

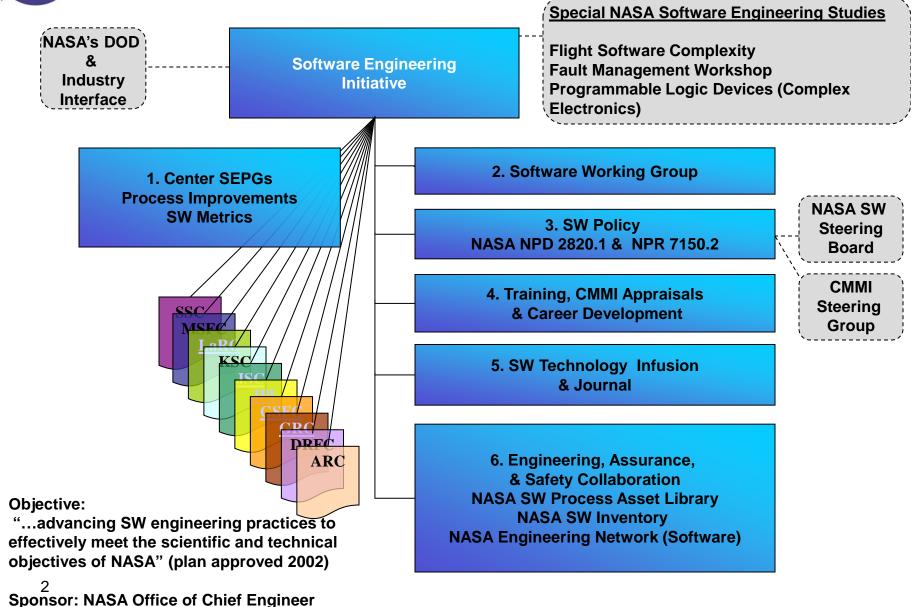
NASA/Army

Systems and Software Engineering Forum

Improving Software Engineering on NASA Projects

May 11, 2010
Tim Crumbley & John C. Kelly
Office of Chief Engineer







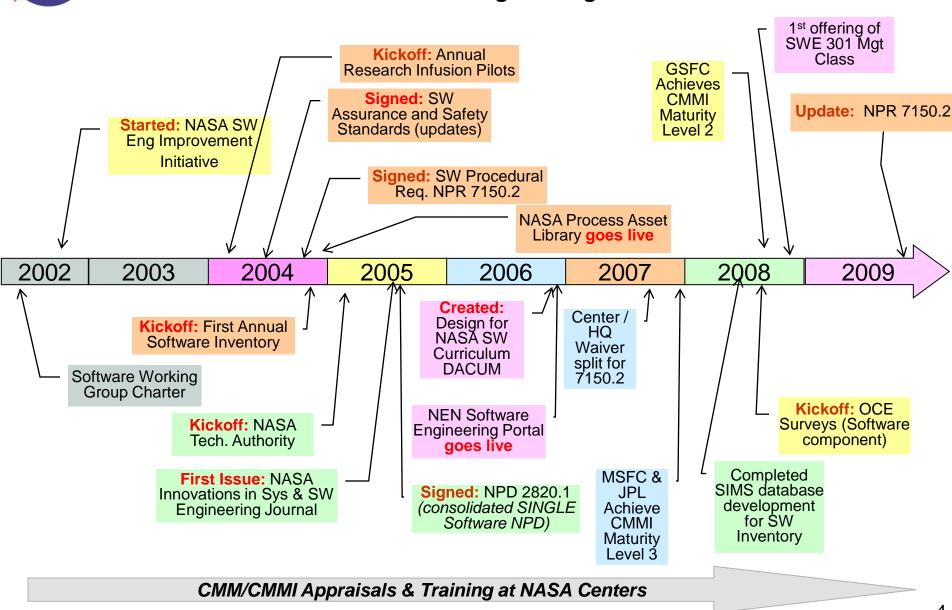
FY 2010 Software Improvement Initiative Plans

| | Policy & Procedural Requirements | Processes | Technology | | | | |
|--------------|--|--|--|--|--|--|--|
| Ongoing | NPD 7120.4* - completed NPR 7150.2A, SW Engineering Requirements update - completed OCE Survey* (10 Centers + HQ) | CMMI Appraisals NASA & Center Process Asset Libraries (PALs) SW Measurement | Tool Shed Sys & SW Journal Reviewers and Rep. to OSMA's SW Assurance Research Program (SARP)* | | | | |
| New for 2010 | SW Engr. Handbook (Electronic) Center Compliance with new NPR 7150.2A (Phase 1) OSMA's update to NASA Safety and Assurance standards Representative to help develop new Programmable Logic Devices Policy/Std/HB* | Center processes updated for consistency with new NPR 7150.2A | Update SW Technology Strategy for 2011 and beyond Interface to SW Architecture Review Board effort (NESC)* Interface to Multi-Core Flight computing* Interface to SW Engineering Research Center (SERC) Interface to NASA Aviation Safety Program* | | | | |
| Crosscutting | Training (including NP) NASA Engineering Ne Software Inventory, SII SWG F2Fs, Leads Me Communications / Exc | Center SW Improvement Plans Training (including NPR 7150.2A Classroom & NASA SATERN) NASA Engineering Network*, Software.nasa.gov Software Inventory, SIMS Tool, Analysis & Suggestions for projects to receive IV&V SWG F2Fs, Leads Meeting, & Telecons Communications / Exchanges (CMMI Steering Group, v1.3 CCB, TIMs, etc.) Interface to Systems Engineering Working Group | | | | | |

^{*} Software Engineering portions or contributions



Timeline 2002 – 2009 **NASA Software Engineering Initiative**





Top Software Issues from NASA Centers 2007

- 1. Software Requirements
- 2. Internal NASA-wide requirements (NPD, NPR, & Standards)
- 3. Training & Skill Development
- 4. Complex Electronics, FPGA, PLD, etc. (blurring of H/W S/W boundary)
- 5. Insight/Oversight of Contractor SW development
- 6. Tools
- 7. Empowerment of program/project SW personnel
- 8. Metrics/Measurement
- 9. COTS -Impacts of maintaining COTS and technologies for long-term systems and missions
- 10. Cost estimation need a standard approach



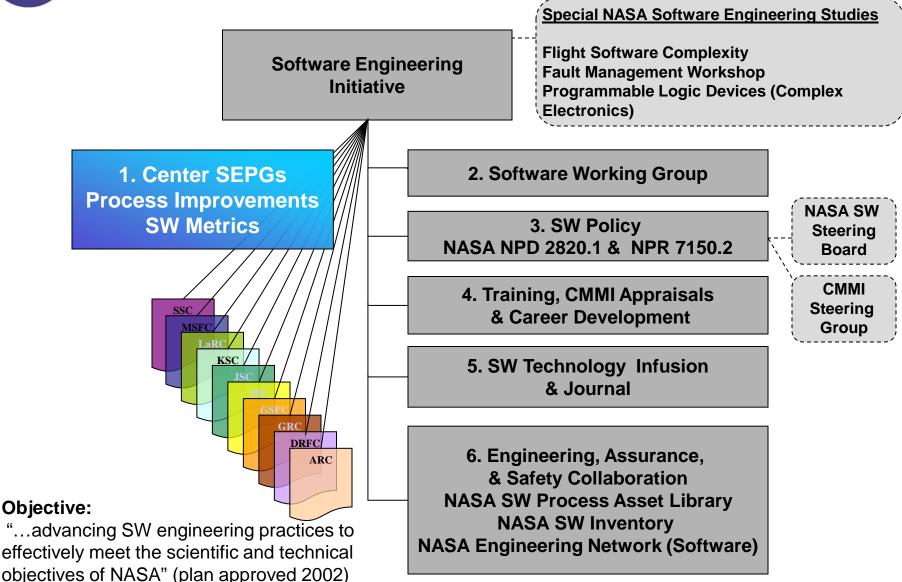
Top Software Issues from NASA Centers 2010

- 1. Internal NASA-wide NASA Procedural Requirements & Standards (including Software Classification) (2)
- 2. Cost Estimation (10)
- 3. Software Workforce Level (New)



- 4. Systems Engineering / Software Engineering Interfaces (New)
- 5. Small Project Implementations (cross cutting) (New)
- 6. Empowerment of Software Engineering Personnel (7)
- 7. Software Requirements (1)
- 8. Complex Electronics (4)
- 9. Training & Skill Development (3)
- 10. Insufficient attention to Software on Contracts (New)









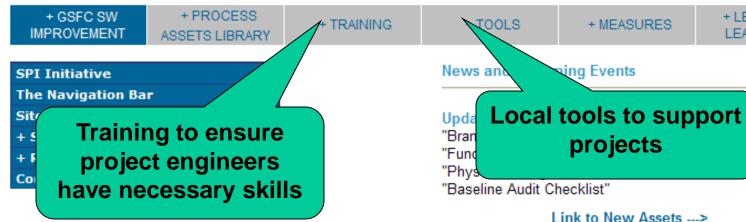
GSFC Software Process Improvement

If the Process Works...Improve It.



+ LESSONS

LEARNED



Welcome

The goal of GSFC Software Process Improvement is to establish and continuously improve system and software processes and products by providing the necessary supporting infrastructure, such as tools, templates, measurements support, and lessons learned. The objectives are to:

 Improve the quality, reliability, and safety of our products through the integration of sound system and software engineering principles and standards, so that our customers receive highly effective and reliable products that fulfill their scientific and

Conferences

Carnegie Mellon Software Engineering Institute (SEI) Software Engineering Process Group North America conference (SEPG '09) March 23-26, 2009 San Jose, California, USA

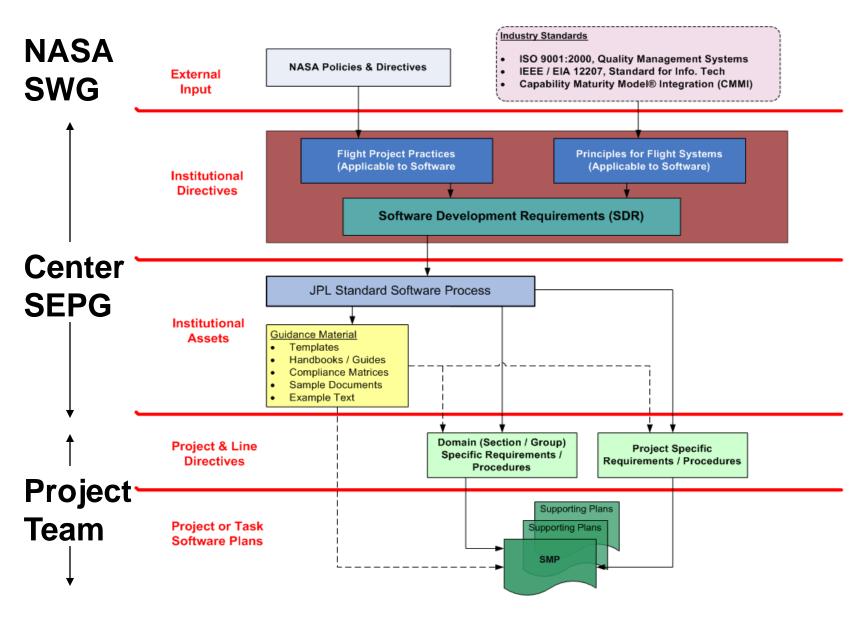
The 21st Annual Systems & Software Technology Conference (STC 2009)

April 20-23, 2009 Salt Lake City, Utah, USA

Southeastern Software & Systems Engineering



Requirements Flow





NASA CMMI Summary

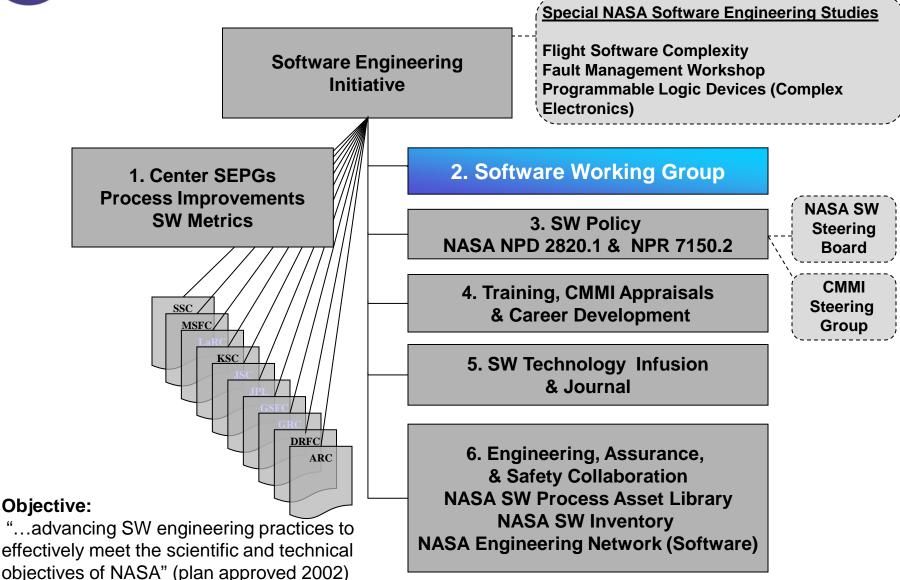
Completed CMMI Appraisals

| Center | Rating | Date | # Projects | Туре | Project size |
|------------|---|-----------|------------|---------------------|------------------------|
| LaRC- ASDC | PP(CL3), CM(CL1) | 17-Nov-06 | 1 | Data Center Support | 85 |
| MSFC | ML3 | 24-Apr-07 | 3 | Development | 57,4,2 = 63 |
| JPL | ML3 | 27-Sep-07 | 7 | Dev & Maintenance | 1,8,11,17,16,1,30 = 84 |
| GSFC | ML2 + RSKM(2) | 16-May-08 | 4 | Dev & Maintenance | 25,2,18,8 = 53 |
| LaRC-FSSB | ML2 + CL3 | 3-Oct-08 | 3 | Services | 1,1,3 = 5 |
| LaRC- SDAB | PP(CL3), REQM(CL3), CM(CL3), MA(CL3) | 13-Mar-09 | 4 | Development | 1,5,10,5 = 21 |
| JSC | ML2 | 2-Apr-09 | 4 | Development | 7,6,45,2 = 60 |
| KSC | ML2 | 18-Sep-09 | 1 | Development | 225 |

Scheduled CMMI Appraisals in FY10

| | | . • | .pp. a.ca. | • | • |
|----------|-----------|---------------|------------|---------------|----------|
| SCAMPI A | <u> </u> | SCAMPI | <u>B</u> | SCAMPI | <u>C</u> |
| Center | Month | Center | Month | Center | Month |
| MSFC | April | JPL | October | GSFC | February |
| ARC | May | GSFC | June | JSC | April |
| MSFC | June | | | | |
| GRC | August | | | | |
| JPL | September | | | | |
| | | | | | |





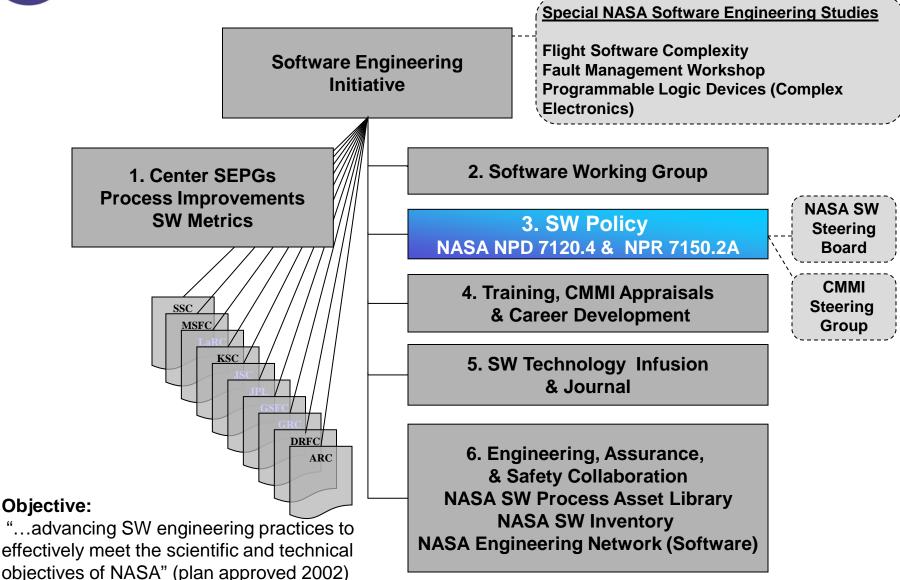


Chartered Roles of the Software Working Group (SWG)

- Function as an advisory group
- Recommend, draft as requested, review, and promote policies, standards, & best practices
- Recommend and provide technical support for special studies
- Focus, integrate, and promote innovation and the continuous improvement of NASA's software engineering processes

- Support and help guide the establishment of software process improvement programs at each Center
- Facilitate the transfer of software technology
- Coordinate NASA representation within agency, interagency, and international boards
- Provide information to improve communication on software issues
- Ad hoc activities as needed





1.3.1 Higher Agency-Level Requirements

NPD 1000.0, NASA Governance and Strategic Management Handbook.
NPD 1000.3, The NASA Organization.
NPD 1000.5, Policy for NASA Acquisition.

1.3.2 Agency-Level Software Policies and Requirements



NPD 7120.4, NASA Engineering and Program/Project Management Policy

NPR 7120.5,
NASA Space Flight
Program and
Project
Management
Requirements

NPR 7120.6, Lessons Learned Process NPR 7120.7,
NASA Information
Technology and
Institutional
Infrastructure
Program and Project
Management
Requirements

NPR 7120.8,
NASA Research and
Technology Program
and
Project Management
Requirements

NPR 7123.1, NASA Systems Engineering Processes and Requirements NPR 7150.2, NASA Software Engineering Requirements

1.3.3 Agency-Level Multi-Center and Product Line Requirements (non- software specific)

These NPDs and NPRs elaborate, tailor, and in some cases add requirements to the ones above to address the needs of major multi-Center projects, specific product lines, and specific focus areas.

1.3.4 NASA and Industry Software Standards and Guidebooks



NASA Preferred Industry Software Standards and Guidebooks and NASA Software-Related Standards and Guidebooks are required when invoked by an NPD, NPR, Center-Level Directive, contract clause, specification, or statement of work.

1.3.5 Center-Level Directives (related to software)

Center-Level Directives are developed by NASA Centers to document their local software policies, requirements, and procedures.

1.3.6 Government In-house Development

Government in-house software development policies and procedures to provide quality products and to fulfill the requirements passed down by a project.

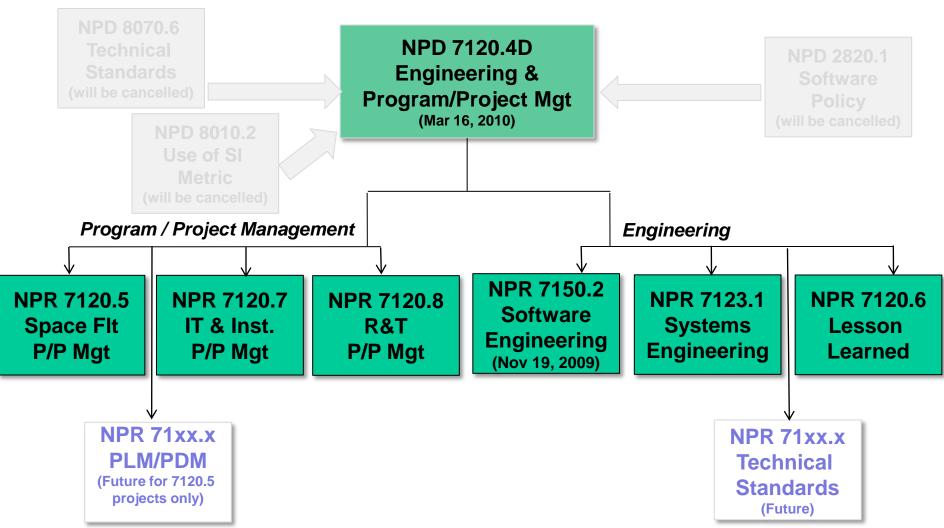
1.3.7 Contractor and Subcontractor

Development

Contractors and subcontractors develop in-house policies and procedures to provide quality products and to fulfill the requirements passed down through a contract by a customer.



Office of Chief Engineer Completed "Go To Architecture"



Note: NPD 7120.4D assumes NPD 2820.1 role in being the unique NASA NP<u>D</u> that covers software for all offices and organizations. NPD 7120.4 D is the *new parent NPD for NPR 2210.1, Release of NASA Software*



NPR 7150.2A TABLE OF CONTENTS

PREFACE

- P.1 Purpose
- P.2 Applicability and Scope
- P.3 Authority
- P.4 Applicable Documents
- P.5 Measurement/Verification
- P.6 Cancellation

CHAPTER 1. Introduction

- 1.1 Overview
- 1.2 Organizational Capabilities and Improvement
- 1.3 Hierarchy of NASA Software-Related Documents

CHAPTER 2. Software Management Requirements

- 2.1 Compliance with Laws, Policies, and Requirements
- 2.2 Software Life-Cycle Planning
- 2.3 Commercial, Government, Legacy/Heritage and
- Modified Off-The-Shelf Software
- 2.4 Software Verification and Validation
- 2.5 Project Formulation Requirements
- 2.6 Software Contract Requirements

CHAPTER 3. Software Engineering (Life-Cycle) Requirements

- 3.1 Software Requirements
- 3.2 Software Design
- 3.3 Software Implementation
- 3.4 Software Testing
- 3.5 Software Operations, Maintenance, and Retirement

CHAPTER 4. Supporting Software Life-Cycle Requirements

- 4.1 Software Configuration Management
- 4.2 Risk Management
- 4.3 Software Peer Reviews/Inspections
- 4.4 Software Measurement
- 4.5 Best Practices
- 4.6 Training

CHAPTER 5. Software Documentation Requirements

- 5.1 Software Plans
- 5.2 Software Requirements and Product Data
- 5.3 Software Reports

CHAPTER 6. Tailoring, Engineering Technical Authority, and Compliance Measurement

- 6.1 Tailoring of Requirements
- 6.2 Designation of Engineering Technical Authority(s)
- 6.3 Compliance

APPENDIX A. Definitions

APPENDIX B. Acronyms

APPENDIX C. References

APPENDIX D. Requirements Mapping Matrix

APPENDIX E. Software Classifications



Software is not all the same

flight software non-flight software

safety critical software non-safety critical software

... and it shouldn't be treated the same!



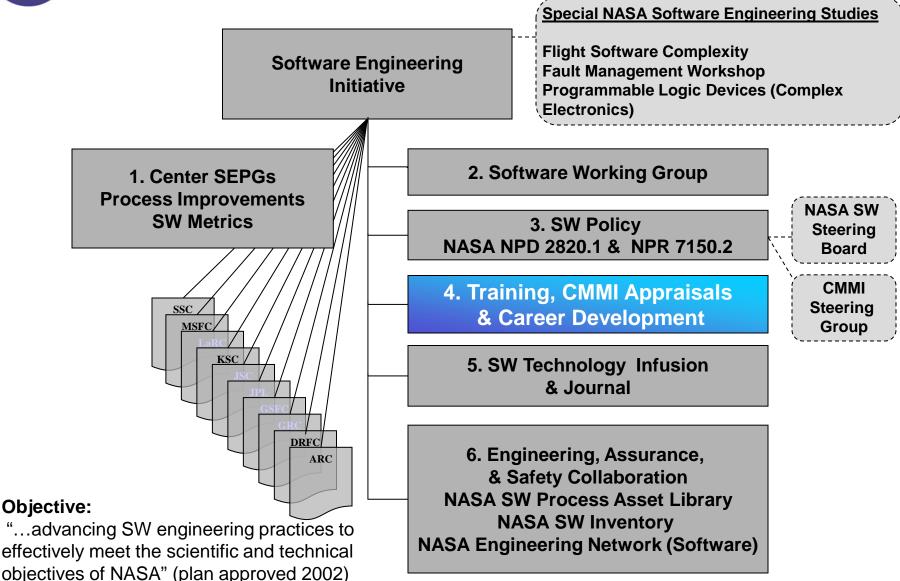
NASA-wide Software Classification*

Class A Space Flight Human Rated Software Systems Class B Non-Human Space Rated Software Systems Class C Mission Support Software & Facilities Class D Analysis and Distribution Software **Development Support Software** General Purpose Computing Software (Multi-Center or Multi-Program/Project) General Purpose Computing Software (Single Center or Project) Class H General Purpose Desktop Software

- **Notes 1.** "It is not uncommon for a project to contain multiple systems and subsystems having different software classes" (P.2.1)
 - 2. Whether software is <u>safety critical is an independent determination</u> based on NASA-STD 8719.13

 * Established by NPR 7150.2







Software Engineering DACUM

Software Engineer DACUM - Phase 2 - Curriculum Plan

March 14th Baseline Version 5.<u>5</u>

Proposed modifications for April 25th, 2006 Baseline

RUNNING STATUS ON SOFTWARE ENGINEERING DACUM CORRICULUM

| Tack ID by Place II # | Course | noi Inded | c | Assignee | Vender | | Actio | n/Status | | | | | | | | - [| Due Di Close Date | ate | | | | |
|--------------------------------|---|--------------|---|------------------------------------|---|---|--|---|------------------------------|-----------------------------------|--|--------------------------------------|---|--------------------|-------------------------------------|----------------------------------|-------------------------|------------------------------------|----------|------------------------------------|-------------------------|-----------------------------------|
| 2.2 | DISTE | Lov | | Put/SG | , | | Europe Apr 20 SWE16 | 01 V15.doc) | h repo pdated | rt version | n: <u>15.6</u> 31 email | ed out by | Pat to su | bgrou | ng DACI ip Tue, 0 | IM. | | | | | | |
| 2.3 | DISAE | L07 | Г | 2.130 | ? | | -Hold compl | on perusing t ete (per April | finding I 06 F2 | class to F decisi | fit desc on) -(or | ription unt | il after 2 gap again | 01 an | d 301 | Т | | | | | | |
| 3.3 | Software Engaressents Development and Management | 207. | | Pat Inca. | APPEL remains CAN FOUL to Emparement Development on Strangement CAL SOUL IGN PROPER TEA Emparement Development Requirement memograment | n Troining | -Werk disere | with vendors te logic to s will look for a will see if s | to fix g model | ap-on-for Frequir oriste cl | -Z123 = ements us to car ute Anab | Use of st | ate-mac | hines | | | De TYY | | | | | |
| 3.4 | Software Requirements Development and Management | 20 2 | | | petency / rse Matrix | Introduction to Aerospace at NASA | SWE 101 Introduction to Software | Software Requirements Development and Nanagement | Peer Reviews/ Inspections | Software Implementation | SWE 120 Software Testing | Software Engineering Processes | Sottware Configuration Nanagement | Software Design | Software for Embedded Systems | Software Safety & Reliability | Software Management | Software and Process Metrics | Software | Software Process Improvement | Software Acquisition | Formal Methods for Software |
| | | | | | Level (Early, Mid, Late) | EC | EC | EC | EC | EC | EC | MC | MC | MC | MC | MC | LC | LC | LC | LC | LC | LC |
| | | | | | Domain Knowledge te of spacecraft and | | | | | | | | | | | | | | | | | |
| 3a.2 | Peu Reviews /Impections | E0 | | aeronauti environm | cs systems, aerospace ent and architecture | • | | | | | | | | | | | | | | | | |
| 3a.3 | Peer Reviews Apprections | E0 5 | | systems, Technolo | e of flight and ground NASA Advanced gy, Basic and Applied and Institutional | | • | | | | | • | | | | | | | | | | |
| | | | | Core Star Standard and guida | | | ٠ | ٠ | • | • | • | • | • | • | | • | • | • | • | • | ٠ | |
| | | | | Softw | are Acquisition and Procurement | | | | | | | | | | | | | | | | | |
| | | | | Managen performa | | | • | | | | | • | | | | | • | | | | • | |
| | | | | C | are Engineering Life cycle Processes | | | | | | | | | | | | | | | | | |
| | | | | Develope | | | • | • | | | | | | | | | | | | | | |
| | | | | Software | Design | | • | | | | | | | • | • | | | | | | | |

Curriculum Plan for Software Engineering

Early Career Courses:

- 1. Introduction to Aerospace at NASA (IAN)
- 2. Software Engineering 101
- Software Requirements Development and Management
- 3a. Peer Reviews/ Inspections (short separate class)
- 4. Software Implementation
- 5. Software Testing

Mid-Career Courses

- 6. Software Engineering 201
- 6a. Software Maintenance
- 7. Software Configuration Management
- 8. Software Design
- 9. Software for Embedded Systems
- 10. Software Safety & Reliability

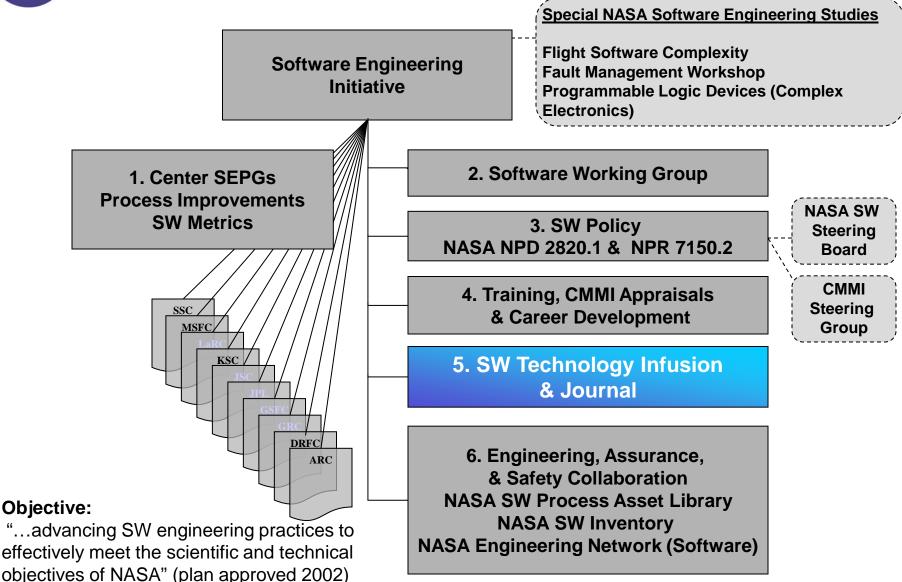
Later Career Courses

- 11. Software Engineering 301
- 12. Software and Process Metrics
- 13. Software Estimations
- 14. Software Process Improvement
- 15. Software Acquisition
- 16. Formal Methods for Software

Structured On-the-Job Learning

Informal On-the-Job Learning







Infusion of SDA for Automated

Modeling and Assurance with

Toward Clear and Consistent

Textual Requirements: An

Application of Natural

Language Processing

Assessment of LADEE

Software Architecture

AADL for the JPL SMAP

Project

Techniques

OSMA Software Assurance Research Program New Starte for EV10

| | Starts for F1 T0 | | | | | | |
|---|-------------------|--------|---|--|--|--|--|
| Initiative | PI | Center | The Work | | | | |
| Advanced Tools and Techniques for V&V of IVHM Systems | Johann Schuman | ARC | Analysis of complex IVHM systems require methods beyond traditional testing – will also add information and perspective to the on-going work on safety case | | | | |
| Architectural Analysis of | Mikael | GSFC | A follow-on to prior work, this initiative will be | | | | |

| Advanced Tools and Techniques for V&V of IVHM Systems | Johann Schuman | ARC | Analysis of complex IVHM systems require methods beyond traditional testing – will also add information and perspective to the on-goin work on safety case |
|---|--------------------|------|--|
| Architectural Analysis of | Mikael Lindvall | GSFC | A follow-on to prior work, this initiative will be |

| Techniques for V&V of IVHM Systems | Schuman | | methods beyond traditional testing – will also add information and perspective to the on-going work on safety case |
|--|--------------------|------|--|
| Architectural Analysis of Dynamically Reconfigurable Systems | Mikael Lindvall | GSFC | A follow-on to prior work, this initiative will be adjusting the work plan to support MSL and GMSEC |

| Dynamically Reconfigurable Systems | Lindvall | 0010 | adjusting the work plan to support MSL and GMSEC |
|--|------------------|------|--|
| Command Process Modeling & Risk Analysis | Lelia Meshkat | JPL | The team will be developing tools and techniques to design and analyze robust command/operations process |

Application of SDA (developed under NASA

SBIR) on LADEE - collecting qualitative and

Application of the AADL approach of SMAP to

quantitative information. This tool was

be run in tandem with current processes

Developing approaches to support the

automated discovery of ambiguous and

inconsistent natural language requirements

previously tested by JSC MOD

ARC

JPL

JPL

Guille Del

Katie Weiss

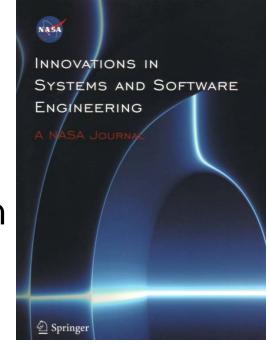
Allen Nikora

Carmin

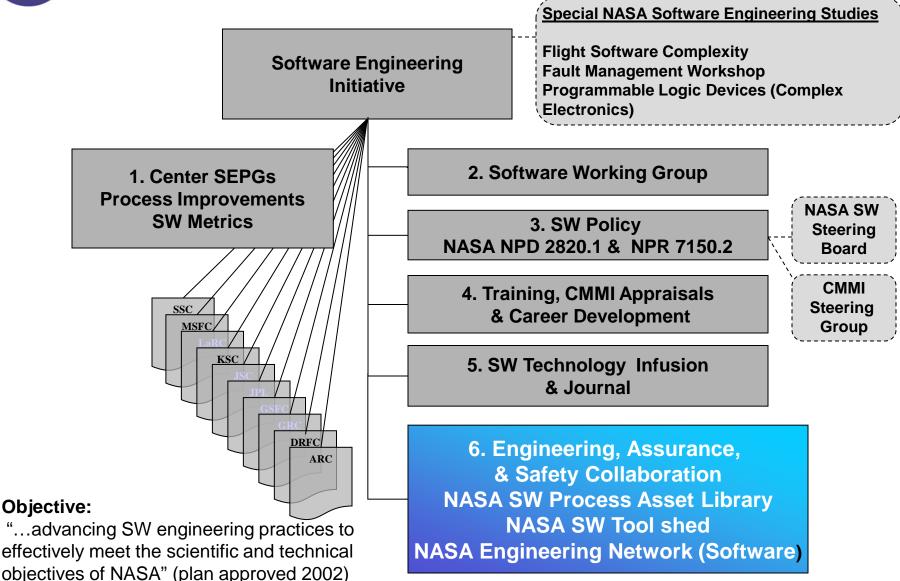


Research & Technology Infusion Journal

- Encourage and stimulate advanced technology and research work that is relevant to NASA's missions
- Promote positive communication between the research and practicing professionals
- Supports the maturation of software and systems engineering related to aerospace applications
- Joint editorship between academic and government researchers
- Started in April 2005









Approach on requirements related to the developmental aspects of safety critical software

2010 (NASA STD 8719.13 and STD 8739.8 updates)

NPR 7150.2.<u>A</u>, SW Engineering

Minimum SW Engineer Requirements base on SW Classifications A – H and software safety criticality

Generic Engineering Design Requirement for safety critical software systems

Specific Program and Project Requirements (w/Human Spaceflight track record)

Include program/project specific SW safety requirements as well as the implementation of NPR 7150.2A, Sec. 2.2.12

NASA SW Assurance and Safety Standards

Requirements for identifying and applying SW Assurance methods

Requirements to implement a systematic approach for software safety*

Set of SW safety requirements (and level of direction) beyond those found in NPR 7150.2 A

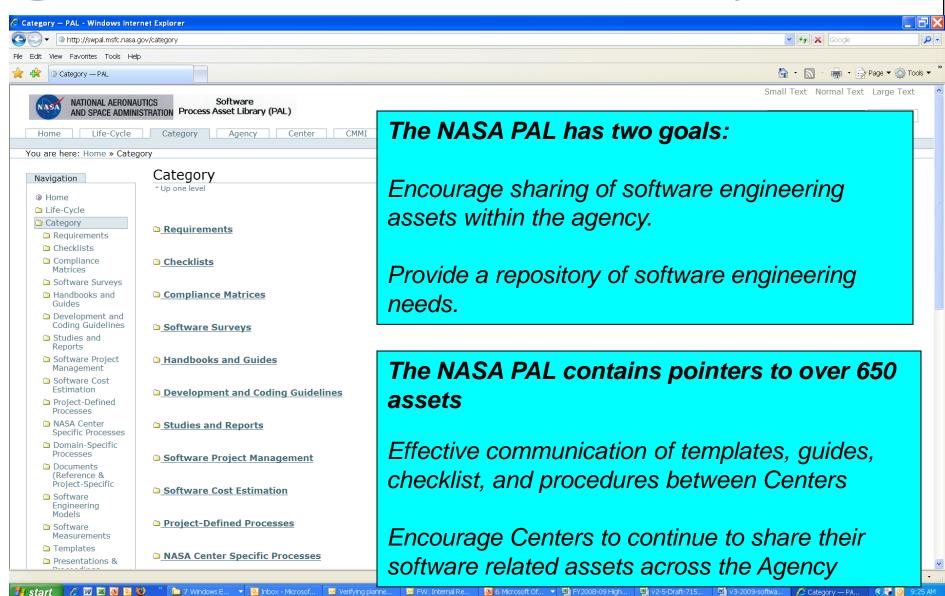
Solution: Harmonize Assurance & Safety Standards with NPR 7150.2A to resolve confusion over redundant aspects of documents

Note: The inclusion of <u>some</u> safety requirements in NPR 7150.2A <u>does not</u> relieve projects from complying with NASA STD 8719.13 and STD 8739.8

^{*} Safety identification, assurance, risk & hazards analysis, FMEA,... remain in NASA STD 8719.13.

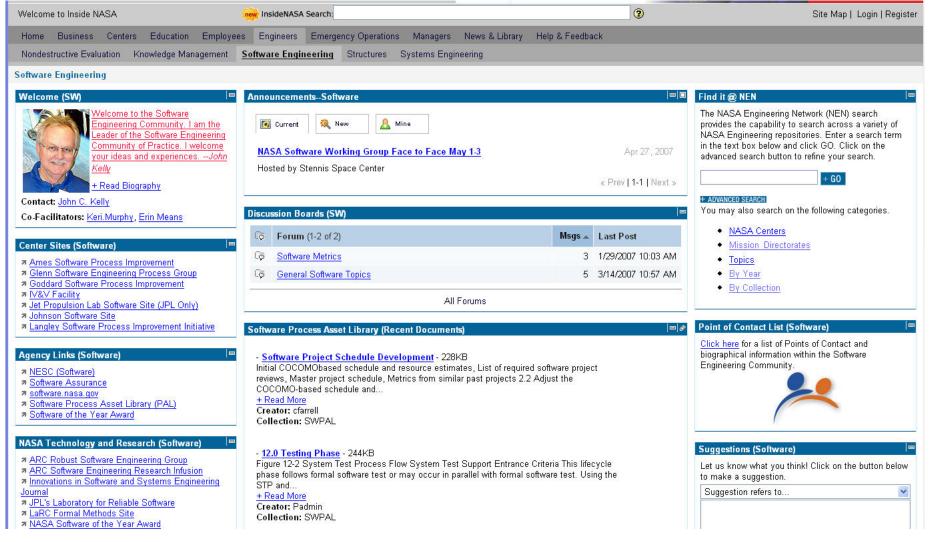


NASA Process Asset Library





NASA Engineering Network Software Engineering Portal

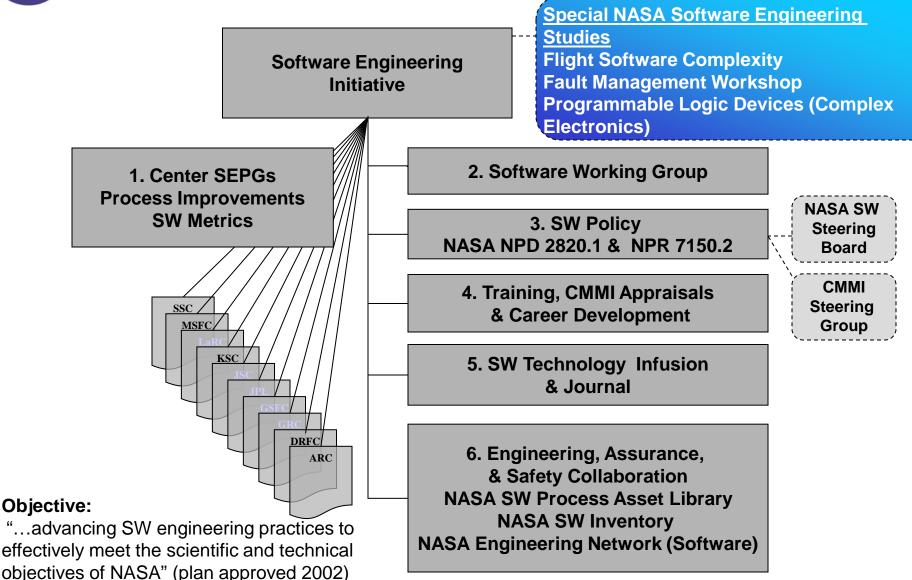




Software Tool Shed Focus Area/Concept/Objective

- Deploy "in-house", open source and COTS software tools (static analysis) on NASA mission software.
- Demonstrate the feasibility of an Application Service Provider model that provides missions with software tools and expertise.
- Taking a general approach to ASP; Language independent but a focus on Java with some C/C++ capability.
- Recognizing the need for "bug" reporting strategies for developers and managers.
- Building a relationship between NASA software engineering research, applied software engineering and mission software development (infusion and requirements).





NASA

NASA Study

Flight Software Complexity Scope, Findings, Observations

- Requirements Complexity
- Challenging requirements raise downstream complexity (unavoidable)
- Lack of requirements rationale permit unnecessary requirements
- System-Level
 Analysis &
 Design
- Engineering trade studies not done: a missed opportunity
- Architectural thinking/review needed at level of systems and software
- Flight Software Complexity
- Inadequate software architecture and lack of design patterns
- Coding guidelines help reduce defects and improve static analysis
- Descopes often shift complexity to operations
- Growth in testing complexity seen at all centers
- More software components and interactions to test
- COTS software is a mixed blessing
- Shortsighted FSW decisions make operations unnecessarily complex
- Numerous "operational workarounds" raise risk of command errors

Verification & Validation Complexity

Operations Complexity



Programmable Logic Devices (Complex Electronics) **NESC Problem Description**

- Non descript discipline terms ("firmware", "software" & "hardware") have been used to describe a complicated device, which creates confusion
 - Is an FPGA/ASIC containing a microprocessor function and associated code a hardware or software system?
- No known single NASA-wide set of procedures, policy and/or guidelines exists for the design, development, test, and evaluation (DDT&E) of FPGA/ASICs for space flight applications.
- Historically, the application design's operational speed and complexity has increased concurrently with the size of the circuitry decreasing
 - The single integrated circuit gives the appearance of minimal complexity
 - Past experience has uncovered undesirable features existing in designs
- This situation has all the ingredients of a pending accident
 - Complex design with critical functions + Difficultly in thoroughly testing all combinational logic modes + Varying DDT&E process + "It is only a chip" paradigm

31



- Reduces risk of software failure Increases mission safety
- More predictable software cost estimates and delivery schedules
- Smarter buyer of contracted out software
- More defects found and removed earlier
- Reduces duplication of efforts between projects
- Increases ability to meet the challenges of evolving software technology