Florida ILLiad Users Meeting

December 8, 2006

Transforming Document Delivery

&

Resource Sharing

for today and the New Year…

Presented 12/9/06 by Cyril Oberlander

Director of Interlibrary Services

University of Virginia Library

Rethinking

Who wants to rethink our work?

▸ Bylaws
▸ Committees
  Codes, Guidelines, and
▸ Technical Standards Committee
  Cooperative Collection Development Committee
  Education and
▸ Training Committee
  Executive Committee
  Interlibrary Loan Committee
  International ILL Committee
  Legislation and
▸ Licensing Committee
  Membership Committee
▸ Nominating, 2007
  Preconference Planning, ILL 101, Washington DC, 2007
  Yin & Yang Preconference
▸ Planning, Washington, DC, 2007
▸ Research and Statistics
  Rethinking Resource Sharing Policies Committee
    Rethinking
▸ Resource Sharing
▸ Publications
  Vendor Relations Committee
  Virginia

ALA Home · RUSA · STARS · Our Section · Committees · Rethinking Resource Sharing Policies Committee

Rethinking Resource Sharing Policies Committee

Charge:

- To develop and maintain policies and documentation related to the ongoing activities of the Initiative.
- To manage all policy issues related to the Rethinking Resource Sharing Initiative and produce documentation as needed.
- To facilitate communication and integration of Rethinking Resource Sharing Initiative effort across STARS, and with other Rethinking Resource Sharing entities, including the Rethinking Resource Sharing Steering Group.

Chair:
Gina A. Persichini (Chair, 2...
E-mail: gina.persichini@librar...

Link to Current Roster
This information is password...
don't know, or haven't recei...

The Rethinking Resource Sha...
working groups affiliated with...
those issues have upon both t...
expanded resource sharing id...

Please see the files below for...

Related Files

RRS NISO Workshop Discovery to Delivery, Candy Zemon, November 3, 2006
Getting What You Want, Candy Zemon & Gail Wanner, LITA National Forum, October 28, 2006
7th Nordic NVBF ILL Conference, 3 Oct 2006, Anne Beaubien Powerpoint
It's Time to Think Again about Resource Sharing: A Discussion Paper (PDF File)
Hot Topics Discussion Notes (ALA Annual 2006)
Rethinking Resource Sharing: Cultural and Policy Issues – A Manifesto (brief)
Rethinking Resource Sharing Policies (June 16, 2006)
Functional Specification for the GET-IT Service

Rethinking Initiative / Forum:

What started as an ad hoc group of practitioners and vendors recently became task groups and an ALA committee that is serious about re-designing resource sharing workflow and systems.

Our Vision: Create a new global service framework that allows individuals to obtain what they want based on factors such as cost, time, format, and delivery. This framework will encompass promoting and exposing library services in a variety of environments.

More: http://www.ala.org/ala/rusa/rusaourassoc/rusasections/stars/starssections/committeesa/rrscomm/rrscomm.htm

Rethinking

Paraphrasing the **Cultural and Policy Issues** Manifesto:

1. Keep any service restrictions to the **lowest-possible-barriers-to-fulfillment**.

2. Expand and/or **provide delivery options**.

3. **Encourage global access**.

4. **Share resources and expertise**.

5. **Provide reference service opportunities** with any "can't supply" messaging.

6. **Offer fair or fee based service to non-authorized users**, in lieu of refusing service.

7. Make registration as easy as signing onto a commercial web service.

   Everyone can be a library user.

From:

Rethinking…

We are not alone...

LibraryFind™ http://osulibrary.oregonstate.edu/index2.h

FINAL REPORT: DECEMBER 2005
Bibliographic Services Task Force

http://libraries.universityofcalifornia.edu/sopag/BSTF/Final.pdf

...ormation Network for Electronic Services)

...eorgia Public Library Service, Georgia Library PINES is the

...mation and lending network for **252 libraries in 123 counties**…

...INES library card have access to materials beyond what is

DEFF workshop on Integrated Search   8

Next Generation of Federated Search
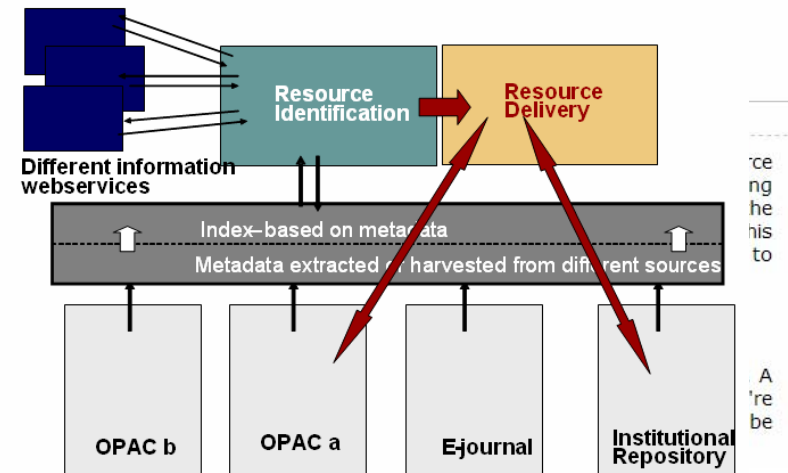
DANISH NATIONAL
LIBRARY AUTHORITY

Birte Christensen-Dalsgaard: Developing Denmark's Next Generation
Digital Library http://www.oclc.org/community/presentations/guests/christensen-dalsgaard.ppt

& more Rethinking…

http://worldcat.org/

Anybody have a clear idea where all this rethinking is going?

Service Framework?

A Service Framework for Libraries

Brian Lavoie
OCLC Online Comput
<lavoie@oclc.org>

Geneva Henry
Rice University
<ghenry@rice.edu>

Lorcan Dempsey
OCLC Online Comput
<dempseyl@oclc.org>

I. Introduction

Much progress has been
uneven, fragmented, and
services should be organ

"Libraries have not been idle in the face of the changes re-shaping their environments: in fact, much work is underway and major advances have already been achieved. But these **efforts lack a unifying framework, a means for libraries, as a community, to gather the strands of individual projects and weave them into a cohesive whole.** A framework of this kind would help in articulating collective expectations, assessing progress, and identifying critical gaps."

http://www.dlib.org/dlib/july06/lavoie/07lavoie.html

Recent discussions in a variety of areas underscore this point:

- *Institutional repositories*: what is the role of the library in collecting, managing, and preserving institutional scholarly output, and what services should be offered to faculty and students in this regard?

- *Metasearch*: how can the fragmented pieces of library collections be brought together to simplify and improve the search experience of the user?

- *E-learning and course management systems*: how can library services be lifted out of traditional library environments and inserted into the emerging workflows of "e-scholars" and "e-learners"?

- *Exposing library collections to search engines*: how can libraries surface their collections in the general Web search environment, and how can users be provisioned with better tools to navigate an increasingly complex information landscape?

Strategic Focus… What is our business?

What are Library Services

in an age of Information Service Ubiquity?

We are in the business of…

Lorcan Dempsey's weblog on Networkflows says…

*"Historically, users have built their workflow around the services the library provides. As we move forward, the reverse will increasingly be the case. On the network, **the library needs to build its services around its users' work- and learn-flows**."* http://orweblog.oclc.org/archives/000933.html

Local & Global Strategies

User Studies

•Study User-Library interactions

•Share results
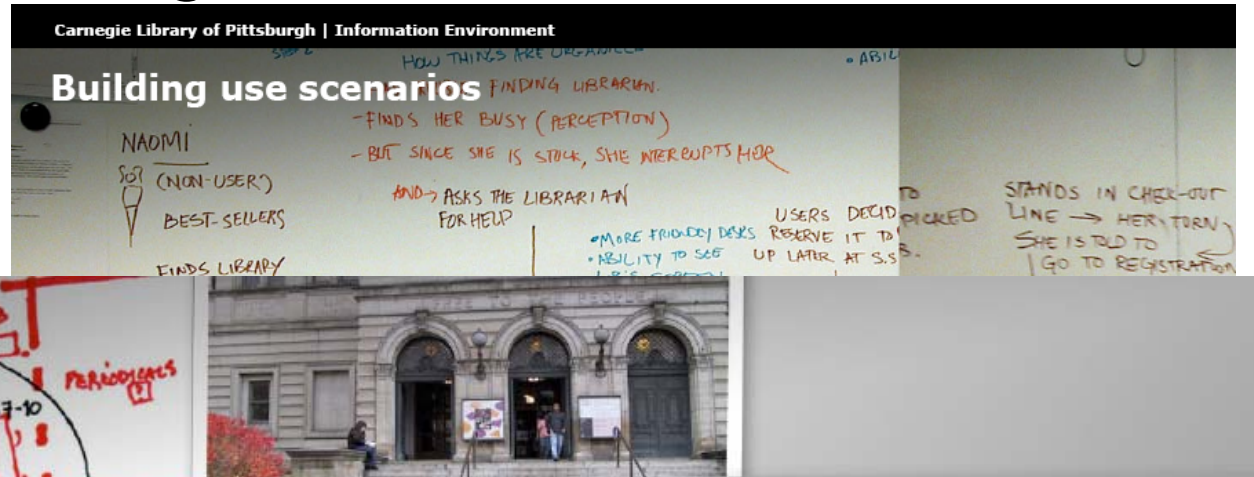
See Paul Gould's IDEA 2006 Presentation: http://www.maya.com/web/who/bios/who_bio_gould.mtml

Local & Global Strategies

& more User Studies…

Researchers & discovery services…
Research Information Network report published November 2006
http://www.rin.ac.uk/researchers-discovery-services

Key frustration for Researchers… *it isn't discovery*… **it's getting it**…
   "problem of subsequently accessing identified sources and materials"

Table 23: Key differences/similarities between researcher and librarian results

Theme	Researcher's results	Librarian's results	Divergence
Sources used	Top four sources are articles, monographs, chapters in books, conference proceedings	Top four same as researchers but more librarians suggest datasets are important compared to researchers.	Limited
Discovery services used	Most cited services are general and specialist search engines, and library portals.	Search engines hardly mentioned by librarians.	Fairly High
Advice/Guidance from Librarian	Researchers contact librarians very rarely.	Contact with researchers is ad-hoc. Some searches for senior academics.	Limited
Role of training	Limited number trained in using resource discovery sources but not seen as obstacle.	All involved in formal training on resource discovery skills for researchers but failing to reach targets.	High

Local & Global Strategies

Service Studies

Use the Internet Archive: http://www.archive.org/web/web.php

Evaluate Library & Other Web Services:
How has your Library added services at your site in the last 10 years?
How will it change each year ahead?

Google 1998-2000, the early years…
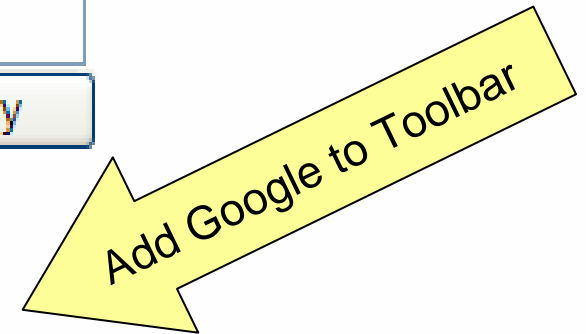
Search the web using Google

| Google Search | I'm Feeling Lucky |

Add Google to Toolbar

Simplification
Reduced text & links

Add Google Buttons To Your Browser

Add Free WebSearch To Your Site

Add Indexing Service

Google 2001-

Google

Web   Images   Video^New!   News   Maps   more »

[   ]

Google Search   I'm Feeling Lucky

Advanced Search
Preferences
Language Tools

BBC News | News Front Page | World   edit ⊠

Moscow inmates seize hostages

PM's 'pain' over college murder

Call for MP3 hearing risk warning

Chronicle.com - Today's News   edit ⊠

Education Department mined hundreds of students' records as part of FBI antiterrorist operation

Report blames college practices for limiting access of minority and low-income students

Brief intervention improves achievement of students subject to negative stereotyping, study finds

BBC News | Technology | World Edition   edit ⊠

November launch date for HD-DVD

Livedoor's Horie pleads innocence

China iPod labour lawsuit dropped

CNET News.com   edit ⊠

Photos of DIY full-size flight simulator

151 'Empire Strikes Back' changes

Wired News: Gadgets and Gizmos   edit ⊠

Finally, a Sirius IPod Threat

"Lovely Stilton," the Robot Said

Technology   edit ⊠

Planned Crash Ends Europe Lunar Mission
ABC News - all 575 related »

Atlantis countdown resumes
Register - all 517 related »

---

oss4lib - open source systems for libraries   edit ⊠

Will the defeat of 'Net Neutrality' hurt Open Source?

Slides from code4lib talk: Open Source in Armenia

code4lib -   edit ⊠

Code4Lib2006 Audio

book club

D-Lib Magazine   edit ⊠

D-Lib Funding

Building a Distributed, Standards-based Repository Federation: The China Digital Museum Project

A Service Framework for Libraries

OCLC News   edit ⊠

IFLA/OCLC Fellows for 2007 named

The Dewey Decimal Classification debuts in Vietnamese

OCLC Research   edit ⊠

PREMIS Data Dictionary wins 2006 Society of American Archivists' Preservation Publication Award

RLG DigiNews

PREMIS Forms New Editorial Committee

LITA Blog   edit ⊠

Building the "next generation" library catalog

Forum early-bird registration deadline extended

LITA to Sponsor an Emerging Leader

Weather   edit ⊠

Charlottesville, VA
67°F
Overcast
Wind: N at 0 mph
Humidity: 70%

Today   Tue   Wed   Thu
77° | 62°   72° | 55°   74° | 56°   79° | 59°

My del.icio.us   edit ⊠

[   ]   search

What is DjVu

The FRBR Blog

AIIM - The Enterprise Content Management Association

The Knowledge Tree

The New Research Summit

Scirus - for scientific information

blinkx.tv

Google Groups: Librarian Network

Gmail   edit ⊠

Inbox (81)   Hide preview

Google - Google Alert - mobile technology innovati   Sep 3
Google - Google Alert - library technology - Google   Sep 3

Sticky Note   edit ⊠

http://www2.sims.berkeley.edu/academics/courses/is202/f02/Assignments.html

http://blog.wired.com/gadgets/index.blog?entry_id=1481420

Babelfish   ⊠

Text to translate:

Local & Global Strategies

Communities & Content Studies

- What is happening to content?

- What interfaces and providers target communities?

Ask

- What role do we play in this environment?

- What role do they play in our work environment?

- Who's in our parallel universe?

Studying Emerging Content & Community
Library's collection and resources development focus on: Structured & Fee Content

Fee

Read "Can History be Open Source? Wikipedia and the Future of the Past" http://chnm.gmu.edu/resources/essays/d/42

What is our role with
       community content?

Library & Publishers

Unstructured

Structured

World Wide Web

RAPID GROWTH
Content: Email, Blogs, Wikis, SMS, Repositories, etc.
Finding Tools: Search Engines, Info. Visualization, Data Mining
Service: Online Communities, Portals, Communication, Social Networking

Free

Which Community?

& How do we adopt or support communities?

Wiki: social web editing
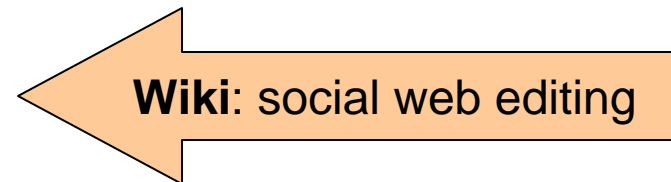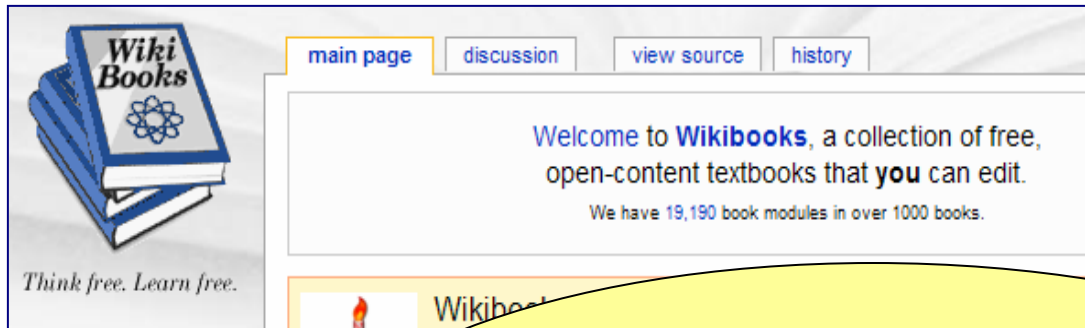
Which Community? Who decides?
- Anybody
- Specific and Scholarly?
- Text only? – Oral traditions, visual, etc.
- How many people know a local artist?
  Where do we find information about them?

CiteSeer: http://citeseer.ist.psu.edu

Author contributed digital libraries
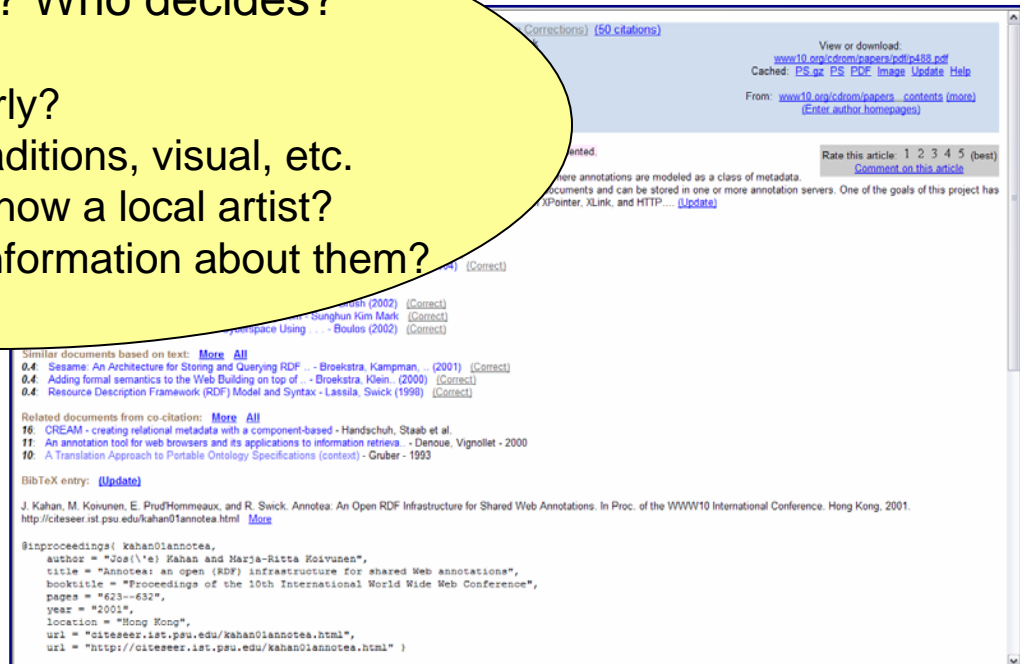
Community Content: Remaking of the BBC & Digital Britain

There are alternatives to Libraries for community content, information services, literacy programming, etc. BBC is a cultural content provider & much more…

Community Content: Elsevier: from Print to Scopus & Scirus…

Community Content: Elsevier: from Print to Scopus & Scirus…

SCOPUS™ Demo → Find out how to use Scopus

| Basic Search | Advanced Search |

Rich User/Community Experience Contextual Content

? Search Tips

Search for: [   ] in [Article Title, Abstract, Keywords ▼]
E.g., "heart attack" AND stress

[AND ▼] [   ] in [Article Title, Abstract, Keywords ▼]

[Search] [Clear]

Limit to: **Date Range** (inclusive)   **Document Type**
○ Published 1995

Learn about the development of Scopus & Scirus:
Scopus: How was it built: http://info.scopus.com/detail/built/
Scirus: About: http://www.scirus.com/srsapp/aboutus/

Scopus:

- Over 15K titles from 4K different publishers, includes 535 Open Access journals.

- 750 conference proceedings

- 600 trade publications

- 28 M abstracts

- 245 M references.

Scirus:

•Searches 250 M Science-specific Web pages.

Search Includes:

•83M .edu, 25M .org, 10M .ac.uk,

•22M .com, 6.5M .gov

•Many scholarly repositories indexed

SCIrus
for scientific information only

Latest Scientific News - from New Scientist

| About Us | Newsroom | Advisory Board | Submit Web Site | Help | Contact Us |

Basic Search   Advanced Search Search Preferences

[   ] [Search]
☑ Journal sources ☑ Preferred Web sources ☑ Other Web sources ☐ Exact phrase

Scirus has added new information sources. Read more.

Downloads | Subscribe to News Updates | User Feedback | Advertising
Tell A Friend | Terms Of Service | Privacy Policy | Legal

Powered by FAST © Elsevier 2006

Local & Global Strategies

Study Parallel Universe Communities

AIIM: www.aiim.org The Enterprise Content Management Association

"It's not enough to 'manage' content"

- Capture
- Manage
- Store
- Preserve
- Deliver
- Compliance
- Collaboration
- Cost
- Continuity

Janelle Julien wrote in the <u>AIIM Guide to ECM Purchasing,</u> 2007…

Web 2.0 Break time…

Raise your hands if… *(& keep them up)*

- You are reasonably confident you know what Web 2.0 means.

- You are a practicing Web 2.0 Librarianship?

Web 2.0 services

From "What is Web 2.0" by Tim O'Reilly 9/3/2005   http://www.oreillynet.com/lpt/a/6228

- Web as Platform (strategic positioning of services)

- Harnessing Collective Intelligence

- Data is the Next Intel Inside (service depends on data)

- End of the Software Release Cycle (daily operations & users as developers)

- Lightweight Programming Models

- Software Above the Level of a Single Device

- Rich User Experiences

cool hype or so what?

Data is out of the box, but is service?

Find in a Library with WorldCat®

**Next web 2.0 service…
Making our GET IT as easy as Ready to Buy?**

My Account   Help

Welcome, Cyril
If you are not Cyril, click here

Interlibrary loan practices handbook
by Virginia Boucher

Bookmark | Permalink

Type: English : Book
Publisher: Chicago : American Library Association, 1997.
ISBN: 0838906672   OCLC: 34617796

Subjects: Interlibrary loans -- United States -- Handbooks, manuals, etc. | Interlibrary Loans -- United States -- Handbooks. | Préstamo interbibliotecario -- Estados Unidos -- Manuales. | More ...

Ready to Buy?

No image available

Interlibrary Loan Practices Handbook...
Virginia Boucher
Best Price $9.50
or Buy New $45.00

Buy from amazon.com

Privacy Information

| Libraries | Details | Subjects | Editions | Reviews |

Adding Service…
like writing reviews
Web 2.0 Readers Service

Find in a Library anytime
with always-there browser tools

Learn more and download

Reader Reviews

Write an online review and share your thoughts with other readers.

Displaying Reviews **1** - **1** out of **1**

■■■■■ Basic Reference for ILL, 2006-09-10

Reviewer: **Cyril**

This is one of the standards for ILL shops to have handy for reference and training. It answers the basics of Interlibrary Loan operations, and can be supplemented with updated information by regional association websites, such as ALA RUSA STARS: http://www.ala.org/ala/rusa/rusaourassoc/rusasections/stars/rusastars.htm and IFLA Document Delivery and Resource Sharing Section: http://www.ifla.org/VII/s15/index.htm

Get It out there…

Resource Sharing migrations to participate in…

- Just in Time Acquisition / Purchase on Demand convergence
- Digitize on Demand convergence
  - Electronic Reserves
  - Digital ILL & Digital Libraries
  - Alternate Text Production
- Mobile Technology
- & workflow elements…
  - Direct to user shipping
  - Diversify resource base
  - Request for Service…
  - Copyright, Creative Commons, Digital Rights…
  - Others?

Resource Sharing migration:
Just in Time Acquisition / Purchase on Demand Convergence

Acquired by Library
28,805, 70%

ILL Borrowed
12,267, 30%
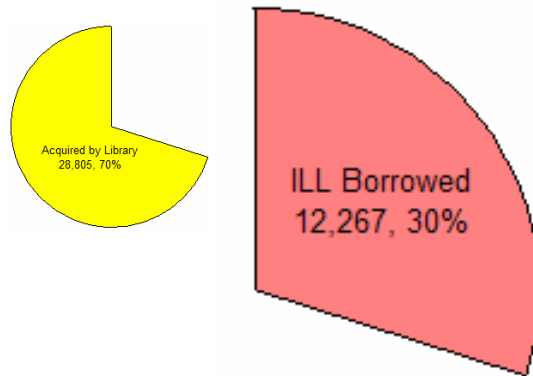
If we take our one week data….
We found that in our 246 requests in one week, only 24% were available to purchase new or used.
One academic library study found 95% availability from the Internet out-of-print book market. (Holley, Ankem, 2005)

	LoanAuthor	LoanTitle	LoanPublisher	PubDate	Purchase Express or Not ?	Lowest Price Purchase$	Source AL = Alibris AM = amazon	User says CitedIn	Status	Department
54	Low Donald Anthony.	History of East Africa /		1976		$19.89	AM	bibliography	FACULTY	POLITICS
55	Podhajsky, Alois.	The art of dressage : basic principles of riding and judging /		1976		$28.99	AM, AL=31.94		FACULTY	FRENCH
56	Stavropoulos, Christoforos, 1929-	Partakers of divine nature ... /	Light and Life Pub Co	1976		$49.00	AM, AL=$76.89		GRAD	RELIGIOUS STUDIES
57	Hinchliff, Peter Bingham.	Cyprian of Carthage and the unity of the Christian Church /	G. Chapman	1974		$63.00	AM	FirstSearch	GRAD	RELIGIOUS STUDIES
58	Weiss, Arthur, 1912-	O'Kelly's eclipse.		1968		$0.98	AM, AL=$2.95		FACULTY	FRENCH
59	Callahan, Daniel, 1930-	The secular city debate,		1966		$2.02	AL, AM=$9.99		GRAD	RELIGIOUS STUDIES
60	Young, Wayland Hilton, 1923-	Eros denied; sex in western society	Grove	1966		$2.95	AM, AL=$4.94	OCLC 534789	FACULTY	ENGLISH
61	Sweetman, Edward.	The unsigned New Zealand treaty ; a publication for the New Zealand centenary, 1840-1940,	Arrow Printery Pty	1939		$44.95	AL	OCLC 6141380	FACULTY	HISTORY
62	**Notes**		**Avg. Publication Date :**	**1992**	**Avg. Cost:**	**$31.79**	Total Cost for these 60 requests		**$1,907.31**	

Of 246 requests received in one week in October 2005, we removed requests from Law, Miller, for materials we owned, no CDs or PhDs, and only requests with an available purchase price in Amazon or Alibris. We estimate that about 60 requests per week can be purchased, roughly 24% of ILL loan requests, and about 37% of those are recently published (22 of 60 were published between 2000-2005).

Resource Sharing migration:
Just in Time Acquisition / Purchase on Demand Convergence

ILL Borrowing Workflow: Searching

ILL Borrowing Workflow: Details

ILL Borrowing Workflow: Possible Lenders

No holdings @ UVA
675 other holdings

LC Call Number

**Purchase on Demand
or
Just in Time Acquisition
&
Attach OCLC symbol ?**

or refer to selector?

DRAFT

Criteria for Collaborative Strategy Building
Machine Readable Collection Building Profile

Item Criteria
Availability
Classification: LC#
Condition
Cost
Cost at $500
Currency
Format
Use: Heavily Used
Imprint
Language
Level (Juvenile, Research)
Multi-Copy
Shelf Space: Only 1 copy
Subject Area

User Criteria
Added Copy
Buy or Borrow
Follows the collection policy
- Curricular
- New Dept./Faculty
- Subject Area
Status: UG, GR, Faculty, Staff, Cont.
Ed., non-affiliate.
Turnaround Time
User Suggested Time

Taskforce Findings / Proposal for a one year pilot

A. Maintain traditional workflow:

- Requests that start as ILL remain borrow, requests that start as Purchase Requests remain selector decision.

- Possibly adding a decision by the users to decide – recommending purchasing or recommending borrowing.

B. Pilot and assess ILL Purchase on Demand for:

- If the book is available for less than $8, ILL purchases the item, when the item is returned, we send it to selector to evaluate acquiring.

C. ILL converts ILL request to orders for available materials:

- For materials > $8 and < $50 with parameters…

	Cost per week	*Est. cost per year*
ILL	$79.49	$4,133.48
Collections >$8	**$1,808.30**	**$94,031.60**
Collections >$8 & <$50	**$663.38**	**$34,495.76**
Collections >$8 & <$50 & published within 5 yrs.	**$245.81**	**$12,782.12**

Just in Time Acquisition - Why not for Articles?

What makes Borrowing easier could also work for Lending…

If you have rights to lend your electronic resources… can we use
a Toolbar widget or OpenURL resolver to search & pull up the article to supply
a borrowing library – mediated or unmediated, send PDF to Odyssey, etc.

72048	Ethnic and Racial Studies	Teaching Ethnic and Racial Rel...	26	3	511-516	2003	jimbachmel	BMJ .	ial 7
72045	Ethnic and Racial Studies	Sociology and the teaching of e...	26	3	503-510	2003			
72031	Neurotoxicology	Predicted Mercury Concentratio...	22	5	691-697	2001			
72029	WATER QUALITY RESEARCH JO...	Development of a Wet Weather...	39	4	417-431	2004			

Button appears if:
- Publisher-ILLiad interoperable
  or
- Opens publisher journal website

International journal of osteoarchaeology

If we have to pay copyright of $33 (this example), plus any lender fees and turn-around times…

Then why not purchase the article directly from the publisher through ILLiad or the ILLiad-CCC Gateway, with payments using OCLC IFM or publisher tokens/accounts.

Interoperable means…
PDF downloaded into ILLiad

Journa ... ational education.
Journa ... osquito Control ...
Journa ... ar Neuropsycholo...
Mitigation and adaptation strategies for glo...

ELSEVIER **SCIENCE** @ **DIRECT**   **Register** or Login: [user name]   Pa

Home | **Journals** | **Books** | **Abstract Databases** | **My Profile** | **Alerts**

Quick Search: [ ] within [This Volume/Issue ▾] [Go] (?)

◀ previous volume/issue | volume/issue list | next ▶

NeuroToxicology

Copyright © 2005 Elsevier Inc. All rights reserved

Volume 22, Issue 5, Pages 555-724 (October 2001)

Delivered to Web
Automatic Patron Notification
Payment on Account or IFM

ghts ...	Edition	Publis...	Price
UR...		INTOX.	
SE...		INTOX	

# of Pages [7]
ISSN [0161813X]
OCLC Number [ ]
Terms [ ]

➕ Save Copyright Payment Information
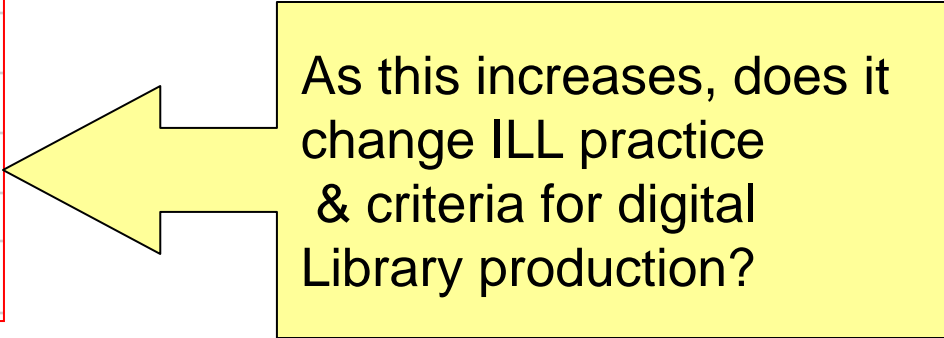
Resource Sharing migration…
Digitize on Demand Convergence

Future of Scanning, variables in the mix:

- Emerging large scale or collaborative projects: Google Book, Open Content Alliance, European Digitisation-on-Demand, Microsoft Book Scan, & more…

Google Book Study	Totals
Pre-1923 (1 year's requests)	1108
Sample study	459
Total in Google Book Search	12
Sample Ratio	2.61%
Estimate for Year	29

As this increases, does it change ILL practice & criteria for digital Library production?

- Strategic Infrastructure Re-design: As a result of many large scale projects, Libraries will be looking at the variety of scanning operations and starting to see an opportunity to re-focus their efforts.

- Service Convergence increasingly apparent:
  - Digital Library production is increasingly focused on digitize on demand service…
  - Interlibrary Loan and Document Delivery is increasingly focused on contributing to digital Libraries.

Resource Sharing migration…
Digitize on Demand Convergence: Digital ILL

Whenever possible, digitize on demand…

- digitize the item requested by your users or other library,

- & contribute the digital asset to a digital Library.

Why?

Since about 2000… PRE-1923 UVA requests (relying on OCLC pubdate data)

2,982 copies we borrowed, about 835 books in 05-06.
16,950 loaned items, 11,210 articles we copied/scanned
635 LEO articles we copied/scanned

How?

Institutional Approaches

- Library of Congress

- National Library of Australia

Cooperative Approaches

- European eTen Program: Digitisation on Demand (DOD)

- OCLC Digital Archive

Digital ILL: Scan on Demand pilot

Library of Congress: http://www.loc.gov/rr/loan/illscanhome.html

The Library of Congress >> Librarians & Archivists >> Interlibrary Loan

Interlibrary Loan

COLLECTIONS ACCESS, LOAN &
MANAGEMENT DIVISION

Home >> **Digital Interlibrary Loan**   Find [   ] in [Interlibrary Loan Pages ▾] **go**

Digital Interlibrary Loan

Small items that are too fragile to circulate on interlibrary loan are usually supplied through a photocopy. But photocopying often shortens the life of the original. The Library of Congress Collections Access, Loan and Management Division now scans this type of material and delivers the images via the Web. This makes public domain items widely accessible for current and future requests and contributes to the preservation of the original. Items protected by copyright are not scanned in this program.

If you received a message in response to an interlibrary loan request directing you to check this website for a digital copy of the item you requested, please examine the list of scanned titles by clicking on the appropriate link on the right. Scanned items in this list are linked to PDF files that can be viewed on your web browser, printed, or downloaded. Should you wish more information about the item, a link to its catalog record is also provided. A scanned item will be accessible from this page for at least six months from the time it was scanned. It will then be permanently accessible electronically from the Library of Congress catalog entry for the item, and an 856 tag will also be added for the DLC holdings record in OCLC.

Go to scanned items:

[Titles A - E]
[Titles F - J]
[Titles K - O]
[Titles P - S]
[Titles T - Z]

About This Project

The pilot for the Digital ILL Project started in 2000, for the purpose of exploring the practicality of scanning, storing, and delivering materials that have actually been requested by patrons. This operation has since become known as "Scan-on-demand." For the purposes of the pilot, the titles selected were to be in the public domain, non-circulating because of physical condition, able to be captured in a relatively small file, and have a cataloging record in the Library of Congress catalog in which to place a link. During the Summer of 2002, the pilot went into production. There have now been over 150 items scanned for Interlibrary Loan requests.

Each item is first prepared by Collections Care staff, then scanned and archived as a 600 dpi TIFF image by Library of Congress Information Technology staff. The archived images are then converted to PDF format and stored as single-item files on a publicly accessible server. PDF was chosen as the format because of its ease of access and the ability to download and print the entire work as one file. A link to the PDF file is added to the LC public catalog record, enabling direct download of the entire work. Full color will be captured as well in JPEG files, viewable through page-turning software, also linked from the OPAC entry. The Library has also committed to capturing the content of scanned items through OCR of the PDF files. Access to the OCR files is currently being explored.

We invite your comments on the usefulness of these files and the project as a whole. Please send us your thoughts: ILL@loc.gov.

Stats

150 items scanned since 2002, criteria:

- Small items
- Too fragile to circulate
- Public domain

Digital ILL: Digitisation on demand

National Library of Australia Policy for digital ILL & collection digitization: http://www.nla.gov.au/policy/digitisation.html

NATIONAL LIBRARY *of* AUSTRALIA *online*

SEARCH:

Aims:

- Build digital content relating to Australia's documentary & cultural heritage...

- Enable remote collection access and use…

- Engage new audiences in the online environment

- Support Library's education, publishing, and exhibition programs

- Preserve rare and fragile collections and those at risk of obsolescence, while also increasing access to them

Principle:

- prime purpose of digitisation is to facilitate access.

- secondary purpose is to preserve rare and fragile collection items

- highest priority for digitisation is material relating to Australia and Australians

The following principles guide the Library's digitisation activities:

▸ The prime purpose of digitisation is to facilitate access. The Library wishes to expose its collections more widely and make them easier to use. The secondary purpose is to preserve rare and fragile collection items, by providing digital surrogates of the items for use.

▸ The highest priority for digitisation is material relating to Australia and Australians. Selected material from important overseas collections will be digitised under certain circumstances.

Digital ILL: Digitisation on demand

In the last 18 months, Copies Direct Digitisation on demand service has digitized about 200 Australian titles for the digital Library.

Cost:

A$35 Digitally derived prints

European Digitisation-on-Demand service

Objective

The main objective of the project is to extend our service and to set up a **network of European libraries** for a **Digitisation-on-Demand Service**. The service shall be based on the following main principles:

- Books and journals published between 1500 and 1930 (or later - depending on the policy of the library) shall be available via the Digitisation-on-Demand service.
- Users will be able to order high-quality searchable e-Books by using the usual electronic catalogue of the library.
- All digitised items will be prepared to be incorporated into a digital repository. This repository may be maintained by the library which owns the digitised items or - if the library currently does not manage such a repository - it may also be integrated into a central repository.
- Value added services, such as print-on-demand, or e-Book download on demand will be offered as well in order to get some revenue from the digitised items.
- Obviously the library which owns the book will also be the exclusive owner of the digitised items.

Description

The service will be based on a network of local nodes supported by a central node at the University Innsbruck library.

Local nodes (libraries) will be responsible to
- set up their pricing model
- to handle orders and the retrieving of books
- to scan the material and
- to upload the digitised items to the central service node

The **central service node** will be responsible for
- accounting and customer relationship
- full-text (OCR) and e-book generation
- automated metadata extraction
- delivery of e-books to the customer
- delivery of the enriched digital items to the local nodes for further integration into a digital repository
- incorporation of the digital items into a digital library (optional), long-term preservation (optional) and creation of value added services such as print-on-demand (optional).

Odyssey & OCLC Digital Archive

Make it seamless…

How about designing Odyssey (Opt in) to automatically contribute bibliographic details (associated with the request) and scans of any public domain articles or books to both the borrower, and OCLC's Digital Archive?

Atlas Odyssey: http://www.atlas-sys.com/products/odyssey/

OCLC Digital Archive: http://www.oclc.org/digitalarchive/default.htm

---

OCLC **United States** — *a worldwide library cooperative*

☐ Community ☐ Products and Services ☐ Professional Development ☐ Research

Digital Archive

◄ **Digitization and Preservation**

Digital Archive ►
· About
· Ordering
· Support

Digital Archive — *Storage and access for digital collections*

OCLC's Digital Archive offers real-world solutions for the challenges of archiving and preservation in the virtual world. This flexible system allows you to archive assets in two ways. Use Web archiving for item-by-item harvesting and submission of Web pages and Web-based documents, or Batch archiving to submit your collections on various storage media for ingest and automated metadata creation at OCLC.

No matter how you submit your assets to the archive, they can be made available to users in multiple ways - through FirstSearch, Connexion, your OPAC or a Web portal.

What's new

OCLC is currently running a pilot project to test new functionality that will allow users to upload digital files to the Digital Archive from Connexion Client and Browser. The content is stored and preserved in the Digital Archive and made available through the Open WorldCat program, FirstSearch, and Group Catalogs. This digital content may include images, audio and video, documents such as theses, dissertations, or research papers, digital books, etc. See Digital Archive via Connexion Pilot for more information

Learn more

- Digital Archive at a glance
  A fast way to learn about the benefits, features, functions and requirements of the Digital Archive

- Two ways to archive
  Whether harvesting from the Web or taking advantage of our batch services, it's never been easier to archive digital assets

- Success stories
  See how government agencies—federal and state—are archiving their digital materials today

Subscribe to OCLC e-mail updates and offers

OCLC Western Digital Forum 2006
Sound & Moving Image Collections
Learn more ──►

User resources

Documentation

News
- Central Registry for Digital Materials Now Available
- More >>

Resource Sharing migration… Digitize on Demand Convergence:
Accommodation Needs is a digital divide we can make a difference with.
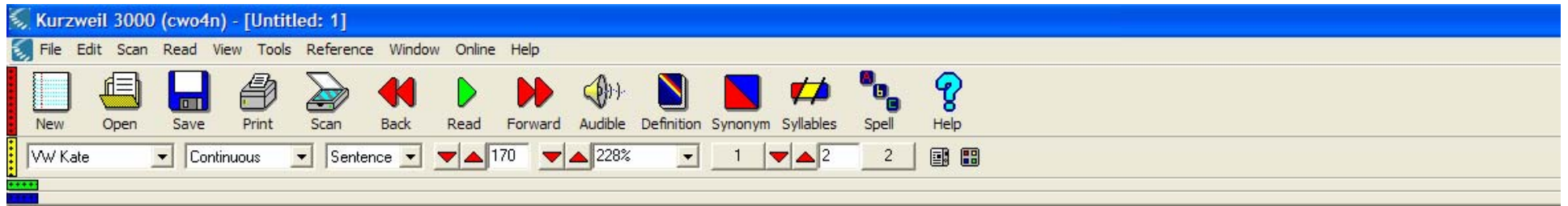
Collaboration Works…
UVA Library & Learning Needs Evaluation Center
recently signed a Memo of Understanding

•Transfers scanning & OCR operation to Interlibrary Services
•We learn to use Kurzweil & other OCR software.

Plus, this collaboration helps us to look around at emerging technologies outside our community…

Part of keeping up with technology is looking at how other areas do similar work.

This portable reader takes a digital photo and quickly converts it with OCR to read aloud.

K-NFB Reading Technology, Inc.
General Information:

Documentation	file.pdf	file.txt	file.rtf
Frequently Asked Questions	download	download	download
Command Summary	download	download	download
Quick Start	download	download	download
User Guide	download	download	download

Technology that scans and reads printed material to the blind is nothing new, but this personal reader is the first truly handheld device to do the job. Combining a state-of-the-art digital camera with a powerful personal data assistant housed in a custom-designed, attractive case, the Kurzweil–National Federation of the Blind Reader puts the best available character recognition software together with text-to-speech conversion technology, all in the palm of your hand.

Hold the Reader's camera over print—a restaurant menu, directions, or a memo from your boss—and snap a picture. In seconds you can hear the contents of the printed document in clear synthetic speech. Scan, read, and discard pages; store them for later reading; or transfer to a computer or Braille-aware PDA. The Reader even has a headphone jack so you won't disturb your neighbors.

The Reader's convenient size, simple design, and powerful technology deliver unprecedented access to printed matter.

The Kurzweil–National Federation of the Blind Reader

- Reads most printed documents, from letters and memos to pages in a book
- Reads address labels and package information and instructions
- Reads an entire page or a few lines for identification
- Stores thousands of printed pages with easily obtainable extra memory
- Transfers files to desktop and laptop computers or Braille notetakers
- Reads documents from computers or other devices

Resource Sharing migration...
Mobile Technology

Iris: http://www.irislink.com/

Pen & Portable scanners

IRISPen   IRIScan   IRIS Banking Reader

› **IRISPen**

The I.R.I.S. pen scanners are the ideal tools for anyone who need to retype printed information. Instead of retyping, discover how it is fast, accurate and fun to scan the information you need and to see it instantly encoded into your application. According to the version, the IRISPen retypes text, figures, bar codes and handwritten numbers directly into any Windows or Mac application, exactly where your cursor is!

Docupen: http://planon.com/

BATTERY LEVEL
HIGH REZ
24 BIT COLOR
B/W
SPEED
MEMORY
STANDARD REZ
12 BIT COLOR

Standard Color:
Available from Planon and other retailers.

DSLG: http://imageaccess.com/dlsg/products_mobileILL.htm

- Eliminate the trips to and from the stacks
- Keep your collection fully available to your patrons
- Fulfill requests moments after they are located in the stacks
- Provide high quality digital images to your remote patrons

NCSU Libraries News

Monday Dec 12, 2005

Posted @ 03:50:49 pm | Section: **Latest News** | Permalink

The Segway: A Timesaver for Tripsaver

Library staff use the Segway Human Transporter to make urgent deliveries of library ma

Printing Images from Digital Cameras

Readers ask about printing images from digital cameras. These images are scaled and printed exactly the ame way as images from scanners. There's really not ch more to say, because after creation, digital im- are digital images.

refore much of this book also applies to proc- images from digital cameras too. Certainly the in chapters 4-7 in regard to scaling and printing es applies to camera images too. The histo- gram/curve tool techniques in Chapters 20-23 will also be extremely useful in the better photo editor programs that provide such tools. See page 175.

Cameras often specify image size in megapixels in a general way, but the specific size of the image is measured in pixels (same as any other digital image). Older cameras produced smaller images, but the new cameras create much larger images (se shown). Images

But printing needs larger images than the screen, which is the entire point of creating the large image. The chart below shows scaled printing ppi possible from common pixel sizes. The shaded values are possibly useful combinations.

Camera Mega-pixels	Image size in Pixels	Scaled ppi for Image Size on Paper (inches)			
		4x6	5x7	8x10	11x17
6	3008x2000	500	400	250	177
5	2560x1920	427	366	240	151
4	2400x1600	400	320	200	141
3	2048x1536	341	293	192	120
2	1600x1200	267	229	150	94
1	1524x768	192	154	96	70
0.3	640x480	107	91	60	38

Read: Adobe's "Creating an Effective Mobile User Experience":
http://www.adobe.com/jp/products/golive/pdfs/mobile_experience_wp.pdf

Library in Seoul
Mobile Content Services

모바일 콘텐츠 서비스
Mobile Contents Service

LIBRARY
Mobile Contents Service

Interface between User, Staff, & Systems

Wireless Connection

Zebra
Wireless label printers
for ILL & shipping labels

Sirsi Workflows	*NCIP or API*	ILLiad Database

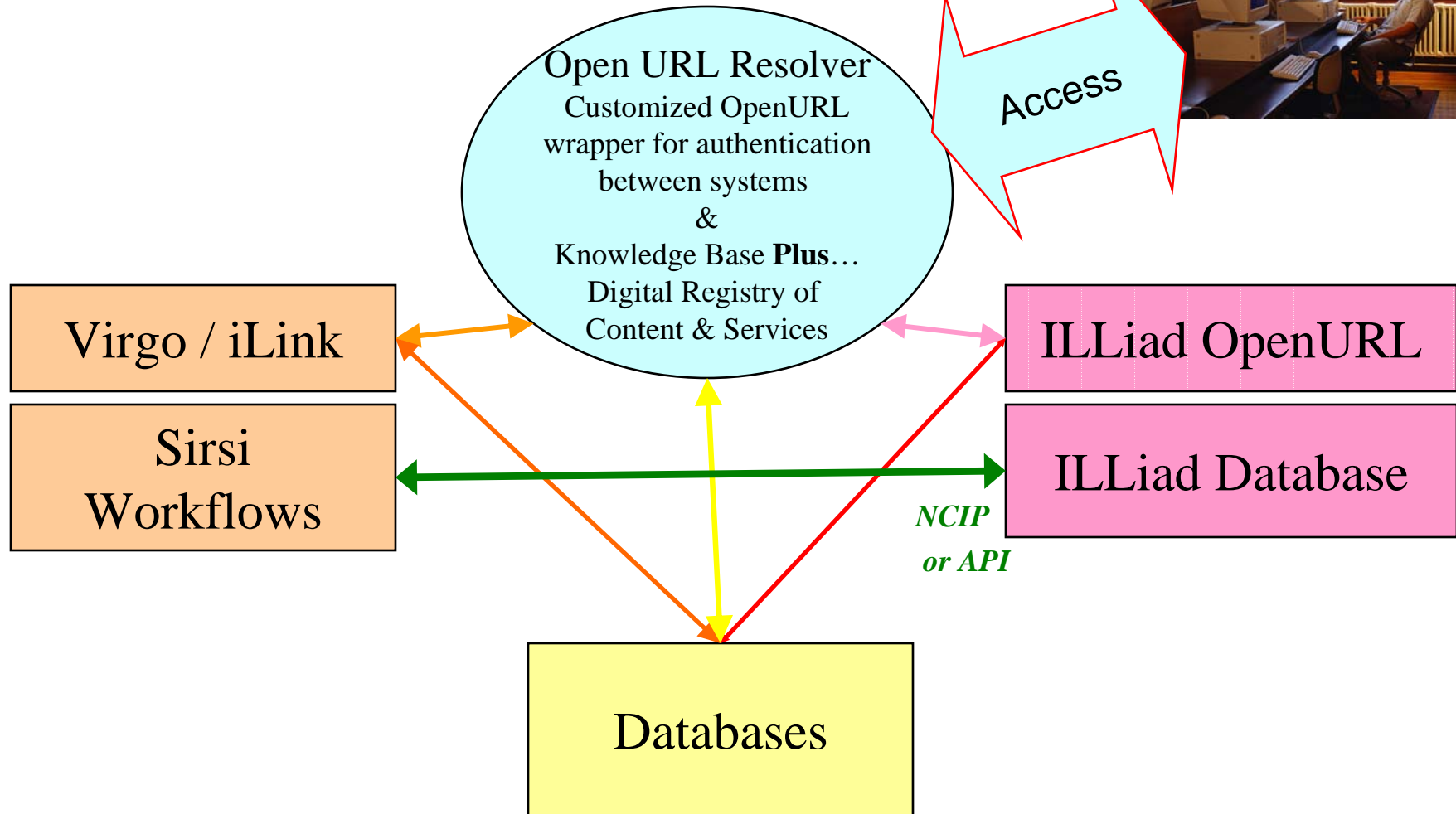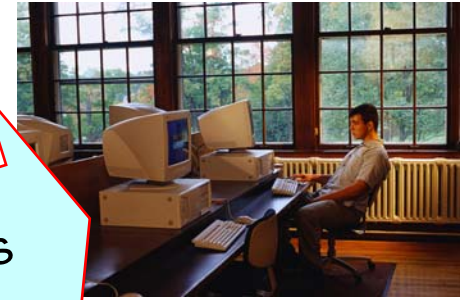## Mobile Paging & Updating System

1. Paging list on mobile smart phone.

2. Staff update by scanning barcode.

3. Delivery Slip is printed on mobile printer.

4. Script runs (when wireless signal is available)

   • Update request on ILLiad.

   • Check out Item ID to User ID on Sirsi.

5. Item is ready for delivery.

Why Mobile Update?

Benefits:

• Update list dynamically

• Communication tool with distributed staff

• Improve problem solving; check current status, etc.

• Print only when needed

• Reduced turn-around times

• Reduced handling of materials

• Synchronize updating in parallel systems

Interface between User, Staff, & Systems

Open URL Resolver
Customized OpenURL wrapper for authentication between systems
&
Knowledge Base **Plus**…
Digital Registry of Content & Services

Access

Virgo / iLink

Sirsi Workflows

ILLiad OpenURL

ILLiad Database

NCIP or API

Databases

Almost done…
Resource Sharing migrations to participate in…

- Lastly, workflow elements…
    - Direct to user shipping
    - Diversify resource base
    - Request for Service…
    - Copyright, Creative Commons, Digital Rights…
    - Others?

Get It: Empower Choice, Personalize, & Delivery to Home.

Labs
innovation and improvement

WorldCat®

Special delivery

Libraries have the option to send items direct to users in WorldCat Delivery Pilot

By Carrie Benseler

OCLC is testing a new service that will facilitate requests for library materials across disparate library system platforms and will interact with different circulation systems. The service will also test the optional delivery of requested library items directly to users at their homes or offices.

By using NCIP (NISO Circulation Interchange Protocol), OCLC is facilitating joining together of disparate integrated library systems (ILS) to create a circulation-based resource sharing service.

The goals of the pilot are to understand how libraries and library users would use direct delivery, if made available, and also to understand how libraries would use interoperability between their ILS to simplify their workflows. The pilot will include several representative library groups that use different ILS. A group of libraries in Montana will be among the first to pilot the new service, starting in November. Other pilot participants are in the process of being identified.

Work on the pilot began July 2006. The new service is planned to launch in 2007.

How it will work

WorldCat Delivery is a resource sharing brokering system that will integrate OCLC's WorldCat Resource Sharing and ILLiad services with local ILS implementations. The service is an expansion of traditional interlibrary loan that crosses system platforms so that lending and borrowing becomes integrated with circulation activity.

If the resource sharing request cannot be filled by a WorldCat Delivery partner, it is automatically routed via WorldCat Resource Sharing as a traditional interlibrary loan request. An additional request does not need to be created by either the user or library staff.

The interoperability between OCLC services and library ILS will streamline library workflows and increase patron satisfaction by quicker fulfillment and direct delivery options.

WorldCat®

Diversify Resource Base:
User or Staff Workflow
in Web Services
Rent, Buy, or Borrow
 &
Add Your Strategy
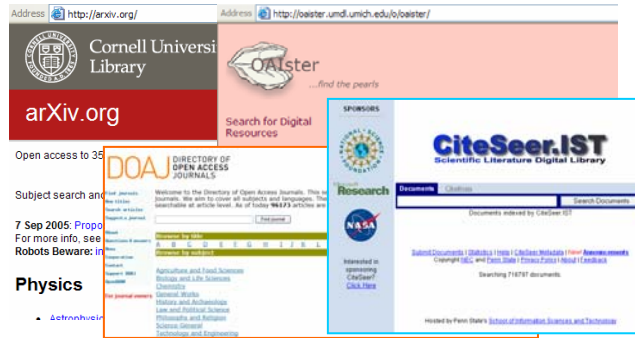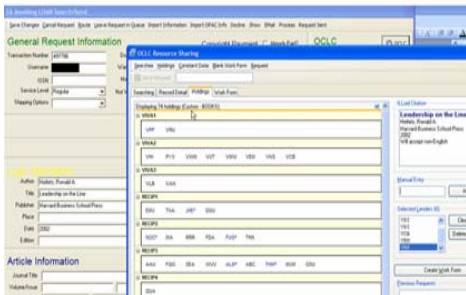
Free Domain
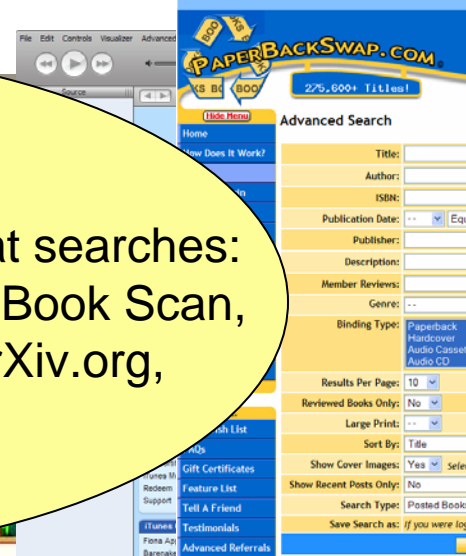
Borrowing / Library Domain

Renting Domain

Context Sensitive Workflow

Buying or Swapping Domain

Do we want?
Shortcuts, Toolbar, or ILLiad API that searches:
Search Amazon or Alibris, Microsoft Book Scan,
Google Book, Google Scholar, ArXiv.org,
Others?

Staff Interface: Context sensitive request management

What if request management systems worked like RSS?

What do I mean? Adding optional workflow channels

Like RSS Fed Channels
Staff choose what & how much *content* or Resources to add
Vendor promotes options; Amazon, Alibris, Google Book Search,
or allows us to hook API & Web Service feeds into ILS Web Client

Add content »

Search History | My Account | Sign out

Google

Advanced Search
Preferences
Language Tools

Add Workflow like Content feeds

BBC N...
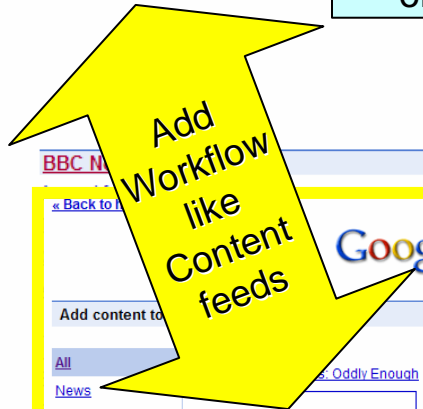
edit ☒

Sticky Note

edit ☒

Gmail

edit ☒

« Back to h...

Cyril.Oberlander@gmail.com | Classic Home | Search History | My Acco...   Hide preview

Google

Search Homepage Content   Add by URL

e.g. calendar, Dilbert, Washington Post

...com - Telecoms call for legal fixes after Katrina : ...   10:44am
...e Shortlist: Summertime, Get Your Summertime Her   3:09am
...gle Alert - library technology - Google Alert for: lib   May 31
...gle Alert - library technology - Google Alert for: lib   May 29
...gle Alert - library technology - Google Alert for: libr   May 28

edit ☒

Add content to...

All
News
Tools
Communication
Fun & Games
Finance
Sports
Lifestyle
Technology

New content

...: Oddly Enough

REUTERS
Add it now

ESPN.com

ESPN
Add it now

CNN.com

CNN.com
Add it now

Date & Time

Add it no...

Edit what & how many items in that Channel

at   Sun
55°   74° | 55°

Techdirt

techdirt
Add it now

Wired News: Top Stories

WIRED NEWS
Add it now

PEOPLE.com: Top Headlines

People
Add it now

USATODAY.com Ne...
Stories

USATODAY
Add it no...

edit ☒

...light! And there...
...ot better.

edit ☒

Reuters: Top News

REUTERS
Add it now

Daily Horoscopes

You are ready to something migh become quite it everything fit in get too pushy, f your will, creating an uneasy und
Add it now

The Motley Fool

Fool.com
Add it now

BBC News   cancel ☒

Show 4 ▾ items [Save]

Arsenal face Fifa investigation

Turkish and Greek ships collide

Cuba inmates to be 'freed'

Action promised over NI loophole

Wired News: Gadgets and Gizmos   edit ☒

Don't Touch That Dial!

Music Phones Want to Be Free

Just Give Me a Simple Phone

Library Stuff

BookFob

For You Second Life Folk

A Bunch of New to Me Library Blogs

Australian Libraries Gateway National Bibliographic Database

Networked Digital Library of Theses and Dissertations

Introduction - Theses Canada Portal

Personalizing ILL Workflow: like adding & arranging RSS feeds

Add Channel | Workflow Views | **Borrowing**, Document Delivery, Lending, Process, Queues

Request (Edit)

Brief Citation Info.

Brief Requestor Info.

Other Info.

Local Source

Library Full Text

Library Catalog

Other Staffed Sources

Search (Edit)

Worldcat

Purchasing Sources

Z39.50 Catalogs

Search Engine

OAI Repositories

Get or deliver (Edit)

Local Source

Worldcat

Purchasing Sources

Z39.50 Catalogs

Search Engine

OAI Repositories

Next Step (Edit)

Contact Requestor: Email, Phone, Fax, Mail, Chat, VOIP

Fee Management

Process

Staff choose optional processes based on common: APIs, Web Services, etc.

Vendor promotes possibilities to make a Rich & Personalized Environment

Example Personalized ILL Article Workflow

Article Request (Edit)

Organizing Encyclopedic Knowledge based on the Web and its Application to Question Answering

Atsushi Fujii and Tetsuya Ishikawa from the Proceedings of the 39th Annual Meeting of the Association for Computational Linguistics (ACL-EACL 2001)

Req. by: Cyril Oberlander, Faculty

Source: Bibliography

No Local Source (Edit)

Auto-Search (Edit)

Worldcat

OCLC# (6 records, 80 holdings) (VIEW)

Purchasing Sources

Amazon ACL-EACL 2001 (Buy for **$80**)

Search Engine

OAI Repositories

Get / Deliver (Edit)

OAI Repositories

arXiv.org:
http://arxiv.org/abs/cs.CL/0106015

CiteSeer:
http://citeseer.ist.psu.edu/fujii01organizing.html

OCLC Worldcat

6 records, 80 holdings

#58973515 URL 1 holding

#12344 Print 20 holdings

#12345 Microform 8 holdings

Search Engine

ACL Anthology, A Digital Archive of Research Papers in Computational Linguistics – University of Melbourne:
http://www.cs.mu.oz.au/acl/P/P01/P01-1026.pdf

Purchasing Sources

Amazon: ACL-EACL 2001
URL $80

No match with Publisher sites

Next Step (Edit)

Cyril Oberlander: cwo4n@virginia.edu, W: 434-243-2282, F: 434-924-4337, Mail, AIM: electroniccyrilChat   VoIP

No Fees, prefers electronic delivery, away August 20-28, 2006.

Edit Process: Fill Electronic, Cancel, Contact Cyril, Contact Source   Add Note/Task

Example Personalized Book - ILL Workflow

Acquisition, **Borrowing**, Document Delivery, Lending, Process, Queues

Book Request (Edit)

Digital Libraries: integrating content and systems

Standard #: OCLC: 70264471

Req. by: Cyril Oberlander, Faculty

Source: WorldCat.org

Local Source (Edit)

Digital Libraries: integrating content and systems. 2006

Checked Out: Due Never

Hold: 1   Times Checked Out: 5

No other copies at UVA

Create Hold?

Auto-Search (Edit)

Worldcat

OCLC# (6 records, 80 holdings) (VIEW)

Purchasing Sources

Amazon Buy for **$99.94**

Barnes & Noble Buy for $59.95

Search Engine

OAI Repositories

Get / Deliver (Edit)

OCLC Worldcat

Digital Libraries: integrating content and systems

#70264471   33 holdings

In State holdings: 2

Purchasing Sources

Amazon: Buy for $99.94

Amazon Library Processing

Barnes & Noble: Buy for $59.95

OAI Repositories

No match

Search Engine

No match in Google Book Search

Next Step (Edit)

Cyril Oberlander: cwo4n@virginia.edu, W: 434-243-2282, F: 434-924-4337, Mail, AIM: electroniccyrilChat

No Fees, prefers electronic delivery, away December, 2006.

Edit Process: Fill Electronic, Cancel, Contact Cyril, Contact Source   Add Note/Task

Resource Sharing migration…
## Workflow elements: Copyright, Creative Commons, Digital Rights

Balance is important…
Monitor and share statistics that keep an eye on these,
plus the various Book scanning projects, etc.,

Develop stats that are worth sharing with ALA & Legislators…
How often do we deny ILL Borrowing because of royalties of $250/page, etc…
How much Libraries pay in royalties + subscriptions, and their inflation rate?
 versus Library budget inflation rates…

Resource Sharing migration…
Request for Service…

What services will Request
Management Systems
resolve next?
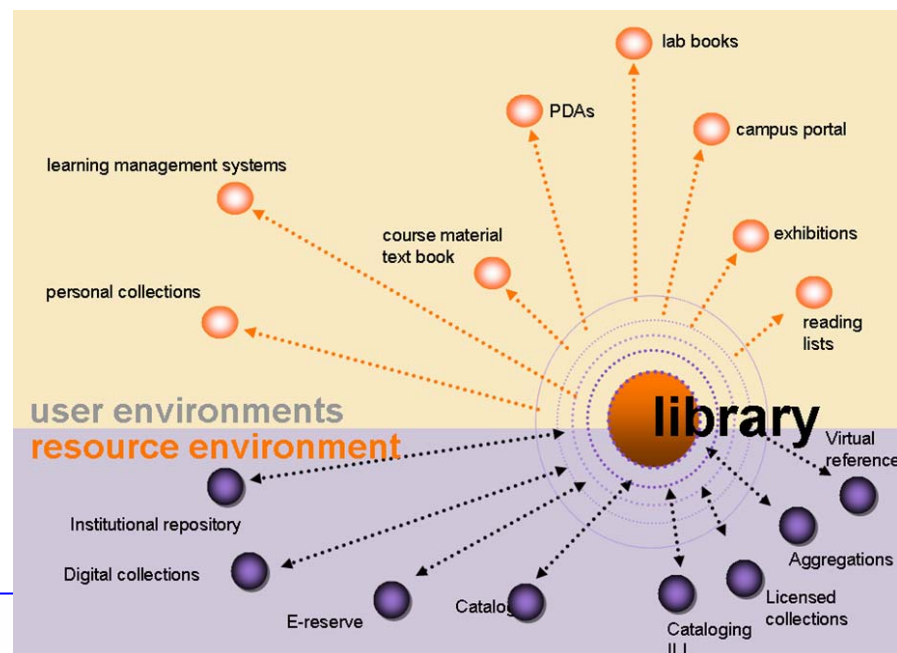
- Space and Consumer environments
- Collections
- Discovery to delivery
- Business intelligence

from Moving to the Network Level: Libraries, Readers and Applications by
Lorcan Dempsey, ORBIS Cascade Alliance Retreat, 12-14 April 2006.
http://www.oclc.org/research/presentations/dempsey/cascade.ppt

Reality check… Education & Training

What does your ILL Training look like?

- Initial Training: OJT, Checklist, Mentoring, Tutorial, etc.
- Ongoing Updates Training: Refreshers, Regional/Consortia Programming, etc.
- Technology Training: Vendor, Tech. Fairs/Conferences, etc.
- Future Training: Speakers, Projects, etc.

How do we prepare for the future?

- Establish Core Competencies that evolve
- Design Education and Training Programs
- Coach Employees
- Research: User & information environments, learning environments and technology, etc.

What tools can help us?

More collaboration & better communication tools

- Sharing Training Materials & Resources:
    - Best Practices & Guidelines
    - Checklists, Manuals, & Tutorials
    - Institutional, Professional Associations, & LIS
    - National & Regional:
    - Vendor
- Communication & Collaboration Tools
    - Informal & Formal, Asynchronous & Synchronous…
    - Use existing social networking web services

What are best practices for ILL Training?

University of Virginia Library: Interlibrary Services

Other Education & Training

- New series "Library & Information Architecture Certificate"
  - MARC
  - Finding Electronic Resources – Library Resources, Open Web & Hidden Web
  - Bibliographic Verification

- Design Library Tours:
  - Bring together people from within and outside organizations

- Attend Non-Library, Non-ILL Conferences:
  - AIIM: http://www.aiim.org/

- Innovation Strategies:
  - Test ideas, technology, & web services
  - Share ideas and results

- Scanning Forum: Vendors & Practitioners Collaboration – Nov. 6-7, 2006
  - Focus on sharing best practices & problem solving.

Resolving our Community – Our biggest challenge

Directory

- OCLC Policies Directory
- LIBWEB
- Chat, VoIP, etc. (Namespaces)
- Web Services; Del.icio.us, MySpace, etc.

Community Space

- ALA Communities
- IFLA Success Database
- Web Junction
- OPAL
- Blended Librarian
- Wikipedia
- Google Groups

What organizes our community & environments?
Any Shared Landmarks?

Content Repositories

- OCLC Digital Archive
- Merlot
- E-LIS
- OAI repositories

Communication Tools

- VoIP (Skype, GoogleTalk, etc.)
- ILL/ILLiad Email Listserv
- Blogs (RSS Feeds)
- Question Point

Scaling Global User Access

olpc

One Laptop per Child

Introducing 2B1, the children's laptop from One Laptop per Child—a potent learning tool created expressly for the world's poorest children living in its most remote environments. 2B1 was designed collaboratively by experts from both academia and industry, bringing to bear both extraordinary talent and many decades of collective field experience in every aspect of this non-profit humanitarian project. The result is a unique harmony of form and function

HOME
WIKI
COMMUNITY NEWS
FAQ
PEOPLE
PRESS
DOWNLO
MAP
CONTACT OL
PRESS CONTACT
OLPC MAILING LISTS

- What programs scale well?
- How can we partner with OLPC? http://laptop.org/
- Read: "Beyond Google: What Next for Publishing?"
  by Kate Wittenberg, The Chronicle of Higher Ed., June 16, 2006.
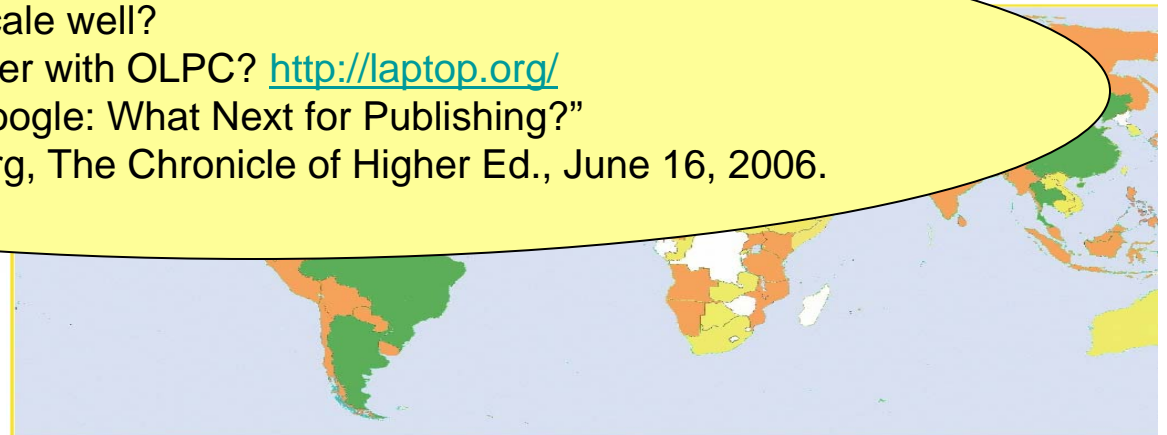
(green) those countries we plan to pilot

(orange) those countries who have expressed interest at the Ministry-of-Education level or higher

(yellow) those countries who are currently seeking government support

International Children's Digital Library

"Our Mission
We are a library that provides free access to children's books from around the world. By ensuring access to books from many cultures and in diverse languages, we foster a love of reading, a readiness to learn, and a response to the challenges of world illiteracy. "

http://www.icdlbooks.org/index.shtml

- Find great global access projects
- Share discoveries – refer & reader's service
- Determine how to contribute to great projects

Transforming Document Delivery
& Resource Sharing
starts with you

Thank you

Comments, Questions, Suggestions

Presented December 9, 2006

Cyril Oberlander, Director of Interlibrary Services, University of Virginia

cwo4n@virginia.edu AIM: electroniccyril Skype: cyriloberlander

Resources

- Create and share a list of current and future Library Services you, or a region of libraries provide.

- Every week, set aside one-two hours for researching and implementing an emerging tool as a pilot. Best Practice: Journal your thoughts on paper or as a blog, and discuss it with colleagues to find out their experiences.
    - Personalize your search engine or browser with RSS feeds.
    - Try CiteULike: http://www.citeulike.org/ , Delicious: http://del.icio.us/ , or Connotea: http://www.connotea.org/
    - Blog – describe your library collections, services, and what's new. Ask for a NW ILL Conference Blog to discuss ideas.

- International Libraries asks us to use Air Mail, not Library Mail – that is surface and travels via ship for 2-3 months.

- Review ALA RUSA STARS & IFLA websites and see if something is new or helpful, and get involved.
    - ALA RUSA STARS: http://www.ala.org/ala/rusa/rusaourassoc/rusasections/stars/rusastars.htm
    - IFLA Document Delivery & Resource Sharing: http://www.ifla.org/VII/s15/index.htm

- Seek partnerships: writing centers, arts and community centers, joint-use libraries, etc.

- Share your knowledge & training:
    - Look at & contribute to:
        - E-LIS: http://eprints.rclis.org/
        - IFLA Libraries Success Stories Database: http://fmp-web.unil.ch/IFLA/
    - Participate or learn more about training projects: ALA RUSA STARS Education Committee, regional staff development and training programs, etc.

- Take a look at your Library and Amazon's Website on the Internet Archive: http://web.archive.org/

- Target a country or adopt one new International Library to open communications with every year.

- Update your OCLC: http://www.oclc.org/support/documentation/resourcesharing/libpolicies/getstart/ and Web Policies Directories.

- Write reviews in Worldcat.org, if you read it, add value by sharing your expertise, thoughts, etc.

& more resources

- Share you reading lists: http://del.icio.us/InterlibraryLoan/reading

- Articles, Reports, Other resources:
    - "Book 2.0: Scholars turn monographs into digital conversations," *Chronicle of Higher Ed.* July 28, 2006.
    - "Can History be Open Source? Wikipedia and the Future of the Past," *Journal of American History* June 2006, p. 117-146.
    - "Changing a Cultural Icon: The Academic Library as a Virtual Destination," *Educause*, Jan/Feb. 2006: http://www.educause.edu/ir/library/pdf/erm0610.pdf
    - "Library 2.0 Theory: Web 2.0 & its implications for Libraries," *Webology*, http://www.webology.ir/2006/v3n2/a25.html
    - "Weaving a social fabric into existing software," *IBM Research* Report: http://domino.watson.ibm.com/cambridge/research.nsf/c9ef590d6d00291a85257141004a5c19/486ff5e0fcdfe98885256f960070b2a1?OpenDocument
    - "Web 2.0: A new wave of innovation for teaching and learning?," *Educause*, Mar./Apr 2006: http://www.educause.edu/apps/er/erm06/erm0621.asp
    - "Web 2.0 around the world," Erick Schonfeld, *Business 2.0*, August 2006, p. 105-eoa.
    - "The Wired 40: what makes a company wired," *Wired*, July 2006.
    - CILIP: Chartered Institute of Library & Information Professionals: www.cilip.org.uk