

Configuring Multimedia Playback

Using the multimedia feature in Elluminate *Live!* is an excellent way to bring interactive content into your sessions. Multimedia files in MPEG, MPEG 4, QuickTime and Shockwave Flash formats can be loaded into Elluminate *Live!* by the moderator. Elluminate's Collaborative Communication Framework (CCF) manages the bandwidth and provides detailed information for the moderator about when everyone has received the file so that playback can be initiated. For more information on the Multimedia feature in Elluminate *Live!*, visit our training website. You can view a short recording and download a Quick Reference Guide by clicking on the following link: <http://www.elluminate.com/support/docs/8.0/moderator.jsp>.

The following formats of multimedia files can be loaded in the Elluminate *Live!* session:

- Shockwave Flash Media Files (*.swf)
- MPEG (*.mpg, *.mpe, *.mpeg)
- QuickTime (*.qt, *.mov)
- MPEG4 (*.m4v, *.mp4)

Follow the steps below to test that you have the necessary multimedia players to view files of these types. Note: these steps are optional and not required to use Elluminate *Live!*

MPEG Files

MPEG is a common video file compression method. Go to <http://support.microsoft.com/support/mediaplayer/wmptest/samples/new/mediaexample.mpeg> to test an MPEG file. To obtain additional samples and information about multimedia formats supported by Windows Media Player visit <http://support.microsoft.com/kb/316992>

For Windows users, the default player is typically Windows Media Player.

- Go to <http://www.microsoft.com/windows/windowsmedia/default.mspx> to download and install Windows Media Player
- To make Windows Media Player your default MPEG player visit <http://support.microsoft.com/kb/271949>.

For Mac users, the default player is typically QuickTime. The newest version of QuickTime should be included in your software updates from Apple.

- Visit <http://www.apple.com/quicktime/download/> to upgrade QuickTime on your Mac

Your computer may play this file in a different media player. Depending on your computer configuration, we cannot ensure the compatibility with this media player and Elluminate *Live!*

QuickTime Files

QuickTime is Apple Computer's standard for integrating full-motion video and digitized sound into applications. Visit <http://www.elluminate.com/support/video/mov.jsp> to test QuickTime file. To obtain additional samples and information about multimedia formats supported by QuickTime visit <http://support.apple.com/kb/HT1425>.

For Windows and Mac users, the default player is Apple's QuickTime Player.

- [Download and install](#) QuickTime Player

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Shockwave Flash Files

Shockwave Flash is a file format for delivering interactive vector graphics and animations over the World Wide Web. To test a Shockwave Flash file visit

<http://www.elluminate.com/support/video/flash.jsp>. To obtain additional Shockwave Flash samples visit <http://www.adobe.com/support/documentation/en/flash/samples/>.

If your current Internet browser is not configured to play Shockwave Flash files, you will automatically be prompted to install the Shockwave Flash Player. Alternatively, you can also visit <http://www.adobe.com/shockwave/download/> prior to your session.