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Constructing the "Ideal" First-Post Sonographer: Mapping the views of Ultrasound Department leads in the UK

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### **Disclosure of Conflict of Interest**

- · There are no potential conflicts of interest or relevant relationships to report.
- · The original research was funded by a Health Education North West (HENW) grant.

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## **Background**



- · Current chronic lack of sonographers in the UK healthcare services (Society and College of radiographers, 2014),
- · DEUS Postgraduate course University of Cumbria 2016
- · Original HENW study investigated in-depth interviews with Ultrasound Department Leads throughout the North West of England.
- · Research evaluated participants' views on the best course(s) of prospective action in relation to:
  - future workforce development strategies;
  - proposed sonographic education models

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## Design



- · An opportunity sample of participants (N=20) was recruited from Merseyside, Greater Manchester, Lancashire and Cumbria, working both within NHS Trusts (N=17) and independent providers (N=3).
- · Interviews were semi-structured, conducted and recorded by telephone and transcribed verbatim. Key identifiers were removed to preserve participant anonymity. Mean interview length was 25 minutes.
- A Straussian Grounded Theory approach (Strauss & Corbin, 1998) was used to investigate qualitative contributions, allowing for the accommodation of both range and depth in the data: Inductive Approach.

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## "Ideal" Identities

- · Following their evaluations of the prospective educational models, participants were finally asked to outline the defining attributes of their "ideal" first-post sonographer.
- 'A fairly key facet is being able to cope with the academic requirements'
- · Expectation of repeated and consistent official lines on "Essential" and "Desirable" characteristics in role specs.
- 'Communication is the most important thing
- · Findings indicated something different, more closely related to evidence arising from current social psychological literature on Talent Identification (henceforth TI; Miller, Cronin & Baker, 2015).
- 'The ability to work autonomously'

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## **Sorting Attributes**

· When describing the ideal attributes that they would look for in a new sonographer, participants largely sorted them (implicitly and explicitly) into:



'You have to be able to talk to people

- 1. The Innate (i.e. core properties of a person), and;
- 2. The Malleable (i.e. skills that could be developed).

'The ability to prioritise a workload'

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#### **Trends**

 Technical attributes (i.e. specifically sonographic proficiencies) were generally taken to be highly malleable; they had been trained and could be trained further.

'Manipulation of the machine should be a priority'

 Personal attributes (i.e. nominally psychological traits and baseline social skills) were generally taken to be rather less malleable than technical attributes, and often innate.

'Its important that it's a caring person'

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## "Technical" Smörgåsbord!



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# "Personal" Smörgåsbord!



**BUT!** 



- There was some overlap between how technical and personal skills were defined.
  - E.g. Communication skills, resilience, hand-eye coordination and capacity to understand personal limitations were variably framed as technical or personal attributes, or both.
- There was also considerable variability in interpretation around the malleability of personal attributes such as resilience, academic capacity, empathy, drive, communication and teamwork.

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## Even the Psychobiological..?



- Strong hand-eye coordination as innate:
  - "Good hand-eye coordination, they've got to have that dexterity to actually physically scan."
- Strong hand-eye coordination as malleable:
  - "There is a requirement for basic hand-eye coordination, which will be built on in any department."

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# Thus Far...

- Participants did not always agree upon what constituted the desirable technical and/or personal attributes of a new sonographer.
- Participants did not always agree on which attributes were innate and/or malleable within a new sonographer.
- Participants did not always agree on whether the more malleable attributes of a new sonographer could be actively developed, or should be passively allowed to develop.

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# **Personal Experience**



Clear implications for candidate-selection

University of Cumbria 3 stage selection process:-

- · Academic,
- · interpersonal/communication,
- · hand eye coordination/spatial awareness,
- · knowledge of Ultrasound,

'Someone who is responsible enough to pick up the reporting challenges we

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## But .....

- · Psychological work on TI indicates that no matter what the formal selection processes might be...
  - "...no set of directives can [ever] be specified to cover all empirical contingencies (Garfinkel, 1967). As such, even if a prescribed model is nominally being utilised to-the-letter, there always remains some degree of situated (and thus experiential) interpretation involved in any involved decision." (Miller, Cronin & Baker, 2015, p.646)

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## **Manifesto Point**

- · So, we might propose, that some of the inconsistent opinions of employers with inconsistent first-post sonographers inevitably gives rise to inconsistent ways of interpreting and valuing their attributes.
- at the forefront of everything you · Ultrasound training programmes are challenging and there are many facets to consider when designing a curriculum
  - Our business is to address any inconsistency within the educational domain.

or developing a selection process

'Giving bad news, I think that should be a really

'Have the patient

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### Summary

- · There are varying opinions of the ideal attributes of a first post sonographer
- · Some attributes are unanimously seen as essential but there are differing opinions on whether these are 'trainable'
- · To invoke more consistent standards, we need to produce more consistent sonographers.

I'm looking for someone who is training because they want to do this job'

'I think the biggest

wants a career in

Ultrasound'

thing is someone who

· Can the initial selection process and curriculum help with this?

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