

2014

# Graphical Performance Measures for Practitioners to Triage Split Failure Trouble Calls

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Freije, Richard S.; Hainen, Alexander M.; Stevens, Amanda L.; Li, Howell; Smith, W Benjamin; Summers, Hayley; Day, Christopher M.; Sturdevant, James R.; and Bullock, Darcy M., "Graphical Performance Measures for Practitioners to Triage Split Failure Trouble Calls" (2014). *Lyles School of Civil Engineering Faculty Publications*. Paper 14.  
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# Graphical Performance Measures for Practitioners to Triage Split Failure

## Trouble Calls

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December 17, 2013

TRB Paper 14-0301

Word Count: 3981 words + 12 x 250 words/Figure-Table = 3969 + 3000 = 6969

**1 ABSTRACT**

2 Detector occupancy is commonly used to measure traffic signal performance. Despite  
3 improvements in controller computational power, there have been relatively few innovations in  
4 occupancy-based performance measures or integration with other data. This paper introduces and  
5 demonstrates the use of graphical performance measures based on detector occupancy ratios to  
6 verify potential split failures and other signal timing shortcomings reported to practitioners by  
7 the public. The proposed performance measures combine detector occupancy during the green  
8 phase, detector occupancy during the first five seconds of the red phase, and phase termination  
9 cause (gap out or force off). These are summarized by time of day to indicate whether the phase  
10 is undersaturated, nearly saturated, or oversaturated. These graphical performance measures and  
11 related quantitative summaries provide a first-level screening and triaging tool for practitioners  
12 to assess user concerns regarding whether sufficient green times are being provided to avoid split  
13 failures. They can also provide outcome-based feedback to staff after making split adjustments to  
14 determine whether operation improved or worsened. The paper concludes by demonstrating how  
15 the information was used to make an operational decision to re-allocate green time that reduced  
16 the number of oversaturated cycles on minor movements from 304 to 222 during a Thursday  
17 0900-1500 timing plan and from 240 to 180 during a Friday 0900-1500 timing plan.

## 18 INTRODUCTION

19 Traffic engineers frequently engage in the important task of responding to trouble calls from the  
20 public about perceived traffic signal timing deficiencies. A rather common reported issue is that  
21 the signal did not provide enough green time to serve the vehicles waiting for a particular  
22 movement. This event is known as a split failure. It is particularly aggravating to motorists  
23 because they must wait for an entire cycle length before the next green indication. It is therefore  
24 highly desirable to prevent split failures from occurring by proactively adjusting signal timings  
25 to accommodate evolving traffic demands. At the same time, in order to operate the intersection  
26 efficiently, it is desirable to terminate actuated phases as soon as their demand has been served.  
27 Increasing the split time for a problem phase is not always an adequate response to a trouble call,  
28 especially during times of day when there is moderate to heavy demand on competing phases.

29 Currently, detector occupancy is the primary performance measure for determining the  
30 condition of operations of each phase of a signal. Occupancy is used for performance monitoring  
31 and adaptive control in several advanced control systems. For example, SCATS (1,2) measures a  
32 “degree of saturation” based upon detector occupancy, while ACS-Lite (3) uses the “green  
33 occupancy ratio,” or the percent of time the detector is occupied during green, to drive split  
34 adjustments.

35 Detector occupancy is somewhat limited in that the rate of occupancy quickly attains a  
36 high value under moderate demand, which is shown by Smaglik *et al.* in a paper that compares  
37 green occupancy rates and volume to capacity ratios (4). Efficient operation occurs when there is  
38 expeditious termination of actuated phases, and a high green occupancy rate during a given cycle  
39 does not always correspond to a split failure. One possible solution is to utilize a vehicle  
40 counting detector, which provides higher fidelity data and can be used to monitor phase  
41 performance and adjust splits (5,6,7,8). In prior research, an upper bound threshold on the  
42 volume-to-capacity ratio was used to estimate the occurrences of split failures. This approach  
43 requires the installation of counting detector amplifiers. In contrast, occupancy measurements are  
44 feasible at any intersection with existing detection.

45 Recently, Hallenbeck *et al.* proposed the measurement of occupancy during both green  
46 and yellow for measuring phase performance (9). Sunkari *et al.* (10) proposed the measurement  
47 of “queue service time,” which measures the interval between the onset of green and the  
48 termination of a continuous call for the respective phase. They also measured the number of  
49 phase max outs. Li *et al.* (11) proposed monitoring the number of times when phases maxed out  
50 during three or more consecutive cycles.

51

## 52 CONCEPT

53 The study extends previous cited above by combining the green occupancy with the occupancy  
54 during the start of red and phase termination information to provide a more accurate view of  
55 phase performance than green occupancy alone can provide. This information can be used to  
56 identify split failures on actuated phases. This methodology is intended for use at any  
57 intersection with existing stop bar detection. The performance measure visualizations in this  
58 paper identify split failures with higher fidelity than green occupancy alone by additionally  
59 analyzing occupancy during the first five seconds of red, and by supplementing occupancy data  
60 with information about the phase termination cause.

61 The green occupancy ratio (GOR) is defined by

$$GOR = \frac{O_g}{g} \quad \text{Equation 1}$$

62 where  $O_g$  is the total detector occupancy time during green, and  $g$  is the duration of the  
63 green interval.  
64

65 Occupancy during the first five seconds of the red phase ( $ROR_5$ ) is similarly defined by  

$$ROR_5 = \frac{O_r}{5} \quad \text{Equation 2}$$

66 where  $O_r$  is the total detector occupancy time during the first five seconds of the red  
67 interval. The red interval is defined as the interval directly following the end of yellow. In the  
68 case of protected/permitted left turns, the  $ROR_5$  corresponds to the first five seconds of the  
69 permitted phase.  
70

71 The GOR for a given cycle of a movement is an indicator of how saturated the movement  
72 was during that cycle, but is quite sensitive to detector length (4). For through movements and  
73 protected left turns, the  $ROR_5$  can be used as an indicator of whether vehicles were present after  
74 the end of green. If there is unserved demand at the end of yellow, the unserved vehicles would  
75 occupy the detector during the first 5 seconds of red, and the  $ROR_5$  would be 100%. For  
76 protected-permitted left turns, the  $ROR_5$  can be used as an indicator that vehicles were present at  
77 the end of the protected phase. When the GOR is also high, and the phase forced off, it is very  
78 likely that a split failure occurred.

79 The duration of the red phase over which the  $ROR_5$  is calculated is a parameter that can  
80 be varied. The longer interval over which the ROR is calculated make, the more likely that  
81 occupancy is due to new arrivals rather than vehicles present at the end of green, while a shorter  
82 duration would make it more likely that occupancy was due to vehicles passing through the  
83 intersection during the red clearance interval. Based on empirical observations of occupancy  
84 during yellow and red times following a phase, the authors identified the first five seconds of red  
85 as an intermediate reasonable duration that can indicate split failures with a high fidelity.  
86 Studying the sensitivity of this duration is a potential future research opportunity.

## 87 STUDY LOCATION

88 The location selected to demonstrate these performance measures is the intersection of US-31  
89 (Meridian St.) and 126th St. (W. Carmel Dr.) north of Indianapolis (see Figure 1). Figure 1  
90 shows a layout of the intersection, including the ring diagram, the directions of each phase, and  
91 callouts denoting the detector channels at the eastbound (EB) approach. This intersection is  
92 coordinated from 0600-2200. Phases 2 and 6 are the coordinated phases. Floating force-offs are  
93 used, which causes any time that is yielded by early terminating or omitted non-coordinated  
94 phases to be transferred to phases 2 and 6.

95 The EB approach of the intersection was chosen for groundtruthing the performance  
96 measures because it demonstrated an oversaturated movement (i.e. Phase 4, the EB thru/right  
97 movement) and an undersaturated movement (i.e. Phase 7, the EB left turn movement) on  
98 Wednesday, June 26<sup>th</sup>, 2013.

99 High-resolution event data was collected at this location using event-logging software  
100 embedded in the signal controller (6). The data was transported to a relational database via a  
101 cellular modem (12), and the performance measures were generated using standard database  
102 queries and server-side scripting.

103

**104 EXAMPLE CALCULATION OF GOR AND ROR<sub>5</sub>**

105 Figure 2 contains an example of a single cycle of Phase 7 that cleared the queue during the  
106 protected phase on Wednesday, June 26<sup>th</sup>, 2013. Figure 2a illustrates how the GOR and ROR<sub>5</sub>  
107 are calculated. The square wave shows when the detector channel for the left turn lane is  
108 occupied, and the Phase 7 bar represents the signal head indication for the left turn. Callout i  
109 denotes the bar representing the GOR, which was 67% for the cycle, and callout ii denotes the  
110 bar representing the ROR<sub>5</sub>, which was 0% for the cycle. Callouts iii and iv denote the portion of  
111 the green time and that of the first five seconds of the red time, respectively, during which the  
112 detector was unoccupied. Note that no detector occupancy measurements were made during the  
113 yellow time.

114 The pictures in Figure 2b-e, which correspond to callouts b-e in Figure 2a, are provided  
115 to visually illustrate how the GOR and ROR<sub>5</sub> were calculated. The pictures were taken twice per  
116 second by a mobile pan/tilt/zoom (PTZ) camera mounted on a trailer that was parked on the side  
117 of the road. Figure 2b shows that two vehicles were present when the Phase 7 signal head turned  
118 green, and Figure 2c shows an empty left turn lane when the signal head turned yellow,  
119 signifying that a gap out occurred as represented by callout iii of Figure 2a. The pictures in  
120 Figure 2d-e show that a vehicle was never present in the left turn lane during the first five  
121 seconds of the red phase, which is represented in callout iv of Figure 2a.

122 The cycle illustrated in Figure 2 provides an example of queue dissipation during the  
123 protected phase of a protected/permitted left turn movement. This is indicative of an  
124 undersaturated split timing because all of the vehicle demand was served.

**125 GRAPHICAL INTEGRATION OF GOR, ROR<sub>5</sub>, AND PHASE TERMINATION CAUSE**

126 Figure 3 shows the integration of GOR, ROR<sub>5</sub> and Force Off/Gap Out information for Phase 7,  
127 which experienced undersaturated operation throughout the day. It also includes graphs that  
128 zoom in to the timing plan (0900-1500) and to the hour during which the cycle shown in Figure 2  
129 occurred (in Figure 3a-j, callout i denotes the point corresponding to the cycle shown in Figure  
130 2).

- 131 • Figure 3a, Figure 3d, and Figure 3g are plots of the ROR<sub>5</sub> against the TOD for each cycle  
132 that occurred during the entire 24 hours, the period 0900-1500, and the single hour 0900-  
133 1000, respectively.
- 134 • Figure 3b, Figure 3e, and Figure 3h are plots of the GOR against TOD during those three  
135 time periods.
- 136 • Figure 3c, Figure 3f, and Figure 3j are scatter plots of the ROR<sub>5</sub> vs. the corresponding GOR  
137 during those three time periods.
  - 138 ○ The black diamonds correspond to cycles that forced off, and the gray circles correspond  
139 to cycles that gapped out (the same color scheme is used in the TOD plots as well).

140

141 The TOD plots enable the practitioner to determine at a glance whether a phase is  
142 oversaturated or undersaturated during each timing plan. Multiple closely-spaced bars with a  
143 high ROR<sub>5</sub> are usually representative of systematic oversaturated phases. They are representative  
144 of consistently unserved demand at the end of the protected phase for permitted-protected left  
145 turns. Long intervals containing bars with an ROR<sub>5</sub> < 50% are representative of undersaturated  
146 splits.

147

- 148 • **Nearly Saturated Phases:** Points within the lower right quadrant of the  $ROR_5$  vs. GOR  
149 scatter plots are representative of a nearly saturated movement. The high GOR represents  
150 mostly saturated flow throughout the green phase, which means that the green time is being  
151 efficiently utilized, and the low  $ROR_5$  signifies a lack of a split failure except in rare cases.  
152 An  $ROR_5$  of zero represents no remaining vehicles at the stop bar. If the  $ROR_5$  has a small  
153 non-zero value, it represents late-arriving vehicles or vehicles that traveled through the  
154 intersection during part of the red clearance interval.
- 155 • **Oversaturated Phases:** Points within the upper right quadrant are usually indicative of a  
156 split failure, especially black diamonds (denoting force offs) with  $ROR_5 \geq 80\%$  and  $GOR \geq$   
157  $80\%$ . These force offs with high GOR and  $ROR_5$  values represent oversaturated conditions  
158 that likely led to a split failure. On the other hand, gray circles in the upper right quadrant are  
159 typically associated with a phase that gapped out due to insufficient demand, but had a late  
160 arriving vehicle occupy the detector near the start of the  $ROR_5$  interval.
- 161 • **Undersaturated Phases:** Points in the lower left or upper left quadrants correspond to  
162 undersaturated conditions, usually occur in the middle of the night while the signal is running  
163 free, and are typically not noteworthy.  
164

165 Figure 3d-f shows what the scatter plots and TOD plots look like for the timing plan  
166 running from 0900-1500, which was undersaturated as indicated by the lack of black diamonds  
167 in the upper right quadrant of Figure 3f (correspondingly, there are zero black bars representing  
168 an  $ROR_5 > 50\%$  in Figure 3d).

#### 169 **EXAMPLE OF PHASE WITH SEVERAL OVERSATURATED CYCLES**

170 Figure 4 shows a single cycle of Phase 4 that experienced oversaturated conditions on  
171 Wednesday, June 26<sup>th</sup>, 2013. Figure 4a is a conceptual illustration of how the GOR and  $ROR_5$   
172 are calculated. There are square waves for detector channel 6 (the thru lane) and detector channel  
173 9 (the thru/right lane), as well as a square wave showing when either or both of the detector  
174 channels was occupied. The Phase 4 bar represents the signal head indication for the thru/right  
175 movement. Callout i denotes the bar representing the GOR, which was 100% for the cycle, and  
176 callout ii denotes the bar representing the  $ROR_5$ , which was 90% for the cycle.

177 The pictures in Figure 4b-e, which correspond to callouts b-e in Figure 4a, display field  
178 conditions during this cycle. Callouts marked “v” in Figure 4b-e track a single vehicle, which  
179 was near the end of the queue at the start of green (Figure 4b), but remains waiting at the  
180 intersection five seconds after the start of green (Figure 4e). This confirms that a split failure  
181 took place, corresponding to the high GOR and  $ROR_5$  values associated with this cycle.

182 Callout iii denotes a miniscule portion of the first five seconds of red when neither  
183 detector was occupied (Figure 4a), corresponding to the small gap between vehicles in Figure 4d.

184 Figure 5 shows the assembly of GOR,  $ROR_5$  and Force Off/Gap Out information for  
185 Phase 4, which was oversaturated throughout most of the day. This data is shown for the entire  
186 24 hour period (Figure 5a-c), the 0900-1500 timing plan (Figure 5d-f), and the hour during  
187 which the cycle shown in Figure 4 occurred (Figure 5g-j). Callout i corresponds to this cycle.  
188

- 189 • Figure 5a, Figure 5d, and Figure 5g are plots of the  $ROR_5$  against the TOD for each cycle  
190 that occurred during the entire 24 hours, the period 0900-1500, and the single hour 0900-  
191 1000, respectively.



- 192 • Figure 5b, Figure 5e, and Figure 5h are plots of the GOR against TOD during those three  
193 time periods.
- 194 • Figure 5c, Figure 5f, and Figure 5j are scatter plots of the  $ROR_5$  vs. the corresponding GOR  
195 during those three time periods.
- 196 ○ The black diamonds correspond to cycles that forced off, and the gray circles correspond  
197 to cycles that gapped out (the same color scheme is used in the TOD plots as well).
- 198

199 The timing plan running from 0900-1500 has several oversaturated cycles, indicated by  
200 the numerous black diamonds in the upper right quadrant of Figure 5f (correspondingly, there are  
201 multiple closely-spaced bars with an  $ROR_5 > 80\%$  in Figure 5d).

## 202 **COMPARISON OF PHASE 4 AND 7 SPLIT PERFORMANCE**

203 Figure 6 compares an undersaturated movement (i.e. Phase 7, the EB left turn movement) and an  
204 oversaturated movement (i.e. Phase 4, the EB thru/right movement) during the 0900-1500 timing  
205 plan. In addition to the scatter plots of  $ROR_5$  vs. GOR, Figure 6 includes frequency tables with  
206 “heat map” color-coding. The numbers in the boxes correspond to the frequency of occurrence of  
207 each range of values. The bold numerals define the lower-bound values of each bin (e.g. in  
208 Figure 6c, from 0900-1500 there were 9 cycles of Phase 7 in which the  $ROR_5$  was between 0%  
209 and 10% and the corresponding GOR was between 80% and 90%). The numbers in the upper  
210 right corner of the tables are indicative of the highest probability of a split failure. The heat maps  
211 in Figure 6c and Figure 6d represent only cycles that forced off during the 0900-1500 timing  
212 plan, whereas the heat maps in Figure 6e and Figure 6f represent only cycles that gapped out  
213 during the 0900-1500 timing plan.

## 214 **IMPLEMENTATION RECOMMENDATIONS**

215 The graphical performance measures discussed in this paper could be implemented by a  
216 practitioner to quickly verify or disprove the claim of a trouble call. Furthermore, Figure 7a-h  
217 illustrates how the  $ROR_5$  vs. GOR scatter plots can be compared for all phases during a timing  
218 plan to determine whether a redistribution of the split times could lower the total number of split  
219 failures at an intersection. It can be ascertained from Figure 7 that phases 1,3,4, and 8 are  
220 frequently oversaturated during the 0900-1500 timing plan, whereas phases 5 and 7 are  
221 frequently undersaturated during the 0900-1500 timing plan.

222 The  $ROR_5$  vs. GOR plots for phases 2 and 6 (Figure 7b and Figure 7f) appear  
223 substantially different from the others because these phases have only setback detectors (located  
224 405 ft upstream of the intersection), and not stop bar detectors. To characterize the degree of  
225 saturation on these movements, it is more appropriate to use the volume-to-capacity (v/c) ratio.  
226 Figure 7i-j shows the v/c ratio plotted against TOD for phases 2 and 6 during the 0900-1500  
227 timing plan. The overall degree of saturation is quite low; this is not unexpected, since this is an  
228 off-peak time of day. The low v/c ratios suggest that split time could probably be taken from  
229 phases 2 and 6 and given to minor phases during the 0900-1500 timing plan without adversely  
230 affecting the mainline.

## 231 **EXAMPLE IMPLEMENTATION FOR OPERATIONAL TUNING**

232 Using the information shown in Figure 7, a decision was made to re-allocate 4% of the split time  
233 from Phase 2 to Phase 3 and 4% of the split time from Phase 6 to Phase 8 on the morning of  
234 Thursday, July 25<sup>th</sup>, 2013. Figure 8 shows the split times of each phase before and after the  
235 adjustment was made. Data from Thursday, July 18<sup>th</sup>, 2013 (before the splits were changed) and

236 Thursday, July 25<sup>th</sup>, 2013 (after the splits were changed) was then collected and analyzed for the  
237 0900-1500 timing plan.

238 Figure 9 provides a summary of each minor movement's performance before and after  
239 the split adjustment based on the total number of oversaturated cycles ( $GOR \geq 80\%$  and  $ROR_5 \geq$   
240  $80\%$ ) during the 0900-1500 timing plan. Figure 9 illustrates that phases 3 and 8 (the phases to  
241 which split time was added) dramatically improved. Figure 10 shows a more detailed comparison  
242 of Phase 8 before and after the split adjustment. A comparison between Figure 10a and Figure  
243 10b visually illustrates the substantial improvement, and the heat maps in Figure 10c-f  
244 numerically confirm this improvement.

245 Note that there was very little change in the performance of phases 4, 5, and 7, and an  
246 increase in the number of oversaturated cycles on Phase 1. The change in Phase 1's performance  
247 was most likely unrelated to signal timing because its split time was not changed.

248 Figure 11 shows a comparison for a second pair of days, Friday, July 19<sup>th</sup>, 2013 (before  
249 the split adjustment) and Friday, July 26<sup>th</sup>, 2013 (after the adjustment). There was again a  
250 substantial reduction in oversaturated conditions on phases 3 and 8. The vehicle flow rates  
251 during the 0900-1500 timing plan did not change substantially from the Thursday and Friday  
252 before the splits were changed to the Thursday and Friday after the splits changed; therefore, the  
253 improvement was not due to a decrease in demand.

254 To gauge the split adjustment's effect on the mainline thru movements, Figure 12 shows  
255 v/c ratios for each cycle of phases 2 and 6 during the 0900-1500 timing plan on the Thursdays  
256 and Fridays before and after the change. Although the average v/c ratios for each phase  
257 increased, neither phase approached oversaturation. The percent of arrivals on green (POG) was  
258 calculated for phases 2 and 6 before and after the split adjustment to determine whether the  
259 progression was adversely affected. No negative impacts were observed; the POG of both phases  
260 actually increased by a few percentage points.

## 261 CONCLUSIONS

262 The performance measures presented in this paper provide a means for practitioners to efficiently  
263 validate complaint calls from the public reporting that a signal is not providing adequate green  
264 time for a particular movement. By combining the GOR,  $ROR_5$ , and the phase termination cause,  
265 one can better determine whether a split failure occurred than by using any of those individual  
266 performance measures alone. A variety of graphics (Figure 5, Figure 6, Figure 7, Figure 10) were  
267 presented based on these three elements that facilitate qualitative, visual analysis of the  
268 performance of individual phases at an intersection. The same data also provides a summary of  
269 overall performance by comparing the number of likely split failures for each phase (Figure 9,  
270 Figure 11).

271 By examining the plots of companion phases during the same timing plan, the  
272 practitioner can not only determine whether split failures are occurring but can also make an  
273 informed decision about whether adjustments of split times would be an appropriate course of  
274 action to remedy those split failures. Furthermore, after making those changes, the practitioner  
275 can assess the results by using the same performance measures in a before-and-after study. This  
276 paper illustrates the power of this analysis technique by showing the reduction in oversaturated  
277 minor movements on two different days after a 4% reallocation of split times.

## 278 ACKNOWLEDGEMENT

279 This work was supported by the Indiana Department of Transportation. The contents of this  
280 paper reflect the views of the authors, who are responsible for the facts and the accuracy of the

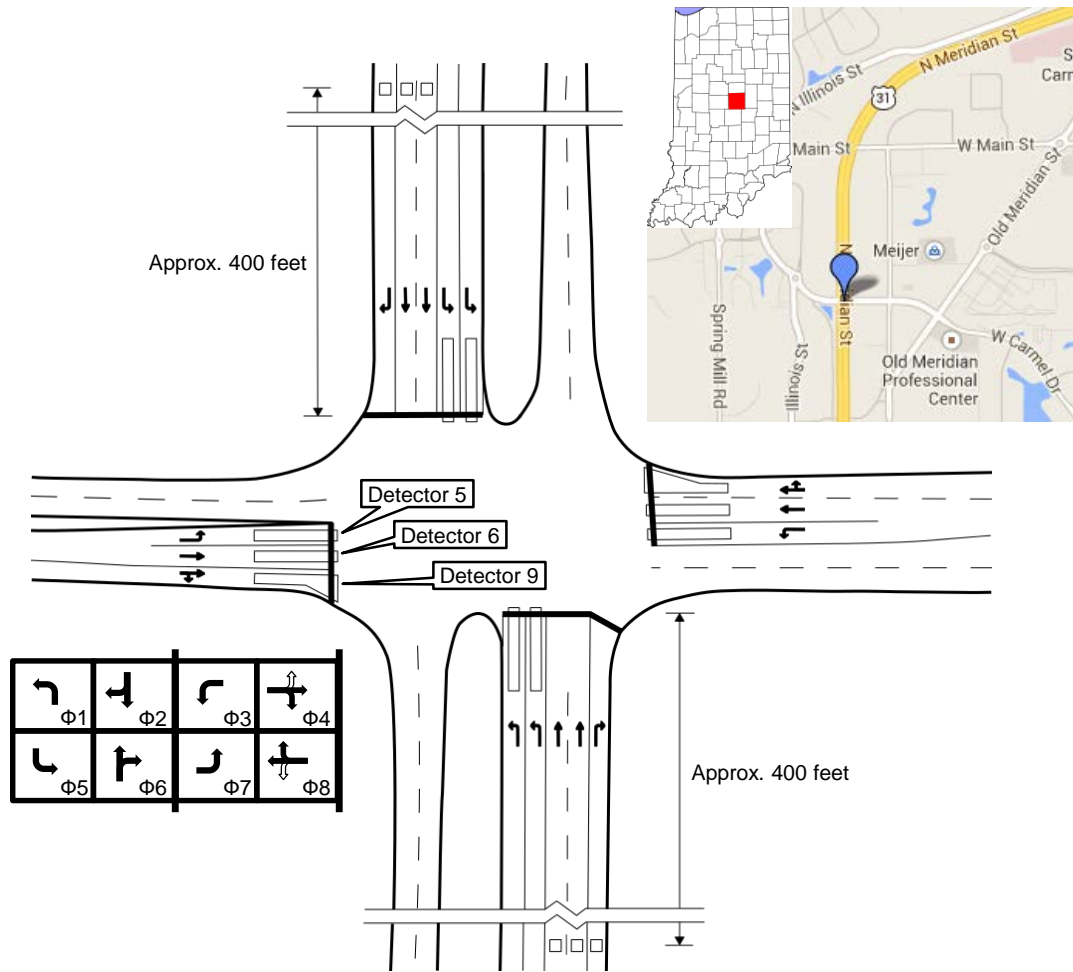
281 data presented herein, and do not necessarily reflect the official views or policies of the  
282 sponsoring organizations. These contents do not constitute a standard, specification, or  
283 regulation.

**WORKS CITED**

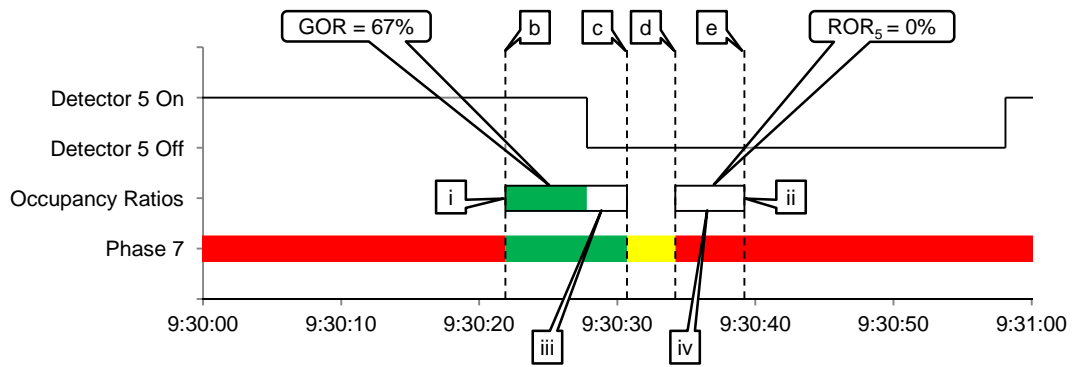
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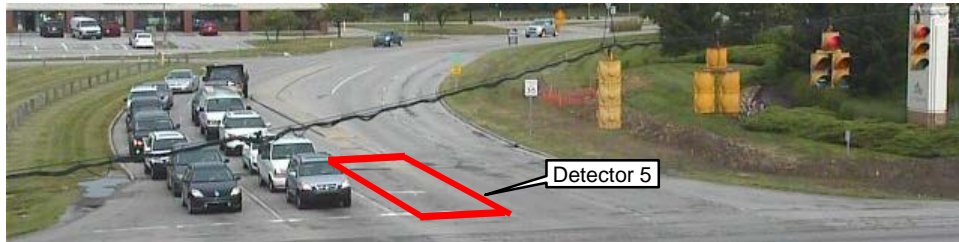
**Figure 1** The location, geometry, and ring and barrier diagram for the intersection of US-31 (Meridian St.) and 126th St. (W. Carmel Dr.).



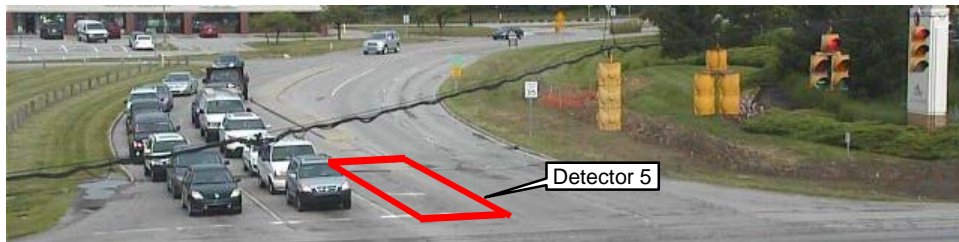
a) Calculation illustration of GOR and ROR<sub>5</sub>



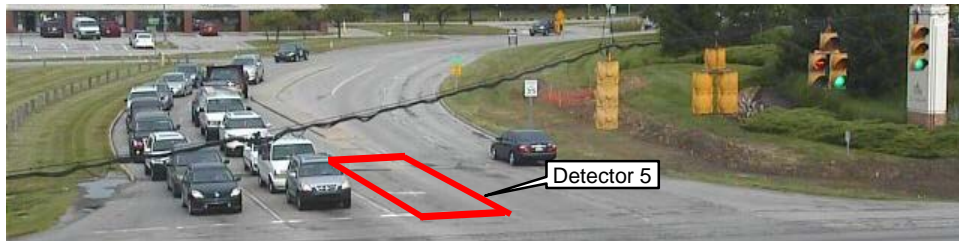
b) Start of green (9:30:24.1)



c) Start of yellow (9:30:33.1)

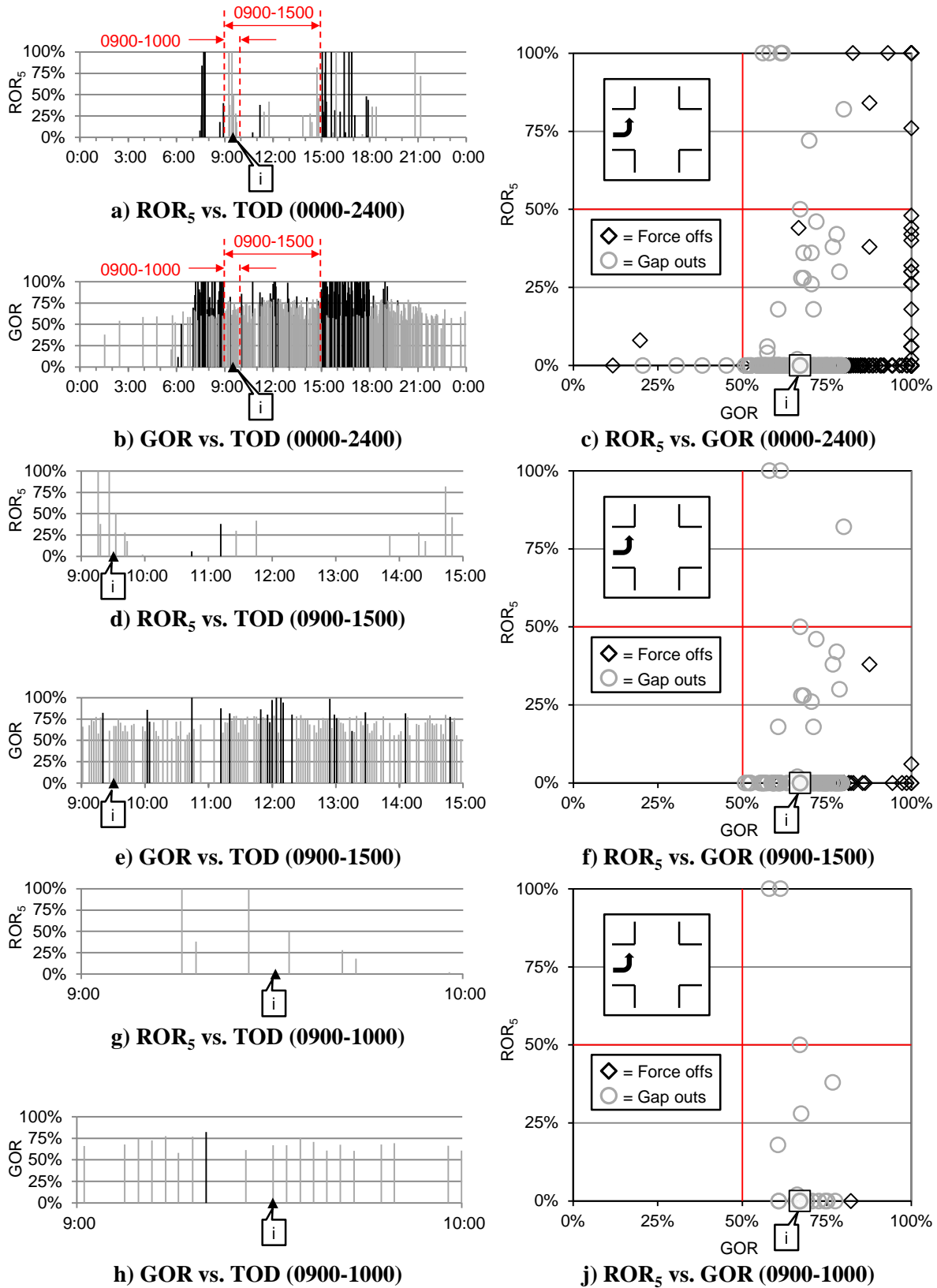


d) Start of red (9:30:36.6)



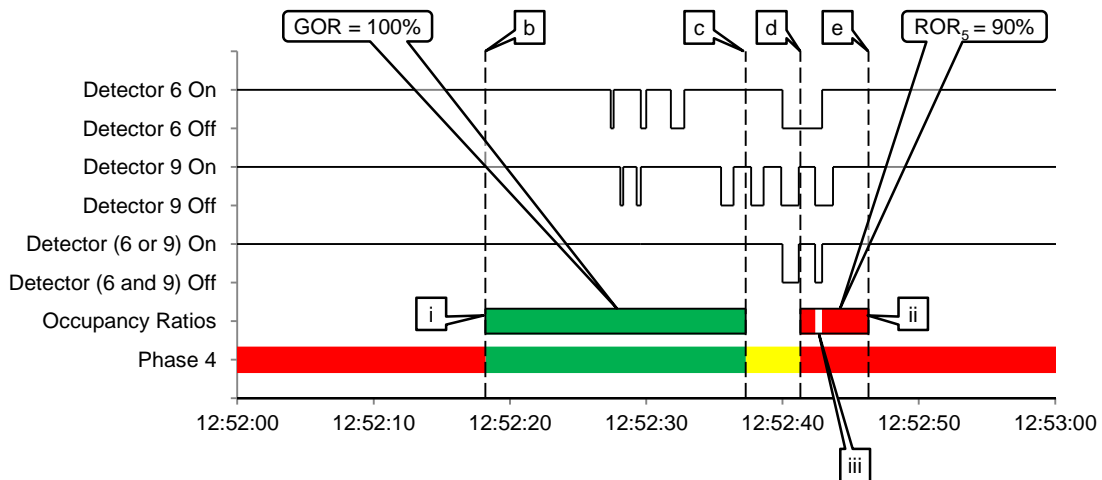
e) 5 seconds after start of red (9:30:41.6)

Figure 2 GOR and ROR<sub>5</sub> for a single cycle of an undersaturated left turn movement.

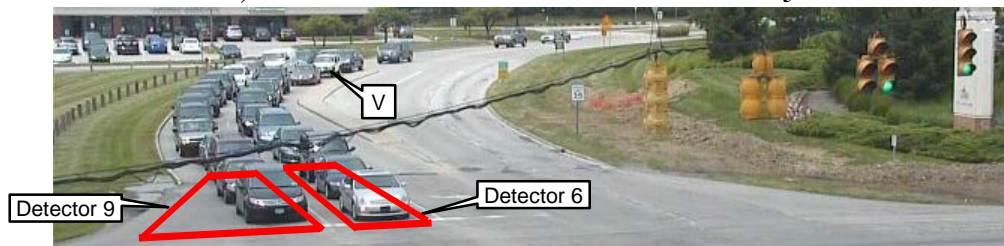


**Figure 3 ROR<sub>5</sub> vs. GOR, ROR<sub>5</sub> vs. TOD, and GOR vs. TOD for Phase 7 (Wed. 6/26/2013).**





a) Calculation illustration of GOR and ROR<sub>5</sub>



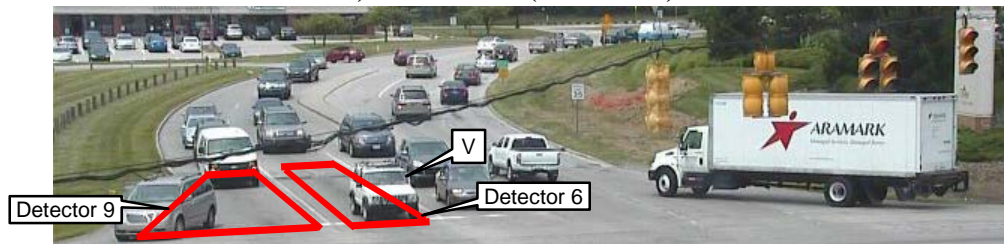
b) Start of green (12:52:21.1)



c) Start of yellow (12:52:40.1)



d) Start of red (12:52:44.1)



e) 5 seconds after start of red (12:52:49.1)

Figure 4 GOR and ROR<sub>5</sub> for a single cycle of an oversaturated thru movement.

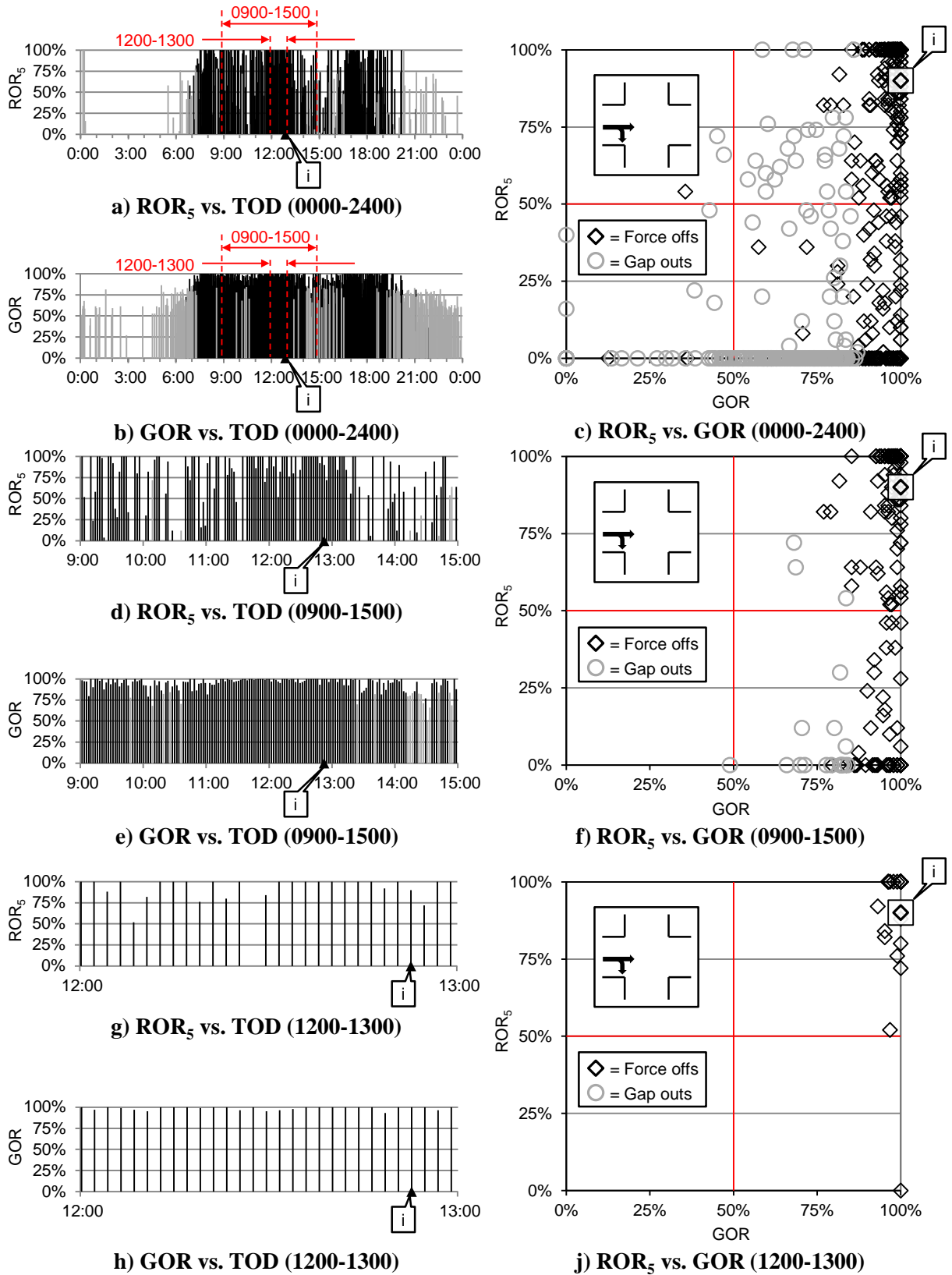
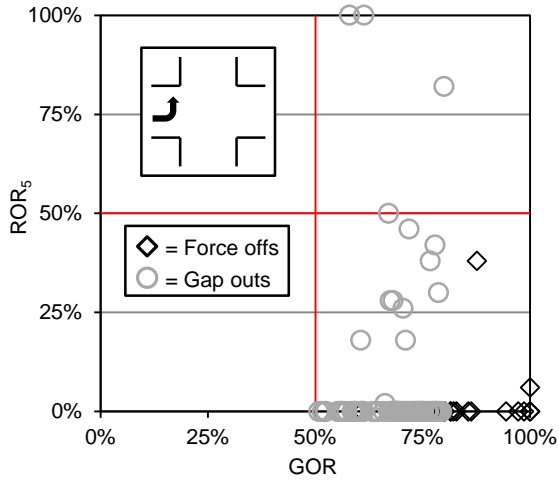
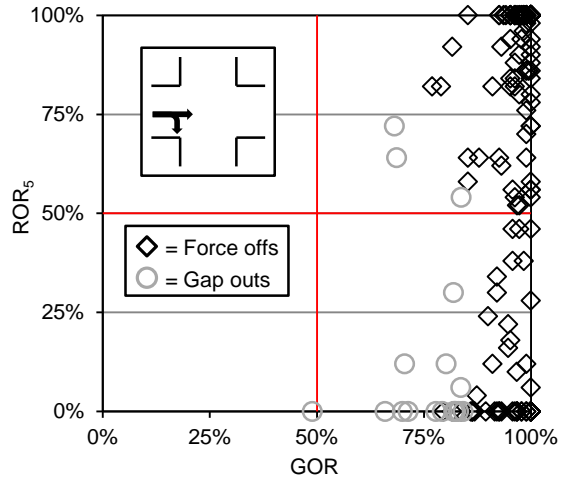


Figure 5 ROR<sub>5</sub> vs. GOR, ROR<sub>5</sub> vs. TOD, and GOR vs. TOD for Phase 4 (Wed. 6/26/2013).



a) Phase 7 ROR<sub>5</sub> vs. GOR



b) Phase 4 ROR<sub>5</sub> vs. GOR

ROR <sub>5</sub> (%)	90										
	80										
	70										
	60										
	50										
	40										
	30								1		
	20										
	10										
	0						1	4	9	6	
	0	10	20	30	40	50	60	70	80	90	
		GOR (%)									

c) Phase 7 heat map of force offs

ROR <sub>5</sub> (%)	90								2	68	
	80							2		13	
	70								5		
	60								2	3	
	50								1	8	
	40									3	
	30									4	
	20									3	
	10									5	
	0							1	10	23	
	0	10	20	30	40	50	60	70	80	90	
		GOR (%)									

d) Phase 4 heat map of force offs

ROR <sub>5</sub> (%)	90					1	1				
	80								1		
	70										
	60										
	50						1				
	40							2			
	30							2			
	20						2	1			
	10						1	1			
	0					20	28	43			
	0	10	20	30	40	50	60	70	80	90	
		GOR (%)									

e) Phase 7 heat map of gap outs

ROR <sub>5</sub> (%)	90										
	80										
	70						1				
	60						1				
	50								1		
	40										
	30								1		
	20										
	10								1	1	
	0					1	1	3	6		
	0	10	20	30	40	50	60	70	80	90	
		GOR (%)									

f) Phase 4 heat map of gap outs

Figure 6 Comparison of undersaturated and oversaturated phase performance (0900-1500 on 6/26).

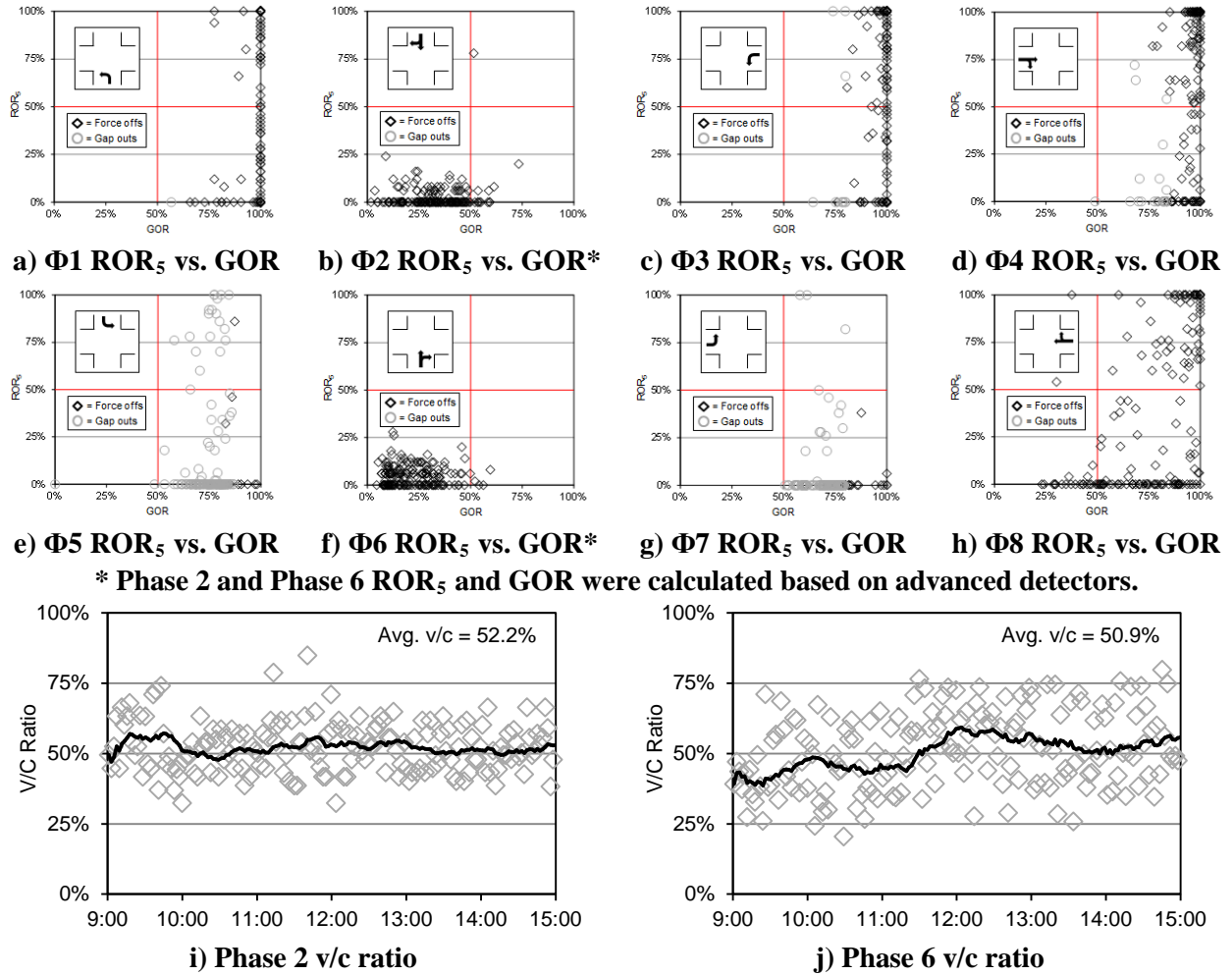


Figure 7 ROR<sub>5</sub> vs. GOR for all phases and v/c ratios for phases 2 and 6 (0900-1500 on 6/26).

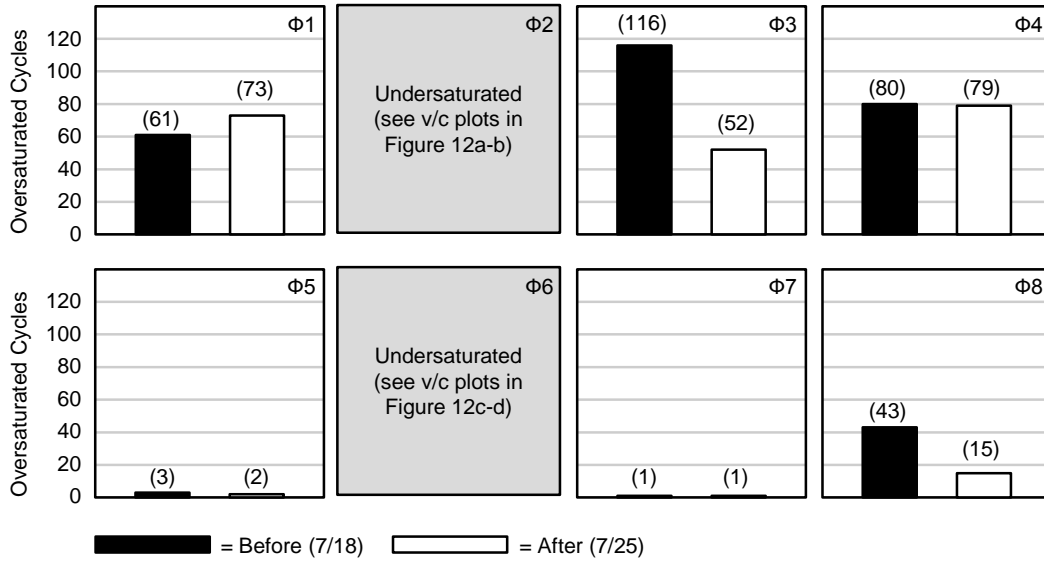
$\curvearrowright$ $\phi_1$ 11%	$\downarrow$ $\phi_2$ 53%	$\curvearrowright$ $\phi_3$ 16%	$\updownarrow$ $\phi_4$ 20%
$\curvearrowleft$ $\phi_5$ 22%	$\uparrow$ $\phi_6$ 42%	$\curvearrowleft$ $\phi_7$ 16%	$\updownarrow$ $\phi_8$ 20%

a) Split percentages before adjustment (7/18/2013)

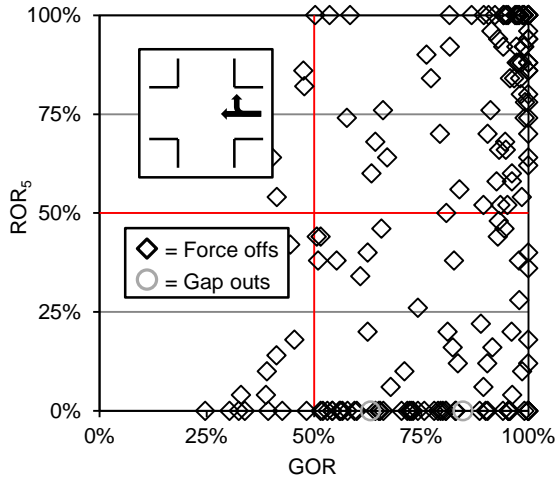
$\curvearrowright$ $\phi_1$ 11%	$\downarrow$ $\phi_2$ 49%	$\curvearrowright$ $\phi_3$ 20%	$\updownarrow$ $\phi_4$ 20%
$\curvearrowleft$ $\phi_5$ 22%	$\uparrow$ $\phi_6$ 38%	$\curvearrowleft$ $\phi_7$ 16%	$\updownarrow$ $\phi_8$ 24%

b) Split percentages after adjustment (7/25/2013)

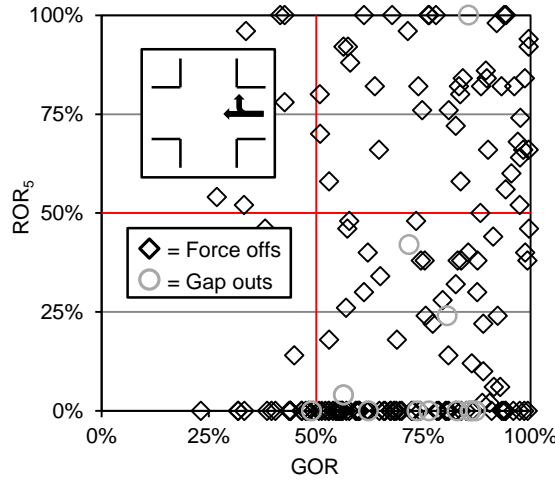
Figure 8 Split percentages before and after adjustment (0900-1500).



**Figure 9 Before (Thurs. 7/18/2013) and after (Thurs. 7/25/2013) comparison of oversaturated cycles for the minor movements (0900-1500).**



a) ROR<sub>5</sub> vs. GOR before split adjustment



b) ROR<sub>5</sub> vs. GOR after split adjustment

ROR <sub>5</sub> (%)	90					3		1	4	27
	80				2			1		12
	70					1	1	1		7
	60				1		3			6
	50				1				3	5
	40				1	2	2			4
	30			1		2	1		1	2
	20						1	1	2	2
	10			1	2			1	2	5
	0		1	6	2	10	6	10	7	15
	0	10	20	30	40	50	60	70	80	90
	GOR (%)									

c) Heat map of force offs before adjustment

ROR <sub>5</sub> (%)	90					1	2	2	2	5		5	
	80					1		2	1	1	6	3	
	70						1	1		1	2	1	
	60								1			6	
	50					1	1		1			2	2
	40						1	2	1	1	1	1	3
	30								2	2	5	1	
	20								1		3	1	1
	10								1	1	1		3
	0		1	5	11	19	13	6	10	12			
	0	10	20	30	40	50	60	70	80	90			
	GOR (%)												

d) Heat map of force offs after adjustment

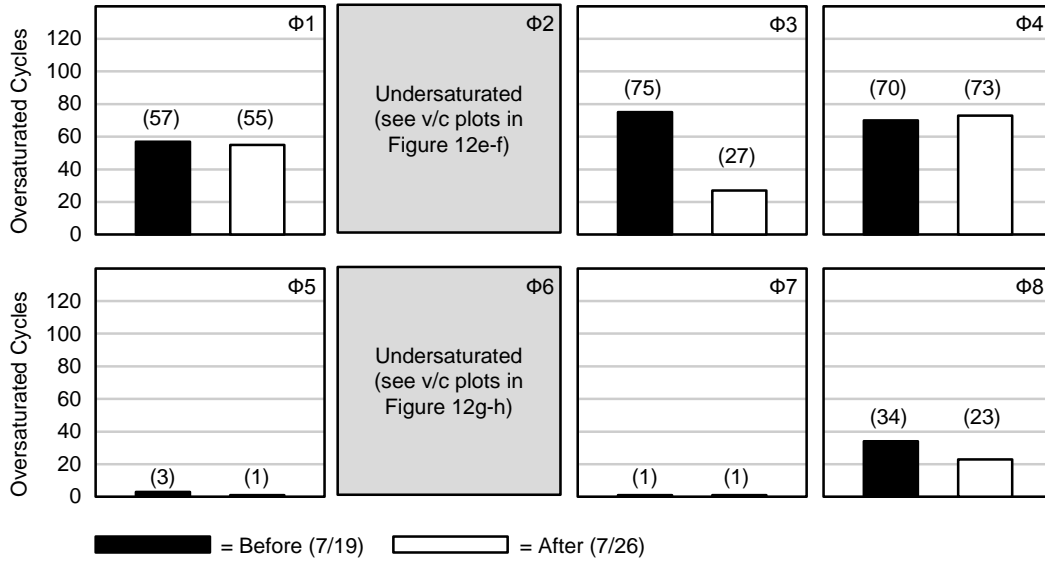
ROR <sub>5</sub> (%)	90											
	80											
	70											
	60											
	50											
	40											
	30											
	20											
	10											
	0						1			1		
	0	10	20	30	40	50	60	70	80	90		
	GOR (%)											

e) Heat map of gap outs before adjustment

ROR <sub>5</sub> (%)	90										1	
	80											
	70											
	60											
	50											
	40								1			
	30											
	20											1
	10											
	0						1	1	1	2	4	
	0	10	20	30	40	50	60	70	80	90		
	GOR (%)											

f) Heat map of gap outs after adjustment

Figure 10 Before (7/18) and after (7/25) comparison of Phase 8 performance (0900-1500).



**Figure 11 Before (Fri. 7/19/2013) and after (Fri. 7/26/2013) comparison of oversaturated cycles for the minor movements (0900-1500).**



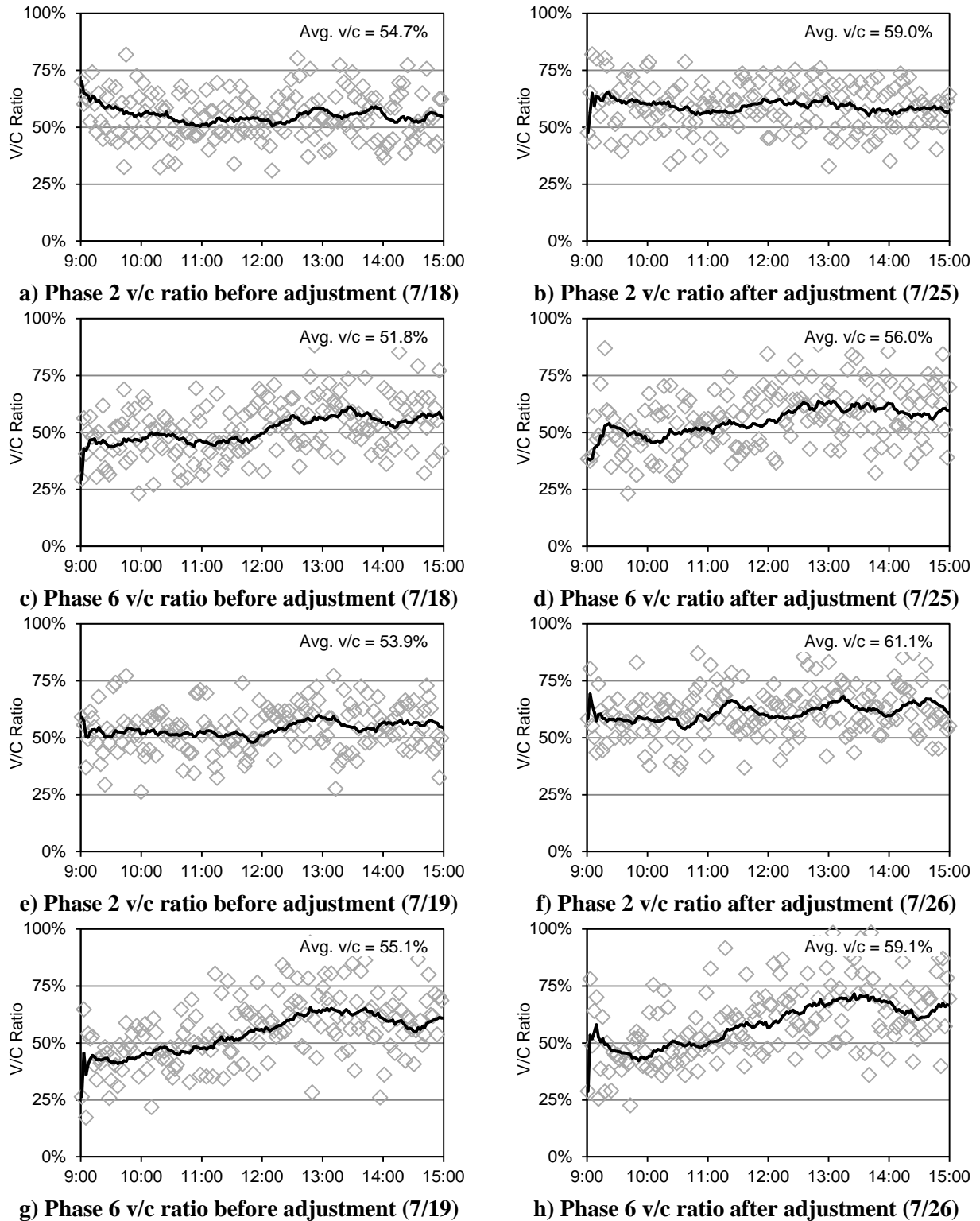


Figure 12 Thru movement v/c ratios before and after split adjustment (0900-1500).