### DIFFERING INTERPRETATIONS OF KEY MANAGEMENT TERMS:

### **OLD VERSUS NEW POLAND**

Tomasz Mroczkowski\*

Richard G. Linowes\*

American University 4400 Massachusetts Avenue, N.W. Washington, DC 20016

phone	(202) 885-1990
fax	(301) 330-0383
e-mail	rlinow@american.edu

Alajzy Novak Academy of Entrepreneurship and Management Warsaw

\* co-first authors

Published as a <u>Research Working Paper</u> of the Copenhagen Business School September 1999

### DIFFERING INTERPRETATIONS OF KEY MANAGEMENT TERMS:

### **OLD VERSUS NEW POLAND**

### Abstract

This two-stage research project applies associative group analysis to highlight the changing mindsets of workforce entrants in Poland following the country-s economic reforms and the dismantling of the Communist system from 1989-1997. By systematically examining free associations to key management terms, the research reveals that the prevailing work ethic and concerns of young business-minded Poles have dramatically changed. These people now have a richer understanding of and appreciation for key market concepts, and they recognize the critical need for personal development for effective performance in the workplace. Their associations in some ways resemble those of their American counterparts, but in significant ways they remain distinctive.

### **CONVERGENCE OF WORK ATTITUDES IN A GLOBAL ERA?**

With the fall of the Communist system in much of Central and Eastern Europe, new economic activities have begun to take root and economic participants throughout the region have begun to play new roles in society. Newly privatized enterprises and sprouting commercial ventures rely on managers and employees who can attend to market forces and demonstrate levels of independent action and customer service largely unseen in the half century since World War II. Some observers have asserted that commercial practices now must more closely resemble the ways of the U.S. and other market economies, for the way business organizations function around the world appear to be **A**converging.<sup>®</sup> Technology and the logic of industrialization were regarded as the principal forces driving this trend. As Kerr put in 1960, **A**the technology common to industrializing societies generates increasingly uniform patterns of bureaucracy and rationality. ...Industrial societies become more alike and different national identities play a smaller role<sup>®</sup>(Kerr, 1960).

Since that time the argument has gained momentum. It has been reinforced by global economic interdependence, the logic of international alliances and partnerships, and the need to serve global markets in a world where many countries, especially after the fall of Communism, pursue very similar economic policies and create similar institutional arrangements for sustaining business activities. Poland and other reform-minded countries in Central Europe have significantly changed since the fall of the Berlin Wall, and the variety and range of economic institutions have transformed the urban landscape.

Attitudes towards work, careers, employment and economic participation are swayed by a variety of factors. Practical experiences in work environments play a role, as do the broader cultural traditions of a particular society (Mead, 1994). Many observers report informally life and work has changed considerably in Poland, but there is little evidence documenting the change from a

psychological perspective. In this study we compare and contrast the attitudes of workforce entrants in Poland in 1989 versus 1997. Workforce entrants by definition have very limited real life experience in organizational participation (other than at schools) and their ideas about work and careers are shaped by the socialization process during which they internalize traditional values and popular notions prevailing in society. Nonetheless, these people are the future managerial elite of society, and especially since the opening up of Eastern Europe, this new generation of workers is also subjected to global influences. In the age of jet travel, the Internet and mass communications and an international mass culture, one may expect their ideas about work and business to be increasingly similar, even if they come from societies with such different cultural traditions and economic institutions as Poland and the USA.

This paper compares the work and group ethics of Polish workforce entrants over an eight year span, and contrasts them with a similar group of Americans. Instead of relying on survey instruments, it uses the Associative Group Analysis methodology in an effort to expose the deep layers of spontaneously held beliefs.

### STUDYING VALUES AND CULTURAL CHANGE

The volume of cross-cultural studies pertaining to business has increased in recent years. The best known studies build on a large quantity of empirical data collected via questionnaire survey administered cross-nationally (Hofstede, 1980; Lincoln, Hanada, and Olson, 1981; Ronen and Shenkar, 1985; Lincoln, 1989; Harpaz, 1990). Though varied approaches underlie these studies, they all use survey questions designed to capture similarities and differences in beliefs and attitudes pertaining to work and organizations. More recent studies of culture (Schwartz, 1994; Smith, Dugan and Trompenaars, 1996) have extended our understanding of the link between culture and values.

Integrating findings from cross-national attitude surveys into meaningful models of cultural differences is made difficult because of the many levels or dimensions of culture of which opinions and attitudes are just one. Culture can be conceived of as held values ("how things ought to be") at the center with concentric circles of attitudes, beliefs and opinions forming the "outer" edges (Hofstede, 1983; Hofstede, Neuijen, Ohayv, and Sanders, 1990). Many survey studies tend not to control for different meanings and thus tend to "scratch the surface zones" of culture. Moreover, as is well known, responses to survey questions tend to become influenced by what respondents believe they are "expected" to say, and so may be unspontaneous.

"Single issue" studies may yield disappointing results because culture as a Adesign for living@ is actually a *system* of interrelated values and meanings (Namenwirth & Weber, 1987). A particular attitude cannot be explained without reference to a whole set of related attitudes, meanings and values that together constitute the "mental maps" shared by the group. Describing these "maps of meaning" shared by a group, and their similarities and differences as compared with another group, allows for a deeper level of understanding of cultural differences and provides an approach that may have greater predictive power and utility for cross-cultural research and cross-cultural training. For this study, culture is examined as the set of associations shared by members of a group. Through acculturation in any society, people develop shared patterns of associations.

The present paper uses a research methodology that examines shared associations to identify and describe cultural differences. By using associative group analysis to study comparative groups= free associations to key management terms, the paper reveals deeper differences than those that surface through some other research methods (Malpass and Poortinga, 1986).

### **RESEARCHING SHARED MEANINGS WITHIN NATIONAL GROUPS**

The concept of implicit culture refers to the psychological dispositions, perceptions, and motivations shared by people with similar backgrounds and experiences that organize and direct their overt behavior. Whereas observable behavior and attitude is relatively easy to describe, it is methodologically more difficult to investigate subjective culturally shared dispositions (Noble, 1952; Triandis, 1972; Szalay and Maday, 1973; Trompenaars, 1993).

There is considerable convergence in the approaches of anthropologists and psychologists to the study of implicit culture. Labels such as "explicit lexicon" (Miller, 1967), "meaning systems" (Osgood, Suci, and Tannenbaum, 1957), "cognitive map" (Tolman, 1948), "thought world" (Whorf, 1956), all have essentially the same referent -- a sensory/cognitive representation of the world whose organization exerts various degrees of influence on behavior. Culture is a shared yet often implicit matrix of meanings that structure the perception of the world (Geertz, 1973, 1975; Schneider, 1976; Boyacigillar, Kleinberg, Pillips, and Sackman, 1996).

Subjective meanings and images learned by experience represent important elements of one=s understanding of the environment. These elements can be given word labels and called **themes** (Szalay and Maday, 1973). Culture may be viewed as "group-specific cognitive organization or world view comprised of the mosaic elements of meanings" (Szalay and Maday, 1973: 33). Triandis and Vassilou (1967) have pointed to the close relationship between people's subjective meanings and their behavior, observing that psychologists assume that "the system of cognition of subjects constitutes a map of the ways they conceive the environment," and that different cultural maps offer the key to different cultural behavior. Therefore, we assert that a shared culture implies a shared set of associations. The associative group analysis (AGA) method employed in this study explores the overall sensory/cognitive representation of the world as a system of organized themes from a selected domain of life, in this case the work life and business organization. Figure 1 presents a model of economic participation, identifying a set of 36 themes that have bearing on an individual=s participation in economic life.

Insert Figure 1 about here

Associative group analysis is an unstructured method of research used to reconstruct people's

subjective images from the spontaneous distributions of their free associations. The aim of the approach is to determine how people actually perceive and evaluate a particular issue or concept, carefully considering the characteristics they consider most important. The method relies on the analysis of free associations to reconstruct the internal world and subjective meanings of people, arenas inaccessible by more direct methods. The basic unit of analysis is the stimulus word, or theme word, which evokes these associations and hence serves as a key unit in the perceptual representational system.

The response lists, which are the distribution of associations reported by a sample of respondents from each national culture, reveal the mosaic pieces of the subjective perceptions and evaluations of the respondents. Tallied response scores reveal how salient a particular idea or attitude is as a mosaic element of the collective subjective representation of a particular theme. The response distributions provide insights into the subjective worlds of the group while the response score indicates how important each piece of information is in reconstructing a group's subjective image.

Content analysis is used to organize the responses into relevant clusters or categories. These clusters reveal major response trends and highlight dominant perceptions and evaluations. They constitute the components of meaning of the theme words in the minds of respondent groups. Since this word-association-based assessment goes beyond the perceptual/cognitive dimensions to include affective/motivational dimensions, the mapping may be better characterized as the reconstruction of a group=s system of subjective representations (Szalay & Deese, 1978:353).

These characteristics of the AGA method make it particularly well suited for comparative studies of cultural differences among national groups. As Szalay and Kelly remark, AGA provides a "measure of relative meaningfulness -- a sensitive measure of group- or culture-specific

meaningfulness or dominance of a particular theme and, by extension, particular beliefs. ...The dominance of scores thus provide insights into the more salient (vertical) dimensions of belief systems and permits direct cross-national comparisons" (Szalay & Kelly, 1988: 599). The results clarify how different groups organize and integrate their perception and understanding of the world around them (e.g. Szalay, 1993).

### DOMINANT MINDSETS OF POLISH WORKFORCE ENTRANTS

Recent economic reforms in Poland have created very different approaches to organizing business and social institutions. Many now debate whether Polish business environment is "converging" to Western practice. This thinking assumes that economic progress brings with it a shift of values from collectivism to individualism (Hofstede, 1983; Triandis, 1995). In the Polish case, some are claiming that people are embracing the capitalistic system practiced elsewhere in the world emphasizing different values and work ethic than was common under the Communist system.

If young professionals around the world learn similar business principles and they are shaped by an international mass culture, one might expect key values to converge. Thus if one were to compare the work ethic of Polish and American workforce entrants, one might expect to find important similarities. Polish young people may now hold values less oriented towards the collectivism of a Communist society, may practice less rigid ways of thinking than that preached by Communist dogma, and now they may find meaning in their work through achievement and selfactualization. Changes in the work ethic of Western-influenced Polish young people should thus become evident by studying old and new Polish associations to management themes and comparing them to the associations Americans hold for these same themes. The set of 36 themes in Figure 1 explores five dimensions of business life: environment, structure, process, people, and outputs.

### DATA COLLECTION AND ANALYSIS

Workforce entrants by definition have not been subjected to the extensive organizational socialization of the workplace. Therefore they are likely to carry fresh ideas possibly contrarian to established business culture. The meanings they attach to particular business related themes are shaped by several interacting forces: the formal study of business, the broader influence of society and economic forces, and the influence of international mass culture. The subjects studied in this research were economics students at the end of their academic programs. To qualify for the sample, they had to have had some direct exposure to business by working at least two months inside an organization. This requirement insured that the two group's practical exposure to theme referents was comparable.

The research was conducted using two groups of Polish students from the same university setting enrolled in the same academic program eight years apart, 1989 and 1997. Though comparative data were not literally from the same people responding at the two different times in their lives -- a requirement for a purely longitudinal study -- the research is in some sense longitudinal because the two groups were comparable in most ways -- same age, same city, same university, same academic program. The American group similarly was comprised of similar aged students from a U.S. business school of comparable standing. Each group of respondents included one hundred participants (100), all in their twenties with some work experience (a minimum of two months). Using similar-aged student groups from both countries improved the likelihood that comparisons would reflect basic differences in cultural understandings. Each respondent was presented with a group of 36 cards showing theme words pertaining to participation in the economic system (the market, company, competition, management, boss, union, work group, etc.). Respondents considered one card at a time, one minute each. Each card listed a single theme word multiple times,

leaving enough space on each line for them to write down their free associations to the given theme. Polish respondents were shown the theme words in Polish. American respondents were presented with the words in English.

The response cards were scored following the AGA procedure, where each subject's responses to a given theme word were assigned points based on their proximity to the top of the respondent's list (reflecting the readiness with which the associations came to the respondent's mind). Weights were assigned to the responses on each card. Beginning at the top of the list, the first association received a score of 6, the second 5, the next 4, and subsequent responses received scores 3,3,3,3,2,2,1,1,1. These weights, prescribed by the AGA method, were empirically derived in earlier research assuring rank-place stability, as assessed by the test-retest method (Kelly, 1985). To be included in the subsequent analysis, associations had to be reported by more than one respondent. Each association reported by multiple respondents was assigned a point value obtained by aggregating the scores generated by all respondents for that period. This yielded two response lists of associations for each theme word, one for the 1989 group and another for 1997. An American response list was developed in similar manner by aggregating responses across American respondents. [See Table A-1 in the Appendix for an example using the theme word **k**company@] These group response lists offer an exhaustive inventory of the theme's psychological meaning for each group.

The total score generated in response to a theme is the *salience* of that theme in the cognitive patterns of the sample population. Salience reflects the richness of associations that come to mind among respondents in response to a theme. It is a measure of **A**meaningfulness,@in the sense that it reflects the total magnitude of associations linked to the theme in the minds of respondents.

To compare the response lists in more detail, one can determine components of meaning for

each theme. To do this, a common set of categories had to be identified for grouping the responses of the two Polish participant groups and the American group. Towards this end, elements of each response list were categorized using content analysis by a team of native speakers from each language. Three Polish people performed the analysis for both the 1989 and 1997 Polish associations to each theme word, and two Americans performed the content analysis for the English associations to each theme word. The three resulting categorizations for each theme (two Polish, one English) were synthesized into a single schema through consensus by representatives from each of the two content analysis teams. [See Table A-2 of the Appendix for the example using the theme word **A**company.<sup>(a)</sup> The resulting composite categorization enabled the team to calculate three numbers for each content category: a Polish point value for 1989, a Polish point value for 1997, and an American point value, determined by adding scores of all Polish and English responses assigned to that category. When the point values for each component are divided by the total score for that word, one determines the relative size of each component in the cognitive representation of that theme.

Components of the word **A**company@are shown in bar chart form as in Figure 2. [This bar chart portrays the scores detailed in Table A-2.] Note that each component has three bars: the relative size of Old Polish associations grouped as that component appear as white bars, the relative size of new Polish associations are black ones, and American associations are grey. The newer Polish components appear in descending order, receding in length as one reads down the chart. Older Polish and American associations take a different form, jutting out irregularly as one looks down the figure.

### **RESEARCH FINDINGS**

#### (A) Identifying Dominant Mindsets

The salience of a theme is the total response score generated by all associations to that theme

by all respondents. It is a measure of what **A**comes to mind@in response to the theme, and so serves as an indicator of what themes are foremost in peoples=minds. Table 1 shows the overlap between the top five dominant themes of each group.

The top five themes in Polish minds in 1989 were Athe market,@Acareer,@Aachievement,@ Aprofessionalism,@and Acompany.@ The top five themes in Polish minds in 1997 were Acompetition,@ Acompany,@Aprofits,@Atraining,@and Athe market.@ Two themes appear on both lists, Athe market@and Acompany,@but, as reported below, substantially different associations surround these themes in the two different time frames.

The top five themes in American minds, in contrast, were Aachievement,@Aperformance,@ Aprofits,@Aowner,@and Acareer.@ APerformance@and Aowner@carry a host of associations in American minds whereas they generate a much less dramatic response in Polish minds. Table 1 highlights these and other noteworthy differences.

Insert Table 1 about here

(B) Changing Mindsets

The table above examines the top scoring themes from each time period and compares them with the American top scoring themes. Actually all 36 themes can be rank ordered by salience score at each time period, and the themes that changed the most rank can be easily determined. These appear in Table 2.

Insert Table 2 about here

The themes that have become much more salient reflect the changed work environment of the post-Communist era. People now are much more conscious of training and competition and personal security. Concerns that once figured prominently -- duty, order, power, and seniority -- now have

largely receded from people=s attention.

### COMPONENT ANALYSIS OF KEY THEMES

Semantographs or graphical displays of the results of the analysis can be found in Figures 2 through 5, showing the main components of perception and evaluation of five of the eight different theme words that the study showed were most salient in Polish minds. The five themes are described below.

### (a) **company** (firma) - [Figure 2]

Previously Poles regarded companies as institutions with facilities and reputations and brand names. Nowadays they increasingly see them as profit-making, financially-oriented organizations comprised of people holding jobs. Compared to Americans, they are less likely to see companies as employers or large institutions that command loyalty.

Insert Figure 2 about here

(b) the market (rynek) - [Figure 3]

The earlier group associated the theme **A**market@ with the buying and selling of goods in the marketplace, notably in stores and the city square. But more recent Poles increasingly think in terms of financial markets, the dominant component of American thinking. The newer group also sees less the Black market and regulation and more international activity and market transactions, i.e. the transfer of merchandise and money. Thoroughly missing from the Polish understanding is the notion of dynamism and efficiency of markets, possibly portending some surprises as participants run into the inevitable ups-and-downs of markets.

Insert Figure 3 about here

(c) **training** (szkolenie) - [Figure 4]

Previously Poles looked at training as an unpleasant and bureaucratic waste of time, largely linked to learning the Party system. Nowadays Poles understand that training is no longer a waste of time, but rather a necessary and even entertaining way to gain knowledge and skills to improve themselves at work and prepare for job advancement. Americans would agree with this characterization, but they also regard training as an absolute necessity and they envision it taking place in the classroom and through experience.

Insert Figure 4 about here

(d) achievement (osiagniecia) - [Figure 5]

Poles increasingly see achievement as linked to effort and professional ability, and as oness performance relative to the competition. Americans link it to an optimistic view of life, expressing their faith that by achieving goals they can enjoy the rewards of success. Though there may be obstacles along the way, achievement is a cornerstone of the American dream.

Insert Figure 5 about here

(e) **profits** (zyski) - [Figure 6]

Poles in the past understood profits as money and a company=s bottom line and benefits.

More recently Poles see profits as a financial concept, i.e. the difference between revenues and

expenses and a key source of investment capital. Americans, in contrast, think of profits as goals they want to achieve. They measure results over time, seeking success and wealth.

### Insert Figure 6 about here

The AGA method generates lists of associations that permit the systematic study of components of meaning, and the resulting semantographs permit comparing cognitive patterns across cultures and over time. Combining these five figures with the table of most salient themes (Table 1), evidently the meanings of the most salient concerns of Polish young people have changed significantly in the past eight years, approaching in many ways the common American ways of thinking: Poles increasingly see markets as financial markets, they see companies as profit-making organizations that give people jobs, they see training as good preparation for job advancement, they see achievement as the mix of ability and effort, and they see profits in terms of revenues, expenses, and investment.

In notable ways, however, Polish associations remain different from the American view: Americans see the dynamism of markets; they see the loyal employees in big companies; they see the necessity of classroom as well as on-the-job training; they appreciate the setting and achievement of goals, and they regard profit goals as steps to success and wealth.

### CONCLUSION

The paper proposes a different methodological approach to the study of cultural change than is commonly employed in business research: one based on spontaneous associations rather than responses to survey questions. The wealth of results obtained using associative group analysis confirms that the application of this method is valuable for describing, explaining and predicting deeper levels of cultural differences by portraying differing and changing systems of meaning demonstrably shared within groups.

As the results of this Polish Alongitudinal<sup>@</sup> study demonstrate, AGA-generated semantographs provide a fuller picture of differences in cultural understandings than have been shown by traditional survey approaches in prior studies. The analysis of salience among studied themes made it possible to precisely define and make operational the concept of a xdominant mind set= of a studied group.

Uncovering the deep structures of the xdominant mindset= of Polish professional workforce entrants showed that they are still very significantly different from that of Americans. The responses of young Poles reveal a new understanding of the concepts of the market economy and an increased realization of the challenges and demands of personal performance. There is richer appreciation for financial markets and an accounting-based understanding of profit. There is new realization that training is important for career development. However, the notion of dynamic and efficient markets is absent, and the role of goal-setting in wealth accumulation figures less in their thinking.

These windows into the mindset of Poland=s emerging generation suggests that the country is outwardly and inwardly changing. The conduct of its businesses and the organization of its workplaces will likely continue to change if Polish industry is to function effectively in the global economy.

### REFERENCES

Boyacigillar, N.A., Kleinberg, J., Pillips, M.E. and Sackman, S.A. 1996. AConceptualizing culture in international business research.@ In B.J. Punnett and O. Shenkar (Eds.), <u>Handbook of International Business Research</u>, Blackwell.

Geertz, C. (1973). The interpretation of cultures. New York: Basic Books.

- Geertz, C. (1975). AOn the nature of anthropological understanding.@American Scientist, 63, 47-53.
- Harpaz, I. (1990). "The importance of work goals: An international perspective," Journal of International Business Studies, 1, 75-93.
- Hill, C.W. (1994). International business: Competing in the global marketplace. Homewood, IL: Irwin.
- Hofstede, G. (1980). <u>Culture's consequences: International differences in work-related values</u>. Newbury Park, CA: Sage.
- Hofstede, G. (1983). "The cultural relativity of organizational practices and theories," Journal of International Business Studies, Fall, 75-91.
- Hofstede G., Neuijen, B., Ohayv, D.D., and Sanders, G. (1990). "Measuring organizational cultures: A qualitative and quantitative study across twenty cases," <u>Administrative Science Quarterly</u>, 35(2), 286-316.
- Kelly, R.M. (1985). "The Associate Group Analysis method and evaluation research," <u>Evaluation</u> <u>Review</u>, 9:1 (February), 35-50.
- Kerr, I. (1960). Industrialization and industrial man. Cambridge, MA: Harvard University Press.
- Mead, R. (1994). International Management: Cross-cultural dimensions. Oxford: Blackwell Business.
- Miller, G. A. (1967). "Psycholinguistic approaches to the study of communication." In D. Arm (Ed.), Journeys in science. Albuquerque: University of New Mexico Press.
- Namenwirth, J.Z. and Weber, R.B. (1987). Dynamics of culture. Boston: Allen & Unwin.

Noble, C. (1952). "An analysis of meaning," <u>Psychological review</u>, 54, 421-440. Ohmae, K. (1990). <u>The borderless world</u>. New York: Harper Business.

- Osgood, C.E., Suci, G.J., and Tannenbaum, P.H. (1957). <u>The measurement of meaning</u>. Urbana, IL: University of Illinois Press.
- Malpass, R. And Poortinga, Y. (1986). AStrategies for design and analysis.@ In Lonner, W.J. and Berry, J.W. (Eds.) <u>Field methods in cross-cultural research</u> (pp. 47-83). Beverly Hills, CA: Sage.
- Ronen, S. and Shenkar, O. (1985). "Clustering countries on attitudinal dimensions: A review and

Differing Interpretations of Key Management Terms: Old Versus New Poland

synthesis." Academy of Management Review, 10(3), 435-454.

- Schneider, D. (1976). ANotes toward a theory of culture. In K. Basso & H. Selby (Eds.), <u>Meaning</u> <u>in anthropology</u> (pp. 197-220). Albuquerque, NM: University of New Mexico Press.
- Schwartz, S.H. (1994). ACultural dimensions of values: Towards an understanding of national differences.<sup>@</sup> In U. Kim, H.C. Triandis, C. Kagitcibasi, S.C. Choi, and G. Yoon (Eds.), <u>Individualism and collectivism: Theoretical and methodological issues</u> (pp. 85-119), Thousand Oaks, CA: Sage.
- Smith, P.B., Dugan, S. And Trompenaars, F. (1996). ANational culture and the values of organizational employees,@Journal of Cross-Cultural Psychology, 27(2), 231-264.
- Szalay, L.B. (1993). A The subjective worlds of Russians and Americans: A guide for mutual understanding. Chevy Chase, MD: Institute of Comparative Social and Cultural Studies.
- Szalay, L.B. and Bryson, J.A. (1974). "Psychological meaning: Comparative analyses and theoretical implications," Journal of Personality and Social Psychology 30, 860-870.
- Szalay, L.B. and Deese, J. (1978). <u>Subjective meaning and culture: An assessment through word associations</u>. Hillsdale, NJ: Lawrence Erlbaum/Wiley.
- Szalay, L.B. and Kelly, R.M. (1988). "Political ideology and subjective culture: Conceptualization and empirical assessment," <u>The American Political Science Review</u>, 76, 585-
- Szalay, L.B. and Maday, B.C. (1973). "Verbal associations in the analysis of subjective culture," <u>Current anthropology</u>, 14 (February-April), 151-173.
- Tolman, E. (1948). "Cognitive maps in rats and men," Psychological review, 55, 189-208.
- Triandis, H. and Vassiliou, V. (1967). <u>Componential analysis of subjective culture</u>. Urbana, IL: Univ. of Illinois.

Triandis, H.C. (1972). <u>The analysis of subjective culture</u>. New York: Wiley. Triandis, H.C. (1995). <u>Individualism & collectivism</u>. Boulder, CO: Westview.

Trompenaars, F. (1993). <u>Riding the waves of culture</u>. London: Brealey.

Whorf, B.L. (1956). Language, thought, and reality. New York: John Wiley.

## Table 1 RELATIVE SALIENCE OF KEY MANAGEMENT THEMES

### Polish 1989Polish 1997 American

the marketcompetitionachievementcareercompanyprofitsachievement profitsownerprofessionalismtrainingcareercompanythe marketperformance

# Table 2MANAGEMENT THEMES THAT CHANGED MOST IN SALIENCE1989 - 1997

Top Five SALIENCE Rank GAINERS:

Top Five

MOST SALIENT

employee training competition work group security

### Top Five SALIENCE Rank LOSERS:

duty order consultation power seniority

### Appendix ASSOCIATIVE GROUP ANALYSIS: DATA ANALYSIS ILLUSTRATION

Table A-1 shows the 1997 response list for the theme Acompany@ Table A-2 shows the components of the theme Acompany@

These tables support the construction of the bar chart in Figure 2, which reveals the relative salience of each particular content category for the given theme word. It introduces new precision to our understanding of the components of meaning for theme word **A**company@in the minds of young Poles and Americans.

Table A-1
SCORED RESPONSES TO THE STIMULUS WORD COMPANY (firma)
1997

Polish association		English translation		Score
akcje		shares		10
aktywa	assets		10	
awans		promotion		10
bank		bank		9
biuro		office		30
biznes		business		11
branża		branch of industry		11
budynek		building		7
cel(e)		goal		10
dochód(y)		income	29	
dom		house		12
działalność		activity	36	
duża		large		10
fabryka	factory	6		
film(tytuł)		a movie (titled AThe Firm@)		13
finanse	finance	es	10	
giełda		stock exchange		9
gospodarka		economy		11
grupa(ludzi)		group		4
handel		trade		25
handlowa		commercial		13
image		image		8
innowacyjność	innova	tion	6	
instytucja		institution		7
interes(y)		business dealings		16
inwestycje		investments		10
jakość		quality		17
jednostka organizacyj	na	unit		11
kapital		capital		10
kariera		career		10
kierownk(ctwo)		manager		6

klient(ci)	client		9
COMPANY	Firma (continued)		-
			~
Polish association	English translation		<u>Score</u>
kodeks handlowy	commercial code		11
komputer	computer		9
konferencja	conference		6
konkurencja	competition		19
konto	account		10
koszty	costs		7
krzak	bush		13
ludzie	people		56
logo	logo		18
lojalność	loyalty	01	8
majątek	fortune	21	0
mała	small		8
marka	brand name		32
marketing	marketing		19
menadźer	manager		10
miejsce pracy	place of work		61
moźliwośći	capabilities		6
my	we		7
nazwa	name	<i>.</i>	77
nowoczesność	modern	6	-
obowiązek	duty		6
obroty	turnover		8
ochrona prawna	legal protection		7
organizacja	organization		68
państwowa	state	-	11
pasywa	liabilities	9	_
personel	personnel		7
pieniądze	money	_	95
plan(y)	plan(s)	7	
podmiot gospod	economic agent		7
podatki	taxes		9
pomysły	ideas		12
praca	work		129
pracodawca	employer		16
pracownicy	employees		40
prestiź	prestige		10
problem(y)	problem(s)		3
produkcja	production		22
produkt(y)	product(s)		9
prywatna	private		26
prywatyzacja	privatization		8
przedsiębiorczość	entrepreneurship		10
przedsiębiorstwo	enterprise		213

przedsięwzięcie reklama	undertaking advertisement		11 14
COMPANY	<b>Firma</b> (continued)		14
Polish association	English translation		Score
rozwój	development	42	
rynek	market	22	
ryzyko	risks		4
samochòd	car		6
siła	strength		5
spòłka	company	60	
spòłka akcyjna	public company	7	
sprzedaź	sales		5
strata(y)	losses		7
strategia	strategy		8
struktura	structure		16
sukces	success	8	
szkolenie	training		5
usługi(a)	services		13
usługowa	service company		14
wartość	value		7
wielkość	size		4
właściciel	owner		13
własna	one's own		16
własność	property		15
współpraca	cooperation		10
wyjazdy	travel		6
wynagrodzenie	remuneration		8
zagraniczna	foreign	9	
zakład(pracy)	place of work		17
zarobek(ł)	pay		18
zarząd	board		18
zarządzanie	management process		21
zasoby(ludzkie)	human assets		6
zatrudnienie	employment		24
zespòt(ludzi)	team		25
znak	trademark		31
źycie	life		9
zysk(i)	profits		66

3/3

# Table A-2 COMPONENTS OF PERCEPTION AND EVALUATION OF THE STIMULUS WORD 'TRAINING' (szkolenie)

Content Category	Old Polish	New Polish	American
underlying components	score	score	score
TRAINING szko	lenie		
<b>Political Party/Military</b> (partia/wajsko)	192	14	
<ul> <li>Po: military(wojsko)(101), party(partia)(38), concompleting military service(skończenie)(8), or submission(submisja)(7), duty(obowiązek)(6)</li> <li>Pn: duty(obowiązek)(14)</li> <li>A:</li> </ul>	discipline(dyscyplina)(8),		a)(9),
Learning (uczenie)	152	24	101
Po: studying at a university(studiowanie)(138), le Pn: getting to know(poznawanie)(16), studying a A: learn(ing)(69), study(ing)(32)	earning(uczenie się)(14)		101
Classroom Program (zajęcia)	64	153	119
<ul> <li>Po: courses(kursy)(54), lessons(lekcje)(10)</li> <li>Pn: courses(kursy)(76), lecture(wykład)(21), clas lecturing(wykładanie)(8), materials(materiał projector(rzutnik)(6), subject(przedmiot)(6)</li> <li>A: school(ing)(57), seminars(19), program(11), b</li> </ul>	y)(7), lesson subject(tem)	at)(6),	
Knowledge (wiedza)	61	192	33
Po: knowledge(wiedza)(33), information(informatheory(teoria)(6)	acje)(12), ideology(ideolo	ogia)(10),	
<ul><li>Pn: knowledg(wiedza)(133), news information(w theory(teoria)(9), ignorance(niewiedza)(9)</li><li>A: knowledge(23), extensive(10)</li></ul>	viadomośći)(25), informa	tion(informa	cje)(16),
<b>Preparing</b> (przygotowanie)	53	73	28
<ul> <li>Po: preparing(przygotowanie)(25), training(trenit Pn: training(trening)(18), exercise(ćwiczenia)(16 process(proces)(12), internship(praktyka)(14)</li> <li>A: preparation(ing)(19), begin(ning)(9)</li> </ul>	), preparing(przygotowar		
Skills/Qualifications (umiejętności/kwalificacje) Po: qualifications(kwalifikacje)(51) Pn: skills(umiejętności)(60), specialization(specja A: skills(64), technical(8)	51 llizacja)(8), talents(uzdoli	74 nienia)(6)	72

### TRAINING (continued-2)

Educating (edukacja)	48	351	184
<ul> <li>Po: teaching(uczenie)(26), extra education(dokształcanie)(22),</li> <li>Pn: a science education(nauka)(223), teaching(uczenie)(57), extra getting to know(poznawanie)(16), more education (douczanie educating(kształcenie)(10), education(edukacja)(8), help(pmote A: education(120), teach(ing)(32), help(ful)(13), institution(12), getting(12), getting</li></ul>	e)(11), oc)(6)		nie)(20),
Specialized type (specjale) Po: OSHA(BHP)(31), sanitary(sanitarne)(17) Pn: computer(komputerowe)(41), language(językowe)(15), OSHA A:	48 A(BHP)(	70 14)	
School (szkola) Po: school(szkoła)(38), higher education(wyższe wykształcenie)(8 Pn: school(szkoła)(68), university(uniwersytet)(16), pupil(uczeń)( A:		95	
Improvement/Development (polepszanie) Po: improvement (polepszanie) (35), calling someone an idiot(rob Pn: improvement of qualitifications(podnoszenie kwalifakacji)(104 perfecting(doskonalenie)(73), development(rozwój)(58), cont quality(jakość)(9), betterment(ulepszanie)(6), effectiveness(eff perfection(perfekcja)(5) A: development(44), improvement(16), growth(11), expansion(104))	4), tacts(zna fektywno	jmości)(9), ość)(6),	84
Waste of time (strata czasu) Po: boring(nudne)(32), whiner(maruda)(6) Pn: bore(nuda)(18), lots of time(duzo czasu)(17), loss of time(stra A:	38 ata czasu	51 )(16)	
Professional/Management (zawodowe/menażer) Po: professional(zawodowe)(25), profession(zawód)(9) Pn: professional(zawodowe)(60), manager(menadżer)(13) A: management(21), supervision(9)	34	73	30
Teacher (nauczyciel) Po: teacher(nauczyciel)(16), professor(professor)(6), scholar(nauk Pn: lecturer(wykładowca)(11), lecturer(lektor)(8), instructor(inst teacher(nauczyciel)(6) A:	, ,	,	
<i>Entertainment (wyjazd)</i> Po: trip(podroż)(11), vodka(wódka)(6) Pn: excursion(wyjazd)(49), entertainment(rozrywka)(11), rest(odp	17 poczynek	82 x)(9), play(zab	 awa)(7),

drunk(pijaństwo)(6)

### TRAINING (continued-3)

<i>Conference</i> ( <i>zebranie</i> ) Po: conference(konferencja)(11), lecturing conference(kurso Pn: meeting(spotkanie)(10), to participate(uczestniczyć)(8), gatherings(zjazdy)(7), meeting(zebranie)(7), discussion	delegations(del		
<i>Other (inne)</i> Po: animal training(tresura zwierzą)(13) Pn: driver=s license(prawo jazdy)(12), dogs(psa)(5)	13	17	
<i>Experience (doświadczenie)</i> Po: experience(doświadczenie)(8) Pn: experience(doświadczenie)(26) A: on-the-job(25), experience(20)	8	26	45
<b>Testing</b> (ocena) Po: test(test)(7) Pn: exam(egzamin)(11), grade/evaluation(ocena)(7) A: testing(12), formal(10), performance(8)	7	18	30
Advancement/Reward (postęp) Po: Pn: promotion(awans)(33), money(pieniądze)(25), possibilit award(nagroda)(13), salary(zarobki)(11), diploma(dyple change of work(zmiana pracy)(7), advantage(przewaga prestige(prestiż)(6), satisfaction(satysfakcja)(6) A: advancement(ed)(13), career planning(9)	om)(8), better jo	ob(lepszej p	22 pracy)(7),
Job (praca) Po: Pn: company(firma)(45), employee(pracownik)(45), work(p group(grupa)(8), people(ludzie)(6) A: job(28), work(12)	 raca)(29), staff(	143 (kadra)(11),	40
Cost/Investment (koszt/inwestycja) Po: Pn: investment(inwestycja)(20), costs(koszty)(16), expense( A:	 wydatek)(6)	75	
<i>Necessary (potrzeba)</i> Po: Pn: necessary(potrzeba)(23), useful(pozyteczne)(15) A: necessary(29), essential(12), lacking(7), required(7)		38	<u> </u>

918 2020 843

### Table A-2 COMPONENTS OF PERCEPTION AND EVALUATION OF THE STIMULUS WORD 'COMPANY' (firma)

Content Category underlying components	Old Polish score	New Polish score	American score
<u>COMPANY</u> firma			
Firm (przedsiebiorstwo) Po: enterprise(przedsiębiorstwo)(124), business(biznes Pn: enterprise(przedsiębiorstwo)(213), company(spółk business(biznes)(11), type of industry(branża)(11) gospodarczy)(7), institution(instytucja)(7), public A: firm(92), business(66), corporation(50), entity(19) multinational(11), institution(10)	a)(60), economy(go , economic agent(p company(spółka ak	ospodarka)(1 odniot cyjna)(7)	1),
Profits/Outputs (zysk) Po: profit(zysk)(60), money(pieniądze)(43), products(p Pn: money(pieniądze)(95), profit(zysk)(66), income(de goal(cel)(10), product(s)(produkt(y))(9), wealth(r A: profits(able)(51), goals(22), product(20)	ochód)(29), earning		
<ul> <li>Facility (zaklad pracy)</li> <li>Po: workplace(zaklad pracy)(102)</li> <li>Pn: place of work(miejsce pracy)(61), office(biuro)(30 building(budynek)(7), factory(fabryka)(6)</li> <li>A: place of employment(11)</li> </ul>	102 )), workplace(zaklad	121 l pracy)(17),	11
Brand name (znak) Po: trademark(znak firmowy)(63), trademark(znak)(16 identification(identyfikacja)(7), advertisement(rek Pn: name(nazwa)(77), brand name(marka)(32), tradem advertisement(reklama)(14), image(image)(8) A: image(9)	lama)(6)		9
<ul> <li>Business Activity (działalność)</li> <li>Po: production(produkcja)(20), services(usługi)(15), merchandise(toware)(8), expert(ekspert)(7), activity marketing(marketing)(7), to produce(produkowade)</li> <li>Pn: activity(działalność)(36), trade(handel)(25), market competition(konkurencja)(19), marketing(marketing dealing(s)(interes(y))(16), services(usługi)(13), conclient(klient)(9), turnover(obroty)(8), sell(sprzeda)</li> <li>A:</li> </ul>	ities(czynności)(7), ć)(7) et(rynek)(22), produ ng)(19), business ommercial code(kod	-	-

### **COMPANY** (continued-2)

<ul> <li>Types (rodzaje)</li> <li>Po: foreign-owned Polish(polonijna)(23), law(prawna)(1 trading(handlowa)(8), consulting(konsultingowa)(8)</li> <li>Pn: service company(usługowa)(14), the movie The Firm state(państwowa)(11), foreign(zagraniczna)(9)</li> <li>A: IBM(8)</li> </ul>	), foreig	n(zagranicz	zna)(6)	8
Reputation (reputacje) Po: quality(jakość)(43), good(dobry)(16), solid(solidna)(12), Pn: quality(jakość)(17), prestige(prestż)(10), strength(sił A: power(ful)(10), impersonal(8)	0	77 me(dobreii	32 mię)(6)	18
<ul> <li>Entrepreneurship/Innovation (przedsiębiorczość)</li> <li>Po: entrepreneurship(przedsiębiorczość)(23), intent(inicjiindependence(niezalożność)(12), creativity(kreatywe)</li> <li>Pn: development(rozwój)(42), ideas(pomysły)(12), underentepreneurship(przedsiębiorczość)(10), plans(planamodernity(nowaczesność)(6), possibilities(możliwosta)</li> <li>A:</li> </ul>	ność)(6) rtaking( y)(7), in	przedsięwz		 ć)(6),
<i>Job/Work</i> ( <i>praca</i> ) Po: work(praca)(33), employment(zatrudnienie)(13) Pn: work(praca)(129), employee(pracownicy)(40), employ A: jobs(21), work(21), employees(9)	46 oyment(	193 zatrudnieni	51 ie)(24)	
<ul> <li>Costs/Risks (koszty/ryzyko)</li> <li>Po: taxes(podatek(i))(18), troubles(kłopoty)(9), bankruptoy(bankructwo)(8)</li> <li>Pn: taxes(podatki)(9), costs(koszty)(7), legal protection(risks(ryzyko)(4), problems(problemy)(3)</li> <li>A:</li> </ul>		• • •		 ata)(7),
Organized group (grupa) Po: organization(organizacja)(26), people(ludzie)(13) Pn: organization(organizacja)(68), people(ludzie)(56), te structure(struktura)(16), contact(krzak)(13), house( organizacyjna)(11), cooperation(wyspółpraca)(10), us(my)(7), conference(konferencja)(6), human resou training(szkolenie)(5), group of people(grupa ludzi) A: organization(ized)(117), group(15), family(12), group team(10), body(9)	dom)(12 life(życi urces(za (4)	2), organiza e)(9), perso soby ludzki	ational unit(j onnel(person ie)(6),	
<b>Privately owned</b> (własność prywatna) Po: private(prywatna)(37)		37	50	

Pn: private(prywatna)(26), own(własna)(16), privatization(prywatyzacja)(8) A:

## COMPANY (continued-3)

Boss/Employer (szef/pracodawca)	25	84	51
<ul> <li>Po: boss(szef)(19), hierarchy(hierachia)(6)</li> <li>Pn: managing(zarządzanie)(21), board(zarząd)(18), employer(pra owner(właściciel)(13), manager(menadżer)(10), boss(kierow A: employer(32), work for(12), management(7)</li> </ul>		)(16),	
Capital/Finances (kapitał)	25	109	
<ul> <li>Po: property(vłasność)(11), capital(ism)(kapitał(izm))(14)</li> <li>Pn: property(vłasność)(15), account(konto)(10), assets(aktywa)( finances(finanse)(10), investment(inwestycja)(10), bank(bank shares(akcje)(10), stock exchange(giełda)(9), value(wartość)</li> <li>A:</li> </ul>	k)(9), liab	-	
Salary/Benefits (zarobki/korzyści)	23	29	27
<ul> <li>Po: earnings(zarobki)(16), benefits(korzyści)(7)</li> <li>Pn: remuneration(wynagrodzenie)(8), computer(komputer)(9), ca travel(wyjazdy)(6)</li> <li>A: security(13), benefits(7), salary(7)</li> </ul>	ar(samocl	nód)(6),	
Career (kariera)	22	28	
Po: fame(sława)(16), satisfaction(satysfakcja)(6) Pn: career(kariera)(10), promotion(awans)(10), success(sukces)(4) A:	8)		
Loyalty (lojalność)	18	14	43
Po: certainty(pewność)(11), trust(zaufanie)(7) Pn: loyalty(lojalność)(8), duty(obowiązek)(6) A: loyalty(43)			
Size (rozmiar)	14	22	31
Po: small(mały)(14) Pn: big(duża)(10), small(mała)(8), size(wielkość)(4) A: large(13), big(9), small(9)			
Social Gathering (przyjaciele) A: friends(41), invitations(8), dinner(6), guest(6), dinner party(5)			<u> </u>
	1063	2102	870

Figure 1 MODEL OF ECONOMIC PARTICIPATION

### Figure 2 SEMANTOGRAPH OF THE THEME COMPANY

### Figure 3 SEMANTOGRAPH OF THE THEME THE MARKET

### Figure 4 SEMANTOGRAPH OF THE THEME TRAINING

### Figure 5 SEMANTOGRAPH OF THE THEME ACHIEVEMENT

Figure 6 SEMANTOGRAPH OF THE THEME *PROFIT*