DETERMINANTS OF EMPLOYEE TURNOVER INTENTION IN SAMSUNG CORNING PRECISION MATERIALS (M) SDN. BHD.

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JANUARY 2014
“DECLARATION OF ORIGINAL WORK”

I, NURLIYANA ANNISA BINTI ZULKIFLI (Matric Number: 2010891016)

Hereby declare that,

• This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.

• This project – paper is the result of my independent work and investigation, except where otherwise stated.

• All verbatim extracts have been distinguished by quotation marks and sources of information have been specifically acknowledged.

Signature: ........................... Date: .................
LETTER OF SUBMISSION

January 2014

The Head of Program
Bachelor of Business Administration (Hons) Human Resource
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Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “DETERMINANTS OF TURNOVER INTENTION IN SAMSUNG CORNING PRECISION MATERIALS (M) SDN BHD” to fulfill the requirement as needed by the faculty of Business Management, Universiti Teknologi Mara.

Thank You.

Yours Sincerely,

___________________
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Bachelor of Business Administration (Hons) Human Resource Management
ABSRACT

This research is conducted to carry out “Determinants of employee turnover intention in Samsung Corning Precision Materials (M) Sdn Bhd”. The main objective is to measure and identify the most factor that influencing employee’s intention to quit in the organization. It consists of three (3) factors which are work environment, job satisfaction and organization commitment.

At this research nonprobability sampling techniques and simple random techniques were used to get the data required. Population of the research was employees of Samsung Corning Precision Materials (M) Sdn Bhd and the sampling frame is the employee of Samsung Corning Precision Materials (M) Sdn Bhd, Senawang.

About 70 from 80 respondents were getting from the research to help for accomplish this research by answering the questionnaires that had been distributed to them. All the data collected through the questions were analyzed systematically by using Statistical Package for Social Science (SPSS).

The conclusion of this study was the outcomes from the data analysis and findings. Through the research, a clear finding and results are observed. The finding showed work environment is the most factors that contribute turnover in the organization.
TABLE OF CONTENT

DECLARATION OF ORIGINAL WORK ......................................................... i
LETTER OF SUBMISSION ................................................................. ii
LETTER OF TRANSMISSAL ............................................................... iii
ACKNOWLEDGEMENT ....................................................................... iv
TABLE OF CONTENTS .......................................................................... v
LIST OF TABLE .................................................................................... ix
LIST OF FIGURE .................................................................................. x
ABSTRACT .......................................................................................... xi

CHAPTER 1: INTRODUCTION

1.0 INTRODUCTION ............................................................................... 1
1.1 BACKGROUND OF THE STUDY ....................................................... 2
1.2 COMPANY BACKGROUND ............................................................ 3
    1.2.1 BACKGROUND OF SAMSUNG CORNING PRECISION MATERIALS (M) SDN BHD 3
    1.2.2 THE MANAGEMENT PHILOSOPHY ........................................... 3
    1.2.3 SAMSUNG'S SPIRIT ............................................................... 3
1.3 PROBLEM STATEMENT .................................................................. 4
1.4 RESEARCH QUESTIONS .................................................................. 6
1.5 RESEARCH OBJECTIVES .............................................................. 6
1.6 SCOPE OF STUDY .......................................................................... 6
1.7 SIGNIFICANCE OF STUDY .......................................................... 7
1.8 DEFINITION OF TERMS ............................................................... 8
1.9 LIMITATION OF RESEARCH ........................................................ 9