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Analysing rail travellers' desire for reducing carbon emissions from personal travel

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27 **ABSTRACT**

28 Rail is generally regarded to be more environmentally friendly than other forms of transport. Indeed,
29 it is hypothesised that at least a small proportion of rail trips are made due to the relative
30 environmental benefits of rail over competing modes. This paper reports on a recent study carried
31 out in the United Kingdom which surveyed over 3,000 rail users, asking a series of questions to
32 investigate baseline understandings of environmental issues as they relate to rail travel and the
33 extent to which rail demand is currently influenced by environmental concerns. The study then
34 investigates respondent's desire for reducing carbon emissions by fitting discrete choice models to
35 data collected through a stated preference survey. The study highlights important variations across
36 the population in their valuations of reductions in carbon emissions. Crucially, these variations
37 retrieved in the modelling analysis align very closely with the environmental attitudes retrieved in
38 earlier stages of the survey.

39 **1 INTRODUCTION**

40 Rail travel is an environmentally friendly form of transport compared to its chief competitors of road
41 and air transport. In the UK, where at present only 40% of the network is electrified, rail has lower
42 per passenger kilometre emission figures for CO₂ than car and air travel (cf. CfIT, 2001), and this is
43 likely to decrease in the future given the recent announcement of further electrification of key rail
44 routes (DfT, 2009). Rail currently contributes only around 1% of total UK carbon emissions,
45 compared with 17% for road transport (cf. DfT, 2007). As well as comparatively good environmental
46 performance on such objective measures, the general public also believes that trains do little to
47 contribute to climate change, with only 1% of respondents to the national British Social Attitudes
48 Survey believing that trains contribute most to climate change relative to other modes (cf. DfT,
49 2008).

50 It might therefore be hypothesised that some journeys will be taken by rail as a result of its
51 environmental advantages. The literature suggests however that determining how demand for travel
52 might change in the future if the public becomes more pro-environmental is a difficult task. There
53 are several key issues:

- 54 1. Asking questions about the environment is difficult as the phenomena are complex and
55 quantitative methods may be superficial (cf. Poortinga et al., 2006),
- 56 2. The relationship between what people know about the environment and how this affects
57 their attitudes is not well understood (cf. Anable et al., 2006),
- 58 3. The relationship between attitudes and actions is also complex and travel behaviour is
59 strongly affected by factors such as cost, convenience and reliability which can have a higher
60 weighting to travellers (cf. Marsden et al., 2009).

61 The aim of this study of rail demand in light of environmental concerns was to use a mixed methods
62 approach to consider demand for rail from different perspectives, and thus acknowledge the issues
63 above in our methodology. To overcome the first issue a series of focus groups were used to scope
64 out the understanding of some key environmental concepts amongst a sample of rail and non-rail
65 users. This qualitative understanding provided the basis for development of our questionnaire,
66 which incorporated both psychometric and econometric aspects. We discuss this further in the
67 methods section (Section 2).

68 Current research into environmental awareness and attitudes suggests that a moral norm (the
69 morals and responsibilities that guide what individuals believe they should do in a given situation) to
70 take action to help the environment is important in forming intentions to make travel behaviour

71 changes which reduce carbon (Eriksson et al., 2008; King et al., 2008). We might therefore expect
72 the rail user population to exhibit a stronger overall moral norm to help the environment than the
73 average traveller.

74 The relationship between attitudes and actions is perhaps the most complex and difficult to collect
75 data on. There is clear evidence in the literature to suggest that many issues mediate between
76 people's actions and their intentions to behave in a particular manner (e.g. Nilsson and Küller, 2000).
77 A variety of approaches can be used to understand the relationship between attitudes and actions,
78 and these are discussed further under methods. The approach that this paper goes on to focus on
79 though is a form of stated preference survey. Such surveys offer a means of people trading off
80 between different attributes as a means of understanding preferences (see e.g. Louviere et al.,
81 2000). It is therefore of interest to explore the way in which rail travellers may be willing to sacrifice
82 reductions in travel time in return for reductions in CO₂ emissions.

83 The research reported here builds on and adds to the growing body of work looking at public
84 willingness to pay for environmental benefits, in particular in an air travel context. Here, recent work
85 has looked at the willingness of air travellers to pay for carbon offsets for their air travel (e.g.
86 Brouwer et al., 2008; Mackerron et al., 2009; Collins et al., 2009). Brouwer et al. (2008) found that
87 three-quarters of all air travellers questioned stated that they would be willing to pay an additional
88 offset charge in addition to the price of their current ticket. They applied a "double bounded (DB)
89 dichotomous choice" (p306) contingent valuation question which identified the approximate values
90 people stated they would pay. The resultant average valuation was "60 eurocents per 100 km they
91 fly ...with an average WTP of about 25 euros per tonne CO₂-eq" (p307), which is low compared to the
92 Stern review (Stern et al., 2006) estimate of the social damage costs of carbon of \$85 per tonne. It is
93 well known that contingent valuation approaches are likely to be affected by significant levels of
94 strategic bias (cf. Louviere et al., 2000), and have in fact been completely discarded in some
95 contexts. An alternative is to infer (rather than directly ask for) the valuations of carbon reductions
96 by including them in a more general stated choice survey where respondents are asked to choose
97 between different alternatives made up of a number of attributes. Here, Collins et al. (2009) recently
98 included a carbon tax as one of the attributes in a stated choice experiment for air travel and found
99 that the sensitivity to the carbon tax is roughly half as high as the sensitivity to air fares, suggesting
100 that travellers clearly have a lower reluctance to pay for what is deemed to be a good environmental
101 cause.

102 The remainder of this paper is organised as follows. The next section describes the survey work
103 carried out for this study. This is followed by a discussion of the two main parts of the analysis;
104 looking first at the environmental attitudes coming out of the early parts of the survey before
105 turning our attention to the analysis of the stated preference data. Finally, we present the
106 conclusions of the work and outline areas for future research.

107 **2 SURVEY WORK**

108 As set out in the introduction, the survey methods for this study were a mix of qualitative and
109 quantitative approaches. There were two key phases to the data collection, firstly a series of focus
110 groups, and secondly a number of on train and at platform surveys.

111 Four focus groups were held in UK cities in September 2008. The focus groups explored what people
112 understood about the environmental impacts of rail use and if and how environmental concerns
113 feature when choosing whether to travel by train. Participants with differing amounts of rail use
114 were recruited according to how they are classified in an official UK government pro-environmental
115 behaviour segmentation model (DEFRA, 2008). Two groups were recruited that had high potential
116 and willingness to act (Positive Greens and Concerned Consumers), and two groups that had

117 potential to act but lower willingness (Waste Watchers and Cautious Participants). The data from the
118 focus groups provided an in-depth understanding of people's perceptions about rail and the
119 environment, and this was used to help design the questionnaire survey, in particularly to word
120 questions such that they were meaningful to respondents at the same time as collecting the data
121 needed for the research. In particular, when asking about the importance of 'the environment'
122 relative to other attributes of travel, we used the umbrella term 'environment' rather than breaking
123 this down into different components, as the focused groups revealed considerable confusion
124 regarding the different components, but an understanding that climate change per se was perhaps
125 the major environmental issue. Further, in the stated preference exercise, when asking people to
126 trade off journey time savings with environmental benefits we used the percentage change in
127 'greenhouse gas emissions', since the focus groups suggested that participants are familiar with this
128 term even if they have a poor understanding of which emissions are included within it. For example,
129 talking about kilograms of CO₂ was relatively meaningless to most people. We also drew on the
130 focus group findings to support the analysis and interpretation of the questionnaire data.

131 As mentioned above, the questionnaire survey was administered on trains and at rail stations. Six
132 long-distance services were selected for on-train surveys covering a range of UK national
133 circumstances, including routes which had strong modal competition especially from air. The on-
134 train methodology was predominantly 'distribute & collect' in that questionnaires were distributed
135 to rail travellers during the course of their journey, and completed questionnaires were collected at
136 the end of the trip. Surveys were carried out throughout the day with the majority of services
137 surveyed between 7am and 4pm to ensure a wide profile of passengers. Such methods are not
138 feasible however on commuter routes to London and other major cities and so mailback copies of
139 the same survey were distributed at four stations in London and at stations in both Manchester and
140 Birmingham. The survey teams worked at the stations all day (7am until 6pm).

141 The questionnaire was used to collect data on rail use in general and more specifically, for the day of
142 the survey (e.g., frequency, ticket price and perceptions of reliability). In addition, the survey
143 collected data on socio-demographics, attitudes both generally and specifically based on the Theory
144 of Planned Behaviour (Ajzen, 1988), segmentation, and stated preference techniques. The research
145 was thus mixed methods in two respects; it mixed qualitative and quantitative approaches, as well
146 as bringing together psychometric and econometric techniques. The psychometric data collection
147 utilised the Theory of Planned Behaviour, which states that behaviour (in this case catching the train
148 to help the environment) is a result of intentions. Those intentions are in turn based on attitudes,
149 social norms (in this case the influence of significant others and people the respondents know more
150 generally), and perceived behavioural control (perceived ability to do something taking into
151 consideration opportunities and impediments, in this case catch the train). In this study, moral
152 norms were also added as a fourth antecedent to intentions. This area of the research was dealt
153 with by four questions in the survey asking respondents to indicate how much they agreed or
154 disagreed with a series of statements as outlined in Table 1.

155 The moral norm data was used with the other antecedents of intentions specified by the Theory of
156 Planned Behaviour to explain intentions to catch the train to be environmentally friendly, and in
157 conjunction with the rail use data and focus group findings establish whether those intentions
158 explained actual behaviour, or whether other factors mediated between intentions and behaviour.
159 The moral norms were also integrated into the discrete choice modelling as explained in Section 4,
160 to assess the link between key attitudinal factors and actions. A full explanation of the psychometric
161 aspects of this research, including the results, is provided in Shires et al (2009).

162

163

Table 1: Questions to assess moral norms

	Strongly agree						Strongly disagree
It is my responsibility to take action to be environmentally friendly.	1	2	3	4	5	6	7
I am morally obliged to take action to be environmentally friendly.	1	2	3	4	5	6	7
It is my responsibility to catch the train more to be environmentally friendly.	1	2	3	4	5	6	7
I am morally obliged to catch the train more to be environmentally friendly.	1	2	3	4	5	6	7

165 The stated preference section of the questionnaire centred upon a ranking question as outlined in
 166 Table 2. The rankings were based upon the current train journey time and the key tradeoffs
 167 involved reductions in journey time and reductions in greenhouse gases. Journey time was
 168 preferred to fares in this context because evidence from the focus groups suggested that it was
 169 considered a less contentious attribute, potentially avoiding strategic bias. In addition, it was felt
 170 that offering reductions in journey time was more realistic than offering reductions in fares. An
 171 additional feature of the ranking exercise was an attempt to mask the intentions of the exercise by
 172 introducing two dummy choice that were always presented to the respondents but never used in
 173 the analysis: these being (1) The chance of a getting a seat; and (2) The chance of a train arriving at
 174 its destination on time. When presented with the ranking experiment the respondents were asked
 175 to consider a number of potential changes to their current rail journey and rank them in order of
 176 preference. A specific request was made to ensure that respondents did not allow for any ties in
 177 their ranking of alternatives.

Table 2: Ranking experiment

Changes to Your Current Rail Journey	Ranking (1 to 8) where 1 - most preferred change & 8 - least preferred change
Time spent travelling on the train is reduced by 5%	
Amount of greenhouse gases generated by your trip is reduced by 20%	
Amount of greenhouse gases generated by your trip is reduced by 10%	
Time spent travelling on the train is reduced by 15%	
There is a higher chance of getting a seat than currently	
Amount of greenhouse gases generated by your trip is reduced by 30%	
Time spent travelling on the train is reduced by 10%	
There is a higher chance of your train arriving at your destination station on time than currently	

179 **3 ANALYSIS OF ENVIRONMENTAL ATTITUDES**

180 This section presents the findings coming out of the study of the early parts of the survey, relating to
181 environmental attitudes and intentions. It was immediately clear that train travel was perceived to
182 be an environmentally friendly mode. Survey respondents ranked five transport modes according to
183 how environmentally friendly a journey of 100 miles would be relative to the other modes. Overall
184 respondents ranked electric train as the most environmentally friendly mode followed by diesel
185 train, coach, car with passengers and finally, car with driver only.

186 The perception of train as the most environmentally friendly mode appears to be broadly
187 unsupported by knowledge. Based on our journey of 100 miles, carbon comparators suggest that
188 coach is in fact more environmentally friendly than electric train. As such, none of the survey
189 respondents gave the correct ranking of modes. This uncertainty was reflected in the focus groups:

190 *“You imagine it [train] to be more effective but like you say, you do not know, you are*
191 *just sort of thinking that way I think.” [Concerned Consumer, female]*

192 The environmental performance of each respondent’s current rail journey was rated highly relative
193 to other trip attributes. During the survey, respondents rated a list of statements relating to their
194 current rail journey according to how much they agree or disagree with the statement. This was
195 again done using a 7 point Likert scale with 1 being strongly agree and 7 being strongly disagree. For
196 all statements, the average ratings varied from 2.5 for “I can make productive use of time spent
197 travelling” to 4.0 for “The fare structure is simple,” indicating that no factors were considered
198 unimportant. “The train service is environmentally friendly” received an average rating of 2.9 and
199 was ranked third in the list of statements, with making productive use of travelling time and the
200 journey being safe in terms of personal security ranked first and second respectively.

201 Set against this positive environmental image of rail is a reality which suggests that for most people
202 in most journey contexts, the environment is not amongst the most highly rated features in the
203 decision making process. Indeed, when asked to consider which factors are important when
204 travelling by train (using the same Likert scale) “the train service is environmentally friendly” was
205 rated lowest (average of 2.6) whilst the highest was “the train service is reliable” (average 1.6)
206 followed by getting a seat and train fares being good value for money.

207 A breakdown of the rankings by sociodemographics and pro-environmental segment revealed that
208 Positive Greens, females, those aged 60 years and over, and commuters gave greater importance to
209 train travel being environmentally friendly than other subsets, though they still ranked it as being of
210 less importance than most other factors.

211 Similarly, the focus group participants placed other factors ahead of the environment when
212 considering travel by train.

213 *“if I am travelling somewhere, you know, I look at cost first and time, and then I would*
214 *eventually get down to whether it affects on the environment.” [Positive Green,*
215 *female]*

216 In order to investigate the potential for response bias (e.g. respondents saying they use train for
217 environmental reasons because they believe that this is the “correct” answer), two versions of the
218 questionnaire were produced. Respondents were asked to select from a list of options the main
219 reasons they had chosen to travel by train instead of using alternative means on the day of the
220 survey. “Train being environmentally friendly” was presented as an option on half of the
221 questionnaires, but omitted from the other half. In these questionnaires, an “other” option was

222 included with a space to specify the “other” reason. Responses to this were then compared with the
223 number checking the environmentally friendly option in that version of the questionnaire.

224 A total of 15.5% of respondents selected the environmentally friendly option as a reason for their
225 current trip being by rail when this was presented, but just 0.6% of respondents used the “other”
226 option to state that they had chosen train for environmental reasons when the option was not
227 presented. Of the latter a quarter stated that their companies had policies in place to encourage
228 environmental travel. This finding seems to reinforce those above that whilst the environment is
229 relevant and important, it is not foremost in respondents’ decisions to travel by rail. This
230 corroborates previous research into climate change and travel choices, which suggested that a
231 journey being environmentally friendly was an added bonus, rather than a key deciding factor (King
232 et al, 2008).

233 The results of the psychometric analysis (which used multiple regression with intention as the
234 dependent variable, and the Theory of Planned Behaviour antecedents of intention as the
235 independent variables (Shires et al, 2009)) further support this finding. Approximately 50% of rail
236 users intended to catch the train to be environmentally friendly in the future, and it was possible to
237 explain 56% (adjusted Rsq 0.56) of intentions per se (i.e., regardless of direction of intention). The
238 explanatory factors in order of contribution to explanation were moral norms (t 17.82, sig at 95%),
239 social norms (t 12.73, sig at 95%), perceived behavioural control (t 11.22, sig at 95%) and attitudes (t
240 -2.25, sig at 95%). It is clear therefore that norms are highly significant in forming intentions to travel
241 by rail for environmental reasons, and further, the research (Shires et al, 2009) suggested that
242 business travel policies may contribute to the importance of social norms. The significance of norms
243 in explaining intentions is unusual and sheds new light on understanding of rail demand, and
244 potentially mode choice in relation to environmental factors per se.

245 Previous mode choice and the environment research using the Theory of Planned Behaviour (King et
246 al, 2008; Jopson et al, 2009; Jopson, 2003; Forward, 1998) suggested an important role for norms in
247 forming intentions, but it has always been second to the influence of perceived behavioural control
248 as illustrated in Table 3. Further, it is surprising that control and attitudes are not higher in the list of
249 explanatory factors given the evidence above regarding issues that are important when travelling by
250 train. However, if users have sufficient experience of rail travel (or any other mode) to feel confident
251 about catching the train (or bus, or walking etc), control and attitudes may be less central to forming
252 intentions. The implication being that if you can take it for granted that the important factors such as
253 value for money and reliability are in place, then norms will be deciding factors. This is an important
254 conclusion for the promotion of environmentally friendly modes. However, if important factors such
255 as cost etc are found not to be in place, intentions will not be translated into actions. This is
256 supported by the fact that in this case it was not possible to explain behaviour (train travel) based on
257 intentions to catch the train because cost and other practical issues did not support rail use. Taken
258 together with the evidence above, and that from previous research (King et al, 2008), the lack of
259 explanation of behaviour suggests that whilst respondents may have a moral goal to travel in an
260 environmentally friendly manor, issues such as cost and reliability intervene between intentions and
261 behaviour. For example, an intention to save money may prove stronger than that to be
262 environmentally friendly. Nevertheless, it is crucial to build on pro-environmental intentions given
263 that they are the precursor to behaviour that will contribute to reducing carbon emissions (when
264 other contextual issues such as cost also support pro-environmental behaviour). Consequently, the
265 most significant fact in explaining intentions (moral norms) was taken forward into the willingness to
266 pay modelling as described below.

267

268 **Table 3: Factors explaining intentions in Theory of Planned Behaviour mode choice and the environment**
 269 **research**

	King et al, 2008; Jopson et al, 2009	Jopson, 2003	Forward, 1998
Antecedents of intentions to choose pro-environmental travel options significant at 95%	PBC* (t 5.35) Moral norms (t 4.05)	PBC* (t 4.84) Social norms (t 2.31)	PBC* (Beta 0.39) Social norms (Beta 0.16) Attitudes (Beta 0.13)

270 * PBC: perceived behavioural control

271 4. ANALYSIS OF STATED PREFERENCE DATA

272 4.1. Methodology

273 As set out in Section 2, each respondent was presented with a ranking experiment. From this, we
 274 obtained the ranks for the three options involving a reduction in travel time, and the three options
 275 involving a reduction in CO₂ emissions. The resulting data was then rank exploded so that for each
 276 respondent, we obtain data on five choices. Here, the first choice involves selecting the highest
 277 ranked alternative out of the full set of six options, the second choice involves selecting the second
 278 ranked alternative out the five options remaining after removing the highest ranked option, etc. The
 279 final choice involves selecting the fifth ranked alternative out of the two lowest ranked options.

280 The resulting data thus contained 8,390 choices collected from 1,678 respondents. A discrete choice
 281 model¹ was used in the analysis of the data. In a discrete choice model, we analyse the choice
 282 between a number of mutually exclusive alternatives, where the probability of choosing a specific
 283 alternative is a function of an estimate utility (or attractiveness) for that alternative. This utility is a
 284 function of the attributes of the alternatives and the estimated sensitivities (or tastes) of the
 285 respondent. In the present context, the utility is given as a function of the savings in CO₂ and travel
 286 time, while we also incorporate interactions with gender, overall journey time, and four moral norm
 287 indicators. The moral norm indicators were responsibility (norm1) and moral obligation (norm2) to
 288 take action to be environmentally friendly, and responsibility (norm3) and moral obligation (norm4)
 289 to catch the train to be environmentally friendly. Each of these was assessed using a 7 point Likert
 290 scale in the questionnaire, 1 representing strong agreement and thus a strong moral norm to act in
 291 favour of the environment, and 7 representing strong disagreement.

292 Specifically, the utility of an alternative involving a reduction in travel time was specified as:

$$293 \quad V = \beta_{\text{time}} * \text{time-red}$$

294 where *time-red* gives the reduction in travel time (in %) obtained by choosing that alternative, and
 295 β_{time} gives the marginal utility (to be estimated) of a 1 percent reduction in travel time.

296 For the alternatives leading to a reduction in CO₂ emissions, a more complex specification was used²,
 297 as follows:

¹ See Train, 2003, for a thorough introduction to discrete choice modelling methodology.

² Note that due to the specific nature of the design (i.e. an alternative always leads to a reduction in only one of the two attributes, time or CO₂), the interaction terms could obviously only be included for one of the two types of alternatives.

$$\begin{aligned}
298 \quad V &= \delta_{CO_2} \\
299 &+ \beta_{CO_2} * CO_2\text{-red} * [(norm1 / 2)^{\lambda_{norm1}} * (norm2 / 2.5)^{\lambda_{norm2}} * (norm3 / 3.4)^{\lambda_{norm3}} \\
300 &\quad * (norm4 / 3.7)^{\lambda_{norm4}} * (jtime / 150)^{\lambda_{jtime}}] \\
301 &+ \beta_{female,CO_2} * female * CO_2\text{-red} \\
302 &+ \beta_{env-reasons,CO_2} * env-reasons * CO_2\text{-red},
\end{aligned}$$

303 where δ_{CO_2} is a constant for the three alternatives that involve CO₂ reductions. The parameter β_{CO_2}
304 gives the marginal utility of a 1% reduction in CO₂. Here, this is interacted continuously with the four
305 moral norm variables as well as with journey time (jtime). As an example, λ_{norm1} gives the elasticity of
306 the β_{CO_2} parameter in relation to a change in norm1. Here, the expected negative estimate for λ_{norm1}
307 would mean that an increase in the value of norm1 (and hence a reduction in the pro-environment
308 norm) would lead to a reduction in the marginal utility of a reduction in CO₂. The division of norm1
309 by 2, which is the sample average for norm1 means that the estimate for β_{CO_2} gives the marginal
310 sensitivity to CO₂ reductions at the sample average moral norms. A corresponding approach was
311 used for the interactions with the three remaining norm variables as well as with the journey time.
312 Finally, β_{female,CO_2} and $\beta_{env-reasons,CO_2}$ give additional increments to the marginal utility that are
313 estimated only for female respondents, respectively respondents who make trips for environmental
314 reasons. Attempts to include other socio-demographic attributes, such as age and income, did not
315 reveal any significant effects. Our a priori expectations would be that we obtain positive estimates
316 for β_{time} , β_{CO_2} and $\beta_{env-reasons,CO_2}$, along with negative estimates for λ_{norm1} , λ_{norm2} , λ_{norm3} and λ_{norm4} , with
317 no preconceptions for the signs of δ_{CO_2} , β_{female,CO_2} and λ_{jtime} .

318 Some readers may express concern at the incorporation of attitudinal indicators in the modelling of
319 individual choices, given endogeneity issues. In the present context, this specific approach was
320 motivated by the desire to investigate the link between attitudes and actions.

321 Two further important points need to be discussed before presenting results. Firstly, it is a well
322 known fact that asking respondents to rank alternatives is significantly more complex than asking
323 them to state their most preferred options (see e.g. Louviere et al., 2000). From this perspective, the
324 expectation would be that the modelled component of utility (i.e. not the random component) has a
325 relatively bigger impact for the first of our choices (which equates to choosing the highest ranked
326 alternative). In a random utility modelling context, this phenomenon is referred to as scale
327 differences, where the scale is inversely proportional the variance of the random component of
328 utility and where higher scale means a greater weight for the modelled component. To account for
329 such scale differences, we explicitly estimated the scale for the five choice sets, where the scale was
330 normalised to 1 for the first choice set (to enable identification). Taking such scale differences into
331 account is important with a view to avoiding biased coefficient estimates.

332 The second point that needs addressing is that each respondent in our data now has five choices,
333 and this repeated choice nature of the data potentially has impacts on the standard errors produced
334 during a purely cross-sectional approach (see e.g. Ortúzar et al., 1997), i.e. when treating each
335 choice as if it came from a separate respondent. Tests were carried out in this context³ which
336 showed that taking into account the correlation across choices for the same respondent did not lead
337 to any significant drops in parameter significance.

338 All models presented in this section were estimated using BIOGEME (Bierlaire, 2005).

³ Detailed results available on request.

339 **4.2. Estimation results**

340 The estimation results for the discrete choice model are presented in Table 4, where it should be
 341 noted that the t-ratios for the scale parameters are given in relation to a base value of 1 rather than
 342 0.

343 **Table 4: Estimation results for discrete choice model**

Number of individuals: 1678
 Number of observations: 8390
 Final log-likelihood: -7071.38
 adj. ρ^2 : 0.358

	est.	t-rat. (0)
δ_{CO_2}	1.82	14.52
β_{CO_2}	0.175	30.8
β_{female,CO_2}	0.00987	2.05
$\beta_{env-reasons,CO_2}$	0.0566	8.26
β_{time}	0.584	38.75
λ_{norm1}	-0.152	-4.22
λ_{norm2}	-0.138	-3.75
λ_{norm3}	-0.0811	-1.71
λ_{norm4}	-0.0519	-1.08
λ_{jtime}	0.0422	2.2

	est.	t-rat. (1)
Scale1	1	-
Scale2	0.45	-27.04
Scale3	0.0266	-63.25
Scale4	1.01	0.23
Scale5	1.42	5.56

344

345 Our analysis of the results shows that there is an overall preference for the CO₂ reducing options (as
 346 captured in δ_{CO_2}). As expected, the estimates for β_{CO_2} and β_{time} are both positive, showing that
 347 reductions in CO₂ and travel time have a positive impact on the utility of an alternative. Here, this is
 348 slightly higher marginal utility for CO₂ reductions for female respondents and respondents who
 349 travel by rail for environmental reasons, reflected in the positive signs for β_{female,CO_2} and $\beta_{env-reasons,CO_2}$.

350 Additionally, the estimates for the four interaction terms λ_{norm1} , λ_{norm2} , λ_{norm3} and λ_{norm4} are all
 351 negative. The negative sign of these interaction terms shows that with decreasing environmental
 352 norms (i.e. as the value of norm1 to norm4 increases), the marginal utility of CO₂ reductions is
 353 decreased. We can also observe decreasing magnitude and statistical significance when moving from
 354 norm1 to norm4, where the final two are no longer significant at the usual levels of confidence. This
 355 gives a strong indication that the responsibility and moral obligation to be environmentally friendly
 356 per se are stronger than the responsibility and moral obligation to catch the train to be
 357 environmentally friendly. This is also supported by the descriptive statistics for the four moral norm
 358 questions (note the mean values for norm1 to norm4 discussed in Section 4.1), and fits with the
 359 findings that people want to do something for the environment, but when it comes to catching the
 360 train issues such as cost etc intervene, i.e. are potentially more important. There is also a suggestion

361 that within each frame the two moral norm questions are asked (environment per se, and catching
 362 the train to be environmentally friendly), perceived responsibility is stronger than moral obligation
 363 (i.e. $\lambda_{\text{norm1}} < \lambda_{\text{norm2}}$, and $\lambda_{\text{norm3}} < \lambda_{\text{norm4}}$). In other words, people accept the environment as their
 364 responsibility but see it as a moral issue to a lesser extent. Again this is supported by the descriptive
 365 statistics for the four moral norm questions.

366 Finally, there is a small positive estimate for λ_{time} , showing that the marginal utility of CO₂ reductions
 367 increases with journey time. Even though the effect is small, this is an interesting finding given that
 368 we are already working on the basis of percentage changes. What this suggests is that the marginal
 369 utility of a one percent reduction in CO₂ increases more rapidly with distance than is the case for the
 370 marginal utility of a one percent reduction in journey time.

371 Turning our attention to the scale parameters, we observe the expected reduction in scale when
 372 moving from the first to the second and especially the third choice set, showing the increasing
 373 difficulty for respondents to perform the rankings in the midfield. However, for the later rankings,
 374 the scale increases once more, where this indicates for example that choosing the lowest ranked
 375 option is relatively easy.

376 **4.3. Interpretation of results**

377 The easiest way to interpret the estimation results is in the form of a trade-off between reductions
 378 in CO₂ and reductions in travel time. In other words, the output of such a calculation would be an
 379 indication as to the relative value of a 1% reduction in CO₂ and a 1% reduction in travel time. In the
 380 absence of interaction terms, this would simply be calculated as $r = \beta_{\text{CO}_2} / \beta_{\text{time}}$, where the value of r
 381 would show how much a 1% reduction in CO₂ is worth in comparison to a 1% reduction in travel
 382 time. In the presence of the interaction terms, this calculation is more complicated, and we now
 383 have:

$$384 \quad r = 1 / \beta_{\text{time}} * [\quad \beta_{\text{CO}_2} * (\text{norm1} / 2)^{\lambda_{\text{norm1}}} * (\text{norm2} / 2.5)^{\lambda_{\text{norm2}}} * (\text{norm3} / 3.4)^{\lambda_{\text{norm3}}} \\ 385 \quad \quad \quad * (\text{norm4} / 3.7)^{\lambda_{\text{norm4}}} * (\text{jtime} / 150)^{\lambda_{\text{time}}} \\ 386 \quad \quad \quad + \beta_{\text{female,CO}_2} * \text{female} + \beta_{\text{env-reasons,CO}_2} * \text{env-reasons}]$$

387 i.e. dividing the full marginal utility for CO₂ reductions by the full marginal utility for travel time
 388 reductions.

389 The above shows that a different value for the trade-off is obtained when looking at male or female
 390 respondents, when looking at respondents with different attitudes and/or respondents making trips
 391 for environmental reasons, and when varying the journey time. As an illustration, we present here
 392 the trade-offs for a range of different types of respondents and different journey times.

393 The first observation that can be made is that a 1% reduction in CO₂ is always valued less highly than
 394 a 1% reduction in travel time. However, there are significant variations arise, where, for the ranges
 395 presented here, the lowest valuation for a 1% reduction in CO₂ is a 0.18% reduction in travel time,
 396 while the highest is a 0.57% reduction. There is a very small increase in valuations as journey time
 397 increases, along with a small increase in valuations for female respondents, and a more marked
 398 increase for respondents who make trips by rail for environmental reasons. The most important
 399 variations however arise when taking into account the moral norm indicators, which show that when
 400 looking only at those respondents that expressed the strongest moral norms to change versus those
 401 that expressed the strongest disagreement with this moral norm, the relative value of CO₂
 402 reductions increases is more than twice as high for the former group.

403 Thus far, we have solely talked about valuations in terms of percentage changes. However, these
 404 valuations can also be monetised. Indeed, with the average rail journey length being 40.3km, and

405 the average journey time:length ratio being 1.9km/min (source Transport Watch⁴), we obtain an
 406 average journey time of 21.2mins. With an average CO₂ emission of 61g/km (ATOC, 2007), this
 407 journey would thus on average produce 0.0024583 tonnes of CO₂, meaning that a 1% saving in CO₂
 408 would equate to 0.000024583 tonnes.

409 **Table 5: Relative valuations for reductions in CO₂ emissions and travel time by type of respondent**

First moral norm indicator	Second moral norm indicator	Third moral norm indicator	Fourth moral norm indicator	Gender	Trips made for environmental reasons	relative value of 1% reduction in CO ₂ in terms of % travel time reductions at journey times of					
						30 mins.	60 mins.	120 mins.	150 mins.	180 mins.	240 mins.
average	average	average	average	Male	NO	0.28%	0.29%	0.30%	0.30%	0.30%	0.31%
average	average	average	average	Male	YES	0.37%	0.38%	0.39%	0.40%	0.40%	0.40%
average	average	average	average	Female	NO	0.30%	0.30%	0.31%	0.32%	0.32%	0.32%
average	average	average	average	Female	YES	0.39%	0.40%	0.41%	0.41%	0.42%	0.42%
strong pos.	strong pos.	strong pos.	strong pos.	Male	NO	0.42%	0.43%	0.44%	0.45%	0.45%	0.46%
strong pos.	strong pos.	strong pos.	strong pos.	Male	YES	0.51%	0.52%	0.54%	0.54%	0.55%	0.55%
strong pos.	strong pos.	strong pos.	strong pos.	Female	NO	0.43%	0.45%	0.46%	0.46%	0.47%	0.47%
strong pos.	strong pos.	strong pos.	strong pos.	Female	YES	0.52%	0.54%	0.56%	0.56%	0.56%	0.57%
strong neg.	strong neg.	strong neg.	strong neg.	Male	NO	0.18%	0.19%	0.19%	0.20%	0.20%	0.20%
strong neg.	strong neg.	strong neg.	strong neg.	Male	YES	0.27%	0.28%	0.29%	0.29%	0.30%	0.30%
strong neg.	strong neg.	strong neg.	strong neg.	Female	NO	0.20%	0.20%	0.21%	0.21%	0.21%	0.22%
strong neg.	strong neg.	strong neg.	strong neg.	Female	YES	0.29%	0.30%	0.31%	0.31%	0.31%	0.32%

410

411 Using the same group of respondents as in Table 5, but at the average journey length of 21.2
 412 minutes, we can calculate valuations as shown in Table 6. Here, we start by calculating the relative
 413 value of a 1% reduction in CO₂ compared to reductions in travel time. From this, and for the given

⁴ <http://www.transport-watch.co.uk/>

414 journey time, we can calculate the actual time saving that is equivalent to a 1% reduction in CO₂,
 415 from which, when using the average value of travel time savings of £8.29 per hour (WebTAG, 2009),
 416 we can calculate the monetary value of the 1% reduction in CO₂ (equating to 0.000024583 tonnes).

417 If grossing up of marginal changes were acceptable, then these results could be used to calculate
 418 valuations for one tonne reduction in CO₂ ranging from £215.11 to £614.80. These values are very
 419 high when compared to the current shadow price of carbon which is set to £26.5/tonne of CO₂
 420 (DEFRA, 2009), but need to be put in context by noting that, for the current trip, the value for the
 421 total CO₂ emissions would range between 53 pence and £1.51, where the average fare for such a
 422 journey in the UK can vary widely, ranging from under £3 to over £10. This again assumes that
 423 marginal rates can be grossed up, which may be more realistic at the level of an individual trip, and
 424 in this case would give the willingness to pay for a carbon neutral trip.

425 **Table 6: Willingness-to-pay for reductions in CO₂ emissions by type of respondents**

First moral norm indicator	Second moral norm indicator	Third moral norm indicator	Fourth moral norm indicator	Gender	Trips made for environmental reasons	relative value of 1% reduction in CO ₂ in terms of % travel time reductions	Time saving equivalent to 1% reduction in CO ₂ (mins)	Value of 1% reduction in CO ₂ for given trip (pence)
average	average	average	average	Male	NO	0.28%	0.0585	0.81
average	average	average	average	Male	YES	0.37%	0.0774	1.07
average	average	average	average	Female	NO	0.29%	0.0618	0.85
average	average	average	average	Female	YES	0.38%	0.0807	1.12
strong pos.	strong pos.	strong pos.	strong pos.	Male	NO	0.41%	0.0872	1.20
strong pos.	strong pos.	strong pos.	strong pos.	Male	YES	0.50%	0.1061	1.47
strong pos.	strong pos.	strong pos.	strong pos.	Female	NO	0.43%	0.0905	1.25
strong pos.	strong pos.	strong pos.	strong pos.	Female	YES	0.52%	0.1094	1.51
strong neg.	strong neg.	strong neg.	strong neg.	Male	NO	0.18%	0.0383	0.53
strong neg.	strong neg.	strong neg.	strong neg.	Male	YES	0.27%	0.0572	0.79
strong neg.	strong neg.	strong neg.	strong neg.	Female	NO	0.20%	0.0416	0.57
strong neg.	strong neg.	strong neg.	strong neg.	Female	YES	0.29%	0.0605	0.84

426 **5. DISCUSSION**

427 Train travel is perceived to be an environmentally friendly mode and those travelling by train
428 (whether or not they are motivated by environmental reasons) rate the environmental performance
429 of their journey highly relative to other trip attributes such as cost and reliability. Train travel is
430 perceived to be more environmentally friendly even than coach travel although carbon comparators
431 show this not the case. Twenty-four percent of people in our survey reported having used train
432 partly or purely for environmental reasons in the past six months. We estimate that this corresponds
433 to around 3.4% of all trips although it was higher (4.4%) for business trips. There may be some
434 positive response bias associated with this figure. However, the analysis of the stated preference
435 data supports the notion that some journeys will have an environmental motivation as there is a
436 consistency between those stating that they travel by train for environmental reasons and those
437 that have higher preference for carbon savings.

438 Set against this very positive environmental image of rail is a reality which suggests that, for
439 most people, in most journey contexts, the environment is not a feature in the decision-making
440 process. However, it can be a deciding factor where other attributes are similar across modes and
441 some businesses also promote train travel.

442 From the estimates of our discrete choice models, and in conjunction with generally
443 accepted value of travel time savings measures, it was possible to calculate an estimate of the
444 willingness to pay for reductions in CO₂ emissions. Grossed up to the level of a tonne, these
445 valuations were significantly higher than those produced in previous research (Brouwer et al., 2008;
446 Mackerron et al., 2009) and which, were they to be adopted, would imply a much greater
447 responsiveness to carbon saving initiatives than is seen in practice. In general, one would however
448 not expect that these values can be grossed up to the level of a tonne as they relate to a single
449 journey. However, another potential reason for the high values could be the actual approach used in
450 the present study, in which respondents were asked to trade off between reductions in CO₂ and in
451 time, rather than money, where our approach may in fact avoid some strategic bias resulting from
452 asking more directly for monetary valuations.

453 Independently of the absolute values, the experiment provides very interesting insights as
454 the relative valuations appear to be consistent with other aspects of the questionnaire and with the
455 expectations from the literature. In particular there is a higher willingness to pay for climate change
456 emission reductions amongst those that say they travel by train for environmental reasons
457 compared with those that do not and for those that have stronger moral norms for travelling by
458 train. This supports the notion that those with pro-environmental intentions and behaviours, on
459 average, have a higher willingness to pay for them. The very high degree of consistency between the
460 statistics on the four norms and their role in explaining choices is a strong endorsement for the
461 notion that in this case, the retrieved valuations are consistent with the stated attitudes.

462 Finally, throughout the study, females expressed a slightly higher valuation than males and
463 this was the only socio-economic variable which emerged. This too is consistent with previous
464 research (King et al, 2008) which showed that women reported stronger feelings than men of
465 personal responsibility to reduce car use to improve the environment and their quality of life.

466 Over time, if the population does exhibit a greater level of concern for the environment and,
467 critically, assumes more personal responsibility to tackle environmental problems, then this will
468 encourage greater use of rail. To benefit from any pro-environmental shift, rail will have to continue
469 to maintain its actual (and perceived) environmental benefits over other forms of transport. In the
470 UK context it seems that such shifts in mode use are likely to remain 'at the margins' for the
471 foreseeable future. One important reason for this is the mis-match between the fare structure

472 (which is largely based around managing route congestion) and the relative environmental benefits
473 of rail (which are largely independent of time of travel). There will remain a large proportion of trips
474 for which the cost of the journey acts as a disincentive to choose an environmentally friendly option.

475 Our research suggests that there are a number of potential future areas for further
476 investigation:

- 477 • The study reinforces the previous noted difficulties in conducting closed question format
478 investigations about the environment. In particular it would be interesting to examine how
479 the willingness to pay estimates varied with different question formats and terminology.
- 480 • The study captures understanding in late 2008 and it would be interesting to trace the
481 changes in underlying attitudes over time and the extent to which this feeds forwards into
482 estimated valuations, thus providing a more dynamic understanding of the speed with which
483 underlying environmental motivations might affect rail demand.
- 484 • Greater understanding needs to be developed of what the population thinks a 'green' or
485 'environmentally friendly' train service is. There is little awareness of the actions of
486 operators to promote their environmental benefits and carbon calculators appear not to be
487 used as part of the decision-making process. Whilst the valuation work suggests that there
488 may be a part of the population willing to pay for carbon offset schemes for example, there
489 is little understanding of these schemes and how they work.

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