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1 **Modification of the human-broiler relationship and its potential effects on production**

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13

14 **Abstract**

15 The present study was designed to investigate the effects of additional human contact on the human-  
16 animal relationship in broilers and on the birds' productivity. A total of 1558 broiler one-day-old  
17 chicks were distributed into 12 equally sized pens at two different stocking densities (SD); calculated  
18 on estimated weight at slaughter (4 pens with 32 kg/m<sup>2</sup> and 8 pens with 16 kg/m<sup>2</sup>). Six groups (2 high  
19 and 4 low SD) received Additional Human Contact (AHC), which consisted of 30 min sessions with  
20 visual human contact three days/week.. The remaining 6 groups received as little human contact as  
21 possible and served as controls. A Touch Test was used to assess the human-broiler relationship and  
22 the production parameters measured were: growth rate, mortality, feed consumption and feed  
23 conversion. The AHC-treatment had a positive effect on the quality of the HAR but failed to affect  
24 any production parameter.

25

26 **Keywords**

27 *Touch test, feed conversion, growth rate, mortality, human-broiler relationship, welfare*

28

29 **Introduction**

30 In all livestock production, the stockperson interacts with the stock to varying degrees depending on  
31 the species and production system. This interindividual interaction forms a human-animal  
32 relationship.(Estep & Hetts, 1992). The different types of contact include visual, tactile, olfactory and  
33 auditory and these may have different relevance in different production systems (Waiblinger et al.  
34 2006). For instance, a stockperson in a particular type of production system may only be visible to the  
35 animals while in others he/she may move around in the herd/flock with or without making regular  
36 physical contact. The stockperson may talk, sing or make other noises, and may also make several  
37 tactile contacts every day. The quality of the human-animal relationship (HAR) is affected by whether  
38 the animal perceives such interactions as negative, positive or neutral (Jones, 2001). This effect was  
39 summarized by Waiblinger et al. (2006) on an emotion-based level in two dimensions:  
40 positive/pleasant and negative/unpleasant. Pleasant emotions are thought to be generated by 'positive

41 events', such as being fed or groomed, whereas unpleasant emotions (fear, pain, frustration) can be  
42 elicited by restraining the animal, painful or aversive procedures (such as de-horning or beak-  
43 trimming) or 'rough' or unexpected contact etc.

44

45 Poultry production systems often consist of large flocks with thousands of birds, where the  
46 stockperson has no or very little day-to-day physical contact with individual birds. Notwithstanding  
47 the lack of physical contact, a human-animal relationship is still formed between the birds and the  
48 stockperson based on mainly visual contact (Cransberg et al. 2000, Waiblinger et al. 2006). If the  
49 quality of the human-animal relationship is low it is conceivable that the birds perceive the  
50 stockpersons as frightening predators (Jones, 1987; Duncan, 1992). A high and/or prolonged level of  
51 fear is likely to have a negative impact on animal welfare and production (Hemsworth et al. 1993;  
52 Duncan, 1992; Jones, 2001). Moreover, the relation between animals and stockperson also affect  
53 productivity in both layers and broilers (Hemsworth et al., 1993; Barnett et al., 1994; Waiblinger et al.  
54 2006). More specifically, laying hens that were regularly handled showed less stress, lower fear and  
55 higher egg production and body weight than non-handled ones (Barnett et al. 1994). Hemsworth et al.  
56 (1994) also found that broilers with low levels of fear of the experimenter had better feed conversion  
57 than more fearful birds. It is conceivable that the improved feed conversion reflected lower activity  
58 and reduced stress among less fearful animals resulting in lower energy requirements and less feed  
59 consumption. Mortality during the first week of rearing was significantly lower at farms where the  
60 stockpersons spent more time among the flocks (Cransberg et al., 2000). Faster movement of the  
61 stockperson was positively correlated with greater first week mortality in the flock but not over the  
62 whole production period, suggesting a sensitive period in young birds (Cransberg et al., 2000).

63

64 Various tests have been used to explore fearfulness in poultry, including novel object, open field,  
65 human approach, social dispersal, tonic immobility etc (Jones, 1996; Jones and Boissy, 2011).  
66 'General fear' and 'fear of humans' are thought to be two distinct states because chicks exposed to  
67 environmental enrichment showed reduced fearfulness in a variety of tests whereas those receiving

68 regular handling or visual contact with people were less fearful only in tests incorporating a strong  
69 human component, i.e. the effect was stimulus specific (Jones; 1994; Jones, 1995; Jones and  
70 Waddington (1992). Similar findings were reported by Barnett et al. (1994) and Graml et al. (2008)  
71 and may be relevant to the choice of assessment methods.

72

### 73 *Objectives*

74 The main aims of the present study were to determine if regular exposure to people reduced fear of  
75 humans and whether productivity parameters were affected by a better human-broiler relationship. It  
76 was hypothesized that broilers given additional human contact would be less frightened of people and  
77 might therefore show increased productivity, including lower mortality, better growth rate and  
78 improved feed conversion.

79

## 80 **Materials and Methods**

### 81 *Animals and housing*

82 The study took place at the Swedish Livestock Research Centre in Uppsala, Sweden with ethical  
83 approval by the Swedish Ethical Committee on animal research (permit number: C 308/11). The  
84 poultry house was divided into 12 pens, each measuring 12m<sup>2</sup>. The pen walls were 700 mm high and  
85 allowed visual contact through a mesh between animals in the same treatment groups. Wood shavings  
86 were used as litter substrate. A total of 1558 broiler chickens of the hybrid Ross 308 (Aviagen group  
87 Ltd) was placed in the house as day old chicks and reared on the floor until 33 days of age. To  
88 evaluate if stocking density had any effect on the parameters measured, the birds were placed in the  
89 pens as follows: 4 pens with approximately 195 birds (32 kg/m<sup>2</sup>, high density (HD)) and 8 pens with  
90 approximately 97 birds (16 kg/m<sup>2</sup>, low density (LD)). They were given a standard broiler diet,  
91 weighed and delivered by hand, and both feed and water were provided *ad lib*.

92

### 93 *Treatment*

94 Six groups (2 HD and 4 LD) received Additional Human Contact (AHC). This consisted of 30 minutes  
95 sessions on each of 3 days/week (see Figure 1). The treatment started on day 2 of the experiment (bird  
96 age: 2 days) and were repeated 3 days/week until end of experiment at week 5. The sessions began  
97 when a person entered the pen and sat still on a 30 cm high plastic box at location A for 5 minutes,  
98 then slowly walked (carrying the plastic box), to location B and sat down for 5 minutes and finally sat  
99 down at location C for 5 minutes. The person then left the pen, entered it again at location A and  
100 repeated the procedure one more time. Two people applied the treatments, but the same person carried  
101 out all treatments on the same day. The assessors were allowed to talk gently during the procedure.  
102 Talking or silence during the test procedure was not standardized. The remaining six groups were  
103 regarded as control and received as little human contact as possible with only the usual day to day  
104 management tasks performed, i.e. the flocks were checked twice a day for feed, water and presence of  
105 sick birds (which required the person to enter the pens). The daily check was carried out by a third  
106 person, who was not involved in the treatment procedures. The control and AHC groups were kept in  
107 the same large house but there was no visual contact between the two treatment groups (see Figure 2).  
108 The AHC-groups were placed on the same side as the entrance of the stable and all manual work took  
109 place on the AHC side, to minimize the exposure of humans to the control groups.

110 **Figure 1.**

111 **Figure 2.**

112

113 The birds' responses to humans were assessed once a week (day 4, 11, 18, 25 and 32) using the Touch  
114 Test (TT) described by Graml *et al.* (2008). The assessor approached a group of at least three birds,  
115 squatted, counted the number of birds within arm's length and the number that could actually be  
116 touched. This was repeated 5 times per pen. The proportion of animals touched was calculated by  
117 dividing the number of animals touched by the number of animals within an arm's length. The results  
118 are presented as percentage birds that could be touched out of the number of birds within an arm's  
119 length.

120 To follow the birds' performance, approximately 50 birds/pen were randomly selected by separating a  
121 smaller proportion of the pen with a portable fence. These approximately 50 birds were then caught  
122 and weighed by hand every week. . The number of dead and culled birds was recorded every day and  
123 the reasons for culling, e.g. leg problems or sickness, were carefully noted. The feed was weighed  
124 when provided and total feed consumption per pen during the 33 day rearing period was calculated.  
125 Feed conversion was calculated as kg feed per kg weight gain. Lameness was assessed at 3, 4 and 5  
126 weeks of age using a gait scoring method (Welfare Quality<sup>®</sup>, 2009) Approximately 50 birds/pen were  
127 captured using the same procedure as for weighing and released from the smaller pen one by one. The  
128 birds' walking ability was scored using a scale from 0 (perfect walk) to 5 (not able to walk).

### 129 *Statistical analysis*

130 Statistical analyses were performed using the program Statistical Analysis Systems (SAS version 9.4,  
131 SAS Institute Inc., Cary, NC). Statistical models were developed stepwise backward, i.e. starting with  
132 full models including all relevant available effects and interactions between effects followed by  
133 stepwise elimination of non-significant effects and interactions. The final models include the effects of  
134 treatments and biologically relevant and significant interactions of these effects. All analyses were  
135 performed on group level and results are presented as Least Square Means  $\pm$  Standard error.

136 Differences in response to the Touch Test between handling treatments, stocking density treatments  
137 and over time were analyzed using procedure MIXED using MODEL 1. Differences in gait score and  
138 bird weight between handling treatments, stocking density treatments and over time were analyzed  
139 using procedure MIXED using MODEL 2. Differences in mortality and average feed conversion ratio  
140 (FCR) over the whole rearing period between handling treatments and stocking density treatments  
141 were analyzed using procedure GLM using MODEL 3.

142 **MODEL 1:** *Average percent birds touched in TT = Handling treatment + Density treatment (Bird*  
143 *age) + Bird age + Handling treatment\*Bird age + Group (Handling treatment and Density treatment)*  
144 *+ e*

145 **MODEL 2:** *Gait score or Weight = Handling treatment + Density treatment + Bird age + Handling*  
146 *treatment\*Bird age + Handling treatment\*Density treatment + Density treatment\* Bird age + Group*  
147 *(Handling treatment and Density treatment) + e*

148 **MODEL 3:** *Mortality percent or FCR = Handling treatment + Density treatment + Handling*  
149 *treatment\*Density treatment + e*

150 For all three statistical models, the included effects were handled as follows when the specific effect or  
151 interaction was included in the model. Handling treatment (AHC or Control), Density treatment (HD  
152 or LD), Bird age (1, 2, 3, 4 or 5 weeks) and the interactions between Handling treatment and Bird age,  
153 Handling treatment and Density treatment and Density treatment and Bird age were included as fixed  
154 effects. Group (12 groups) was nested within Handling treatment and Density treatment was included  
155 as a random effect. In MODEL 1, Density treatment was nested within Bird Age (High Density (HD)  
156 or Low density (LD) for week 1, 2, 3 and 4 and LD for week 5, as TT was not possible to perform in  
157 HD groups week 5 due to crowding.

158 Residuals of all dependent variables were examined for normal distribution using procedure  
159 UNIVARIATE, considering the Shapiro-Wilks test for normality and a normal probability plot, and all  
160 were found to be normally or approximately normally distributed. Homoscedasticity was determined  
161 by examination of standard deviations in the compared groups, showing equal or approximately equal  
162 standard deviation and thus variances (threshold when Std in group 1 is more than 2 x Std in the group  
163 2, equal to variance in group 1 is more than 4 x the variance in group 2).

164

## 165 **Results**

166 Results are presented as Least Square Means  $\pm$  Standard error.

167 *Touch Test responses*



168 The overall proportion of birds touched in the Touch Test was significantly higher in the AHC broilers  
169 than in the controls ( $81 \pm 2.3\%$  vs.  $60 \pm 2.3\%$  respectively,  $p < 0.001$ ,  $N=56$  tests,  $F=46.6$ ,  $DF = 9$ ) and  
170 increased with age ( $p < 0.001$ ,  $N=56$  tests,  $F=29.4$ ,  $DF = 33$ ) as illustrated in the AHC and Con  
171 handling treatment groups in Figure 3 and in the HD and LD density treatment groups in Figure 4 .  
172 Moreover, the proportion of birds touched was significantly greater in the high than the low density  
173 groups ( $p < 0.001$ ,  $N=56$  tests,  $F=9.1$ ,  $DF = 33$ ) as illustrated in Figure 4.

174 **Figure 3.**

175 **Figure 4.**

176 *Gait score*

177 Average group gait score did not differ between AHC ( $1.48 \pm 0.05$ ) and control ( $1.39 \pm 0.051$ ) groups,  
178  $p=0.232$ ,  $N=36$  assessments,  $F=1.7$ ,  $DF = 8$ ) or between density treatments ( $1.47 \pm 0.059$  vs.  
179  $1.41 \pm 0.042$  in the high and low density groups respectively,  $p=0.407$ ,  $N=36$  assessments,  $F=0.8$ ,  $DF =$   
180  $8$ ). The birds' gait became significantly poorer as they aged (scores of  $0.60^a \pm 0.060$ ,  $1.69^b \pm 0.060$  and  
181  $2.02^c \pm 0.060$  in weeks 3, 4 and 5 respectively,  $p < 0.001$ , different superscript letters indicate pairwise  
182 differences of  $p < 0.001$ ,  $N=36$  assessments,  $F=160.8$ ,  $DF = 18$ ).

183 *Mortality*

184 The proportion of birds that died during the experimental period (from all groups) was 5.6 %. Of  
185 these, 60.6% were found dead and 39.4% were culled. Criteria to cull birds were if they were too sick  
186 or injured to eat and drink, or had a gait score of 4 or 5. Of the culled birds 57.7 % showed leg  
187 weakness. . Of the birds that were found, 31.2 % were 'weak chicks' that died during the first 7 days  
188 of rearing. There were no significant differences in the total proportions of dead birds, of those found  
189 dead or those that were culled between either the AHC and control treatments or between high and low  
190 density groups (all  $p > 0.05$ ).

191 *Weight and feed conversion ratio*

192 Each bird ate an average of 3.8 kg feed during the 5 week study and weighed an average of 1.97 kg at  
193 5 weeks of age. There were no significant effects of AHC on weight gain (Figure 5,  $p= 0.907$ ,  $N=12$   
194 groups,  $F= 0.0$ ,  $DF=1$ ) or feed conversion ratio ( $1.93 \pm 0.017$  vs.  $1.92 \pm 0.017$  kg feed per kg weight  
195 gain in AHC and Control groups respectively,  $p=0.673$ ,  $N=12$  groups,  $F=0.2$ ,  $DF=1$ ). There was no  
196 significant effect of stocking density on weight gain at 5 weeks of age ( $1.97 \pm 0.027$  vs.  $1.96 \pm 0.019$  kg  
197 per bird in HD and LD groups respectively,  $p=0.959$ ,  $N=12$  groups,  $F= 0.0$ ,  $DF=1$ ) but feed  
198 conversion was better ( $p= 0.011$ ,  $N=12$  groups,  $F=10.6$ ,  $DF=1$ ) in HD than LD groups ( $1.88 \pm 0.020$  vs.  
199  $1.96 \pm 0.014$ , respectively).

## 200 **Figure 5.**

## 201 **Discussion**

202 The overall difference in the TT-results between the AHC- and control groups can be interpreted as  
203 indicating that the additional human contact-treatment applied (30 minutes per day on 3 days/week)  
204 improved the human-broiler relationship. The difference was evident already in week one (day four),  
205 which can be explained by the fact that the AHC treatment had been applied three times before the  
206 assessment (day two, three and four). The general effect of increased age on the TT-results can be the  
207 result of the increasing stocking density (more kg bird per  $m^2$ ) or caused by the stable chores carried  
208 out by humans (weighing birds and feed, daily check of the animals) and the experimental  
209 measurements (Gait Score, the Touch Test). When considering this in the statistical calculations, the  
210 fact that the AHC-treatment had effect on the human-animal relationship is evident (see Figure 3 and  
211 4). The treatment mainly involved visual contact but there was also some vocal contact, since the  
212 experimenters were allowed to talk gently to the animals during the procedure. This method, although  
213 constrained by the experimental situation, was considered to mimic the everyday procedure when the  
214 stockperson walks through the flock. Although the present treatment is not practical in commercial  
215 settings our findings suggest that daily human contact could have a positive effect on the human-bird  
216 relationship, provided that the interaction is perceived as positive or neutral by the animals  
217 (Waiblinger et al., 2006). Of course, aversive human behaviours would likely have the opposite effect,

218 resulting in elevated fear levels, stressed birds and impaired welfare (Waiblinger 2006). The quality  
219 and frequency of interaction are important features of the management of broiler flocks.

220 The Touch Test (TT) is described by Graml et al. (2008) as a valid way to measure the human-animal  
221 relationship in laying hens. Similar tests have been presented as suitable for broilers in welfare  
222 assessment schemes, such as the Welfare Quality<sup>®</sup>- protocol for poultry (Welfare Quality<sup>®</sup>, 2009),  
223 where an avoidance distance test is used to assess human-animal relationship. This supports the  
224 choice in this study to use the Touch Test to assess human-animal relationship in broilers. However,  
225 the Touch Test could not be carried out in the high-density groups during the last week of the rearing  
226 period, because the crowded conditions restricted the birds' ability to move away from the  
227 experimenter. Moreover, TT results differed between the HD and SD groups. Space limitations, but  
228 also locomotory difficulties are discussed by Waiblinger et al. (2006) as potential factors that may  
229 affect the results when using these types of tests to assess human-animal relationship. It might be  
230 argued that leg weakness could compromise the birds' ability to move away from the experimenter in  
231 this study, but both AHC and control groups recorded similar gait scores, thereby supporting our  
232 hypothesis that available space was the limiting factor. Age, weight and stocking density are therefore  
233 likely to be important considerations when assessing the human-broiler relationship and comparing  
234 results across studies.

235 The Touch Test may be more suitable in commercial broiler houses which offer more space for the  
236 birds to move away. For experimental purposes, other assessment methods, such as a Stationary  
237 Person Test (Graml et al. 2008) where the birds are allowed to approach a person standing still in their  
238 environment, could be combined with the Touch Test to exclude the space as a limiting factor. .  
239 Waiblinger et al. (2006) recommends the use a combination of one or more tests and to measure  
240 several parameters when assessing human-animal relationship. Another consideration regarding use  
241 of the TT is that by incorporating an attempt to touch the birds it might mimic a predator encounter  
242 (Duncan, 1992) and thereby elicit greater fear.

243 The positive effects of a ‘high quality’ human-animal relationship on production parameters have been  
244 reported in several studies in a variety of livestock species. However, the broiler literature is more  
245 limited and the results are not always conclusive. For an example Hemsworth et al., (1994) found  
246 significant effects of human-animal relationship on feed conversion, but not on growth rate or  
247 mortality. The present study showed that regular human contact elicited clear improvements in the  
248 quality of the HAR but had no effects on the birds’ production parameters. The latter finding might be  
249 explained in terms of the AHC and control treatments representing two levels of neutral contact and  
250 that it is not sufficient to exert a demonstrable effect on production. The differences in HAR are most  
251 likely a result of different levels of habituation towards humans. However, we must also remember  
252 that simple, regular visual contact with a person was enough to reduce chicks’ fear of humans (Jones,  
253 1995) and that the control groups did receive some human contact here when stockpersons checked the  
254 flocks twice a day for food and water availability and the presence of sick birds. But, we do not know  
255 if this level of contact may also have improved performance and thereby dampened any treatment  
256 differences. Of course, negative human contact would be expected to damage production, e.g. young  
257 pigs that received unpleasant handling showed reduced growth (Hemsworth and Barnett, 1991).

258 The type of human contact applied in the present study (experimenter sitting down among the flock for  
259 30 minutes a day) would not be practical in commercial conditions. However, since regular visual  
260 contact alone reduced fear of humans in chicks (Jones, 1993) and laying hens (Barnett et al., 1994) a  
261 more simplified regime of regular human contact might further enhance the development of a positive  
262 human-broiler relationship.

### 263 **Conclusions**

264 The present results are consistent with earlier findings that exposing broilers to regular human contact  
265 reduces their avoidance of an experimenter and thereby presumably improves the quality of the  
266 human-animal relationship. Further research on the effects of negative, neutral and positive human  
267 contact regimes on the HAR and the broilers’ production performance in commercial conditions is  
268 clearly merited.

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277

278

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