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Electronic Document Distribution: Design of the Anonymous FTP Langley Technical Report Server

Michael L. Nelson and Gretchen L. Gottlich Langley Research Center • Hampton, Virginia

National Aeronautics and Space Administration Langley Research Center • Hampton, Virginia 23681-0001 • --

Nomenclature

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ASCII	American Standard Code for Information Interchange	
DVI	device independent	
FTP	file transfer protocol	
HTML	HyperText Markup Language	
ICASE	Institute for Computer Applications in Science and Engineering	
LaRCNET	Langley Research Center Network	
LTRS	Langley Technical Report Server	
NAM	NASA Access Mechanism	
NCSA	A National Center for Supercomputing Applications	
NELS	NASA Electronic Library System	
PC	personal computer	
SGML	Standard Generalized Markup Language	
SunOS	SUN Operating System	
TCP/IP	Transmission Control Protocol/Internet Protocol	
WAIS	Wide Area Information Server	
WATERS	ERS Wide Area Technical Report Server	
WWW	WWW World Wide Web	

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Abstract

An experimental electronic dissemination project, the Langley Technical Report Server (LTRS), has been undertaken to determine the feasibility of delivering Langley technical reports directly to the desktops of researchers worldwide. During the first 6 months, over 4700 accesses occurred and over 2400 technical reports were distributed. This usage indicates the high level of interest that researchers have in performing literature searches and retrieving technical reports at their desktops. The initial system was developed with existing resources and technology. The reports are stored as files on an inexpensive UNIX workstation and are accessible over the Internet. This project will serve as a foundation for ongoing projects at other NASA centers that will allow for greater access to NASA technical reports.

1. Introduction

The goal of the Langley Technical Report Server (LTRS) project is to implement a proof-of-concept technical report server accessible from desktops of researchers worldwide. Economics and expediency mandated the use of existing technology and resources. As a result, the technical report server went from conceptual design to production in 5 months.

LTRS currently consists of a desktop UNIX workstation running an anonymous file transfer protocol (FTP) server (ref. 1), a widely used mechanism for transferring files over the Internet (refs. 2 and 3). The technical reports are distributed in PostScript format, a popular page description language from Adobe Systems, Inc. (ref. 4). Full-text searching on the reports is not available, but a Wide Area Information Server (WAIS) provides full-text searching of the report abstracts (ref. 5).

The FTP and WAIS servers are available to anyone with Internet access. These servers can handle many simultaneous users without impacting the workstation's primary use. For example, with LTRS, the workstation's primary use in the development and evaluation of system software was not impacted. This project does not directly address user-interface issues, but work in this area by others should provide additional interface methods (refs. 6 to 9).

This project was conceived in early September 1992. The FTP server first began production in mid-January 1993, and a WAIS server was added in February 1993. Existing tools, resources, and protocols were implemented to produce LTRS, which is currently used by hundreds of researchers worldwide. In addition, the FTP and WAIS servers will easily integrate into other NASA Internet access projects. This paper discusses the background objectives for LTRS, its design and implementation, its use during the first 6 months, its integration with other developing systems that build upon it, and opportunities for future work.

2. Background

On-line libraries are the focus of many projects in library and information science (refs. 10 to 12). Libraries have vast amounts of information that is valuable only when easily accessed and utilized. A research laboratory's library provides services to experts in a variety of scientific disciplines. These researchers are the best in their fields and define the leading edge of their respective technologies. Thus, to provide the best possible service, the information source that these researchers depend on should be as sophisticated as the systems that they use in their laboratory.

2.1. Meeting Customer Needs

LTRS is an evolutionary step toward desktop document delivery. LTRS is the combination of existing technology and the continual application of new methods that facilitate technology transfer and help an organization maintain its competitive edge. Many library customers at Langley request the ability to perform literature searches in their office and receive the resulting documents at their desk. Before LTRS, Langley library customers typically experienced a wait of 1 to 2 weeks for Langley formal technical reports. Library customers now have the option of acquiring these reports in a few minutes without leaving their office.

2.2. Objectives

LTRS is not intended to replace traditional library services but rather to complement them. Users who do not want to use the system or who do not have the resources to use the system can still access the current searching and document delivery methods. The goal of LTRS is to provide researchers with easy, familiar, and efficient access to Langley formal technical reports. Providing technical reports electronically is also an opportunity for the library to expand into new service areas and increase its user base. LTRS allows Langley to easily provide information to nonlocal and even nonaerospace researchers.

While anonymous FTP servers have been in use for several years (ref. 2), the information in the Langley FTP server is its distinguishing feature. Many anonymous FTP servers exist, but the information is often of limited use or it simply duplicates information in other servers. The authors believe that LTRS is the first server to provide a significant number of technical reports concerning aerospace science and related disciplines. Anonymous FTP servers of technical reports have generally been maintained by computer science departments of universities or laboratories and have contained only computer science reports and information.

The FTP and WAIS servers are widely accepted and robust mechanisms that require little maintenance. Past the initial start-up costs of creating the servers, distributing a report has no direct cost. The report servers can simultaneously support many users without performance degradation. Users receiving reports are responsible for printing hardcopies or displaying the reports on their terminals. Either way, the integrity of the report is maintained, the library incurs no direct cost in providing the report, and unreasonable search or retrieval demands are not placed on the customer.

3. System Design and Implementation

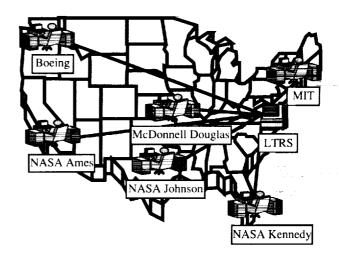
The following sections details the design and implementation of LTRS. Design issues are discussed for the computer systems used for the servers, the format of the reports, and the addition of WAIS searching. Finally, the current limitations and their impact on these design issues are listed.

3.1. Document Server Implementation

Because a rapid prototype system was planned and no additional resources were available, existing resources were sufficient to create LTRS. These resources included a Sun Microsystems IPX SPARCstation workstation running SunOS 4.1.2, Sun's implementation of UNIX (ref. 1). The workstation is connected to the Internet via LaRCNET, Langley's local network (ref. 13). A workstation of this class and Internet connectivity are all that is required to install an FTP server. (See ref. 14 for instructions for adding anonymous FTP capability to a UNIX workstation.)

An FTP client on any architecture or operating system can access LTRS. (See appendix A.) UNIX was chosen for the implementation of the servers for several reasons. UNIX multiprocessing capabilities allow the machine to support any number of simultaneous FTP and WAIS sessions without severely impacting the local users of the machine.

Both FTP and WAIS are built around the clientserver model (ref. 15). A server is a separate entity that provides services to any number of clients who request them. A real-world example would have bankers and grocers as servers and community members as clients. Depending on the service needed, the banker or grocer is chosen and the transaction processed. Figure 1 shows the FTP client-server model where client access can take place over both local and wide-area networks.



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Figure 1. Sample session with LTRS simultaneously serving multiple clients.

Very little computing power is required to support FTP and WAIS servers. Neither of these services have impacted the workstation's capability to perform other computing tasks. The largest impact on the system is the disk space required to store the reports. Fortunately, high-capacity disk drives for workstations are readily available. For example, the current Sun IPX workstation, with 1.5 GB of storage, maintains 151 reports that consume almost 50 MB (fig. 2) and still has sufficient space to support local users. This storage would not be possible if the reports were not compressed. PostScript documents can become very large, especially when they contain

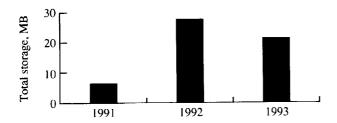


Figure 2. Total storage for technical reports by year.

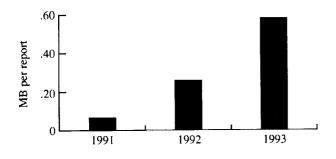


Figure 3. Average size of a single report by year.

graphics. Storage of uncompressed reports would quickly fill the system's disks. However, compression rates of roughly 70 percent are currently achieved and thus greatly reduces the storage requirement. Since the inception of LTRS, the average report size has increased (fig. 3) because more reports include PostScript figures.

3.2. Document Preparation

LTRS would not have been possible without a quality product to distribute. For several years, the Technical Editing Branch (TEB) has been producing Langley's technical reports using T_EX , a type-setting system for mathematically oriented manuscripts (refs. 16 and 17). TEB has been storing the T_EX source files of the reports in anticipation of the authors needing to reuse them. These T_EX source files were assembled into PostScript documents and made available to researchers via anonymous FTP.

Using T_EX to create electronically distributable reports can be summarized as a three-step procedure. First, source T_EX files were processed into intermediate DVI (device independent) files, the only format T_EX processors produce. A typical report could consist of as many as 10 to 15 separate T_EX source files. Second, DVI files were converted to PostScript files. Third, the various PostScript files were concatenated in the correct order to produce a single file for each report. This procedure was used for the first 100 reports that were manually converted from T_EX to PostScript. The output was checked with the corresponding hard copies to ensure that the integrity of the report was not compromised.

After the initial reports had been reconstructed, TEB agreed to verify and supply all future reports in PostScript directly to the FTP server. Because a PostScript file is produced in the normal publication procedure, little work is required of TEB. To make the report available on the server, the abstract is extracted for WAIS and the report is placed in the appropriate file system for FTP access.

Only PostScript versions of the reports were made available for the following reasons. Maintaining the integrity of the report is the top priority. The size and complexity of a PostScript version of these reports discourage casual alteration of the report. In addition, NASA could not distribute the reports in formats in which improper editing or printing of the file would compromise the quality and validity of the report. Because of the many locally developed T_EX macros that are used to prepare the reports, the $T_{\rm E}X$ source files were not suitable for distribution. Furthermore, distributing plain text (ASCII) versions is not feasible because the highly technical nature of the reports requires many equations and tables that cannot be represented in plain text.

3.3. What is Available

Currently, 151 NASA Langley technical formal reports are available: Technical Papers (88 total), Technical Memorandums (58 total), Reference Publications (4 total), and Technical Translations (1 total). All reports are approved for "unclassified, unlimited" distribution and represent Langley's technical output in aerospace science and related fields. The reports currently span 3 years: 1991 reports (10 total), 1992 reports (109 total), and 1993 reports (36 total). Newly published reports are added as they become available. Figure 4 shows the file hierarchy in which the reports are stored. ASCII abstract lists are available by year, and for each report contain the title, author, report number, funding number, and abstract.

3.4. Wide Area Information Server (WAIS)

Because PostScript files are not searchable with traditional text editing tools, the abstracts of the reports are available as ASCII files. Users can retrieve the abstract list and search it by using text editors or other standard utilities (e.g., the UNIX "grep" command).

Although using a text editor to search a list of abstracts was acceptable for the prototype server, a more flexible and sophisticated searching method was

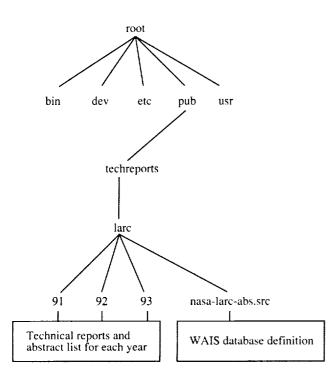


Figure 4. File hierarchy of technical reports on anonymous FTP server (techreports.larc.nasa.gov).

clearly needed. WAIS was chosen for searching the abstracts because WAIS is public domain software, is easy to use and maintain, and is increasingly popular (ref. 5).

On February 10, 1993, a WAIS server was added to LTRS to allow keyword searching of abstracts. WAIS provides an easy-to-use interface that is accessible to both local and remote users. Building a WAIS database definition can be easily accomplished by using the indexing program included in the standard release of the WAIS software. Although only the ASCII abstracts were indexed for this project, WAIS can index many non-ASCII formats.

3.5. Current System Limitations

To test these experimental services as quickly as possible, trade-offs were made. When the first author posted a USENET news article (ref. 3) to determine the level of interest in accessing technical reports via anonymous FTP, the response was overwhelmingly in favor of making the service available despite certain limitations. Users wanted access to the reports immediately, and they were willing to have the service undergo refinements while in production. The initial limitations and constraints are discussed in the following sections.

3.5.1. How "automatic" is it? Full automatic desktop document delivery is the goal. Although

LTRS makes significant strides toward this goal, it is not fully automatic. That is, the users are still responsible for the successful retrieval, decompression, and printing of the desired report. Figure 5 presents a sample FTP session. While a more automated system is desirable, LTRS is designed to provide only the basic system functionality. Because only widely accepted methods and protocols are used, the current services will serve as a core that other projects can build upon.

fiddler%ftp techreports.larc.nasa.gov
Name (techreports.larc.nasa.gov:mln): anonymous
Password: {type your e-mail address here}
<pre>ftp> cd pub/techreports/larc/93</pre>
ftp> ls -FC
ftp> get README
ftp> get abstracts.93
ftp> binary
ftp> get tp3302.ps.Z
ftp> exit
fiddler% ls
fiddler% uncompress tp3302.ps.Z
fiddler% lpr -Pmyprinter tp3302.ps
fiddler%

Figure 5. Sample FTP session transcript.

3.5.2. System implementation constraints. The current implementation of LTRS imposes some limitations. For instance, providing the technical reports in PostScript limits the usefulness of this service for those who do not have access to PostScript previewers or printers. While these resources are common in the scientific computing community, their use is not yet universal.

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Because PostScript files can become very large (e.g., several MB) especially if they contain figures, disk storage becomes an issue. For LTRS, the UNIX utility "compress" was used to reduce the storage required for the reports. The utility "uncompress" is needed by the user to restore the reports to PostScript format after they have been retrieved. Although UNIX systems have the uncompress utility, it may not be available on some non-UNIX systems. However, public domain versions of uncompression utilities exist for IBM PC and clones, Apple, Macintosh, and DEC VMS platforms. (See appendix B.) In addition to the storage benefit realized at Langley by compressing the reports, compression results in greatly reduced transfer times when retrieving reports.

3.5.3. Document completion. Perhaps the most limiting factor of the system is that not all reports are complete. The reports vary in the percentage of included figures. While all text, equations,

and tables are present, not all figures and no photographs included in the hardcopy are present in the PostScript version. However, all figure legends are present, independent of the figure itself.

Document completeness is more of an issue with older reports. Given the increasing popularity of sophisticated graphics and visualization tools, recent reports often have figures in PostScript format, which makes for easy inclusion into current reports. However, many older reports are incomplete. Scanning the hardcopies of older reports and producing PostScript output is a possible solution, but this method is labor intensive and beyond the scope of this project. Scanned images and photographs are also storage intensive and would require several orders of magnitude more storage than what is currently available.

3.6. Security Issues

Because the FTP server is available to anyone with Internet access, security concerns are paramount. The anonymous nature of the service prevents validation of remote users. Two security concerns are the unrestricted access to government computers and the classification or limitations of the technical reports.

As previously stated, only reports approved for "unclassified, unlimited" distribution are available. The authority for deciding which documents are eligible to be placed on the server rests with the manager of the Technical Editing Branch. No restricted or sensitive documents are made available.

Allowing anonymous access to a government computer is also a common concern. However, FTP access allows a user to retrieve only the files that are in the file system explicitly defined to hold anonymous FTP files. It is not possible to access files outside this file system during an FTP session. In addition, it is not possible for users to edit, remove, or place new files on the system.

Making the reports available but requiring a password to access them is an option. However, the administrative effort to validate the users, issue passwords, change the password frequently, and inform users of the correct password is prohibitive. While this option would be effective in restricting access, there is still no way to control what happens with the reports once they leave the server. Requiring a password would also inhibit other Internet applications such as Gopher (ref. 18) and World Wide Web (WWW) (ref. 7) from accessing the reports and thus slow the transfer of technology.

4. LTRS Usage During First Six Months

During the first 6 months of production, over 2400 technical reports were distributed. Table 1 and figures 6 and 7 show the accesses during this period. No official or widespread advertising or support was utilized to increase awareness of this service, and the numbers reported here do not reflect possible secondary distribution nor the distribution from other NASA sites that "mirror" (i.e., maintain duplicate copies of) the reports.

There have been 4730 FTP accesses to LTRS. The largest user group is domestic universities, accounting for 37 percent of total usage (fig. 8). Domestic companies account for 11 percent of usage, which indicates significant progress in a new method of technology transfer. Foreign usage, at 36 percent, has been significant, although most foreign accesses are from foreign universities.

Table 1. LTRS Usage for 1/14/93 to 7/18/93

Separate FTP logins	30
Retrieval of abstract lists:	
1993 list	69
1992 list	09
1991 list	68
Total abstract lists	16
Retrieval of reports:	
Technical Papers (TP)	99
Technical Memorandums (TM)	95
Reference Publications (RP)	65
Technical Translations (TT)	26
Total reports	85

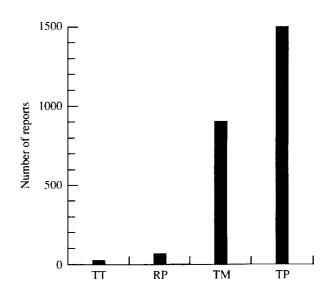


Figure 6. Reports distributed by report type.

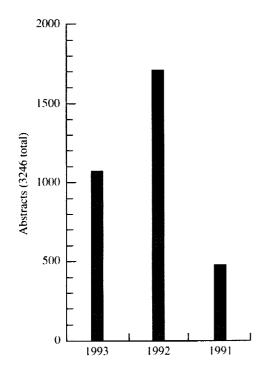


Figure 7. Abstracts distributed by year.

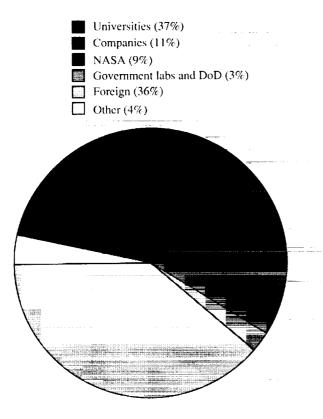


Figure 8. Access percentage by organization.

The 1993 abstracts and reports have not been available for the full 6 months. Given their limited numbers and late inclusion, users have expressed a greater interest in 1993 reports. Thus, the users of this service are interested in obtaining the latest information and are less interested in older reports.

Table 2 shows the titles of the top five most retrieved reports, exclusive of the report featured in the example session of the README file. While most of the reports had an even distribution of about 20 retrievals each, these 5 reports clearly stood out above the rest. For a complete listing of the companies, universities, research laboratories, and countries that have transferred reports and abstracts, see appendix C.

Table 2. Top 5 Retrieved Reports

- 1. 72 Copies TITLE: Fault Tolerance of Artificial Neural Networks With Applications in Critical Systems AUTHOR(S): Peter W. Protzel, Daniel L. Palumbo, and Michael K. Arras REPORT NUMBER: NASA TP-3187
- 2. 61 Copies TITLE: Grid Generation and Flow Solution Method for Euler Equations on Unstructured Grids AUTHOR(S): W. Kyle Anderson REPORT NUMBER: NASA TM-4295
- 3. 53 Copies TITLE: An Optimization-Based Integrated Controls Structures Design Methodology for Flexible Space Structures AUTHOR(S): Peiman G. Maghami, Suresh M. Joshi, and Ernest S. Armstrong REPORT NUMBER: NASA TP-3283
- 4. 52 Copies TITLE: Validation of Three-Dimensional Incompressible Spatial Direct Numerical Simulation Code AUTHOR(S): Ronald D. Joslin, Craig L. Streett, and Chau-Lyan Chang REPORT NUMBER: NASA TP-3205
- 5. 39 Copies TITLE: Generalized Hypercube Structures and Hyperswitch Communication Network AUTHOR(S): Steven D. Young REPORT NUMBER: NASA TM-4380

5. Integration With Other Internet Systems

As previously mentioned, the FTP and WAIS servers can be accessed from other Internet resource applications. Because LTRS is a proof-of-concept system, no time was budgeted to develop a sophisticated interface to the system. Following accepted guidelines and protocols and not introducing Langley specific features ensures that the FTP and WAIS servers function independently of the advances made in new accessing mechanisms. Many other Internet access mechanisms are currently in use. Good introductions to WAIS, WWW, Gopher, NCSA Mosaic, Archie, and others are included in references 2, 3, and 19 to 21.

Many other Internet-based systems are under development that will provide library specific functions. These systems include the NASA Electronic Library Systems (NELS) being developed at Johnson Space Center (ref. 8), the NASA Access Mechanism (NAM) being developed at NASA Headquarters (ref. 9), and the Wide Area Technical Report Server (WATERS), a joint effort by the computer science departments of Old Dominion University, Virginia Polytechnic Institute and State University, University of Virginia, and the State University of New York, Buffalo (ref. 22).

6. Areas for Future Work

While LTRS has been well received, many areas for improvement remain. The most obvious and immediate are the issues of document completion and the inclusion of older reports. In addition, the search, retrieval, printing, and viewing capabilities of LTRS need to be more fully integrated and improved.

Making the files available in formats other than PostScript would increase the potential audience for the reports. Standard Generalized Markup Language (SGML) (ref. 23) and HyperText Markup Language (HTML) via Mosaic (ref. 6) are formats for consideration. LTRS should provide a foundation for developing multimedia technical reports.

The long-range area of improvement is increasing the number of documents available; for example, LTRS could include reports from outside the current controlled, homogeneous publication environment. LTRS could also include reports from other NASA centers, NASA contractors, and NASA research institutes such as Langley's Institute for Computer Applications in Science and Engineering (ICASE).

7. Concluding Remarks

The Langley Technical Report Server (LTRS) confirms that researchers outside Langley, and even outside the aerospace discipline can easily search and retrieve NASA formal technical reports. The file transfer protocol (FTP) and Wide Area Information Server (WAIS) servers are not intended to supplant existing library systems but are designed to provide the library users with another valuable tool. Users can now quickly perform their own searches and retrieve Langley formal technical reports from their offices and thus free reference librarians to attend to more difficult reference questions.

LTRS established a core service that was immediately useful. The generalized design of LTRS allows it to integrate with new technologies and systems such as World Wide Web (WWW), Gopher, and WAIS. Of the limitations that remain, document completion is perhaps the most pressing. Future reports can be expected to be more electronically accessible, but the addition of older reports (pre-1992) remains unresolved.

In the first 6 months, over 4700 users accessed LTRS, and over 2400 technical reports were distributed. This project has successfully shown that electronic report distribution is both feasible and desired by the research community. Researchers have embraced the ability to have technical documents delivered to their desktop, even while advanced searching and retrieval interfaces for the server are under development. The benefit to the researcher is that document delivery is now measured in minutes, not days, weeks, or even months.

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Appendix A

Minimum System Configuration Needed To Access LTRS

• IBM PC or clone, Apple Macintosh, UNIX workstation, or DEC VMS with Internet access

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- TCP/IP networking software for the above
- FTP capability (provided with most TCP/IP implementations)

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- WAIS client software (available via anonymous ftp from think.com)
- PostScript printer or PostScript previewing software

Appendix B

Anonymous FTP Location of Non-UNIX Compress/Uncompress Utilities

- VMS unix.hensa.ac.uk:/pub/uunet/systems/vms/compress_vms.tar
- MS-DOS nic.cerf.net:/pub/infomagic_cd/dos/compress/comp430d.zip
- Macintosh wuarchive.wustl.edu:/mirrors/archive.umich.edu/mac/util/compression/maccompress3.2.hqx

Appendix C

Organizations That Have Accessed LTRS

Companies

3M Company **ASK/Ingres** Products Division AT&T Bell Laboratories Adobe Systems Inc. Allen-Bradley Company, Inc. Analog Devices, Inc. Anasazi, Inc. Apertus Technologies Inc Apple Computer Corporation BP BT North America, Inc. Beckman Instruments, Inc. Biotechnet The Boeing Company Bolt Beranek and Newman Inc. Bristol-Myers Squibb Bull HN Information Systems Inc. Byte Information Exchange CADAM **CLAM** Associates CST Entertainment Imaging Inc. **CTA** Incorporated Cellular Technical Services Charles Stark Draper Laboratories Chevron Information Technology Co. Concurrent Computer Corporation Convex Computer Corporation Cray Research, Inc. Dallas Semiconductor Corp. **Datapoint** Corporation **Dell** Computer Corporation Delmarva Power and Light Company Digital Equipment Corporation Digital Express Group, Inc. **Dupont Experimental Station** EUTeC Eastman Kodak Epilogue Technology Corporation Exxon Research **GTE** Government Systems Corporation **GTE** Laboratories General Electric Company General Motors Research Laboratory Gordian Gulfstream Aerospace Corporation Halcyon Halliburton Company Harris Corporation Hewlett-Packard Hibbett, Karlson, and Sorensen Inc.

Honeywell, Inc. Horizon Research Inc. Hughes Aircraft Company Hughes Information Technology Company Info Connections, Inc. Insignia Solutions Inc Integrated Systems, Inc. Intel Corporation InterCon Systems Corporation Intergraph Corporation Intermetrics, Inc. International Business Machines James Spottiswoode & Assoc. Kendall Square Research Corporation LSI Logic Corporation Lockheed Software Technology Center Loral Corporation Lucid, Inc. **MEGATEK** Corporation Martin Marietta Corporation McDonnell Douglas Corporation Mentor Graphics Corporation Merck and Co., Inc. Mobil Corporation Monsanto Company Morgan Stanley and Company, Incorporated Motorola Inc. NEC Research Institute Corporation Netcom—Online Communication Services NorthWest Research Associates, Inc. **Oracle Corporation** PARAMAX SYSTEMS CORPORATION PDH Inc. Pacific Gas and Electric Company Panix Public Access Unix of New York Phillips Petroleum Company PictureTel Corporation The Pivot Group Portal Communications Company Process Software Corporation Promis Systems Corporation QMS, Inc., Imagen Division Qualcomm Inc. **Rockwell International Corporation Rockwell Power Services Company** SAIC SRI International Schlumberger Limited Sequent Computer Systems, Inc. Silicon Graphics, Inc. Software Tool and Die Solbourne Computer Inc. Southwestern Bell Corporation Sterling Software Stratus Computer, Inc.

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Sun Microsystems, Inc. Sun Tech Journal Sunguest Information Systems TRW Inc. **Telebit Corporation** Texaco **Texas Instruments** Thinking Machines Corporation Transarc Corporation The Turing Institute Limited **UNIX System Laboratories** United Technologies Corporation Visual Understanding Systems Vitro Corporation The Wollongong Group Xerox Palo Alto Research Center

Universities

Adelphi University American University **Appalachian State University** Arizona State University Auburn University Baylor College of Medicine Board of Governors Universities **Boston University Brandeis University** Brigham Young University Brown University **Bucknell University** Cal Poly State University California Institute of Technology California State University Carleton College Carnegie-Mellon University Case Western Reserve University Chico State University Chowan College Clarkson University Clemson University Colorado State University Columbia University **Connecticut State University** Cornell University Drake University Duke University Edinboro University of Pennsylvania Embry-Riddle Aeronautical University Florida Atlantic University Florida Institute of Technology Florida State University ACNS Fordham University George Mason University George Washington University Georgia Institute of Technology

Harvard University Indiana University Institute for Computer Applications in Science and Engineering Iowa State University Johns Hopkins Applied Physics Laboratory Johns Hopkins University Kansas State University Lehigh University Los Angeles County Office of Education Louisiana Tech University Lousiana State University Marquette University Massachusetts Institute of Technology Memphis State University Merit Computer Network Miami University Michigan State University Michigan Technological University Minnesota State University System Mississippi State University Monmouth College National Center for Atmospheric Research National Optical Astronomy Observatories National Radio Astronomy Observatory New Jersey Institute of Technology New Mexico State University New Mexico Tech New York University North Carolina State University North Dakota Higher Education Computer Network Northeast Missouri State University Northern Illinois University Northwestern University Nova University **Oakland University Oberlin** College **Occidental College** Ohio Northern University **Ohio State University** Ohio Supercomputer Center **Oklahoma State University** Old Dominion University **Oregon Graduate Institute Oregon State University** Pennsylvania State University Plymouth State College Portland State University Princeton University Purdue University Computing Center Ramapo College **Rensselaer** Polytechnic Institute **Rice University** Rochester Institute of Technology **Rutgers University**

San Diego State University San Diego Supercomputer Center Southwest Texas State University Space Telescope Science Institute St. Louis University Stanford University State University of New York at Buffalo State University of New York at Stony Brook Stevens Institute of Technology Stockton State College Swarthmore College Syracuse University **Temple University** Texas A&M University Texas Woman's University **Towson State University Tufts University** University of Akron University of Alabama University of Alabama in Huntsville University of Arizona University of Arkansas University of Arkansas Little Rock University of Arkansas for Medical Sciences University of California University of California at Irvine University of California at Los Angeles University of California at San Diego University of California at Santa Barbara University of Central Florida University of Chicago University of Cincinnati University of Colorado University of Connecticut University of Dayton University of Denver University of Florida University of Georgia University of Hawaii University of Houston University of Illinois at Chicago University of Illinois at Urbana-Champaign University of Iowa University of Kansas University of Kentucky University of Louisville University of Lowell University of Maine University of Maryland University of Maryland Baltimore County University of Massachusetts University of Miami University of Michigan- Computing Center University of Minnesota University of Missouri-Kansas City

University of Missouri at Columbia University of Missouri-Rolla University of Nebraska at Lincoln University of New Hampshire University of New Mexico University of North Carolina at Chapel Hill University of North Florida University of North Texas University of Oklahoma University of Oregon University of Pennsylvania University of Pittsburgh University of Pittsburgh Medical Center University of Rhode Island University of Rochester University of South Florida University of Southern California University of Tennessee University of Texas at Arlington University of Texas at Austin University of Texas at Dallas University of Texas at San Antonio University of Toledo University of Utah University of Virginia University of Washington University of Wisconsin University of Wisconsin, Milwaukee Utah State University Vanderbilt University Villanova University Virginia Tech Walla Walla College Washington University Wayne State University West Virginia Network for Educational Telecomputing Western Washington University Wichita State University Willamette University Worcester Polytechnic Institute Yale University Youngstown State University

Government Laboratories

Argonne National Laboratory Brookhaven National Laboratory Continuous Electronic Beam Accelerator Facility Fermi National Accelerator Laboratory Idaho National Engineering Laboratory Lawrence Berkeley Laboratory Lawrence Livermore National Laboratory Los Alamos National Laboratory National Cancer Institute National Institute of Standards and Technology ł

National Institutes of Health Oak Ridge National Laboratory U.S. Environmental Protection Agency Westinghouse Savannah River Company

Military Installations

Airforce Institute of Technology Arnold Engineering Development Center Brooks Air Force Base Chemical Biological Defense Agency David Taylor Research Laboratory **Defense Logistics Agency** Eglin AFB Joint Commanders Group National Computer Security Center Naval Air Warfare Center Aircraft Division Naval Ocean Systems Center Naval Postgraduate School Naval Research Laboratory Naval Surface Weapons Center Navy Personnel R&D Center North Atlantic Treaty Organizaion Phillips Laboratory (Kirtland AFB) US Army Corps of Engineers Waterways Experiment Station US Army Research Laboratory United States Air Force Acadamey Wright-Patterson AFB

Other Organizations

a2i communications The Aerospace Corporation The Austin Unix Users Group California Education and Research Federation Colorado SuperNet, Inc. Communications for North Carolina Education, Research, and Technology European Southern Observatory IDA/Supercomputing Research Center Institute for Defense Analyses Institute of Electrical and Electronic Engineers, Inc. InteleCom Data Systems MITRE Corporation North Carolina Supercomputing Center Open Software Foundation Performance Systems International Inc. SURAnet The RAND Corporation

Foreign Countries

Australia Canada Germany United France Japan Singapore Switzerland Taiwan Norway Finland Italy Sweden Soviet Denmark Turkev Austria South Spain Brazil Israel Portugal Korea Mexico

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