



### **Social Media in Education**

### How to Use Social Software and Web2.0 Tools for Teaching and Learning

Marion R. Gruber

*Eduhub Webinar* SWITCH

29th September 2011







### **Webinar Structure**

- Clarify terms
- What has been happening online?
- Characteristics of Social Media
- Overview of available web tools and services
- Identification of application scenarios in education
- Discussion about opportunities and limitations of the tools and services for their effective use
- Sharing experiences using social media in education



### **Definition of Terms**

- Social Web
  Web-based applications for social interaction in the internet
- Social Software Software for communication and collaboration

Web2.0 <sup>45 million global used Further development of Web1.0 (version number)</sup>

generated content

250 000 sites

published

CELSTEC

celstec.org

80,000,000 sites

publisher

#### Social Media

Digital media and technologies for social interaction, communication, and creation and exchange of user-generated content





# What has been happening online?

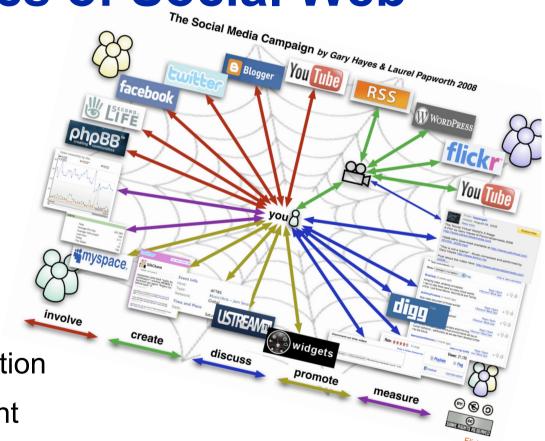
- Growing Internet usage
- Students spend less time watching TV (60%) and more time online (600%) than their parents
- 4 of the 10 most-visited web sites are Facebook, YouTube, Wikipedia, and Blogspot
- Facebook and Twitter and their millions of users
- 900.000 new blog articles everyday
- 110 billion minutes per day on social media





### **Characteristics of Social Web**

- Communication
- Networking
- Interaction
- Participation
- Openness
- Collaboration
- Organisation of information
- Knowledge management





### **Topics of Usage**

- Social Bookmarking
- Collaborative Idea Development
- Blogging (incl. Micro-Blogging)
- Collaborative Writing
- File Sharing
- Social Networking







© M.R. Grube



**E-Learning-Coordination, Faculty of Arts** 

### **Social Bookmarking**







### What is Social Bookmarking and how does it work?

- Method to organise, store, search, reorganise, and comment resources
- 'Tag' resources via the internet
- Access your resources via the internet (independent to device and workplace)
- Access from any Web browser
- Collaboratively indexing internet resources in social bookmark







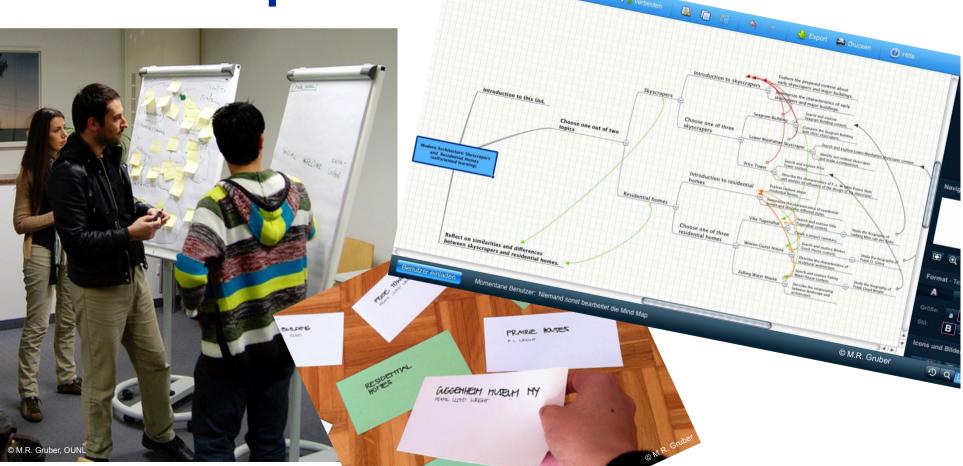
#### **Tools and Services**



- Search online resources like pictures, videos, presentations, and literature in working groups or individually
- Send recommendations to 'friends'
- Rate resources
- Build-up search networks



### Collaborative Idea Development

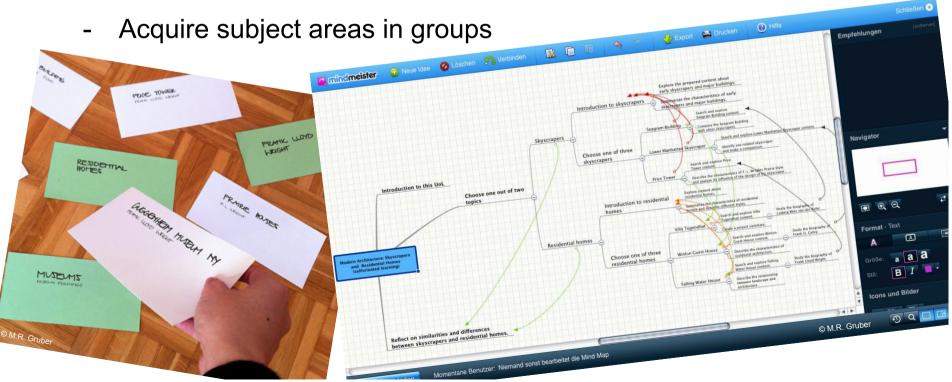






### What is Collaborative Idea Development and how does it work?

- Develop collaboratively ideas in a virtual environment
- Positive feedback, constructive criticism, and motivation are important for idea development

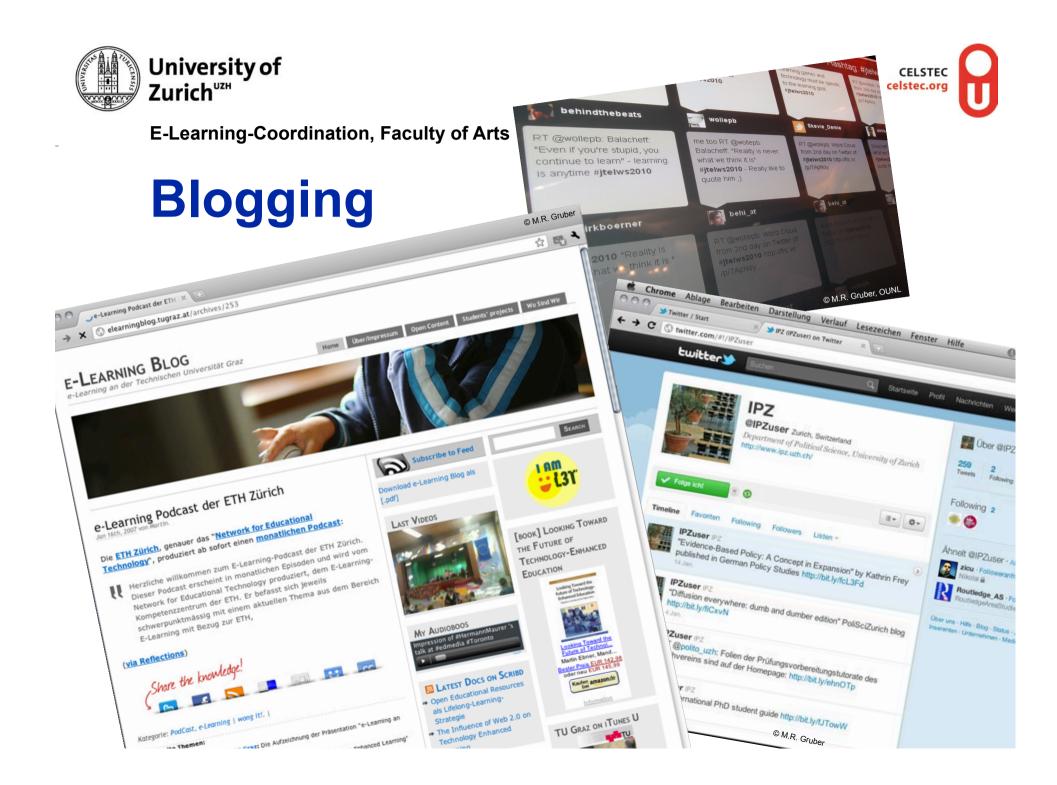






# Tools and Services

- Collect prior knowledge
- Brainstorming
- Collect ideas
- Visualise complex topics
- Allocate responsibilities







### What is Blogging and how does it work?

- Weblog = 'Web' (world wide web) + 'Log' (logbook)
- Posts: blog entries in chronological order
- Comment function for communication
- Feed-Reader: subscription to special services to read the posts
- Connection to other social web services like Twitter, Facebook, Slideshare, YouTube

#### Microblogging

Special form of blogging (Twitter)

Twitter: Write, favour, and retweet messages (tweets), reply to messages, follow/following







- Learning diary to plan, monitor and reflect studies
- Organisation and documentation of lectures, projects or master thesis
- Plan and organise practical activities (field trips)
- Collect Ideas
- 'Soft' form of e-Assessment



**E-Learning-Coordination, Faculty of Arts** 

### **Collaborative Writing**





### What is Collaborative Writing and how does it work?

- Write collaboratively in a virtual environment
- Authors create, add and modify text
- Integrate pictures, graphics, and tables

#### Wiki

- WikiWikiWeb
- Create and edit interlinked web pages easily in a web browser
- Integrate text, graphics, pictures, video, slides or links
- Communicate in discussion forums or via e-mail





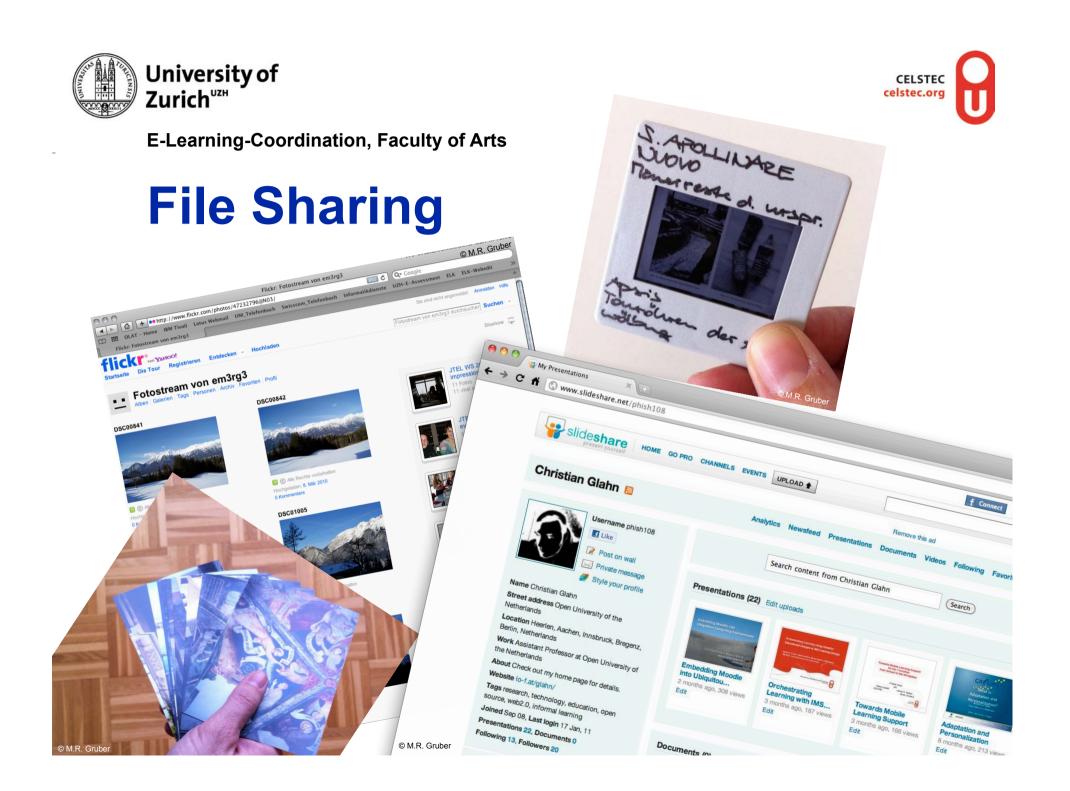
#### **Tools and Services**





- Renovate lecture related topics
- Expose group work
- Prepare a group presentation
- Create a multimedia Learning Environment
- Create together a project paper



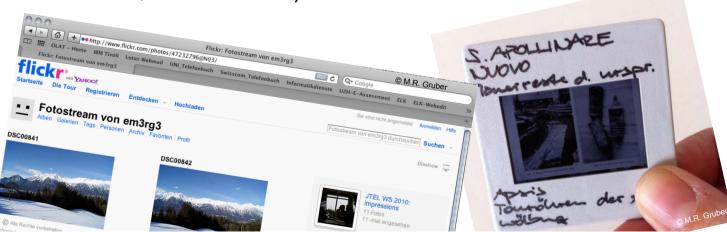






### What is File Sharing and how does it work?

- Share and exchange data files (photos, videos, documents, or slides)
- Organise and archive data files
- Use different devices (device-independent)
- Vote and comment data files
- Connect with other services (Twitter, Facebook, wiki, blog, Slideshare, or YouTube)







CELSTEC

- Search pictures, videos, presentations, articles
- Collect, share, discus and archive data files (online repository)
- Document events or field trips (photo stream, video channel)
- Upload students presentations into Slideshare. Group assessment via 'Slide Casting'



© M.R. Gruber

**E-Learning-Coordination, Faculty of Arts** 

### **Social Networking**





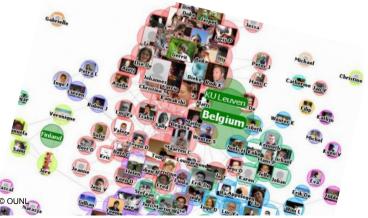






### What is Social Networking and how does it work?

- Online grouping of individuals (research groups, leisure time groups, study groups)
- Internet platform for interaction, communication, participation, gather and share first-hand information and experiences
- Develop friendships or professional alliances or interest groups
- Informal and non formal teaching tool, instructional or course tool, and communication device
- Topics and interests are varied and rich







CELSTEC

- PR and marketing for institutions, study groups or projects
- Communication and interaction for language learning in a social network
- Preparation of a book or a study project in a working group
- Most popular networks (Facebook, Google+), for students (StudiVZ), for academics (Academia.edu, Mendeley), and business networks (LinkedIn, Xing)





### **Top 10 Tools for Learning 2011**

- 1. Twitter
- 2. YouTube
- 3. GoogleDocs
- 4. Skype
- 5. Wikipedia

SOC

- 6. WordPress
- 7. Prezi
- 8. (Edu)Glogster
- 9. Facebook
- 10. Dropbox

Jane Hart





## **Opportunities, Limitations, and Challenges**







#### **Opportunities, Limitations, and Challenges**

- Solutions must meet the educational needs
- Plan your time and prepare your resources carefully
- Prepare for maintenance
- Train the services to your learners before they use them (authoring, netiquette)
- Support and guidance are important (tutor, moderator).
- Train relevant skills and competences
- Use media and communication channels of your target group
- Identify and apply new opportunities and work simplifications of educational processes





#### ELK-Blog http://blogs.uzh.ch/elkphilfak/ Sowebedu-Wiki http://sowebedu.wikispaces.com/ Sowebedu-Blog

http://sowebedu.wordpress.com/



© M.R. Gruber





#### Contact

#### Mag. Dr. Marion R. Gruber

E-Learning-Koordination, Philosophische Fakultät, Universität Zürich

Assistant Professor,

Centre for Learning Sciences and Technologies (CELSTEC), Open University of the Netherlands

#### Mail

marion.gruber[at]phil.uzh.ch marion.gruber[at]ou.nl

#### Social Web

Twitter (ELKphil, em3rg3), Facebook (Maru Gru), LinkedIn (Marion R. Gruber), Slideshare (em3rg3), flickr (em3rg3)