



Integrating Rapid Re-Housing & Employment

PROGRAM RECOMMENDATIONS FOR ENHANCING
RAPID RE-HOUSING DESIGN & IMPLEMENTATION

JUNE 15, 2017 | 1:00 PM - 2:30 PM CDT

This webinar will begin in 15 minutes.

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Today's Speakers



Noëlle Porter

Congressional Relations

National Alliance to End Homelessness



Connie Martin

Director, Division of Energy and
Community Resources

Community Teamwork, Inc.



Caitlin C. Schnur

Policy Associate

*Heartland Alliance's National Initiatives
on Poverty & Economic Opportunity*



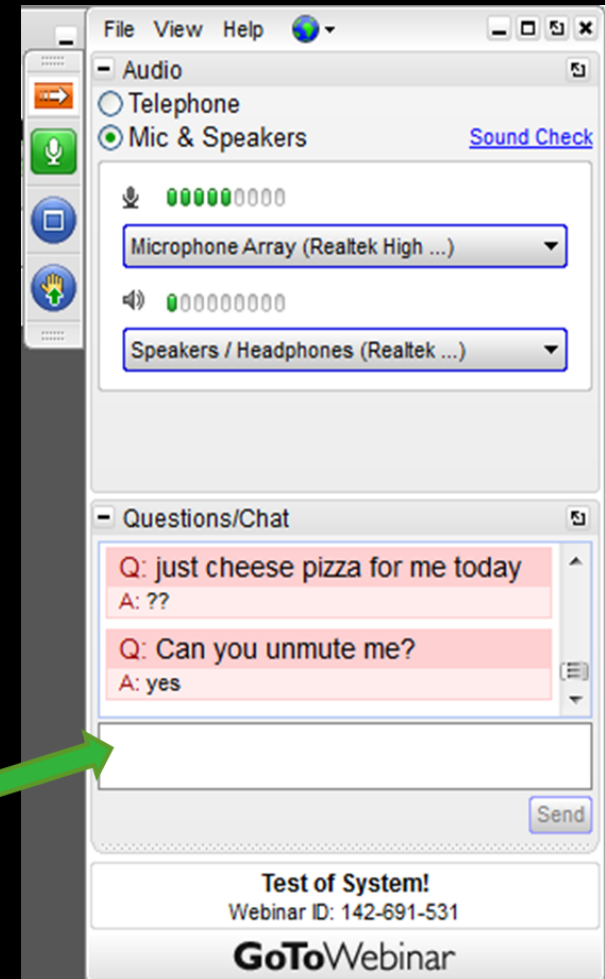
Tanner Phillips

Senior Housing Stability Manager
Neighborhood House

Housekeeping

- Use the Questions/Chat box to send a question.
- Q & A session @ the end of the webinar.
- Video & slides will be made available on our website.
- Tweet with us! #EnhancingRRH

Ask a question!



National Initiatives on Poverty & Economic Opportunity

We are dedicated to ending chronic unemployment and poverty.



National Center on Employment & Homelessness

Our National Center on Employment & Homelessness works to ensure that employment in quality jobs is a key element in preventing and ending homelessness.





Noëlle Porter

Congressional Relations

National Alliance to End Homelessness



National Alliance to
END HOMELESSNESS

NOELLE PORTER CONGRESSIONAL RELATIONS

RESEARCH AND EDUCATION • INFLUENCING FEDERAL POLICY • BUILDING LOCAL CAPACITY

What is Rapid Re-Housing?



What Is Rapid ReHousing.mov

RRH Funding

- 2009, HEARTH Act reauthorizes McKinney-Vento Homeless Assistance Programs including
 - Emergency Solutions Grant (ESG)
 - Temporary Assistance for Needy Families (TANF) Block Grant
 - Supportive Service for Veteran Families (SSVF) Program

<http://www.endhomelessness.org/library/entry/ramping-up-rapid-re-housing-series>

RRH Works

- Families served with rapid re-housing are homeless for shorter periods of time than those assisted with shelter or transitional housing
- More families exit to permanent housing from rapid re-housing programs than from shelter or transitional housing
- Compared to those families that exit to permanent housing from transitional housing or shelter, those that exit through rapid re-housing are less likely to return to homelessness
- Rapid re-housing is less expensive per exit to permanent housing than shelter or transitional housing

RRH Outcomes

Rapid Re-Housing Outcomes

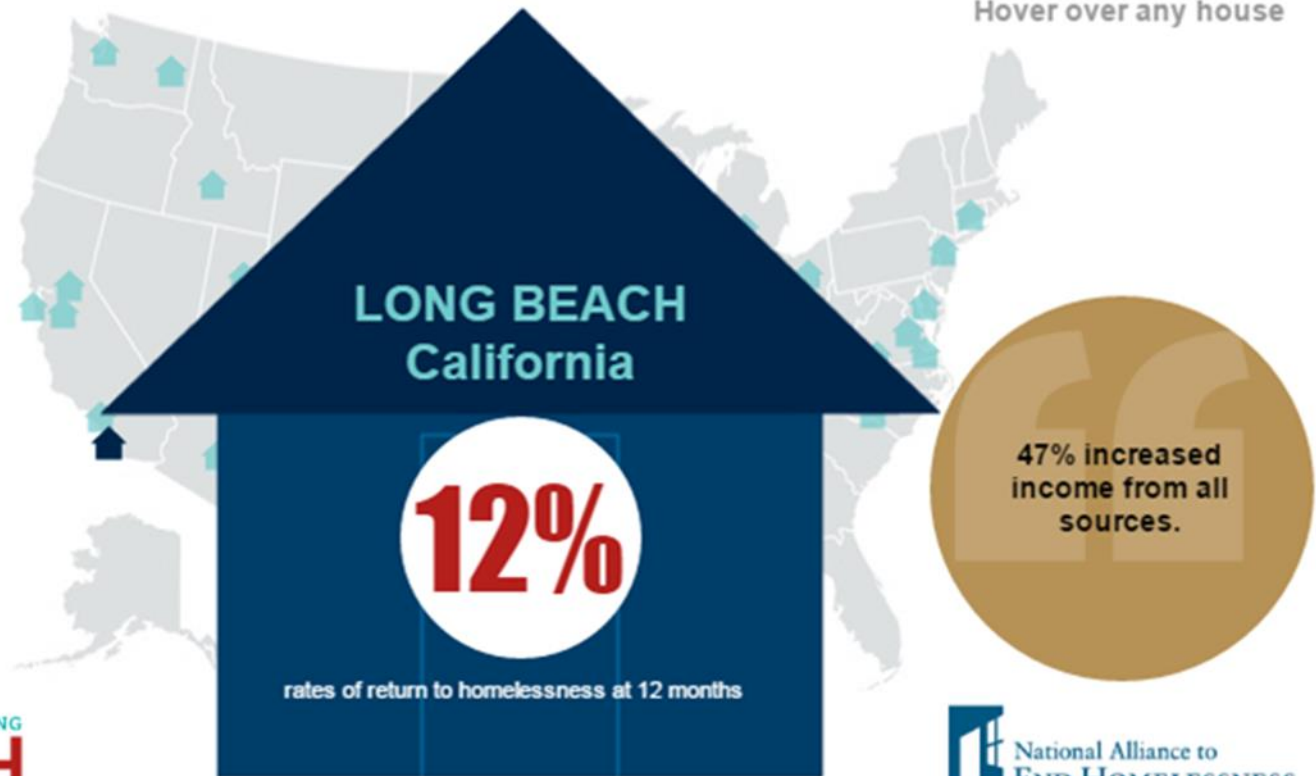
Hover over any house



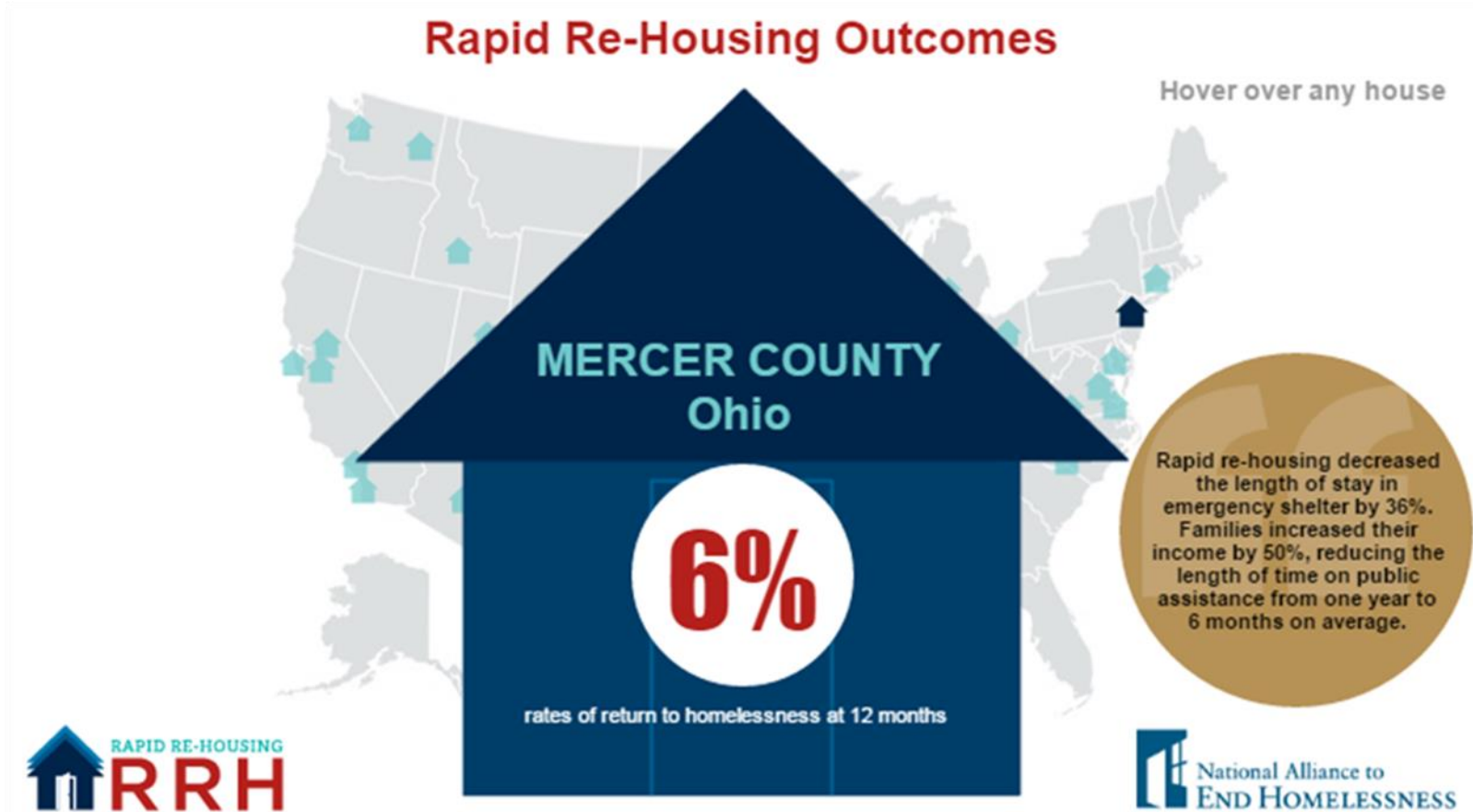
Outcomes, cont'd

Rapid Re-Housing Outcomes

Hover over any house



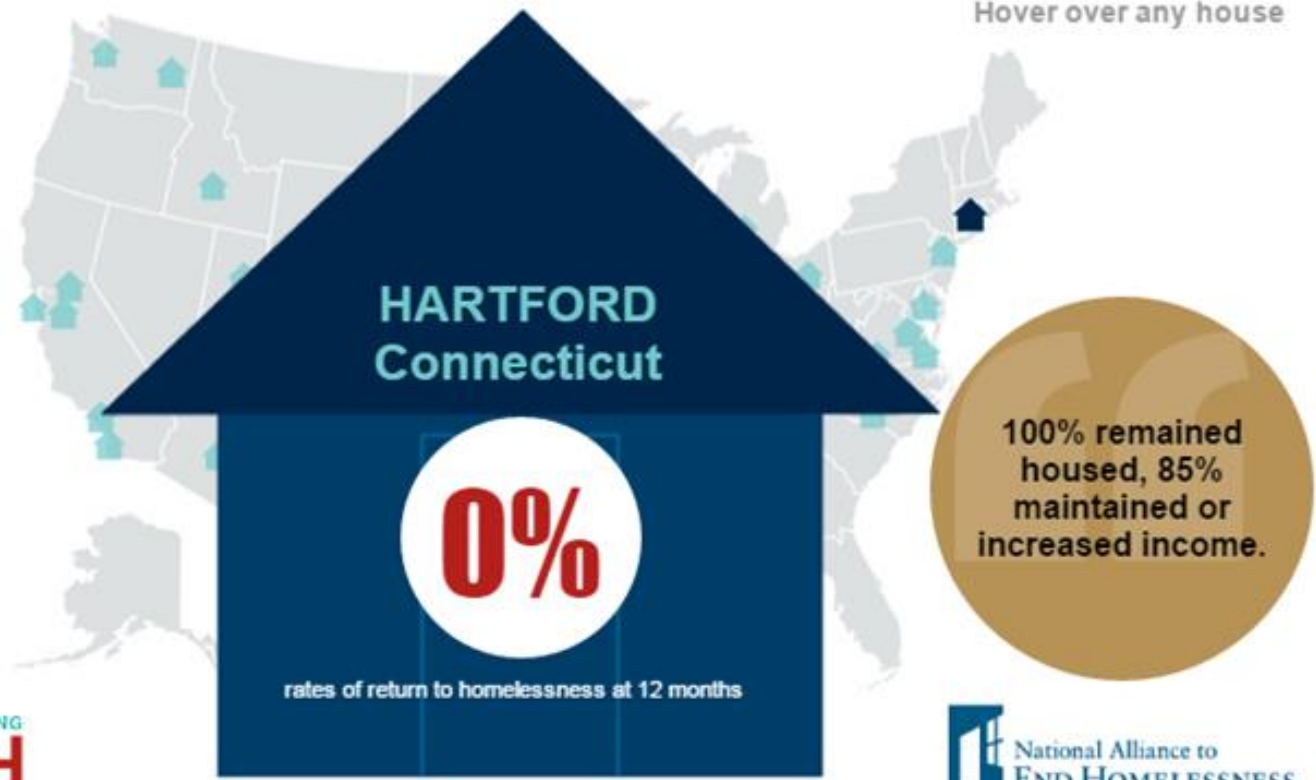
Outcomes, cont'd



Outcomes, cont'd

Rapid Re-Housing Outcomes

Hover over any house





Caitlin C. Schnur

Policy Associate

*Heartland Alliance's National Initiatives on
Poverty & Economic Opportunity*

Integrating Rapid Re-Housing & Employment: Program Recommendations for Enhancing Rapid Re-Housing Design & Implementation



Our Paper & Methodology:

- Case making, program, and policy/systems change recommendations.
- Literature review.
- Interviews with RRH providers.
- Synthesis and analysis.



#1: Build robust partnerships to offer a continuum of employment, training, & related supportive services that can meet a wide range of needs.



#2: Immediately engage RRH participants in employment, training, & related supportive services.



#3: Formalize case-conferencing & partnerships, or consider co-location, between housing & employment specialists.





#4: Leverage flexible funds to meet the needs & interests of RRH participants in an individualized way.

#5: Prioritize job retention & reemployment services to support the longer-term employment success of RRH participants.





**#6: Support and
accommodate
job-driven
training and
education for
RRH
participants.**

#7: Offer financial capability services so that RRH participants can manage earned income and start to build assets.





**We also need policy and
systems change.**

Some Policy & Systems Change Ideas:

- Using an interagency approach, take a federal leadership role in ensuring that employment, training, and supportive services are integrated with RRH programs.
- Advance research and learnings related to RRH and employment services, supports, and pathways to economic opportunity.
- Build the capacity of and develop a shared culture among RRH and employment providers and systems.



Connie Martin

Director, Division of Energy and Community Resources
Community Teamwork, Inc.



Community Teamwork, Inc.



SECURE JOBS

“A PARTNERSHIP BY DESIGN”



SECURE JOBS



Community Teamwork, Inc.

An agency snapshot....



Located in Lowell,
Massachusetts

Serving over 61 communities
in North East Massachusetts

Annual Budget of \$82 million

Launched as a Community
Action Agency in 1965. Today
we are also a Regional
Housing Agency and
Community Development
Corporation.

Serving over
50,000 clients
each year



SECURE JOBS



Our Program Portfolio



Housing and Homeless Services

- 407 households retained their housing through the provision of short-term assistance.
- 2,296 households retained their housing through the provision of rental subsidies



Child and Family Services

- 1,500 children in care every day
- Head Start, Early Head Start, Family Child Care, School Age Care, YouthBuild



SECURE JOBS



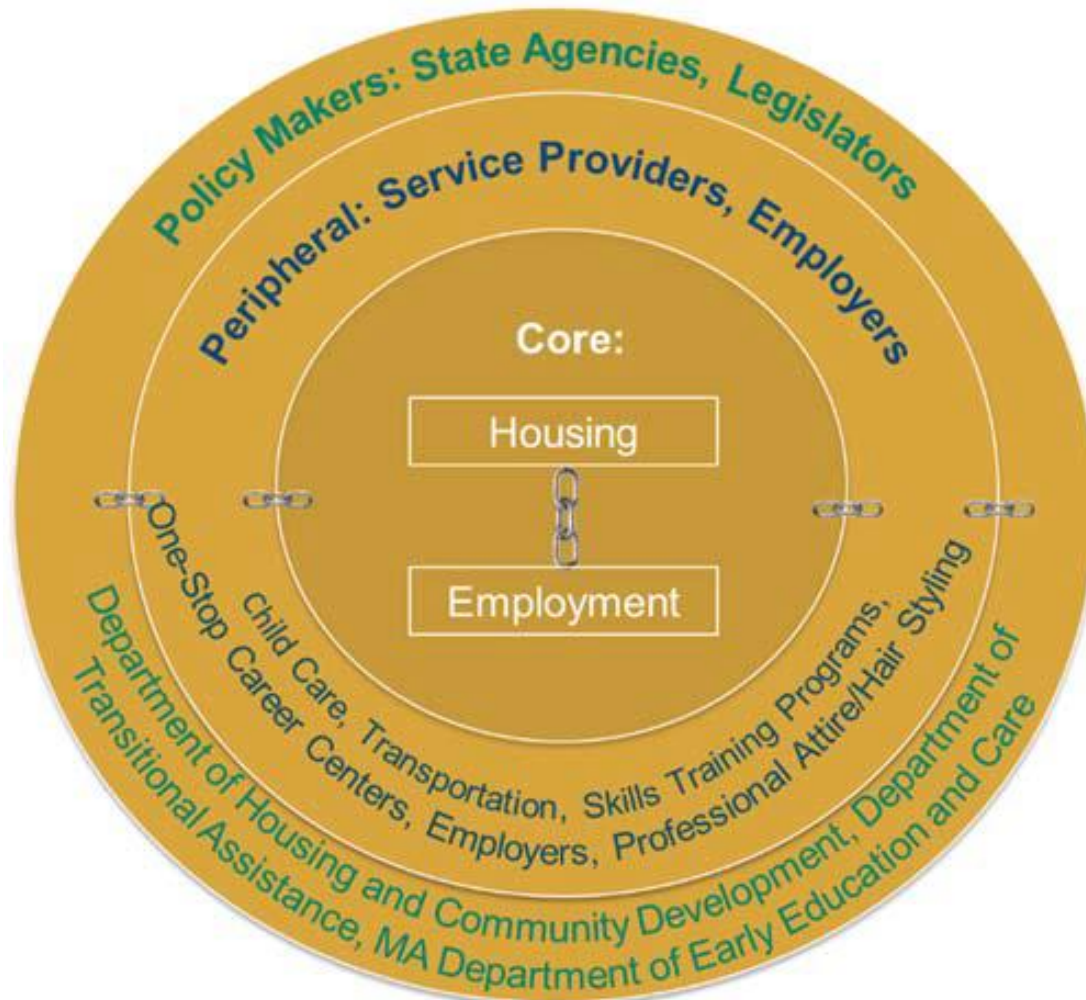
Energy and Community Resources

- Secure Jobs
- Fuel Assistance and Weatherization
- Merrimack Valley Small Business Center
- Senior Corps Volunteer Program
- Big Brothers/Big Sisters of Greater Lowell
- Financial Self Sufficiency Center
- Housing Consumer Education Center
- Resource Center



SECURE JOBS

The Secure Jobs Service Network




- Convening a broad range of partners
- Identifying gaps in service
- Breaking down barriers



Source: Institute on Assets and Social Policy-Heller School for Social Policy and Management-Brandeis University

SECURE JOBS



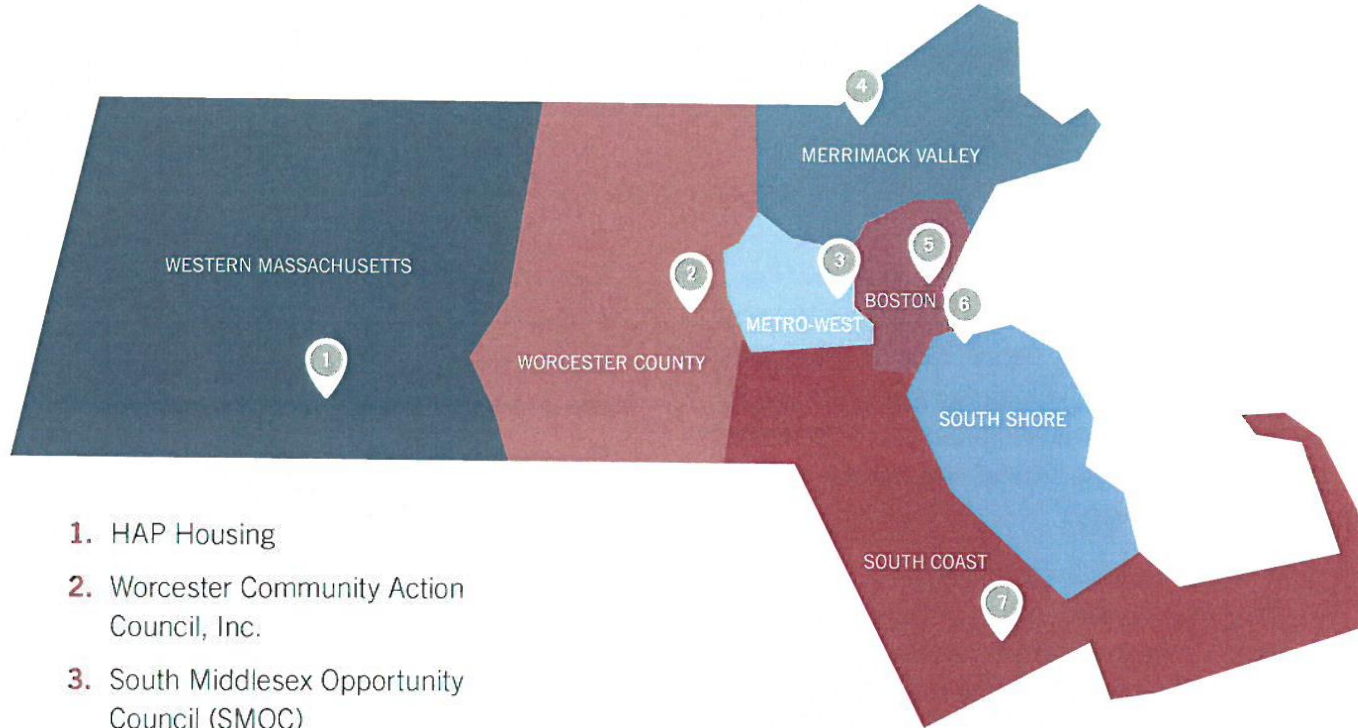
A state-wide effort drawing inspiration and solutions from local partners

- Paul and Phyllis Fireman Foundation
- State Agencies
- Community Partners
- Employer Partners
- Education and Training Partners



SECURE JOBS

Secure Jobs Initiative



1. HAP Housing
2. Worcester Community Action Council, Inc.
3. South Middlesex Opportunity Council (SMOC)
4. Community Teamwork, Inc.
5. Jewish Vocational Service/ Metropolitan Boston Housing Partnership (JVS/MBHP)
6. Father Bill's and MainSpring
7. SER-Jobs for Progress, Inc.





How do we build a better system?

- Accountable to each constituency that we serve:
 - Clients
 - Community Agencies
 - Education and Training
 - Employers
 - Our funders



SECURE JOBS



Developing our approach...

- Absolute priorities
 - Not simply a new “program” - Creating a comprehensive response that supports long term self-sufficiency
 - Recognizing authentic interventions
 - Drawing on established expertise
 - Providing clients with an efficient, non-duplicative, streamlined program experience



SECURE JOBS



Tackling our own agency silos...



SECURE JOBS



Reaching out to our Local Community Partners

Department of Transitional Assistance

Career Center of 

Local Employers



SECURE JOBS



Adult Education/Training

- Special focus on the opportunities offered by our Vocational Education Institutions:

Greater Lawrence Technical School - Andover

Greater Lowell Technical High School - Tyngsboro


Nashoba Valley Technical High School - Westford

Shawsheen Valley Technical High School - Billerica

Whittier Regional Technical High School - Haverhill



SECURE JOBS



Our focus on clients...

Individual Employment Plans

Skills and Interests Assessments

Job Search Assistance

Access to Adult Education / Training Opportunities

Real World Supports

Housing

Child Care

Transportation

CORI review

Access to Financial Literacy



SECURE JOBS



Secure Jobs by the numbers...

**Statewide Number of Secure Jobs
clients employed to date** **1,535**

Number of CTI Clients employed

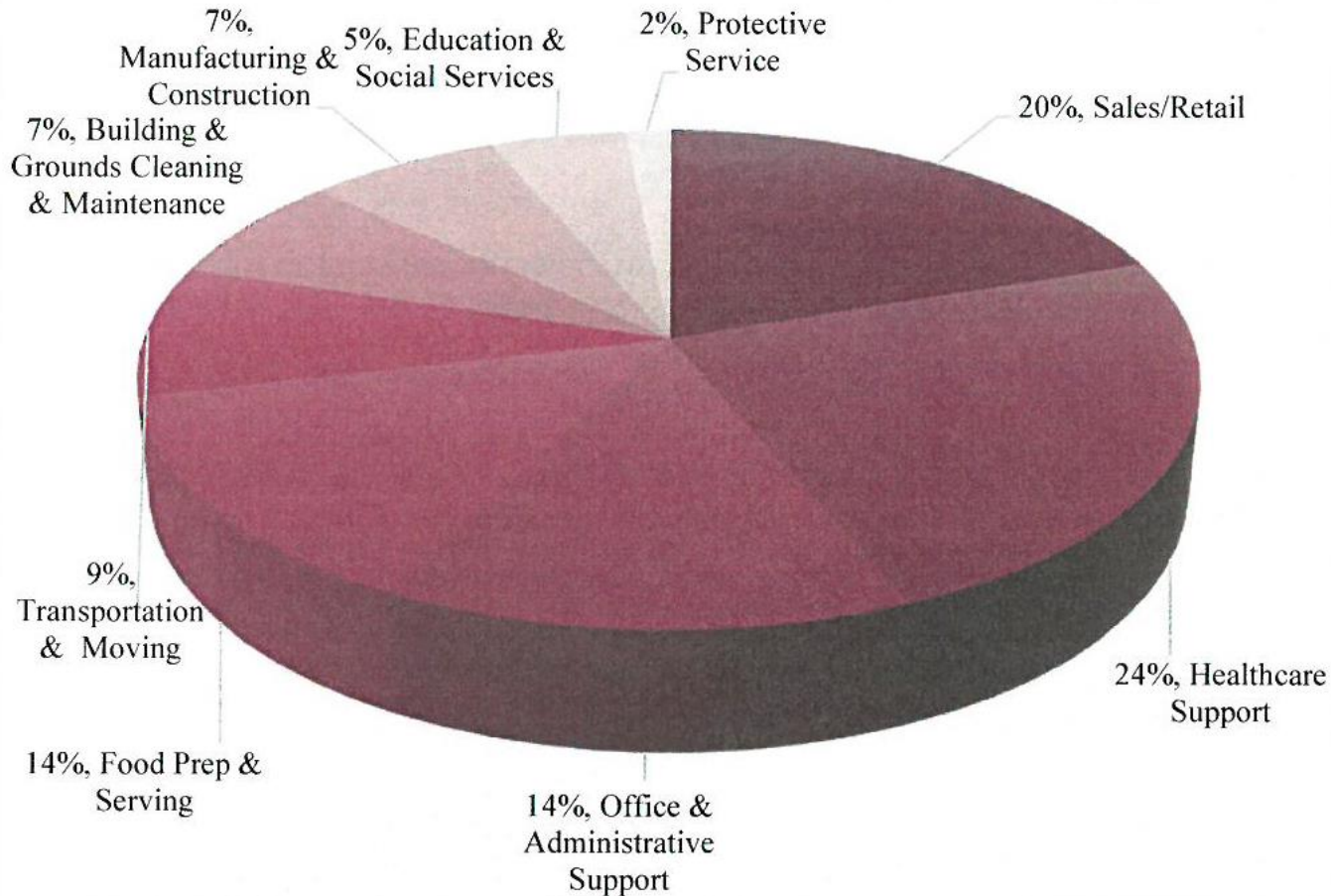
Year 1	80
Year 2	34
Year 3	72
Year 4	59 (to date)

Total Individuals employed **245**




SECURE JOBS

First Jobs in Secure Jobs



Source: Institute on Assets and Social Policy-Heller School for Social Policy and Management-Brandeis University

SECURE JOBS



Long-term Retention

Monthly Meetings

Long-term Secure Jobs Case Management

(minimum of 1 year from employment)

Reserved access to VITA Free Tax Prep each tax season

Ongoing Financial Literacy participation (including IDA programs and individual counseling)



SECURE JOBS



Cornerstones of Success

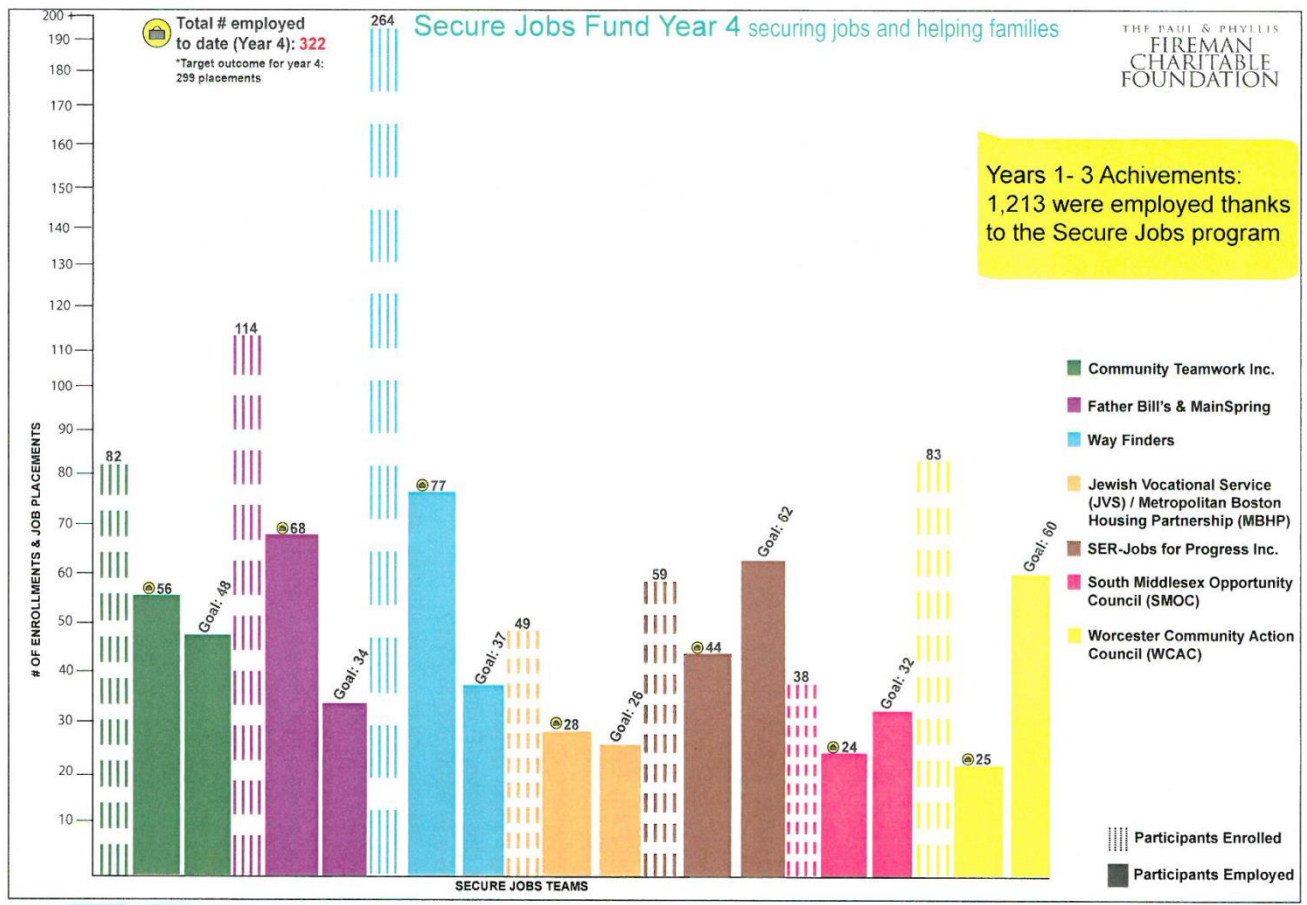
- A Dedicated Champion
- Flexibility
- Agency Support
- Strong Internal/External Partnerships
- Staff Commitment
- Client Inspiration, Dedication
and Motivation



SECURE JOBS



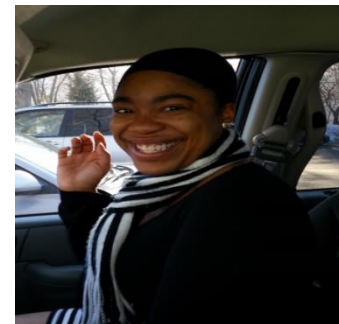
What does success look like???



Source: The Paul and Phyllis Fireman Charitable Foundation

SECURE JOBS

What does success really look like???



SECURE JOBS



Community Teamwork, Inc. Secure Jobs Initiative

*Thanking our partners for their
support and inspiration!*

Connie Martin
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Lowell, Massachusetts
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commteam.org



SECURE JOBS



For more information and to access cited materials:

SECURE JOBS, SECURE HOMES, SECURE FAMILIES

Institute on Assets and Social Policy,

Heller School for Social Policy and Management, Brandeis University

Evaluation team: Tatjana Meschede, Principal Investigator; Sara Chaganti, Project Manager

<http://iasp.brandeis.edu/research/housing/securejobs.html>

READY. WILLING. ABLE.

Secure Jobs and the effort to end family homelessness

The Paul and Phyllis Fireman Charitable Foundation

<http://ppffound.org/resources/resources/Secure-Jobs-Intiative-Report.pdf>

<http://ppffound.org>

<http://ppffound.org/resources/resources/Secure-Jobs-Intiative-Report.pdf>

Community Teamwork, Inc.

155 Merrimack Street

Lowell, MA 01852

<http://www.commteam.org/>

978-459-0551



SECURE JOBS



Tanner Phillips

Senior Housing Stability Manager

Neighborhood House



Neighborhood House

Strong Families. Strong Communities. Since 1906.



Employment Navigation
in Rapid Rehousing

Serving Families and Individuals in Seattle & King County



Our Programs



Home Visiting



Preschool



Youth Development



Community Health



Employment & Adult Education



Family & Social Services



Housing Stability

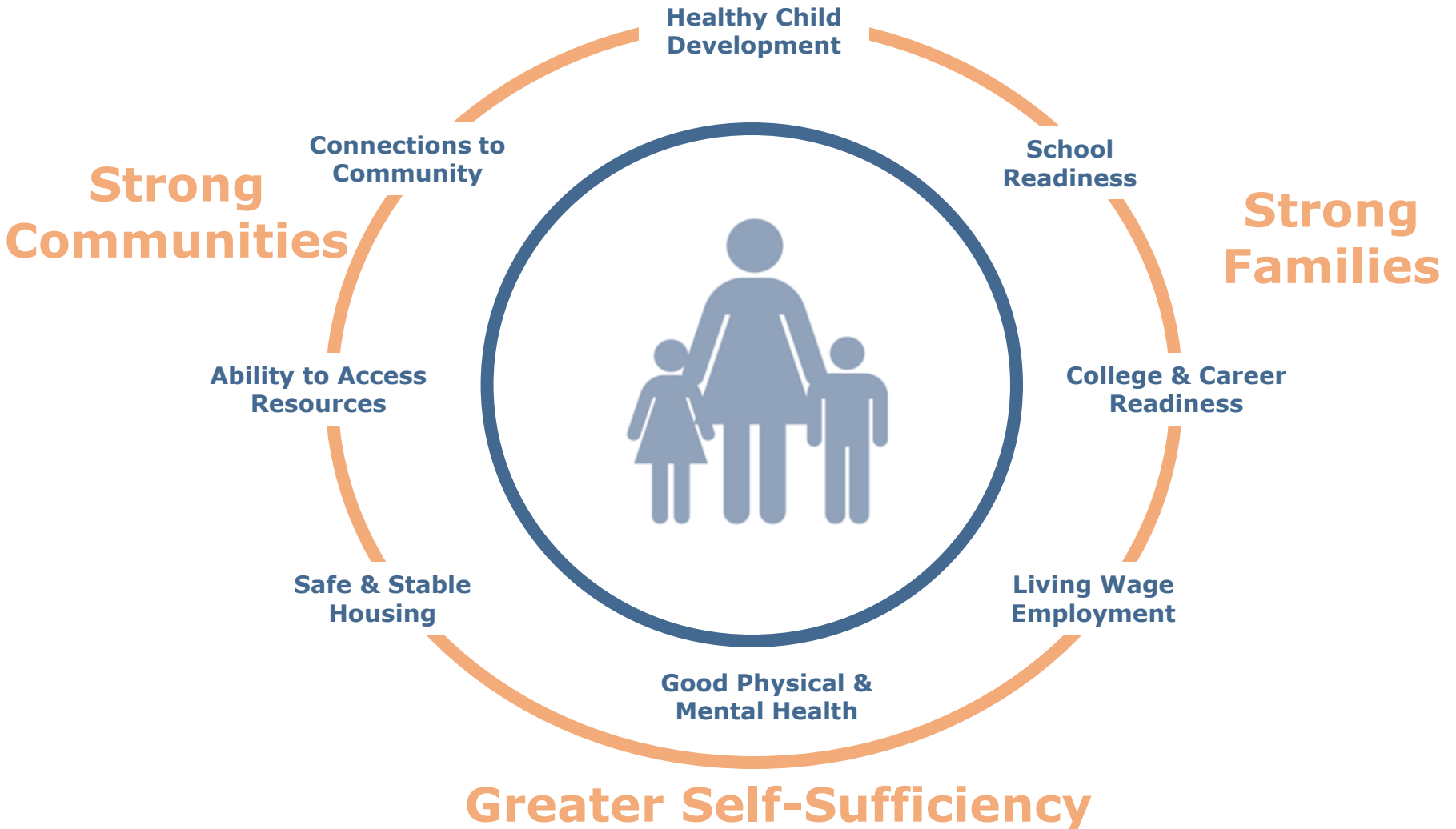


Aging & Disability Srvs.

Partnering with diverse individuals & families to build community & achieve their goals for health, education and self-sufficiency.



Wrap Around Services



How does this influence Housing Stability Work?

Our Housing programs seek to be holistic, focusing on Housing First principles but recognizing that long term stable housing is inseparably connected with other key issues.





BREAKING NEWS Headlines that should run in the news tomorrow:



Employment Navigators Add Credibility to Rapid Rehousing



Employment Navigators Put 'Rapid' in Rapid Rehousing



Employment Navigators Add Credibility to Rapid Rehousing

Team approach – From day 1, provide access to pathways, plans and support for accomplishing not just housing but also employment and financial empowerment goals.

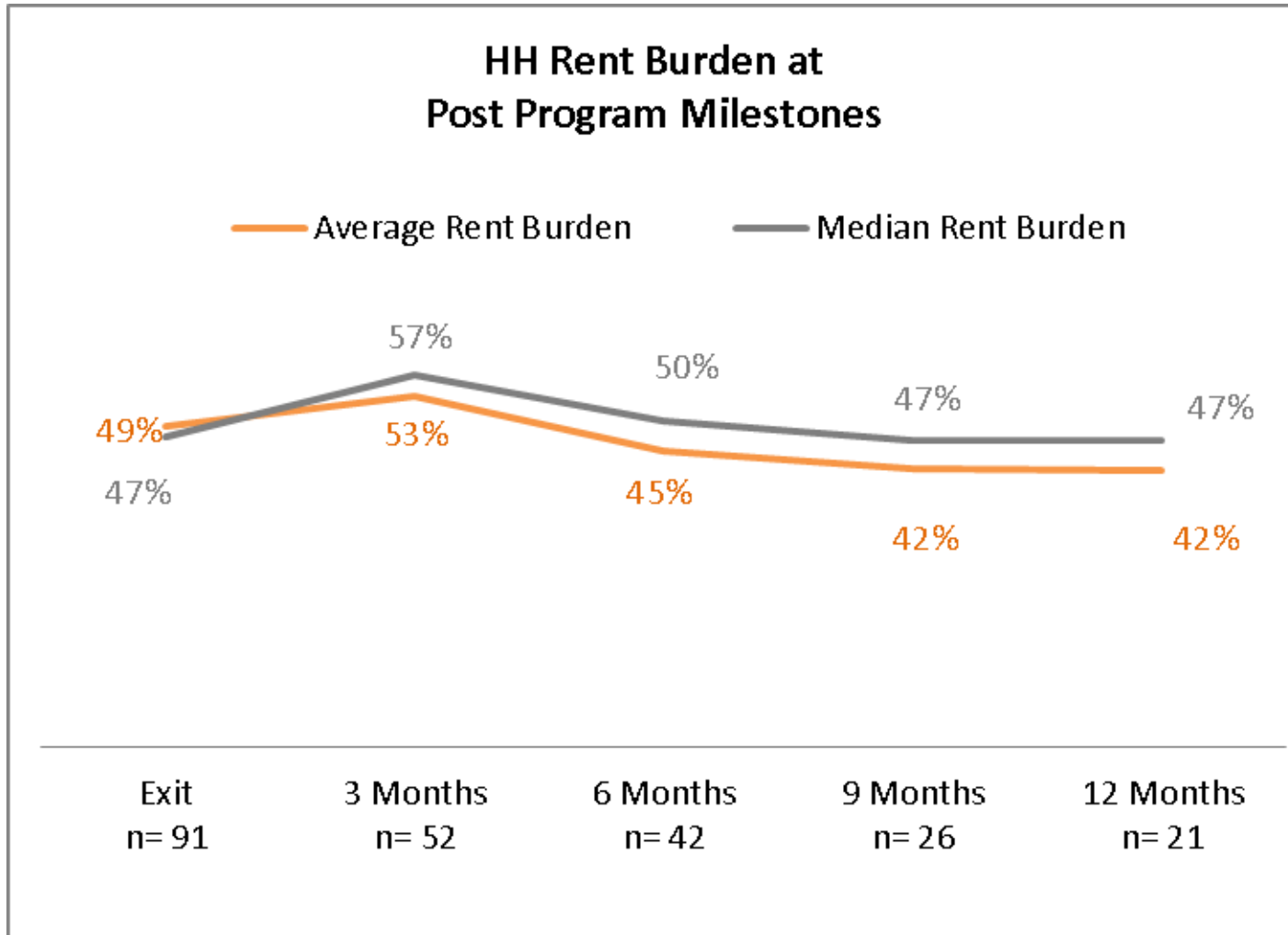
HOUSING



**FINANCIAL
EMPOWERMENT**

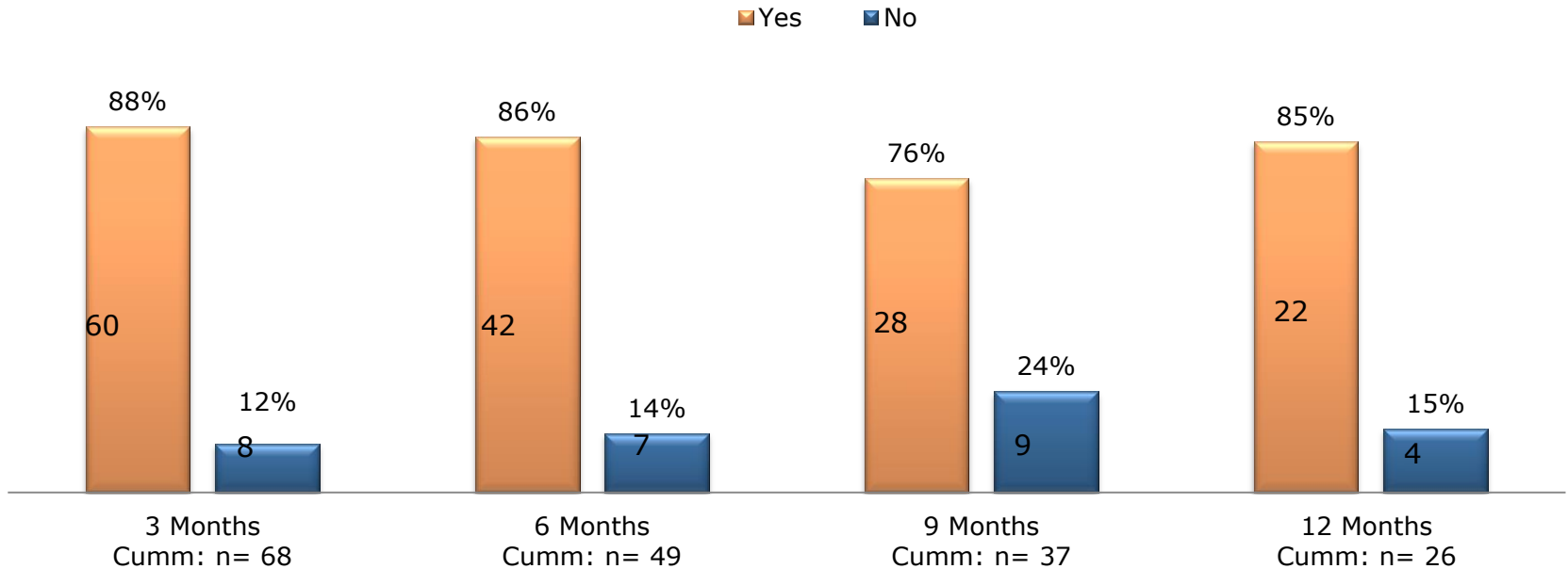
EMPLOYMENT

Post Exit Rent Burden under 50%



Housing is stable a year later.

Housed Post Rent Assistance (Using DOE MV Definition of Homeless)





Employment Navigators Put 'Rapid' in Rapid Rehousing

Coaching Approach to Progressive Engagement –

Meeting people where they are and asking questions to help them come up with their own personal solutions.

“Cada cabeza es su propio mundo.”

Pause

Listen

And please consider

Ask questions

Narrow solutions

Take steps

Trust

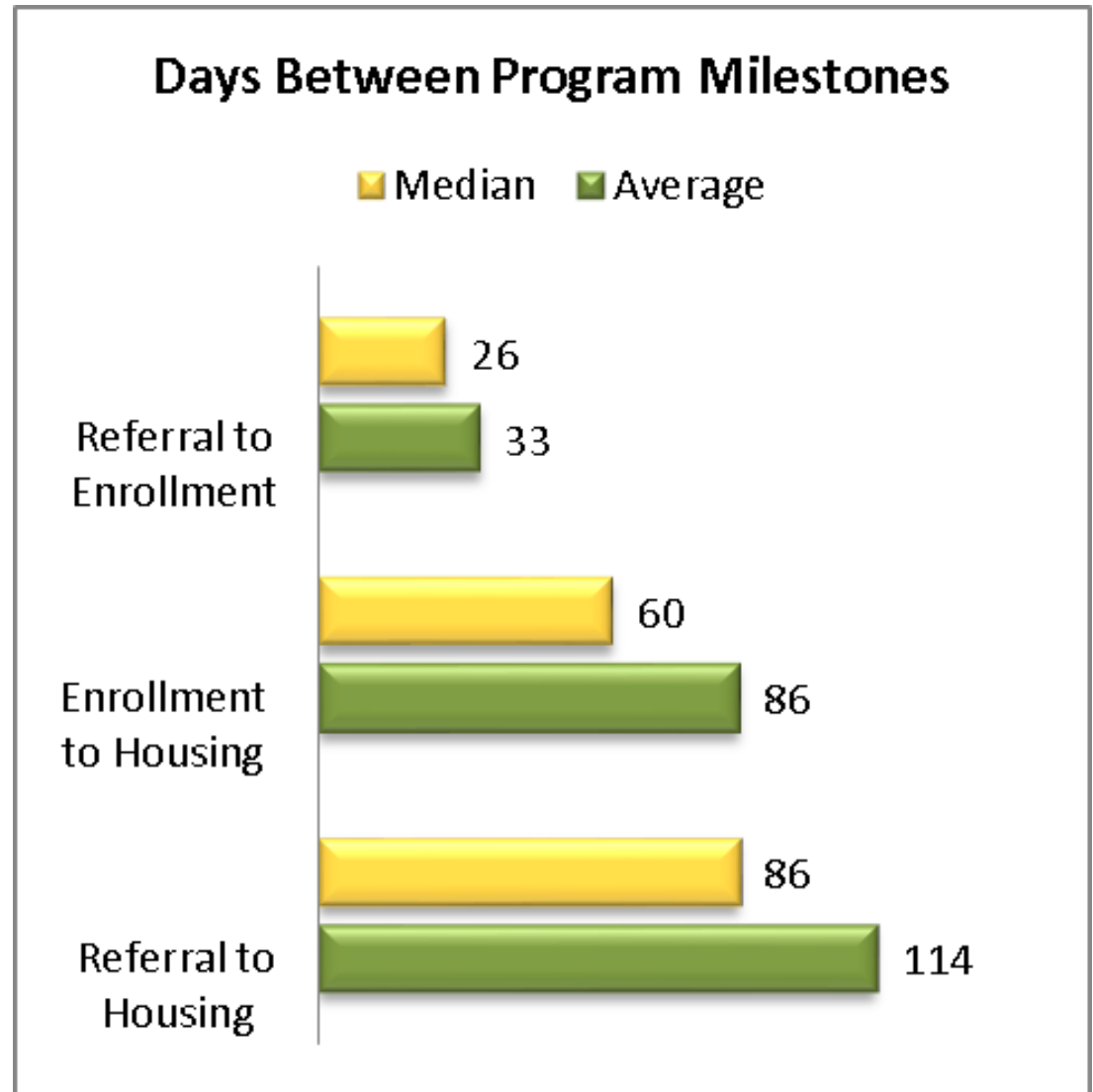
Respect

Empathy

Emotions

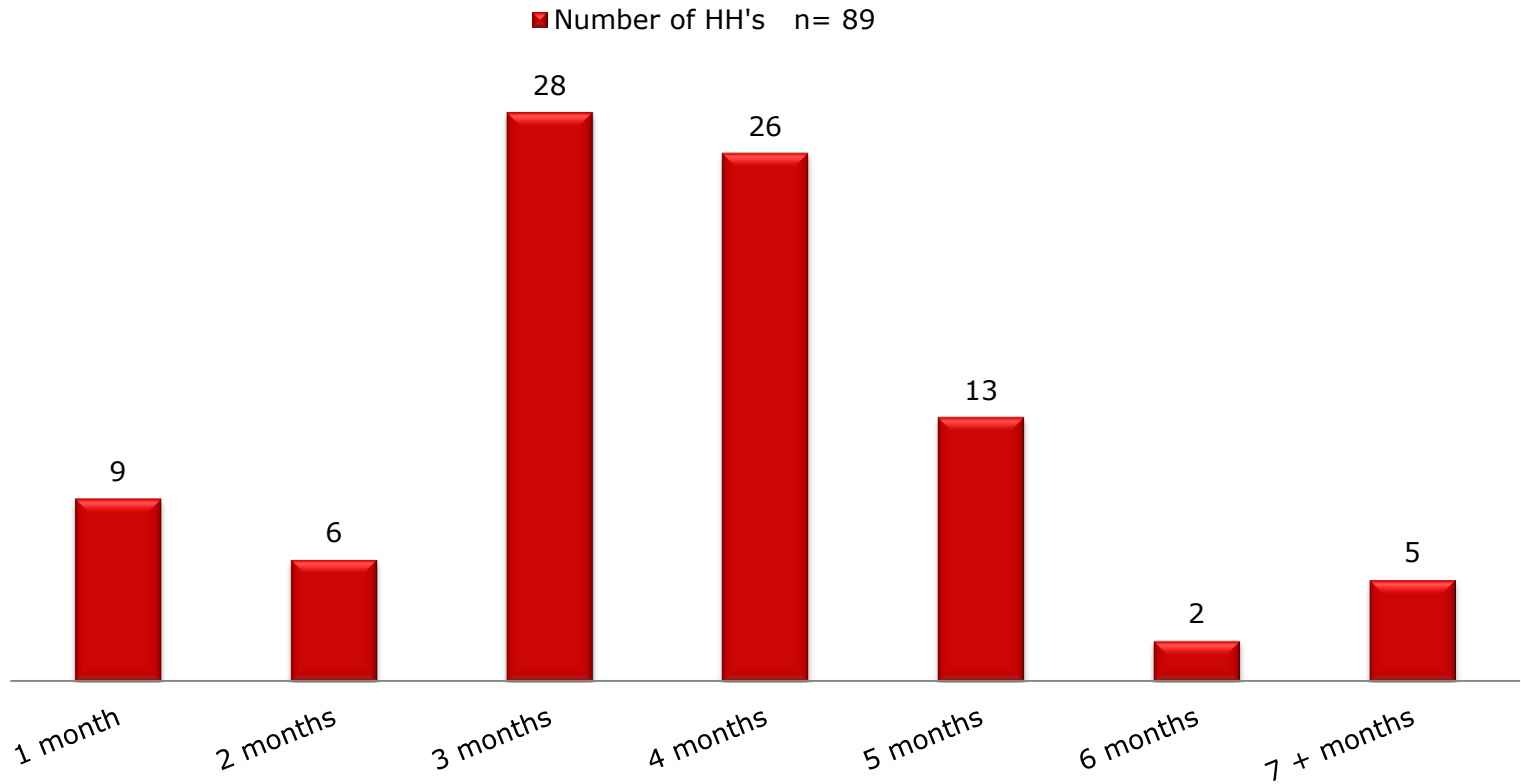


In spite of a very difficult housing market and a state of emergency around rising homelessness in Seattle, most families are still being housed within 2 months of meeting with the team.



Most families typically only need 3-4 months of rental support.

Length of Rental Assistance



Summary: How can we translate all this into something that might help you in your world?

We are all in this together.

Bridging services avoids isolationism and is more efficient.

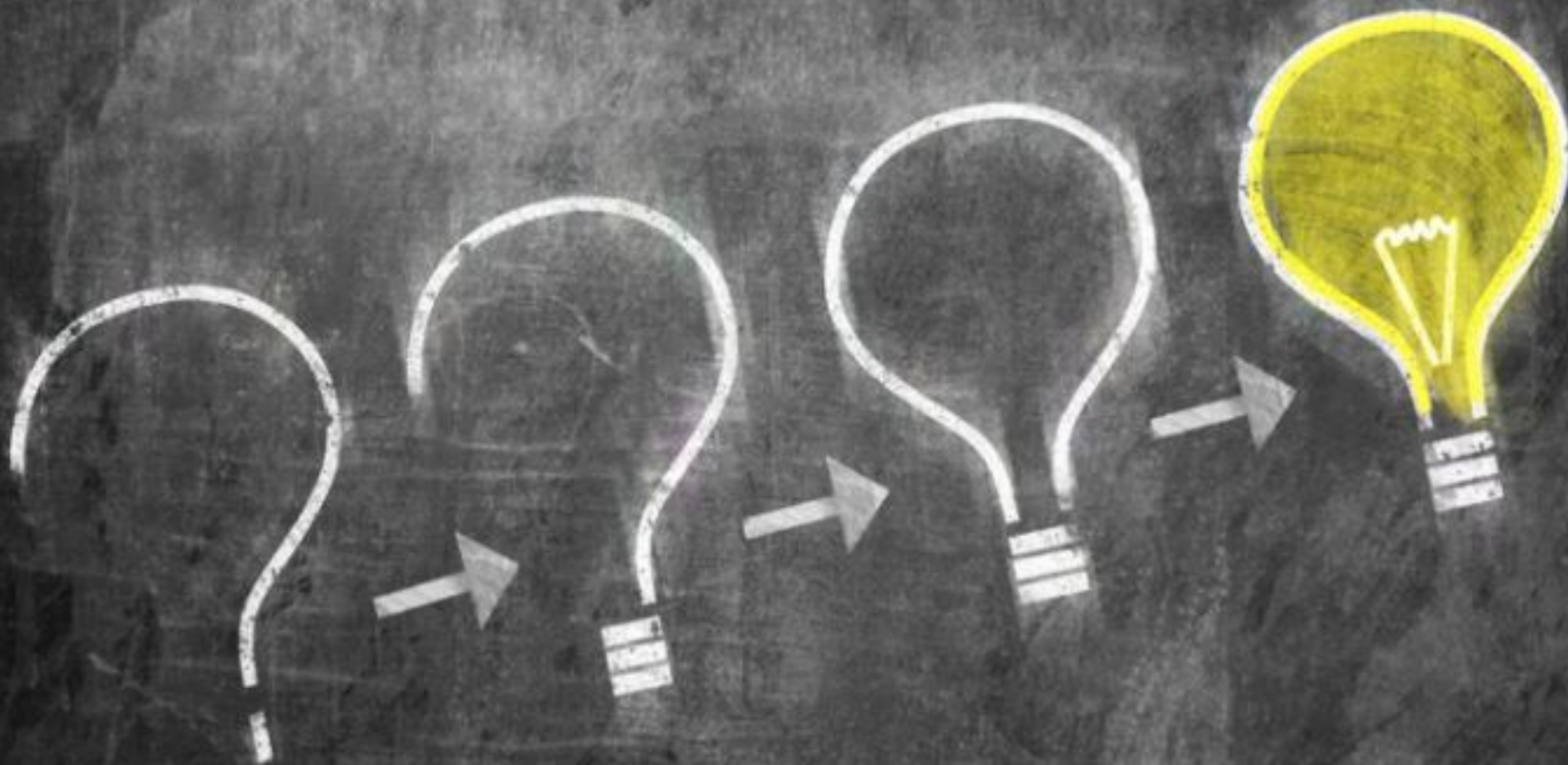
Team Approach can happen across providers and even systems, and helps foster a **community of support**.

Coaching provides an equitable and respectful opportunity for people to be in control of their own journey out of poverty.

Thank you!

Tanner Phillips
Senior Manager, Housing Stability
Neighborhood House
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www.nhwa.org

Questions...?



Next Steps

The webinar recording & slides will be available on our website, and we'll also email them to you.

Via email, we'll try to answer any questions we didn't have time to address today.

Check Out Our **Free Toolkits:**

**WIOA
Planning &
Implementation
Toolkit**



**Opportunity
Youth
Employment
Toolkit**



**Employer
Engagement
Toolkit**



**Working
To End
Homelessness
Toolkit**



**Transitional
Jobs
Programs
Toolkit**



**TANF and
Transitional
Jobs
Toolkit**



www.heartlandalliance.org/nationalinitiatives

Speaker Contacts



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Thank You!



www.heartlandalliance.org/nationalinitiatives

@NIheartland

HEARTLAND ALLIANCE
NATIONAL INITIATIVES

 #EnhancingRRH