



HORTIN II Co Innovation Programme

Towards cost effective, high quality value chains

Market analysis for regional export of Indonesian vegetables

HORTIN-II Research Report nr. 12

R.C. Wiersinga and R. Dewayanti

The Hague, The Netherlands, December 2009.



The purpose of the HORTIN-II programme is to contribute to the development of cost effective high quality value chains for vegetables and fruits. Among others this can be achieved when technology development takes place in close collaboration between public institutions, farmers and private companies.

On the Indonesian side the programme is carried out by the Indonesian Centre for Horticultural Research and Development (**ICHORD**), Jakarta, with the Indonesian Vegetable Research Institute (**IVEGRI**), Lembang, and the Indonesian Centre for Agricultural Postharvest Research and Development (**ICAPRD**) in Bogor.

In the Netherlands the Agricultural Economics Research Institute (**AEI**), Den Haag, the Agrotechnology and Food Sciences Group (**ASFG**), Wageningen, Applied Plant Research (**APR**), Lelystad, and WUR-Greenhouse Horticulture (**WUR-GH**), Bleiswijk, all partners in Wageningen University and Research centre, are involved in the programme.

Addresses:

Indonesian Centre for Horticultural Research and Development (ICHORD)

Address : Jl. Ragunan 29A, Pasarminggu, Jakarta 12520, Indonesia
Tel. : +62 21 7890990
Fax : +62 21 7805135
E-mail : pushor@rad.net.id or pushorti@yahoo.com
Internet : www.litbanghortikultura.go.id

Indonesian Vegetable Research Institute (IVEGRI)

Address : Jl. Tangkuban Perahu 517, Lembang-Bandung 40391, West Java, Indonesia
Tel. : +62 22 2786 245
Fax : +62 22 2786 416
E-mail : dir_ivegri@balitsa.org or balitsa@balitsa.org
Internet : www.balitsa.org

Indonesian Centre for Agricultural Postharvest Research and Development (ICAPRD)

Address : Kampus Penelitian Pertanian, Cimanggu, Bogor 16114, West Java, Indonesia
Tel. : + 62 251 321762
Fax : + 62 251 350920
E-mail : bb_pascapanen@litbang.deptan.go.id or bb_pascapanen@yahoo.com
Internet : www.pascapanen.litbang.deptan.go.id

Agricultural Economics Research Institute (AEI)

Address : Alexanderveld 5, Den Haag, The Netherlands
: PO Box 29703, 2502 LS Den Haag, The Netherlands
Tel. : +31 70 335 83 30
Fax : +31 70 361 56 24
E-mail : informatie.lei@wur.nl
Internet : www.lei.wur.nl

Agrotechnology and Food Sciences Group (ASFG)

Address : Building 118, Bornsesteeg 59, Wageningen, The Netherlands
: PO Box 17, 6700 AA, Wageningen, The Netherlands
Tel. : +31 317 480 084
Fax : +31 317 483 011
E-mail : info.asfg@wur.nl
Internet : www.asfg.wur.nl

Applied Plant Research (APR)

AGV Research Unit
Address : Edelhertweg 1, Lelystad, The Netherlands
: PO Box 430, 8200 AK Lelystad, The Netherlands
Tel. : +31 320 29 11 11

Fax : +31 320 23 04 79
E-mail : infoagv.ppo@wur.nl
Internet : www.ppo.wur.nl

WUR-Greenhouse Horticulture (WUR-GH)

Address : Violierenweg 1, Bleiswijk, The Netherlands
: PO Box 20, 2665 ZG Bleiswijk, The Netherlands
Tel. : +31 317 48 56 06
Fax : +31 10 52 25 193
E-mail : glastuinbouw@wur.nl
Internet : www.glastuinbouw.wur.nl

The HORTIN-II programme is sponsored by the Indonesian Agency for Agricultural Research and Development of the Ministry of Agriculture, Indonesia, and by the Ministry of Agriculture, Nature and Food Quality of the Netherlands (under project nr. BO-10-006-031.02).

© 2009 LEI Wageningen UR, The Hague, The Netherlands.

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted, in any form of by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written permission of LEI Wageningen UR, The Hague, The Netherlands . LEI Wageningen UR, The Hague, The Netherlands take no responsibility for any injury or damage sustained by using data from this publication.

Programme Team

	Indonesia	The Netherlands
Programme management	Dr. Yusdar Hilman, Director ICHORD Telephone +62 21 7890990 Fax +62 21 7805135 E-mail: YHILMAN@INDO.NET.ID	Dr. Arij Everaarts, APR, General management Telephone +31 320 291 671 Fax +31 320 230 479 E-mail: ARIJ.EVERAARTS@WUR.NL Mrs. Myrtille Danse, AEI, Supply Chain Management
Sweet pepper pilot project	Dr. Nikardi Gunadi, IVEGRI Telephone +62 22 2786 245 Fax +62 22 2786 416 E-mail: NGUNADI@BDG.CENTRIN.NET.ID	Mrs. Marieke van der Staaij, Ruud Maaswinkel, WUR-Greenhouse Horticulture Telephone +31 317 485 537 Fax +31 105 225 193 E-mail: MARIEKE.VANDERSTAAIJ@WUR.NL RUUD.MAASWINKEL@WUR.NL
Shallot pilot project	Dr. Rofik Sinung Basuki, IVEGRI Telephone +62 22 2786 245 Fax +62 22 2786 416 E-mail: ROFIK@HOTMAIL.COM	Lubbert van den Brink, APR Telephone +31 320 291 353 Fax +31 320 230 479 E-mail: LUBBERT.VANDENBRINK@WUR.NL
Hot pepper pilot project	Dr. Witono Adiyoga, IVEGRI Telephone +62 22 2786 245 Fax +62 22 2786 416 E-mail: VICIANTI@YAHOO.CO.ID	Herman de Putter, APR Telephone +31 320 291 614 Fax: +31 320 230 479 E-mail: HERMAN.DEPUTTER@WUR.NL
Supply chain management	Dr. Witono Adiyoga, Dr. Nikardi Gunadi, Dr. Rofik Sinung Basuki, IVEGRI	Mrs. Myrtille Danse, Mrs. Rolien Wiersinga, Mrs. Olga van der Valk, AEI Telephone +31 70 3358 341 Fax +31 70 3615 624 E-mail: MYRTILLE.DANSE@WUR.NL ROLIEN.WIERSINGA@WUR.NL OLGA.VANDERVALK@WUR.NL
Quantitative Economic Analysis	Dr. Witono Adiyoga, IVEGRI	Marcel van der Voort, APR Telephone +31 320 291 312 Fax +31 320 230 479 E-mail: MARCEL.VANDERVOORT@WUR.NL
Fruit supply chains	Dr. Sri Yuliani, ICAPRD Telephone +62 251 321762 Fax +62 251 350920 E-mail: S.YULIANI@GMAIL.COM	Dr. Jeroen Knol, ASFG Telephone +31 317 480177 Fax +31 317 483011 E-mail: JEROEN.KNOL@WUR.NL

CONTENTS

- 1. Current export of vegetables 6**
 - 1.1. Export volume and value 6
 - 1.2. Export destinations 7
- 2. Successes and Risks..... 9**
 - 2.1 Successes 9
 - 2.2 Risks 11
- 3. Requirements 13**
- References..... 15**

TABLES AND FIGURES

- Table 1.1: Export volume and value of Indonesian vegetables from 2003 to 2008. 6
- Table 1.2: Export destinations and values of cabbages, mushrooms and shallots from 2003 to 2008. 7
- Figure 1.1: Export destinations of cabbages, mushrooms and shallots in 2008 in percentages. 8
- Table 2.1: Comparative advantage for export to regional market. 9
- Table 2.2: Production centers or company exporting vegetables 10

SUMMARY

Current export of vegetables is very limited. Not much yet is known of the regional market, especially when compared to European market. To enable export, having high quality vegetables is of paramount importance. Second requirement is to understand the destination market and business culture. Most potential markets are Singapore and Malaysia.

1. Current export of vegetables

1.1. Export volume and value

Total export of Indonesia grew from 64,1 billion US dollar in 2003 to 139,3 milliard US dollar in 2008. Import grew similarly from 39,5 billion US dollar in 2003 to 116,0 billion US dollar in 2008. In 2008 – ten years after the Asia crisis, the global financial crisis started. According to the EIU (Economist Intelligence Unit) the Indonesian export will reduce in 2009 because of a decreasing foreign demand and lower prices of raw materials. The import will also reduce, because of lower investments within Indonesia. It is expected that in 2009 the total export will be 107,3 billion US dollar and import of 81,2 billion US dollar (EVD, 2009).

Of the total export, the export of vegetables is marginal. In the last decade it did not exceed 100 million US dollar. In terms of volume the export is mainly fresh vegetables, but in terms of value the processed vegetables contribute more. The growth rate of export value is larger for fresh vegetables than for processed (Johnson, 2008).

The export of vegetables mainly consists of cabbages, mushrooms and shallots (see table 1.1). In 2008, 1.3 million ton of cabbages was produced of which 3% was exported, 0.85 million ton of shallots produced of which 1% ton was exported (BPS, 2009; Hortikultura Deptan, 2009)

Table 1.1: Export volume and value of Indonesian vegetables from 2003 to 2008.

Commodity	Export Volume (kg)					
	2003	2004	2005	2006	2007	2008*
Potatoes	19.012.711	16.790.767	25.693.792	97.657.771	43.872.252	8.584.661
Tomato	671.436	3.594.486	2.061.505	1.024.767	2.671.887	2.078.757
Shallot	5.714.269	4.637.264	4.259.344	15.700.666	9.356.977	12.313.860
Garlic	1.005.898	39.290	18.045	17.070	135.753	30.933
Cabbage	40.812.229	32.988.557	35.912.020	32.665.430	45.322.796	38.118.842
White Curd	1.704.849	1.340.608	3.186.126	1.696.436	1.656.531	786.698
Mushroom	16.113.207	3.333.723	22.558.977	18.351.038	20.571.404	19.452.421
Cucumber	635.545	609.866	996.164	1.161.888	4.427.772	1.492.340
Eggplant	1.729.494	1.072.657	1.121.518	362.155	274.363	579.486
Carrot	660.983	313.386	214.883	439.505	9.267	6.428
Green onion	223.847	-	-	-	322	4.059
Kidney bean	17.883.745	216.580	46.000	247	12.223	72.000
String bean	525.479	164.977	518.343	1.357.607	329.444	1.183.513
Spinach	-	12.046	21.107	348.807	489.406	352.917
Hot pepper	1.110.553	1.879.374	5.617.739	8.004.450	6.814.226	6.402.692
Others	12.696.014	40.499.466	50.432.595	57.437.560	73.403.252	84.467.727
Total	120.500.259	107.493.047	152.658.158	236.225.397	209.347.875	175.927.334

Commodity	Export Value (US \$)					
	2003	2004	2005	2006	2007	2008*
Potatoes	4.392.346	3.739.473	8.516.112	12.547.444	4.920.910	2.892.197
Tomato	289.472	2.599.702	1.128.266	792.829	1.420.451	1.631.705
Shallot	2.747.061	1.888.929	1.520.423	6.365.994	3.491.809	4.533.837
Garlic	376.634	43.166	7.308	11.182	260.405	204.427
Cabbage	10.819.133	7.542.058	8.193.295	8.999.178	10.101.391	10.831.992
White Curd	450.458	475.755	927.175	437.736	255.892	179.648

Mushroom	19.201.360	2.793.243	24.021.656	22.129.170	29.900.009	30.863.291
Cucumber	602.583	339.454	871.682	857.547	926.811	1.378.194
Eggplant	2.650.331	1.828.444	2.573.061	588.903	106.597	167.088
Carrot	178.776	106.239	41.490	145.775	3.209	3.537
Green onion	86.022	-	-		749	1.533
Kidney bean	1.196.984	39.418	27.025	360	10.774	41.760
String bean	367.252	59.784	84.956	882.911	69.565	482.093
Spinach	-	11.390	11.105	316.264	404.611	339.416
Hot pepper	539.053	1.581.358	7.210.822	10.961.781	7.405.485	7.915.353
Others	9.398.177	37.932.780	55.447.555	61.180.097	77.827.637	110.002.296
Total Vegetables	53.295.642	60.981.193	110.581.931	126.217.171	137.106.305	171.468.367

(Source: Hortikultura Deptan, 2009)

* sign refers to "not yet-fix" data (not expected to change much)

1.2. Export destinations

Indonesia has a surplus production of potato, cabbage, shallot and garlic (Mayrowani, 2005). As shown above these are also the major exported vegetables. Indonesian exports its vegetables mainly to Asian neighbours such as Malaysia and Singapore. Mushrooms are exported to a wider variety of countries including the USA and Middle East countries. A big amount of the exported shallots is going to Thailand (Comtrade HS data 2004-2008). In table 1.2 and figure 1.2 the export destinations of the three major exported vegetables are displayed in terms of exported value. The exported value of mushroom in this table is much lower than in the table above because this table refers to mushrooms of the genus *Agaricus* only.

Table 1.2: Export destinations and values of cabbages, mushrooms and shallots from 2003 to 2008.

Cabbages	Export value (in 1000 US \$)				
	2004	2005	2006	2007	2008
Malaysia	5,519	4,877	5,572	4,783	6,410
Taiwan	220	1,860	1,472	3,069	1,550
Singapore	1,758	2,312	2,373	2,496	2,704
Others	305	81	20	89	361
Mushrooms					
Netherlands		545	98		
USA	2,404	1,490	498		
Middle East	26		250		
Malaysia	214	111	63	6	
Taiwan	114	15	15		
Singapore	20	129	365		6
Others	15	640	131		
Shallots (and onions)					
	882	745	2,489	1,506	1,800
Taiwan	123	289	497	342	66
Singapore	869	507	823	923	643
Viet Nam			607	152	198
Thailand	10	55	2,705	619	1,874
Others	68	25	20	20	108

(Source: Comtrade HS data 2004-2008).

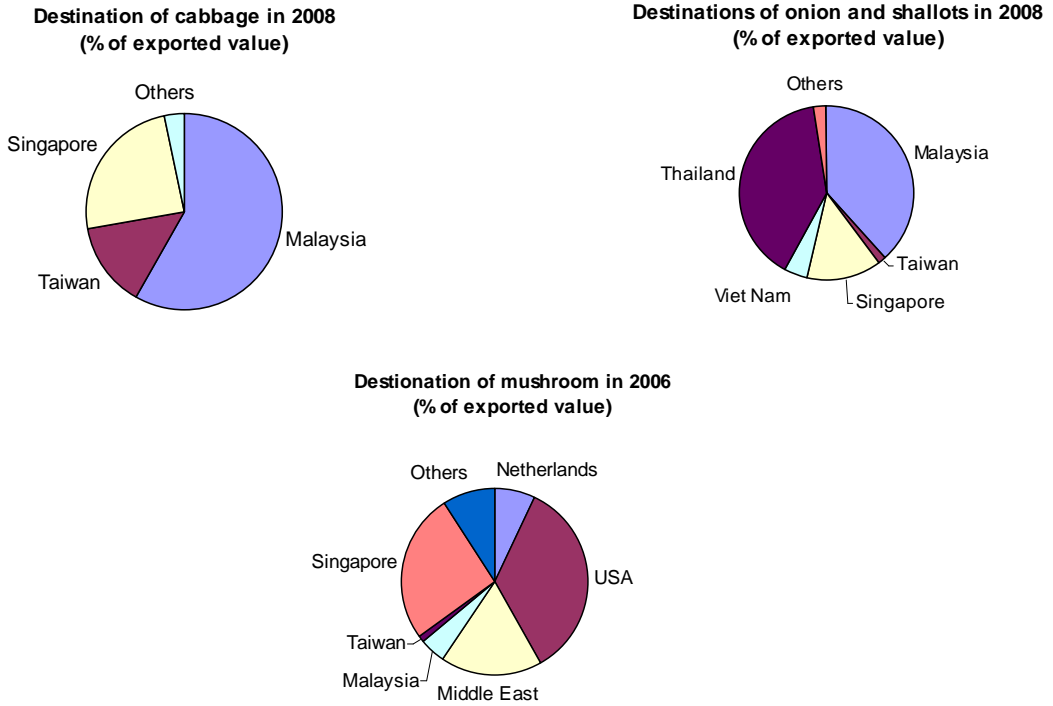


Figure 1.1: Export destinations of cabbages, mushrooms and shallots in 2008 in percentages.
 (Source: Comtrade HS data 2004-2008).

2. Successes and Risks

2.1 Successes

Export of vegetables produced in Indonesia is currently still very low. Some of its successes are shown in this chapter.

Indonesia has a good climate to produce vegetables. Neighbouring countries have similar climate and therefore its climate is not a comparative advantage to Indonesia. However, labour is a factor which distinguishes Indonesia from other countries in the region such as Malaysia and Thailand. Indonesia has a very large labour force, good qualified labour and lower wages. Labour is a major comparative advantage of Indonesia compared to Malaysia and Thailand. Indonesia has to capitalise on this advantage as it loses on other aspects like infrastructure and investment climate (see table below).

Table 2.1: Comparative advantage for export to regional market.

	Export for regional market		
	Indonesia	Thailand	Malaysia
Production factors			
Land	0	0	0
Labour	+	-	-
Climate	0	0	0
Infrastructure			
Logistics	-	+	+
Distribution centres	-	+	+
Miscellaneous			
Business contacts	-	+	+
Knowledge	0	0	0
Investment climate	-	+	+

+ comparative advantage above competitors

0 equal

- disadvantage compared with competitors

(Source: Stallen, 2003)

As labour is the comparative advantage which Indonesia has, it is recommendable to focus on labour intensive vegetable production.

Cucumber is one of the few crops showing a steady increase of export. Indonesia is also getting started to export spinach in growing volumes. Export of other vegetables is quite fluctuating or decreasing in the last five years.

Most vegetables are exported to the region (Malaysia, Singapore, Taiwan and Thailand). But also further destinations have been successfully targeted such as the Middle East, USA and the Netherlands. In South Korea the consumption of vegetables is the largest of the world. Although it has a huge vegetable consumption, the country is still able to export vegetables. For the near future this country will demand more vegetables of high quality. Still export of vegetables of the highest quality to Singapore is seen as one of the best possibilities (EVD, 2009).

Saung Mirwan started in 1984 with its hydroponics vegetable venture in Bogor, in the Puncak region which is the main vegetable region close to Jakarta. The company produces paprika, melons, cherry tomatoes, beef tomatoes, and chillies. They began exporting paprika and cherry tomatoes to Singapore, Taiwan, and Hong Kong. But around 2000 they became non-competitive to Singapore because of high air transport costs (1 dollar of air transport for 1 kg of paprika that earned them gross 3.5 dollars in Singapore). Because of the high transport costs, Saung Mirwan decided to move to more high value crops such as romaine, snow peas, flowers, flower

seed for export to Taiwan and Japan. They still produce paprika with other local niche products, but aim more at the high-end domestic market (Worldbank, 2007).

PD. Hikmah Potato Company (Pangalengan) is another commercial farm selling to various food industry segments. They also have a joint venture with the giant Thai CP (starting to export vegetables from Indonesia to Thailand and the Philippines), with technical assistance from CIRAD, focusing on carrots (Worldbank, 2007).

Amazing Farms was established in 2000. The company has a multi-location strategy to spread risk due to strong winds and rain damage to delicate greenhouses. Between mid 2003 and mid 2006, the company's sales rose 5 times and they began exporting to Singapore (Worldbank, 2007).

Table 2.2: Production centres or company exporting vegetables

Production Centre / Company	Export	Commodities	Source of Information
NAD - PT Global Realty Indonesia / Hermes	Singapore	Tomatoes, Potatoes, Cabbage, kembang kol, Red Pepper, Broccoli, Onion, and Tamarillo	http://www.theglobejournal.com
Sumatera Utara: Medan - Pasar Induk Medan	Singapore	Multiple (Mainly Cabbage), also fruit	http://bimandiri.wordpress.com http://myudiman.blogspot.com
Sumatera Utara: Medan – Perdana bumi bahari (agrobisnis group)	Jepang, Singapore, UE	Potatoes Sweet Pepper, Onions, Lettuce, Po Chai, Horinso, Tan'O, Garlic, Shallots, Broccoli, Mushroom, Scallion, etc	http://www.gratisiklan.com
Jawa Tengah: Brebes DIY: Jogjakarta Jawa Barat: Karawang, Purwakarta, Subang, Indramayu, dan Cirebon	NS	Mushroom	http://agrikultural.blogspot.com
Sumatera Utara: Berastagi, Simalungun dan Karo Jawa Barat: Bandung, Majalengka, Bandung Barat dan Garut Jawa Timur: Malang, Jember dan Kota Batu	Malaysia, Singapore	Sumatera Utara : Cabbage, Tomatoes, Potatoes, Scallion, Carrot, Red Pepper, Radish and Cauliflower, Jawa Barat : Potatoes, Red Pepper, Carrot, Sweet Pepper and Tomatoes	http://agrikultural.blogspot.com http://www.agrina-online.com http://umkm.or.id
Jawa Tengah: Boyolali, Dieng Wonosobo	NS	NS	http://suaramerdeka.com
Sulawesi Utara: Tomohon, Tompaso Baru Minahasa Selatan	Singapore, Malaysia, EU, USA, Cina, Korea, Japan, India	NS	http://daily.vibizportal.com
Jawa Barat: Majalengka	Taiwan	Red Pepper, etc	http://id.wikipedia.org
Jawa Barat: Pangalengan, Lembang Bandung, Majalengka	Singapore	Pangalengan : Chinese Cabbage, Red Pepper, Tomatoes and Scallion.	http://www.opensubscriber.com

Jawa Timur: Malang, Magetan, Tulungagung	Taiwan	Cabbage	http://www.kakulidah.co.cc
Sulawesi Selatan: Malino	NS	NS	http://www.antara-sulawesiselatan.com
Lampung Barat	NS	Tomatoes, Cabbage, String Bean and Garlic.	http://202.146.5.33/kompas-cetak
Agrindo Nusantara, PT	NS	Paprica, tomeau	Listed at NAFED
Alamanda sejati Utama PT	NS	Potato, tomato, cabbanges, chili, carrots, turnips, avocado	Listed at NAFED
Bali Kencana, CV	NS	Black pepper	Listed at NAFED
Banjuwangi Timur, CV	NS	Onion, shallot, leek, garlic	Listed at NAFED
Indo Yasai Wisesa, PT	NS	Potato, sweet potato	Listed at NAFED
Java Green Agricultural Produce, PT	NS	Cabbages, peas	Listed at NAFED
Losari Laksana, PT	NS	Chili	Listed at NAFED
Nidema Intipratama, PT	NS	Cabbage	Listed at NAFED
Pohon Cabe	NS	Chili	Listed at NAFED
Purnama Raya, CV	NS	Potato	Listed at NAFED
Putra Agro Sejati, PT	NS	Cabbage	Listed at NAFED
Sarimakmur Tunggal Mandiri, PT	NS	Gambier, frozen beans, carrots and turnips, pepper	Listed at NAFED
Wahana Grahamakmur, PT	NS	Potatoes	Listed at NAFED

NS = Not Specified

List of the vegetables exporter, registered on National Agency for Export Development (NAFED), a formed to act as a special service agency of the Ministry of Trade. (<http://www.nafed.go.id/profile.php>)

2.2 Risks

For the Agricultural Export Competitiveness project (AECF) HORTIN mentions that development and testing of a certifiable protocol for safe food production and product quality, is probably the most relevant. The hazards for consumers and bottlenecks for product quality were identified, with on the one hand a Hazard Analysis and Critical Control Points Analysis (HACCP), and on the other an analysis of the perception and awareness of stakeholders in the production chain. This was followed by the development of a protocol for Good Agricultural/Hygienic Practice (GAP) in the vegetable supply chain, on the basis of the main bottlenecks identified in the analysis. The protocol was tested in a pilot project with farmers and other stakeholders in the supply chain. Lastly, the possibilities were explored of establishing food safety certification and of setting up an independent assessment agency. The project concluded that a key problem to be addressed in food safety certification is that of the lack of information regarding pesticide admission and labelling. Recommendations for the private sector were to work on raising awareness on GAP and the importance of improving product quality, presentation and handling (Worldbank, 2007).

Major bottlenecks in exporting vegetables from Indonesia are still to be found in production. Due to failures in production, the quality is not good enough to be exported. Problems in horticultural development in Indonesia are as follows:

1. Mostly small scale production resulting in not optimal usage of appropriately agricultural technologies
2. Low and not professional entrepreneurship and management at farmers level, partly due to weak functioning organisation of farmers
3. Low and various standards of horticultural products
4. Unavailability of seeds from best varieties
5. Not optimal Pest Control System because lack of knowledge
6. There is no special area for horticultural products except for highland agricultural products

-
7. Limited infrastructure (roads, irrigation system, transportation, agricultural machineries and tools)
 8. Unavailability of information from the production actors to Promotion centre
 9. Unavailable supporting policies from government in product promotion implementation in national and international level
 10. Added values are still for traders or buyers side, not for farmers
 11. Generally, position of horticulture in household or personal budget allocation is relatively low.

(Source, Hortikultura Bandung, 2009)

3. Requirements

When exporting several important issues are identified that must be considered regarding market access for vegetables:

1. Consumer behaviour trends and consumption of vegetables in destination country; in order to be able to meet demand and identify chances one should consider the general consumption patterns and market structure of the targeted country.
2. International trade; analyse import and export flows to see which countries are the main suppliers of specific products to the targeted market.
3. Food safety and quality control standards and requirements such as the legislative framework, HACCP. Compliance with food quality and safety requirements is a prerequisite for major export markets.
4. Maximum Residue Limits (MRL), and
5. Packaging demands, including the retailer standards.
6. Offer a broad assortment, not just one product (Van Galen, 2005)

As mentioned in the previous section, quality of produce is of paramount importance when exporting vegetables. Quality has to be good, otherwise there is no trade. As an example of what the export market requires from a certain crop and chain management, please view the detailed list reported by CAMIB for sweet pepper. This case refers to the German market, but differences with the market in Singapore are expected to be small (See: CAMIB 2006)

Another important aspect of export is, once you have very good quality produce, is how to do business in other countries. Every country requires a different approach. Especially the way of doing business varies among the different cultures and institutional settings. Below a number of guidelines are mentioned per country in the region of Indonesia.

Singapore

Singapore is a relatively small market, but its consumers have a large purchasing power. Shopping occurs more and more in big malls including supermarkets.

Market entry is best done through a Singapore agent, distributor or trade company. These organisations can be found for example within the Singapore International Chamber of Commerce or at trade fairs, which are very common in Singapore. To be successful in Singapore you need to make use of as many contact as you have, gather market information beforehand and use distributors which know their specific market and have an extensive network. Depending on the type of the product, the importer (distributors/agencies) has a margin of 20 to 40%. In the retail sector margins of 100% are even common. For all produce that enter Singapore, an import permit is required. This document can be requested from the TradeNet. Most products can be imported freely. In Singapore English is spoken, but also Chinese, Malay and Tamil. Singapore people prefer in general the 'no nonsense' approach: mention the subject and your questions when making appointments. It is also important to make an appointment with the person who has the authority to make decisions. (EVD, 2009)

Malaysia

Also in Malaysia exporting is best done through a local agent. Especially when doing business with the government it is recommended to select a Bumiputra-entrepreneur. When doing business in Malaysia it is important to know the ethnical issues. The Bumiputra, the native Muslim Malay, are the largest ethnical group and are strongly represented in the government and state owned businesses. Many entrepreneurs in Malaysia are also Chinese and to a lesser extend Indian. To have a personal relationship is of high importance. An agent is commonly appointed for a certain time period, for example one or two year. When a contract with an agent is being developed it is recommended to ask assistance from a local lawyer.

Malaysia is seen as one of the most emergent markets in the region, after Singapore. International supermarket branches are growing in number and volume. Presents are in general not exchanged as they may be seen as bribery. If business relations invite you at home, a small and practical present is respected. (EVD, 2009)

Taiwan

Similarly as to the Singapore people, it is advisable to be clear and to the point when doing business. If Taiwanese believe they can do business with the exporting party, things can go fast. Deals are seldom made during official meetings, but after them like during dinner.

Presents are common while doing business in Taiwan. These are given during the first meeting. At business cards one side has to show the information in English, the other side in Chinese. (EVD, 2009)

Vietnam

Vietnam is a growing trading country. It is trying to function as a regional head office for suppliers of horticultural products who want to enter the Asian market. More and more vegetables of high quality are being imported. This also increases the competition at the local market who feel forced to produce higher quality as well. Vietnam stimulates trading products at their market by:

- Promoting products which come from safe production areas being coupled to a brand name.
- Creating efficient networks of production/trading to offer quality guarantees to consumers.
- Improving consumer marketing by developing wholesale companies and trading centres.

(EVD, 2009)

References

BPS (Bandan Pusat Statistik), 2009, <http://www.bps.go.id>, as on 28-11-2009

CAMIB, 2006, *The German market for sweet peppers – target market confirmation study*, Agribusiness development project

EVD, 2009, www.evd.nl, as on 22-09-2009.

Hortikultura Deptan, 2009, www.hortikultura.deptan.go.id, as on 28-11-2009

Hortikultura Bandung, 2009, <http://www.hortikultura-bandung.com>, as on 28-11-2009

Johnson, G.I, K. Weinberger, M. Wu, 2008, *The Vegetable Industry in Tropical Asia: Indonesia - An Overview of Production and Trade*, AVRDC, Tainan.

Mayrowani, H., 2005, Demand of vegetables in Indonesia for domestic consumption and export, *JIRCAS*, no. 43, p. 87-92

Reardon, T. and L. Flores. 2006. " 'Customized Competitiveness' Strategies for Horticultural Exporters: Central America Focus with Lessons from and for other Regions," *Food Policy*, 31(6).

Stallen, M., 2003, Prospects of tropical fruit trade to Europe, powerpoint presentation at Fruit Export congress, December 4, Bali.

Van Galen, M., S. Deneux, U. van Velzen, J. Buurma, O. Van der Valk., M. Stallen, 2005, Market Access for tropical fruits and vegetables from Indonesia and Malaysia to the Netherlands and the EU, WSSD Partnership Report, LEI, The Hague

World Bank, 2007, Horticultural producers and supermarket development in Indonesia, Washington.