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Online Broker Investors: Demographic Information, Investment Strategy, Portfolio Positions, and Trading Activity

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#### Abstract

It is often argued that the internet influences investor behavior. Furthermore, the recent "bubble" in internet stocks is sometimes ascribed, at least in part, to online trading. However, little is known about how online investors actually behave. This paper contributes to fill this gap. A sample of approximately 3,000 online broker investors is studied over a 51 month period ending in April 2001. The main goal of this paper is to present various descriptive statistics on demographic information, investment strategy, portfolio positions, and trading activity. The main results of this paper can be summarized as follows. Online broker investors trade frequently. The median stock portfolio turnover is about $30 \%$ per month. The average number of stocks in portfolios increases over time suggesting that, ceteris paribus, diversification increases. Trading activity is tilted towards technology, software, and internet stocks. About half of the investors in our sample trade warrants and half of the transactions of all investors are purchases and sales of foreign stocks. Income and age are negatively and the stock portfolio value is positively related to the number of stock transactions. Warrant traders buy and sell significantly more stocks than investors who do not trade warrants. Warrant traders and investors who describe their investment strategy as high risk have higher stock portfolio turnover values whereas the opposite is true for investors who use their online account mainly for retirement savings. The stock portfolio value is negatively related to turnover. The higher the stock portfolio value, the higher the average trading volume per stock market transaction.


Keywords: Individual Investor, Online Broker Investor, Online Trading, Trading Volume, Investor Behavior

JEL Classification Code: G1, D8

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#### Abstract

It is often argued that the internet influences investor behavior. Furthermore, the recent "bubble" in internet stocks is sometimes ascribed, at least in part, to online trading. However, little is known about how online investors actually behave. This paper contributes to fill this gap. A sample of approximately 3,000 online broker investors is studied over a 51 month period ending in April 2001. The main goal of this paper is to present various descriptive statistics on demographic information, investment strategy, portfolio positions, and trading activity. The main results of this paper can be summarized as follows. Online broker investors trade frequently. The median stock portfolio turnover is about $30 \%$ per month. The average number of stocks in portfolios increases over time suggesting that, ceteris paribus, diversification increases. Trading activity is tilted towards technology, software, and internet stocks. About half of the investors in our sample trade warrants and half of the transactions of all investors are purchases and sales of foreign stocks. Income and age are negatively and the stock portfolio value is positively related to the number of stock transactions. Warrant traders buy and sell significantly more stocks than investors who do not trade warrants. Warrant traders and investors who describe their investment strategy as high risk have higher stock portfolio turnover values whereas the opposite is true for investors who use their online account mainly for retirement savings. The stock portfolio value is negatively related to turnover. The higher the stock portfolio value, the higher the average trading volume per stock market transaction.


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## 1 Introduction

It is often argued that the internet influences investor behavior. Furthermore, the recent "bubble" in internet stocks is sometimes ascribed, at least in part, to online trading. ${ }^{1}$ Online investors have access to vast information sources, they usually act without investment advice, and transaction costs at internet brokers are low. ${ }^{2}$ Online trading is not merely a small fraction of the whole trading activity of individual investors. For example, online trading accounted for $37 \%$ of all retail trading volume in equities and options in the year 1998 in U.S. ${ }^{3}$ However, little is known about how online investors actually behave. There are only two recent papers that study how the internet influences investor behavior. Barber and Odean (2002) analyze trading volume and performance of a group of 1,600 discount broker investors who switched from phone-based to online trading during the sample period studied. They find that trading volume increases and performance decreases after going online. Choi, Laibson, and Metrick (2002) analyze the impact of the introduction of an internet-based trading channel in two corporate 401(k) retirement savings plans. They find that trading frequency increases. Moreover, internet trades tend to be smaller and online investors have smaller portfolios than other traders.

This paper contributes to the endeavor to better understand how online investors behave. A sample of approximately 3,000 online broker investors is studied over a 51 month period ending in April 2001. The main goal of this paper is to present various descriptive statistics on demographic information, investment strategy, portfolio positions, and trading activity

[^1]of this sample of German online broker investors. The investors in our sample trade via internet and almost all investors buy and sell stocks during the 51 month period. These two characteristics imply that our investor sample is not representative for the average private investor in Germany. There are households in Germany that do not invest in stocks or that have no access to the internet. For example, only $8.9 \%$ of the German population above 14 years held stocks in the year 2001. ${ }^{4}$ In contrast, almost all investors in our sample trade stocks. This paper primarily provides descriptive statistics and does not test a specific theory. Most of the analysis of this paper thus focuses on descriptive statistics of the number of stock transactions, the calculation of portfolio turnover, and general determinants of several measures of trading volume (number of transactions, portfolio turnover, average trading volume per transaction).

The online broker which provided the data set necessary for this paper can be classified as a discount broker. Discount brokers carry out buy and sell orders of investors but offer more limited service than other retail banks. Online brokerage is one part of online banking. Online brokers are online banks that offer security transactions and keep online accounts but usually do not provide other banking services. ${ }^{5}$ The online broker who provided the data for this thesis does not offer investment advice and the fees are much lower than the fees of other, full-service retail brokers. Schüler (2002) shows that the average transactions costs for a 2,500 EUR and a 6,000 EUR transaction at the 12 largest online brokers in Europe are 13.11 EUR and 21.13 EUR, respectively.

The main results of this paper can be summarized as follows. Online broker investors trade frequently. The median stock portfolio turnover is about $30 \%$ per month. The av-

[^2]erage number of stocks in portfolios increases over time suggesting that, ceteris paribus, diversification increases. Trading activity is tilted towards technology, software, and internet stocks. About half of the investors in our sample trade warrants and half of the transactions of all investors are purchases and sales of foreign stocks. Income and age are negatively and the stock portfolio value is positively related to the number of stock transactions. Warrant traders buy and sell significantly more stocks than investors who do not trade warrants. Warrant traders and investors who describe their investment strategy as high risk have higher stock portfolio turnover values whereas the opposite is true for investors who use their online account mainly for retirement savings. The stock portfolio value is negatively related to turnover. The higher the stock portfolio value, the higher the average trading volume per stock market transaction.

The rest of this paper is organized as follows. Section 2 discusses related literature. Section 3 describes the data set of this study. Section 4 presents descriptive statistics on various demographic variables as well as the investment strategy of the investors in the sample. Section 5 is concerned with portfolio positions. Section 6 contains descriptive statistics on the trading activity of investors and presents cross-sectional regression results on the determinants of trading volume. The last section summarizes the main results and concludes.

## 2 Related Literature

This paper belongs to the strand of literature that analyzes how individual investors actually behave.

Schlarbaum, Lewellen, and Lease (1978a, 1978b) analyze the performance of a sample
of 2,500 retail investors from 1964 to 1970. Odean (1999) analyzes the trades of 10,000 individuals with discount brokerage accounts over the period from 1987 through 1993. He finds that these investors reduce their returns by trading and thus concludes that trading volume is excessive. Barber and Odean (2000) analyze portfolio performance of 66,000 households with accounts at a discount broker during 1991 to 1996. They find that investors trade to their detriment: The average household underperforms appropriate benchmarks and, the higher portfolio turnover, the lower the return net of transaction costs. Barber and Odean (2001a) study a similar data set and they find that men trade more than women and, as a consequence, earn lower returns. Using another data set of a U.S. discount broker, Odean (1998) documents the disposition effect, the tendency to sell winners too early and ride losers too long (see also Shefrin and Statman (1985)).

This small survey shows that our knowledge about the behavior of retail and discount broker investors has improved considerably in the last years. ${ }^{6}$ However, these studies do not analyze the behavior of online investors.

## 3 Data

This study is based on the combination of several data sets. The main data set consists of 563,104 buy and sell transactions as well as monthly portfolio positions of 3,079 individual investors from a German online broker in the period from January 1997 to April 2001. We consider all investors who trade via internet, had opened their account prior to January 1997, had at least one transaction in 1997, and have an e-mail address (which was

[^3]necessary for another project. See Glaser and Weber (2003) for details). The second data set consists of demographic and other self-reported information (age, gender, income, investment strategy, investment experience), that was collected by the online broker at the time each investor opened her or his account. Data on the securities traded are obtained from Datastream, our third data source.

Table 1 and Table 2 present some descriptive statistics of the transaction data set. Approximately $56 \%$ of all transactions are stock purchases or sales. ${ }^{7}$ Perhaps surprisingly high is the number of warrant transactions (about $25 \%$ of all transactions). Approximately 15 \% of all transactions are trades in mutual funds. Only few trades (1\% of all transactions or less) are in the remaining security categories (bonds, subscription warrants/rights, certificates, profit participation rights). Our online broker sample trades 20,540 different securities. More than half of these securities are warrants. Warrants are financial instruments that are issued by banks and are afterwards traded on exchanges. Warrants are a form of derivative and derive their value from another underlying security (for example, stocks or a share price index). They give the holder, for example, the right to purchase the underlying security at a particulary price according to the terms if issue. These terms of issue are the most important explanation of the large number of warrants traded by investors in our data set when compared to other security categories. Usually, there are several warrants that are issued over a single security or a single share price index. These warrants have, for example, different expiry dates or exercise prices. Furthermore, the investors in our sample trade 4,763 different stocks, 1,480 different mutual funds, and 956 different bonds.

[^4]
## 4 Demographic Information and Investment Strategy

Table 3 presents descriptive statistics of self-reported demographic variables (age, gender, income) and self-reported information on stock market investment experience and on the investment strategy. The data was collected by the online broker at the time each investor opened her or his account. Income is reported within five ranges, where the top range is more than 102,258.38 EUR (200,000 Deutsche Mark (DM)). ${ }^{8}$ We calculate means, medians, and standard deviations using the midpoint of each range and 115,040.67 EUR (225,000 DM) for the top range. The table presents mean, median, standard deviation (std.dev.), and the number of accounts (no. obs.) for which the self-reported data is available.

The mean (median) age of investors in our data set is 40.85 (39). The vast majority of investors is male (approximately $95 \%$ ). The mean income is about 52,000 EUR whereas the median is about 38.000 EUR. Note, however, that the self-reported income variable is only available for one third of all investors. About half of the individuals in our sample had stock market investment experience between five and ten years at the time the online broker account was opened.

The last part of Table 3 presents the self-reported investment strategy of our investor sample. Only about $5 \%$ of the investors use their account for retirement savings. Approximately $15 \%$ of the investors characterize their investment strategy as speculation or high risk. The vast majority of individuals (more than $50 \%$ ) with data on investment strategy available states that they have no specific investment strategy.

[^5]
## 5 Portfolio Positions

Table 4 presents descriptive statistics of portfolio positions (time series average of the monthly stock portfolio value, time series average of the number of stocks in portfolio). The monthly stock portfolio value is calculated using price data from Datastream. Stock price data is available for 3,961 out of 4,763 stocks ( $83.16 \%$ ) that are traded in our sample. Furthermore, we only consider stocks that are traded in the currencies EUR and $\mathrm{DM}^{9}$ as we have to calculate monthly portfolio positions in the following way. At the beginning of the year 1999, all stocks bought in DM were converted to EUR. Using the transactions from January 1997 until April 2001, we are therefore only able to calculate monthly portfolio positions for stocks that are traded in these two currencies. Together with the above mentioned limited number of stocks with price data in Datastream, this corresponds to 271,571 out of 316,134 stock trades ( $85.90 \%$ ).

During our sample period, the median investor holds, on average, 5.17 stocks worth 15,680 EUR. These figures are positively skewed. The mean investor holds 6.76 stocks worth 36,623 EUR, on average. The mean of the stock portfolio value is more than twice as high as the median. $10 \%$ of the investors in our sample have an average stock portfolio value of about 90,000 EUR or higher. These results are consistent with prior findings. Barber and Odean (2000) analyze a similar data set from a U.S. discount broker. Their data set covers six years from 1991 to 1996. Investors in this sample mainly trade phone-based. Barber and Odean (2000) report that the median investor holds 2.61 stocks worth $\$ 16,000$. These figures are also positively skewed. The mean household holds 4.3 stocks worth $\$ 47,000$.

[^6]The investors in our data set hold more stocks than the investors in Barber and Odean (2000). A possible explanation is the different time period covered. Figure 1 and Figure 2 show that the mean and median number of stocks in portfolios increase monotonically during our sample period. The mean and median number of stocks at the beginning of our sample period are close to the values reported by Barber and Odean (2000). The almost linear increase of the average number of stocks in portfolios is strikingly similar to findings of Goetzmann and Kumar (2002). They show exactly the same pattern for U.S. discount broker investors.

Figure 3 and Figure 4 present the time series of the mean and median of the stock portfolio value in EUR across investors.

The stock portfolio value shows a time series pattern that one would have expected as it is similar to the development of the German stock market. The time series pattern is especially similar to the New Market index Nemax50 which started in the end of the year 1997 with a value of 1000 (see Figure 5 and Figure 6). However, the peak of the stock portfolio value is reached some months after the German blue chip index DAX and the New Market index Nemax50 reached their respective peaks. A comparison with the results of Barber and Odean (2000), who study investors who mainly trade phone-based, shows that the portfolio values in our sample at the beginning of our sample period - the end of the Barber and Odean (2000) sample period - are lower than the portfolio values in the Barber and Odean (2000) study. These findings are consistent with the results of Choi, Laibson, and Metrick (2002) who find that online investors tend to have smaller portfolios than other investors.

## 6 Trading Activity

This section is subdivided in two subsections. The first subsection presents detailed descriptive statistics about the transactions of the investors in our sample. Subsection 6.1 is concerned with the time series behavior of the number of transactions, the distribution of transactions in various security categories across investors, and the distribution of stock transactions and stocks traded across industries and countries. Subsection 6.2 presents cross-sectional regression results on the relation between several measures of trading volume (number of stock market transactions, number of stock market purchases, number of transactions (all security categories), mean monthly turnover, average trading volume per stock market transaction) and several explanatory variables that are known to affect financial decision making (investment experience, gender, age, a retirement saving dummy variable, a warrant trader dummy variable, mean monthly stock portfolio value, income).

### 6.1 Descriptive Statistics

Time Series of the Number of Transactions Figure 7 plots the time series of the sum of transactions across all investors each month. In the first two years of our sample period, the sum of transactions is between 5,000 and 10,000 per month. In the beginning of the year 1999, the number of transactions exceeds 10,000 per month. The peak of the number of transactions is reached in March 2000 when the stock market in Germany reached its all time high (see Figure 5 and Figure 6).

Distribution of the Number of Transactions across Security Categories Table 5 and Table 6 show descriptive statistics of the number of trades, the number of purchases, the number
of sales, and the number of transactions across all seven security categories in our data set (stocks, bonds, subscription warrants/rights, certificates, profit participation rights, mutual funds, warrants).
$97 \%$ of all investors trade stocks, $73 \%$ trade mutual funds, $54 \%$ trade warrants, and $23 \%$ trade bonds. The average number of transactions in all security categories is 183 or about 3.6 transactions per month. The median is 103 transactions. Table 6 shows that the skewness of the number of transactions is positive (5.72). $10 \%$ of our investors have more than 380 transactions in our 51 month period.

Distribution of Stocks Traded and Stock Transactions across Industries Table 7 presents the distribution across industries (exactly in the way the respective industry classification is stored in Datastream) of stocks that are traded by investors in our data set and that are covered in Datastream. ${ }^{10}$ Most of the stocks traded are technology, software, or internet companies.

Table 8 presents the distribution of stock transactions across industries. A similar picture emerges. More than $13 \%$ of all transactions are purchases and sales of "software" stocks. Other heavily traded industries are "internet", "pharmaceuticals", "telecom equipment", "computer hardware", and "telecom fixed line".

These findings are similar to Goetzmann and Kumar (2002), who analyze a subset of the Barber and Odean (2000) data set, and show that among the 20 most actively traded securities, there are mainly technology stocks like IBM, Intel, Microsoft, or Apple.

[^7]Distribution of Stocks Traded and Stock Transactions across Countries Table 9 presents the distribution across countries of stocks traded by our investor sample. Most of the stocks traded are U.S. stocks (42 \%). About 1,000 stocks are German stocks (24 \%). Less than $4 \%$ of stocks traded are from Japan and the remaining 52 countries in our data set.

Table 10 shows that the picture is different when the distribution of stock transactions across countries is considered. More than half of all stock transactions are purchases and sales of German stocks. About $30 \%$ of all transactions are purchases and sales of U.S. stocks.

Figure 8 and Figure 9 present the results of Table 9 and Table 10 aggregated across regions. The main message of these figures is that investors internationally diversify. Studies analyzing portfolio diversification of retail brokers usually find that investors' portfolio holdings reveal a strong bias towards domestic stocks (home bias). ${ }^{11}$ This stylized fact about behavior and portfolio positions of individual investors does not seem to apply to our online broker investors.

Calculation of Turnover Stock portfolio turnover is calculated as follows. We only consider stocks that are bought or sold in the currencies DM or EUR and are covered in Datastream. The whole data set contains 316,134 stock trades. 3,961 out of the 4,763 stocks ( $83.2 \%$ ) in our sample are covered in Datastream with daily closing price data. This corresponds to 271,571 stock trades $(85.90 \%$ of 316,134$)$. We first calculate the sum of the absolute values of purchases and sales per month for each investor. The median of the sum of the absolute values of purchases and sales per month across all observations is $6,878 \mathrm{EUR}$ whereas the mean is $24,176 \mathrm{EUR}$. When we first calculate the mean per

[^8]investor across months, the results for the mean and median across investors are similar to these values. The median of the absolute values of purchases and sales per month across investors is slightly higher whereas the mean is slightly lower. In the next step, we need the stock portfolio value per month for each investor (see Section 5 for details). Again, we only consider stocks that are bought or sold in the currencies DM or EUR and are covered in Datastream. ${ }^{12}$ The median stock portfolio value across all observations is 14,264 EUR whereas the mean is 41,917 EUR. When we first calculate the mean stock portfolio across months for each investor the results are as follows. The median stock portfolio value (averaged across months for each investor) across investors is 15,680 EUR whereas the mean is 36,623 EUR. 2,998 (of 3,079 ) investors in our data set trade stocks at least once from January, 1st, until April, 17th. However, only 2,964 investors have end-ofmonth stock portfolio positions. To calculate the monthly average turnover per investor we only consider investors who have at least five end-of-month stock portfolio positions. We are therefore only able to calculate the average monthly stock portfolio turnover for 2,904 investors. The median of the average monthly stock portfolio turnover is $32.64 \%$ whereas the mean is $134.41 \%$. These turnover values appear quite high. However, these values appear reasonable when we take into account the above mentioned absolute values of purchases and sales per month and the monthly stock portfolio values. Furthermore, focusing only on the mean turnover value is quite misleading. For example, in one month we calculate a turnover of more than $2,000,000 \%$ for one investor: The absolute value of purchases and sales in this month is about 40,000 EUR whereas the end-of-month stock portfolio value is 2 EUR. When we only focus on stock portfolio values of more than 500 EUR, the following picture emerges. The median of turnover across investors is now 29.08

[^9]\% per month whereas the mean is 62.55 \% per month. Barber and Odean (2000) report a median monthly turnover of about $3 \%$ per month compared with about $30 \%$ per month in our data set. These different turnover figures are consistent with the different values of the average number of stock trades per investor per month. In the Barber and Odean (2000) data set, the average number of stocks traded per month is approximately 0.4 per month compared to 2.1 in our data set. Furthermore, Barber and Odean (2000) calculate turnover in a way that it cannot exceed $100 \%$ per month. ${ }^{13}$ Thus, the turnover measure of Barber and Odean (2000) is likely to be biased downwards and can be regarded as a lower bound for the true turnover values in their sample. Why are the number of transactions and turnover between five and ten times higher in our data set when compared to the Barber and Odean (2000) study? One explanation might be the fact that our investors trade via internet. Barber and Odean (2002) and Choi, Laibson, and Metrick (2002) present evidence that online trading leads to higher stock portfolio turnover. For example, Barber and Odean (2002) show that annualized turnover for investors who switch from phone to online trading from increases from $70 \%$ before going online to $120 \%$ after the switch to online trading. Two years after the switch the turnover is still $90 \%$ whereas in the same period there is no difference in portfolio turnover ratios of size-matched investors, i.e. investors with similar stock portfolio values. However, in contrast to findings of Choi, Laibson, and Metrick (2002), the comparison between our results and the results of Barber and Odean (2000) suggest that the impact of the internet on turnover is stronger than its impact on trading frequency.

[^10]Turnover and Various Investor Characteristics Table 11 presents the number of transactions (mean, standard deviation, skewness, kurtosis, and various percentiles), income in EUR, average monthly stock portfolio value from January 1997 until April 2001 in EUR (mean, standard deviation, skewness, kurtosis, and various percentiles), age, percentage of female investors, percentage of warrant traders, percentage of investors who use their account for retirement savings, percentage of investors who classify their investment strategy as high risk, and investment experience in years for turnover quintiles.

The results of Table 11 are unsurprising. The higher turnover, the higher the number of trades, the lower age, the higher the percentage of warrant traders, the lower the percentage of investors who use their account for retirement savings, and the higher the percentage of investors who classify their investment strategy as high risk. The average of the monthly stock portfolio value is negatively related to turnover. The stock portfolio value in the highest turnover quintile is very low (the median is about $10,900 \mathrm{EUR}$ ). We will analyze these relations more comprehensively in the next subsection using a multiple regression analysis.

### 6.2 Cross-Sectional Regressions

In this subsection, we analyze the general determinants of measures of trading volume in the whole data set. Table 12 shows pairwise correlation coefficients of five measures of trading volume (logarithm of the number of stock market transactions, logarithm of the number of stock market purchases, logarithm of the number of transactions (all security categories), logarithm of mean monthly turnover, logarithm of the average trading volume per stock market transaction) as well as the significance level of each correlation coeffi-
cient (in parentheses) and the number of observations used in calculating the correlation coefficient. ${ }^{14}$ All correlation coefficients are significantly positive at the $1 \%$ level. There is, however, a large variation in the magnitude of the correlation coefficients. The average trading volume per stock market transaction is only weakly, although significantly, correlated with the four remaining measures of trading volume when compared to the other correlations.

Table 14 presents regression results on the relation between the five measures of trading volume as the dependent variable and stock market investment experience, a gender dummy variable (the variable takes the value 1 if the investor is male), age, a retirement saving dummy variable (the variable takes the value 1 if the account is used for retirement savings), a warrant trader dummy variable (the variable takes the value 1 if the investor trades warrants at least once in the time period from January 1997 until April 2001), a high risk investment strategy dummy (the variable takes the value 1 if the investor classifies her investment strategy as high risk), the logarithm of the mean monthly stock portfolio value, and the logarithm of income. In the second, fourth, sixth, eighth, and tenth regression, we exclude the income variable to increase the number of observations. Income and investment experience are reported as described above. Table 13 summarizes and defines dependent and independent variables of the cross-sectional regression analysis of Table 14 and presents their respective data source.

The number of stock market transactions is not related to investment experience, gender,

[^11]and a high risk investment strategy. The retirement savings dummy is significant at the $10 \%$ level when income is excluded. Investors who mainly invest for retirement savings trade less. The higher income, the lower the number of stock market transactions. Age is negatively related to the number of stock market transactions, especially when the income variable is excluded. This finding might by explained by the positive correlation of age and income in our data set. Investors who trade warrants trade significantly more stocks ( $t$-values in regressions (1) and (2) are 8.20 and 11.79 , respectively). The warrant trader dummy variable can be interpreted as a proxy for investor sophistication. The more sophisticated an investor, the higher the number of transactions. The value of the stock portfolio is significantly positively related to the number of stock trades with $t$-values of 20.67 and 29.01, respectively.

The results in regressions (3) and (4) are similar. The number of stock market purchases are positively related to the stock portfolio value and negatively related to income and age. Investors who trade warrants buy significantly more stocks. In regression (3), the gender dummy is positively related to the number of stock purchases at the $10 \%$ level. Men buy more stocks than women. Furthermore, the high risk investment strategy dummy is positively related with the number of stock market purchases at the $10 \%$ level.

The number of transactions in all security categories are analyzed in regressions (5) and (6). Investment experience and the value of the stock portfolio are significantly positively related to the number of transactions. Investors who describe their investment strategy as high risk and investors that trade warrants trade significantly more.

Regressions (7) and (8) present results on the determinants of mean monthly turnover. Investment experience, gender, and income are unrelated to turnover. Age is negatively
related to turnover when the income variable is excluded. Investors who mainly invest for retirement savings turn over their stock portfolio less frequently. In contrast, warrant traders and investors with a high risk strategy have higher turnover values. In addition, the higher the stock portfolio value the lower turnover. The adjusted R-squared of regressions (7) and (8) are only $10 \%$ and $11 \%$, respectively, compared to adjusted R-squared-values between $28 \%$ and $36 \%$ in regressions (1) to (6). It is harder to explain the variation of turnover than the variation of the number of trades.

Dorn and Huberman (2002) find results similar to ours using another data set from a German online broker. They study 1,000 customers between January 1995 and May 2000. When risk tolerance is excluded as explanatory variable there is no significant gender effect on turnover. Whether gender has a significant effect on turnover strongly depends on the set of explanatory variables. ${ }^{15}$ Barber and Odean (2001a) find that women have significantly lower turnover values but their regressions have a very low adjusted R-squared (1.53 \% compared to $10 \%$ and $11 \%$ in our regressions). ${ }^{16}$

The last two columns (regressions (9) and (10) of Table 14) show the relation between the average trading volume per stock market transaction and explanatory variables. Two results have to be stressed: Firstly, the value of the stock portfolio is, not surprisingly, positively related to the average trading volume per stock market transaction with $t$ values of 26.38 and 39.95 , respectively, whereas income has no explanatory power. This might be explained by the fact that high-income investors do not report their income at the time the account was opened. Secondly, the adjusted R-squared values are very high (50 \% and $51 \%$, respectively).

[^12]
## 7 Summary and Conclusion

The main goal of this paper was to present various descriptive statistics on demographic information, investment strategy, portfolio positions, and trading activity of the sample of German online broker investors. Most of the analysis of this paper focused on descriptive statistics of the number of stock transactions, the calculation of portfolio turnover, and general determinants of several measures of trading volume (number of transactions, portfolio turnover, average trading volume per transaction).

The main findings of this paper can be summarized as follows.

- Online broker investors trade frequently. The median stock portfolio turnover is about $30 \%$ per month.
- The average number of stocks in portfolios increases over time suggesting that, ceteris paribus, diversification increases over time.
- Trading activity is tilted towards technology, software, and internet stocks.
- About half of the investors in our sample trade warrants.
- Half of the transactions of all investors are purchases and sales of foreign stocks.
- Income and age are negatively and the stock portfolio value is positively related to the number of stock transactions. Warrant traders buy and sell significantly more stocks than investors who do not trade warrants.
- Warrant traders and investors who describe their investment strategy as high risk have higher stock portfolio turnover values whereas the opposite is true for investors who use their online account mainly for retirement savings. The stock portfolio value
is negatively related to turnover.
- The higher the stock portfolio value, the higher the average trading volume per stock market transaction.

The above mentioned results might suggest that the effect of the internet on the quality of investment decisions is ambiguous. There are effects that are likely to be positive (the number of stocks increases and transactions are not biased towards domestic stocks in a way discovered by studies analyzing other retail investors), others are likely to be negative (trading volume volume and, as a consequence, transaction costs, are high and investors trade high risk technology stocks). Accordingly, the net effect on risk-adjusted performance is unclear. The studies of Barber and Odean (2002) and Choi, Laibson, and Metrick (2002) lead to opposing conclusions. Barber and Odean (2002) find that online investors reduce their portfolio performance by trading. In contrast, Choi, Laibson, and Metrick (2002) find no significant difference in the performance of web traders and phone traders. Therefore, future research should focus on the performance of online broker investors.

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Table 1: Descriptive Statistics: Transaction Data Set

This table presents the number of all transactions as well as the numbers of purchases and sales across all 3,079 accounts of individual investors in our data set. Time period is January, 1st, 1997 to April, 17th, 2001. Furthermore, this table shows the distribution of the number of buy-, sell-, and all transactions across the seven security categories in our data set.

| Security category | Number of <br> purchases | Number of <br> sales | All trades |
| :--- | ---: | ---: | ---: |
| Stocks |  |  |  |
| Bonds | 177,981 | 138,153 | 316,134 |
| Subscription warrants/rights | 2,040 | 1,940 | 3,980 |
| Certificates | 1,517 | 4,253 | 5,770 |
| Profit participation rights | 5,461 | 2,220 | 7,681 |
| Mutual funds | 295 | 341 | 636 |
| Warrants | 61,863 | 22,508 | 84,371 |
|  | 79,241 | 65,291 | 144,532 |
| All types of securities | 328,398 | 234,706 | 563,104 |
|  |  |  |  |

Table 2: Descriptive Statistics: Numbers of Securities Traded

This table presents the number of securities traded by all 3,079 accounts of individual investors in our data set. Time period is January, 1st, 1997 to April, 17th, 2001. Furthermore, this table shows the distribution of the number of securities traded across the seven security categories in our data set.

| Security category | Numbers of <br> securities traded |
| :--- | ---: |
| Stocks | 4,763 |
| Bonds | 956 |
| Subscription warrants/rights | 260 |
| Certificates | 478 |
| Profit participation rights | 83 |
| Mutual funds | 1,480 |
| Warrants | 12,520 |
| All security categories | 20,540 |
|  |  |

Table 3: Descriptive Statistics: Demographic Information and Investment Strategy

This table presents descriptive statistics of self-reported demographic variables (age, gender, income) and self-reported information on stock market investment experience and on the investment strategy. The data was collected by the online broker at the time each investor opened her or his account. Income is reported within five ranges, where the top range is more than 102,258.38 EUR (200,000 Deutsche Mark (DM)). We calculate means, medians, and standard deviations using the midpoint of each range and $115,040.67$ EUR $(225,000 \mathrm{DM})$ for the top range. The table presents mean, median, standard deviation (std.dev.), and the number of accounts (no. obs.) for which the self-reported data is available.

| Demographic variables | Age | Mean | 40.85 |
| :---: | :---: | :---: | :---: |
|  |  | Std.dev. | 10.23 |
|  |  | Median | 39 |
|  |  | No. obs. | 2,552 |
|  | Gender | Men | 2,931 (95.19 \% of 3,079) |
|  |  | Women | 148 (4.81\%) |
|  |  | No. obs | 3,079 |
|  | Income | Mean | 52,069.19 |
|  | (in EUR) | Std.dev. | 26,407.17 |
|  |  | Median | 38,346.89 |
|  |  | No. obs. | 1,128 |
| Investment experience | No experience |  | $1(0.04 \%$ of 2,387$)$ |
|  | Up to 5 years |  | 1,056 (44.24 \%) |
|  | 5 to 10 years |  | 1,271 (53.25 \%) |
|  | 10 to 15 years |  | 17 (0.71 \%) |
|  | More than 15 years |  | 42 (1.76 \%) |
|  | Sum |  | 2,387 |
| Investment strategy | High current returns |  | 68 (2.85 \% of 2,388$)$ |
|  | Realizing short term gains |  | 80 (3.35 \%) |
|  | Retirement savings |  | 115 (4.82 \%) |
|  | No specific strategy |  | 1,268 (53.10 \%) |
|  | Speculation/high risk |  | 370 (15.49 \%) |
|  | Higher returns with moderate risk |  | 487 (20.39 \%) |
|  | Sum |  | 2,388 |

Table 4: Descriptive Statistics: Portfolio Positions

This table presents several descriptive statistics of portfolio positions (time series average of the monthly stock portfolio value, time series average of the number of stocks in portfolio). The table presents mean, median, standard deviation, skewness, kurtosis, and various percentiles.

|  |  |  |
| :--- | ---: | ---: |
| Time series average of the | Mean | $36,622.87$ |
| monthly stock portfolio value | Standard deviation | $69,847.77$ |
| (January 1997 until April 2001; | Skewness | 6.88 |
| in EUR) | Kurtosis | 81.06 |
|  | 10th Percentile | $2,367.06$ |
|  | 25th Percentile | $6,075.08$ |
|  | Median | $15,679.79$ |
|  | 75th Percentile | $38,306.82$ |
|  | 90th Percentile | $87,474.42$ |
|  | Mean | 6.76 |
| Time series average of the | Standard deviation | 5.83 |
| number of stocks | Skewness | 2.30 |
| in portfolio | Kurtosis | 10.72 |
| (January 1997 until April 2001) | 10 th Percentile | 1.65 |
|  | 25th Percentile | 2.84 |
|  | Median | 5.17 |
|  | 75th Percentile | 8.73 |
|  | 90th Percentile | 13.50 |
|  |  |  |

Table 5: Descriptive Statistics: Transactions (All Security Categories)

This table presents descriptive statistics of the number of trades, the number of purchases, the number of sales, and the number of transactions across all seven security categories of all 3,079 accounts of individual investors in our data set. Time period is January, 1st, 1997 to April, 17th, 2001. The table presents mean, median, standard deviation (std.dev.), and the number of accounts (no. obs.) that trade in the respective security category in our sample period and that are used to calculate means, medians, and standard deviations.

| Number of transactions (all securities) | Mean | 182.89 |
| :---: | :---: | :---: |
|  | Std.dev. | 284.16 |
|  | Median | 103 |
|  | No. obs. | 3,079 |
| Number of purchases (all securities) | Mean | 107.71 |
|  | Std.dev. | 158.35 |
|  | Median | 64 |
|  | No. obs. | 3,049 (99.03 \% of 3,079) |
| Number of sales <br> (all securities) | Mean | 76.35 |
|  | Std.dev. | 129.89 |
|  | Median | 39 |
|  | No. obs. | 3,074 (99.84\%) |
| Number of transactions (stocks) | Mean | 105.45 |
|  | Std.dev. | 180.37 |
|  | Median | 54 |
|  | No. obs. | 2,998 (97.37 \%) |
| Number of transactions (bonds) | Mean | 5.50 |
|  | Std.dev. | 9.69 |
|  | Median | 2 |
|  | No. obs. | 717 (23.29 \%) |
| Number of transactions (subscription warrants/rights) | Mean | 3.13 |
|  | Std.dev. | 2.77 |
|  | Median | 2 |
|  | No. obs. | 1,933 (62.78 \%) |
| Number of transactions (certificates) | Mean | 11.61 |
|  | Std.dev. | 18.11 |
|  | Median | 6 |
|  | No. obs. | 1,947 (63.23 \%) |
| Number of transactions (profit participation rights) | Mean | 2.96 |
|  | Std.dev. | 5.52 |
|  | Median | 2 |
|  | No. obs. | 226 (7.34\%) |
| Number of transactions (mutual funds) | Mean | 37.61 |
|  | Std.dev. | 65.21 |
|  | Median | 16 |
|  | So. obs. | 2,244 (72.88\%) |
| Number of transactions (warrants) | Mean | 87.60 |
|  | Std.dev. | 209.34 |
|  | Median | 27 |
|  | No. obs. | 1,650 (53.59 \%) |

Table 6: Descriptive Statistics: Transactions (All Transactions and Stock Market Transactions)

This table presents descriptive statistics of the number of transactions (all security categories) and the number of stock transactions of all 3,079 accounts of individual investors in our data set. Time period is January, 1st, 1997 to April, 17th, 2001. The table presents mean, standard deviation, skewness, kurtosis, various percentiles, and the number of accounts (no. obs.) that trade in stocks in our sample period.

|  | Number of transactions <br> (all security categories) | Number of stock <br> transactions |
| :--- | :---: | :---: |
| Mean | 182.89 |  |
| Standard deviation | 284.16 | 105.45 |
| Skewness | 5.72 | 180.37 |
| Kurtosis | 53.41 | 6.13 |
| 10th Percentile | 21 | 60.46 |
| 25th Percentile | 49 | 9 |
| Median | 103 | 23 |
| 75th Percentile | 206 | 54 |
| 90th Percentile | 380 | 115 |
| Maximum | 4,382 | 348 |
|  |  | 2,838 |
| No. obs. | 3,079 | 2,998 |
|  |  |  |

Table 7: Distribution of Stocks Traded across Industries

This table presents the distribution across industries of stocks that are traded by the 3,079 individual investors in our data set and that are covered in Datastream (datatype indm). Time period is January, 1st, 1997 to April, 17th, 2001.

| Industry | Number of stocks | Percent | Industry | Number of stocks | Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Software | 389 | 9.19 | Other insurance | 21 | 0.50 |
| Pharmaceuticals | 237 | 5.60 | Paper | 21 | 0.50 |
| Electronic equipment | 169 | 3.99 | Other distributors | 20 | 0.47 |
| Computer services | 165 | 3.90 | Other health care | 19 | 0.45 |
| Business support | 162 | 3.83 | Oil services | 18 | 0.43 |
| Banks | 160 | 3.78 | Cable and satellite | 17 | 0.40 |
| Telecom fixed line | 157 | 3.71 | Aerospace | 16 | 0.38 |
| Internet | 138 | 3.26 | Hotels | 16 | 0.38 |
| Engineering, general | 128 | 3.03 | Life assurance | 16 | 0.38 |
| Diversified industry | 114 | 2.69 | Commercial vehicles | 15 | 0.35 |
| Computer hardware | 103 | 2.43 | Engineering fabricators | 15 | 0.35 |
| Semiconductors | 101 | 2.39 | Retailers, soft goods | 15 | 0.35 |
| Telecom equipment | 92 | 2.17 | Home entertainment | 14 | 0.33 |
| Electrical equipment | 78 | 1.84 | Education and training | 13 | 0.31 |
| Medical equipment and supplies | 73 | 1.73 | Personal products | 13 | 0.31 |
| Building materials | 69 | 1.63 | Environmental control | 12 | 0.28 |
| Gold mining | 67 | 1.58 | Health maintenance organizations | 12 | 0.28 |
| Telecom wireless | 64 | 1.51 | Leisure equipment | 12 | 0.28 |
| Food processors | 58 | 1.37 | Re-insurance | 12 | 0.28 |
| Other mining | 58 | 1.37 | Tobacco | 11 | 0.26 |
| Chemicals, commodity | 50 | 1.18 | House building | 10 | 0.24 |
| Investment companies | 48 | 1.13 | Packaging | 10 | 0.24 |
| Oil and gas, exploration and production | 48 | 1.13 | Restaurants and pubs | 10 | 0.24 |
| Electricity | 47 | 1.11 | Shipping and ports | 10 | 0.24 |
| Leisure facilities | 41 | 0.97 | Gaming | 9 | 0.21 |
| Automobile | 40 | 0.95 | Soft drinks | 9 | 0.21 |
| Broadcasting | 40 | 0.95 | Defence | 8 | 0.19 |
| Asset managers | 38 | 0.90 | Household products | 8 | 0.19 |
| Publishing and printing | 38 | 0.90 | Consumer finance | 7 | 0.17 |
| Clothing and footwear | 36 | 0.85 | Discount stores | 7 | 0.17 |
| Retailers, e-commerce | 36 | 0.85 | Distillers and vintners | 7 | 0.17 |
| Household appliances and housewares | 34 | 0.80 | Forestry | 7 | 0.17 |
| Media agencies | 34 | 0.80 | Tyres and rubber | 7 | 0.17 |
| Investment banks | 33 | 0.78 | Vehicle distribution | 7 | 0.17 |
| Other business | 33 | 0.78 | Water | 7 | 0.17 |
| Other construction | 33 | 0.78 | Other warrants | 6 | 0.14 |
| Real estate development | 33 | 0.78 | Photography | 6 | 0.14 |
| Airlines and airports | 32 | 0.76 | Property agencies | 6 | 0.14 |
| Oil integrated | 32 | 0.76 | Chemicals, advanced materials | 5 | 0.12 |
| Engineering contractors | 31 | 0.73 | Gas distribution | 5 | 0.12 |
| Insurance non-life | 31 | 0.73 | Security and alarms | 5 | 0.12 |
| Chemicals, speciality | 30 | 0.71 | Farming and fishing | 4 | 0.09 |
| Auto parts | 29 | 0.69 | Mining finance | 4 | 0.09 |
| Steel | 29 | 0.69 | Builders' merchants | 3 | 0.07 |
| Textiles and leather goods | 29 | 0.69 | Insurance brokers | 3 | 0.07 |
| Brewers | 28 | 0.66 | Mortgage finance | 3 | 0.07 |
| Retailers, hardlines | 28 | 0.66 | Funerals and cemeteries | 2 | 0.05 |
| Other financial | 27 | 0.64 | Offshore funds | 2 | 0.05 |
| Rail, road, freight | 27 | 0.64 | Real estate investment trusts | 2 | 0.05 |
| Retailers, multi department | 27 | 0.64 | Investment trusts, European | 1 | 0.02 |
| Food and drug retailers | 25 | 0.59 | Investment trust, venture and development | 1 | 0.02 |
| Non-ferrous metals | 25 | 0.59 | Investment companies (United Kingdom) | 1 | 0.02 |
| Furnishings and floor coverings | 23 | 0.54 |  |  |  |
| Distributors of industrial components | 22 | 0.52 | Total | 4,231 | 100 |
| Hospital management | 22 | 0.52 |  |  |  |

Table 8: Distribution of Stock Transactions across Industries

This table presents the distribution of stock transactions by the 3,079 individual investors in our data set across industries. Stocks have to be covered in Datastream (datatype indm). Time period is January, 1st, 1997 to April, 17th, 2001.

| Industry | Number of transactions | Percent | Industry | Number of transactions | Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Software | 39,019 | 13.34 | Other health care | 986 | 0.34 |
| Internet | 16,599 | 5.68 | Retailers, soft goods | 914 | 0.31 |
| Pharmaceuticals | 16,445 | 5.62 | Restaurants and pubs | 913 | 0.31 |
| Telecom equipment | 15,331 | 5.24 | Household products | 889 | 0.30 |
| Computer hardware | 12,474 | 4.27 | Real estate development | 882 | 0.30 |
| Telecom fixed line | 11,945 | 4.08 | Steel | 822 | 0.28 |
| Banks | 11,395 | 3.90 | Tyres and rubber | 812 | 0.28 |
| Asset managers | 9,532 | 3.26 | Insurance brokers | 797 | 0.27 |
| Electronic equipment | 9,378 | 3.21 | Hospital management | 775 | 0.27 |
| Automobile | 9,342 | 3.19 | Retailers, hardlines | 713 | 0.24 |
| Computer services | 9,068 | 3.10 | Furnishings and floor coverings | 677 | 0.23 |
| Semiconductors | 8,122 | 2.78 | Brewers | 673 | 0.23 |
| Engineering, general | 7,665 | 2.62 | House building | 655 | 0.22 |
| Business support | 7,260 | 2.48 | Environmental control | 648 | 0.22 |
| Chemicals, commodity | 6,373 | 2.18 | Health maintenance organizations | 605 | 0.21 |
| Diversified industry | 6,026 | 2.06 | Other business | 486 | 0.17 |
| Electrical equipment | 4,832 | 1.65 | Paper | 484 | 0.17 |
| Telecom wireless | 4,434 | 1.52 | Education and training | 361 | 0.12 |
| Oil and gas, exploration and production | 3,562 | 1.22 | Engineering fabricators | 347 | 0.12 |
| Home entertainment | 3,077 | 1.05 | Property agencies | 289 | 0.10 |
| Retailers, e-commerce | 3,001 | 1.03 | Commercial vehicles | 285 | 0.10 |
| Investment companies | 2,873 | 0.98 | Leisure equipment | 232 | 0.08 |
| Medical equipment and supplies | 2,701 | 0.92 | Distillers and vintners | 228 | 0.08 |
| Clothing and footwear | 2,695 | 0.92 | Discount stores | 227 | 0.08 |
| Media agencies | 2,528 | 0.86 | Security and alarms | 220 | 0.08 |
| Building materials | 2,459 | 0.84 | Oil services | 216 | 0.07 |
| Engineering contractors | 2,410 | 0.82 | Photography | 211 | 0.07 |
| Leisure facilities | 2,369 | 0.81 | Packaging | 198 | 0.07 |
| Airlines and airports | 2,284 | 0.78 | Cable and satellite | 197 | 0.07 |
| Broadcasting | 2,253 | 0.77 | Hotels | 189 | 0.06 |
| Auto parts | 2,236 | 0.76 | Insurance non-life | 184 | 0.06 |
| Personal products | 2,230 | 0.76 | Consumer finance | 173 | 0.06 |
| Electricity | 1,966 | 0.67 | Distributors of industrial components | 170 | 0.06 |
| Retailers, multi department | 1,862 | 0.64 | Farming and fishing | 137 | 0.05 |
| Chemicals, speciality | 1,835 | 0.63 | Chemicals, advanced materials | 121 | 0.04 |
| Gold mining | 1,827 | 0.62 | Investment companies (United Kingdom) | 118 | 0.04 |
| Food and drug retailers | 1,800 | 0.62 | Water | 118 | 0.04 |
| Other insurance | 1,794 | 0.61 | Vehicle distribution | 114 | 0.04 |
| Oil integrated | 1,579 | 0.54 | Offshore funds | 94 | 0.03 |
| Household appliances and housewares | 1,578 | 0.54 | Defence | 82 | 0.03 |
| Other financial | 1,487 | 0.51 | Shipping and ports | 55 | 0.02 |
| Other distributors | 1,466 | 0.50 | Forestry | 37 | 0.01 |
| Publishing and printing | 1,410 | 0.48 | Gas distribution | 34 | 0.01 |
| Investment banks | 1,406 | 0.48 | Other warrants | 32 | 0.01 |
| Tobacco | 1,349 | 0.46 | Gaming | 30 | 0.01 |
| Non-ferrous metals | 1,272 | 0.43 | Mortgage finance | 28 | 0.01 |
| Other mining | 1,233 | 0.42 | Mining finance | 17 | 0.01 |
| Aerospace | 1,229 | 0.42 | Builders' merchants | 16 | 0.01 |
| Other construction | 1,218 | 0.42 | Funerals and cemeteries | 13 | 0.00 |
| Textiles and leather goods | 1,204 | 0.41 | Investment trusts, European | 7 | 0.00 |
| Food processors | 1,188 | 0.41 | Investment trust, venture and development | 7 | 0.00 |
| Soft drinks | 1,141 | 0.39 | Real estate investment trusts | 2 | 0.00 |
| Life assurance | 1,109 | 0.38 |  |  |  |
| Re-insurance | 1,041 | 0.36 | Total | 292,419 | 100 |
| Rail, road, freight | 987 | 0.34 |  |  |  |

Table 9: Distribution of Stocks Traded across Countries

This table presents the distribution across countries of stocks that are traded by the 3,079 individual investors in our data set and that are covered in Datastream. Time period is January, 1st, 1997 to April, 17th, 2001.

| Country | Number of stocks | Percent |
| :---: | :---: | :---: |
| United States | 1,787 | 42.26 |
| Germany | 1,034 | 24.45 |
| Japan | 167 | 3.95 |
| United Kingdom | 125 | 2.96 |
| Canada | 109 | 2.58 |
| Australia | 85 | 2.01 |
| Hong Kong | 84 | 1.99 |
| France | 81 | 1.92 |
| Switzerland | 81 | 1.92 |
| Netherlands | 69 | 1.63 |
| Italy | 61 | 1.44 |
| Austria | 40 | 0.95 |
| Spain | 38 | 0.9 |
| South Africa | 36 | 0.85 |
| Thailand | 32 | 0.76 |
| Sweden | 31 | 0.73 |
| Russian Federation | 29 | 0.69 |
| Greece | 25 | 0.59 |
| Hungary | 25 | 0.59 |
| Czech Republic | 24 | 0.57 |
| Finland | 24 | 0.57 |
| Israel | 23 | 0.54 |
| Indonesia | 21 | 0.50 |
| Singapore | 18 | 0.43 |
| China | 17 | 0.40 |
| India | 16 | 0.38 |
| Brazil | 15 | 0.35 |
| Turkey | 13 | 0.31 |
| South Korea | 11 | 0.26 |
| Belgium | 10 | 0.24 |
| Malaysia | 10 | 0.24 |
| Poland | 10 | 0.24 |
| Denmark | 8 | 0.19 |
| Norway | 8 | 0.19 |
| Mexico | 7 | 0.17 |
| Chile | 6 | 0.14 |
| Ireland | 6 | 0.14 |
| Portugal | 6 | 0.14 |
| Estonia | 5 | 0.12 |
| Taiwan | 5 | 0.12 |
| Argentina | 4 | 0.09 |
| Slovakia | 4 | 0.09 |
| Egypt | 3 | 0.07 |
| Luxembourg | 3 | 0.07 |
| Croatia | 2 | 0.05 |
| Peru | 2 | 0.05 |
| Bermuda | 1 | 0.02 |
| Colombia | 1 | 0.02 |
| New Zealand | 1 | 0.02 |
| Other Western European | 1 | 0.02 |
| Papua New Guinea | 1 | 0.02 |
| Philippines | 1 | 0.02 |
| Slovenia | 1 | 0.02 |
| Venezuela | 1 | 0.02 |
| Zimbabwe | 1 | 0.02 |
| Total | 4,229 | 100 |

Table 10: Distribution of Stock Transactions across Countries

This table presents the distribution of stock transactions by the 3,079 individual investors in our data set across countries. Stocks have to be covered in Datastream. Time period is January, 1st, 1997 to April, 17th, 2001.

| Country | Number of transactions | Percent |
| :---: | :---: | :---: |
| Germany | 148,048 | 50.63 |
| United States | 84,403 | 28.87 |
| Netherlands | 8,513 | 2.91 |
| Japan | 6,382 | 2.18 |
| Russian Federation | 5,003 | 1.71 |
| Finland | 3,746 | 1.28 |
| Canada | 3,377 | 1.15 |
| United Kingdom | 3,322 | 1.14 |
| Hong Kong | 3,196 | 1.09 |
| Thailand | 3,012 | 1.03 |
| Switzerland | 2,637 | 0.90 |
| France | 2,378 | 0.81 |
| Australia | 2,376 | 0.81 |
| Sweden | 2,041 | 0.70 |
| Spain | 1,583 | 0.54 |
| South Korea | 1,433 | 0.49 |
| Italy | 1,416 | 0.48 |
| Indonesia | 1,223 | 0.42 |
| Israel | 865 | 0.30 |
| Austria | 838 | 0.29 |
| South Africa | 727 | 0.25 |
| Hungary | 616 | 0.21 |
| Turkey | 549 | 0.19 |
| India | 513 | 0.18 |
| Singapore | 511 | 0.17 |
| Czech Republic | 394 | 0.13 |
| Belgium | 359 | 0.12 |
| Brazil | 330 | 0.11 |
| China | 324 | 0.11 |
| Malaysia | 255 | 0.09 |
| Portugal | 246 | 0.08 |
| Norway | 232 | 0.08 |
| Greece | 196 | 0.07 |
| Taiwan | 160 | 0.05 |
| Ireland | 143 | 0.05 |
| Estonia | 126 | 0.04 |
| Denmark | 123 | 0.04 |
| Other Western European | 118 | 0.04 |
| Mexico | 117 | 0.04 |
| Luxembourg | 99 | 0.03 |
| Poland | 94 | 0.03 |
| Zimbabwe | 78 | 0.03 |
| Bermuda | 62 | 0.02 |
| Egypt | 51 | 0.02 |
| Peru | 30 | 0.01 |
| Argentina | 28 | 0.01 |
| Slovakia | 28 | 0.01 |
| Croatia | 23 | 0.01 |
| Chile | 17 | 0.01 |
| Papua New Guinea | 16 | 0.01 |
| Slovenia | 15 | 0.01 |
| Philippines | 12 | 0.00 |
| New Zealand | 6 | 0.00 |
| Venezuela | 2 | 0.00 |
| Colombia | 1 | 0.00 |
| Total | 292,393 | 100 |

Table 11: Turnover Quintiles and Demographic and Other Information

This table presents the number of transactions (mean, standard deviation, skewness, kurtosis, and various percentiles), income in EUR, average monthly stock portfolio value from January 1997 until April 2001 in EUR (mean, standard deviation, skewness, kurtosis, and various percentiles), age, percentage of female investors, percentage of warrant traders, percentage of investors who use their account for retirement savings, percentage of investors who classify their investment strategy as high risk, and stock market investment experience in years for turnover quintiles.

|  |  | Quintile 1 | Quintile 2 | Quintile 3 | Quintile 4 | Quintile 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Monthly turnover | Median | 0.08 | 0.19 | 0.33 | 0.60 | 1.66 |
| Number of transactions | Mean | 77.85 | 123.56 | 187.26 | 212.32 | 347.07 |
|  | Std.dev | 87.88 | 148.40 | 228.84 | 238.83 | 483.18 |
|  | Skewness | 4.55 | 8.15 | 4.96 | 3.77 | 3.84 |
|  | Kurtosis | 37.46 | 109.82 | 44.20 | 23.94 | 23.33 |
|  | 10th Percentile | 13 | 27 | 37 | 42 | 48 |
|  | 25th Percentile | 26 | 48 | 64 | 73 | 93 |
|  | Median | 57 | 89 | 122 | 146 | 185 |
|  | 75th Percentile | 102 | 156 | 221 | 262 | 382 |
|  | 90th Percentile | 154 | $259$ | $373$ | $427$ | 812 |
|  | Maximum | $1,015$ | $2,375$ | $2,834$ | $2,230$ | 4,382 |
| Income | Mean | $54,275.15$ | $50,989.22$ | $57,374.76$ | $48,944.42$ | $47,549.60$ |
| (EUR) | Median | $38,346.89$ | $38,346.89$ | $63,911.49$ | $38,346.89$ | $38,346.89$ |
| Average portfolio value (EUR) | Mean | 53,315.07 | 43,202.33 | 34,893.53 | 30,032.80 | 26,681.59 |
|  | Std.dev | 99,307.01 | 60,300.88 | 56,562.45 | 61,043.70 | 64,263.41 |
|  | Skewness | $6.03$ | $3.37$ | $5.79$ | $7.72$ | $8.74$ |
|  | Kurtosis | 61.17 | 18.31 | 58.64 | 84.49 | 100.99 |
|  | 10th Percentile | 3,600.99 | 3,811.65 | 3,254.00 | 2,562.36 | 1,724.28 |
|  | 25th Percentile | $8,576.95$ | $8,992.96$ | 7,292.37 | 5,573.66 | 3,967.24 |
|  | Median | 20,631.07 | 21,953.19 | 17,068.74 | 13,450.29 | 10,917.75 |
|  | 75th Percentile | $55,409.48$ | $55,637.86$ | $37,558.82$ | $29,597.34$ | $27,484.47$ |
|  | 90th Percentile | $132,794.60$ | 101,346.40 | 87,205.73 | 70,406.03 | $55,312.74$ |
| Age | Mean | 43.20 | 41.63 | 40.46 | 40.85 | 38.85 |
|  | Median | 40.5 | 40 | 39 | 38 | 37 |
| Percentage of female investors | \% | 5.57 | 4.35 | 5.04 | 5.39 | 4.01 |
| Percentage of warrant traders | \% | 32.87 | 45.39 | 58.09 | 62.43 | 70.21 |
| Percentage retirement saving | \% | 6.43 | 4.70 | 4.17 | 2.43 | 1.39 |
| Percentage high risk strategy | \% | 5.39 | 8.00 | 12.52 | 14.43 | 18.64 |
| Investment experience | Mean | 5.41 | 5.54 | 5.84 | 5.50 | 5.17 |

Table 12: Correlation of Trading Volume Measures

This table presents pairwise correlation coefficients of five measures of trading volume (logarithm of the number of stock market transactions, logarithm of the number of stock market purchases, logarithm of the number of transactions (all categories), logarithm of mean monthly turnover, logarithm of the average trading volume per stock market transaction) as well as the significance level of each correlation coefficient (in parentheses) and the number of observations used in calculating the correlation coefficient. Time period is January, 1997 until April, 17th, 2001. Turnover is calculated as the average monthly turnover over this time period.

| $\ln$ (Number of <br> stock market <br> transactions) | $\ln$ (Number of <br> stock market <br> purchases) | $\ln ($ Number of <br> transactions <br> (all categories) $)$ | $\ln$ (Turnover) | $\ln$ (Average trading <br> volume per stock <br> market transaction) |
| :--- | :---: | :---: | :---: | :---: |


| $\ln$ (Number of stock market transactions) | $\begin{gathered} 1 \\ 2,998 \end{gathered}$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\ln$ (Number of stock market purchases) | $\begin{gathered} 0.9826 \\ (<0.0001) \\ 2,944 \end{gathered}$ | $\begin{gathered} 1 \\ 2,944 \end{gathered}$ |  |  |  |
| $\ln$ (Number of transactions (all categories)) | $\begin{gathered} 0.7906 \\ (<0.0001) \\ 2,998 \end{gathered}$ | $\begin{gathered} 0.7597 \\ (<0.0001) \\ 2,944 \end{gathered}$ | $\begin{gathered} 1 \\ 3,079 \end{gathered}$ |  |  |
| $\ln$ (Turnover) | $\begin{gathered} 0.4637 \\ (<0.0001) \\ 2,874 \end{gathered}$ | $\begin{gathered} 0.4170 \\ (<0.0001) \\ 2,857 \end{gathered}$ | $\begin{gathered} 0.4305 \\ (<0.0001) \\ 2,874 \end{gathered}$ | $\begin{gathered} 1 \\ 2,874 \end{gathered}$ |  |
| $\ln$ (Average trading volume per stock market transaction) | $\begin{gathered} 0.2294 \\ (<0.0001) \\ 2,965 \end{gathered}$ | $\begin{gathered} 0.2080 \\ (<0.0001) \\ 2,933 \end{gathered}$ | $\begin{gathered} 0.0994 \\ (<0.0001) \\ 2,965 \end{gathered}$ | $\begin{gathered} 0.0702 \\ (0.0002) \\ 2,873 \end{gathered}$ | $\begin{gathered} 1 \\ 2,965 \end{gathered}$ |

Table 13: Definition of Variables
This table summarizes and defines dependent and independent variables of the cross-sectional regression analysis of Table 14 and presents their respective data source. $\qquad$

| Experience | Self-reported data collected by the online broker at the time each investor opened the account. | Stock market investment experience in years. |
| :---: | :---: | :---: |
| Gender (dummy) | Self-reported data collected by the online broker at the time each investor opened the account. | Dummy variable which takes the value 1 if the investor is male. |
| Age | Self-reported data collected by the online broker at the time each investor opened the account. | Age of investor. |
| Income | Self-reported data collected by the online broker at the time each investor opened the account. | Gross income of the investor (in DM). |
| Retirement saving (dummy) | Self-reported data collected by the online broker at the time each investor opened the account. | Dummy variable which takes the value 1 if the account is used for retirement savings. |
| High risk (dummy) | Self-reported data collected by the online broker at the time each investor opened the account. | Dummy variable which takes the value 1 if the investment strategy is characterized as high risk. |
| Warrant trader (dummy) | Transaction data | Dummy variable which takes the value 1 if the investor trades warrants in the period form January 1997 to April 2001. |
| Number of stock transactions | Transaction data | Number of stock transactions (Sum from January 1997 to April 2001). |
| Number of stock purchases | Transaction data | Number of stock purchases (Sum from January 1997 to April 2001). |
| Number of transactions | Transaction data | Number of transactions in all security categories (Sum from January 1997 to April 2001). |
| Turnover | Transaction data | Average of the monthly turnover from January 1997 to April 2001. |
| Average trading volume per stock market transaction | Transaction data | Average trading volume per stock market transaction (in EUR). |
| Portfolio value | Transaction data | Average of the monthly portfolio value of stocks that were bought in DM or EUR and that are covered in Datastream. |

Table 14: General Determinants of Trading Volume: Cross-Sectional Regressions
This table presents cross-sectional regression results on the relation between measures of trading volume as the dependent variable (logarithm of the number of stock market transactions, logarithm of the number of stock market purchases, logarithm of the number of transactions (all security categories), logarithm of mean monthly furnover, logarithm of the average trading volume per stock market transaction in EUR) and stock market investment experience, a gender dummy variable (the variable takes the value 1 if the investor is male), age, a retirement saving dummy variable (the variable takes the value 1 if the account is used for retirement savings), a warrant trader dummy variable (the variable takes the value 1 if the investor trades warrants at least once in the time period from January 1997 until April 2001), a high risk dummy (the variable takes the value 1 if the investor classifies her or his investment strategy as high risk), the logarithm of mean monthly stock portfolio value, and the logarithm of income. In the second, fourth, sixth, eighth, and tenth regression, we exclude the income variable to increase the number of observations. Income is reported within five ranges, where the top range is more than $102,258.38$ EUR ( 200,000 Deutsche Mark (DM)). In the regressions we use the logarithm of the midpoint of each range and and the logarithm of $115,040.67$ EUR ( $225,000 \mathrm{DM}$ ) for the top range. Investment experience is reported within five ranges, where the top range is more than 15 years. In the regressions we use the midpoint of each range and 17.5 years for the top range. Absolute value of $t$ statistics are in parentheses. * indicates significance at $10 \%$; ** indicates significance at $5 \% ;{ }^{* * *}$ indicates significance at $1 \%$.

|  | (1) $\ln$ (Number of stock market transactions) | (2) <br> $\ln$ (Number of stock market transactions) | (3) $\ln$ (Number of stock market purchases) | (4) <br> $\ln$ (Number of stock market purchases) | (5) $\ln$ (Number of transactions (all categories) | (6) $\ln$ (Number of transactions (all categories)) | $\begin{gathered} (7) \\ \ln (\text { Turnover }) \end{gathered}$ | $\begin{gathered} (8) \\ \ln \text { (Turnover) } \end{gathered}$ | (9) <br> $\ln$ (Average trading volume per stock market transaction) | $\begin{gathered} (10) \\ \ln (\text { Average trading } \\ \text { volume per } \\ \text { stock market } \\ \text { transaction) } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Experience | $0.007$ | $0.009$ | $0.008$ | $0.006$ | $\stackrel{0.023}{ }$ | $\begin{gathered} 0.021 \\ (2.84)^{* * *} \end{gathered}$ | $-0.009$ | $0.006$ | $-0.001$ | $\underset{(2.25)^{* *}}{0.011}$ |
| Gender | 0.312 | -0.065 | 0.345 | -0.044 | 0.064 | -0.012 | -0.056 | -0.154 | -0.034 | 0.003 |
|  | (1.48) | (0.54) | (1.72)* | (0.37) | (0.33) | (0.11) | (0.22) | (1.06) | (0.27) | (0.05) |
| Age | -0.007 | -0.012 | -0.004 | -0.010 | -0.000 | -0.002 | -0.003 | -0.006 | 0.009 | 0.008 |
|  | (1.79)* | (4.72)*** | (1.17) | (4.31)*** | (0.06) | (0.90) | (0.57) | (1.99)** | (3.96)*** | (4.95)*** |
| Retirement saving | -0.168 | -0.209 | -0.110 | -0.164 | -0.045 | -0.062 | -0.366 | -0.491 | -0.074 | -0.154 |
| Warrant trader | (1.37) 0.600 | ${ }_{(1.86)}{ }_{0.572}$ | $(0.93)$ 0.512 | $(1.51)$ 0.487 | $(0.40)$ 0.859 | (0.61) 0.879 | ${ }_{\text {(2.53)** }}^{0.421}$ | (3.70)*** 0.524 | (1.00) | ${ }_{\text {(2.24)** }}^{0.025}$ |
| Warrant trader | ${ }_{(8.20) * * *}$ | $\begin{gathered} 0.572 \\ (11.79)^{* * *} \end{gathered}$ | ${ }_{(7.28) * * *}$ | $(10.37)^{* * *}$ | ${ }_{(12.72) * * *}^{0.859}$ | 0.879 $(19.79) * * *$ | $\underset{(4.84) * * *}{0.421}$ | $\begin{gathered} 0.524 \\ (9.04)^{* * *} \end{gathered}$ | $\begin{gathered} 0.051 \\ (1.16) \end{gathered}$ | $\begin{gathered} 0.025 \\ (0.84) \end{gathered}$ |
| High risk |  |  | 0.143 | 0.101 | 0.214 | 0.177 | 0.327 | 0.190 | 0.045 | 0.008 |
|  | ${ }_{0.538}^{(1.46)}$ | (1.27) 0.504 | ${ }_{0.525}^{(1.90)}$ | $(1.62)$ 0.497 | $(2.98) * * *$ 0.335 | $(3.02) * * *$ 0.278 | $\underset{(3.52) * *}{(0.151}$ | $\xrightarrow{(2.45) * *}$ | ${ }_{0}^{(0.411}$ | (0.21) 0.426 |
| $\ln$ (Portfolio value) | $\begin{gathered} 0.538 \\ (20.67)^{* * *} \end{gathered}$ | $\begin{gathered} 0.504 \\ (29.01)^{* * *} \end{gathered}$ | $\begin{gathered} 0.525 \\ (20.62)^{* * *} \end{gathered}$ | $\begin{gathered} 0.497 \\ (29.34)^{* * *} \end{gathered}$ | $\begin{gathered} 0.335 \\ (13.96)^{* * *} \end{gathered}$ | $\begin{gathered} 0.278 \\ (17.47)^{* * *} \end{gathered}$ | $\begin{gathered} -0.151 \\ (4.71)^{* * *} \end{gathered}$ | $\begin{gathered} -0.176 \\ (8.12)^{* * *} \end{gathered}$ | $\underset{(26.38) * * *}{0.411}$ | $\begin{gathered} 0.426 \\ (39.95)^{* * *} \end{gathered}$ |
| $\ln$ (Income) | ${ }^{-0.204}$ |  | ${ }^{-0.235}$ |  | ${ }^{-0.079}$ |  | -0.062 |  | 0.056 |  |
| Constant |  |  |  |  |  |  |  |  | (1.56) 2.994 |  |
|  | (1.10) | (2.93)*** | (0.92) | (5.40)*** | ${ }_{(2.68) * * *}$ | (7.97)*** | (1.29) | (3.14)*** | (7.36)*** | ${ }_{(27.22) * * *}$ |
| Observations | 904 | 1928 | 890 | 1912 | 906 | 1930 | 873 | 1869 | 904 | 1927 |
| Adjusted R-squared | 0.36 | 0.34 | 0.36 | 0.34 | 0.31 | 0.28 | 0.10 | 0.11 | 0.50 | 0.51 |

Figure 1: Time Series of Means of the Number of Stocks in Portfolios


Figure 2: Time Series of Medians of the Number of Stocks in Portfolios


Figure 3: Time Series of Means of Stock Portfolio Values

This figure presents the time series of the mean of the stock portfolio value in EUR across investors.


Figure 4: Time Series of Medians of Stock Portfolio Values

This figure presents the time series of the median of the stock portfolio value in EUR across investors.


Figure 5: Time series of the DAX from January 1997 to March 2001 (End of Month Values)


Figure 6: Time series of the Nemax50 from December 1997 to March 2001 (End of Month Values)


Figure 7: Time Series of the Number of Transactions

This figure plots the time series of the sum of transactions across all investors each month.


Figure 8: Distribution of Stocks Traded across Regions

This figure presents the results of Table 9 aggregated across regions.


Figure 9: Distribution of Stock Transactions across Regions

This figure presents the results of Table 10 aggregated across regions.


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[^1]:    ${ }^{1}$ See, for example, Shiller (2000).
    ${ }^{2}$ Barber and Odean (2001b) present a survey of the influence of the internet on brokerages and stock exchanges, the market for financial advice, and decisions of online investors and their influence on market outcomes.
    ${ }^{3}$ See Barber and Odean (2001b), p. 41.

[^2]:    ${ }^{4}$ See Deutsches Aktieninstitut (2002), Table 8.3.
    ${ }^{5}$ See, for example, Schüler (2002).

[^3]:    ${ }^{6}$ Further studies focusing on the behavior of individual investors are Grinblatt and Keloharju (2000, 2001). Surveys that discuss the behavior of individual investors are Shiller (1999), Daniel, Hirshleifer, and Teoh (2002), De Bondt (1998), and Barberis and Thaler (2003).

[^4]:    ${ }^{7}$ This result is similar to Barber and Odean (2000) who analyze a data set from a U.S. discount broker which is comparable to ours. They report that slightly more than $60 \%$ of all trades are in stocks.

[^5]:    ${ }^{8} 1 \mathrm{EUR}$ is equal to 1.95583 DM .

[^6]:    ${ }^{9}$ More than $97 \%$ of all stock purchases and sales are in DM of EUR. Almost all of the remaining transactions are in U.S. \$.

[^7]:    ${ }^{10} 4,231$ of 4,763 stocks are covered in Datastream with industry classification datatype indm.

[^8]:    ${ }^{11}$ See Kilka and Weber (2000) for references.

[^9]:    ${ }^{12}$ See Subsection 5 for details.

[^10]:    ${ }^{13}$ See Barber and Odean (2000), footnote 8.

[^11]:    ${ }^{14}$ We use the natural logarithm of the five trading volume measures as these variables are positively skewed. Tests show, that we thus avoid problems like non-normality, non-linearity, and heteroskedasticity in the cross-sectional regression analysis in this subsection. See Spanos (1986), Chapter 21, especially, pp. 455-456, Davidson and McKinnon (1993), Chapter 14, and Atkinson (1985), pp. 80-81. We therefore use the natural logarithm of the above mentioned variables when calculating correlation coefficients.

[^12]:    ${ }^{15}$ See Dorn and Huberman (2002), Table VIII.
    ${ }^{16}$ Barber and Odean (2001a), p. 280.

