

**ABSTRAK**

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**Evaluasi Kinerja Sistem Informasi Manajemen di Balai Besar Kesehatan Paru Masyarakat Surakarta Berdasarkan Aspek Persepsi Pengguna  
xv + 104 halaman + 19 tabel + 3 gambar + 23 lampiran**

Sistem informasi rumah sakit (hospital information system /HIS) turut berkembang seiring dengan perkembangan teknologi informasi. Balai Besar Kesehatan Paru Masyarakat (BBKPM) Surakarta pada tahun 2013 telah mengaplikasikan SIMRS berbasis komputer, yang awalnya sistem pelaporannya masih manual.

Jenis penelitian ini adalah penelitian deskriptif evaluatif dengan pendekatan cross sectional, instrumen penelitian ini dengan menggunakan kuesioner. Metode evaluasi sistem informasi yang ada di BBKPM Surakarta adalah menggunakan metode PIECES yang dari *Performance, Information/Data, Economic, Control/Security, Efficiency, Service*.

Hasil penelitian ini adalah, persepsi pengguna berdasarkan aspek performance dikategorikan persepsi baik 47,5% dan persepsi kurang baik 52,5%, aspek informasi dikategorikan baik 50% dan kurang baik 50%, aspek ekonomi dikategorikan persepsi baik 60% dan persepsi kurang baik 40%, aspek kontrol dikategorikan persepsi baik 47,5% dan persepsi kurang baik 52,5%, serta aspek efisiensi dikategorikan persepsi baik 47,5% dan persepsi kurang baik 52,5%, kemudian aspek servis dikategorikan persepsi baik 60% dan persepsi kurang baik 40%.

Kesimpulan dalam penelitian ini bahwa persepsi pengguna berdasarkan aspek secara keseluruhan (aspek performance, informasi, ekonomi, kontrol, efisiensi, dan servis) yaitu dikategorikan baik 52,08% dan kurang baik 47,92%. Saran untuk Balai Besar Kesehatan Paru Masyarakat Surakarta adalah perlu adanya pembenahan dalam aspek performan dan kontrol serta melibatkan user dalam pengembangan sistem informasi. Pembenahan aspek efisiensi dan pelatihan menggunakan sistem informasi manajemen rumah sakit.

Kata Kunci : Kinerja, sistem informasi, persepsi pengguna, metode PIECES  
Pustaka : 27 (1994-2013)

**ABSTRACT**

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**Performance Evaluation of Management Information System at Council of Public Lung Health in Surakarta based upon Aspect of User's Perception**

**xv + 104 pages + 19 tables + 3 figures + 23 enclosures**

Hospital information system (HIS) developed together with information technology. Council of Public Lung Health in Surakarta in 2013 had applied HIS based on computer, previously done manually.

This was descriptive-evaluative study with cross sectional approach. Research instrument used a questionnaire. Evaluation method of information system available at Council of Public Lung Health in Surakarta was PIECES (Performance, Information/Data, Economic, Control/Security, Efficiency, and Service).

The results of this research showed that in terms of the aspect of performance, users had good perception (47.5%) and bad perception (52.5%); aspect of information, users had good perception (50%) and bad perception (50%); aspect of economic, users had good perception (60%) and bad perception (40%); aspect of control, users had good perception (47.5%) and bad perception (52.5%); aspect of efficiency, users had good perception (47.5%) and bad perception (52.5%); and for aspect of service, users had good perception (60%) and bad perception (40%).

In conclusion, users' perceptions of all measured aspects (performance, information, economic, control, efficiency, and service) were categorised as good (52.08%) and bad (47.92%). As suggestions, the Council needs to improve the aspects of performance and control that involves users in development of information system. In addition, improvement of efficiency aspect and training uses HIS.

**Key Words : Performance, Information System, Users' Perceptions, PIECES method**

**Bibliography : 27 (1994-2013)**