

## CHAPTER IV

### Conclusion

The writer had done his internship from 8 February 2016 until 6 March 2016 in the Tugu Pahlawan. The writer had chosen Tugu Pahlawan as a place of his internship because of his liking in history and English. The writer could apply his English skill like speaking and writing in his internship. Beside practicing his English skill, the writer had learned many things during his internship such as teamwork, disciplines, and work ethics.

Tugu Pahlawan is one of tourism objects in Surabaya. Located on Pahlawan street, Tugu Pahlawan also known as the landmark of Surabaya, the Hero City. Built in 1951 and officially opened for public in 1952, Tugu Pahlawan is the symbol of courage of Surabaya people against colonialism. In 2000, a museum named Museum 10 Nopember was built in Tugu Pahlawan area to keep historical items and retelling the past events of Surabaya history. Right now, Tugu Pahlawan is under the responsibility of The Department of Cultural and Tourism Surabaya.

During the internship in Tugu Pahlawan, the writer's main job is becoming the tour guide. Every morning the writer had to stood by in the office or inside the museum and guided tourists whenever someone asked. The writer becoming a tour guide to apply speaking skill, and to apply his writing skill, the writer usually was asked to translate some text about the museum collection or text about museum's upcoming events.

After one month internship, the writer had learned many things. For the English aspect, The writer had known how it feels when talked with foreign tourists. For the work aspect, the writer had an image about real workfield. As for the other aspect, the writer also had learned more about Surabaya history.