# Resource-efficient supply chains: a research framework, literature review and research agenda

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## Abstract

**Purpose** – The study aims to define a research agenda for creating resource-efficient supply chains (RESCs) by identifying and analysing their key characteristics as well as future research opportunities.

**Design/methodology/approach** – We follow a systematic review method to analyse the literature and to understand RESC, taking a substantive theory approach. Our approach is grounded in a specific domain, the agri-food sector, because it is an intensive user of an extensive range of resources.

**Findings** – The review shows that works of literature has looked at the use of resources primarily from the environmental impact perspective. There is a need to explore whether or not and how logistics/supply chain decisions will affect the overall configuration of future food supply chains in an era of resource scarcity and depletion and what the trade-offs will be.

**Research limitations/implications** – The paper proposes an agenda for future research in the area of RESC. The framework proposed along with the key characteristics identified for RESC can be applied to other sectors.

**Practical implications** – Our research should facilitate further understanding of the implications and trade-offs of supply chain decisions taken on the use of resources by supply chain managers.

Originality/value – The paper explores the interaction between supply chains and natural resources and defines the key characteristics of RESC.

**Keywords** Systematic literature review, Logistics and supply chain design decisions, Natural resource-based view, Resource scarcity, Resource-efficiency, Sustainable supply chains

Paper type Conceptual paper

## Introduction

Scarcity of natural resources is becoming one of the new areas of concern for our economic, industrial and political systems. Numerous industry and government reports (PwC, 2011, European Commission, 2011; SCU, 2012) have been released recently where growing concerns over the short-term availability of natural resources and the potential implications for firms are expressed. To some extent, this is surprising because economists have been talking about "*the allocation of scarce resources*" for decades, investigating resource prices and the mechanisms to mitigate resource scarcity (Barnett and Morse, 1963, Mennenga *et al.*, 2012). Similarly, scientists from the knowledge fields of Environmental Science and Materials Science have been conducting research on natural

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Supply Chain Management: An International Journal 20/2 (2015) 218–236 Emerald Group Publishing Limited [ISSN 1359-8546] [DOI 10.1108/SCM-03-2014-0090] resources for many decades. For example, environmental scientists developed methods and indicators to measure the use of resources and their impact on the environment (Giljum *et al.*, 2011, 2008; Leopold, 1971), and materials scientists developed new methods for the determination, extraction and recovery of rare earth materials (Kantipuly and Westland, 1988, Binnemans *et al.*, 2013). In Management and Business research, particularly in the field of Supply Chain Management (SCM) and despite the increased interest in sustainability, the interaction between a supply chain and natural resources usage is very often ignored. This fact is supported by natural resource-based view (NRBV) scholars (Hart and Dowell, 2011) as well as in several SCM review papers (Burgess *et al.*, 2006, Defee *et al.*, 2010, Ashby *et al.*,

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2012). Resource efficiency could be arguably seen as part of the overall sustainability research agenda, but surprisingly even in recent literature reviews on sustainable SCM (Seuring and Müller, 2008; Miemczyk et al., 2012; Abbasi and Nilsson, 2012; Ashby et al., 2012; Hassini et al., 2012), very little references are made to the specific resources used, to the methods and tools applied to assess resources' usage and to the overall supply chain configuration and logistics implications of the use of specific resources. In fact, the majority of work conducted in this context either ignores the availability of natural resources as a potential supply chain risk factor (c.f. Bell et al., 2012) or, when it does not, it fails to recognise the implications and the links of resource efficiency to supply chains' overall competitive advantage. In other words, the implications of natural resource scarcity and the ability to access the various resources are not treated as a source of competitive advantage by establishing resource-efficient supply chains (RESCs), but as one of the many external operational risks that could potentially impact supply chains' "modus operandi".

The questions leading this research are the following:

- RQ1. What are the key characteristics of RESCs?
- *RQ2*. What is the current state-of-the-art research on these characteristics?
- *RQ3.* What are the major research opportunities for building RESC?

To answer these questions, first, a framework with the fundamental characteristics of RESC is defined based on the existing theory and SCM literature. Next, this framework will be used to conduct a systematic review of the literature on the identified characteristics. In our analysis, we focus on the agri-food sector because it is one of the most resource-use-intensive sectors. The pressures on resources are increasing and if current trends continue in respect to the growth of the global population, the more intensive use of the world's resources will put pressure on the planet threatening the security of supply (European Commission, 2011). The industry has come under scrutiny because of various negative impacts such as resource depletion (e.g. water use for irrigation) and waste. According to DEFRA (2012), it is estimated that 2 per cent of UK business profits per year may be lost through inefficient use of resources, whereas UK businesses could save around  $\pounds 23$  billion per year by making simple changes to use resources more efficiently and help protect the environment and natural environment. The term resources, in this paper, covers the natural renewable or depletable resources (e.g. water and oil) as well as the raw materials processed in the supply chain to produce consumer products. Subsequently, resource efficiency in supply chain terms is not just about natural resources but also highlights firm's material, energy efficiencies and the generation and impact of waste over products' full life cycles (UNEP, 2012).

The article is organised as follows: the next section presents the theoretical underpinnings leading to a proposed framework of the characteristics of RESC. Next, the methodology section provides the description of the Supply Chain Management: An International Journal

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literature review process and is followed by the results of the review and the proposed research agenda. We conclude the paper with a discussion of the findings, limitations and the conclusions.

## A framework for RESCs

This section develops a framework with the fundamental characteristics and key research themes of RESCs based on existing theory and SCM literature. This framework will be the basis for the first-level coding of the systematic literature review presented further in this paper. Below, we discuss the theoretical underpinnings leading to the four characteristics of RESC: *resource aware, resource sparing, resource sensitive and resource responsive.* An assessment of the literature showed that two theories are leading, namely, the NRBV and resource dependence theory (RDT), which will be used to structure the findings. For each of the four RESC characteristics, we provide exemplary case examples.

#### Natural resource-based view

Often SCM scholars base their research on the resource-based view (RBV) (Defee *et al.*, 2010) and competitive advantage theories (Burgess *et al.*, 2006). RBV emphasises the role of resources (which must be valuable, rare, inimitable) and capabilities in achieving a sustained competitive advantage (Barney, 1991). Although focusing on very important company's resources, very often the interaction between an organisation and its natural environment is ignored in RBV-based research. Consequently, we base the RESC characteristics on the NRBV presented by Hart (1995) and the three key strategic capabilities identified. Key is the efficient use of natural resources and the minimisation of the impact caused by waste and emissions, which include the entire value chain or "life cycle" of the firm's product systems.

#### Resource aware

Resource efficiency in supply chains starts with the awareness of the use of resources and its impact. The measurement of resource use in the SCM literature has been mainly focused on (non-natural) resources such as labour, equipment, technology, transportation or energy (Chan, 2003; Gunasekaran and Kobu, 2007). The literature on green SCM has introduced environmental performance indicators, such as material and water consumption and waste and emissions production (Chien and Shih, 2007; Hervani et al., 2005). Still, creating awareness of resource usage in supply chains, by quantifying them along the supply chain, is challenging because, very often, this means measuring performance among a group of organisations. Therefore, much of the success on creating resource usage awareness depends on the companies' willingness and capability of exchanging information. Although literature shows that information sharing significantly enhances the effectiveness of supply chain practices (Zhou and Benton, 2007), companies do not always find it easy to communicate their resource usage, thus creating information asymmetry (Sarkis et al., 2011). This could be particularly the case in globally extended multi-tier supply chains where suppliers or customers may be reluctant or incapable (e.g. because of the lack of measurement and

information systems) to share information on resource use. Although scholars in the industrial ecology field argue that if companies succeed in sharing information, they will be able to identify, trace and quantify flows of energy and materials (resource inputs and residuals), which can help not only to identify their negative impacts on natural ecosystems but also to optimise the resource efficiency of material and energy use within the supply chain (Ayers, 1989; Frosch and Gallopoulos, 1989). Therefore, to build an RESC, managers have to identify the type of (scarce) resources they use and should be aware of and develop appropriate methods and indicators to quantify them.

An example of resource awareness can be found in the automotive supply chain, which is facing a growing demand for electric and hybrid vehicles, leading to a need for two-three times more rare earths in contrast to conventional cars (e.g. 9-15 kg per car as opposed to 5kg) (Drives and Control, 2013). Ford, for example, has taken a proactive approach to understanding the issues associated with rare earth elements in their vehicles by assessing not only their usage but also where it occurs. Despite the challenges, because rare earths are used in small quantities, in a large number of components, and by suppliers far upstream in the supply chain, Ford has estimated that approximately 0.44 kg of rare earths are used in a typical conventional sedan (Ford, 2013). Another example taken from food industry is the "Unilever Sustainable Living Plan", which by 2020 aims to source 100 per cent of the agricultural raw materials sustainably (10 per cent by 2010; 30 per cent by 2012; 50 per cent by 2015). By taking a long-term view and working together with the non-government organisation Rainforest Alliance, Unilever hopes to ensure security of supply, reduce costs and protect scarce resources (Unilever, 2012).

#### Resource sparing

The NRBV states that the access and efficient management of natural resources may be a source of competitive advantage for companies; hence, RESCs have to be resource sparing to sustain this competitive advantage. This could be achieved by continuously improving operations and reducing the use of resources along its various stages, i.e. adapting product designs and production processes and creating closed-loop supply chains with regard to the way resources are recollected and re-used. This principle can be applied both in traditional forward processes, as well as in returns management, re-manufacturing, reverse logistics, product recovery and reuse.

A recent example of resource sparing is Honda's initiative to establish a new process to reuse rare earth metals extracted from nickel-metal hydride batteries for new nickel-metal hydride batteries so as to recycle precious resources. The Japanese car manufacturer is planning to apply the same process for used nickel-metal hydride batteries, also collected by Honda dealers through battery replacement, as well as used parts which is one step further towards a more closed-loop car supply chain (Honda, 2013). Back to the food industry example, Unilever was able to source 36 per cent of their agricultural raw materials sustainably by the end of 2012. They concentrated on the top ten agricultural raw material groups, which account for around two-thirds of the volumes: palm oil, paper and board, soy, sugar, tea, fruit and vegetables, Volume 20 · Number 2 · 2015 · 218–236

sunflower oil, rapeseed oil, dairy ingredients and cocoa (Unilever, 2012).

#### **Resource dependence theory**

RDT presents the view that organisations depend on their environment for success and survival, and therefore, they must react to changes in the supply of resources (Pfeffer and Salancik, 1978). In a supply chain context, RDT suggests that member firms are interdependent and should collaborate to combine their resource sets towards achieving higher performance gains (Paulraj and Chen, 2007; Sarkis et al., 2011). Ellram et al. (2013) warn that in the current climate of increased offshoring and outsourcing, the breadth and depth of the organisation's dependency grows, often with negative and unanticipated consequences. Because of the globally expanded supply chains, there is increased complexity, and as complexity increases, firms find it difficult to consider the entire spectrum of implications that resource changes may have. This fact led SCM scholars to identify the various supply chain risk types and their sources (Narasimhan and Talluri, 2009). Therefore, RESC should be sensitive to resource changes and responsive to them.

#### Resource sensitive

RESC should be capable of capturing any changes in the availability of natural resources and raw materials. A resource sensitive supply chain would be vigilant to spot any changes (with the help of suppliers and customers) in the environment that are likely to affect its potential access to resources. It is sensitive both to price variations and changes in the supply of the resources it needs because of degradation, depletion or natural disasters, as well as to global macro-trends (e.g. changes in demand patterns, population growth, geopolitical activity). Resource sensitivity is concerned with the external macro-environment issues of the supply chain, whereas resource awareness is focused on the intra-supply chain operational issues.

For example, risks over depletion of phosphate rock's global reserves (phosphorous together with nitrogen are the most critical elements - also not substitutable - for plants' growth and development) has recently led the Australian's national science agency, Commonwealth Scientific and Industrial Research Organisation to order a report on the implications of global phosphorus scarcity in Australian food supply chain (ISF, 2010). Similarly, China's increasing rare earths export restraints and quotas in the beginning of this decade created growing concerns for the US defence industry and resulted in the US congress ordering the Secretary of Defence to do an assessment of the supply and demand for rare earth materials in defence applications. The assessment would identify whether any rare earth materials would be critical to the production, sustainment or operation of significant USA military equipment; or subject to interruption of supply, based on actions or events outside the control of the US Government (Grasso, 2011). In addition, food industry is looking for robust supply chains that can deal with disturbances as a result of supplier failures due to natural disasters, shortages due to harvest failures or product recalls due to food scandals (think about the recent horse meat scandal that significantly impacted meat consumption and availability).

This holds especially for those chains with specific characteristics that increase its vulnerability, such as seasonality in supply and demand and a limited shelf-life of products (Vlajic *et al.*, 2012).

#### Resource responsive

The resource responsive characteristic of RESC follows naturally the resource sensitive characteristic because it will act upon the changes captured. The foundations of the fourth characteristic are drawn from RTD as well as from complexity and contingency theory. According to complexity theory 1997; Anderson, and Eisenhardt, 1999) (Brown organisations, and hence supply chains, are complex adaptive systems, and as such, they respond to their environment, creating dynamic, emergent realities (Choi et al. 2001). In a similar vein, contingency theory (Lawrence and Lorsch, 1967; Donaldson, 2001) suggests that there is no single, optimal course of actions, and responses will be dependent on the situation of a firm. As Walker and Jones (2012, p. 16) suggest "there is no one right way to approach sustainable SCM, and that the best course of action is contingent upon the internal and external situation". The idea that supply chains have to be responsive to external changes has already been discussed in the SCM literature. Indeed, supply chains have to be responsive to the uncertainty associated with innovative products (Fisher, 1997) and with changes in volume, mix and delivery (Reichhart and Holweg, 2007). The goal of responsive supply chains is ultimately to react quickly and cost-effectively to changing market environments (Gunasekaran et al., 2008). In the case of RESC, supply chains will have to develop strategies aimed at mitigating the effects of natural resource scarcity (Bell et al., 2012 and 2013).

In 2011, for example, Siemens AG announced the intention to establish a joint venture company for the production of neodymium-based rare earths magnets (to be used for energy-efficient drive applications and wind-turbine generators) with the Australian rare earths mining company Lynas to secure a long-term and sustainable end-to-end supply chain, from mine to magnet, to end application (Lynas, 2012). Another trend in response to increased demand for phosphate rock is vertical integration with the mining industry becoming more closely integrated with the industries that process phosphate rock and produce fertilizer. It is estimated that 70 per cent of phosphate rock producers are already integrated firms with the processing of the rock and the manufacturing of fertilizer or other phosphate products now Volume 20 · Number 2 · 2015 · 218–236

happening within the same company (HCSS, 2012; Phosagro, 2011).

The key characteristics of RESC along with the important research themes identified are summarised in Table I. The resource aware and sparing characteristics, based mainly on the NRBV theory, are internally focused and evaluate and respond to the resource usage along the supply chain. In contrast, the resource sensitive and responsive characteristics, based mainly on the RDT, are externally focused and evaluate and respond to external resource constraints. The combination of the four characteristics will enable supply chains to create resource-specific competitive advantages and proactively react to external resource changes for sustaining the supply chain activity in the long-term. Based upon the RESC characteristics, we derived five themes central in the literature analysis. First, to create RESC, one has to identify what resources are to be taken into consideration, and therefore, we analysed the type of resources that were considered in the sample papers. Second, to understand the scope of RESC, we learned from the literature review which supply chain stages have been considered. The third and fourth themes are instrumental to create resource awareness and sensitivity because to analyse and diagnose the supply chain there is a need to understand which specific methods can be applied to assess resource usage and what environmental impact indicators may be considered. Finally, to understand what actions may be taken for RESC to be resource sparing and *responsive*, we analysed the Logistics and Supply Chain Management (L&SCM) decisions considered in the sample papers.

## **Review methodology**

The review of the literature follows a systematic review method, which aims at creating a research synthesis of the cumulative knowledge in a specific field by adopting a replicable, scientific and transparent research process (Tranfield *et al.*, 2003; Rousseau *et al.*, 2008). To identify research opportunities for RESC, we take a substantive theory approach, grounded in a specific domain (Glaser and Strauss, 1967; Skilton, 2011), using the agri-food sector as our means to understand RESC. This is because the agri-food industry is an intensive user of (an extensive range of) resources because of its high dependence on, for example, water (e.g. as raw material, to clean machinery or to grow crops), energy (e.g. energy consumption at the

Table I Ke	y characteristics	and themes	of the	resource-efficient	supply chain
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themes	Analyse and diagnose	Act and improve
Internal RESC characteristics	<u>Resource aware</u> : create insights about the use of resources in the supply chain and the impact it has on performance and the environment	<u>Resource sparing</u> : continuously improve operations and reduce the use of resources along the supply chain stages
External RESC characteristics	Resource sensitive: capture external changes in the availability of natural resources	<u>Resource responsive</u> : develop strategies aimed at mitigating the effects of natural resource scarcity
Themes	Type of resources considered Food supply chain stage studied Methods applied to assess resource usage and its impact Impact indicators of the resource usage	L&SCM decisions

farms, processing stages and distribution facilities), fertilizers (made from petroleum, minerals or from rare earth materials), pesticides (made from petroleum and chemicals), farm machinery, food processing equipment, storage, packaging and transportation/distribution means (e.g. fossil fuels used for transport in different supply chain stages). The sector accounts for around 30 per cent of the world's total energy consumption and for around 22 per cent of total green house gas (GHG) emissions (FAO, 2011). In addition, estimates indicate to 90 million tonnes of food wasted annually at European Union level, representing 179 kilos (kg) per capita (FoodDrinkEurope, 2012). Similarly, from a supply chain perspective, the sector is very challenging because it is characterised by increased imports and exports and global transport and sourcing of products because of its seasonality, perishability and production's cycle (WTO, 2009; Wognum et al., 2011). In that respect, the agri-food sector serves as an adequate context to understand the key characteristics of RESC, as well as to explore the research challenges for building RESC.

#### Selection of articles for review

To identify the journal articles for review, a structured keyword search was conducted on major databases and publisher websites (EBSCO, Scopus, Google Scholar, Springerlink, Wiley Interscience, Elsevier ScienceDirect, Emerald Insight, Taylor&Francis). The aim of the review was to capture the research addressing resource efficiency that was carried out in the field of food L&SCM. Therefore, the following keyword structure was used: "supply chain" OR "logistics" AND "sustainable" OR "sustainability" AND "environment(al)" OR "green" AND "resource efficiency" OR "resource use" OR "use of resources" AND "food" OR "agri". The search included all papers published till the end of 2012. The results were initially filtered so as to include only articles written in English that were also published in peer-reviewed journals. Next, articles were screened in detail, and all papers that were not related to agri-food (e.g. articles on bio-energy/bio-fuels, primary agricultural/animal production) were excluded. Similarly, articles related to the social/ethical aspects of sustainability as well as articles dealing with perceptions of sustainability (e.g. consumer or employee surveys) were also excluded. Ultimately, 96 articles published between 1998 (when the first relevant article appeared) and 2012 were included in this review.

#### Review process and coding rationale

The data analysis was divided into a two-stage coding process (Seuring and Müller, 2008) and made use of NVivo software to systematically assess the papers (c.f. Beekhuyzen, 2007). Initially, a first-level coding with five key themes was defined based on the RESC characteristics presented above (Table I). The papers included in the review were then assessed in NVivo according to this first-level coding. The second-level coding emerged then inductively from the analysis of the sample papers in NVivo. Table VII at the end of the results section presents the final coding structure. The use of the RESC framework of key characteristics and the coding scheme helped to increase validity of the review (Krippendorff, 2004).

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To assure reliability of the review process, the NVivo file was shared among the involved researchers to allow the verification of classifications. Differences in judgements were analysed in periodic meetings.

#### Descriptive analysis of the papers selected for review

As stated, 96 articles were analysed. Figure 1 shows the distribution of the papers included in the review per year of publication. Starting in 2008, a growing interest in the field is observed because there are five times more articles published in 2012 compared to 2008.

The articles considered for review appeared in 47 different journals covering a large spectrum of disciplines. Although the analysis shows that approximately 40 per cent of the articles were published in three journals: *Journal of Cleaner Production* (22), *Food Policy* (10) and the *International Journal of Life Cycle Assessment* (7). The rest of the papers are distributed across a range of other journals which can be found in Table II. The diversity and number of journals that publish articles dealing with resource efficiency in agri-food supply chains show the wide scope of the topic and the numerous disciplines involved. However, because various publication outlets specific to this domain exist, it is understandable that not so many papers in L&SCM journals appeared in the review.

Based on Seuring and Muller's (2008) work, articles were classified into one of the following five research methods: quantitative modelling, theoretical or conceptual, case study, survey or literature review and an overview of the various types of research methods is presented in Table III.

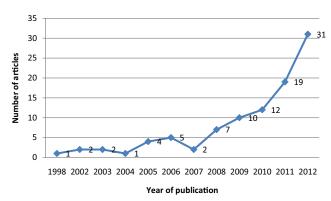
#### Results

This section provides the results of the review organised by the key themes considered (Table I) to understand how resource efficiency has been addressed so far in the literature.

#### Type of resources considered

In total, there are 52 articles on the use of resources (see also Table VI for an overview), of which, 15 have specifically addressed the use of energy (Khan and Hanjra, 2009, Mundler and Rumpus, 2012, Vanek and Sun, 2008, Davis and Sonesson, 2008, Dalgaard *et al.*, 2011). Water use was found to be the core topic in eight articles (Jeswani and

Figure 1 Distribution of the articles included in the review over time



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Table II Journal outlets of reviewed papers

Journal of Cleaner Production Food Policy The International Journal of Life Cycle Assessment Agricultural Systems Agriculture, Ecosystems & Environment Environmental Science & Policy Journals with two articles: Resources, Conservation and Recycling, NJAS - Wageningen Journal of Life Sciences, Animal Feed Science and Technology, Land Use Policy, Science of The Total Environment,		(%)
The International Journal of Life Cycle Assessment Agricultural Systems Agriculture, Ecosystems & Environment Environmental Science & Policy Journals with two articles: Resources, Conservation and Recycling, NJAS - Wageningen Journal of Life Sciences, Animal Feed Science and Technology, Land Use Policy, Science of The Total Environment,	22	22.92
Agricultural Systems Agriculture, Ecosystems & Environment Environmental Science & Policy Journals with two articles: Resources, Conservation and Recycling, NJAS - Wageningen Journal of Life Sciences, Animal Feed Science and Technology, Land Use Policy, Science of The Total Environment,	10	10.42
Agriculture, Ecosystems & Environment Environmental Science & Policy Journals with two articles: Resources, Conservation and Recycling, NJAS - Wageningen Journal of Life Sciences, Animal Feed Science and Technology, Land Use Policy, Science of The Total Environment,	7	7.29
Environmental Science & Policy Journals with two articles: Resources, Conservation and Recycling, NJAS - Wageningen Journal of Life Sciences, Animal Feed Science and Technology, Land Use Policy, Science of The Total Environment,	5	5.21
Journals with two articles: Resources, Conservation and Recycling, NJAS - Wageningen Journal of Life Sciences, Animal Feed Science and Technology, Land Use Policy, Science of The Total Environment,	3	3.13
Sciences, Animal Feed Science and Technology, Land Use Policy, Science of The Total Environment,	3	3.13
Transportation Research Part D: Transport and Environment, Ecological Economics, International Journal of Production Research	16	16.67
Journals with one article: Advanced Engineering Informatics, British Food Journal, Energy Policy, Computers and Electronics in Agriculture, Environmental Development, Environmental Management, Environmental Pollution, Environmental Science and Pollution Research, Environmental Science & Technology, European Journal of Agronomy, Journal of Food Engineering, Food Research International, Geoforum, Global Environmental Change, International Journal of Production Economics, Journal of Dairy Science, Journal of Economic Behavior & Organization, Journal of Environmental Management, Journal of Environmental Policy & Planning, Journal of the Science of Food and Agriculture, Journal of Transport Geography, Journal on Chain and Network Science, Livestock Science, Philosophical Transactions of the Royal Society B: Biological Sciences, Political Science, Process Safety and Environmental Protection, Supply Chain Forum: an International Journal, Supply Chain Management: An International Journal, The International Food and Agribusiness Management Review, Trends in		
Food Science & Technology	30	31.25
Total	96	100

Table III Research methodologies used in the sample of papers

Research methods	No. of matching sources	(%)	
Case study	42	43.75	
Quantitative modelling	23	23.96	
Theoretical and conceptual	15	15.63	
Literature review	10	10.42	
Survey	6	6.25	
Total	96	100.00	

Azapagic, 2011, Milà i Canals *et al.*, 2010, Herath *et al.*, 2012, Page *et al.*, 2012, Ridoutt *et al.*, 2010, Ridoutt and Pfister, 2010, Zonderland-Thomassen and Ledgard, 2012, Kist *et al.*, 2009). In addition, seven articles emphasised the use of land (Ponsioen and Blonk, 2012, Mattila *et al.*, 2012, Nijdam *et al.*, 2012, Plassmann *et al.*, 2010).

Packaging waste and use of fertilizers has not received much attention so far. For example, regarding fertilizers' use, only two articles were found to investigate this (Dawson and Hilton, 2011, Kummu *et al.*, 2012), and similarly, packaging waste was covered in only two articles (Henningsson *et al.*, 2004, Schliephake *et al.*, 2009). The use of abiotic and/or biotic material, water and/or energy was also analysed for the lifecycle phases' raw material procurement, production, use and waste treatment by Gerbens-Leenes *et al.* (2003), Liedtke *et al.* (2010). A closer look of these papers reveals that researchers have primarily investigated the use of resources from the environmental impact perspective, not taking into account resource scarcity risks and associated implications at the company level.

#### Food supply chain stage studied

Resource sparing aims at reducing resource usage in more and more closed-loop supply chains. As a consequence, it is important to discuss the boundaries of the system under consideration. Five system boundaries across the food chain were considered in the analysis (Gustavsson et al., 2011): Primary production (e.g. resources used to produce agricultural products), post-harvest handling and storage (this phase covers the use of resources from the farm till processing - e.g. product transport, freezing facilities), processing (this stage refers to the actual use of resources in processing and transforming agricultural raw materials into food products), distribution (this phase covers the use of resources required for the product to reach the consumer including wholesalers, retailers and the potential losses and waste) and, finally, consumption (refers to the use of resources at the consumers level including losses because of reaching the expiry date or quality decay). In Table IV, the total number of articles tackling each one of the five food supply chain stages is presented along with the different research methodologies used. Some articles were classified into more than one of the five food supply chain stages recognised in the literature because a number of them were found to focus on more than one stage.

Results indicate that the main emphasis is on primary production (33 articles) and the distribution stage (27 articles). Less emphasis has been placed on the processing stage (22 articles), and much less articles have included the post-harvest handling and storage phase (16 articles). As Table IV demonstrates, there is clearly an imbalance between the different research methods used, and it can be said that irrespectively of the food supply chains stage, there is a strong dominance of case study and quantitative modelling research. What is more, it

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Stage Method	Case study	Literature review	Quantitative modelling	Survey	Theoretical and conceptual	Total
Primary production Post-harvest handling and	16	3	6	4	4	33
storage	10	0	3	0	3	16
Processing	14	0	4	0	4	22
Distribution	17	0	6	1	3	27
Consumption	5	0	2	0	2	9
Full chain	1	0	0	0	0	1

Table IV List of articles per stage and method

seems that research (with the exemption of Mintcheva, 2005) has not taken a truly broad view of the supply chain.

#### Methods applied to assess resource usage and its impact

The wider implementation of resource-efficient practices in the food industry is often limited by the lack of consistent and transparent data on the environmental impacts of the resource use in the food chain, earlier mentioned as part of resource awareness. As a result, there is a need to understand which specific methods, techniques and/or tools could be used to measure the resources usage and its impacts. The following methods have been identified during the review study: life cycle assessment (LCA), economic input-output (EIO)-LCA, hybrid-LCA, exergy analysis, material and energy flow analysis (MEFA), material input per service unit (MIPS), means/end analysis (MEA) and hotspot analysis. Table V presents the overview of the methods used to assess resource usage and its impact.

Concerning the methods used to evaluate the various impacts, the analysis clearly shows that LCA is by far the dominant approach (49 articles). Variations of LCA, such as EIO-LCA, have only been used in two papers (Virtanen et al., 2011, Meisterling et al., 2009). Other methods proposed include MIPS for assessing the environmental sustainability of food production and consumption of various foodstuffs (wheat-, rice- and orange-based products); however, calculations were based on the use of existing LCA and literature data and not on primary data (Mancini et al., 2012). Hotspot analysis which was applied in the coffee and the cream cheese sector is primarily used as a screening tool. The method focuses on the demand of reliable sustainability-oriented decision-making processes in complex value chains identifying high-priority areas ("hot spots") for effective measures in companies (Liedtke et al., 2010). For the remaining methods, MEFA (Sanyé et al., 2012), MEA (Jones, 2002), hybrid-LCA (Cellura et al., 2012) and exergy analysis (Apaiah et al., 2006), all methods come with unique strengths and characteristics. Overall, we observe that there is a lack of empirical and comparative research that could further support the decision to use one method over another. For example, LCA usually allows for an assessment of large systems, taking advantage of specific software and databases developed for some of the resources (e.g. water). However, the method has mainly focused on resource abstraction in industrial processes, making its use in other sectors less relevant. What is more, the reliance of LCA on already

Table V Methods to assess resource usage and its impact.

Method	Description	# articles
LCA	LCA is an ISO standardised technique to assess environmental impacts associated with all the stages of a product's life from raw material acquisition through production, use and disposal (ISO 14040, 2006a, 2006b)	49
EIO-LCA	EIO–LCA method estimates the materials and energy resources required for, and the environmental emissions resulting from, activities in the economy, combining LCA and economic input-output (using information about industry transactions, purchases of materials by one industry from other industries and the information about direct environmental emissions of industries) (Hendrickson <i>et al.</i> , 2006)	2
Hybrid-LCA	Hybrid-LCA combines process-level data with sector-level input-output analysis (Suh et al., 2004)	1
Exergy analysis	Exergy analysis is an assessment technique for systems and processes that is based on the second law of thermodynamics and assesses types, causes and locations of energy losses (Marc, 2008)	1
MEFA	MEFA is an integrated, consistent accounting framework that takes into account material flow accounting, energy flow accounting and the human appropriation of net primary production (Haberl <i>et al.</i> , 2004)	1
MIPS	MIPS drawing from material flow analysis estimates the overall environmental pressure caused by products or services by indicating the lifecycle-wide consumption of natural resources in relation to the benefit provided (Ritthoff <i>et al.</i> , 2002)	1
MEA	"MEA is based on a life-cycle perspective but does not follow the LCA procedures that have been developed by the Society of Environmental Toxicology and Chemistry and are outlined in the ISO 14040 life-cycle assessment standards" (Jones, 2002)	1
Hot-spot analysis	Hot-spot analysis "explores the most relevant factors or phases influencing, e.g. the indicator resource use in the life cycle or product chain with regard to sustainability according to available literature, expert consultations or stakeholder statements" (Liedtke <i>et al.</i> , 2010, p. 1141)	1

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developed databases does not take into account local or sectorial differences in terms of resources used and for supply chains which are globally expanded.

#### Impact assessment and indicators of resource usage

Another element of resource awareness is related to the availability of relevant impact indicators to measure resource use. Impact indicators refer to the actual metrics used to measure the environmental impact of the use of resources. Our analysis indicates a strong dominance of research using GHG emissions as impact indicator of resource usage (26 papers - predominantly on carbon dioxide  $[CO_2]$  emissions and much less on methane  $[CH_4]$ or nitrous oxide [N<sub>2</sub>O]). The second more often used indicator is the calculation of the carbon footprint (16 articles), followed by water footprint (eight articles), whereas ecological and nitrogen footprints (Leach et al., 2012) are addressed in a limited number of articles (only one for each). Also, 18 papers have looked specifically at the suitability of the methods and indicators used and proposed in the literature (Gerbens-Leenes et al., 2003; Van Passel, 2013; Plassmann et al., 2010). From these papers, we can conclude that there is a lack of complete, integrated and chain-wide indicators (e.g. decoupling indicators, basket of products indicators, waste management indicators). Furthermore, there is a lack of data that allows for the examination of the goodness of fit of the indicators, bearing in mind some of the inefficiencies discussed in the previous section of the assessment methods used.

## L&SCM decisions considered

Building RESC means adopting management practices that enable the supply chain to *sense* the changes in the availability of natural resources and raw materials and to adapt its structures to quickly *respond* to these changes. Furthermore, communication and information systems need to be implemented to create *awareness* of the resources and raw materials use along the supply chains, and continuous improvement and re-design of operational processes to *spare* resources and, consequently, the environment. This implies that to achieve RESC, several L&SCM decisions need to take these requirements specifically into account.

The content analysis resulted in 23 papers that addressed to some degree the impacts and/or trade-offs of L&SCM decisions in the use of resources and raw materials. Using the categorisation of decisions in standard operations and SCM literature (Cigolini *et al.*, 2004; Hayes *et al.*, 2005; Lambert and Cooper, 2000; Riopel *et al.*, 2005), we divided the L&SCM decisions needed to achieve RESC into configuration (design) and tactical/operational decisions. Table VI presents the categorisation and the references of the reviewed papers that consider each decision.

In practice, prior to making these decisions, a supply chain (resource-efficient) strategy has to be developed and agreed upon among chain partners (c.f. Hagelaar and van der Vorst, 2001). This strategy will define the sustainability objectives and associated performance indicators (Matopoulos and Bourlakis, 2010). Much has been written on the selection and shortcomings of current sustainability performance indicators (Hassini *et al.*, 2012), but this is not the focus of this paper.

Table VI Key L&SCM decisions needed to achieve RESC

Key decisions		Reviewed papers
Configuration decisions		
Supply chain network structure and design	Who are the supply chain members and which physical facilities will be part of the supply chain network to minimise the use of resources and raw materials?	Blanke and Burdick (2005); Hagelaar and van der Vorst (2001); Herath <i>et al.</i> (2012); Jones (2002); Mancini <i>et al.</i> (2012); Nicholson <i>et al.</i> (2011); Page <i>et al.</i> (2012); Ridoutt and Pfister (2010); Van der Vorst <i>et al.</i> (2009)
Product design	What changes are needed in the product and packaging design to minimise the use of resources and raw materials along the product lifecycle?	Henningsson <i>et al.</i> (2004)
Communication and	What information system will be used for communication and	Lehmann <i>et al.</i> (2011)
information network design	information sharing throughout the supply chain to create awareness of the use of resources and raw materials?	
Tactical/operational decisions		
Production processes improvement	What changes are needed in the production processes design to reduce the use of resources and raw materials?	Davis and Sonesson (2008); Henningsson <i>et al.</i> (2004); Schliephake <i>et al.</i> (2009); Sonesson and Berlin (2003)
Inventory management strategy	What stock levels should be maintained in which locations taking into consideration resource scarcity and perishability?	
Transportation network optimisation	What transportation mode, routing and scheduling minimises the use of resources and raw materials?	Cholette and Venkat (2009); Gebresenbet <i>et al.</i> (2011); Matopoulos and Bourlakis (2010); Vanek and Sun (2008)
Supply chain coordination	What processes could be integrated among supply chain partners to reduce the use of resources and raw materials?	Hagelaar and van der Vorst (2001); Mena <i>et al.</i> (2011); Mintcheva (2005); Schliephake <i>et al.</i> (2009)

*Configuration decisions* are structural in nature, and therefore, often they involve substantial expenditures. The first key configuration decision involves the definition of the member firms of the supply chain (Lambert and Cooper, 2000) and the member's physical facilities that will belong to the supply chain network (Hayes *et al.*, 2005; Riopel *et al.*, 2005). For example, some of the papers reviewed compared the environmental impact of fresh products supplied from different locations (Blanke and Burdick, 2005; Jones (2002), or investigated the possible trade-offs between increased localisation and supply chain costs (Nicholson *et al.*, 2011). Furthermore, an integrated approach considering logistics, sustainability and food quality analysis for supply chain redesign has been proposed by Van Der Vorst *et al.* (2009).

The second configuration decision aims at considering alternative product design configurations to reduce the use of raw materials resources throughout the product lifecycle (Cigolini et al., 2004; Lambert and Cooper, 2000). For example, Henningsson et al. (2004) consider minimising the packaging of food products to decrease its subsequent environmental impact after consumption. Finally, the third decision addresses the creation configuration and maintenance of an effective system for communication and information sharing throughout the supply chain (Hayes et al., 2005; Riopel et al., 2005). Although the integration of information systems along supply chain members has been well-reported in the literature (Cigolini et al., 2004; Dehning et al., 2007), our review found only one article (Lehmann et al., 2011) dealing with the information system architecture for the information domain of the global warming potential, but not on tracking the raw material and resource use along the supply chain.

Tactical/operational decisions define the capacity of the chain and plan how the supply chain operates. The first decision in Table VI has the goal to continuously improve production processes (Cigolini et al., 2004; Lambert and Cooper, 2000) to reduce the use of resources along its various stages. This involves the implementation of improvement actions, such as, less consumer transport and packaging, reduction in energy consumption in industry and retail and reduction of waste (Davis and Sonesson, 2008). To support such decisions, researchers have analysed the environmental impacts of different future supply chains by developing models to simulate the various scenarios (Sonesson and Berlin, 2003). Although inventory management for perishable products has been studied in recent literature (Bakker et al., 2012; Blackburn and Scudder, 2009), we were not able to identify any in our review because our search keywords, such as "resource use" or "environmental", were not present in these papers. Still, the trade-off between resource scarcity and perishability seems to be unexplored till yet in the literature. Transportation network optimisation involves the decisions related to the transportation mode, routing and scheduling (Cigolini et al., 2004; Riopel et al., 2005) that minimise the use of resources and raw materials. By studying the environmental impact associated with each transportation link and storage echelon, researchers have proposed alternative transportation configurations (Cholette and Venkat, 2009).

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In addition, the perishability of products in transportation decisions has been considered by Vanek and Sun (2008). Finally, supply chain coordination aims at exploring the potential of supply chain integration in reducing the use of raw materials and resources across the supply chain. For example, Mena *et al.* (2011) and Schliephake *et al.* (2009) showed that by exploring the supply chain members' interface, it is possible to identify the main root causes of waste in the supply chain and, consequently, improve waste management practices, eliminate process duplication and achieve greater resource efficiency across the supply chain. From this overview, we may conclude that tactical/operational decisions have not received much emphasis and that more research is needed into analysing the impacts and/or trade-offs of L&SCM decisions in the use of resources and raw materials.

#### Overview

Table VII presents an overview of the classification of all reviewed papers with the number of articles on each coding area. From this table, it becomes clear what main issues are tackled in the research papers.

#### Discussion

This paper provided a systematic review of the literature on articles dealing with RESC in the agri-food sector. We will now first summarise and discuss the main findings and then propose a research agenda for RESC.

#### **Existing research**

The first research question in our research was to identify the key characteristics of RESC. An assessment of the literature showed two leading theories, namely, NRBV and RDT, which led us to four characteristics of RESC: resource aware, resource sparing, resource sensitive and resource responsive. Successively, we conducted a literature review to determine the current state-of-the-art and identify research opportunities for building RESC by food industry.

The analysis of the literature (Table VII) shows that not much emphasis has been placed on the use of specific resources. Similarly, although there have been articles looking at the entire food supply chain, the majority focuses on specific stages, mainly primary production and distribution and less on processing and storage/handling. Regarding the methods employed, LCA is by far the most frequently used method, and it can also be argued that the method has been rarely used in combination with other methods.

Overall, one can state that the type of resources that are analysed and the indicators used have been aligned to the existing methods, foremost LCA. With regard to the impact assessment and the indicators used,  $CO_2$  footprint dominates the research efforts. L&SCM implications of resource use and scarcity have not received much attention in the literature so far as Table VII demonstrates.

Finally, in terms of the research approaches adopted, these seem to be primarily empirically driven (e.g. case study and models). Instead, survey-driven research that could be used to explain firm's supply chain decisions and behaviour was essentially missing. This explains also the lack of use of the theoretical lenses introduced in the first part. We argue that as the interest in both resource efficiency and in the impact of

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Table VII Overview of the classification of all reviewed papers

Classification	Themes discussed	
Use of resources	Energy use (15)	
	Water use (8)	
	Food waste (8)	
	Land use (7)	
	Materials use (7)	
	Air use (1)	
	Fertilizers use (2)	
	Food losses (2)	
	Packaging waste (2)	
Food supply chain stage	Primary production (33)	
	Processing (22)	
	Post-harvest handling and storage (16)	
	Distribution (27)	
	Consumption (9)	
	Cradle-to-gate (1)	
	Cradle-to-grave (1)	
Methods	LCA (49)	
	Exergy analysis (1)	
	Hot-spot analysis (1)	
	Hybrid LCA (1)	
	EIO-LCA (2)	
	MEFA (1)	
	MEA (1)	
	MIPS (1)	
Impact assessment	GHG emissions (26)	
	Carbon footprint/CO <sub>2</sub> emissions (16)	
	Suitability of methods and indicators (18)	
	Water footprint (8)	
	Ecological footprint (1)	
	Nitrogen footprint (1)	
	$CH_{4}$ (3)	
	N <sub>2</sub> O (3)	
L&SCM decisions	Supply chain network structure and design	
	(9)	
	Product design (1)	
	Communication and information network	
	design (1)	
	Production processes improvement (4)	
	Inventory management strategy (0)	
	Transportation network optimisation (4)	
	Supply chain coordination (4)	

resource scarcity on supply chains grows, there will be an increased need to understand firm's practises and managers' decisions on resource efficiency. However, we acknowledge that because of the novelty of this research theme, there is still strong need for exploratory, rather than confirmatory research, so as to build a body of empirical evidence. The proposed RESC framework can function as a guide to practitioners and researchers to assess and further develop such practices and decisions.

#### Future research directions and priorities

From the literature review, it became clear that RESC – and its characteristics and main themes – are not yet fully studied Supply Chain Management: An International Journal

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and far from understood. More importantly, with the literature review and the proposed RESC framework, our understanding of how to build RESC so as to guide practitioners in its implementation and academics in their future research has been improved. The research has given insights into actors in food supply chains in those areas that need to be strengthened, and in Table VIII, we propose an agenda for future research.

## Multi-disciplinary methods for resource use and impact analyses

Existing research has led to the development of many different methods to assess resource usage and impact. Research on these concepts becomes even more complex when done in the of the agri-food supply chain context because multidisciplinary approaches need to be adopted (e.g. agriculture and food production, packaging, sourcing and purchasing, logistics and transportation and food policy). Most of the existing approaches in the literature have taken a rather incomplete view, emphasising on either the use of resources and their environmental impact or the economic one. This is because existing methodologies (e.g. value stream mapping, value chain analysis [VCA], LCA) are used in isolation and not in a combinative way. What is more, existing methodologies treat supply chains as something static, failing to incorporate their complex and dynamic nature. Therefore, research in this field requires a combination of methods and techniques. Although LCA is considered to be an appropriate technique for assessing environmental impacts associated with all the stages of a product's lifecycle, there is a question of whether it can help in constructing more complex models and calculating more complex resource-based metrics. Despite the fact that there have been some efforts (Hagelaar and van der Vorst, 2001; Fearne and Norton, 2009; Paju et al., 2010) to combine the above-mentioned methodologies, this has been very sporadic and limited in terms of the data collected. For example, in one of the very few researches in the food chain by Soosay et al. (2012), a more integrated approach was attempted with LCA being combined with VCA. However, the emphasis given on the value created was purely from the consumer's perspective, hence, not on the efficient use of resources.

## Assessment methods for resource sensitivity and responsiveness

More research is needed, both conceptual and empirical, on the implications of resource scarcity and changes at the strategic level of designing supply chains. In addition to the operational and tactical level of the above-mentioned classifications, there is also a need to explore whether or not and how L&SCM decisions will affect the overall configuration of future food supply chains in an era of resource scarcity and depletion. We need to be able to understand the trade-offs of logistics/supply chain decisions in the use of multiple types of (scarce) resources. For example, in the design phase of an agri-food product, resource implications of the design decisions need to be investigated to examine and question sourcing practices and identifying alternative scenarios. British bread production, for example, the last 30 years moved from 80 per cent imported wheat in its supply **Resource-efficient supply chains** 

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Table VIII Main future research directions derived from the review

Research directions	Analyse and diagnose	Act and improve
Internal RESC characteristic	Resource aware: Create insights about the use of resources in the supply chain and the impact it has on performance and the environment	Resource sparing: Continuously improve operations and reduce the use of resources along the supply chain stages
External RESC characteristic	Resource sensitive: Capture external changes in the availability of natural resources	Resource responsive: Develop strategies aimed at mitigating the effects of natural resource scarcity
Main research opportunities	<ul> <li>Type of resources analysed:</li> <li>Include in the analyses multiple environmental resources (e. g. CO<sub>2</sub>, water, energy) next to raw materials and packaging</li> <li>Take into account resource scarcity risks and associated implications at the company level</li> <li>Impact assessment methods:</li> <li>Gather consistent and transparent data on the impacts of the resource use in the food chain</li> <li>Conduct empirical and comparative research that supports assessment method selection</li> <li>Design integrated method incorporating strengths of multiple methods as well as chain dynamics</li> <li><i>RESC indicators:</i></li> <li>Define complete, integrated and chain-wide RESC indicators</li> <li>Gather data that allows for the examination of the goodness of fit of the indicators</li> <li>Food supply chain stage studied:</li> <li>Put more emphasis on processing, post-harvest handling, storage and consumer.</li> <li>Conduct a truly broad cradle-to-grave analysis of the supply chain</li> </ul>	L&SCM decisions: What types of relationships and partnerships do companies need to develop with their suppliers and customers so as to create more RESC? Create full insights into impacts and/or trade- offs of L&SCM decisions in the use of resources and raw materials Design information system architecture for tracking the raw material and resource use along the supply chain Determine best improvement options for RESC network configuration; how resource scarcity and depletion affects overall configuration of food SCs? Create insight in trade-off between resource scarcity and perishability in inventory and transport management decisions

chain to 80 per cent domestically produced with just 20 per cent imported (Barling, 2007). What are the consequences, if any, of this shift with regard to resource efficiency in the bread supply chain? Similarly, when designing the distribution network, decisions related to the mode of transport and also to the nature of the distribution network (i.e. the number, location and design of distribution centres, the use of hub and spoke arrangements, the extent of cross-docking, etc.) need to be explored (Christopher, 2010). Although there has been recently an attempt to address some of these issues by Bell *et al.* (2012, 2013), it still remains more at a conceptual level, whereas there is no specific focus on agri-food supply chains.

#### **Implications for practitioners**

The findings and the conceptualisation of RESC in this study has managerial implications at different levels. At a tactical/ operational level, managers seeking to improve the resource efficiency in their supply chains should consider developing and implementing a set of resource use indicators that is based on continuous monitoring and analysis of critical resources, as well as develop flexible production systems and processes that reduce or eliminate waste but also ensure minimal use of scarce resources (e.g. energy, water, metals, minerals). At a strategic level, we argue that managers should have effective systems in place across their supply chain to identify and act early-warning scarcity signs supplying real-time on information and enabling fast implementation of preventive measures (e.g. inventory cushions and strategic stock piling and R&D on the substitution of resources at risk). Finally, we argue that much of the success in implementing the above will depend on supplier and customer involvement; therefore, we

highlight the importance for managers to maintain a dialogue with suppliers/customers and consulting them so as to identify opportunities to improve resource efficiency of the complete supply chain.

### Conclusions

This paper contributes to the body of SCM literature in the following ways: first, it proposes an RESC framework with four characteristics: *resource aware*, *resource sparing*, *resource sensitive and resource responsive*, using NRBV and RDT as theoretical foundations. This framework in novel because, to the best of our knowledge, no similar efforts have been made in the past to address the issue of resource efficiency in supply chains using also NRBV and RDT. As a consequence of the theoretical foundations used, we believe that this framework should be applicable to a number of different industries.

Our second contribution is related to the review of literature on RESC, specifically for agri-food industry on identified themes which revealed not only that the research coverage is limited to specific phases of the supply chain (e.g. in the food industry, the emphasis is on individual stages and at most from farm to fork, but not covering cradle to cradle) and that it takes a rather abstract view of the use of resources (e.g. overemphasising GHG/CO<sub>2</sub> emissions, limited collection of raw data and insufficient datasets on other resources) but also that the actual implications for supply chain processes, decisions and the overall chain performance are less considered.

Our research shows that resource efficiency is not the responsibility of one actor; it is the joint responsibility of all

actors in the chain. This review has made clear that collaboration on the identification and sparing of potentially scarce materials will help improve chain robustness as well as the management of those scarce resources. The literature review resulted in important research opportunities and research questions that need to be addressed by both L&SCM practitioners and scholars. We identified a need for innovative multi-disciplinary methods for resource use and impact analyses that can handle the dynamics and complexity of current (food) systems. Furthermore, there is a need for new resource assessment methods for sensitivity and responsiveness to determine the implications of resource scarcity and changes at the strategic level of designing supply chains. We need to be able to understand the trade-offs of foremost strategic logistics/supply chain decisions in the use of multiple types of (scarce) resources.

Further research should try and tackle issues such as: the impact of resource scarcity on the nature of supply chain relationships or the required supply chain partnerships, appropriate supply chain configurations to improve resource efficiency or the chain-wide indicators needed to measure resource efficiency. It is also clear that this research is not without limitations. Foremost, we reviewed the literature on RESC in a specific domain, namely, the agri-food industry, resulting in a sample size of 96 papers, which, although not small, it could be considered as such given the plethora of available papers on sustainable supply chains. Therefore, the body of literature from other domains could and should be studied to assess the generalisability of the findings of this research and further develop our insights into the new field of RESCs.

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