## Northumbria Research Link

Citation: Aftab, Mersha, Young, Robert and McLarthy, Elizabeth (2011) Visualising design driven innovation. In: The 12th International CINet Conference, 11 - 13 September 2011, Aarhus, Denmark.

Published by: UNSPECIFIED

URL:

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## Introduction

Strategy and methods

Research Question

Mapping

Challenges

Problem Area

Literature

Validation

#### Strategy and Methods

**Define** the problem @ Case Study of Philips Design

**Translate** it into a valid theory.

**Triangulate** with an expert.

Validate with other Industries.

Triangulate with an expert.

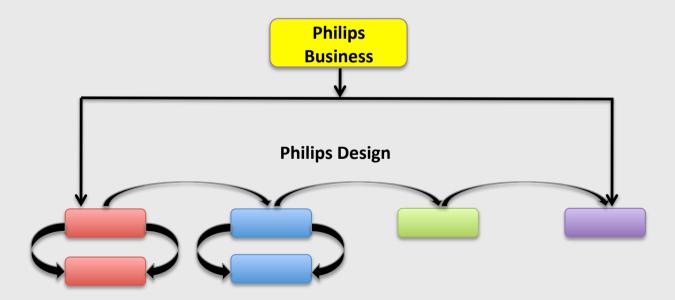
Communicate back to Philips Design.

#### Research Question

How can **Design** be established as a **leading functional discipline** at a strategic level in a multinational industry to **drive a successful** innovation?



# Mapping the Innovation process at the Strategic level at Philips Design.



## Methods

STEP 1	Literature Review of Innovation design, business and innovation practices within Philips Design.				
STEP 2	Mapping the Philips Design management view of Design and Innovation process against its evolutionary timescale.				
STEP 3	Bottom-Up Perspective In Formal Description by the practitioner of innovation practice in Philips Design.	STEP 4	Top-Down Perspective Formal Description by the management of innovation process in Philips Design.	}	One on one interview. Delphi technique.
STEP5	Comparative analysis of formal process description with informal practice description.				
STEP 6	Refinement of generic map of process verses practice of innovation within Philips Design.			}	One on one interview
STEP 7	Validation of generic aspects of the map in terms of its capacity to promote reflection, understanding, ownership and refinement within Philips Design.			}	Delphi technique



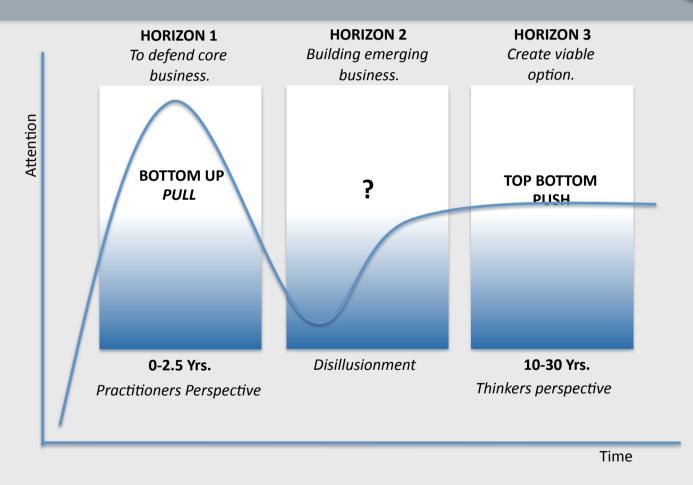
## Experience





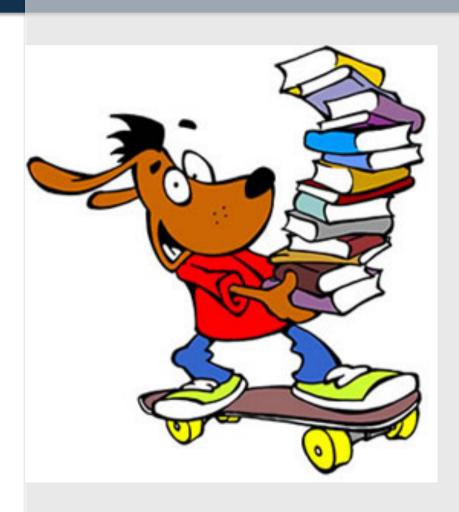
Hell of a Ride.....

#### **Problem Area**



Gartner's Hype Cycle in Philips context (Derived from Philips Design)

#### Literature Review



**Business Strategy** Organisational theory **Organisational Culture Human Behaviour Strategy Maps Design Thinking Design Driven Innovation** Innovation Brand

#### **Most Relevant Literature**

## Aligning it to the Literature

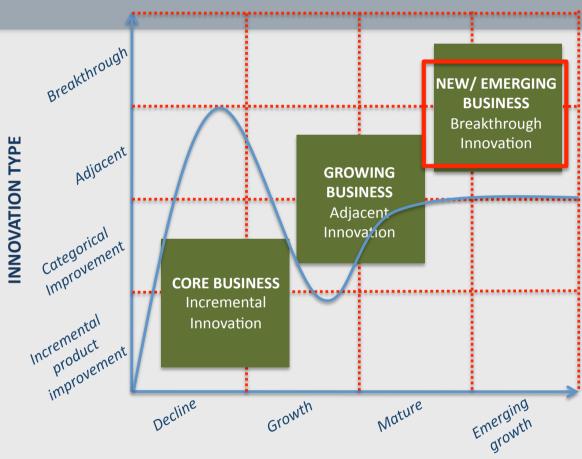
The correlation of the research with literature in the field has led to it being based on the theory of 'Design Driven Innovation' by Roberto Verganti (2009)



## The theory

'Design Driven Innovation' is a bridge between the core business development and emerging business development and helps in the formation of effective business models while maintaining the focus on Design principles, Resources and competencies of the company.

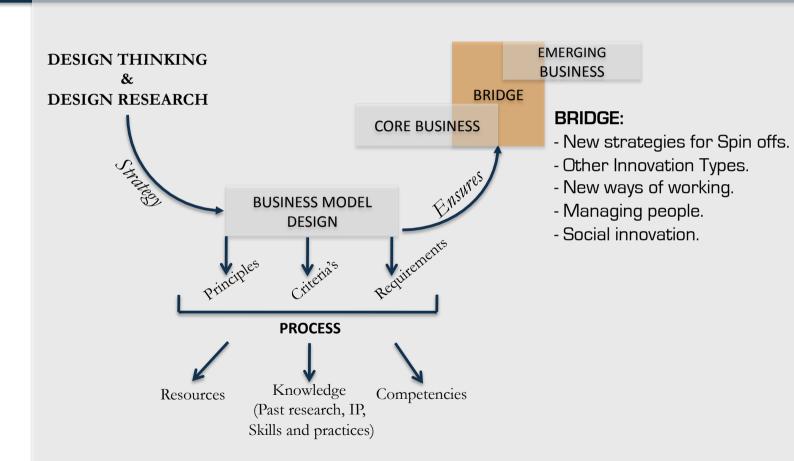
## **Design and Business**



TIME/ MARKET LIFE

Gartner's Hype Cycle in business context (Derived from Philips Design)

### Outcome



**Validation** 

## Validate it with Industry

Mercedes Benz, Airbus, P&G, Nokia, Dyson.

Feed it back into the system

## Thank You

Questions and critiques are welcomed!