following motivations have inspired this research. First, travel duration is of major interest in tourism management, since hotels aiming to maintain high rates of occupancy wish to attract tourists who book the longest stays. Therefore, it is important to ascertain the covariates which explain the decision related to the length of vacations (Alegre & Pou, 2006). Second, while survival models are commonly applied in several research fields such as labour and international relations, they are rare in tourism, hence there is room to innovate in applied research in the field (Gokovali et al., 2006). Finally, it is important for policy purposes to investigate if different tourists react in the same way to the determinants of the length of stay in different destinations. If the characteristics identifying the individual length of stay were known, then one could better allocate resources used in managing such an event.

The paper contributes to the theme's literature in three ways. First, by adopting a questionnaire data framework, it uses a hazard models, previously used only by Gokovali et al. (2006). Second, it specifically analyses length of vacations in Latin America, a tourism destination rarely investigated (Sarigöllü & Huang, 2005). Finally, it compares different survival models to identify the one which best fits the questionnaire data, concluding that a Weibull survival model allowing for heterogeneity is the one statistically chosen (Chesher, 1984; Chesher & Santos Silva, 2002).

This paper is organised as follows: After the introduction, in section 2, we present a review of the literature relevant to the present research; in section 3, we present the empirical framework of the analysis; in section 4, we present the model; in section 5,

presents the data gathering procedure; in section 6, the results are presented; in section 7, the results are discussed; and finally in section 8, we make our concluding remarks. The main conclusion is that analysis of the length of vacation stays dependent on questionnaire data must take into account the heterogeneity that is usually associated with the individual characteristics of the sample. Failure to take such heterogeneity into account may result in erroneous conclusions.

2. Literature Review

2.1 Theory

The work of Fishbein & Ajzen (1980), with their theory of reasoned action, laid down theoretical foundations for the use of behavioural intentions as explanatory variables of the regression models. This theory constitutes an extension of Fishbein's original model (Fishbein, 1967). The purchase intention is a function of the attitude towards behaviour, as well as social norms. The attitude consists of perceived expectations in terms of the possibility of adopting a certain form of behaviour, and the evaluation of how the consumer feels towards this behaviour. The subjective norms constitute a measure of the influence of the social environment on behaviour. Its evaluation is carried out in terms of the motivation of the consumer to adopt the attitude that social groups consider as being correct. The behavioural intention is defined as a subjective probability to either adopt, or not adopt, a certain form of behaviour (Baker & Crompton, 2000).

The conceptual problem consists of understanding the relationship between vacation length of stay and expectations and attitudes in behavioural intentions, as well as in the relationship between the intentions and the subsequent behaviour. Fishbein (1967) defends that behavioural intentions are a function of the attitudes and the subjective norms. The subjective norms represent the expectations of others with regard to the behaviour of a certain individual. Although the selected variables could be considered insufficient to explain consumer behaviour, the equation does not state whether factors such as personality, social status, economic and demographic variables are taken into account. Rather, their effect is contained in the two main variables of the theory, i.e. attitudes and subjective norms.

The models studied, which are commonly referred to in the specialist literature as multi-attribute, since they consider that a product possesses several self-compensating attributes (compensatory), find their basis in the value-expectancy theory (Baker & Crompton 2000).

The tourist decision-making process of Mathieson & Wall (1984) is also adopted as a theoretical reference of this paper. According to their model, the tourist decision process is affected by four factors: tourist profiles, trip features, travel awareness and destination characteristics. Therefore these references serve as the theoretical basis of the present research.

2.2 Empirical Research

Research adopting event history analysis in tourism is rare, due to the lack of data suited to this type of analysis. The sole paper using this technique is Gokovali et al. (2006), who analysed the length of stay of tourists in Bodrum, Turkey in the summer of 2005 with two hazard models: the Cox and the Weibull models.

The theory of length of stay adopts traditional regression models and uses the length of stay as an explanatory variable. Research in this tradition includes Alegre & Pou (2006), who adopt a Tobit model to analyse the tourism length of stay, and Fleischer & Pizam (2002), who use a logit model. Despite the fact that length of time is a variable that, based on its characteristics, develops the survival models, the small number of papers using different methods reach similar conclusions, with age and income leading to an increase in the duration of vacations. This literature serves as the reference for the present research.

3 Hypotheses

The focus of this paper is on the length of stay of Portuguese holidaymakers choosing Latin America for their summer destination. The duration of tourism travel can be explained by several factors: first, the budget and other specific characteristics of the individuals who completed the questionnaire; second, destination attributes; third, socio-demographic characteristics of the individuals; fourth, information relative to the destination; fifth, returning to a destination; sixth, time constraints; seventh, frequency of travel; and finally, the expectations prior to the vacations. These characteristics enable the definition of the following hypotheses.

Hypothesis 1(budget): the length of vacation is determined by the income of the individual. This is a traditional hypothesis in demand models, in which the price and budget constraints determine the destination choice. Although most researchers use price to explain the choice of destination (De la Vina & Ford, 2001), others consider income (Hay & McConnel, 1979; Nicolau & Más, 2005).

Hypothesis 2 (destination attributes): the length of stay is determined by destination attributes such as nature, culture, nightlife, climate, gastronomy, distance and ethnic values. This is also a traditional hypothesis in tourism demand models (Costa & Manente 1995). Woodside & Lysonski (1989), Woodside & MacDonald (1994) and Goodrich (1980) proved that a destination's image and its choice is influenced by destination attributes.

Hypothesis 3 (socio-demographic characteristics): the length of stay is determined by individual socio-demographic characteristics such as age, level of education, social class, and the likelihood of being married and having children. This is also a traditional hypothesis of demand models based on questionnaire data (Goodall & Ashworth, 1988; Woodside & Lysonski, 1989; Weaver, McCleary, Lepisto & Damonte, 1994; Zimmer, Brayley & Searle, 1995).

Hypothesis 4 (information): the length of stay is determined by the information relative to the destination possessed by the individual. The perception formation derives from information previously obtained, which helps the consumer to clarify and to evaluate the destination alternatives (Um & Crompton, 1990). The information processed and stocked from an image can be the combination between the cognitive and the affective component. Therefore, it is the tourist's perceptions which influence his/her behaviour, rather than the real characteristics of the destination (Dann, 1981; Pearce, 1982).

Hypothesis 5 (Return): the length of stay is determined by those who have previously visited the region and would consequently be returning to their preferred tourist destination. Festinger (1954) stated that satisfaction in relation to the destination influences future choices. Beerli & Martín (2004) proved that sun-and-sand destinations with a good image have a high level of repeat visitors. Kozak (2001) demonstrated that overall satisfaction and the number of previous visits considerably influences the intention to return, especially in mature destinations. Kozak (2003) also concluded that destination attributes influence future behavioural intentions and satisfaction.

Hypothesis 6 (Temporal constraints): the length of stay is determined by the individual's time constraints. Crompton (1979) suggests that the choice of destination may be framed in the contextual setting as a function between money, time, experience and image.

Hypothesis 7 (frequent traveller) The length of stay is greater for frequent travellers. According to Pearce (1982), the individual tourist develops a tourism career, similar to the working career. This implies that the individual starts by travelling abroad to the nearest and cheapest destinations. Then as he/she climbs the occupational ladder, the individual progressively becomes more demanding with regard to vacations. Although this notion was first asserted in 1982, no research has thus far tested this relation to the frequency of travel.

Hypothesis 8 (expectations): the length of stay is explained by the expectations of the individual. Expectations are a major attribute in tourism destination choices.

Expectations appear in the literature as the probability that a certain attitude will lead to positive or negative benefits, thus allowing the isolation of determining factors of behaviour and furthermore, specifying how expectations and values can be combined in order for choices to be made (Fishbein 1967). Expectations have been analysed by Dalen (1989), Iso-Ahola & Mannel (1987), Muller (1991), Pitts & Woodside (1986) and Shih (1986).

In order to test the hypotheses outlined above, we adopted survival models (Cox & Oakes, 1984; Allison, 1984; Yamaguchi, 1991; Hosmer & Lemeshow, 1999; Kalbfleisch & Prentice, 2002; Cleaves, Gould & Gutierrez, 2002).

4. The Survival Model

In this study, the vacation length of stay of tourists is analysed with survival models. Survival models, also known as duration models, measure the duration of a event. The duration of an event is the time elapsed until a certain event occurs. The length of vacations is an example of duration. Traditionally, the duration of interest in health economics is the survival of a subject. The use of survival models to model time is based on the fact that the distribution of the error in this context is traditionally skewed to the right (Hosmer & Lemeshow, 1999).

Three issues must be addressed when modelling survival models: first, the identification of the data set, i.e., cross-section vs. panel data; second, the censoring of the data; and finally, the heterogeneity of the population analysed. Relative to the first issue, the present paper adopts cross-section questionnaire data, therefore time-invariant models, known as proportional hazard models, will be adopted (Wooldridge, 2002). Relative to the second issue, Gokovali et al. (2006) concluded that

questionnaire data is not censored. Since our questionnaire surveys tourists who have completed their vacations, the length of stay is complete. However, since we are using two distinct populations in the sample, namely, holidaymakers to Latin America and those taking vacations in Africa, and we are interested in analysing only those who travel to Latin America, using all of the sample, there is a left-sided censoring at zero, corresponding to those who travel to Africa. Relative to the third question, ignoring heterogeneity results in asymptotic parameter underestimating (Cameron & Triverdi, 2005). Given these considerations, the following estimating strategy is followed. First, the traditional Cox proportional hazard model for single event data is adopted, assuming that the events are likely to be independent. Second, a logistics distribution model is adopted, based in the fact that this model emerges from generalisations of the logistic equation, the oldest and most widely-known tourist model (Fleisher & Pizam, 2002). Third, the proportional hazard Weibull model is estimated for comparative purposes, following Govokali et al. (2006). However, there may be some correlation among individuals and ignoring this dependence could yield erroneous variances estimates and possibly biased estimates (Box-Steffensmeier Reiter & Zorn, 2003). Therefore, we finally estimate a heterogenous Weibull proportional hazard model

From this model the hazard is specified as:

$$h_{ik}(t | X_{ik}) = h_{0k}(t - t_{k-1}) \exp(\beta X_{ik}) \quad (1)$$

where k denotes event number, $h_{0k}(\cdot)$ is the baseline hazard and varies by event number, X is a vector of covariates which can be time dependent and β is a vector of parameters. The parameters are estimated using the partial likelihood which is given by:

$$L(\beta) = \prod_{i=1}^n \prod_{k=1}^{K_i} \left(\frac{\exp(\beta X_{ik})}{\sum_{i=1}^n \sum_{k=1}^{K_i} Y_{ik} \exp(\beta X_{ik})} \right)^{\delta_{ik}} \quad (2)$$

where δ is a censoring indicator equal to one if observed and zero if censored and Y is a risk indicator which is equal to one if the individual is at risk for the current event and zero otherwise.

We also consider two parametric specifications: the logistic and Weibull models. In the logistic model the baseline hazard is stratified by event number and is constant at each event k , with hazard rate,

$$h_{ik}(t | X_{ik}) = \theta_k I_k(t - t_{k-1}) \exp(\beta X_{ik}) \quad (3)$$

In the Weibull model the baseline is defined by:

$$h_{0k}(t - t_{k-1}) = \alpha_k (t - t_{k-1})^{\alpha_k - 1} \quad (4)$$

where the time-dependent parameter, α_k , is estimated separately for each event. Both models are estimated through maximum likelihood.

5. Survey Methods

The empirical study was carried out by means of the previously-mentioned questionnaire in August and September 2004, which was presented to a stratified, random sample of Air Luxor passengers, with the central aim of determining their reasons for choosing a specific destination. The definition of the sample was based on the number of charter departures from Lisbon Airport in 2004, the country's only international airport from which there are charter flights operated by Portuguese airlines. The charter departures totaled 114 in August and 81 in September. Charter flights represented 39.25% of the total flight departures and 49.65% of the total passenger departures, amounting to 36,652 passengers. Air Luxor was the leading

Portuguese charter company, flying tourists on behalf of almost all the tour operators, with a market share of 36.68% of total passenger charters, corresponding to 13,080 passengers.

The sample was randomly stratified by destination, using Air Luxor passengers. On the chosen flights, the flight attendants approached the tourist seated in the randomly-chosen seat with the questionnaire, after the meals had been served. Because of budgetary restrictions and the limited time available, it was decided to collect data from 1,097 questionnaires. As each questionnaire cost a fixed amount and the funding obtained from the Portuguese Research Foundation was fixed, the questionnaires had to be restricted to the maximum allowed by the availability of the funds, corresponding to 8.3% of the Air Luxor charter travellers. The questionnaires returned totaled 792, from which 442 completed questionnaires were retained for the present analysis, which represents a response rate of 40.3% of the sample chosen. This corresponds to a sampling error of 2.7% with a confidence interval of 2.8%. The remaining questionnaires received, but not considered for the present research, were discarded because of uncompleted fields and incorrectly filled questionnaires. The tourists who choose Latin America comprised 49% of the total.

5.1 Reliability, Validity and Generalisability

Several steps were taken to ensure the validity and reliability of the data. First, the point of departure was a questionnaire already tested in tourism fields (Correia, Barros & Silvestre, 2007), which was adapted for the present purpose, ensuring that prior research in the field was considered and face validity established. Second, all relevant literature was taken into consideration. Third, the questionnaire was pre-tested on students of tourism economics at the University of the Algarve. Following

the administration of the final survey, a stratified random subset of 50 respondents was contacted by phone a second time to check if any problem persisted, but none were revealed. These procedures ensure the validity of the questionnaire, meaning that it measures what it was intended to measure. Fourth, the questionnaire was distributed to a random sample, with a response rate of 40.3%, which was considered an acceptable sample of respondents (Dillman, 1978). This procedure ensures the generalisability of the data, meaning that the findings are applicable to a more general population. Fifth, the reliability of the data was examined, analysing it extensively with alternative methods and reaching the same conclusions (Correia, Santos & Barros, 2007). The extensive examination of the survey's validity, reliability and generalisability leads to the inference that there is nothing in the evaluation to suggest that it is either invalid or unreliable.

5.2 Testing for Non-Response

The 40.3% response rate raises the question of non-response, for which we therefore adopted a testing procedure, based on Dillman (1978). A first test for this problem involved defining a sub-sample random choice group of respondent, contacting them by phone again and suggesting testing the answers. The answers maintained the declared values, ensuring the accuracy of the responses. A second test involved contacting a random sub-sample of those who had not answered, to understand the reasons for their non-response. As a result of this, several explanations emerged. The first reason was the individual's declared secrecy policy, which is a common obstacle to questionnaires. The second reason was a lack of time available to complete the questionnaire during the flight. The third reason was saturation, associated with completing too many questionnaires. From these three reasons, it can

be asserted that the non-responses have the same characteristics as those who responded, establishing the representativeness of the questionnaires that were completed by tourists.

5.3 Data

The rate response does not differ significantly from the sample in terms of age (chi-square=8.53, $p=0.05$), or gender (chi-square=7.55, $p=0.05$). Hence, it can be asserted that the 442 tourists who completed the questionnaire are representative of Air Luxor tourist passengers and therefore, of Portuguese tourists to Latin America, since they mostly travel on Air Luxor charter flights. The general characteristics of these respondents were that they were male (52%), with an average age of 33. This profile leads to an overall definition of the responding tourist as male, early middle-aged and middle-class, with a family that includes one child. Other characteristics of the sample are presented in Table 1. Our objective was to evaluate the length of stay of Portuguese tourists who choose to take holidays in Latin America. To pursue this objective the questionnaire was structured according to Table 1.

INSERT TABLE 1

The survey has three types of variables: dichotomous variables, continuous variables and qualitative variables (7-item Likert scale). The set of explanatory

variables considered in this study sought to capture the key determinants of the tourist decision process, based on the theoretical framework and the literature review.

6 Results

Table 2 presents the results of the estimated duration models. We present several duration models for comparative purposes. The dependent variable is the logarithm of the length of stay, measured in days, of tourists travelling home from their vacations in Latin American resorts and surveyed during their return flight. All the estimated coefficients are in the proportional-hazard metric. Cox is the semi-parametric survival model, while Logistic and Weibull are traditional survival models.

INSERT TABLE 2

In all the four models, the results are quite similar in the main effects, but the Weibull with heterogeneity is the chosen model, on the basis of the log likelihood statistics. The coefficients of the variables give the effect of an increase in explanatory variables on the conditional probability of ending a tourist stay. A negative sign means that as the value of the variable increases, the hazard rate of tourist duration decreases and the survival of their duration increases. A positive sign means that an increase in explanatory variables has a decreasing impact on the length of stay.

It is verified that the variables have the same signs in different models. Based on the log-likelihood statistic, the Weibull with heterogeneity is chosen to derive the conclusion. What is the rationale for this result? Heterogeneity represents characteristics that influence the conditional probability of ending a tourist stay in Latin America, which are not measured or observed, nor are there measurement errors

in the variables. Unobserved heterogeneity has been a subject of concern and analysis in Chesher (1984) and Chesher & Santos-Silva (2002). Heterogeneous behaviour is commonly observed in individuals; not to take it into account is likely to lead to inconsistent parameter estimates or more importantly, inconsistent fitted choice probabilities. In the present study, this implies that different individuals can have different preferences relative to the probability of ending a tourist stay. The variance of unobserved individual specific parameters induces correlation across the alternatives in the choice and therefore, survival models with heterogeneity are required.

In this regard, the variable *budget* has a negative effect on the hazard, which means that tourists with relatively high budgets tend to stay longer. This may result from the attractiveness of the tourist resorts analysed. Tourists who value certain destination attributes such as nature, climate or security tend to stay longer, a finding that is intuitive, as they expect to consume all of these attributes available at the destination. *Younger*, class status and group-travel have statistically significant negative effects, meaning that these tourists tend to stay for more extended periods. To have previous experience of the resort, to book the holiday in advance and to have higher expectations give rise to a longer stay. All the positive variables that explain staying for shorter periods are statistically insignificant.

7. Discussion

The paper has analysed the determinants of length of stay with a survival model. In relation to the hypotheses, first, the null of Hypothesis 1 is accepted, because budget is positive and statistically significant. Second, Hypothesis 2 is also accepted because some destination attributes are positive and statistically significant. Third, Hypothesis

3 is accepted because there are some socio-economic characteristics that explain the length of stay. Fourth, Hypothesis 4 is accepted because some information attributes (word of mouth from friends) explain the length of stay. Fifth, Hypothesis 5 is rejected since returning tourists tend to have shorter stays, but the parameter is statistically insignificant, so no clear implication can be derived. Sixth, Hypothesis 6 is accepted because the time constraints of booking in advance explain the length of stay. Seventh, Hypothesis 7 is accepted because frequent travellers tend to stay longer. Finally, Hypothesis 8 is accepted because high expectations explain the longer stay.

What is the significance of these results? They are intuitive, signifying that those with more disposable wealth have a higher probability of staying longer in Latin American tourist resorts. They are characterised as being early middle aged (younger), subjectively from high social classes, with larger budgets, being frequent travellers, who book in advance, with high expectations and enthusiastic about nature and climate.

What is the policy implication of the present research? The implication is that tour operators seeking to attract Portuguese tourists to Latin America for extended lengths of stay should target the more affluent households. This market segment, consisting of young families, with larger budgets, booking their holidays in advance and being frequent travellers, is easily identified. Advertising campaigns should prioritise these characteristics and develop a word-of-mouth marketing strategy to increase the length of stay of the affluent young adults and their children. This is an unexpected result in the internet age. Finally, they should adopt marketing strategies to increase expectations.

How do these results compare with previous research? It is verified that age and income increase the length of stay in all cited papers. Relative to Gokovali et al. (2006), the paper which uses the same method, it is verified that the variables used by the two papers are distinct, so no direct comparisons can be made. For example, nationality is a main explanatory variable in Govokali's paper, whereas the present research considers a single nationality, therefore no comparison is possible. For variables common to papers, age and security are common statistical variables explaining the length of stay. Thus, the general conclusion is that tourists seem to behave similarly in different contexts.

9. Conclusion

This paper has analysed the length of stay of Portuguese charter tourists taking holidays in Latin America. Several duration models are presented for comparative purposes, first, a Cox proportional hazard model; second, the parametric Weibull model, third a Logistics model and finally a Weibull model with heterogeneity. The Weibull with heterogeneity is chosen, due to the log likelihood statistics. It is concluded that the length of stay is positive related to *budget, age, class, friends, publicity, Treserve, Ftrip* and *expectation*. The length of stay is negatively related to other variables, but with statistical insignificance. These results are intuitive, meaning that economic affluence determines the length of stay. However, friend's recommendations and advertising have a positive impact on the length of stay, as do booking in advance, the fact of being frequent travellers and having high expectations of the resort. The general conclusion is first, that tourists seem to behave similarly in different contexts; second, that heterogeneity is present in questionnaire data and

neglecting it may result in inefficient estimates. Finally, the most affluent tourists book the longest holidays in Latin American resorts.

The following limitations and hence, extensions, of the present research are to be considered. First, the paper is based on questionnaire data, without a time frame, thus not permitting the estimation of time-varying survival models. Second, the model does not take into consideration interaction variables, since it is not clear what they should be.

Further research is needed to confirm the present research.

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Table 1. Characterisation of the Variables

Variable	Description	Min ^a	Max ^b	Mean	Std. Dev
	<i>Dependent variable</i>				
Logavstay	Logarithm of the average stay	0	23	4.115	4.440
	<i>Budget hypothesis</i>				
Budget	Travel budget (1-less than 1000 euro; 5- equal or superior to 2500 euros)	1	5	1.981	1.140
	<i>Destination attributes hypothesis</i>				
Nature	What is the importance of nature in your decision? (1-without importance; 7-extremely important)	1	7	5.776	1.379
Culture	What is the importance of cultural attractions in your decision? (1-without importance; 7-extremely important)	1	7	5.454	1.465
Clime	What is the importance of climate in your decision? (1-without importance; 7-extremely important)	1	7	5.923	1.368
Gastro	What is the importance of gastronomy in your decision? (1-without importance; 7-extremely important)	1	7	5.470	1.532
Ethnic	What is the importance of ethnic composition in your decision? (1-without importance; 7-extremely important)	1	7	4.542	1.728
Exotic	What is the importance of exoticism in your decision? (1-without importance; 7-extremely important)	1	7	5.558	1.438
Security	What is the importance of safety in your decision? (1-without importance; 7-extremely important)	1	7	5.959	1.402
Distance	What was the importance of the distance from home in your decision? (1-without importance; 7-extremely important)	1	7	4.685	1.703
	<i>Socio-demographic characteristics hypothesis</i>				
Age	The age of the tourist interviewed	19	69	33.271	10.342
Class	The tourist's social class. (1-lower; 2- middle; 3- upper-middle)	1	3	2.124	0.911
Civilstate	Family composition. (1-single; 2-married; 3-with children)	1	3	2.260	1.451
Group	Number of persons with whom the individual travels. (unit: persons)	0	11	1.929	1.859
	<i>Information hypothesis</i>				
Brochure	Importance of brochures in travel decision. (1-without importance; 7-extremely important)	1	7	4.766	1.524
Friends	Importance of information from/recommendation of friends and family relative to the decision. (1-without importance; 7-extremely important)	1	7	4.945	1.661
Publicity	Importance of advertising in travel decision. (1-without importance; 7-extremely important)	1	7	4.945	1.661
Movies	Importance of movies in travel decision. (1-without importance; 7-extremely important)	1	7	4.038	1.483
	<i>Returning hypothesis</i>				
Previous	Had you visited this destination before? (0 – no; 1 – yes)	0	1	0.083	—
	<i>Time constraints hypothesis</i>				
Treserve	How long in advance did you book the vacation? (1-	1	4	2.036	1.018

	less than 15 days; 2- 15 days or more, but less than a month; 3- 1 month or more; 4- three months or more)				
	<i>Frequent traveller hypothesis</i>				
Frequent traveler	Frequency of travelling. (1-one trip a year ... 4-four trips a year)	1	4	2.457	0.796
	<i>Expectations hypothesis</i>				
Expectations	How did the destination measure up to your expectations? (1-worse than expected, 7- much better than expected)	1	7	5.305	1.152

^a Min – Minimum; ^b Max – Maximum

Table 2: Results(1)

	Cox Model		Weibull		Logistics		Weibull-Het	
	Coef	T-ratio	Coef	T-ratio	Coef	T-ratio	Coef	T-ratio
<i>Budget</i>	-0.079	-1.663	-0.082	-6.240*	-0.047	-4.038*	-0.041	-4.176*
<i>Nature</i>	-0.014	-0.277	-0.020	-1.023	-0.034	-2.301*	-0.039	-2.778*
<i>Culture</i>	0.011	0.241	0.019	1.017	0.020	1.500	0.008	2.715*
<i>Clime</i>	-0.010	-0.193	-0.008	-0.446	-0.021	-1.578	-0.032	-2.581*
<i>Gastro</i>	-0.038	-0.874	-0.002	-0.206	-0.018	-1.593	-0.013	-1.345
<i>Ethnic</i>	0.020	0.584	0.001	0.091	0.001	0.167	0.002	2.985*
<i>Exotic</i>	0.014	0.316	0.030	1.049	0.013	1.065	0.005	3.498*
<i>Security</i>	-0.012	-0.269	-0.009	-0.563	-0.018	-1.557	-0.026	-2.285**
<i>Distance</i>	-0.020	-0.565	-0.008	-0.579	-0.0002	-0.026	-0.003	-0.454
<i>Age</i>	0.007	1.367	0.010	6.036*	0.008	6.309*	0.007	6.786*
<i>Class</i>	-0.011	-0.207	-0.076	-3.495*	-0.064	-4.453*	-0.046	-3.532*
<i>Civilsta</i>	-0.002	-0.076	-0.017	-1.241	-0.001	-0.130	-0.007	-0.835
<i>Group</i>	-0.011	-0.452	-0.012	-0.900	-0.016	-2.267*	-0.013	-2.355**
brochure	0.006	0.179	0.150	1.130	0.019	2.086*	0.012	1.511
friends	-0.035	-1.065	-0.034	-3.145*	-0.019	-2.041*	-0.018	-2.343**
publicity	0.025	0.595	0.032	2.717*	0.004	0.444	-0.006	-0.715
movies	-0.024	-0.588	-0.021	-1.384	-0.004	-0.458	-0.002	-0.359
previous	-0.353	-1.882	-0.035	0.629	-0.039	-0.821	-0.025	-0.660
treserve	-0.020	-0.412	-0.050	-2.675*	-0.035	-1.819*	-0.026	-1.096
Frequent treveler	-0.099	-1.440	-0.122	-5.352*	-0.084	-5.024*	-0.071	-5.310*
expectation	-0.009	-0.219	-0.083	-6.548*	-0.100	-10.691*	-0.104	-10.412
<i>sigma</i>	—	—	0.342	27.909*	0.149	25.972*	0.070	8.424
<i>Theta</i>	—	—	—	—	—	—	3.713	5.897
<i>LL</i>	-240.62	—	-265.055	—	-150.034	—	-320.032	—
<i>Nobs</i>	442	—	442	—	442	—	442	—

(1) – All models were estimated in Stata 9

LL - Log of the Likelihood