DYNAMIC USER CLASS MODEL: THEORETICAL FRAMEWORK AND ADVANCED TRAVELER INFORMATION SYSTEMS (ATIS) APPLICATIONS

By

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Thesis

Submitted to the Faculty of the **Graduate School of Vanderbilt University** in partial fulfillment of the requirements for the degree of

MASTER OF SCIENCE

in

Civil Engineering

May, 2004

Nashville, Tennessee

Approved by

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ACKNOWLEDGEMENTS

Before discussing the technical aspects in my Masters Thesis, I would like to take a moment to thank all who helped me make this thesis, a success. I would like to especially thank Dr. Karthik Srinivasan for his extensive technical support during the course of this thesis production. I would also like to thank Dr. Malcolm Baird, Dr. Robert Stammer, Jr. and Dr.Yi-Chang Chiu for their feedback on the technical discussions in the paper.

I would like to extend my gratitude to my fellow graduate colleagues, Arun Krishnamurthy and Sudhakar Athuru Reddy, for their technical and editorial assistance, when desired. I would also like to thank my friends Ganesh Shanmugam, Akhil Sopory, Lovekesh Vig and Sachin Kogekar for making my stay in Nashville more enjoyable. Last but not the least, I would like to extend a heart-felt thanks to my parents for their moral support throughout my graduate curriculum.