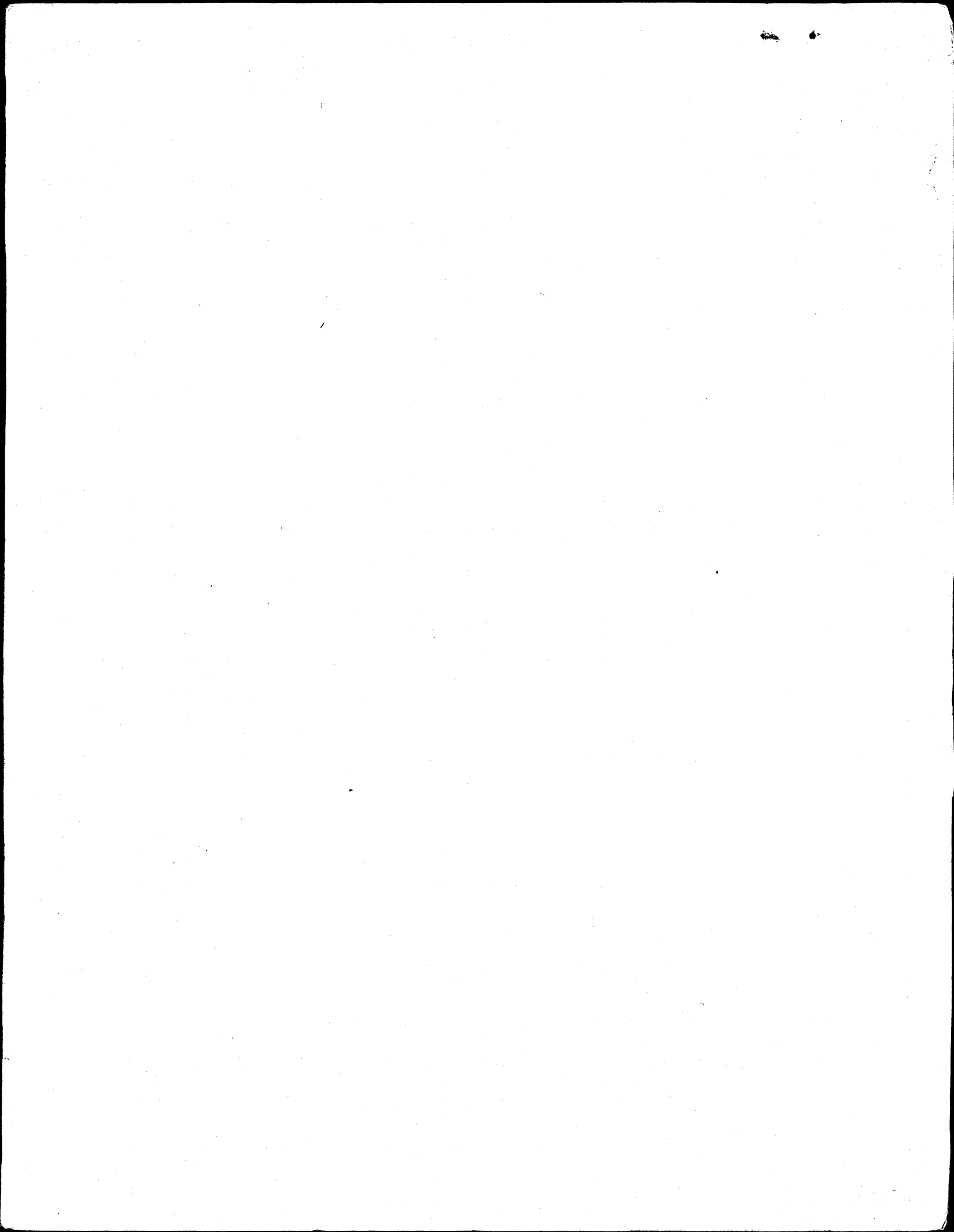


URBAN COUNSELING CENTER
SURVEY AND DIRECTORY
1982





University of Pittsburgh

October 11, 1982

Dear Colleague:

The results of the recent survey of Urban Counseling Center Directors have been compiled and are organized in the following way: *

1. The summarized group data of the participating centers. (p. 1-4).
2. Individual centers responses to selected items to assist in networking (p. 5-10).
3. Areas of director's consultation expertise (p. 11-12).
4. Counseling Center Directory; including address, telephone numbers, and areas of responsibility (p. 13-19).

No detailed analysis of the data is presented, but the following highlights might be of some interest.

1. Almost half the participating institutions charge some kind of fee for service. There is a strong skew to the right, so the median income of \$2,250 is perhaps the most meaningful measure of average income (item 1)
2. Of the 156 respondents, 26% presently have their own computer terminal (item 10).
3. Counseling and Placement are administratively linked in 18% of the centers (item 11).
4. Question #12 was badly worded, but write-in comments suggest that there is increasing competition between Counseling and Placement Centers for control for career counseling.
5. Movement toward greater mental health consolidation was noted on 25% of the responding campuses. Fifteen directors report mergers or merger consideration between student health, mental ~~health~~, health components and counseling centers.

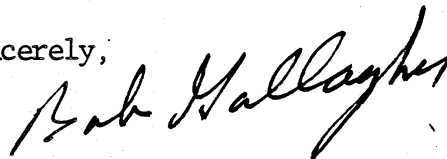
- * Due to mailing errors a number of non-urban institutions were also surveyed and their data is included.

-over-

6. Item 14 suggests that about 80% of the centers responding keep case records for more than 4 years. Reasons vary and are often arbitrary, but APA and IACS guidelines are frequently quoted. Curiously APA Guidelines were used to justify keeping records for 5, 6, 7, 10, and 15 years.
7. Ten centers have had their records subpoenaed in the past year. Some of the reasons are listed on the survey form for your interest. It should also be noted that when subpoenaed, it is not always necessary to turn over the records. Two centers report that judges ruled privileged communication and that records were not turned over (item 15).
8. Six centers were sued in the past year. Most report cases still in progress and are too sensitive to make comment. One involved suicidal student who resisted pressure to get assistance. She sued the counselor involved. The judge ruled against her, and the state council of psychology upheld the psychological judgment that the case was serious enough to warrant intervention. The Case is now settled. (item 16.)
9. Of this year's respondents, 41% state that they have a policy for having an emotionally disturbed student removed from the residence halls and/or school. Only 32% of last year's respondents indicated such a policy. Some of these policies have been summarized and I will be happy to forward upon request. (item 17).
10. Over 50% of the directors reported an increase in the incidence of severe emotional disturbance on their campuses (item 18); 27% report an increase in victims of rape or violent crime using their centers (item 22); and 30% report that they have been asked to respond to a major crisis on campus in the past year.
11. Almost 75% of the directors surveyed expressed a willingness to consult on an issue, make a presentation, or conduct a workshop on another campus. These consultation areas which are identified on pages 11-12 suggest that considerable opportunity exists for professional exchange.

I do hope that this data and the directory are of some value to you. Please review it and send the attached evaluation sheet back to me at your convenience.

Sincerely,



Robert P. Gallagher, Director
University Counseling Center
University of Pittsburgh
333 Schenley Hall
Pittsburgh, PA 15260

Urban College and University Counseling Center Survey

1982

Institution: RAW DATA OUTSIDE BRACKETS (PERCENTAGES INSIDE)

Director: _____

Address: _____

Telephone: () _____



Data compiled on 156 respondents. Some of the later responses not calculated but included in directory data

Size of Student Body:

92 (59.0%) Under of 10,000

64 (41.0%) Over 10,000

Program Components:

- | | |
|---|--|
| 1. <u>151(96.8)</u> Psychological Services | 6. ^{7.} <u>15(9.6)</u> Coop Education or Experiential Education Program |
| 2. <u>59(37.8)</u> Psychiatric Consultation | 7. <u>60(38.5)</u> Learning Skills Center |
| 3. <u>124(79.5)</u> Career Development | 8. <u>32(20.5)</u> Women's Center (or Sponsored Services for Women) |
| 4. <u>35(22.4)</u> Placement | 9. <u>54(34.6)</u> Other <u>All listed in directory</u> |
| 5. <u>35(22.4)</u> Handicapped Student Services | |

1. Does your center charge a fee for any of its services. yes 76(48.7) no 80(51.3)

2. If yes, would you check the services that are fee based, and indicate charge per session, consult, or program.

	^{7.}	fee
a. Counseling of students	<u>9 (5.8)</u>	_____
b. Counseling of non students	<u>22 (14.1)</u>	_____
c. Testing of students	<u>34 (21.8)</u>	_____
d. Testing of non students	<u>52 (33.3)</u>	_____
e. on-campus consultation	<u>6 (3.8)</u>	_____
f. off-campus consultation	<u>6 (3.8)</u>	_____
g. Learning skills-on campus	<u>9 (5.8)</u>	_____
h. Learning skills-off campus	<u>4 (2.6)</u>	_____
i. Other _____	<u>17 (10.9)</u>	_____

3. Could you indicate approximately how much money is brought in to your center through these fees N=69. (Fee data will not be reported by individual institutions, only as group data.)

range = \$20,00 ---- \$90,000
mean = \$11,650 ---- median \$2,250

INDIVIDUAL CENTER RESPONSES TO SURVEY ITEMS

	Fee For Services	Third Party Payments	Mandatory Student Fee	Student Insurance Program	Movement Toward Income Generation	Computer Terminal	Counseling and Placement Combined	Mental Health Consolidation	Case Records Subpoenaed	Suit Against Center	Policy on Withdrawal of Students	Evening Hours	Weekend Hours	Increase in Victims of Violence	Respond to Major Crisis	Time Limits on Therapy
1. Alabama State Univ.	X											X	X	X		
2. Alcorn State Univ.																
3. Alfred University	X						X									
4. American University											X	X				
5. Auburn University							X	X								
6. Baldwin - Wallace College	X		X	X				X						X	X	
7. Belleville Area College												X				
8. Benedictine College														X		X
9. Boston University	X						X							X		X
10. Brigham Young University					X			X	X		X			X	X	X
11. Calif. Polytech. St. Univ.	X	X	X			X		X						X	X	X
12. Calif. State Univ.			X									X		X	X	X
13. Calif. State (Fullerton)			X			X	X	X				X			X	
14. Calif. St. (Long Beach)			X			X						X			X	
15. Calif. St. (San Bernardino)			X				X								X	X
16. Carlton College	X		X													
17. Carnegie - Mellon Univ.						X										X
18. Cath. Univ. of Amer.	X													X	X	
19. Central State Univ.	X	X	X													X
20. Chicago State Univ.												X			X	
21. City Col. of New York						X				X		X				
22. Clemson University					X			X			X	X	X	X	X	
23. Cleveland St. Univ.			X		X	X										
24. Col. of Saint Teresa			X					X				X				
25. Col. of William & Mary	X		X								X				X	
26. Colorado St. Univ.					X							X				X
27. Columbus College							X									
28. Creighton Univ.	X		X						X	X	X	X		X		
29. Dickinson College				X			X							X		
30. Drake University						X					X				X	
31. Eastern Ill. Univ.										X						

	Fee For Services	Third Party Payments	Mandatory Student Fee	Student Insurance Program	Movement Toward Income Generation	Computer Terminal	Counseling and Placement Combined	Mental Health Consolidation	Case Records Subpoenaed	Suit Against Center	Policy on Withdrawal of Students	Evening Hours	Weekend Hours	Increase in Victims of Violence	Respond to Major Crisis	Time Limits on Therapy
63	Loretto Heights College						X								X	
64	Loyola College				X			X			X					
65	Loyola University	X		X			X					X				
66	Mansfield State College			X			X					X				
67	Marietta College					X	X									
68	Marquette University	X			X						X					
69	Memphis State University	X									X	X				
70	Memorial Univ. of Newfoundland															
71	Millersville State College	X				X					X	X				
72	Mississippi State University	X									X					
73	Montana State University	X														X
74	Morehead State University	X			X										X	
75	Murray State University	X	X				X				X			X	X	
76	North Carolina Central Univ.											X				
77	Northeastern University	X										X		X		X
78	North Texas State Univ.	X									X	X			X	X
79	North Wisconsin University - LaCrosse					X								X		
80	Ohio State University	X				X			X		X	X			X	
81	Pace University			X							X	X				X
82	Princeton University	X														
83	Purdue University	X			X						X					
84	Rhode Island College			X							X	X				
85	St. Clair College of Applied Arts & Tech.	X	X		X							X				
86	Rutgers College	X			X											X
87	St. Louis University	X	X									X		X	X	
88	San Francisco State College			X		X					X	X		X	X	
89	Simmons College				X											
90	Simon Fraser University							X						X	X	
91	Southeastern Mass. Univ.			X												
92	Southern Methodist Univ.	X		X							X					X
93	Southern Univ. in New Orleans						X					X				

	Fee For Services	Third Party Payments	Mandatory Student Fee	Student Insurance Program	Movement Toward Income Generation	Computer Terminal	Counseling and Placement Combined	Mental Health Consolidation	Case Records Subpeoned	Suit Against Center	Policy on Withdrawal of Students	Evening Hours	Weekend Hours	Increase in Victims of Violence	Respond to Major Crisis	Time Limits on Therapy
94	St. Joseph's University	X					X					X				
95	State Univ. College of Arts and Sciences, Potsdam, N.Y.	X				X					X	X			X	
96	State Univ. of New York at Binghamton										X					
97	State Univ. of New York at Fredonia				X			X				X			X	
98	Stephens College	X			X						X					X
99	SUNY				X			X			X	X				
100	Suffolk University					X		X			X	X				
101	TN. State University		X									X				
102	Texas A & M Univ.	X		X				X			X	X		X	X	X
103	Texas Tech. University	X		X								X				
104	The George Washington Univ.	X	X		X						X	X			X	X
105	Towson State University					X		X			X	X				X
106	Tufts University	X			X			X			X				X	
107	Tuskegee Institute										X	X	X			
108	Union College										X					
109	U.S. Coast Guard Academy					X		X	X		X	X	X		X	
110	Univ. of Akron				X							X	X	X		
111	Univ. of Alberta										X	X				
112	Univ. of Arizona	X										X		X		
113	Univ. of British Columbia							X				X				
114	Univ. of Calgary				X						X	X	X	X		X
115	Univ. of Calif. - Davis			X	X	X		X			X				X	
116	UCLA	X		X				X				X				
117	Univ. of Calif.-Santa Cruz	X		X		X		X								X
118	Univ. of Cincinnati	X	X	X	X			X								
119	University of Colorado at Denver										X	X				
120	Univ. de Montreal	X		X			X	X		X		X				X
121	Univ. of Florida				X						X	X		X		
122	Univ. of Georgia	X	X	X								X				
123	University of Illinois at the Medical Center															X
124	University of Louisville	X		X				X		X						X

	Fee For Services	Third Party Payments	Mandatory Student Fee	Student Insurance Program	Movement Toward Income Generation	Computer Terminal	Counseling and Placement Combined	Mental Health Consolidation	Case Records Subpoenaed	Suit Against Center	Policy on Withdrawal of Students	Evening Hours	Weekend Hours	Increase in Victims of Violence	Respond to Major Crisis	Time Limits on Therapy
125	University of Maine				X	X									X	
126	University of Manitoba	X			X							X				
127	University of Massachusetts		X	X		X		X	X			X				
128	University of Miami	X	X			X					X	X	X			
129	University of Michigan		X								X				X	X
130	Univ. of Michigan - Dearborn	X					X					X				
131	Univ. of Minnesota - Mpls. & St. Paul	X				X								X	X	
132	Univ. of Mississippi															
133	University of Missouri		X									X				X
134	University of Montana	X					X				X					
135	Univ. of Nebraska - Omaha	X										X				
136	Univ. of New Hampshire	X	X		X									X		
137	Univ. of Nevada - Reno	X						X			X					
138	UNCC	X												X	X	
139	University of Northern Colorado	X				X		X								X
140	University of Pittsburgh	X						X			X	X		X		
141	Univ. of Puget Sound										X	X	X	X	X	X
142	University of Rochester							X			X	X			X	X
143	Univ. of Rhode Island	X			X	X	X							X		X
144	Univ. of San Francisco	X	X					X	X			X		X	X	
145	Salem State College											X		X	X	
146	Univ. of St. Thomas		X								X					
147	Univ. of South Carolina	X				X					X			X		
148	Univ. of Southern Maine	X			X	X	X					X		X	X	
149	University of Tennessee - Knoxville	X									X				X	
150	University of Texas - Austin					X	X		X			X				
151	University of Utah	X	X			X		X				X	X			
152	University of Waterloo					X									X	
153	University of Wisconsin - Green Bay	X	X					X			X	X				
154	University of Wisconsin - Madison	X		X		X		X			X	X				
155	University of Wisconsin - Milwaukee			X		X					X				X	

CONSULTATION POSSIBILITIES

Directors expressed a willingness to consult with other Centers on the following topics:

(Bracketed numbers indicate consultants)

I. Administrative Issues

1. Accountability (126,149)
2. Accreditation (100,112)
3. Budgeting Issues (159)
4. Comprehensive Services (44, 65, 107, 140)
5. Coordination of Services (50)
6. Data Base Systems (125)
7. Emergency Policies (84)
8. Evaluation (140)
9. Financial Survival (84, 119)
10. General Administrative Issues (4, 11, 26, 54, 56, 70, 99, 114, 128, 143, 159, 170)
11. Goal Setting (68)
12. Grantsmanship (167)
13. Income Generation (87, 118, 151, 127)
14. Legal Issues (26, 52)
15. Managerial Styles (22)
16. Organizational Structure or Development (16, 80, 99, 103, 117, 126, 129, 147)
17. Politics of Running a Center (109)
18. Professional Standards (100)
19. Reorganization (163)
20. Small Center Organization (165)
21. Staff Management Problems (112)
22. Staff Selection (149)
23. Walk-in Facilities (165)

II. Counseling Therapy Issues

1. Adolescent Development Theory (106)
2. Art Therapy (104)
3. Assessing Readiness for Psychotherapy (106)
4. Athlete Counseling (23, 145)
5. Biofeedback (157)
6. Brief Psychotherapy (9, 111, 118, 120)
7. Couples Counseling (46, 71)
8. Counseling Ethics (54)
9. Counseling Gay Student (111)
10. Counseling Men (143)
11. Counseling Rape and Assault Victims (1, 55, 143)

Counseling Therapy Issues Con't.

12. Counseling Research (42)
13. Crisis Intervention (18, 44, 57)
14. DSM III (129)
15. Eating Disorders (26, 31, 79, 90, 116, 120, 143, 152)
16. Family Therapy (156, 159)
17. Group Counseling (49, 64, 157, 158)
18. Hypnotherapy (117, 154)
19. Molecular Psychiatry (28)
20. Peer Counseling (2)
21. Peer Review (129)
22. Psychological Assessment (23, 32)
24. Psychopharmacology (18)
25. Psychotherapy with Health Professionals (123)
26. Relaxation Groups (84)
27. Returning Women (39, 49)
28. Self Help Tapes (87)
29. Sexuality Issues (1, 130, 180)
30. Suicidal Students (18, 42, 78, 96, 169, 118, 125, 139, 152)
31. Use of Psychiatric Consultants (37)

III. Programming

1. Alcohol/drug abuse (57, 71, 79, 94, 148)
2. Burnout (10, 11, 95)
3. Commuters (100)
4. Conflict Resolution (46)
5. Consultation/Outreach Programming (11, 36, 89, 150)
6. Death and Dying (42, 112, 116, 139, 154, 160)
7. Emergency Liason Teams (12)
8. Employee Assistance Programs (94, 138)
9. Human Potential Seminars (61)
10. Human Resources Management (114)
11. Leadership Training (2)
12. Mental Health Programming (129)
13. Multi-Media Approaches to Student Development (96)
14. Outreach Programming (General) (11, 34, 68, 72, 91, 123, 150, 159)
15. Paraprofessional Training (76, 90)

Programming Cont.

16. Procrastination (61)
17. Program Development (26, 54)
18. Programming for Mature Students (128)
19. Self Concept Enhancement (39, 158)
20. Self Hypnosis Program (158)
21. Social Skills (141)
22. Staff Development (54, 68)
23. Stress Management (4, 10, 12, 57, 84, 94, 103, 122, 141, 152)
24. Team Building (22)
25. Team Supervision (117)
26. Test Anxiety (61, 166)
27. Training Facility to Cope with Student Problems (12)
28. Transition-High School to College (81)
29. Tutorial Services (69)
30. Underachiever Program (61)
31. Use of volunteers for Center Programming (96)
32. Violence on Campus (1)
33. Weight Reduction (120)
34. Wellness Programming (95)
35. Wilderness Trips for Personal Growth (141)
36. Workshop Development (50, 64)

IV. Career Development

1. Academic Advising (9, 76, 107)
2. Career Development Programming (29, 47, 65, 69, 70, 80, 82, 105, 158)
3. Placement Center Issues (65, 140, 148)

V. Establishing Relationships with Other Offices

1. Career Planning and Placement (149)
2. Psychiatric Services (105)
3. Department of Psychology (159)
4. General Campus Relationships (4, 167)
5. Collaboration with Other Student Affairs Offices (77)

VI. Other

1. Assessing Students' Stress (94)
2. Commuter Issues (100)
3. Developmental Issues (101, 163)

Other Cont.

4. Developing a Comprehensive Student Development Program (69)
5. Epidemiological Research (151)
6. Handicapped Services (147)
7. Learning Disabilities (26)
8. Learning Skills (36, 61, 70, 84, 120, 140)
9. Microcomputer Applications (78)
10. Needs Assessment (47, 95)
11. Preventive Services (151)
12. Research on Counseling and Student Affairs (42)
13. Resisting Psychiatric Units Attempts to take over Center (106, 140, 142)
14. Role of Counseling Center in Higher Education (156)

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27. Russell Terwilliger
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29. ~~Howard Figler~~
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34. D. Arlington Talbot
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35. Bernard H. Taylor
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Coop Edu., Learning Skills,
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