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# **PROCEEDING**

## 2<sup>nd</sup> JAVA INTERNATIONAL NURSING CONFERENCE 2012

# "East Meets West on Holistic Nursing"

Prof. Soedharto Building, Diponegoro University Semarang, 6-7 November 2012

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PROCEEDING 2<sup>ND</sup> JAVA INTERNATIONAL NURSING CONFERENCE 2012

"EAST MEETS WEST IN HOLISTIC NURSING"

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# 2nd JAVA INTERNATIONAL NURSING CONFERENCE 2012 "East Meets West on Holistic Nursing"

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### **PPREFACE**

Nowadays, holistic health service has been developed in various parts of both western and eastern worlds and is regarded as a necessity by most public health services users. Attention to physical well-being of biological, psychological, social environmental aspects and belief of developing local knowledge proves to be accepted by society so as to restore the health status of individuals who are sick in a faster time. High demand of the community on holistic health care is a challenge for health providers to be able to continue to develop themselves in the search of quality service forms which are scientifically proven.

Nurses as one of the many health professionals who, in many times, stay close to clients should always develop themselves in order to provide optimal nursing care and keep up with development of technology and science of nursing. This is of course to meet the high demand of public on better and quality health care services. The logical consequence of the magnitude of people's demand for quality services is the nurses' opened insights to the progress of science and technology both in the field of health in general and nursing. To do so, complete and diverse rides and facilities are needed to be able to access the latest science emerging in the world of nursing.

The development of modern information technology increasingly facilitates nurses to access the latest science and technology that occurs in parts of both western and eastern world without having to move to a place where science was developed. However, exchange opinions about science and experience in the nursing field directly in a scientific forum is a very effective medium to share science and knowledge because it allows direct confirmation with the concerned researchers, practitioners, and other information resources. This can minimize the possibility of misinterpretation of one individual to another individual.

Answering the need of information as mentioned above, the Java International Nursing Conference 2012 (JINC 2012) is conceived as a form of a scientific forum that aims to bridge the exchange of science, knowledge and ideas related to the advancement of holistic nursing

which occurs in parts of the western and eastern world. It then can be developed together for the progress of nursing science which will certainly result in high quality nursing service to the community. The Java International Nursing Conference 2012 is the succession of the first similar conference organized in October 2012. The conference is opened to all participants from Indonesian and foreign countries that concern with the development of nursing and health care services.

**Organizing Committee** 

# <sup>2nd</sup> JAVA INTERNATIONAL NURSING CONFERENCE 2012 "East Meets West on Holistic Nursing"

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## A WELCOME SPEECH BY THE PROJECT MANAGER

Assalamu'alaikum warahmatullaahi wabarokaatuh

First of all, let's us thank God who has given us his blessings and also a great opportunity so that we can be here in good health to attend the 2<sup>nd</sup> Java International Nursing Conference 2012 held in Prof. Soedarto building of Diponegoro University, Semarang, Indonesia.

On behalf of the organizing committee, I would like to welcome all attendees who have been here this morning and give their valuable contribution towards the running of this event. The 2<sup>nd</sup> Java International Nursing Conference 2012 is proudly presented by School of Nursing, Faculty of Medicine, Diponegoro University in collaboration with School of Health Sciences of Muhammadiyah Gombong, Central Java, Indonesia.

This year conference is the succession of the 1<sup>st</sup> Java International Nursing Conference which was organized two years ago on October 2010. The last conference had been successful to play its significant role as a forum which gathered researchers and practitioners from local and international to share their knowledge, ideas, innovations, experiences and many others as well as to establish good networking. All those benefits showed that conference is one of the effective scientific forums to disseminate any advancement of science especially nursing.

We also hope that this year's conference is also successful to bridge the sharing of information and advancement of nursing among all attendees. 'East Meets West on Holistic Nursing' has been chosen as the theme of the conference with regards the current issues of nursing advances which view that efforts to improve human health should be done by considering all aspects holistically.

The view of the eastern and western countries towards holistic nursing service gives us clear idea that any nursing care provided to patients should pay attention to local cultures and wisdoms prevailing in the society. It is with an aim that nursing services we provide will be in line with the culture and faith of the community. By this year conference, we hope to be able to address the needs of nursing both for the eastern and the western so as to provide the best



service for the community. By the spirit togetherness, we believe that we can contribute to nursing development in the world.

The 2<sup>nd</sup> Java International Nursing Conference 2012 is attended by many participants from diverse cities, regions and islands from Indonesia and some countries abroad. The conference presents the speakers who are expert in their fields from Indonesia, Thailand, Japan and USA. We really appreciate and thank them for all their contributions.

This conference would be impossible without great support from Undip, Central Java and Semarang city government, participants, members of organizing committee, and all collaboration parties. And on this very special occasion, I would like to thank the Vice Governor of Central Java, the Rector of Diponegoro University, the Dean of Faculty of Medicine of Diponegoro University, the Head of Nursing School of Diponegoro University, all invited speakers, guests, and all participants both local and international for their great supports on the organization of this conference.

As the chairperson of this conference, I would also thank all members of the organizing committee who have worked so hard to seek for the best for the running of this conference. Personally I would apologize for any inconvenience that you may have along with the preparation of this conference. I hope this conference will develop our insights on advanced nursing sciences and practices and become a foundation for nursing development in the future.

Finally, on behalf of the organizing committee, I would like to request the Vice Governor of Central Java to officially open this conference. I wish you all a successful conference and very pleasant stay in Semarang, Central Java. Thank you very much.

Wassalamualaikum warahmatullaahi wabarakaatuh

Sincerely yours,

Meira Erawati, Ns.,S.Kep.,MSi.Med JINC 2012, the Project Manager





# COMMUNITY EMPOWERMENT AS FALLS PREVENTION STRATEGY FOR ELDERLY AGGREGATE AT RATUJAYA DISTRICT

Raden Siti Maryam, Junaiti Sahar, Astuti Yuni Nursasi Community Health Nursing Specialist

#### ABSTRACT

Background: Community empowerment is a community organizing process that started from identify problem, arrange of problem priority, searching and determine resources either in community or outside community. Purpose: Final target of scientific paper is to improve community empowerment to prevent fall at older people aggregate. Result: The result has proven that community empowerment was effective in service management and community nursing at older people aggregate to prevent fall with existence of various of successfullness attainments like knowledge improvement and skill in prevention fall, call rate improvement to Posbindu and forming elderly support group (Kelompok Peduli Lansia), existence of supervision on one's part district, and join partnership with private sector. Conclusion: Officer in public health center cooperated with Kader Posbindu is expected to continue monitoring older people with home-safety assessment. Moreover, health department should make a fixed procedure or a technical guideline for nurse about community nursing service pattern, which related to falls prevention at older people, in order to guarantee the continuity of various prevention efforts that have been conducted and integrated with RW Siaga program.

Keywords: Empowerment, Older People, Risk of Falls, Support Group

#### THE DESCRIPTION OF NURSES'S EXCELLENT SERVICES AT TUGUREJO HOSPITAL

Hendrik Kurniawan, Agus Santoso School of Nursing, Diponegoro University

#### ABSTRACT

Background: All hospital employees should applied service excellence for customers both internal and external customers/ public customers. The nurse service excellence is services of nursing characterized with high performance, professional, fast, clean, hospitality, keep patient confidential, more than the standard and done extra services to support patient cured and patient satisfactory. Purposes: The purpose of this research is to describe nurse service excellence in Tugurejo Hospital Semarang. Method: This research used quantitative method with observational descriptive. One hundred respondents in the inpatient room Tugurejo Hospital Semarang were recruited as research subject. Four themes were measured in this study which is service excellence, attitude, attention and action of nurses. Then, data was analyzed using frequency distribution. Results: The research result stated that the nurses who done a good service excellence was 90 percent and only 10 percent nurses who done poor service excellence. There were 96 percent nurses with good attitude and 4 percent nurses with poor attitude. There were 81 percent nurses with good attention and 19 percent nurses with poor attention. There were 81 percent nurses with good action and 19 percent nurses with poor attention. Almost nurses in Tugurejo hospital have performed a good service excellent.

**Keywords:** Service Excellence, Attitude, Attention and Action of Nurses.

