

# Using ArcGIS Online to Manage Snow Operations





## Tom Maggard GIS Technician City of Greenwood







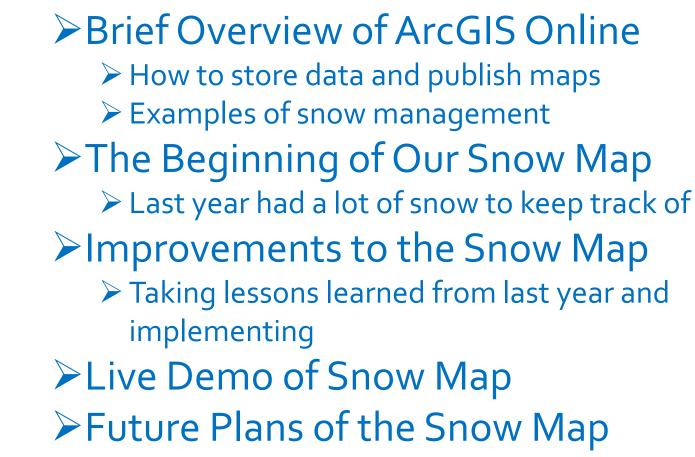




## Outline of Today's Presentation











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#### ArcGIS Online (AGOL) Overview

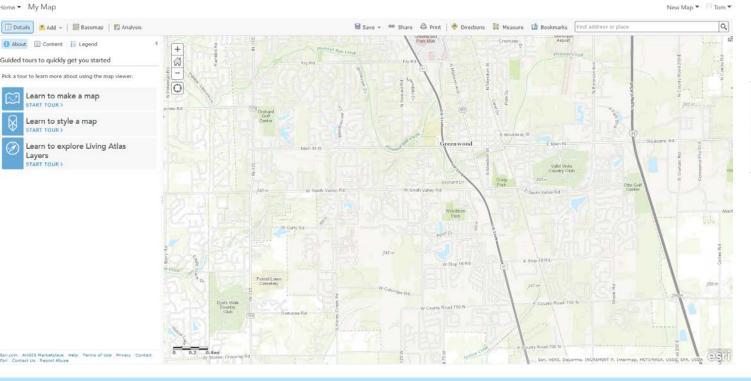


- Online uses a subscription account with that is included with your ArcGIS Desktop license
- Number of basemaps, such as imagery, street, and political boundary maps are available
- Online uses a multitude of data types, created from feature classes and shapefiles
- online maps are sharable, either by embedding into websites or creating url













### Getting Data Online



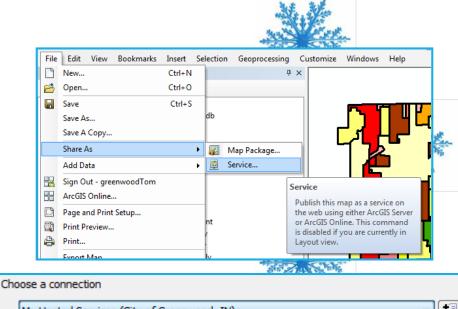


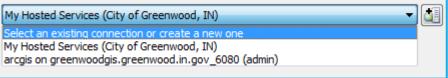


- `My Hosted Services' site ArcGIS Organizational Account
  - This is where I store Greenwood's online data
- ArcGIS Server



- two difference
  - Online vs On Premises data storage
  - How get the data into the hands of workers/citizens





## Greenwood AGOL Public Maps



Boundary Map





**Common Council** 

Letters of Map Amendment



**Building Permits – Active** 



#### Legal Drains



Library Districts



Johnson County Historical Markers



Road Ownership



Utility Coverage Map







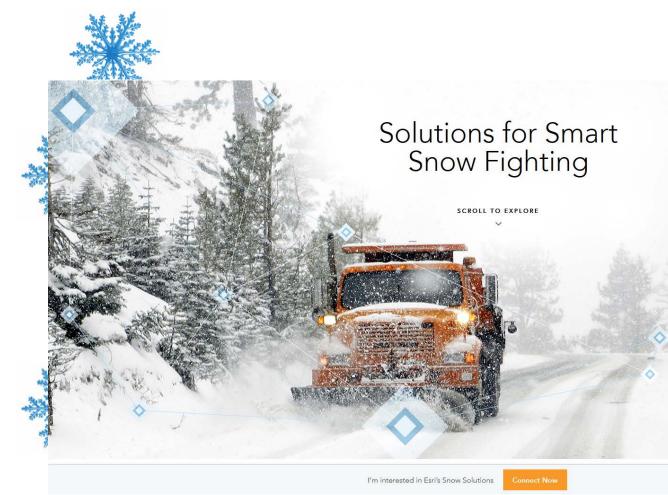
**Trash Service** 





Zoning Map

#### **Esri Snow Management**



#### **Solutions for Smart Snow Fighting**



Bundle

ArcGIS for Desktop Basic

ArcGIS Online

ArcGIS Online Level 1 Plan

AccuWeather

Desktop

U.S. Severe Weather Premium Service Subscription

\$8,150

Storm Management Bundle Desktop

ArcGIS for Desktop Standard

 Spatial Analyst Network Analyst

ArcGIS Online

ArcGIS Online Level 1 Plan

#### **AccuWeather**

U.S. Severe Weather Premium Service Subscription

\$17,550

Desktop

- Server
- Windows Database Server\*
- Standard ArcGIS GeoEvent Extension for Server



#### **SnowCOP** Application







ArcGIS Online ArcGIS Online Level 1 Plan

Storm Operations

Center

ArcGIS for Desktop Standard

Tracking Analyst

Network Analyst

Spatial Analyst

AccuWeather

U.S. Severe Weather Premium

Service Subscription

- ArcGIS for Server Enterprise











#### Esri Snow Management Case Studies

#### Boston tracks snowplows with GISbased SnowCOP to keep roads clear



- "Over the course of a storm, we have 500 to 600 plows pinging once each minute for 18 hours or longer"
- "The system tracks almost 30,000 street segments in the city"
- "display the locations of Boston's snow-fighting workers with real-time 311 information from residents"

















#### Esri Snow Management Case Studies

#### <u>Managing GIS Operations for Snow</u> <u>Removal for the City of Columbus OH</u>



- "Displaying real-time vehicle location data provided by Network Fleet (15-second intervals)"
- "Allowing users to search historical vehicle activity by a location on the map or by information, such as brass tag, street centerline, or street maintenance zone"
- "Providing standard reports for route completion, customer service requests, and truck activity summary"









#### Esri's Severe Weather Public Information Map

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- Last year after a couple of snow events my boss approached me
- He was curious if there was a way to make a map to track snow plow activities
- > This map would need to be able to show
  - Subdivisions plowed
  - ➢ Roads plowed
  - > Which roads to plow/not plow
- I said that I could and got started working















## The GIS of the Snow Map

- Started with Roads
  - Determined which were public/private/state
- Moved onto Subdivisions
  - Began by removing any 'Commercial' subdivision
  - Then removed subdivisions that didn't have roads or had only private roads
- I then created new GIS Feature Classes and added new fields to track snow data
  - Status Needs Plowing, Done Plowing
  - Drivers 254 character limit, plenty of room to enter names
  - Notes 254 character limit
  - Start Time
  - End Time



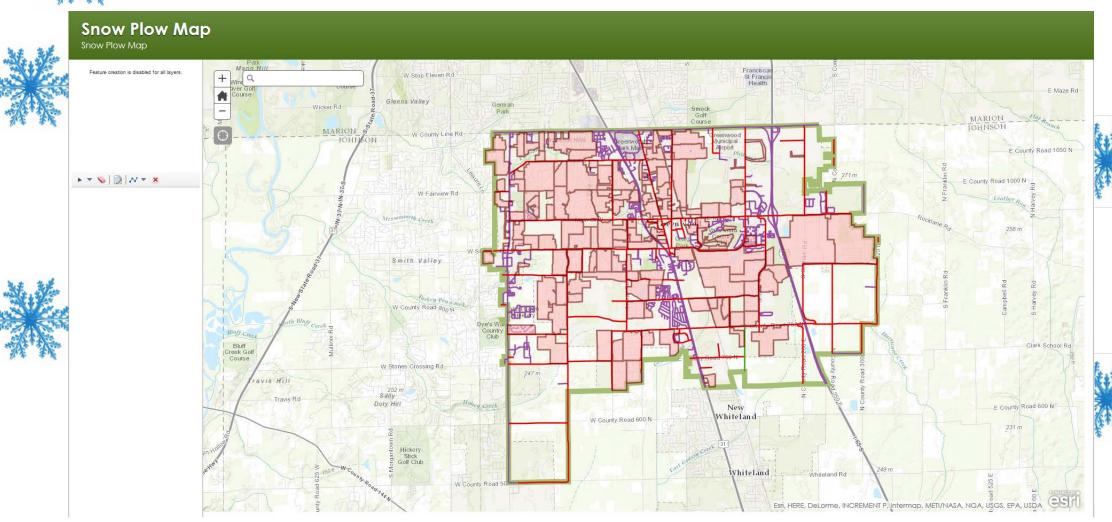






#### The AGOL of the Snow Map

#### > Uploaded the GIS data to AGOL and created a map like this











## The AGOL of the Snow Map

- After each snow event I asked for input from whomever was updating/using map
  - > What did you like/dislike
  - What do we need to do to make it easier/more user friendly
- > Hardest part of all this was that no one had iPads yet
- Only able to update on desktop (even though map was mobile friendly)
- Meant coming up with system of phone calls to get the map updated
  - Crew calls crew leader who calls person updating map
  - > Not ideal but effective for the initial stages
- Able to use the map for the rest of that season with the plan to update it for the next year

















#### **Snow Map Updates**

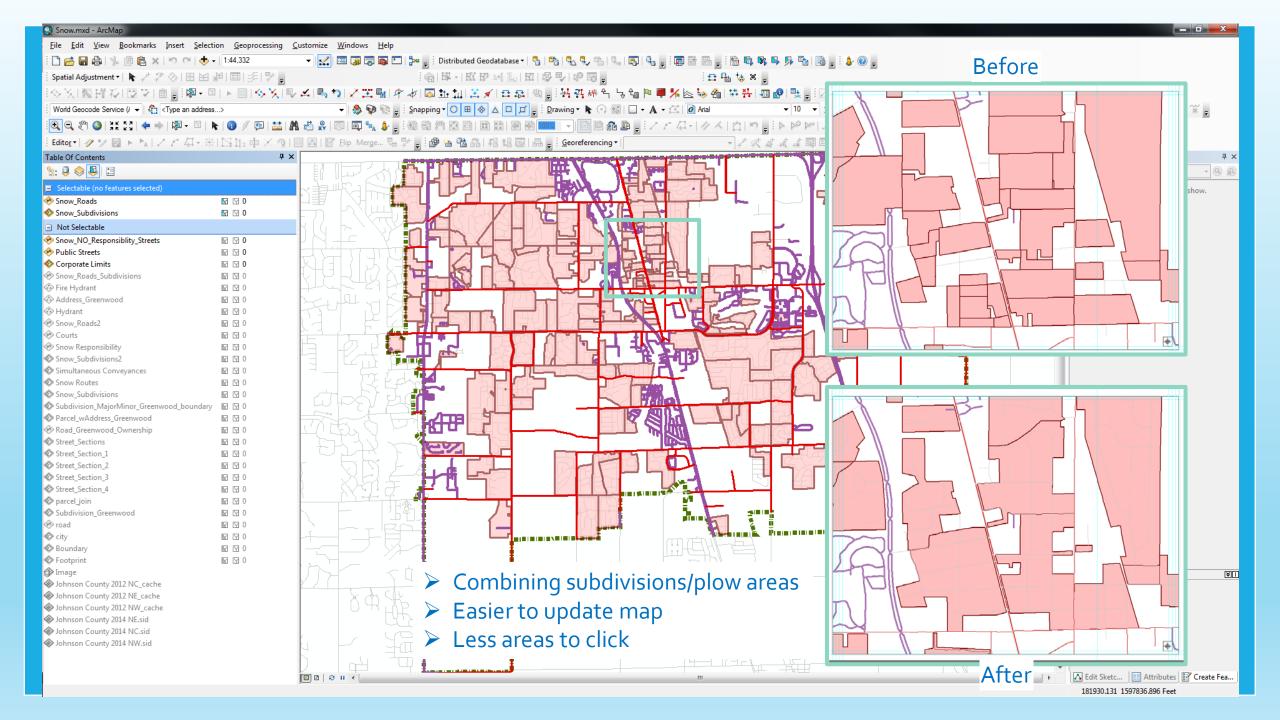
- Getting ready for the current snow season we started talking about how to improve the map
- One advantage was that more people had iPads
  - Allowed for easier and more timely updates
- Some improvements to the map
  - Combining of Subdivisions/Plow Areas
    - Consulted with Street Dept. Supervisors to determine best way to do this
    - Some subdivisions are tiny
      - Mainly in our downtown area
    - Others have large areas that drivers plow, encompassing multiple subdivisions
  - > Major roads were split into appropriate areas of coverage
    - Main St (EW road thru town) was split at Madison Ave
  - Fine tuned drop down options
    - Removed some options (Partial) deemed not needed



















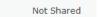
#### AGOL Snow Event data

- > Updating the map during an event
  - Street Dept. Supervisors utilize iPads and desktop computers
  - Receive phone calls/texts from crews when they finish an area
  - Since the supervisors are also plowing while updating they generally wait until they receive 3-4 updates before adding that to the map
  - Go over map after event on desktop
    - Double check and add any final changes
- Once an event is done
  - I create a shapefile, that is dated per the event, and download it to my desktop

			Snow_Event_2_14_16	
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-	Shapefile
View	item details
Dowr	nload

Feb 16, 2016 Not





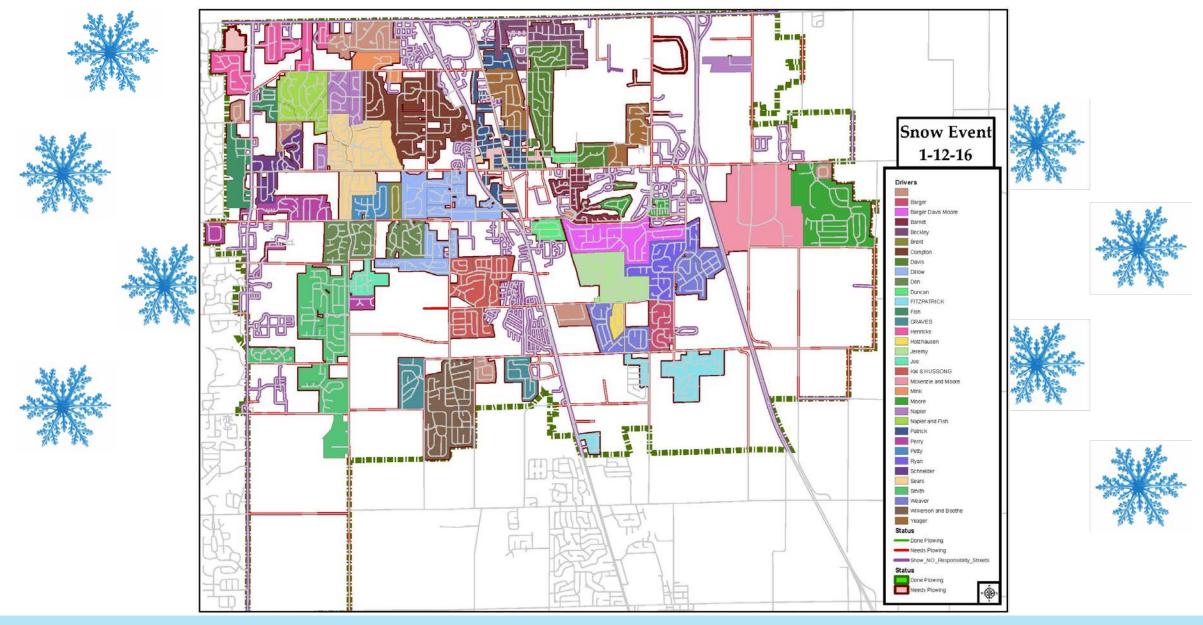






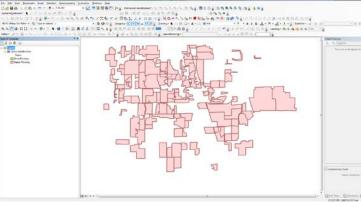
- I then can track each event
- Able to make maps showing who plowed where

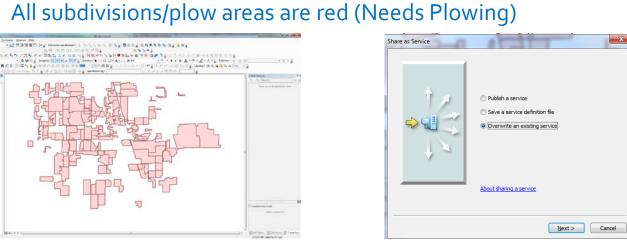
#### Snow Map produced from AGOL data



















> Now the online map is ready for the next Snow Event

Updating online snow subdivision feature class

Once an event is over and I've downloaded the data it's time to

> I take the 'clean' snow subdivision feature class (empty

overwrite the map and make it ready for the next event

schema) and overwrite the online feature class

I go to my desktop GIS and open my snow map

> This 'resets' the map back to the beginning

Lets have a quick Live Demo of the <u>Snow Map</u>













#### Future of the Snow Map

- Continue working with all departments to ensure the map is working effectively
- > Hope to have iPads in all Snow Plow trucks by next winter
  - > Will allow for easier updating and more information
    - Drivers to easier identify when they are starting/stopping to plow an area
      - Currently not worrying about time
      - Too much information for supervisors to add to the map during a snow event
    - Even quicker turn around for supervisors to determine areas in need or already completed
- Would ultimately even allow for a 'live' snow map which could be made public













## Future of the Snow Map

- By next year we are hopeful to have Cityworks up and running for the street department
  - Cityworks is an asset management/work order software
- Snow Events will be handled through Cityworks
  - > Drivers will be assigned work order for their route
  - > Will update their progress and completion in Cityworks
- Superintendent and supervisors will go to Cityworks dashboard to gain insight on a snow event
  - Different manner of assessing drivers/areas during event with the same results
  - Historical snow data
  - Usage statistics
    - Salt, gas, overtime, truck mileage, etc.

















- The success and usefulness of this map has been noticed by the Street Dept Superintendent
- He recently asked for more online maps that will allow them to track
  - Street Sweeping
  - Potholes
- This has also been a useful tool in getting people ready for Cityworks
- Will have different style map and data entry points
- > Helps users prepare for moving from paper to digital













# **QUESTIONS??**



















