ISSN 0819-2642 ISBN 0 7340 2571 8



# THE UNIVERSITY OF MELBOURNE DEPARTMENT OF ECONOMICS

**RESEARCH PAPER NUMBER 915** 

SEPTEMBER 2004

# TESTING FOR EMPLOYEE DISCRIMINATION USING MATCHED EMPLOYER-EMPLOYEE DATA: THEORY AND EVIDENCE

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# Testing for Employee Discrimination using Matched Employer-Employee Data: Theory and Evidence<sup>\*</sup>

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 $\operatorname{Price}^d$ 

#### Abstract

We use recent matched employer-employee data to directly investigate if white workers have a taste for racial discrimination in Britain. Based on a new structural model with individual and firm heterogeneity, we develop and test two predictions. Firstly, white employees with a taste for discrimination should report lower levels of job satisfaction the larger the proportion of ethnic minorities at their workplace. Secondly, white employees would have to be compensated by higher wages if required to work alongside ethnic minority co-workers. Both hypotheses are clearly supported for white males in our data, after comprehensively controlling for individual, job, and workplace characteristics. However, the evidence is weaker for females. The white male wage premium for working amongst only ethnic minority co-workers, as compared to working only with whites, is about 12%. Importantly, it appears that neither of these effects operates via realised racial prejudice at the workplace or white employees' feelings concerning their job security.

**Keywords**: Employee Discrimination, Compensating Differentials, Structural Estimation, Wages, Job Satisfaction

#### JEL Classifications: J3, J7

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### 1 Introduction

Since the seminal studies by Gary Becker (1957, 1971), issues surrounding the existence, extent and persistence of discrimination in the labour market, and more widely in the legal system, financial markets, housing, education and other public services, have generated an enormous amount of interest by economists and social scientists. Recent informative reviews of both the theoretical and empirical economics literature in this area can be found in Cain (1986), Darity and Mason (1998), Altonji and Blank (1999) and Riach and Rich (2002). Of all the possible grounds for discrimination, for example with respect to gender, race, disability, age or sexual preference, perhaps the most emotive branch of this literature regards unequal treatment on the basis of race or ethnicity. According to Arrow (1998), even after three or four decades of equal opportunities legislation in many countries including the US, such discrimination still 'pervades every aspect of a society in which it is found'. In the labour market this has been shown to apply to employment prospects, the receipt of employer-provided training, the probability of being promoted and wages (Altonji and Blank, 1999). However, it is clearly evident that the most blatant forms of racial discrimination such as forced or legalised racial segregation in labour markets and public services are no longer prevalent in developed countries (Arrow, 1998; Altonji and Blank, 1999).

Recent decades have seen a great deal of theoretical work concerned with the possible mechanisms via which individuals from different racial or ethnic minority backgrounds can be observed earning different amounts, even at the same productivity level. Following the theoretical advancements of Becker (1957, 1971), a core explanation for racial discrimination is based on economic agents having a taste or preference against other groups, which can be held by employers, employees, consumers or the government. A recent new angle to this literature concerns the importance of identity. For example, Akerlof and Kranton (2000) directly include identity into the utility function, which then leads individuals to be prepared to suffer loss of income in order to discriminate against other groups. Frijters (1998) models the emergence of group identity itself as the outcome of rational individuals attempting to monopolise rents. Group identity then, ex post, implies discrimination of the group that lost the competition over scarce rents.

In contrast, virtually all other explanations for observed racial differentials are nonpreference based, with theories based on 'statistical' or information-based discrimination being the most prominent (see, for example, Phelps, 1972; Arrow, 1973; Altonji and Pierret, 2001; Knowles et al., 2001). Statistical discrimination can work through, for example, employers believing there is something wrong with the discriminated group, such as a higher probability of women leaving the labour market (Polachek, 1995), greater difficulty in observing the quality of the workers, or a comparative advantage in a different field of activity (e.g. Becker, 1991; Lazear and Rosen, 1990). A second class of statistical discrimination models explains discrimination as a self-fulfilling prophesy (e.g. Arrow, 1973; Coate and Loury, 1993; Kremer, 1993; Lang, 1986; Farmer and Terell, 1996), whereby low expectations of the average productivity of a group lead individuals to undertake actions which make the expectation come true, such as making lower investments in human capital (Kremer, 1993), or applying for jobs for which one is not suited (Rosén, 1997). Weaker versions of the self-fulfilling prophecy argument suggest that persistence in expectations of differential productivity lead groups to segregate into different occupations or human capital levels, thereby perpetuating initial disadvantages (e.g. Breen and Garcia, 2002).

However, empirically distinguishing between these competing explanations remains very difficult (see Heckman, 1998), and consequently there is no dominant view about how racial discrimination perpetuates itself in the labour market. The ability to correctly identify the causal mechanisms by which racial discrimination occurs and persists is, however, crucial for designing and introducing the appropriate policy response (Neumark, 1999; Bayard et al., 2003).

Whilst the majority of the empirical literature stems from the US, recent years have seen a number of papers focusing on racial or ethnic minority discrimination in the British labour market. Racism continues to be a prominent political issue in Britain, with recent attention focused on the existence of 'institutional racism' in large private corporations, such as Ford, and in the public sector, including the National Health Service, the police and the armed forces. For example, Shields and Wheatley Price (2002a, 2002b) document that the majority of ethnic minority nursing staff report having experienced racial harassment from co-workers and also show that frequent episodes of this form of employee discrimination have the largest detrimental impact of their job satisfaction. Further evidence of racially prejudiced attitudes in Britain is provided by Dustmann and Preston (2001). Using data from the British Social Attitudes Survey they found that 20% of the white respondents would mind if their boss was from an ethnic minority, 38% reported being at least a little prejudiced against people of other races and 53% would mind if a close relative married someone from an ethnic minority. Interestingly, the strength of these racial hostility indicators increased with the concentration of ethnic minorities in the neighbourhood. Furthermore, it appears that it is racial prejudice, rather than economic fears (e.g. over job security), which dominates concerns about the impact of immigration in Britain (Dustmann and Preston, 2002; see Borjas, 1999, more generally).

In common with studies for other countries, employer discrimination, based on tastes, is typically taken as the dominant explanation for racial or ethnic disadvantage in the British labour market. Moreover, in contrast to the case of gender (Blackaby et al., 1997; Tzannatos, 1988), it is widely accepted that the equal opportunities legislation successively introduced in Britain since the Race Relations Act of 1976, has been less successful in reducing racial differentials in the labour market, with ethnic minorities becoming increasingly concentrated in the lower percentiles of the pay distribution (Blackaby et al., 1994, 2002). Numerous studies have found evidence of more limited employment prospects (e.g. Blackaby et al., 1997, 1998, 2002), fewer training and promotion opportunities (e.g. Pudney and Shields, 2000a, 2000b), and lower occupational attainment (e.g. Stewart, 1983) and wages (e.g. Blackaby et al., 1998, 2002; Dustmann and Fabri, 2003) for ethnic minority groups, compared to similar white workers in Britain. However, these findings constitute, at best, only indirect evidence of the extent and nature of discrimination.

In this paper we aim to contribute more direct evidence of the extent of racial discrimination at the workplace, using, recently collected, matched employer-employee data from Britain, which uniquely allows us to establish the racial or ethnic composition of workplaces. The detailed data also provides information on workers job satisfaction and wages, together with a wide range of workplace characteristics with which we attempt to comprehensively capture heterogeneity in the quality of the job and the general working environment. Our particular focus is on identifying if white employees have a taste for discrimination against their ethnic minority co-workers. Of all the competing theories of racial discrimination, there are relatively very few studies that have attempted to explore whether such employee tastes exist (for example, see the limited number of studies mentioned in the recent reviews noted above). However, one notable exception is Chiswick (1973) who, using state-level variation in racial density in the US, found that white employee discrimination was important in explaining racial differentials in wages. In particular, white workers of a given skill level were found to receive compensation in the form of higher weekly wages if they worked with non-whites.

To justify our empirical analysis we expand Becker's theoretical model of employee discrimination to include both worker and firm heterogeneity. The theory provides two clear predictions that we empirically test. Firstly, if white employees truly have a taste for discrimination, then their job satisfaction will be lower, the higher the concentration of ethnic minority co-workers. Secondly, we should also observe higher pay for white employees, working amongst higher concentrations of ethnic minority co-workers, as a compensating differential. Furthermore, our detailed workplace data enables us to delve deeper into the actual mechanisms by which discriminatory tastes manifest themselves. In particular, since managers report if there have been racial tensions at their workplace, we can address the question of whether it is merely the presence of ethnic minority co-workers that bothers white employees, or whether it is the racial tension itself that is the cause of an unhappy working environment. Similarly, by using self-reported information on job-insecurity, we explore whether it is the impact of ethnic minority co-workers on white workers' perceptions of job (in)security that gives rise to a taste for racial discrimination.

In using matched employer-employee data we also contribute to the recent literature that has used such data to obtain a better understanding of the workings of the labour market (see Abowd and Kramarz, 1999; Haltiwanger et al., 1999; Hamermesh, 1999). Most of these studies have used US data from the Worker-Establishment Characteristics Database (WECD) and a matching of the Sample Edited Detail File (SEDF) to establishment records in the 1990 Standard Statistical Establishment List (SSEL). Of the small literature that has focused on sex and racial discrimination three recent examples are Carrington and Troske (1998), Hellerstein and Neumark (2002) and Bayard et al. (2003). The latter study found that segregation of women in lower-paying occupations, industries and establishments accounted for around half of the gender wage gap. Importantly, with respect to the analysis presented in this paper, Carrington and Troske (1998) found that the inter-firm distribution of black and white workers was close to that implied by random assignment. They also cite evidence that black and white workers in the same firm often have different skills, and that the black-white wage gap in the US is primarily a within-firm phenomenon. Hellerstein and Neumark (2002) use new data from the new Decennial Employer-Employee Dataset (DEED) and find that Hispanics, but not white workers, suffer wage penalties from employment in a workplace with a large share of Hispanic workers.

The outline of this paper is as follows. In Section 2 we build on the model of Becker (1957, 1971) by presenting two formal theories of discrimination, via which we can structurally estimate the presence of employee tastes for racial discrimination. Importantly, we expand the basic model to include both worker and firm heterogeneity. The matched employer-employer data we use, which uniquely contains information about the racial or ethnic composition of the workplace, is described in Section 3, together with the derivation of our main variables of interest. Section 4 outlines the empirical models we use to test the two main predictions of the theory. The results from these models are discussed in Section 5, and Section 6 concludes the paper.

## 2 Theory

In this section we present two related models of employee based labour market discrimination. The first model is a simple partial-equilibrium compensating differentials model in which we do not explicitly allow for firm behaviour. This model clearly generates our two main predictions, which we later empirically test using matched employer-employee data. In order to investigate whether these predictions also apply to a situation with endogenous firm behaviour, we then develop an extended version of Becker's (1957, 1991) taste for discrimination model in which workers hold preferences about the racial composition of their co-workers. Importantly, in this extension we allow for both heterogeneous workers and firms.

#### 2.1 A partial-equilibrium compensating differential model

We begin by writing the indirect utility function of an ethnic minority worker i at job (or workplace) k as being a function of job satisfaction, individual characteristics, and wages:

$$u_{ik} = U(JS_{ik}, w_{ik}, x_i)$$

$$JS_{ik} = JS(w_{ik}, eth_k, x_i, z_k)$$

$$(2.1)$$

where  $JS_{ik}$  is the job satisfaction of individual *i* at job *k*;  $w_{ik}$  is the total amount of wages of individual *i* at job *k*;  $eth_k$  is the density of ethnic minority workers at job *k*;  $x_i$  is a set of individual characteristics, and  $z_k$  is a set of characteristics of job *k*. We assume that both U(.) and JS(.) are differentiable, increasing in  $w_{ik}$ , and continuous. By definition, a taste for discrimination on the part of white workers implies  $\frac{\partial JS_{ik}}{\partial eth_k} < 0$ . Given that we observe the job satisfaction of workers in the data set that we will use, we can check this prediction if we also comprehensively control for other variables. Therefore, our first hypothesis is:

**Hypothesis 1**: Given wages, firm, and individual characteristics, job satisfaction is lower for white workers when there is a higher density of ethnic minority co-workers at the workplace.

In a free-mobility equilibrium where there is a distribution of  $eth_k$  for white workers with the same individual characteristics, it has to be the case that these individuals are indifferent between working at their job and working at another job. This in turn means that at the margin:

$$\frac{du_{ik}}{deth_k} = 0 \tag{2.2}$$

which implies:

$$\frac{\partial U_{ik}}{\partial JS_{ik}} \left(\frac{\partial JS_{ik}}{\partial eth_k} + \frac{\partial JS_{ik}}{\partial w_{ik}}\frac{dw_{ik}}{deth_k}\right) + \frac{\partial U_{ik}}{\partial w_{ik}}\frac{dw_{ik}}{deth_k} = 0$$

and hence:

$$\frac{dw_{ik}}{deth_k} = \frac{-\frac{\partial U_{ik}}{\partial JS_{ik}}\frac{\partial JS_{ik}}{\partial eth_k}}{\frac{\partial U_{ik}}{\partial JS_{ik}}\frac{\partial JS_{ik}}{\partial w_{ik}} + \frac{\partial U_{ik}}{\partial w_{ik}}} > 0$$
(2.3)

which shows that white workers have to be compensated for working with ethnic minority co-workers. This feature of an equilibrium leads us to our second hypothesis:

**Hypothesis 2**: If employees have a taste for discrimination then, given firm and individual characteristics, wages should be higher for white workers when there are higher proportions of ethnic minority co-workers at the workplace.

Importantly, this result crucially assumes that there are no market imperfections that would prevent white workers flowing from one firm to another. Given such free mobility however, it is clear that firms with many ethnic minority co-workers have to pay higher wages to whites in order to attract white workers.

Now, we can complicate this simple model by hypothesising that there are intervening mechanisms via which a taste for discrimination may work. To be precise, we can postulate that:

$$JS_{ik} = JS(w_{ik}, x_i, z_k, g_{ik})$$

$$g_{ik} = g(eth_k)$$

$$(2.4)$$

where g(.) can be a stochastic function.

In words, this would imply that  $eth_k$  works via another measurable variable  $g_{ik}$ . We should then find that  $g_{ik}$  is a factor explaining job satisfaction and compensating wage differentials. What identifies g as the 'intervening' factor, apart from theoretical considerations, would be that the effect of  $eth_k$  on  $JS_{ik}$ , conditional on  $g_{ik}$ , becomes zero, and that the effect of  $eth_k$  on  $w_{ik}$  conditional on  $g_{ik}$  becomes zero. In our empirical analysis we will examine the two most prominent candidates for this intervening mechanism. The first is the level of racial tension at the workplace, as reported by the workplace manager.

This is a direct indicator of an uneasiness between white and ethnic minority workers. The second is the degree to which individuals feel insecure in their job, which has often been argued by sociologists to be a major explanation for discrimination (e.g. Cassirer, 1996).

#### 2.2 A general equilibrium model of employee tastes for racial discrimination

We now explore the nature of the competitive environment in which the above predictions will also hold. To this aim, we extend Becker's (1957, 1971) model of discrimination, to include both individual and firm heterogeneity. This allows for firms with different ethnic minority densities and for individuals with different skill levels. Importantly, these assumptions are supported by recent empirical evidence. Carrington and Troske (1998) and Hellerstein and Neumark (2004) found that black and white workers in the same firm often have very different skills. They also found that the inter-firm distribution of black and white workers was close to that implied by random assignment.

We first simplify the indirect utility function for white workers:

$$u_{ik} = JS_{ik} + \gamma_1 \ln w_{ik} + f_1(x_i)$$

$$JS_{ik} = \gamma_2 \ln w_{ik} + \delta_1 eth_k + f_2(x_i)$$
(2.5)

where  $f_1(.)$  and  $f_2(.)$  are arbitrary functions of individual characteristics. We can estimate the second equation directly with our data. Some aspects of the first equation we can estimate indirectly, i.e. via observed wages.

As a normalisation we set  $\gamma_1 + \gamma_2 = 1$ . This means the indirect decision-utility function reads:

$$u_{ik} = \ln w_{ik} + \delta_1 eth_k + [f_1(x_i) + f_2(x_i)]$$
(2.6)

where a taste for discrimination would imply that  $\delta_1 < 0$ . Now, we can introduce individual heterogeneity by proposing that each white individual *i* has an efficiency number  $q_i^{wh}$  of 'white skills'. The total measure of white individuals is 1, and the cumulative distribution of white efficiency numbers is denoted as  $Q^{wh}(q)$ . We assume that this distribution has finite mean and that  $Q^{wh}(0) = 0$ . This last assumption essentially means that we assume every worker has a positive marginal product. Hence we can interpret the unemployed as having  $q^{wh} = 0$ .

For ethnic minority workers, we take the same indirect utility framework and label them by j:

$$u_{jk} = \ln w_{jk} + \delta_2 eth_k + [f_3(x_j) + f_4(x_j)]$$
(2.7)

Each ethnic minority worker j has an efficiency number  $q_j^{em}$  of 'ethnic minority skills'. The total measure of ethnic minority individuals is  $\eta$  and the cumulative distribution of ethnic minority efficiency numbers is denoted by  $Q^{em}(q)$ . Again, we assume that this distribution has finite mean and that  $Q^{em}(0) = 0$ .

There is also a continuum of active firms in the economy. Following Becker, we take a Cobb-Douglas production structure to explain why workers of different ethnicities work together in the first place. More precisely, workplace k is characterised by a production function:

$$y_k = W H_k^{1-\alpha_k} E M_k^{\alpha_k}$$

Here,  $WH_k$  denotes the number of efficiency units of white skill that is employed in workplace k. Also,  $EM_k$  denotes the number of efficiency units of ethnic minority skill employed in workplace k, and  $\alpha_k \in [0, 1]$  is a production parameter specific to workplace k. The cumulative distribution of  $\alpha_k$  is denoted by  $A(\alpha_k)$  and we assume it is increasing and differentiable everywhere on  $\alpha_k \in \langle 0, 1 \rangle$ . There can be positive mass-points at  $\alpha_k = 0$ and  $\alpha_k = 1$ . This parameter allows for firms with only white workers (i.e. when  $\alpha_k$  equals 0), or only ethnic minority workers (when  $\alpha_k$  equals 1), or a mix (when  $0 < \alpha_k < 1$ ). By definition,  $eth_k = EM_k/(EM_k + WH_k)$ .

For each individual firm k, the price of output is a decreasing function  $p(y_k)$ . We assume that this function is continuous and differentiable for  $y_k > 0$ , that  $\frac{\partial^2 p(y_k) y_k}{\partial^2 y_k} < 0$ (i.e. decreasing marginal benefit), that  $\lim_{y_k \downarrow 0} p(y_k) \to +\infty$ , and that  $\lim_{y_k \to \infty} p(y_k) \to 0$ . These standard assumptions guarantee that firm size will always be non-zero and finite.

Solving this model, the main result is that utility maximisation leads to wage schedules

satisfying  $w_{ik}^{wh} = e^{-\delta_1 eth_k} w_0^{wh} q_i^{wh}$  and  $w_{jk}^{em} = e^{-\delta_2 eth_k} w_0^{em} q_j^{em}$ . Here,  $w_0^{wh}$  denotes the wage for white workers in completely white workplaces. Its value, together with  $w_0^{em}$ , will be solved by firm behaviour. The term  $e^{-\delta_1 eth_k} > 1$  equals the compensating differential that white workers have to be given to work in workplace k. Under these wage schedules, all workers are indifferent about where they will work and a distribution of ethnic minority densities can be observed. We will be able to directly estimate these wage equations in the empirical part.

The profit function of firm k reads:

$$\pi_k = p_k(y_k)y_k - EM_k e^{-\delta_2 eth_k} w_0^{em} - WH_k e^{-\delta_1 eth_k} w_0^{wh}$$

Since the cost function is homogeneous of degree one and the production function is constant-returns to scale, the cost-minimising ratio  $\frac{EM_k}{EM_k+WH_k}$  at relative wages  $\frac{w_0^{wh}}{w_0^{em}}$  is the same for each level of  $y_k$ . Denote the optimal ratio as  $eth_k^*(\frac{w_0^{wh}}{w_0^{em}})$ . Now, for most parameter values  $\{\delta_1, \delta_2, \alpha_k\}$ , it is the case that  $eth_k^*(\frac{w_0^{wh}}{w_0^{em}})$  is differentiable in  $w_0^{wh}$  and  $w_0^{em}$ everywhere. However, for some values of  $\{\delta_1, \delta_2, \alpha_k\}$  there are discontinuities in  $eth_k^*(\frac{w_0^{wh}}{w_0^{em}})$ where  $\lim_{\substack{w_0^{wh}\\w_0^{em}\downarrow c}} eth_k^*(\frac{w_0^{wh}}{w_0^{em}}) > eth_k^*(c)$  at any discontinuity point c.<sup>1</sup> There trivially holds:

$$eth_k^* \left(\frac{w_0^{wh}}{w_0^{em}}\right) = 1 \text{ iff } \alpha_k = 1$$

$$eth_k^* \left(\frac{w_0^{wh}}{w_0^{em}}\right) = 0 \text{ iff } \alpha_k = 0$$

$$0 < eth_k^* \left(\frac{w_0^{wh}}{w_0^{em}}\right) < 1 \text{ iff } 0 < \alpha_k < 1$$

and in the generic case  $\frac{\partial eth_k^*(\frac{w_0^{wh}}{w_0^{em}})}{\partial \alpha_k} > 0$ . Except at boundary values for  $\alpha_k$ , we can write  $EM_k = (\frac{eth_k^*}{1-eth_k^*})^{1-\alpha}y_k$  and  $WH_k = (\frac{1-eth_k^*}{eth_k^*})^{\alpha}y_k$ . Because the minimum of the cost function,

<sup>1</sup>We can illustrate this with a simple example. Take  $\alpha_k = 0.8$ ,  $\delta_1 = -0.1$  and  $\delta_2 = 4$ . There is then a discontinuity in  $eth_k^*(\frac{w_0^{wh}}{w_0^{em}})$  at  $\frac{w_0^{em}}{w_0^{wh}} \approx 16.7$ . More generally, we can specify a region  $\delta_1 < \Delta^*(\alpha)$  for which  $WH_k e^{-\delta_1 eth_k} w_0^{wh}$ , the second part of the cost function, is no longer convex and discontinuities arise.  $\Delta^*(\alpha)$  is implicitly defined as  $\arg_{\delta_1} \{\min_E \{\frac{\partial^2 EM_k^{\frac{\alpha}{\alpha-1}}e^{-\delta_1 - \frac{EM}{EM + EM_k^{\frac{\alpha}{\alpha-1}}}}{\partial^2 EM}\} = 0\}$ . This function is itself decreasing, though it's second derivative can be positive. For  $0 > \delta_1 > \Delta^*(\alpha)$  and  $\delta_2 < 0$ , the cost function is strictly convex and  $eth_k^*(\frac{w_0^{wh}}{w_0^{em}})$  is therefore differentiable everywhere. given  $y_k$ , is differentiable in  $w_0^{wh}$  and  $w_0^{em}$ , there is a unique and differentiable implicit function  $y_k(w_0^{wh}, w_0^{em})$ .

What needs to be checked now is whether equilibrium actually exists and is unique. For this purpose, we can define total market demand functions D(.) for EM and WH:

$$D^{EM}(w_0^{wh}, w_0^{em}) = \int_0^{1^-} y_k(w_0^{wh}, w_0^{em}) \left(\frac{eth_k^*(\frac{w_0^{wh}}{w_0^{em}})}{1 - eth_k^*(\frac{w_0^{wh}}{w_0^{em}})}\right)^{1-\alpha} dA(\alpha_k)$$
  
+(1 - A(1<sup>-</sup>))y\_k(w\_0^{wh}, w\_0^{em})  
$$D^{WH}(w_0^{wh}, w_0^{em}) = \int_{0^+}^1 y_k(w_0^{wh}, w_0^{em}) \left(\frac{1 - eth_k^*(\frac{w_0^{wh}}{w_0^{em}})}{eth_k^*(\frac{w_0^{wh}}{w_0^{em}})}\right)^{\alpha} dA(\alpha_k)$$
  
+A(0)y\_k(w\_0^{wh}, w\_0^{em})

Market equilibrium now requires that a set  $\{w_0^{wh}, w_0^{em}\}$  exists for  $D^{EM}(w_0^{wh}, w_0^{em}) = \eta \int q dQ^{em}(q)$  and  $D^{WH}(w_0^{wh}, w_0^{em}) = \int q dQ^{wh}(q)$ . The right-hand side of these constraints is simply a fixed number. For existence, we can appeal to the fixed-point theorem.<sup>2</sup> Uniqueness, however, is not guaranteed<sup>3</sup> because of the non-monotonicity of the demand functions of the individual firms. Under the specific assumptions of this model therefore, equilibria exist and will each yield a distribution of observed  $eth_k$  where the wage profiles will exhibit compensating differentials for a taste for discrimination. The crucial assumption is that of no (long run) mobility restrictions of workers between firms and that there is some skill complementarity between white and ethnic minority workers in some firms. This assumption is supported by recent US empirical evidence (Carrington and Troske,

<sup>&</sup>lt;sup>2</sup>The conditions for the fixed point theorem apply:  $D^{EM}(w_0^{wh}, w_0^{em})$  and  $D^{WH}(w_0^{wh}, w_0^{em})$  are continuous because the contribution of each firm is discontinuous only in a finite number of points with mass zero for market demand. Furthermore,  $\lim_{w_0^{em} \downarrow 0} D^{EM}(w_0^{wh}, w_0^{em}) = \infty$ ,  $\lim_{w_0^{wh} \downarrow 0} D^{WH}(w_0^{wh}, w_0^{em}) = \infty$ ,  $\lim_{w_0^{wh} \downarrow 0} D^{WH}(w_0^{wh}, w_0^{em}) = \infty$ ,  $\lim_{w_0^{wh} \to \infty} D^{EM}(w_0^{wh}, w_0^{em}) = 0$  and  $\lim_{w_0^{wh} \to \infty} D^{WH}(w_0^{wh}, w_0^{em}) = 0$ . Hence there must be some finite point  $\{w_0^{*,wh}, w_0^{*,em}\}$  that satisfies both constraints.

<sup>&</sup>lt;sup>3</sup>The problem in proving uniqueness is that the non-convexity of the cost function allows for the possibility at the individual firm that  $\frac{\partial EM}{\partial w^{wh}} > -\frac{\partial EM}{\partial w^{em}} > 0$  and  $\frac{\partial WH}{\partial w^{em}} > -\frac{\partial WH}{\partial w^{wh}} > 0$  for some range (for examples, see a previous footnote). This means that at the aggregate also, we can have that  $\frac{\partial D^{EM}}{\partial w^{wh}} > -\frac{\partial D^{EM}}{\partial w^{wh}} > 0$  and  $\frac{\partial D^{WH}}{\partial w^{em}} > 0$  and  $\frac{\partial D^{WH}}{\partial w^{wh}} > 0$  and  $\frac{\partial D^{WH}}{\partial w^{wh}} > 0$ . This in turn implies the possibility of multiple equilibria. In each of these equilibria the relative wage schedules must still be the same though.

1998; Hellerstein and Neumark, 2004), who found that.black and white workers in the same firm often deploy very different skills.

Moreover, skill complementarity, which in our model reflects the firms where  $\alpha_k$  is neither 1 nor 0, is not just about white and ethnic minority workers performing different production tasks in the whole economy. Clearly, it would be wrong to agrue that some skills are 'only' performed by certain ethnic minoirty groups and not others. On the level of the whole economy, it is more the case that some groups are over-represented in some tasks. Even without aggregate skill differences, skill complementarities can still exist if there are local monopolies combined with high costs of moving elsewhere. In such circumstances, individuals are 'captured' in the sense that they have few options but to work for a particular organisation or industry. If there are then any local differences in the skill composition of the white and non-white labour force, that too can be seen as a situation of skill complementarities, even if for the whole country there are no such differences in skill composition between groups. Skill complementarities can also arise 'as if' in the situation where not skills but tastes over professions or jobs differ. Groups can for instance differ in their reluctance to perform menial jobs, even though they are 'objectively' equally skilled at doing them. The group less reluctant to perform such a task then in effect can be seen as having a comparative advantage in that skill. Note that there are many ways in which benefit systems and social practices can lead to such a situation. If, for instance, one group faces higher costs of working (e.g. higher loss of benefits, higher costs of childcare, higher opportunity costs) than that group will be absent from the lowest paid skill-markets. This is not because they lack those skills, but rather that they choose not to supply them. The group with lower costs of working will then supply those skills. These situations are (within our data) observationally equivalent to a situation where the skill composition between groups differs.

# 3 Data and Variable Definitions

The data we use is drawn from the Workplace Employee Relations Survey (WERS98) which was collected between October 1997 and July 1998. The survey covered all workplaces with 10 or more employees, located in Britain (England, Scotland and Wales) and engaged in activities within Sections D (Manufacturing) to O (Other Community, Social and Personal Services) of the 1992 Standard Industrial Classification.<sup>4</sup> The survey covered both private and public sector workplaces. The sample of workplaces was selected through a process of stratified random sampling, with over-representation of larger workplaces and some industries using the Inter Departmental Business Register (IDBR). The main objective of WERS98 was to provide a substantial bank of data on the nature of workplace employment relations in Britain at the end of the 1990s (see Forth and Kirby, 2000, for additional details). This was the first survey of its kind in Britain.

The Survey took place at the workplace level and had three distinct components:

- (i) Main management interview: Consisting of a face-to-face interview with the senior person at the workplace with day-to-day responsibility for industrial relations, employee relations or personnel matters - 2191 managers were interviewed, with a response rate of 80.4%;
- (ii) Survey of employees: Consisting of a self-completion questionnaire distributed to a random selection of up to 25 employees in each workplace - the questionnaire was distributed at 1880 workplaces (manager permitting), with a response rate of around 64%;
- (iii) Worker representative interview (where present): Consisting of a face-to-face interview with the most senior representative of the trade union with the largest number of members at the workplace, or with the most senior employee representative who sits on a workplace-level consultative committee - this occurred in 947 workplaces (manager permitting, and where relevant), with a response rate of 82%.

Each of the three survey components can be linked by means of a unique workplace identifier. In this paper we use data from both the manager interview and the survey of employees. Our sample comprises 1764 workplaces and just over 24,000 employees,

<sup>&</sup>lt;sup>4</sup>Workplaces whose main activity lied within the following Sections of the 1992 Standard Industrial Classification are not covered by WERS98: Agriculture, Hunting and Forestry (A), Fishing (B), Mining and Quarrying (C), Private households with employed persons (P) and Extra-territorial organizations and bodies (Q).

and given the focus of the paper is restricted to white employees only.<sup>5</sup> A small number of observations (about 5%) were deleted due to either missing responses from managers about key workplace characteristics or missing responses from employees about their job satisfaction or wages. A simple probit analysis suggests that these missing observations were reasonably random in observable characteristics. In this paper we use employees as our unit of analysis, but match to them important workplace characteristics.

The key variable of interest in this paper is the proportion of the workplace who are of ethnic minority origin, which we take as our measure for  $eth_k$ . This information is collected from the main manager interview.<sup>6</sup> In percentage terms, the responses range from 0% to 88%, with the average workplace consisting of 4.7% (with a standard deviation of 9.1%) of workers from ethnic minority groups. This reflects the 5.5% of the total population in Britain who are from the ethnic minorities. Around 41.7% of workplaces have no ethnic minority workers, a further 37.7% have between 1-5% of their workforce from the ethnic minorities, 9.1% have between 6-10%, 6.8% have between 11-30% and 4.7% have more than 30% of their workforce from the ethnic minorities.

The two dependent variables of interest are job satisfaction and wages, both of which are self-reported by employees in the employee questionnaire. The job satisfaction questions contained in the WERS98 are:

How satisfied are you with the following aspects of your job?

- 1. The amount of influence you have over your job.
- 2. The amount of pay you receive.

3. The sense of achievement you get from your work. <sup>5</sup>Although separate analyses investigating the effect of ethnic minority density at the workplace on the job satisfaction and wages of ethnic minority workers would be very interesting, the small sample of ethnic minority workers contained in the WERS (given that there was no over-sampling of ethnic minorities) prevents such a study.

<sup>6</sup>One clear limitation of the data, however, is that we only know the proportion of all ethnic minority workers and not the detailed breakdown by particular ethnic groups. The main ethnic minority groups in Britain are South Asian (Indian, Pakistani and Bangladeshi), Black Caribbean, Black African and Chinese. Therefore our estimates of the effect of ethnic minority density at the workplace on the job satisfaction and wages of white workers will be a weighted average since some white workers might prefer working with certain ethnic minority groups more than others.

#### 4. The respect you get from supervisors/managers.

The responses to each of these questions was reported on a 5-point scale ranging from Very Satisfied (1), Satisfied (2), Neither Satisfied or Dissatisfied (3), Dissatisfied (4) and Very Dissatisfied (5). Unfortunately, employees were not asked directly to evaluate their overall job satisfaction. Consequently, the job satisfaction measure we use is constructed by creating four binary variables taking the value of unity if the worker reports to be either Very Satisfied or Satisfied with a particular aspect of his or her job and zero otherwise. We then sum over the four binary variables to get an overall job satisfaction score that ranges between 0 (not satisfied with any aspects of the job) to 4 (Very Satisfied or Satisfied with all four job aspects).

Ideally we would have liked to have a more direct measure of job satisfaction. However, we would argue that a constructed index such as the one above is highly correlated with overall job satisfaction. To provide some evidence for this argument for British workers we can use data from the British Household Panel Study (BHPS) which collects information on a wider range of job satisfaction aspects including a direct question on overall job satisfaction.<sup>7</sup>Whilst the four questions outlined above are not exactly the same as in the BHPS, we use the following four close counterparts: we have substituted (1) above with "satisfaction with being able to use your own initiative", (2) with "satisfaction with pay", (3) with "satisfaction with work itself" and (4) with "satisfaction with relations with boss". Summing these responses as done above, we find a very high correlation of 0.756 with overall reported job satisfaction.

Table 1 highlights the distribution of the constructed aggregate job satisfaction variable by gender. It is clear that the majority of workers in Britain report to be satisfied with the amount of influence they have over their job (57.9% of men, 60.2% of women), the sense of achievement they get from their work (60.7%, 66.9%) and the respect they get from supervisors/managers (54.2%, 62.45). In contrast, only 33.1% of males and 38.8% of females report satisfaction with the amount they get paid. Interestingly, each of these

<sup>&</sup>lt;sup>7</sup>However, data from the BHPS can not form the basis for our analysis as no information on ethnic density at the workplace is collected nor does it contain any detailed information about workplace characteristics and working environment.

figures is significantly higher for females than males, which concurs with a number of previous studies that have found that women generally report to be happier at work than males (Clark, 1997). This gender differential is also clearly reflected in the average satisfaction score of 2.06 for males and 2.28 for females.

The wage information collected from respondents of the employee questionnaire relates to the following question:

"How much do you get paid for your job here, before tax and other deductions are taken out? If your pay changes before tax from week to week because of overtime, or because you work different hours each week, think about what you earn on average".

One limitation with this question, however, is that respondents were not free to report their wage exactly, but rather asked to report it within 12 bands. Figure 1 shows the distribution of wages by gender. As expected, the male wage distribution lies substantially to the right of the female distribution, which partly reflects the greater percentage of females than males who are employed on a part-time basis. In the empirical wage models we specifically control for the number of working hours.

To get a first feel for the relationship between ethnic minority density at the workplace and job satisfaction and wages, Tables 2 and 3, respectively, provide some simple crosstabulations of these variables. To aid this we have split the proportion of ethnic minorities at the workplace into three categories:- no ethnic minorities at the workplace; a proportion of 0.01 - 0.24 of workers from ethnic minorities; and a greater than 0.24 proportion of ethnic minority workers. We similarly divide wages into four broad bands:- Very Low, Low, Medium and High. For both males and females there is some suggestion that average job satisfaction for white workers is lower in workplaces that have a high ethnic minority density. However, the 'raw' relationship between ethnic minority density and wages is less clear. There is some evidence suggesting that the percentage of whites earning high wages (i.e.  $> \pounds 360$  per week) is greater in workplaces which have a high density of ethnic minority workers. Similarly, very high ethnic minority density workplaces have significantly fewer workers earning less than £141 per week than workplaces with no ethnic minority workers. Overall, these relationships tentatively appear to be consistent with white workers having a taste for discrimination which is compensated by higher wages in high ethnic minority density workplaces.

#### 4 Econometric Modelling

#### 4.1 Models

Following the seminal work of Hamermesh (1977), Freeman (1978) and Borjas (1979), a growing number of economics studies have empirically investigated the determinants of job satisfaction, with a particular focus on the role of wages (both absolute and relative), working hours, firm size and trade union density (e.g. Idson, 1990; Gordon and Denisi, 1995; Clark, 1996; Clark and Oswald, 1996; Laband and Lentz, 1998; Hamermesh, 2001; Shields and Ward, 2001; Heywood et al., 2002; Booth et al., 2002; van Praag et al., 2003). These studies have covered the workforce as a whole (e.g. Clark, 1996) and individual professional groups such as academics (e.g. Ward and Sloane, 2000), nurses (e.g. Shields and Ward, 2001) and lawyers (e.g. Laband and Lentz, 1998). However, we are unaware of any study that has attempted to use matched employer-employee data to establish the effect on job satisfaction of working alongside co-workers from different racial or ethnic groups.

With reference to the empirical specifications used in these studies, and given the ordinal nature of the job satisfaction variable combined with the matched employer-employee nature of the data, we fit the following random effects ordered probit job satisfaction equation to the data.<sup>8</sup> Here  $JS_{ik}^*$  denotes the latent job satisfaction of white individual *i* in workplace *k* and  $JS_{ik}$  the categorical observed value:

 $JS_{ik}^* = x_{ik}\beta_1 + \delta_1^* eth_k + \ln(w_{ik}) + v_k + \epsilon_i$ 

<sup>&</sup>lt;sup>8</sup>Note that we are not able to implement a fixed effect estimator since we do not observe time variation in ethnic density at the workplace. However, we do believe that the extra individual and workplace-specific control variables we include in the models comprehensively capture heterogeneity in worker skills, job quality and the general working environment (Hirsch and McPherson, 2004).

$$JS_{ik} = n \Leftrightarrow \lambda_{n-1} < JS_{ik}^* \le \lambda_n$$

where  $x_{ik}$  is a set of variables including ethnic minority density,  $\ln(w_{ik})$  is log wages,  $\lambda_n$  are cut-off points increasing in n,  $v_k$  is a normally distributed random effect of the workplace, and  $\epsilon_i$  is an individual normally distributed random error. The categorical answers run from n=0 to n=4. As normalisations, we put  $\lambda_{-1} = 0$ ,  $\lambda_4 = \infty$ , and  $Var(\epsilon_i) = 1$ . Note that this normalisation is not trivial in the sense that an observationally equivalent model can be run with  $Var(\epsilon_i) = \sigma^2$  in which all the estimated coefficient would be a factor  $\sigma$ higher. Hence,  $\delta_1^*$  only identifies  $\frac{\delta_1}{\sigma}$ , which means a positive value for the estimated  $\delta_1^*$ only implies a positive  $\delta_1$ . The equation is estimated using Gaussian quadrature.

Considering the structural interpretation of this equation, we should bare in mind that our extended theoretical model only allows for one endogenous workplace characteristic, namely ethnic minority density. This means that in order to interpret  $\beta$  as the structural estimates of the full model, we would have to interpret the coefficients of any other workplace specific variable as picking up some (otherwise unobserved) individual characteristic such as worker quality. This consideration does not hold for the partial equilibrium model where we can directly interpret the findings on  $\delta_1^*$  as giving direct evidence on discriminatory tastes.

We simultaneously estimate an interval wage model with latent log-wage  $\ln w_{ik}^*$  equal to:

$$\ln w_{ik}^* = x_{ik}\beta_2 + \delta_1 eth_k + \epsilon_k^w + \epsilon_i^w$$
$$w_{ik} = n \Leftrightarrow \kappa_{n-1} < w_{ik}^* \le \kappa_n$$

where  $\delta_1$  refers to the full model and  $\epsilon_i^w$  and  $\epsilon_k^w$  are assumed to be independently normally distributed. Given the banded characteristics of the wage information, this model is estimated with standard interval-regression techniques, whereby the only peculiarity is that the error term has two components instead of one. Again, this equation can be directly interpreted in the partial equilibrium framework. In order to interpret it as an estimation of the fully structural model, we would have to interpret the effect of each  $x_{ik}$ as due to the effect of fixed individual characteristics, such as worker quality.

#### 4.2 Explanatory variables

For both the job satisfaction and wage empirical models we perform a four-step sensitivity analysis by successively increasing the number of variables in  $x_{ik}$ . Firstly, we fit the models including only direct personal characteristics and basic job characteristics as covariates (termed the Basic specification). These are: age, marital status, dependant children, health, highest qualification, broad occupation group, log weekly wages (calculated at the mid-points of the bands), log working hours, whether the employee works from home, temporary job, trade union membership and job tenure. Additionally, we control for the unemployment / vacancy rate (in the travel-to-work area) and regional house prices (which we have mapped into the data from external government sources). Secondly, we then test the robustness of our main results by adding a number of individual workrelated characteristics to control for as much individual heterogeneity as possible (termed Extended 1). These variables, interpreted as proxies for worker quality, are whether or not the employee agrees that his or her job requires one to work very hard or does not have enough time to get his or her job done, how many days of off-the-job employer-funded training the worker has received in the last 12 months and whether the worker reports that he or she is often asked for advice about workplace practices by supervisors/managers. All of the variables identified so far are taken from information recorded during the employee interview.

Thirdly, we extend these models using the unique matched employee-employer feature of WERS98, by adding a wide range of workplace level information to comprehensively capture various job circumstances and to control for workplace quality (referred to as Extended 2). The variables, taken from the manager interview, include the percentage of employees working part-time or who are female; whether an equal opportunities policy is in force; trade union density; the number of employees and whether the workplace is part of a multi-plant firm; broad industrial classification and whether the owner-manager is present. In addition, we control for a number of recent workplace history aspects (all relating to the previous 12 months). These are whether there has been difficulties filling vacancies; the percentages of vacancies filled internally; of full-time employees who received off-the-job employer-funded training; of workdays lost due to absence and of workers who had a work-related injury. Furthermore, we include two variables to capture aspects of the pay distribution, namely, the percentages of employees earning less than  $\pounds 9,000$  per year and more than  $\pounds 29,000$  per year. We believe that in sum these variables are likely to capture the majority of the heterogeneity in workplace quality and working environment.

Given our interest in providing further insights into the mechanism by which discrimination tastes exist, our final specification (Extended 3), additionally includes variables that can be interpreted as 'intervening variables'. These are whether or not a white worker feels that his or her job is secure (taken from the employee questionnaire) and whether there has been reported racial tension or complaints about working conditions at the workplace in the 12 months (taken from the manager interview). The first of these variables allows us to explore the perceived wisdom that it is mainly the effect of ethnic minority workers on feelings of job-insecurity amongst white workers that generates a taste for discrimination. More generally, these additional estimates will be informative about the mechanisms by which race relations operate at the British workplace.

Importantly, in each of the four empirical specifications we also control for regional house prices and unemployment / vacancy rates, in the travel-to-work area, in order to allow for differences in the cost of living and outside employment opportunities across Britain. Moreover, initial pooling tests suggest that it would be inappropriate to combine both males and females into single models, thus we perform separate job satisfaction and wage analyses by gender.

# 5 Empirical Results

The results from the four specifications of the job satisfaction workplace random effects ordered probit model for white males and females are shown, respectively, in Tables A1 and A2. Given the difficulty in interpreting the quantitative effect of an explanatory variable on job satisfaction from these non-linear models we also provide (for brevity, only for the Extended 3 specification) the associated Marginal Effect (ME), calculated at the means of the other explanatory variables and setting the random effects term to be equal to zero. The corresponding results from the rando effects interval wage regressions are presented in Tables A3 and A4.

# 5.1 The effect of ethnic minority density on job satisfaction and wages

In order to aid the discussion of the importance of ethnic minority density at the workplace, we also report the parameter estimates for ethnic minority density for all specifications of the job satisfaction and wage models and present them in Table 4.

In our most important result, we find robust evidence that the effect of ethnic minority density on job satisfaction is negative for all specifications of the job satisfaction model for both males and females.<sup>9</sup> However, there is a clear difference in the magnitude of this effect by gender. Looking first at the results for males, we see that in the Basic specification, with only individual characteristics as controls, the effect is -0.629. The wage effect is largest here, with a white male having to be compensated by around 19% higher wages to work in a workplace where all of his co-workers are from ethnic minorities, compared to a workplace with no ethnic minority co-workers. When we add 'job-involvement' variables (Extended 1), the negative effect of ethnic minority density on job satisfaction increases slightly, whereas there is a small decrease in the positive effect of ethnic minority density on wages (to 16%). A comparison of the log likelihood values also indicates that the fit of the models increases substantially. This supports the notion that 'job-involvement' variables capture a great deal of individual variation that is important in explaining both wages and job satisfaction. Since they can be correlated with, but are not reasonably caused by, ethnic minority density at the workplace, it is clearly important to control for them. When we further add a host of workplace characteristics (Extended 2), the importance of ethnic minority density drops both for job satisfaction (to -0.532) and wages (to 12%). Given that these comprehensive workplace characteristics pick up a great deal of individual and workplace quality information (as evidenced by the change

<sup>&</sup>lt;sup>9</sup>Just for information, a simple bivariate model of job satisfaction, where job satisfaction is regressed only on ethnic density, finds a coefficient of -0.307 (*t*-stat = 1.88) for females and -0.415 (*t*-stat = 2.16) for males. Bivariate wage models find a coefficient of 0.475 (*t*-stat = 3.29) and 1.016 (*t*-stat = 5.58), respectively.

in log-likelihoods), we view this specification as yielding the most reliable estimate of the total effect of ethnic minority density on white male workers.

Turning to our final specification (Extended 3), where we include variables that can be viewed as 'intervening', we surprisingly find no change in the effect of ethnic minority density on either job satisfaction or wages (and little improvement in log-likelihoods). Although job-insecurity indeed is an important variable for job satisfaction, it is apparently not capturing any of the effect of ethnic minority density. This is an interesting finding which to some extent supports a number of recent studies which have found no significant effect of immigration on the actual employment prospects, or the perceptions of job security, amongst the majority population (see Borjas, 1999, for a general review; and Dustmann and Preston, 2002, for British evidence).

When we turn to females, qualitatively the same story applies. Again job-involvement variables capture a great deal of individual heterogeneity but do not alter the ethnic minority density effect. Workplace characteristics capture a lot of the effect of ethnic minority density though, both in wages and in job satisfaction. The absolute changes in the effects of ethnic minority density, when we include workplace characteristics, are the same for males as for females. In this favoured specification, the signs are the same as for males, but the effects are much smaller and statistically insignificant. Hence, insofar as ethnic minority density is a negative job-amenity, it appears to be significantly so for white males but not for white females. Furthermore, when we add 'intervening' variables, there is no substantial change in the effect of ethnic minority density, implying that job insecurity and racial tensions are not actually important intervening variables for the effect of ethnic minority density amongst white female employees.

In our favoured specification (Extended 2 model), the effect of ethnic minority density on job satisfaction is -0.532 for males and -0.215 for females. On a 0 to 4 scale, this is quite a large effect, and indeed the ME's for ethnic minority density are amongst the largest of the entire set of variables. The wage effects of ethnic minority density for this specification are 12% for males and 7% for females.<sup>10</sup> If this wage effect truly reflects

<sup>&</sup>lt;sup>10</sup>Interestingly, these compensating wage differentials are very close to the hourly wage gaps, between white and ethnic minority employees, found using WERS 98 by Pudney and Theodoropoulos (2003),

the effect of ethnic minority density as a job amenity, this would mean that an absolute change of 0.1 in latent job satisfaction is roughly worth 2.5% in wages.

Apart from the robustness checks presented above, we have also fitted several model specifications that allowed for differential effects for different age and education groups. Importantly, the estimated effects of ethnic minority density were found to be similar across age groups, education groups, and industries. However, significance was affected by the reduction in sample size. We have also examined the robustness of these results to two alternative derivations of overall job satisfaction, and found that our main results are qualitatively unchanged. For example, instead of collapsing the 5-point responses to the four job satisfaction questions into binary variables (i.e. 1 = very satisfied or satisfied), and then summing over the resulting four variables, we simply aggregrated the raw responses leading to an overall job satisfaction variable ranging from 0 to 16.

### 5.2 The general determinants of job satisfaction

Overall, our results comply favourably with the findings of the recent job satisfaction literature using British data (see, for example, Clark, 1996; Shields and Ward, 2001). We too find that job satisfaction in increasing with wages, and decreasing with hours of work, for both men and women. For males, we find a U-shaped relationship between age and job satisfaction but, for females, we find that job satisfaction is clearly increasing with age. However, the results concerning our wage distribution measures show little evidence of a relative wage effect. For both males and females, higher levels of education are associated with reduced job satisfaction, whilst individuals in managerial and professional occupations clearly have the highest job satisfaction levels. Interestingly, job satisfaction is higher for workers who report that their job requires them to work very hard, for those who have received employer-funded off-the-job training in the last year and for those who are often asked advice from their supervisors/managers. Individuals who report that they do not have enough time to get their job done have lower job satisfaction levels.

Turning to workplace characteristics, we find that job satisfaction is higher at worknamely 13% amongst males and 6% amongst females. The male finding also closely mirrors the 11% male wage differential found for the UK in the 1990s by Blackaby et al. (1998, 2002).

places that have a large proportion working part-time, but the gender composition of the workplace is not a significant predictor of job satisfaction. For males we find that employees in small workplaces report higher job satisfaction levels whereas females job satisfaction levels are significantly associated with the presence of an equal opportunities policy and trade union density. Industry is also an important determinant of job satisfaction in Britain, even after controlling for many other workplace characteristics. Interestingly, the percentage of workdays lost due to absence is not a significant predictor of job satisfaction at the workplace.

Turning to our intervening variables, which might explain the reasons for tastes for discrimination arising, we find that feelings of job insecurity significantly reduce job satisfaction for both males and females. However, we find little evidence that working in a workplace that has, according to the manager, experienced racial tension, discrimination or bad working conditions in the last 12 months, is associated with reported job satisfaction levels. Finally, it is clearly the case that there exist unobserved workplacespecific characteristics that impact on job satisfaction, even after extensively controlling for workplace characteristics. This latter finding reinforces the usefulness of matched employee-employer survey data when investigating the determinants of job satisfaction.

# 5.3 The determinant of wages

Finally, we will briefly discuss the auxiliary results from the wage equations. As expected, we find a n-shaped age profile, with wages being highest in the age range 40-49 for both genders. Education is clearly important, as is marital status, having dependant children and health. Occupation is a major predictor of wages, with wages being highest for managers and professionals. There is the expected tenure profile, and weekly wages are increasing with hours worked. Working in a temporary job is associated with lower wages, whilst there are positive wage effects of working at home and being a member of a trade union. Wages are higher in regions where house prices are high, capturing differences in the cost of living across Britain. There is also some evidence for males that wages are lower in travel-to-work areas that have higher unemployment / vacancy rates.

Those who undertook training in the last 12 months report higher wages, as do those

workers who report that they are often asked by their supervisor/manager for advice about workplace practices. For males only, wages are lower in workplaces that have a high density of part-time workers and higher in workplaces that employ a high percentage of female workers. Trade union density is clearly associated with higher wages, but wages are only higher in larger workplaces for males. Industry is an important predictor of wages, with workers in financial services earning the most. For females, wages are higher in single workplace firms and lower in workplaces that have had problems filling vacancies in the last 12 months. For males, there is some evidence indicating that wages are higher in workplaces that suffer from a lot of work-related injuries, possibly capturing a compensating differential effect. Lastly, the workplace wage distribution variables have the expected effect, with an individual's wages being higher in workplaces with a higher percentage of workers earning more than £29,000 per year.

### 5.4 Limitations

Before we conclude it is important to note a number of robustness issues and limitations of our analyses. In particular, for the following reasons we believe that the main results should be viewed as lower bounds to the actual importance of workplace ethnic density to white employees' job satisfaction and wages:

- 1. Directly paying employees more for the same job is not the only way in which workers can be compensated for job amenities. It is possible that one form of compensation for job amenities is to assign someone to a higher occupation than would otherwise be warranted on the basis of their human capital characteristics. Similarly, negative amenities can be partially compensated by greater job security and hence higher wages via longer tenure. We found that, for both occupation and tenure, if they are omitted from the set of explanatory variables the effects of ethnic density increase. However, fitting separate models that excluded occupations and tenure only increased the wage effects of ethnic density by a factor of about 1.2.
- 2. In an ideal analysis we would utilise a natural experiment or exogenous sorting of workers into different workplaces to identify the causal effect of ethnic density on

white employees job satisfaction and wages. One possible source of such exogenous variation would result from government imposed positive affirmative action (or positive discrimination in favour of certain ethnic minority groups) in selected occupations or industries. However, no such policy has been introduced in Britain. Consequently, if there is heterogeneity in the extent to which white workers have a taste or preference against working alongside ethnic minority co-workers, then in our frictionless theoretical model there will be assortative matching i.e. white employees who have the least dislike of ethnic minority co-workers will be observed at workplaces which have most ethnic minority co-workers (because their required compensation is the lowest). This means that our estimated effect of ethnic co-workers might be lower than the latent effect of ethnic co-workers on a random non-ethnic individual. However, some support for the robustness of our results come from Carrington and Troske (1998), who document evidence that the inter-firm distribution of black and white workers is close to that implied by random assignment in the US.

- 3. If the lower unobserved quality white workers are more likely to be found in workplaces with higher ethnic minority density, then this would bias our wage results downward (Hwang et al., 1992).
- 4. If there is measurement error in the ethnic minority density at the workplace variable, then this will bias our results towards zero. A potential cause of this is that ethnic minority density is self-reported by the manager who may have imperfect information, particularly in a very large firm. A related limitation of our analysis is that we only have a measure for overall ethnic density at the workplace, so we are not able to establish if white workers in Britain have a particularly strong taste against working with certain ethnic minority groups but are indifferent with respect to other groups. This would be an interesting question for future research.

#### 6 Conclusions

Becker (1957, 1971) proposed an important theory to explain the existence of racial discrimination in the labour market, based on the idea that the dominant groups of workers (i.e. whites) have a taste or preference against working alongside minority groups (i.e. blacks). However, relative to the other major competing theories of discrimination, this theory has had only limited empirical testing (see Altonji and Blank, 1999). An important exception is Chiswick (1973), who found using state-level variation in the US, that white workers of a given skill level, needed to receive compensation in the form of higher weekly wages if they worked with non-whites. In this paper we contribute to this literature by using recently matched employer-employee data from Britain to investigate if white workers are observed to have lower job satisfaction the higher the ethnic density in the workplace, and whether white workers need to be compensated by higher wages for working alongside ethnic minority co-workers. To support the robustness of our empirical results we have been able, given the high-quality of the data, to control comprehensively for heterogeneity in individuals characteristics, job quality and general work environment. To support our empirical analyses we have also contributed to the theoretical modelling of employee-based discrimination by developing a structural model that incorporates both individual and firm heterogeneity.

We have found clear evidence in support for these two predictions. Importantly, job satisfaction is found to be significantly lower for white workers in workplaces with a high density of ethnic minorities, and white male workers require a wage premium of around 12% to compensate them for a move from a workplace with no ethnic minority co-workers to one with only ethnic minority co-workers. We believe that the magnitude of this estimate is reasonable, and is consistent with a structural model of worker allocation in the presence of a taste for discrimination amongst employees. For females, the effects are smaller and statistically insignificant, with a necessary compensating differential of about 7%. This concurs with earlier findings for the US by Carrington and Troske (1998) that only a small amount of compensation is needed for females. The finding of racial prejudice in Britain, particularly for males, is supported by the recent findings of Dustmann and Preston (2001), for the population generally, and by Shields and Wheatley Price (2002a, 2002b), who examine the reported incidence of racial harassment at the workplace. Strikingly 38% of the population sample reported being at least a little prejudiced against people of other races whilst over half of ethnic minority nurses claim to have been the vic-

tim of racially-motivated abuse from co-workers. Given the current high-profile debate in Britain and elsewhere about the costs and benefits of increased immigration, an additional important finding is that the taste for discrimination does not appear to operate through greater job insecurity for white workers. This is consistent with the international literature that finds that immigration has little impact on natives employment opportunities or wages (see, Borjas, 1999).

Finally, we should note some limitations of our analysis. If anything, we have argued that due to data limitations and the lack of exogenous sorting of white employees into workplace with different ethnic minority densities, our estimates of the required compensation required by white workers employed alongside ethnic minority co-workers, are likely to be lower bounds. Moreover, an alternative explanation consistent with our results is that white workers and ethnic minority co-workers simply find it hard to get along because of language or other cultural barriers. To assign blame to a white worker who prefers to work with people he or she might not get along with easily is not necessarily warranted. Similarly, there may be a taste for discrimination amongst ethnic minority employees, although we have been unable to investigate this possibility with our data. Future research may shed more light on this topic and provide further confirmation of the presence of employee discrimination at the workplace.

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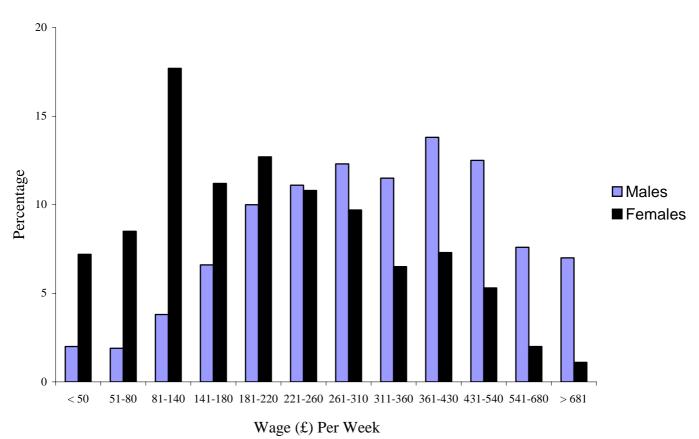
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Percentage	MALES	FEMALES
Job Satisfaction Aspect		
Amount of influence (1,0)	57.9	60.2
	(0.46)	(0.46)
Amount of pay (1,0)	33.1	38.8
	(0.44)	(0.45)
Sense of achievement (1,0)	60.7	66.9
	(0.45)	(0.44)
Respect from supervisor/manager (1,0)	54.2	62.4
	(0.46)	(0.45)
Average overall satisfaction score (0-4)	2.06	2.28
	(0.01)	(0.01)

TABLE 1: The Distribution of Job Satisfaction by Gender

Note: Standard error of mean value shown in parentheses.



# FIGURE 1: The Distribution of Wages by Gender

Percentage	MALES	FEMALES
Ethnic Density		
> 25% of employees from ethnic minorities	1.92	2.14
	(0.07)	(0.06)
1-24%	2.05	2.22
	(0.02)	(0.02)
0% of employees from ethnic minorities	2.09	2.37
	(0.02)	(0.02)

 TABLE 2: Average Job Satisfaction by Workplace Ethnic Density

Note: Standard error of mean value shown in parentheses.

Percentage		MA	LES		FEMALES				
	L	M1	M2	Η	L	M1	M2	Н	
Ethnic Density									
> 25% of employees from ethnic minorities	6.4	29.6	34.7	29.2	19.7	35.7	33.5	11.1	
	(1.2)	(2.2)	(2.3)	(2.2)	(1.9)	(2.3)	(2.2)	(1.5)	
1-24%	6.6	25.4	37.5	30.6	28.9	36.0	25.4	9.7	
	(0.3)	(0.5)	(0.6)	(0.6)	(0.6)	(0.6)	(0.6)	(0.4)	
0% of employees from ethnic minorities	9.3	30.6	38.0	22.0	40.4	32.6	20.2	6.8	
	(0.4)	(0.7)	(0.7)	(0.6)	(0.7)	(0.7)	(0.6)	(0.4)	

# TABLE 3: Wage Distribution by Workplace Ethnic Density

*Notes*: Standard error of mean value shown in parentheses. L (low wages) means wages less than £141 per week; M1 (lower middle) means wages between £141 and £260 per week, M2 (higher middle) means wages between £261 and £360 per week and H (high wages) means wages above £360 per week.

		BASIC		EX	rendei	D 1	EX	FENDE	D 2	EX	FENDEI	03
	β	<i>t</i> -stat	ME	β	t-stat	ME	β	<i>t</i> -stat	ME	β	<i>t</i> -stat	ME
MALES												
Job Satisfaction Models												
Ratio of ethnic minorities to whites	-0.629	-4.75	-0.16	-0.703	-4.20	-0.17	-0.532	-2.99	-0.13	-0.468	-2.34	-0.12
Wage Models												
Ratio of ethnic minorities to whites	0.188	2.25	-	0.158	2.10	-	0.117	1.85		0.123	1.91	-
FEMALES												
Job Satisfaction Models												
Ratio of ethnic minorities to whites	-0.339	-2.22	-0.10	-0.389	-1.96	-0.11	-0.215	-1.06	-0.06	-0.137	-0.68	-0.04
Wage Models												
Ratio of ethnic minorities to whites	0.165	2.37	-	0.159	2.29	-	0.071	1.18	-	0.065	1.08	-

# TABLE 4: Summary of Main Results

*Notes*: The full sets of parameter estimates for each of the models are given in Table A1-A4 in the appendix. ME is the marginal effect (estimated from the ordered probit random effects models) calculated at the means of the explanatory variables and setting the (workplace) random effects terms to be equal to zero.

Explanatory Variables	BAS		EXTEN			NDED 2	EX	TENDE	D 3
	β	<i>t</i> -stat	ME						
Percentage of ethnic minorities / 100	-0.629	-4.75	-0.703	-4.20	-0.532	-2.99	-0.468	-2.34	-0.124
Age 25-29	-0.222	-4.63	-0.140	-2.80	-0.137	-2.66	-0.112	-2.18	-0.024
Age 30-39	-0.239	-5.18	-0.118	-2.40	-0.119	-2.36	-0.032	-0.62	-0.007
Age 40-49	-0.184	-3.81	-0.032	-0.61	-0.036	-0.68	0.090	1.65	0.021
Age 50-59	-0.039	-0.77	0.126	2.30	0.119	2.12	0.245	4.28	0.060
Age > 60	0.369	5.31	0.587	7.96	0.566	7.55	0.614	4.20 7.94	0.176
Married / Co-habiting	0.004	0.16	0.005	0.19	0.006	0.22	0.002	0.09	0.001
Dependant children	-0.001	-0.03	0.005	0.20	0.004	0.22	0.002	0.42	0.001
Long-term health condition	-0.192	-4.43	-0.188	-4.15	-0.185	-4.08	-0.174	-3.79	-0.036
Degree or equivalent									
'A' level or equivalent	-0.284	-7.01	-0.264	-6.19	-0.277	-6.27	-0.264	-5.98	-0.056
'O' level or equivalent	-0.272	-6.67	-0.258	-6.09	-0.260	-6.02	-0.247	-5.71	-0.051
CSE or equivalent	-0.215	-6.12	-0.208	-5.76	-0.210	-5.70	-0.194	-5.22	-0.041
Manager	-0.068	-1.69	-0.069	-1.67	-0.075	-1.78	-0.069	-1.62	-0.015
Professional	0.358	6.77	0.243	4.15	0.206	3.38	0.233	3.72	0.057
Technical	0.060	1.16	0.052	0.92	0.013	0.22	0.026	0.42	0.006
Clerical	-0.169	-3.22	-0.163	-2.85	-0.168	-2.81	-0.148	-2.43	-0.031
Craft	-0.221	-3.98	-0.231	-3.86	-0.219	-3.49	-0.187	-2.96	-0.038
	-0.114	-2.47	-0.093	-1.82	-0.117	-2.14	-0.096	-1.74	-0.021
Services	-0.017	-0.29	-0.105	-1.50	-0.128	-1.65	-0.091	-1.16	-0.020
Operator	-0.374	-8.03	-0.341	-6.54	-0.332	-6.01	-0.349	-6.21	-0.069
Other	-0.208	-4.15	-0.156	-2.83	-0.157	-2.70	-0.172	-2.91	-0.036
Log weekly wages (pre-tax )	0.396	13.61	0.335	10.17	0.379	10.80	0.396	11.16	0.089
Log hours	-0.404	-10.41	-0.385	-9.04	-0.372	-8.42	-0.382	-8.78	-0.086
Works at home	0.234	7.22	0.198	5.25	0.205	5.37	0.207	5.39	0.050
Temporary job	0.133	2.72	0.123	2.45	0.133	2.59	0.330	6.52	0.085
Trade union member	-0.175	-8.24	-0.191	-7.27	-0.151	-4.72	-0.112	-3.47	-0.025
< 1 year with current firm	0.258	6.90	0.218	5.39	0.215	5.24	0.234	5.74	0.057
1 - 2 years with current firm	0.099	2.53	0.071	1.67	0.067	1.55	0.111	2.52	0.026
3 - 5 years with current firm	0.081	2.68	0.070	2.16	0.064	1.92	0.079	2.39	0.018
6 - 10 years with current firm	-0.012	-0.39	0.002	0.07	-0.002	-0.07	0.002	0.06	0.001
Log regional house prices	0.000	-1.67	0.012	0.24	0.006	0.12	0.007	0.12	0.002
Unemployment rate (travel-to-work-area)	0.003	0.53	0.006	0.76	0.007	0.88	0.015	1.82	0.003
Agree - Job requires one to work very hard	-	-	0.159	6.07	0.160	6.02	0.147	5.48	0.032
Agree - Not enough time to get job done	-	-	-0.332	-13.87	-0.333	-13.55	-0.295	-11.71	-0.065
1-4 days of off-the-job training	-	-	0.356	11.10	0.376	11.24	0.339	10.01	0.084
5-10 days of off-the-job training	-	-	0.200	7.48	0.208	7.42	0.194	6.92	0.045
Often asked advice about workplace practices	-	-	0.200	20.12	0.208	19.84	0.194	0.92 17.83	0.043
% of employees working part-time	-	-	0.011		0.007	2.63	0.002	2.36	0.001
% of employees who are female	-	-	-	-	0.002	2.63 1.45	0.002		0.001
Equal opportunities policy in force	-	-	-	-				0.69	
Trade union density at workplace	-	-	-	-	-0.008	-0.22	-0.003	-0.08	-0.001
Log firm size (no. of employees)	-	-	-	-	0.000	-0.79	0.000	0.08	0.000
			-	-	-0.033	-2.19	-0.031	-2.00	-0.007

TABLE A1: The Determinants of Job Satisfaction for White Males: Ordered Probit (Workplace) Random Effects Estimates

# TABLE A1: (Continued)

				macaj					
Construction	-	-	-	-	0.047	0.83	0.039	0.70	0.009
Wholesale	-	-	-	_	-0.153	-3.23	-0.189	-3.85	-0.040
Hotels and restaurants	-	-	-	_	-0.108	-1.26	-0.101	-1.19	-0.022
Transport	-	-	-	-	-0.123	-2.26	-0.140	-2.55	-0.030
Financial	-	-	_	_	-0.216	-3.21	-0.130	-1.85	-0.027
Other business	-	-	_	_	-0.130	-2.39	-0.127	-2.30	-0.027
Education	-	-	_	_	-0.115	-1.76	-0.238	-3.48	-0.048
Health	-	-	_	_	-0.148	-2.14	-0.128	-1.83	-0.027
Other	-	-	_	_	-0.107	-1.76	-0.126	-1.96	-0.027
Single workplace firm	-	-			0.109	2.64	0.108	2.46	0.027
Owner manager firm	-	-	-	-	-0.017				-0.011
Problem filling vacancies	-	-	-	-		-0.34	-0.050	-0.93	
% of vacancies filled internally	-	-	-	-	-0.033	-1.22	-0.045	-1.66	-0.010
% of employees receiving off-the-job training	-	-	-	-	-0.002	-0.26	-0.007	-0.89	-0.002
% of workdays lost due to absence			-	-	0.006	0.82	0.007	1.09	0.002
% of workers having workplace injury	-	-	-	-	-0.004	-0.93	-0.007	-1.68	-0.002
Absence information missing	-	-	-	-	-0.351	-1.33	-0.384	-1.36	-0.086
Injury information missing	-	-	-	-	-0.072	-1.81	-0.062	-1.53	-0.014
% of employees <£9,000 per year	-	-	-	-	-0.011	-0.35	0.003	0.09	0.001
	-		-	-	0.000	0.54	0.000	0.21	0.000
% of employees >£29,000 per year	-	-	-	-	0.000	1.09	0.000	1.26	0.000
Racial tensions at the workplace	-	-	-	-	-	-	0.052	0.43	0.012
Discrimination at the workplace	-	-	-	-	-	-	-0.072	-1.17	-0.016
Bad conditions concerns at workplace	-	-	-	-	-	-	0.014	0.42	0.003
Agree that your job is secure	-	-	-	-	-	-	0.813	27.49	0.182
Indifferent about job security	-	-	-	-	-	-	0.356	11.16	0.087
Standard deviation of random effect	0.071	3.06	0.213	12.18	0.194	10.16	0.198	10.39	
Log Likelihood	-16080		-14999		-14965		-14557	/	
Sample	10052		10052		10052		10052		
Notes: The emitted estagonies are agained than 20	10052	abildran		a tama h	10052			coloc do	

*Notes*: The omitted categories are age less than 25, single, no children, free of long-term health condition, no qualifications, sales, does not work at home, permanent job, not a trade union member, with current firm more than 10 years, does not agree that 'my job requires that I work very hard', does not agree that 'I never seem to have enough time to get my job done', has not undertaken any employer-funded off-the-job training in last 12 months, manager does not frequently ask my views about changes to work practices, no equal opportunities policy at the workplace, manufacturing sector, multi-workplace firm, no owner manager, no problems filling vacancies in last 12 months, no problems due to racial harassment at the workplace in last 12 months, no problems due to discrimination at the workplace in last 12 months, no problems due to bad working conditions at the workplace in last 12 months and disagree with the statement 'I feel my job is secure in this workplace'. The ME is the marginal effect from Extended 3 model calculated at the means of the explanatory variables and setting the random effects term to zero. '-' means that the variable is not included in model.

Ordered P Explanatory Variables	BA		E) Kallu EXTEN			NDED 2	EX	TENDEI	) 3
	β	<i>t</i> -stat	β	<i>t</i> -stat	β	<i>t</i> -stat	β	<i>t</i> -stat	ME
Percentage of ethnic minorities / 100	-0.339	-2.22	-0.389	-1.96	-0.215	-1.06	-0.137	-0.68	0.044
Age 25-29	0.036	0.83	0.088	1.86	0.084	1.77	0.115	2.42	0.033
Age 30-39	0.016	0.41	0.083	1.96	0.073	1.67	0.147	3.36	0.042
Age 40-49	0.078	1.85	0.150	3.32	0.124	2.68	0.221	4.74	0.065
Age 50-59	0.192	4.13	0.273	5.45	0.246	4.80	0.336	6.47	0.102
Age > 60	0.561	6.98	0.637	7.49	0.605	6.95	0.640	7.37	0.216
Married / Co-habiting	0.117	4.66	0.124	4.65	0.119	4.38	0.121	4.44	0.033
Dependant children	0.015	0.42	0.022	0.58	0.028	0.73	0.032	0.83	0.009
Long-term health condition	-0.221	-4.31	-0.194	-3.59	-0.184	-3.38	-0.163	-2.97	-0.043
Degree or equivalent	-0.502	-11.78	-0.502	-10.92	-0.522	-11.04	-0.496	-10.49	-0.124
'A' level or equivalent	-0.302	-7.78	-0.323	-7.68	-0.322	-7.61	-0.291	-6.76	-0.124
'O' level or equivalent	-0.194	-5.89	-0.323	-5.83	-0.328	-5.71	-0.291	-4.97	-0.075
CSE or equivalent	-0.194	-1.31	-0.203	-5.85 -1.56	-0.204	-1.65	-0.179		
Manager								-1.23	-0.015
Professional	0.430	7.88	0.367	6.08	0.361	5.66	0.385	6.03	0.121
Technical	0.229	4.66	0.233	4.12	0.164	2.65	0.162	2.60	0.047
Clerical	0.051	1.11	0.018	0.34	0.015	0.25	0.028	0.45	0.008
Craft	-0.047	-1.38	-0.010	-0.25	-0.008	-0.16	0.006	0.12	0.002
Services	-0.005	-0.06	0.022	0.21	-0.003	-0.03	0.061	0.54	0.018
Operator	0.111	2.71	0.004	0.09	-0.042	-0.73	-0.006	-0.10	-0.002
Other	-0.332	-5.76	-0.331	-4.86	-0.349	-4.54	-0.331	-4.25	-0.081
Log weekly wages (pre-tax )	0.093	2.14	0.096	1.84	0.083	1.44	0.099	1.69	0.029
Log hours	0.255	9.20	0.229	7.36	0.258	7.86	0.276	8.26	0.077
Works at home	-0.332	-10.02	-0.337	-9.01	-0.334	-8.69	-0.335	-8.68	-0.094
Temporary job	0.364	8.94	0.344	7.53	0.341	7.40	0.355	7.73	0.111
Trade union member	0.044	1.08	0.036	0.80	0.028	0.60	0.267	5.71	0.081
< 1 year with current firm	-0.154	-6.67	-0.179	-6.54	-0.188	-6.11	-0.157	-5.08	-0.043
1 - 2 years with current firm	0.273	7.33	0.214	5.22	0.223	5.41	0.219	5.29	0.065
3 - 5 years with current firm	0.115	2.99	0.057	1.38	0.062	1.47	0.060	1.44	0.017
6 - 10 years with current firm	0.076	2.39	0.054	1.57	0.059	1.69	0.069	1.99	0.020
Log regional house prices	0.009	0.27	-0.004	-0.11	-0.002	-0.04	0.006	0.18	0.002
Unemployment rate (travel-to-work-area)	0.000	-3.26	-0.090	-1.71	-0.105	-1.93	-0.121	-2.19	-0.034
Agree - Job requires one to work very hard	-0.009	-1.52	-0.011	-1.31	-0.010	-1.25	-0.008	-0.99	-0.002
Agree - Not enough time to get job done	-	-	0.177	5.96	0.181	5.99	0.157	5.18	0.042
	-	-	-0.337	-13.90	-0.343	-14.00	-0.320	-12.88	-0.088
1-4 days of off-the-job training	-	-	0.297	8.45	0.309	8.64	0.284	7.92	0.086
5-10 days of off-the-job training	-	-	0.172	6.76	0.173	6.64	0.161	6.10	0.046
Often asked advice about workplace practices	-	-	0.560	17.43	0.557	17.26	0.502	15.78	0.157
% of employees working part-time	-	-	-	-	0.003	3.38	0.002	3.15	0.001
% of employees who are female	-	-	-	-	0.000	-0.39	-0.001	-0.90	0.000
Equal opportunities policy in force	-	-	-	-	-0.090	-2.33	-0.059	-1.49	-0.017
Trade union density at workplace	-	-	-	-	0.001	1.41	0.001	2.28	0.000
Log firm size (no. of employees)	-	-	-	-	-0.010	-0.66	-0.011	-0.77	-0.003

TABLE A2: The Determinants of Job Satisfaction for White Females: Ordered Probit (Workplace) Random Effects Estimates

# TABLE A2: (Continued)

	111.		2. (Cond	nucu)					
Construction	-	-	-	-	-0.003	-0.04	-0.007	-0.07	-0.002
Wholesale	-	-	-	-	-0.150	-2.45	-0.210	-3.41	-0.056
Hotels and restaurants	-	-	_	-	-0.071	-0.86	-0.098	-1.17	-0.026
Transport	-	-	_	_	-0.180	-2.27	-0.209	-2.57	-0.054
Financial	-	-	_	_	-0.238	-3.57	-0.170	-2.44	-0.045
Other business	-	-	_	_	0.014	0.23	-0.009	-0.14	-0.002
Education	-	-	_	_	0.013	0.21	-0.054	-0.84	-0.015
Health	-	-		_	-0.107	-1.67	-0.089	-1.37	-0.025
Other	-	-		_	-0.117	-1.59	-0.116	-1.48	-0.025
Single workplace firm	-	-	_	_	-0.025	-0.64	-0.035	-0.89	-0.010
Owner manager firm	-	-	-	-	0.025	-0.04 1.87	0.072	1.31	0.021
Problem filling vacancies	-	-	-	-	-0.068	-2.47	-0.072	-2.54	-0.021
% of vacancies filled internally	-	-	-	-	-0.008	-2.47	-0.071	-2.34 -0.39	-0.020
% of employees receiving off-the-job training	-	-	-	-					
% of workdays lost due to absence			-	-	-0.009	-1.24	-0.004	-0.54	-0.001
% of workers having workplace injury	-	-	-	-	0.001	0.37	0.000	0.02	0.000
Absence information missing	-	-	-	-	-1.096	-3.19	-1.152	-3.51	-0.323
Injury information missing	-	-	-	-	-0.053	-1.32	-0.062	-1.56	-0.017
% of employees <£9,000 per year	-	-	-	-	-0.013	-0.39	-0.017	-0.52	-0.005
% of employees >£29,000 per year	_	-	_		-0.001	-1.66	-0.001	-2.38	0.000
	-	-	-	-	0.000	1.09	0.000	1.25	0.000
Racial tensions at the workplace	-	-	-	-	-	-	-0.008	-0.07	-0.002
Discrimination at the workplace	-	-	-	-	-	-	-0.031	-0.46	-0.009
Bad conditions concerns at workplace	-	-	-	-	-	-	-0.027	-0.71	-0.008
Agree that your job is secure	-	-	-	-	-	-	0.753	23.76	0.199
Indifferent about job security	-	-	-	-	-	-	-0.001	-0.68	0.080
Standard deviation of random effect	0.071	2.76	0.228	12.28	0.202	10.70	0.200	7.79	
Log Likelihood	-16117		-15174		-15128		-14790		
Sample	10085		10085		10085		10085		
	10000	1 .1 1	10000		10000		10000		

*Notes*: The omitted categories are age less than 25, single, no children, free of long-term health condition, no qualifications, sales, does not work at home, permanent job, not a trade union member, with current firm more than 10 years, does not agree that 'my job requires that I work very hard', does not agree that 'I never seem to have enough time to get my job done', has not undertaken any employer-funded off-the-job training in last 12 months, manager does not frequently ask my views about changes to work practices, no equal opportunities policy at the workplace, manufacturing sector, multi-workplace firm, no owner manager, no problems filling vacancies in last 12 months, no problems due to racial harassment at the workplace in last 12 months, no problems due to discrimination at the workplace in last 12 months, no problems due to bad working conditions at the workplace in last 12 months and disagree with the statement 'I feel my job is secure in this workplace'. The ME is the marginal effect from Extended 3 model calculated at the means of the explanatory variables and setting the random effects term to zero. '-' means that the variable is not included in model.

Explanatory Variables	Effects I BA		Regress EXTEN			IDED 2	EXTEN	IDED 3
	β	<i>t</i> -stat	β	<i>t</i> -stat	β	<i>t</i> -stat	β	<i>t</i> -stat
Percentage of ethnic minorities / 100	0.188	2.25	0.158	2.10	0.117	1.85	0.123	1.91
Age 25-29	0.250	13.71	0.257	14.10	0.223	13.30	0.123	13.37
Age 30-39	0.250	19.92	0.364	20.37	0.328	20.03	0.329	20.08
Age 40-49	0.397	21.08	0.410	20.37	0.328	20.03	0.329	20.08
Age 50-59	0.397	19.09	0.396	19.69	0.380	20.47	0.380	20.49
Age > 60	0.212	8.27	0.237	9.30	0.380	10.41	0.380	10.46
Married / Co-habiting	0.105	12.19	0.103	12.11	0.086	11.23	0.085	11.16
Dependant children	0.041	4.10	0.040	4.10	0.030	4.77	0.043	4.79
Long-term health condition	-0.034	-2.17	-0.032	-2.06	-0.030	-2.39	-0.030	-2.40
Degree or equivalent	0.265	17.51	0.263	17.48	0.263	18.94	0.263	18.96
'A' level or equivalent	0.205	10.07	0.203	9.79	0.203	10.36	0.203	10.36
'O' level or equivalent	0.082	6.77	0.138	6.60	0.135	7.93	0.135	7.91
CSE or equivalent	0.082	1.66	0.079		0.080	2.96	0.080	
Manager	0.023	18.78	0.022	1.59 18.45	0.037	19.30	0.037	2.95 19.27
Professional	0.487	18.78	0.467	18.45	0.421	19.50	0.420	19.27
Technical	0.393	14.84 11.07	0.382	14.72	0.344	8.35	0.343	8.30
Clerical					-0.005			
Craft	0.094	3.53 4.86	0.092 0.126	3.54 5.13		-0.22	-0.006	-0.25
Services	0.122				0.052	2.43	0.051	2.40
Operator	-0.158 -0.025	-3.95	-0.172 -0.010	-4.23	-0.107	-2.61	-0.106	-2.59
Other	-0.023	-0.96 -6.89	-0.163	-0.40 -6.47	-0.088 -0.147	-4.06 -6.45	-0.088 -0.148	-4.08 -6.45
Log hours	0.697	23.64	0.694	23.40	0.606	20.81	0.606	20.82
Works at home	0.148	11.08	0.136	10.35	0.000	7.87	0.093	7.84
Temporary job	-0.152	-6.63	-0.148	-6.48	-0.122	-6.06	-0.122	-6.06
Trade union member	0.094	8.88	0.086	8.20	0.048	-0.00 4.87	0.048	4.88
< 1 year with current firm			-0.166					
1 - 2 years with current firm	-0.160 -0.145	-10.81 -9.72	-0.150	-11.19 -10.05	-0.125 -0.106	-9.36 -7.96	-0.125 -0.106	-9.31 -7.89
3 - 5 years with current firm	-0.143	-9.72	-0.131	-8.69	-0.100	-5.65	-0.100	-5.59
6 - 10 years with current firm	-0.093	-6.02	-0.059	-5.83	-0.033	-3.62	-0.034	-3.59
Log regional house prices	0.262	11.51	0.269	12.01	0.246	12.27	0.245	12.22
Unemployment rate (travel-to-work-area)	-0.005	-1.31	-0.004		-0.006			
Agree - Job requires one to work very hard	-0.005	-1.51		-1.10		-1.97	-0.006	-1.91
Agree - Not enough time to get job done	-	-	0.004	0.41	0.011 -0.013	1.35	0.010	1.30
1-4 days of off-the-job training	-	-	-0.023 0.090	-3.00 8.01	-0.013 0.052	-1.81 5.04	-0.012 0.052	-1.78 5.07
5-10 days of off-the-job training	-	-	0.090	8.01 7.53	0.052	5.62	0.052	5.64
Often asked advice about workplace practices	-	-	0.064	7.55 3.88	0.044	5.62 5.39	0.045	5.64 5.37
% of employees working part-time	-	-	0.039	3.00	-0.005	-12.38	-0.005	-12.33
% of employees who are female	-	-		-	-0.005	-12.38 2.40	0.005	-12.35 2.35
Equal opportunities policy in force	-	-	-	-	0.001		0.001	
Equal opportunities policy in force			-	-	0.011	0.74	0.011	0.74
Trade union density at workplace	-	-		_	0.001	2.49	0.001	2.42

TABLE A3: The Determinants of Log Weekly Wages for White Males: Random Effects Interval Regression Estimates

# TABLE A3: (Continued)

	INDLL	, <b>h</b> J. (t		1)				
Construction	-	-	_	-	-0.005	-0.25	-0.004	-0.21
Wholesale	-	-	-	-	-0.034	-1.88	-0.034	-1.85
Hotels and restaurants	-	-	_	-	-0.134	-4.37	-0.134	-4.40
Transport	-	-	_	-	-0.054	-2.76	-0.052	-2.65
Financial	-	-	_	-	0.061	2.33	0.064	2.39
Other business	-	-	_	-	-0.030	-1.34	-0.029	-1.28
Education	-	-	-	-	-0.128	-5.46	-0.127	-5.39
Health	-	-	_	-	-0.114	-4.22	-0.113	-4.17
Other	-	-	-	-	-0.074	-3.13	-0.073	-3.07
Single workplace firm	-	-	_	-	-0.013	-0.84	-0.014	-0.87
Owner manager firm	-	-	_	-	-0.025	-1.26	-0.024	-1.19
Problem filling vacancies	-	-	_	-	0.011	1.05	0.011	1.03
% of vacancies filled internally	-	-	_	-	-0.006	-2.09	-0.006	-2.15
% of employees receiving off-the-job training	-	-	_	-	-0.002	-0.89	-0.003	-0.91
% of workdays lost due to absence	_	_	_	-	-0.002	-1.19	-0.002	-1.22
% of workers having workplace injury	_	_	_	-	0.168	1.75	0.159	1.70
Absence information missing	_	_	_	-	-0.026	-1.72	-0.027	-1.80
Injury information missing	-	-	_	-	0.046	3.97	0.046	3.93
% of employees <£9,000 per year	-	-	-	-	-0.001	-3.11	-0.001	-3.34
% of employees >£29,000 per year	-	-	-	-	0.001	6.48	0.001	6.74
Racial tensions at the workplace	-	-	-	-	-	-	0.019	0.39
Discrimination at the workplace	-	-	-	-		-	-0.019	-0.96
Bad conditions concerns at workplace	-	-	-	-	_	-	0.012	0.90
Agree that your job is secure	-	-	-	-			0.012	0.22
Indifferent about job security	-	-	-	-		-	-0.002	-0.28
Log Likelihood	-18429		-18353		-17566	-	-17563	-0.20
Sample	10052		10052		10052		10052	
The emitted entergoring are age loss than 25 sin		1 C		1 14		1. 6.		1

*Notes*: The omitted categories are age less than 25, single, no children, free of long-term health condition, no qualifications, sales, does not work at home, permanent job, not a trade union member, with current firm more than 10 years, does not agree that 'my job requires that I work very hard', does not agree that 'I never seem to have enough time to get my job done', has not undertaken any employer-funded off-the-job training in last 12 months, manager does not frequently ask my views about changes to work practices, no equal opportunities policy at the workplace, manufacturing sector, multi-workplace firm, no owner manager, no problems filling vacancies in last 12 months, no problems due to racial harassment at the workplace in last 12 months, no problems due to discrimination at the workplace in last 12 months, no problems due to bad working conditions at the workplace in last 12 months and disagree with the statement 'I feel my job is secure in this workplace'. '-' means that the variable is not included in model. The standard errors have been adjusted for workplace clustering.

Explanatory Variables		nterval ] SIC	Regressi EXTEN			NDED 2	EXTEN	IDED 3
	β	<i>t</i> -stat	β	<i>t</i> -stat	β	<i>t</i> -stat	β	<i>t</i> -stat
Percentage of ethnic minorities / 100	0.165	2.37	0.159	2.29	0.071	1.18	0.065	1.08
Age 25-29	0.163	11.23	0.159	11.22	0.126	9.45	0.126	9.46
Age 30-39	0.105	11.25	0.162	15.43	0.120	9.43 14.90	0.120	9.46 14.86
Age 40-49	0.233	15.03	0.231	13.43	0.202	14.90	0.202	14.80
Age 50-59	0.220	12.59	0.219		0.212		0.212	13.60
Age > 60	0.208	4.46	0.209	12.67 4.62	0.207	13.69 5.36	0.207	5.39
Married / Co-habiting	0.007	0.84	0.130	0.73	0.007	1.01	0.140	0.99
Dependant children	0.060	5.11	0.000	5.01	0.007	4.93	0.007	0.99 4.95
Long-term health condition	-0.062	-4.18	-0.061	-4.10	-0.056	-3.86	-0.057	
Degree or equivalent	0.343							-3.92
'A' level or equivalent		21.60	0.337	21.13	0.320	21.52	0.319	21.38
'O' level or equivalent	0.193 0.134	14.44	0.188 0.130	14.08	0.173	14.26	0.172 0.121	14.20
CSE or equivalent		11.77		11.44	0.122	11.73		11.69
Manager	0.029	2.23 26.03	0.027	2.04	0.040	3.32	0.039	3.26 21.73
Professional	0.562 0.470	20.05 21.49	0.550 0.458	25.75	0.453 0.394	21.78	0.453 0.394	17.21
Technical	0.470			21.20 16.11	0.394	17.25 10.35	0.394	17.21
Clerical		16.46	0.345					5.80
Craft	0.262	15.80	0.263	16.03	0.106	5.80 0.09	0.107	0.11
Services	0.080	2.49	0.093	2.89	0.003		0.003	
Operator	0.002 0.044	0.10 1.83	-0.006	-0.27	-0.008	-0.35	-0.008	-0.37
Other	-0.120	-6.13	0.064 -0.115	2.64 -5.95	-0.095 -0.148	-4.10 -7.25	-0.094 -0.147	-4.04 -7.21
Log hours	0.933	51.87	0.920	50.30	0.847	46.51	0.846	46.51
Works at home	0.139	9.22	0.133	8.88	0.047	5.92	0.040	5.95
Temporary job	-0.064	-3.37	-0.061	-3.23	-0.063	-3.37	-0.066	-3.52
Trade union member	0.097	9.66	0.090	8.98	0.074	7.28	0.074	7.26
< 1 year with current firm	-0.144	-10.73	-0.144	-10.60	-0.129	-10.28	-0.129	-10.27
1 - 2 years with current firm	-0.144	-8.82	-0.144	-9.12	-0.129	-9.23	-0.129	-9.21
3 - 5 years with current firm	-0.092	-8.72	-0.092	-8.79	-0.080	-9.23	-0.081	-8.37
6 - 10 years with current firm	-0.050	-5.15	-0.050	-5.17	-0.037	-4.06	-0.037	-4.08
Log regional house prices	0.240	10.05	0.243	10.16	0.221	10.50	0.221	10.47
Unemployment rate (travel-to-work-area)	0.004	1.27	0.004	1.27	0.026	2.97	0.026	2.96
Agree - Job requires one to work very hard	-	-	0.004	2.48	0.020	2.97	0.020	2.63
Agree - Not enough time to get job done	-	-	0.024	2.48 1.35	0.020	3.20	0.020	3.23
1-4 days of off-the-job training	-	-	0.011	4.19	0.031	5.96	0.031	5.25 5.97
5-10 days of off-the-job training	-	-	0.045	6.08	0.048	4.97	0.047	5.00
Often asked advice about workplace practices	-	-	0.032	2.24	-0.004	-11.76	-0.0042	-11.91
% of employees working part-time	-	-	-	-	0.000	1.37	0.000	1.39
% of employees who are female	-	-	_	-	0.000	1.14	0.000	1.17
Equal opportunities policy in force	-	-	_		0.000	2.09	0.000	2.10
Trade union density at workplace	-	-	_	-	0.000	4.76	0.000	4.51
Log firm size (no. of employees)	-	-		-	-0.018	-0.71	-0.019	-0.78

TABLE A4: The Determinants of Log Weekly Wages for White Females: Random Effects Interval Regression Estimates

# TABLE A4: (Continued)

	IADLL	л <del>т</del> . (ч	commute	1)				
Construction	-	-	_	_	-0.052	-2.75	-0.051	-2.69
Wholesale	-	-	_	_	-0.127	-4.30	-0.127	-4.27
Hotels and restaurants	-	-	_	_	0.002	0.07	0.001	0.04
Transport	-	-	_	-	0.023	1.05	0.021	0.96
Financial	-	-	_	-	0.032	1.46	0.031	1.41
Other business	-	-	_	-	-0.082	-4.00	-0.082	-4.00
Education	-	-	_	-	-0.011	-0.56	-0.012	-0.57
Health	-	-	_	-	-0.015	-0.58	-0.015	-0.60
Other	-	-	-	-	-0.011	-0.67	-0.011	-0.67
Single workplace firm	-	-	_	-	-0.066	-2.80	-0.066	-2.76
Owner manager firm	-	-	-	-	0.004	0.43	0.004	0.43
Problem filling vacancies	-	-	_	-	-0.010	-3.25	-0.010	-3.19
% of vacancies filled internally	-	-	-	-	-0.001	-0.57	-0.001	-0.57
% of employees receiving off-the-job training	-	-	-	-	-0.001	-0.34	-0.001	-0.37
% of workdays lost due to absence	_	_	_	-	-0.002	-1.59	-0.002	-1.61
% of workers having workplace injury	_	_	_	-	-0.053	-0.54	-0.053	-0.54
Absence information missing	-	_	_	-	-0.012	-0.90	-0.012	-0.88
Injury information missing	-	-	-	-	0.020	1.77	0.012	1.74
% of employees <£9,000 per year	-	-	-	-	-0.001	-3.76	-0.001	-3.70
% of employees >£29,000 per year	-	-	-	-	0.000	4.84	0.000	4.83
Racial tensions at the workplace	-	-	-	-	0.000	-	0.007	0.22
Discrimination at the workplace	-	-	-	-		_	0.007	0.83
Bad conditions concerns at workplace	-	-	-	-	_	-	-0.013	-0.98
Agree that your job is secure	-	-	-	-	_	_	-0.013	-1.32
Indifferent about job security	-	-	-	-	_	-	-0.015	-1.83
Log Likelihood	-15642		-15606		-14985	_	-14982	-1.05
Sample	10085		10085		10085		10085	
The emitted estagonies are age loss than 25 sin		duan fua		n haalth		o qualifica		1 .

*Notes*: The omitted categories are age less than 25, single, no children, free of long-term health condition, no qualifications, sales, does not work at home, permanent job, not a trade union member, with current firm more than 10 years, does not agree that 'my job requires that I work very hard', does not agree that 'I never seem to have enough time to get my job done', has not undertaken any employer-funded off-the-job training in last 12 months, manager does not frequently ask my views about changes to work practices, no equal opportunities policy at the workplace, manufacturing sector, multi-workplace firm, no owner manager, no problems filling vacancies in last 12 months, no problems due to racial harassment at the workplace in last 12 months, no problems due to discrimination at the workplace in last 12 months, no problems due to bad working conditions at the workplace in last 12 months and disagree with the statement 'I feel my job is secure in this workplace'. '-' means that the variable is not included in model. The standard errors have been adjusted for workplace clustering.