Evolving management strategies to improve NASA flagship's cost and schedule performance: LUVOIR as a case study



Julie A. Crooke, Matthew R. Bolcar, and Jason E. Hylan

SPIE Optics and Photonics Meeting Astronomical Optics and Instrumentation UV/Optical/IR Space Telescopes and Instruments: Innovative Technologies and Concepts IX

12 August 2019



Motivations for ... NASA's flagships

12 August 2019

Imagine NASA without the Apollo Program ...



OUT THERE

Apollo 8's Earthrise: The Shot Seen Round the World

Half a century ago today, a photograph from the moon helped humans 12 August 2019 SPIE: Astronomical Optics and Instrumentation rediscover Earth. Credit: NASA

3

Imagine NASA without Voyager ...



Credit: NASA/JPL-Caltech

12 August 2019

August 2019 SPIE: Astronomical Optics and Instrumentation

Credit: NASA

4



Imagine NASA without Hubble ...



Jupiter's aurora (UV, global monitoring)

Eagle Nebula (high resolution over wide field)

12 August 2019

Imagine NASA without Chandra ...





Imagine NASA without Cassini ...







Imagine NASA with ...LUVOIR

12 August 2019

Imagine NASA astronomy with LUVOIR ...









Low-mass galaxy at z = 2

with HST

Credit: G. Snyder, M. Postman (STScl)

12 August 2019

Imagine solar system science with LUVOIR ...



Jupiter from JUNO at ~ 30 km resolution Comparable to LUVOIR 15-m (~ 24 km at opposition)

12 August 2019



COSMIC ORIGINS & THE ULTRA-FAINT UNIVERSE

EXOTIC WORLDS

THE SEARCH FOR LIFE

OUR DYNAMIC Solar System





12 August 2019



GAO: NASA Programs Rack Up Delays, Cost Overruns



GAO: NASA Programs Rack Up Delays, Cost Overruns





GAO: NASA Programs Rack Up Delays, Cost Overruns





GAO: NASA Programs Rack Up Delays, Cost Overruns



JUNE 28TH, 2018

1 Shares 👖 🗾 in 👰 🎯 📀

NASA weighs delaying WFIRST to fund JWST overrun

by Jeff Foust - July 25, 2018





For the second year in a row, NASA's budget request proposes to cancel the WFIRST astrophysics flagship mission. (credit: NASA)

Cost challenges continue for NASA science missions

by Jeff Foust Monday, March 25, 2019



GAO: NASA Programs Rack Up Delays, Cost Overruns

JWST EXCEEDS COST CAP, LAUNCH DELAYED TO 2021

JUNE 28TH, 2018

1 Shares 👖 🗾 in 👰 🎯 📀



Office of Inspector General

NASA weighs delaying WFIRST to fund JWST overrun



Space, and Technology

by Jeff Foust - July 25, 2018

Testimony before the House of Representatives Subcommittee on Space, Committee on Science,

NASA COST AND SCHEDULE Overruns: Acquisitions and Program Management Challenges

Statement of Paul K. Martin Inspector General National Aeronautics and Space Administration

12 August 2019





For the second year in a row, NASA's budget request proposes to cancel the WFIRST astrophysics flagship mission. (credit: NASA)

Cost challenges continue for NASA science missions

by Jeff Foust Monday, March 25, 2019



We need to acknowledging that flagships have additional challenges, and therefore, they need different management strategies...

12 August 2019

One-of-a-Kind, First-of-Its-Kind



Like any flagship-level mission, LUVOIR is a highly complex, nested, system-of-systems that has never been built before

Like any flagship-level mission, it will encounter challenges to the design and implementation

Must use *and adapt* what we have learned on past missions like Hubble, Cassini, JWST, WFIRST, MAVEN, OSIRIS-REx, Chandra, and others to overcome these challenges

12 August 2019

Why we have to improve



➤We love NASA's flagships....

In order to keep them, we have to have better cost and schedule performance

12 August 2019

So, what should we do?



- > We present our recommendations in the remaining slides
- They are split up into two groups:
 - 1. Project-level recommendations: A project can implement these recommendations within current NASA guidelines
 - 2. An additional recommendation is an aspect outside the control of any project. Only NASA, the Agency, and Congress can execute this recommendation on how to fund NASA's flagships.

Before we give recommendations, here is information on the NASA lifecycle for developing projects

For reference: NASA's lifecycle development phases



Currently Allowed Timeline to Develop Technologies to TRL6





25

Recommended flagship project-level management strategies: #1: Early technology development



Technology development must be complete by the start of Mission Phase A, *not* Mission Preliminary Design Review (PDR), per current NASA guidance

• Broad Agency Announcements (BAAs) will be used to enable industry and academia to help mature technologies to TRL6 in Pre-Phase A



Recommended flagship project-level management strategies: #2: Managing complexity with earlier requirements definition

Full and clear requirements definition must be completed before standing up the full design team

Requirements are always subject to review and modification, but "TBRs" and "TBDs" should be closed before design begins



Recommended flagship project-level management strategies: #3: Managing complexity with pathfinders

Strategically use pathfinders, ETUs, and EDUs to

- 1. Inform designs
- 2. Inform / practice testing processes and procedures

Example 1: Use some primary mirror wings to validate design modularity and de-integration / re-integration process

Example 2: Pathfinder structure to be used in thermal vacuum chamber to optimize testing sequence and troubleshoot bugs







12 August 2019

Recommended flagship project-level management strategies: #5: Enable parallel manufacturing, integration, I&T



More parallel operations lead to a more efficient schedule e.g. Parallel integration of 120x nearly identical primary mirror segment assemblies

Modular design provides for ease of access to components, assemblies, and sub-systems for efficient response to issues during system integration and test



12 August 2019

Recommended flagship project-level management strategies: #6: Distributed acquisition and partner strategy



Enable broad industry involvement and buy-in through multiple, smaller, open competitions – with requests for procurements (RFPs) - instead of a single winner-take-all prime" competition

Government acts as the "prime contractor"

Eliminates significant industry investment in large, unsuccessful proposal efforts

Allows earlier involvement of and investment from industry partners

Recommended flagship project-level management strategies: #7: Managing institutional requirements

Understanding how institutional requirements governing one subsystem will apply and influence the development of products at higher levels of assembly will help minimize conflicts.



VOIF

Recommended flagship project-level management strategies: #8: Integrated 'one-team' environment



Structure contracts and international agreements into a single, integrated team

Enables shared expertise and capability across assembly, sub-system, and system products



Recommended flagship project-level management strategies: #8: Integrated 'one-team' environment



Structure contracts and international agreements into a single, integrated team

Enables shared expertise and capability across assembly, sub-system, and system products



Recommended flagship project-level management strategies: #8: Integrated 'one-team' environment



Structure contracts and international agreements into a single, integrated team

Enables shared expertise and capability across assembly, sub-system, and system products



12 August 2019

Recommended flagship project-level management strategies: #9: Team, experience, depth



Must have leadership with relevant, hands-on space-flight mission development experience

For every product block in the system architecture, need – *at least* – two subject matter experts capable of leading that product development

Establish a decision-making command structure with clear lines of authority and accountability

Issue: NASA funding policy of annual appropriations does not enable execution of an optimized integrated master schedule (IMS)



Issue can't be solved at project-level:

- Funding instability forces work to be delayed, leading to cost and schedule overruns:
 - Funding profile: In the early years, flagships typically receive funding based on what's available, i.e., an "allowance" (a small wedge gradually increasing over time as the previous flagship nears launch). The appropriated funding is not necessarily based on what the project needs to execute its optimal schedule
 - Project forced to defer work
 - Continuing resolutions (CRs) require projects to be held at previous FY\$-level.
 - Congress has passed a NASA budget on-time only 7 times in the history of NASA. Thus, CRs are the norm for NASA.
 - Project forced to defer work

Recommended funding strategies for change



Recommended strategies for cost- and schedule-efficient project management based on research:

Bitten, R., et al., 2019, *Challenges and Potential Solutions to Develop and Fund NASA Flagship Missions*, IEEE, 978-1-5386-6854-2/19

Wiseman, J., 2015, The Hubble Space Telescope at 25: Lessons Learned for Future Missions, IAUGA 2258532W

Mitchell, D., 2015, An Overview of NASA Project Management, MAVEN Magic, and Lessons Learned

Martin, P., 2012, NASA's Challenges to Meeting Cost, Schedule, and Performance Goals, OIG Report IG-12-021

Feinberg, L., Arenberg, J., et al., 2018, *Breaking the Cost Curve: Applying Lessons Learned from the JWST Development to Build More Cost Effective Large Space Telescopes in the Future*, SPIE 10698-23

Arenberg, J., Matthews, G., et al., 2014, *Lessons We Learned Designing and Building the Chandra Telescope*, SPIE 9144-25

2004-2007, *Defense Procurement: Full Funding Policy – Background, Issues, and Options for Congress*, CRS Report for Congress, RL31404

O'Rourke, R., 2006, *Navy Ship Procurement: Alternative Funding Approaches – Background and Options for Congress*, CRS Report for Congress, RL32776

Crooke, J., Bolcar, M., Hylan, J., 2019, *Funding Strategy Impacts and Alternative Funding Approaches for NASA's Future Flagship Mission Developments*, Astro2020 White Paper.

12 August 2019

Context: DoD available funding method options



Full-funding policy methods and options available to DoD large projects since the 1950s

- No-year (zero-year) funding: All funding is appropriated in a single lump sum before starting development.
- Incremental funding: All funding is appropriated in 2 or more year increments, ~2-5 years, in amounts that are not limiting. However, each year requires an appropriation bill to be passed by Congress.
- Multiyear procurement (MYP): A single contract requires congressional approval in the first year enabling stable funding for 2-5 years' worth of procurement without requiring Congressional annual renewal in the following years
- Block Buy Contracting (BBC): BBC it is more flexible for several reasons, namely:
 - a. BBC only needs to be approved in a single appropriations act.
 - b. There are no legal criteria required to qualify for a BBC
 - c. A BBC can cover more than five years of planned procurement.
- Economic Order Quantity (EOQ) Authority: This provides the authority to allow a few select "long-lead" items to be procured in the first or second year usually for "batch items".
- Advance Procurement (AP) Funding: This provides the authority to disburse funds one or two years prior to the procurement of the entire system usually for long lead items for that system.
- Cost to Complete Procurement Funding

12 August 2019

Full-funding strategy would benefit NASA's flagships



Full-funding of NASA flagships with 'no-year' funding is not realistic

• DoD has the benefit of:

- a. Better understanding of large DoD project "flagship" cost estimates
- b. They build many of the same thing (aircraft carriers, submarines, fighter jets, helicopters, etc.)
- c. They have been building these for ~70 with near-similar ones with technology upgrades each time

• NASA on the other hand:

- a. NASA's flagships are one-offs, state-of-the-art, precision space observatories
- b. Accurate final cost estimates and schedule estimates cannot be known at the time of the Decadal
- c. Use incremental approach to cost estimating and full-funding methods to line up with product developments
- d. This embodies a proactive, integrated, development and funding framework
- e. There is precedence for NASA fully-funding two (2) programs: Apollo and Return to Flight after Challenger

12 August 2019

Recommended flagship Agency-level management strategies: #10: NASA- DoD- Hybrid full-funding policy



Rather than funding the entire mission upfront, instead:

Recommend that project "work packages" be fully funded, regardless of fiscal-year alignment.

NASA- DoD- Hybrid Full-Funding Policy Recommendation



Fully-fund each of six (6) funding blocks ("work packages") individually with criteria to pass through the next funding block:

Funding Block	Funding Decision Point	Decision Point Criteria
1	Start of Pre-Phase A	Decadal Prioritization. Agency decision to proceed with mission Pre-Phase A study.
2	Start of Phase A	All technologies demonstrated at system-level to TRL 6.
3	Issue Requests for Proposals (RFPs)	Requirements developed to sub- system level. Ready to issue RFPs for all industry, academic, and international partners.
4	Mission System Requirements Review (SRR)	All requirements developed to lowest level. Project successfully passes Mission SRR.
5	Key Decision Point (KDP) - B	Mission satisfies all criteria for completing Phase A.
6	KDP - C	Mission completes Preliminary Design Review and satisfies all criteria for completing Phase B.

12 August 2019

Full Project Funding



Six (6) recommended "work packages" be fully funded at Funding Decision Points (FDPs) that align with products:

Tech & Arch. Development	Concept D & High-le	evelopment evel Regs.	RFP, Requirements Refinement, & Formal Interface agreements			Cont'd Desi Analvsis & b	gn, eain	Asser	nbly I&T	Subsystem, Element and Segment I&T		
Pre-Phase A	Develo	opment.	Phase A		Fab&Ass	y	Pha	ase B	Phases C & D			
Technology Development								Fun	ding		Element	Segment I&T
	Concep t Dev.	High- Level Reqs. Dev.	Contrac t Review and Award	Formal Interface Agree- ments	Low- Level Reqs. Dev.	Funding Installment 4		Insta	Ilment 5 S	Jb-system I&T	I&T	
Funding Installment 1	Fund Installr	ding nent 2	Funding Installment 3		Assy. Design & Analysis	As . F	sy A ab .	Assy I&T	Func	ding Insta	llment 6	
12 August 2019			August 2019 SPIE: Astronomical Optics and Instrumentation		ation					43		

Advantages of Incremental Funding Blocks



- Fully fund each block of work up front to so that the project can execute the optimized master schedule
- As the mission matures through mission formulation (Pre-Phase A through Phase B):
 - a. Mission design becomes more detailed and complete
 - b. Cost and risk estimates become more accurate
 - c. Independent costing entity can signal runway cost growth
- Congress and NASA only commit to funding the next block of work; not the full mission
- If progress is not successful, FDPs give stakeholders opportunity to cancel or delay
- This funding method gives the needed control for each product development effort and lowers the risk of cost and schedule overruns and gives stakeholders control as well.

Establish a Pre-Phase A project office



A key component to success is a strong Pre-Phase A



Funding Block 1: Pre-Phase A Activities



- Establish a funded Science Steering Committee, community-led, to:
 - a. Decompose science objectives into requirements to guide the architecture design, and technology development
 - b. Perform science analyses to validate architecture and design
 - c. Establish process to accept new science objectives
 - d. Support engineers to resolve TBRs and TBDs

• Architecture dev. & long-term planning:

- a. Mature the architecture and concepts
- b. Explore additional trade studies
- c. Facility development planning
- d. Pathfinder planning
- e. Servicing approach studies
- f. Verification and validation approach
- g. Interface development
- h. Develop integrated modeling tools





Summary



- We provided a number of project-level management strategies that will vastly improve their cost and schedule performance
- We recommended an improved funding strategy borrowing from NASA's past and the current way DoD large projects have been funded for ~70 years and continue today
- We recommend a strong Pre-Phase A
- NASA's flagships are equally high-caliber national assets that deserve a similar fullfunding-policy as DoD large projects





Questions?

12 August 2019

We use lessons from the past to enable the future



12 August 2019



Backup

12 August 2019



NASA Flagship Funding Lessons Learned References

- Crooke, et. al, *Evolving Management Strategies to Improve NASA Flagship's Cost and Schedule Performance: LUVOIR as a Caser Study*'SPIE, 2019.
- Crooke, et. al., Funding Strategy Impacts and Alternative Funding Approaches for NASA's Future Flagship Mission Developments, NAS APC White Paper, 2019.
 http://surveygizmoresponseuploads.s3.amazonaws.com/fileuploads/623127/5043187/186-ccb4977b966d4d6f1414fb9c436e1271 CrookeJulieA.pdf
- Hylan, et. al., *Managing Flagship Missions to Reduce Cost and Schedule*, NAS APC White Paper, 2019. http://surveygizmoresponseuploads.s3.amazonaws.com/fileuploads/623127/5043187/66-353380de41bcb86863845a4137b51ab1_HylanJasonE.pdf
- Tumlinson, et. al., *The Next Great Observatories: How Can We Get There?* NAS APC White Paper, 2019. http://surveygizmoresponseuploads.s3.amazonaws.com/fileuploads/623127/5043187/209c872b1b64f09e326de0c68106823549a_TumlinsonJason.pdf
- Bitten, R., et. al., 2019, *Challenges and Potential Solutions to Develop and Fund NASA Flagship Missions*, IEEE, 978-1-5386-6854-2/19. https://ntrs.nasa.gov/archive/nasa/casi.ntrs.nasa.gov/20190001455.pdf
- Birkler, J., et. al., 2002, *Options for Funding Aircraft Carriers*, <u>https://www.rand.org/content/dam/rand/pubs/monograph_reports/2005/MR1526.pdf</u>
- RL31404, 2004-2007, *Defense Procurement: Full Funding Policy Background, Issues, and Options for Congress,* <u>https://www.everycrsreport.com/reports/RL31404.html</u>
- O'Rourke, R., 2006, *Navy Ship Procurement: Alternative Funding Approaches Background and Options for Congress*, CRS Report for Congress, RL32776. <u>https://fas.org/sqp/crs/weapons/RL32776.pdf</u>
- Lee, D., et. al., 1994, *Determining a Budget Profile from a Development Cost Estimate*, <u>https://apps.dtic.mil/dtic/tr/fulltext/u2/a275864.pdf</u>
- Martin, P., 2012, NASA's Challenges to Meeting Cost, Schedule, and Performance Goals, NASA Office of Inspector General, Report No. IG-12-021. <u>https://oig.nasa.gov/docs/IG-12-021.pdf</u>
- R41909, 2019, *Multiyear Procurement (MYP) and Block Buy Contracting in Defense Acquisition: Background and Issues for Congress*, <u>https://fas.org/sgp/crs/natsec/R41909.pdf</u>

12 August 2019

A balanced astrophysics portfolio







(RY \$Million)

