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The life of meaning: a model of the positive contributions to well-being from veterinary work

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- 2 (STUDENT VALUES, ATTITUDES, AND WELL-BEING)
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 5 well-being from veterinary work
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10 ABSTRACT

11 We present a veterinary model of work-derived well-being, and argue that 12 educators should not only present a (potentially self-fulfilling) 'stress 13 management' model of future wellness, but should balance this with a positive 14 psychology-based approach depicting a veterinary career as a richly generative 15 source of satisfaction and fulfillment. A review of known sources of satisfaction 16 for veterinarians finds them to be based mostly in meaningful purpose, 17 relationships, and personal growth. This positions veterinary well-being within the 18 tradition of 'eudaimonia', an ancient concept of achieving one's best possible self, 19 and a term increasingly employed to describe well-being derived from living a life 20 that is engaging, meaningful, and deeply fulfilling. The theory of eudaimonia and 21 workplace well-being is explored, to inform development of the personal 22 resources likely to foster resilience in undergraduate and graduate veterinarians.

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Key words: well-being, job satisfaction, eudaimonia, positive psychology

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27 INTRODUCTION

As veterinary educators, we spend much time and effort teaching undergraduates <u>how</u> to be veterinarians – but do we spend enough time teaching them <u>why</u> to be veterinarians? Traditionally, attempts at explaining the 'why' of veterinary medicine will cite societal common good, through service to animal welfare, the human-animal bond, inter-species 'One Health', or community leadership.¹ Many of these goals are implicit in accreditation or competence frameworks.^{2,3} But these service to society models only defer the question, with respect to individual motivation: why devote a life and career to
the service of animals, their owners or society? What's the intrinsic and personal reward
for the veterinarian?

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38 More worryingly, do we inadvertently teach our students too much about why not to be 39 veterinarians? Increasing concerns about elevated risk of mental distress and suicide in 40 veterinarians,^{4,5} and increased mental health risks in veterinary students,⁶⁻⁹ rightly dictate 41 that these important issues should be proactively addressed in undergraduate programs. 42 Preventative mental health strategies are typically enacted in veterinary curricula 43 through professional 'self-care' programs, emphasizing approaches such as stress 44 management, coping skills, mindfulness meditation, and work-life balance through hobbies and supportive relationships.^{10,11} But notwithstanding that these are all important 45 46 interventions for individuals suffering from mental distress, there is a hidden risk that 47 teaching such strategies to undergraduates models their future workplace as a one-way 48 drain on well-being to be avoided in bad times, and a negative externality that must be 49 counteracted by personal resources built elsewhere. This also risks unnecessarily 50 demonising their future profession, ignoring the fact that many of the known stressors for 51 veterinarians (e.g. long working hours) are generic to all professions, and are malleable 52 through good working practices. Thus due to the power of human attention bias, 53 excessive emphasis on preventative 'self-care' paradoxically risks fostering a negative 54 work concept (Table 1) and sensitizing to mental distress and burnout.

- 55
- [Table 1 near here]
- 56 57

58 **The Positive Side of Veterinary Work**

59 An overly negative emphasis also risks obscuring the truth that many veterinarians, 60 while simultaneously reporting workplace stress, remain highly satisfied in their work and 61 regard it of net *benefit* to their well-being. For example, a UK workforce survey found the 62 overwhelming majority of veterinarians agreed with the statements 'veterinary work is stressful' (83%) and 'veterinary work is enjoyable' (93%).¹² Similarly in Heath's 63 longitudinal studies most respondents felt that the positive factors of their veterinary 64 experience outweighed the negative, and at 10 years post-graduation the majority (67%)65 agreed 'my veterinary career is a major source of satisfaction in my life'.^{13,14} Job 66 67 satisfaction is important to veterinarians' well-being; in a New Zealand study overall job

satisfaction explained 8.2% of variance in mental health, while specific job factors
explained 5.6%, and the interaction of these with non-job factors explained a further
6.6%.¹⁵ A Belgian study similarly found a high level of job engagement in veterinarians,
with 95% reporting average or high level of engagement, while less than 4% did not feel
stimulated at work. This high level of engagement apparently mitigated job strain, which
was comparable to other professions, despite known stressors including long working
hours.¹⁶

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76 This picture, of negative work aspects (stress) in equilibrium with counterbalancing 77 positive aspects (satisfaction), is mirrored in several other models of work-related well-78 being that have been applied to veterinarians. 'Compassion fatigue' is a phenomenon of 79 physical and emotional depletion recognized particularly in healthcare workers, which is 80 ameliorated by the reciprocal experience of 'compassion satisfaction' (*i.e.* the sense of personal satisfaction and meaning derived from caring for others).^{10,17} In one study of 81 82 frontline mental healthcare professionals, low compassion satisfaction was found to explain 28% of the variance in burnout.¹⁸ In a US study of these phenomena across 83 84 animal care professions, 83% of veterinarians were found to have 'good' or higher levels 85 of compassion satisfaction, partly explaining their low burnout despite high self-reported risk of compassion fatique (so-called 'bookend scores').¹⁷ Another applicable model is 86 87 the more expansive Job Demands-Resources model, which recognizes the competing 88 influence of two broad categories of work characteristics (*i.e.* job demands and job 89 resources).¹⁹ Using an extended version of this model to investigate Dutch veterinarians, 90 Mastenbroek and co-workers found a central role for both job resources (opportunity for 91 professional development, skills discretion) and personal resources (self-efficacy, 92 reflective & proactive behavior) in maintaining work engagement and workplace performance, even in the face of exhaustion.^{20,21} 93

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A focus on positive/generative contributions to life satisfaction and well-being is
foundational to the relatively young science of *positive psychology*, which aims to
understand how individuals and societies thrive and flourish, and how to promote human
happiness and fulfillment.^{22,23} Thus while (by definition) positive psychology is explicitly
not concerned with treating problems, it is nevertheless applicable to preventative
interventions. For example Fredrickson's Broaden-and-Build Theory shows that positive
emotional experiences can have a long-lasting effect on personal growth and well-being,

102 through countering negative emotions; broadening attention, creativity, and open-103 mindedness; and building psychological and social resources that enhance ability to cope with future challenges.²⁴ This buffering effect links positive psychology to the 104 105 important and educationally-useful construct of *resilience*, defined as the ability to 106 succeed, live, and develop in a positive way despite stress or adversity.²⁵ It can be 107 argued that mental resilience is the most important attribute for a veterinary graduate, on 108 the basis that failure of this attribute carries the most severe potential consequences. 109 Many tangible benefits flow from a positive approach to well-being, for example doctors 110 experiencing positive emotions are more efficient and creative in their clinical decisionmaking,²⁶ and optimistic people achieve greater sales in business.²⁷ Bartram & Boniwell 111 (2007) provide a concise summary of positive psychology for veterinarians and their 112 emplovers.²³ 113

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116 WHAT SATISFIES VETERINARIANS?

117 Though not widely studied, available evidence of what motivates and satisfies 118 veterinarians is largely consistent (Table 2). Most frequently cited factors include 119 intellectual challenge and variety; helping clients; helping animals, in both the individual and collective sense; and positive interactions with work colleagues.^{12,17,28,29} Perhaps 120 121 unsurprisingly, self and animal factors appear slightly (but only slightly) more important 122 than human or relational (client/colleague) factors. Heath similarly distilled free-response 123 data from his many graduate surveys to reveal the importance of "satisfaction gained 124 from achieving a good result in a challenging professional situation, or from being able to communicate with, gain acceptance from and help, clients".^{13, p.34.} However in contrast to 125 126 the 14% of UK veterinarians citing 'status' as important,¹² Heath (2002) found that most veterinarians did not value their status relative to other professions.¹⁴ This perception is 127 128 probably flawed, given that US market research commissioned for this purpose found that public opinion rates veterinarians very favourably against other occupations 129 (including doctors, dentists, and teachers), particularly among pet owners.³⁰ Similarly 130 though financial reward was cited by a minority in two satisfaction surveys,^{17,28} other 131 132 evidence broadly contradicts this. Large economic studies of the profession in the US have shown no correlation between job satisfaction and mean income,³¹ and that income 133 is placed far behind other motivating factors.³⁰ While experienced veterinarians generally 134 135 have comparatively high (upper tertile) incomes, they (like most people) are inaccurate in estimating income distribution,³² prone to social comparison (*e.g.* with doctors), and are only loosely satisfied by financial gain.³³

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[Table 2 near here]

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141 The factors satisfying veterinarians are generally similar to those motivating veterinary 142 students, *i.e.* in their initial choice of career path. The choice of a veterinary career is 143 made very early in life, an average age of 8.7 years in one French study, in which the 144 words 'animal', 'care' and 'passion' were thematically identified as most strongly associated with the veterinary role.³⁴ UK students rated the top attractions of the career 145 as working with animals, rewarding job, varied job, practical job, and fulfilling job³⁵; 146 147 similarly Austrian students ranked their major motivating factors as medical interest, love of animals, and desire to help/heal animals.²⁹ In a US survey new graduates and 148 149 students ranked their reasons for choosing the profession as (in descending order): 150 desire to work with and care for animals, interest in science and medicine, good stable 151 career with steady work, desire to help people, honor and respect accorded to the veterinarian, desire to work outdoors, and income.³⁰ With the obvious exception of the 152 153 central role of animals (and perhaps higher daily task variety, e.g. surgery), these factors 154 are also broadly similar to those motivating doctors and medical students. Medical 155 students cite the top determinants of career satisfaction as: being a good communicator 156 with patients, balanced life, involving patients in choices, professional or intellectual growth, and being in a career whose primary goal is service to humankind.³⁶ In studies of 157 158 hospital-based doctors, the greatest contributions to job satisfaction were good 159 relationships with patients, having professional status/esteem, and intellectual stimulation,³⁷ while the most important protective factor against burnout was favourable 160 social relations with colleagues and patients.³⁸ 161

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163 **The Eudaimonic Tradition**

Analysis of the above sources of satisfaction shows them to be aligned principally with meaningful purpose (helping animals and others) and self-improvement, rather than with extrinsic or material reward. While satisfaction or 'happiness' is usually defined in the hedonic sense (*i.e.* as positive emotion), it is increasingly compared with the ancient concept of *eudaimonia*, which can be traced to Aristotle's view that the highest human good is to realize one's true human potential or inner 'daimon'.³⁹ The eudaimonic 170 tradition focuses on living a life that is fulfilling and deeply satisfying, and is more 171 concerned with life content and process ('living well') rather than pleasurable outcomes.^{39,40} Thus 'eudaimonia', *i.e.* the well-being experienced as the byproduct of 172 173 living such a life, is difficult to define and has been variously synonymized as 174 psychological well-being (*c.f.* subjective well-being),⁴¹ self-validation,³³ 'authentic happiness',⁴² personal expressiveness,⁴³ meaningfulness,⁴⁴ guality of life,^{39,41} or 175 176 flourishing.^{45,46} While there is substantial overlap (and statistical correlation) between 177 hedonia and eudaimonia, it is possible to discern important areas of divergence. 178 Responses correlated positively with meaningfulness but negatively with happiness 179 include, for example, being a giver rather than a taker; thinking about past and future rather than the present; and (notably, in the veterinary context) perceived stress and 180 anxiety.⁴⁴ Eudaimonic well-being is also more stable and enduring than hedonic 181 happiness, and is more clearly evaluated in long-term perspectives.³³ 182

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184 Various models of eudaimonia have been elaborated, partly hampered by the confusion of correlated inputs, processes, and outcomes of well-being.⁴⁷ Ryff and colleagues 185 (1989) defined six dimensions of Psychological Well-Being (PWB): self-acceptance, 186 187 personal growth, relatedness, autonomy, relationships, environmental mastery, and purpose in life.^{41,48} This model has been challenged by Springer (2006) who argues that 188 189 four of the six sub-scales are virtually indistinguishable, and only autonomy and relatedness should stand as separate dimensions of PWB.⁴⁹ This brings it close to the 190 191 model advanced by Ryan and Deci on the basis of their Self-Determination Theory,⁵⁰ 192 which views eudaimonic living as the pursuit of intrinsically-oriented goals in order to 193 satisfy the basic needs of competence, relatedness and autonomy, which in turn 194 mediate well-being. In this model a happy person is one who has achieved what is worth 195 desiring, thus inferring reflection and evaluation against personal values or (internalized) societal ideals.³³ This also implies mindfulness, *i.e.* awareness of what is truly occurring 196 and its congruence with the desired state. This reflective/mindful endorsement of the 197 198 worthiness of one's volitional goals and actions constitutes much of what is defined as autonomy within Self-Determination Theory.⁵¹ 199

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Waterman and coworkers invoked a number of eudaimonic dimensions as the basis for their well-being measure: self-discovery, development of one's best potentials, sense of meaning and purpose, enjoyment of activities as personal expressive, investment of

effort in goal pursuit, and intense involvement in activities.³⁹ These last two dimensions 204 205 of effort and involvement parallel the engagement element of Seligman's original 'three roads' well-being model (positive emotions, engagement, meaning).⁴² In a recent 206 207 revision Seligman (2011) added two further elements: relationships (because 208 relationships are fundamental to human well-being), and accomplishment (since achievement can be pursued purely for its own sake).⁴⁵ This last dimension, of mastery 209 210 and striving to be better, brings to mind theories of needs for competence (Ryan & 211 Deci)⁵⁰ and *personal growth* (Ryff),⁴¹ and also the ideal of 'self-actualisation', the tip of Maslow's famous hierarchical pyramid of needs.⁵² Self-actualisation is a rather vague 212 213 concept, usually translated in the Western philosophy as fulfillment through attainment of 214 personally meaningful goals. Waterman similarly viewed 'personal expressiveness' as a 215 feeling derived from self-realization and fulfillment via development of one's skills. advancement of one's purpose in living, or both.⁴³ This is close to Boniwell's simplified 216 217 view of the "broad umbrella" of eudaimonia, which distils this rather fuzzy concept to two 218 central elements: personal growth, and transcendence – dedication or commitment transcending the personal for the sake of deeper meaning in life.²² 219

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221 Notwithstanding much theoretical vagueness around the constructs of both well-being⁴⁷ and eudaimonia.²² we contend that in the context of their professional work most 222 223 veterinarians would naturally recognize 'well-being' as being founded much more in 224 eudaimonia than hedonia. In doing so, they consciously invest much effort (and endure a 225 certain amount of stress), in search of meaning, fulfillment, and social connection, rather 226 than outright pleasure. This brings to mind Seligman's contention that " ... 'happiness' 227 and 'well-being' sometimes refer to feelings, but sometimes refer to activities in which 228 nothing at all is felt".⁴² Thus we contend that in the veterinary context, eudaimonia may 229 be the most useful definition or organising construct of work-related well-being, rather 230 than positive emotion or (hedonic) happiness.

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232 Job characteristics

Various models have been developed to assess the influence of job characteristics on
employee outcomes, including satisfaction and well-being. It can be argued that the job
of a veterinarian rates very favourably using such models, which show a recurrent
emphasis on eudaimonically-oriented job elements (*i.e.* autonomy, intrinsic motivation,
meaningfulness, social contact) thus implying a eudaimonic perspective. For example, of

Warr's³³ nine key workplace characteristics (all of which are associated with happiness 238 239 in the broader eudaimonic sense), veterinary work can theoretically be evaluated 240 favourably against at least six: opportunity for personal control (decision latitude). 241 opportunity for skill use *[including learning]*, externally generated goals *[challenges,* 242 problems to be solved], contact with others, variety, and valued social position [status 243 and meaningfulness]. On only three characteristics would veterinary work possibly be 244 evaluated negatively or neutrally: environmental clarity [unpredictability], physical 245 security [occupational hazards, noise], and perhaps (self-assessed) financial reward. It 246 also scores highly on the five dimensions of Hackman & Oldham's Job Diagnostic 247 Survey instrument: skill variety, task identity (start-to-finish involvement), task 248 significance, autonomy, and (perhaps less so) feedback; under this construct veterinary work is a 'broad' job with high 'motivating potential'.⁵³ 249 250 251 252 A MODEL OF THE EUDAIMONIC VETERINARIAN 253 254 [Figure 1 near here] 255 256 By combining sources of satisfaction with relevant models of work engagement and 257 eudaimonia, it is possible to propose a model of how eudaimonic well-being might be 258 achieved within a veterinary career, based primarily on Seligman's PERMA model of 259 well-being (positive emotion, engagement, relationships, meaning, accomplishment)⁴⁵ 260 (Figure 1). The notion of deriving broader well-being from varied challenges and the use of specialized skills, particularly surgery.²⁸ particularly invokes Seligman's⁴² concept of 261 262 engagement as being derived principally from Csikszentmihalyi's phenomenon of 'flow'.⁵⁴ Flow states occur when a task is sufficiently difficult but attainable, skills are 263 264 equal to the challenge, and all are aligned with intrinsically-oriented motivation. These 265 conditions facilitate a subjective experience of transcendence of self, of time stopping or 266 racing by, or being 'in the zone'. Since flow states are not necessarily pleasurable while 267 experienced but are related to longer-term well-being, these align more closely with eudaimonia than with hedonia.⁴⁷ Waterman found that for important activities, the 268 balance of high challenges and high skills was consistently associated with both flow 269 experiences, and the eudaimonic dimension of personal expressiveness.⁵⁵ The positive 270 271 clinical outcomes resulting from successfully meeting such challenges provide reward as

- accomplishment, both in the narrower (achievement) sense, and more broadly as
- 273 learning and personal growth. Mastenbroek's application of the mixed Job Demands-
- 274 Resources model to Dutch veterinarians found (in an endorsement of the 'self-
- actualization' concept) that the strongest predictors of work engagement were
- 276 opportunities for professional development, and high freedom to use their skills.²⁰
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278 Feelings of well-being derived from caring for others lie firmly in the eudaimonic tradition, 279 as highlighted by the general tendency for care-giving professions to be more prone to distress and emotional exhaustion (*i.e.* compassion fatigue).^{17,18,56} Nevertheless 280 evidence suggests the strong positive correlation between well-being and empathy is 281 bidirectional,⁵⁷ and that empathic concern for others increases life satisfaction, as has 282 283 been shown for veterinarian satisfaction with problem visit consultations.⁵⁸ Such feelings 284 are presumably mediated through sense of meaning and purpose in life, which is closely 285 correlated with psychological well-being. Some have suggested meaning in life may 286 largely mediate the association between eudaimonic conceptions of well-being, and the subjective *experience* of well-being.⁵⁹ Meaning is also a powerful factor in resilience, 287 including reduced risk of suicidality.^{60,61} Similarly, people who view their work as a *calling* 288 289 report significantly higher life and job satisfaction than those who describe it as merely a 290 *iob* or a *career*.⁶²

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292 For veterinarians, their care-giving role is split across both animals and humans, possibly 293 explaining why veterinarians have shown better job satisfaction than other emotionallyinvested, helping professions using the same survey instrument.⁵⁶ Surveys of 294 295 veterinarian satisfaction (Table 1) also suggest benefits from simply working with, and around, animals. While the research around pet ownership is somewhat ambiguous,⁶³ 296 297 interactions with animals are generally seen to be beneficial to physiological and mental 298 health.^{64,65} Interest in or love of animals seems deeply engrained in the psyche of many veterinarians, and contributes to the often very early conception of their desired career 299 300 path,³⁴ which likely remains a persistent source of intrinsic motivation and well-being (via 301 both *meaning* and *accomplishment*) well past initial attainment of this childhood dream. 302 Animal interactions are also beneficial through their role as 'social lubricants' or catalysts for positive human interaction,⁶⁵ and thus may play a central role in the well-being 303 304 derived from social connectedness via colleague and client relationships, which depends more on the quality rather than the quantity of interactions.³³ The central phenomenon of 305

306 the human-animal bond, and of animals as an interposed glue mediating social

- 307 connectedness, is understandably absent from standard well-being models but brings to
- 308 mind Heath's concept of "satisfaction ... from helping people through helping their
- 309 animals".^{13,p,52} Veterinary workplace teams are close-knit: Bartram found the [colleague]
- 310 relationships domain of a standard working conditions survey to be much higher in
- 311 veterinarians than the general population.⁶⁶
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313 Enabling Resources

314 Positive psychology research and Self-Determination Theory also predict important 315 enabling factors for well-being (Figure 1), equivalent to the resources side of the Job 316 Demands-Resources model. Autonomy within work settings is variously associated with 317 self-control, job discretion, participation in decision-making, responsibility, and of course 318 self-determination, and requires an appropriate balance between absence of close 319 supervision yet presence of support. It fulfills the basic psychological need for free will 320 and control of one's own behaviours as an expression of self, which in turn requires a degree of self-awareness and mindful evaluation of congruence with personal ideals.⁵¹ In 321 322 a study of New Zealand veterinarians, job discretion, variety, and control of work pace 323 were the factors associated most positively with well-being and negatively with anxiety 324 and depression; interestingly in this study involvement of other people in work was not related to job satisfaction or well-being.¹⁵ The central role of autonomy was also evident 325 326 in the job resources (decision latitude) and personal resources (proactive behavior and 327 self-efficacy) found to be most important in Mastenbroek's Dutch study.²¹ Seligman's 328 work further predicts that approaching tasks from the learnable perspective of optimism, and with full engagement of one's 'signature strengths', will maximize well-being 329 330 potential.^{42,45,47,67} Similarly experimental work has shown that conscious gratitude for the 'good things in life' induces persistent long-term increases in well-being.⁶⁸ 331

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334 NURTURING WORK-RELATED WELL-BEING

335 Since universities cannot directly influence the future work conditions of their students, it 336 is clear that the best opportunities for undergraduate intervention lie in fostering the 337 development of these enabling personal resources. This point was clearly highlighted by 338 Mastenbroek et al. (2014), who defined personal resources as "...aspects of the self that 339 are generally linked to resilience...", thus encompassing "...a feeling of being

340 appreciated and in control, as well as skills and attitudes that facilitate these feelings".^{20,p.145} The period of undergraduate-to-graduate transition represents a 341

342 particularly crucial time in the development of the professional self, as well as a time of

elevated mental health risk.^{4,69,70} In medicine this has been termed 'the professional

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344 formation', a vulnerable period of concurrent personal, moral, and professional

345 maturation.⁷¹ Thus it is particularly important to foster development of the personal

- 346 resources promoting resilience during this formative period.
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348 However, since well-being is necessarily reached via a personal journey of self-349 discovery, this destination itself cannot be *taught*. It is for example largely unknown 350 whether eudaimonic conceptions of well-being can be increased, or are instead stable trait-like elements of personality.⁵⁹ At least some elements of a eudaimonic approach 351 can be learned; for example optimism can be increased through learned explanatory 352 styles (*i.e.* cognitive behavioural techniques) that dispute pessimistic thinking.⁶⁷ But to a 353 354 large extent the aim in 'teaching' for future well-being and resilience (as indeed in all 355 education) must be to provide the optimal conditions for nurturing personal development 356 of enabling resources, which are likely to include the following:

357 Self-awareness – encouraging discovery of personal identity and the developing • professional self, such as through personality preference.⁷² signature 358 strengths,^{42,45} vulnerabilities (*e.g.* perfectionism),⁷³ personal values and principles, 359 360 and leadership styles. As the basis of emotional intelligence, self-awareness 361 closely aligns with the development of fundamental communication and 362 professional skills. In the medical context this has been described as facilitating 363 an "understanding that who they are as a person is central to the outcome of their work as physicians".^{71, p.313} 364

365 • **Personal congruence** – encouraging critical exploration, clarification, and 366 preservation of core values, sense of meaning, purpose, and mission or "calling"; 367 and foreshadowing the embedding of personal meaning in future veterinary work - "meaningful practice" - such as through writing and committing to personal 368 369 mission statements.⁷¹ The educational climate should allow that these are not 370 'trained away', but instead act as fundamental personal anchors during 371 navigation of training.

372 Reflective practice - encouraging habitual reflective practice, personalization 373 and sense-making of experiences and role-modelling, and mindful awareness

- and self-evaluation of progress against the desired state. Reflection is similarly
 crucial to the parallel development of veterinary professionalism.⁷⁴
- Autonomy and self-efficacy encouraging internal motivation, self determination, and self-efficacy; taking proactive responsibility for current and
 future states; setting and maintaining personal goals; and promoting personal
 growth by volitional challenge.^{20,75}
- Optimism and gratitude encouraging positive re-framing of attitudes and outlook, appreciative enquiry and positive affirmation, 'learned optimism',⁶⁷ and gratitude⁶⁸; conversely, promoting meta-cognitive approaches disputing negative thoughts and emotions. This might be underpinned by teaching of relevant positive psychology and well-being theory, essentially as summarized within this paper.
- 386

387 It is important to emphasize to students the dynamic nature of resilience; rather than 388 being an innate attribute, resilience should be presented as the outcome of a dynamic 389 equilibrium between contextual risk and protective factors.⁷⁶ or demands and resources.¹⁹ This frames resilient veterinary graduates as active agents who mindfully 390 391 employ strategies on both sides of this equilibrium to overcome adversity. It is also 392 important that schools provide an enabling culture with effective social support and mentoring, and a sense of belonging and shared mission.^{10,71} This may require 393 394 investment in faculty development, to ensure exposure to positive role-models, and counteract the detrimental effect of a negative 'hidden curriculum'.⁷¹ We should remind 395 396 both students and faculty that an emphasis on well-being is central to the education 397 mission of producing excellent clinicians; for example well-being is deeply linked to academic performance^{50,75} and empathy.⁵⁷ a key clinical skill in veterinary 398 communication⁵⁸ and a central characteristic of professionalism.^{57,71} 399

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402 CONCLUSION

Though we acknowledge the above account is (intentionally) rather rose-tinted, our intention here is to complement, rather than detract from, the important recent focus on prevention of mental distress, burnout, and suicide in the veterinary profession. We certainly do not intend to imply that veterinarians should persist in unhappy work situations in vain search for fulfillment. However, focus on mental health prevention should not counterproductively obscure the truth that most veterinarians find their work
experience more positive than negative, and more satisfying than stressful. Occupational
stress should not be presented as an intrinsic condition of the profession, but rather as a
potentially manageable risk.

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413 We contend that particularly at undergraduate level, the healthiest approach is to provide 414 a balanced account in correctly portraying a veterinary career as a potential source of 415 both stress and distress, but also of eudaimonic well-being and fulfillment. This reframes 416 their future work not as a stressful job demanding attention to preventive self-care, but 417 as a challenging and stimulating job full of 'ups and downs', commending attention to the 418 buffering positive psychology of engagement, personal growth, meaning, connectedness, 419 and self-actualization. Doing so allows us to provide an answer to the question of *why* to 420 pursue a veterinary career: because it will likely increase lifetime well-being, or – if we 421 invoke a broader eudaimonic use of the term – happiness.

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Table 1: Dichotomies illustrating a negative versus positive concept of veterinary work. Note theoretical individuals holding these polar work concepts could be performing *exactly the same job*, highlighting the subjectivity of work perceptions.

Veterinary work concept			
POSITIVE			
A calling			
Stimulating			
Energising, fulfilling			
Want to work			
Something I love to do			
Thriving			
Intrinsic motivation			
Optimistic			
Generates well-being			

Table 2: Published sources of work satisfaction for veterinarians, in descending order.

Bartram (2009) ²⁸	Figley & Roop (2006) ¹⁷	RCVS Survey (2006) ¹²	Shibly <i>et al.</i> (2014) ²⁹
300 veterinarians (UK)	200 veterinary practices (US)	9,671 veterinarians (UK)	55 veterinary school faculty/staff
			(Austria)
Coded free-response "three greatest	Top three "on-the-job satisfiers"	Coded free-response "three	What do you love about your job?
sources of pleasure and/or satisfaction"		best things about being in the	(5-pt Likert response)
		veterinary profession"	
Good clinical outcomes (39%)	Helping/healing animals (81%)	Variety (48%)	Interesting, varied, challenging job (4.7)
Relationships with colleagues (31%)	Thankful clients (69%)	Working with animals (33%)	Lifelong learning (4.2)
Intellectual challenge/learning (30%)	Working as a team (42%)	Challenge/using skills (33%)	Helping animals (4.2)
Client satisfaction (29%)	Using skills/learning new ones	Job satisfaction (32%)	Interaction with colleagues (4.1)
	(29%)		
Relationships with clients (27%)	Daily contact with animals (21%)	Clients (28%)	Training of students (3.8)
Improving animal health & welfare (16%)	Educating clients (17%)	Interest/enjoyment (17%)	Scientific studies (3.7)
Surgical work (14%)	Financial rewards (12%)	Status (14%)	Interaction with clients (3.2)
Working with animals (13%)		Autonomy (12%)	
Financial rewards (12%)		Colleagues (12%)	
Management (9%)		Career opportunities (11%)	
		Working outside (10%)	

Figure 1: A model of the positive contributions to eudaimonic well-being from veterinary work, aligned to the key mediating domains identified in positive psychology theory. Note the contribution of positive emotions (pleasure/hedonic happiness) has been excluded to make explicit the eudaimonic nature of the well-being model. The enabling resources which facilitate eudaimonic well-being *(shaded)* may represent fruitful targets for personal development in training undergraduate veterinarians for future well-being and resilience.

