# Critical Analysis of Heat Exchanger Cycle for its Maintainability Using Failure Modes and Effect Analysis and Pareto Analysis 

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#### Abstract

The Failure Modes and Effect Analysis (FMEA) is an efficient evaluation technique to identify potential failures in products, processes, and services. FMEA is designed to identify and prioritize failure modes. It proves to be a useful method for identifying and correcting possible failures at its earliest possible level so that one can avoid consequences of poor performance. In this paper, FMEA tool is used in detection of failures of various components of heat exchanger cycle and to identify critical failures of the components which may hamper the system's performance. Further, a detailed Pareto analysis is done to find out the most critical components of the cycle, the causes of its failures, and possible recommended actions. This paper can be used as a checklist which will help in maintainability of the system.


Keywords-FMEA, heat exchanger cycle, Ishikawa diagram, Pareto analysis, risk priority number.

## I. Introduction

HEAT exchangers (HEs) are devices which serve as a medium for heat exchange between two streams without mixing. In HEs, there are basically no work interactions, and changes in kinetic and potential energy are negligible for each fluid stream. The heat transfer between the two fluids takes place within the device and to avoid any heat losses to the surrounding medium, the outer shell is well insulated [1].

The purpose of the HE cycle discussed in this paper is to provide hot water which is achieved by heating water at ambient temperature with the help of steam. Such cycles are widely used in various industries such as hotel industry (hot water for geyser), food industry (hot oil for frying), brew industry (heat recovery systems), etc.

The performance of such a cycle is of utmost importance and it requires high maintenance. A plate type HE is used in the process.

FMEA is an analytical tool which is widely used to carry out the risk analysis of any process. Carrying out FMEA helps in identifying the various failure modes and the critical ones.

[^0]This helps in achieving disturbance free operation of the system.

## II. Process Description

Referring to P\&I (Piping and Instrumentation) diagram, the process flow is explained below.

The HE cycle is used to heat water with the help of steam. The cycle discussed in the paper proceeds as follows:

1) At the inlet of steam header, steam at the order of 15 barG is available.
2) Steam is made to enter the system with the help of a piston valve. The separator on the line serves the purpose of removing any moisture present in steam and sends pure steam ahead.
3) After the separator, a Pressure Reducing Valve (PRV) is used to reduce the steam pressure to 8 barG. This is required considering the pressure losses in the line and the requirements of steam pressure further in the line.
4) Just after the PRV, a safety valve is installed to ensure that 8 barG steam is sent ahead if the PRV fails. The safety valve's set-point is set to 8 barG and it relieves pressure when the set-point is crossed.
5) The maximum inlet pressure to the HE as per design is 3 barG. To achieve this, an electro-pneumatic control valve is used along with Proportional-Integral-Derivative (PID) controller (D-TRON, Forbes Marshall make). The feedback of pressure at downstream of control valve is given to PID controller which in turn controls the operation of the control valve to maintain 3 barG pressure.
6) Water at ambient temperature is pumped from a water tank. A normal water pump is used for this purpose. To achieve a stable flow, a piston valve is used to keep the flow constant.
7) The water gets heated through the HE. The feedback of the hot water temperature is given to a PID controller wherein a set-point is set. Depending on the feedback of temperature, the controller regulates the operation of the electro-pneumatic control valve.
8) After the steam passes through the HE, to conserve energy, a condensate recovery system is used to convert steam into condensate and then to pump it to the drain header.
Such is the process flow of the HE cycle. Several components play crucial role in maintaining optimum performance of the system.


Fig. 1 P\&I Diagram

## III. FMEA ANALYSIS

FMEA is a useful tool for planning and performing preventive maintenance system in various industries. The technique for the first time by reliability engineers was based in the 1950 s to assess safety of military systems. After this, the method quickly spread in the United States and France. The method was developed and applied in the early 1960s by NASA. Later in the 1980s, the Germans used this technique in its chemical and nuclear industries [2]. This method is widely used in electronics, chemical and other manufacturing sectors for identifying, prioritizing and resolving failures, defects and potential problems.

The FMEA method involves identification of failure modes of all components in the system and calculation of Risk Priority Number (RPN) for each failure and it is calculated from three factors: Severity (S), Occurrence (O), and Detection (S) [2].

$$
\begin{equation*}
R P N=\mathrm{O} * S * D \tag{1}
\end{equation*}
$$

Each of the three factors $(\mathrm{O}, \mathrm{S}$, and D$)$ are rated on a scale of 1 to 10 . Occurrence Probability ( O ) is indicating the possibility to occur an incident. Table I shows the criteria for the same.

Consideration of the severity level (S) is very important. If severity level is 9 or 10 , regardless of RPN, its cause should be investigated immediately. Table II shows the criteria for deciding the severity of a failure mode.

TABLE I
Criteria for Occurrence Probability [2]

| Criteria to evaluate Occurrence Probability in <br> FMEA method <br> Description | Scale |
| :---: | :---: |
| Failure occurrence is very likely | 10 |
| Failure occurrence is likely | 9 |
| Failure occurrence possibility is very high | 8 |
| Failure occurrence possibility is high | 7 |
| Failure occurrence possibility is medium | 6 |
| Failure occurrence possibility is low | 5 |
| Failure occurrence possibility is very low | 4 |
| Failure occurrence possibility is rare | 3 |
| Failure occurrence possibility is very rare | 2 |
| Failure occurrence is unlikely | 1 |

TABLE II
CRITERIA FOR SEVERITY [2]

| Criteria to evaluate Severity in FMEA method <br> Description |  |
| :---: | :---: |
| Complete failure of the system | 10 |
| Severe damage to the system | 9 |
| Damage to system is too high | 8 |
| Damage to system is high | 7 |
| Damage to system is medium | 6 |
| Damage to system is low | 5 |
| Damage to system is very low | 4 |
| Minor damage to system | 3 |
| Very minor damage to system | 2 |
| No damage | 1 |

Detection probability (D) means how likely an incident or failure is discovered after the fact at a specified time. Table III shows the criteria for the same.


Fig. 2 Steps for FMEA [3]


Fig. 3 Ishikawa Diagram of failures

The components that play significant roles in the HE cycle are as follows:

1. Control Valve
2. Piston Valve
3. Feed Water Pump
4. Condensate recovery system
5. PID Controller
6. Separator
7. HE
8. Safety Valve
9. PRV
10. Pressure Transmitter (PT) and Temperature Transmitter (TT)
The failures of each component are identified and enlisted and the same is represented in the form of an Ishikawa diagram as shown above. With the help of failures of components, the FMEA sheet is prepared. One of the significant features of the FMEA sheet is the RPN which is found based on S, O, D values. The values for S, O, D are based on judgment and are given with the help of guidance from industry experts in the same field. For the FMEA sheet
prepared in this paper the RPN limit value is considered to be 125 assuming average value for each parameter S, O, D. From (1),

$$
R P N=5 * 5 * 5=125
$$

The failures having RPN greater than 125 are considered for investigation.

Table IV is FMEA sheet of various failure of the components of the cycle. In the RPN column, the failure modes having RPN $>125$ are highlighted by orange color. The failure modes having RPN $<125$ with their severity of either 9 or 10 are highlighted by yellow. These highlighted failure modes are of importance and should be taken care of. Hence, recommended actions are given to assess these failures.

TABLE IV
FMEA Sheet of HE Cycle


## IV. Pareto Analysis

Using FMEA, RPNs have been assigned to failures of all components. To identify the critical component which can
hamper performance of HE cycle or lead to downtime, Pareto analysis is done. According to the Pareto principle, only few factors are responsible for producing most of the problems.
$80 / 20$ rule is applied in Pareto analysis which states that $80 \%$ of the key problems are produced by $20 \%$ causes. If these critical causes are tackled and necessary actions are taken, probability of success is higher [4].

## Step I: Pareto analysis of components of HE cycle

To find out critical component that causes major problems in working of HE cycle, Pareto analysis is carried out. For that, count is made by taking RPN values $>125 \&$ severity (S) of failures (Refer FMEA Sheet) equal to 9 or 10. The cumulative count and the $\%$ cumulative count are then calculated.

TABLE V
Count of Defects in Components of HE Cycle

| Component Name | Count | Cumulative <br> Count | \% Cumulative <br> Count |
| :---: | :---: | :---: | :---: |
| Feed Water Pump | 6 | 6 | 31.58 |
| Piston Valve | 4 | 10 | 52.63 |
| Condensate Recovery System | 3 | 13 | 68.42 |
| Control Valve | 2 | 15 | 78.95 |
| PID | 2 | 17 | 89.47 |
| HE | 1 | 18 | 94.74 |
| Pressure \& Temperature transmitter | 1 | 19 | 100 |
| Separator | 0 | 19 | 100 |
| Safety Valve | 0 | 19 | 100 |
| PRV | 0 | 19 | 100 |

From the above table, Pareto diagram of components of HE Cycle is plotted.


Fig. 4 Pareto analysis of components of HE cycle
From Fig. 4, it is observed that major problems are caused due to failure of feed water pump. Hence, the feed water pump is identified as the critical component of the heat exchanger cycle. In further steps, necessary actions have to be taken to overcome failure due to feed water pump.

## Step II: Pareto Analysis of Failures of Feed Water Pump of HE Cycle

In this step, critical failure of feed water pump which is responsible for major problems of feed water pump and ultimately HE cycle is to be identified. For this purpose, RPN number is taken as count of failures from FMEA sheet. The cumulative count and the $\%$ cumulative count are then calculated.

TABLE VI
Count of Failures of Feed Water Pump

| Failure of FWP | Count | Cumulative <br> count | Cumulative <br> count |
| :---: | :---: | :---: | :---: |
| Mechanical Seal Failure | 280 | 280 | 29.66 |
| Shaft failure | 140 | 420 | 44.49 |
| Magnetic Switch failure | 135 | 555 | 58.79 |
| Impellor failure | 108 | 663 | 70.23 |
| Contactor failure | 81 | 744 | 78.81 |
| Leakage | 80 | 824 | 87.29 |
| FWP not working | 60 | 884 | 93.64 |
| Bearing failure | 60 | 944 | 100 |

From Table VI, Pareto diagram of failures of Feed Water Pump is plotted.


Fig. 5 Pareto analysis of failures
TABLE VII
Rating for Causes of Mechanical Seal Failure

| Cause | Rating |
| :---: | :---: |
| Dry running of pump | 9 |
| Pump vibration | 9 |
| Poor Lubrication | 8 |
| Particle deposition like dirt | 7 |
| Poor Venting | 8 |
| Wearing of seal | 7 |
| Clogging of seal | 6 |
| High pressure in chamber than allowable limit | 6 |
| Excessive temperature due to friction | 6 |

From Fig. 5, it is observed that one of the main causes of failure of Feed Water Pump is mechanical seal failure. Ultimately, mechanical seal failure is responsible of majority problems in the working of HE cycle.

Hence, $20 \%$ causes responsible for $80 \%$ problems of HE cycle are obtained using the above Pareto analysis.

## Step III: To find causes of Mechanical seal failure

In this step, further 'Root Cause Analysis' is done to find out causes of mechanical seal failure of feed water pump. Major causes of mechanical seal failure of Feed Water Pump are [5]:

- Pump vibration
- Dry running of pump
- Poor lubrication
- Particle Deposition like dirt
- Poor venting
- Wearing of seal
- Clogging of seal
- High pressure in chamber than allowable limit
- Excessive temperature due to friction

Now, by rating these causes of failure on the scale of 1-10, priority can be given to overcome mechanical seal failure of feed water pump.
From Table VII, it can be concluded that, dry running of pump is a major cause of mechanical seal failure, and hence, necessary actions should be taken to overcome the same.

## V. Conclusion

The work shows the FMEA study of HE cycle. With the help of Ishikawa diagram, the failures are listed for each component of the cycle. Based on the RPN analysis, it is evident that the feed water pump is the most vital component of the HE cycle and should be addressed first. Further Pareto analysis shows that the mechanical seal failure is the most critical failure in the feed water pump. All the possible causes of this failure are listed as per their rating. Thus, this paper can serve as a checklist for identification of failure modes, their effects and the causes of the most critical failures in the HE cycle. This would in return help in maintainability of the system.

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