Catch 1201: A Legislative History and Content Analysis of the <u>DMCA Exemption Proceedings</u>

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Abstract

17 USC Section 1201(a)(1) prohibits circumventing a technological protection measure (TPM) that effectively controls access to a copyrighted work. In the name of mitigating the innocent casualties of this new ban, Congress constructed a triennial rulemaking, administered by the Register of Copyrights, to determine temporary exemptions. This paper considers the legislative history of this rulemaking, and it reports the results of a systematic content analysis of its 2000 and 2003 proceedings.

Inspired by the literature on political agendas, policymaking institutions, venue shifting, and theories of delegation, we conclude that the legislative motivations for Section 1201 were laundered through international treaties, obscuring the anticircumvention clause's domestic origins. Further, we conclude that the exemption proceeding is constructed not to protect noninfringing users, but to limit courts' ability to exonerate them via the traditional defenses to copyright infringement.

We then conduct a content analysis of the first two proceedings, conducted in 2000 and 2003. Exemption proponents generally interpret the law's intent in terms of policy goals such as fair use, whereas opponents see jurisdictional, procedural, and definitional obstacles to the granting of exemptions. The Register of Copyrights' interpretation of the law closely resembles that of opponents and, on more than one key point, she refers proponents back to Congress. We conclude that the Register has constructed a venue that is hostile to the interests of noninfringing

users; in light of congressional rhetoric to the contrary, this constructs a catch-22 for many who earnestly wish to engage in otherwise legal activities.

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I. Introduction

In the decade preceding widespread adoption of the Internet, copyright law was of limited interest to the general public; today, however, copyright debates have punctured "the bubble of public consciousness and become important global policy questions." As in the past, this upswing in copyright's visibility comes largely in the wake of a disruptive technology. While Napster played a vital role in bringing these issues to light, and the attending *MGM v. Grokster* decision has received much press, the Digital Millennium Copyright Act (DMCA) is more likely to have a profound, lasting impact on the development and use of copyrighted content and technology in the coming century. Thus far, it has been the most important of the few dozen amendments to the Copyright Act of 1976. The most important section is the ban on the circumvention of technological protection measures (TPMs) of digital content, embodied in Section 1201.

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¹ Siva Vaidhyanathan, *The State of Copyright Activism*, 9 FIRST MONDAY n. 4, \P 1 (April 2004), *at* http://firstmonday.org/issues/issue9_4/siva/index.html.

² See generally, Tom McCourt & Patrick Burkart, When Creators, Corporations and Consumers Collide: Napster and the Development of On-line music distribution, 25 MEDIA, CULTURE AND SOC'Y, 333, 333-350 (2003); see also, Matt Jackson, Using Technology to Circumvent the Law: The DMCA's Push to Privatize Copyright, 23 HASTINGS COMM. & ENT. L.J. 607, 609 (2001).

³ Metro-Goldwyn-Mayer Studios Inc. v. Grokster, Ltd., 125 S.Ct. 2764 (2005).

⁴ Digital Millennium Copyright Act, Pub. L. No. 105-304, 112 Stat 2860 (codified as amended in scattered sections of 17 U.S.C.) [hereinafter D.M.C.A.].

⁵ See David Nimmer, Puzzles of the Digital Millennium Copyright Act, 46 J. COPYRIGHT SOC'Y US 401, 402 (1999).

⁶ David Nimmer, A Riff on Fair Use in the Digital Millennium Copyright Act, 148 U. PA. L. REV. 673, 675 (2000). We acknowledge that the phrase "Digital Rights Management," or DRM, is more commonly used than is TPM. We are reluctant to embrace the term DRM, however, since it begs the question of whether copyright holders are protecting something to which they have a legal right of monopoly. We therefore embrace a less commonly used—but less loaded—term to embrace the same concept. An additional argument suggests that DRM controls far more than initial access and copying, but all manners of access, use, and purchase of cultural materials. See, e.g., Tarlton Gillespie, Copyright and Commerce: The DMCA, Trusted Systems, and the Stabilization of Distribution, 20 THE INFO. SOC'Y 239, 243-245 (2004) (discussing how the plans of DRM schemes such as "trusted" devices involve a total lockdown of all uses of media content). See also Julie Cohen, Copyright and the Jurisprudence of Self-Help, 13 BERKELEY

The statute enacts three separate anticircumvention bans. The basic ban prohibits circumventing a TPM to gain unauthorized access to copyrighted works. The other two bans are on trafficking in tools that effectuate the circumvention of a TPM that controls access to works or limits certain uses (e.g., copying). While there are statutory exemptions from one, two, or all three prohibitions, the traditional defenses to charges of infringement, including fair use, do not apply. Instead, the bill establishes a triennial assessment of the impact of the basic ban on the users of copyrighted works, giving the Librarian of Congress—upon the recommendations of the Register of Copyrights—the power to grant three-year exemptions to the basic ban. An assessment of the legislative origins and inner workings of this process is the focus of this paper.

To facilitate this determination, the Register conducts a rulemaking to consider whether any exemptions to the basic ban are appropriate and what those should be.¹⁴ This is a significant deviation from the previous role of Copyright Office rulings, which have historically considered only technical matters,¹⁵ leaving interpretation of issues such as fair use to the courts.¹⁶ An analysis of these hearings should help to illustrate the ways in which policy actors attempt to

TECH. L.J.1089 (1998) (discussing how copyright holders use technology to help themselves to more protection than traditional copyright law).

^{7 17} U.S.C. § 1201 (2000).

⁸ *Id.* § 1201(a)(1)(A).

⁹ *Id.* § 1201(a)(2).

¹⁰ *Id.* § 1201(b).

¹¹ *Id.* § 1201(e).

^{12 17} U.S.C. § 107 (2004).

^{13 17} U.S.C. § 1201(a)(1)(C) (2004).

¹⁴ *E.g.*, Exemption to Prohibition on Circumvention of Copyright Protection Systems for Access Control Technologies: Notice of Inquiry, 57 Fed. Reg. 63,578 (October 15, 2002). This hearing process only determines exemptions to the basic ban; the only exemptions to the two trafficking bans are permanently enshrouded in the statute, as discussed below.

¹⁵ Nimmer, supra note 6, at 697.

¹⁶ *Id.*, at 696.

shape the experience of law outside the traditional venues in which the copyright bargain has been negotiated in the past.¹⁷

In this paper, we review the legislative history of section 1201 generally and the triennial rulemaking procedure specifically. We conclude that the rulemaking is best conceptualized as a vehicle for reducing the role of the courts—and of fair use—in the digital millennium. We also report the results of a content analysis of the stakeholder input provided in response to the solicitations for testimony and initial rulings as well as the final rulings. While this rich data set could be examined from a number of vantage points, we focus our analysis on the lively debates regarding legislative intent and the rules of the game in this new venue. Due to the novelty of these proceedings, and the importance of these rules to the determination of policy outcomes, many of these issues are still up for debate. This content analysis further buttresses our reading of the legislative history: the rulemaking procedure does not appear to be an earnest attempt to provide meaningful relief to adversely affected noninfringing users.

In Part II, we combine the literatures on political agendas, policymaking institutions and venue shifting, and theories of delegation as a basis for examining the instant case. In Part III, we discuss the legislative history of section 1201 specifically. While at least two noted authors did so in advance of the first rulemaking, ¹⁸ we provide further detail on both the legislative history generally and the triennial rulemaking procedure specifically. In Part IV, we present the results of an empirical content analysis of written submissions, oral testimony, and the final rulings, focusing especially on discourse about the rules of the game; to our knowledge, nothing like this

¹⁷ JESSICA LITMAN, DIGITAL COPYRIGHT 57-63 (2001).

¹⁸ Nimmer, supra note 6, and Yochai Benkler, Free as the Air to Common Use: First Amendment Constraints on Enclosure of the Public Domain, N.Y.U. L. REV. 354, 415-426 (1999).

project has been published to date. ¹⁹ Finally, in Part V, we draw conclusions about the impact of this strategic venue shift on the public interests associated with fair use.

II. Policy Formation and Change

Frank Baumgartner and Bryan Jones have explored the ways in which public policy agendas have shifted over time in an attempt to understand the ways in which power and influence over the process has been exercised. They have paid particular attention the role that ideas and their articulations have played in the periodic rise and fall of support for policies and practices on the national agenda.²⁰

Among the insights we derived from their work is that the institutional structure of the policy process, not unlike the structure of the capitalist market, is shaped by the presence of monopoly power. While these "policy monopolies" are unstable, as a pluralist version of democratic theory would demand, understanding the ways in which these monopolies rise and

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¹⁹ The only study we have discovered that even takes the triennial rulemaking as its primary object of study is Woodrow Neal Hartzog, Falling on Deaf Ears: Is the "Fail-Safe" Triennial Exemption Provision in the Digital Millennium Copyright Act Effective In Protecting Fair Use?, 12 J. INTELL. PROP. L. 309 (2005). While Hartzog's reasoned analysis of the proceedings' inefficacy is fairly on-point, his article, like any first, leaves much to say on the subject. It provides little discussion of the political process that led to the triennial proceedings—a peculiar shift of venue that we discuss in moderate detail. By Hartzog's own admission, he does little to dissect the reasoning behind specific exemptions, and even less to dissect the reasoning behind specific denials of requests for exemptions. Id. at 329. We do so somewhat more fully while acknowledging that the 2003 Recommendation of the Register of Copyrights alone is 198 pages long. The starkest difference between his paper and ours, however, is the relative detail with which each discusses the written and oral testimony. Hartzog cites just 3 such documents. We conducted computer-aided searches of 466 documents, and we manually coded 110 of those; witness testimony made up the vast majority. By comparing and contrasting this testimony with the final rulings, we believe that our systematic investigation therefore offers unique insight into the hearings.

²⁰ See generally, Frank R. Baumgartner & Bryan D. Jones, Agendas and Instability in American Politics (1993).

fall in response to other changes in the socio-technical system²¹ is part of the challenge that Baumgartner and Jones help us to meet.

Among the most important insights that we have derived from this work is the fact that policy entrepreneurs tend to seek out alternative venues within the policy environment in which they believe that a competitive policy frame can be established as the basis for a swing in the direction of preferred policy alternatives. We believe that the same processes and strategic moves that Baumgartner and Jones observed with regard to a broad range of problems and sociotechnical systems can be observed with regard to the so-called "digital dilemma" of intellectual property, ²³ not least of all because of the unusual shift of venue from the Legislature and the courts to the Library of Congress.

A. Agendas

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A central goal of a policy management initiative is the establishment of a rank-ordered set of priorities or concerns. Setting the policy agenda is the equivalent of setting the terms of debate in ways that privilege one side and burden the other. The identification of the most important parties, institutions, or values at risk, or the benefits to be achieved is the first priority of a policy entrepreneur. A critical aspect of the struggle to establish the policy agenda is the characterization of interested parties or stakeholders. The list of stakeholders that have been

²¹ This is a reference to theoretical developments in the analysis of long-term social change derived from the insights of Joseph Schumpeter. *See* PASCHAL PRESTON, RESHAPING COMMUNICATIONS 124-132 (2001).

²² BAUMGARTNER & JONES, *supra* note 20, at 237-243. *See also* Hernan Galperin, *Beyond Interests, Ideas and Technology: An Institutional Approach to Communication and Information Policy*, 20 THE INFO. SOC'Y 159, 162-164 (2004) (discussing the conceptual framework of new institutionalist analysis and its applicability in the analysis of telecommunications and media governance), *and* Ian Hosein, *The Sources of Laws: Policy Dynamics in a Digital and Terrorized World*, 20 THE INFO. SOC'Y 187, 188 (2004) (discussing international policy dynamics). 23 COMMITTEE ON INTELLECTUAL PROPERTY RIGHTS AND THE EMERGING INFORMATION INFRASTRUCTURE, NATIONAL RESEARCH COUNCIL, THE DIGITAL DILEMMA: INTELLECTUAL PROPERTY IN THE INFORMATION AGE 318-321 (2000) [hereinafter DIGITAL DILEMMA].

identified as having common or competing interests in the outcome of contemporary debates about intellectual property in a digital age²⁴ is far more extensive than one might infer from the list of issues and concerns that have been discussed in Congress and the mainstream press.

It is important to distinguish between the interests and concerns of those we might identify as the "creators of intellectual property" and those whose wellbeing is tied up in its distribution and sale. There are also significant differences among those whom we might identify as users and their agents. The interests of the general public are rather poorly defined, and until quite recently, these interests were assumed to have been represented by the members of the academic community, librarians, or coalitions of consumer equipment manufacturers. Although the growth in the number of public interest organizations concerned with communications and information policies has been substantial, it has leveled off, rather than increased during the period of critical policy change we associate with the rise of the internet. What has changed, however, is the tendency of these organizations to be concerned more with economic aspects of policy than with traditional concerns about content and representation.

It is also important for strategic reasons to be able to characterize the interests of some stakeholders as being illegitimate, or as unworthy of serious consideration. Such an approach is common within policy debates where the interests of individuals are to be balanced against some constructions of "the common good."²⁸ Of course, it is not only the stakeholders and their

²⁴ DIGITAL DILEMMA, *supra* note 23, at 65-75.

²⁵ LITMAN, supra note 17, at 124.

²⁶ Milton Meuller, Christiane Page & Brenden Kuerbis, *Civil Society and the Shaping of Communication-Information Policy: Four Decades of Advocacy*, 20 INFO. Soc. 169, 177 (2004). 27 *Id.* at 183.

²⁸ Amaitai Etzioni, The Limits of Privacy, 4 (1999).

characterizations that determine the character of policy debates and their ultimate consequences; it also matters where these debates unfold.²⁹

B. Institutional Arrangements

Baumgartner and Jones suggest that policymakers not only attempt to frame issues and set the agendas for action, but they also seek to influence the selection of venues in which those issues will be debated.³⁰ Policy actors have an incentive to move policy debates to those arenas in which they can exercise a competitive advantage that they may have developed or can expect to acquire, perhaps with the assistance of emerging coalition of interested parties. Coalition members may engage actively in "venue shopping" as a matter of political strategy, or in response to altered conceptualization of the interests at stake.³¹

There is yet another strategy that may govern the emergence of policy venues in ways designed to hide exercise of power and influence. Policy laundering is a term that describes efforts by policy actors to have policy initiatives seen as exogenously determined, even as requirements imposed by powerful others. The United States and the United Kingdom are identified as policy actors that routinely push for the establishment of regulatory standards in international policy venues so that domestic policies can be brought into line with those policies "under the requirement of harmonization and the guise of multilateralism."

While members of the copyright industries have long exercised considerable power within the traditional domains of copyright policymaking,³³ the recent involvement of additional

²⁹ See, e.g., HERNAN GALPERIN, NEW TELEVISION, OLD POLITICS, at 251 (2004) (discussing the ways in which the structural features of policy environments shape the opportunities for the exercise of power).

³⁰ BAUMGARTNER & JONES, supra note 20, at 35.

³¹ See generally, Sarah Pralle, Venue Shopping, Political Strategy, and Policy Change: The Internationalization of Canadian Forest Advocacy. 23 JNL. Pub. Pol. 233-260 (2003). 32 Hosein, supra note 22 at 189.

³³LITMAn, supra note 17, at 138.

stakeholders, including consumers and their advocates, has led the industry to seek additional venues where their influence is also likely to be substantial.³⁴ The increasing significance of the international policy arena, including the World Intellectual Property Organization (WIPO), has increased the number and value of new policy venues that are available to advocates of strong copyright laws.³⁵ We discuss the relationship between these venues and the DMCA in further detail below.

C. Theories of Delegation

While it is difficult to determine precisely why a legislature may delegate responsibility to an agency, ³⁶ Hazlett and Spitzer offer a number of worthwhile theories. They include: "[d]elegation as an efficient and expert pursuit of the public interest," which trusts agencies to solve complex policy issues and future political developments. "Delegation as an aid to rent extraction" implies that politicians use regulation either as a tool to create rents or as a threat with which to extract rents (in the form of contributions). Further, delegation can assist in "solving the collective action problem in Congress." Congressional decision-making is inefficient, especially as a means of writing detailed legislation. Yet opting for the simpler route

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³⁴ *Id.* at 144. LITMAN suggests that the assignment of rulemaking responsibility to the "Librarian of Congress in consultation with the Copyright Office and the Commerce Department" would preserve both "Commerce and Judiciary Committee jurisdiction and the associated generous campaign contributions."

³⁵ See David Bach, The Double Punch of Law and Technology: Fighting Music Piracy or Remaking Copyright in a Digital Age? 6 Bus. &Pol., 18-22 (Article 3, Issue 2, 2004), at http://www.bepress.com/bap/vol6/iss2/art3 (discussing international venue shopping).
36 Mark A. Pollack, Learning from the Americanists (Again): Theory and Method in the Study of Delegation, 25 West European Politics, 1, 200-219 at 216 (January 2002).
37 Thomas W. Hazlett and Matthew L. Spitzer (2000) "Digital Television and the Quid Pro Quo", Business and Politics (Online Version): Vol. 2: No. 2, Article 2, at 135. Available at:

http://www.bepress.com/bap/vol2/iss2/art2 at 135

³⁸ Id. at 136.

³⁹ Id. at 136.

of delegation may lead to runaway agency policymaking.⁴⁰ One final reason for delegation is to facilitate "credit claiming and blame shirking."⁴¹ This most clearly comes into play when the interests of those who gain from the policy enacted via delegation are concentrated, but the interests of those who lose from the same policy are diffuse.

Hazlett & Spitzer illustrate credit claiming and blame shirking by using this theory to explain continued Congressional delegation of the power to regulate broadcasters to the FCC, even though the Commission is "universally held to have failed to deliver the positive side of the bargain with the public." Broadcasters have very clear, powerful, and concentrated interests in retaining a system that purports to extract broadcast programming with strong public service components, fails to extract it, and yet continues to deliver free monopoly licenses to broadcasters. Congress can therefore publicly flog the FCC for failing to do its job—shirking public blame—and yet quietly claim political credit with broadcasters who better understand Congress's role. If conducted to facilitate credit claiming and blame shirking, delegation is a homegrown means of effecting policy laundering; members of Congress can launder their choices through another government organ, hiding this from the broader public but cashing in goodwill with concentrated political interests.

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⁴⁰ DAVID EPSTEIN & SHARYN O'HALLORAN, DELEGATING POWERS: A TRANSACTION COST POLITICS APPROACH TO POLICY MAKING UNDER SEPARATE POWERS, 49 (1999).

⁴¹ Hazlett & Spitzer, supra note 37, at 140.

⁴² *Id.* at 141.

⁴³ *Id.* at 142.

III. The Path to Section 1201

The route to the final version of section 1201 is worth recounting because this history reveals a great deal about how we arrived at the final product. A great deal of the debate in the first two exemption proceedings revolves around legislative intent. One side insists that the proceedings are designed primarily to preserve any reasonably constructed fair use claims, while the other envisions them as, at best, a solution to a medium-specific worst-case scenario designed only to ameliorate the worst pay-per-use scenarios. It is only in understanding the political push behind the legislation generally, and the exemption proceeding specifically, that we can begin to make sense of the proceedings' inner workings.

In the first, briefest subsection, we discuss the internationalized push for reform by Patent Commissioner Bruce A. Lehman; this push demonstrates the interplay of venues and sets up the mechanics of the policy laundering that followed. Second, we detail the bill as originally proposed, including a somewhat fuller discussion of the three bans. Third, we examine the two House subcommittee hearings that followed; they speak loudly to the means by which Congress crafts copyright law. Fourth, we consider the evolving versions of section 1201. Finally, we discuss the legislative history of the triennial proceedings established to determine exemptions to the basic ban.

A. Lehman's (Shopping) Wish List

Shortly after President Clinton's inauguration, Commissioner Lehman began working to deliver as much legal control as possible over digital content to copyright holders. ⁴⁴ Yet resistance quickly grew in Congress, thanks largely to the lobbying effort of groups such as the Digital Future Coalition. ⁴⁵ During this time, Lehman was also trying to build international

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⁴⁴ LITMAN, *supra* note 17, at 90-91 (2000).

⁴⁵ *Id.* at 124-125.

support for a treaty that could leverage stricter copyright law into the rest of the world's law books ⁴⁶

The domestic legislation, however, was not moving. The commissioner, therefore, decided to attack the problem the other way around. He focused his attention on getting his agenda adopted by the WIPO member nations, reasoning that when the United States signed the treaty, Congress would be obliged to adopt implementing legislation...⁴⁷

In the end, even though the final language of the WIPO Copyright Treaty⁴⁸ (WCT) was much weaker than Lehman had hoped,⁴⁹ it contained a new anticircumvention provision that was "used as a basis for greatly enhanced copyright owner control." The Treaty requires that countries have "adequate legal protection and effective legal remedies against the circumvention of effective technological measures," but US law arguably met this standard. It was already illegal to circumvent TPMs if conducted as part of a copyright infringement, and manufacturers of "black box" devices that only served to circumvent TPMs had already been subjected to legal liability for facilitating infringement. The "Clinton Administration initially considered whether the WIPO Copyright Treaty might even be sent to the Senate for ratification 'clean' of implementing legislation." Instead, Congress used the Treaty as an excuse to implement a much more sweeping ban on circumvention. In short, Lehman and the bill's congressional supporters used WIPO to launder their own interests, running their political capital through the

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⁴⁶ *Id.* at 129.

⁴⁷ Id. at 129.

⁴⁸ WIPO Copyright Treaty, adopted by the Diplomatic Conference on Dec. 20, 1996, WIPO Doc. CRNR/DC/94 (Dec. 23, 1996).

⁴⁹ Litman, supra note 17, at 129.

⁵⁰ *Id.* at 131.

⁵¹ WIPO Copyright Treaty, *supra* note 48, art. 11.

⁵² Litman, supra note 17, at 131.

⁵³ Pamela Samuelson, *Intellectual Property and the Digital Economy: Why the Anti-Circumvention Regulations Need to Be Revised*, 14 Berkeley Tech. L.J. 519, 530 (1999).

bank of international credibility and treating the final bill as something required by international law.

B. Original Bill

Section 1201 implements three different bans. These three bans are the bulk of a much briefer section in the bill as introduced, and they find their way into the final version with only minor edits. The first ban (or the "basic ban") prohibits circumventing a TPM to gain unauthorized access to copyrighted works. "No person shall circumvent a technological protection measure that effectively controls access to a work protected under this title." For example, it is a violation of this provision to defeat a software installer's requirement for a unique serial number. While doing so for the purpose of infringing a copyright was already illegal, this clause bans it for any reason—even if one has misplaced the serial number for a legally purchased software package and intends to install it on just one computer. Even a librarian who wants only to preserve a decaying digital artifact is prohibiting from circumventing an access-controlling TPM to do so.

The second ban prohibits manufacturing, importing, and trafficking in tools that would assist one in the type of behavior prohibited by the basic ban. ⁵⁶ This ban (herein, the "access trafficking ban") prohibits computer-repair services from assisting a librarian in the above scenario, and it prohibits librarians from developing a technology to facilitate circumventions. The third ban (the "additional violations ban") prohibits trafficking in the tools to facilitate the circumvention of a TPM that protects *any* copyright holder's right, notably the exclusive right of

⁵⁴ H.R. 2281, 105th Cong. § 1201(a)(1) (1997). The final version, 17 U.S.C. § 1201(a)(1)(A) (2004), omits the word "protection."

⁵⁵ The final statute offers a potential defense, 17 U.S.C. § 1201(f) (2004), which permits reverse engineering to achieve interoperability between software programs.

⁵⁶ H.R. 2281, 105th Cong. § 1201(a)(2) (1997). The final version is codified 17 U.S.C. § 1201(a)(2) (2004).

reproduction.⁵⁷ An example of a technology that would violate this ban is a program that defeats a TPM that prevents the copying of some CDs; again, not even librarians can develop such a technology.

The difference between the two trafficking bans comes into play in the statutory exemptions—and in the circumventions that are not forbidden. Omitted from the statute is any ban on the circumvention of use control technologies, so long as those technologies are not "dual-purpose" in the sense of also controlling access. For instance, 1201 does not ban the act of circumventing the copy-controls on a legally purchased CD, which leaves such behavior in the realm of prior statutory and case law. We refer to this as the "noninfringing use" exemption because one can legally circumvent use control technologies to engage in noninfringing uses, including fair uses. Yet such noninfringing uses are still difficult to achieve for most users, as it remains illegal to develop, sell, or market the tools to facilitate such circumvention. Even those who have the technical expertise to circumvent cannot circumvent dual-purpose technologies; for instance, since the DVD Content Scrambling System (CSS) has been found to be an access control technology, ⁵⁸ one cannot circumvent CSS to make fair use of movie clips.

Other than these three bans, the original bill's section 1201 has little to say. In a section that was ultimately removed, it would have made the importation of circumvention-facilitating technologies "actionable under section 337 of the Tariff Act of 1930 (19 U.S.C. 1337)." The bill clarifies that it does not affect any of the "rights, remedies, limitations, or defenses to copyright infringement, including fair use, under this title." This "savings clause" makes it

⁵⁷ *Id.* at 1201(b)(1). The final version is codified 17 U.S.C. § 1201(b)(1) (2004).

⁵⁸ Universal Studios v. Reimerdes, 111 F. Supp. 2d 294 (2000).

⁵⁹ H.R. 2281, 105th Cong. § 1201(c) (1997).

⁶⁰ *Id.* at 1201(d).

through to the final version.⁶¹ The only statutory exemption in the bill is for "law enforcement and intelligence activities" by government agencies.⁶²

C. Congressional Hearings

In the two House Committee hearings to consider the legislation, the act's principal advocates engage in substantial policy laundering. Additionally, witnesses all but explicitly agree that the act was designed from the very beginning to benefit the copyright industries⁶³ (and, after substantial amendment, perhaps not to harm other industries too badly) at the public's expense. The policy developments revealed in these hearings illustrate that, while systems matter, people acting within those systems also matter.

1. Policy Laundering

As Litman notes, Commissioner Lehman and copyright owners were sorely disappointed with the final WCT's relative weaknesses, but they were determined to use the treaty's language as a platform for achieving significantly stronger copyright protections.⁶⁴ In House Judiciary subcommittee hearing,⁶⁵ no fewer than six witnesses insist that the bill must be adopted quickly in order to ensure the quick ratification and implementation of the treaty in other countries.⁶⁶

^{61 17} U.S.C. 8 1201(a)(1) (2004)

^{61 17} U.S.C. § 1201(c)(1) (2004).

⁶² H.R. 2281, 105th Cong. § 1201(3) (1997).

⁶³ The members of the copyright industries and the gross revenues reported by their individual sectors are identified in U.S. CONGRESS, CONGRESSIONAL BUDGET OFFICE, COPYRIGHT ISSUES IN DIGITAL MEDIA, at 4 (2004), *available at:* http://www.cba.gov/ftpdocs/57xx/doc5736/08-09Copyright.pdf.

⁶⁴ LITMAN, *supra* note 17, at 129-130.

⁶⁵ WIPO Copyright Treaties Implementation Act; and Online Copyright Liability Limitation Act, Hearing on H.R. 2281 and H.R. 2280 Before the Subcomm. on Courts and Intellectual Property of the House Comm. on the Judiciary, 105th Cong. (1997) [hereinafter Judiciary Hearing]. 66 Id. at 34 (statement of Hon. Bruce A. Lehman, Assist. Sec. and Comm'r of Patents and Trademarks, Patent and Trademark Office, Dept. of Commerce), 43 (statement of Hon. Marybeth Peters, Register of Copyrights, Copyright Office of the U.S.), 78 (statement of Jack Valenti, Pres. and C.E.O., Motion Picture Ass'n of Am.), 157 (statement of Allee Willis, songwriter, on behalf of Broadcast Music Inc.), 212 (statement of Gail Markels, General Counsel

Four more witnesses make the same argument in House Commerce subcommittee hearings.⁶⁷
Lehman in particular uses WIPO to justify a bill that clearly exceeds the treaties' requirements.

"The legislation ... is designed to permit us to adhere to these treaties and to exercise our appropriate leadership as the leading copyright producer in the world, in providing other countries with a model in about how they shall implement these treaties as well." While questioning Lehman, Rep. Rick Boucher asks if the US could meet its treaty obligations without banning technologies—whether the trafficking bans are unnecessary to meet the WIPO treaties.

Lehman dodges the question, and Boucher asks again:

Could we meet those requirements by adopting a conduct oriented approach as opposed to a device oriented approach?

MR. LEHMAN. In my personal view... the answer is yes. But in my personal view also that [*sic*] the value of the treaties would be reduced enormously, and we would be opening ourselves up to universal piracy of American products all over this planet.⁶⁹

Several representatives join Lehman in this laundering effort. In the Commerce Hearing, for instance, Rep. Bart Gordon insists, "once we pass something here, it has to go to the international community. ... They are really waiting for us to see what we are going to do. So whatever we do

and Sr. V.P., Interactive Digital Software Assn.), and 218 (statement of Michael K. Kirk, Exec. Director, Am. Intell. Prop. Law Ass'n).

⁶⁷ The WIPO Copyright Treaties Implementation Act, Hearing on H.R. 2281 Before the Subcommittee on Telecommunications, Trade, and Consumer Protection, 105th Cong. (1998) 43 (statements of Hillary B. Rosen, Pres. & C.E.O., Recording Industry Assn. of Am.), 50 (statement of George Vradenburg III, Sr. V.P. and General Counsel, America Online, Inc., on behalf of the Ad Hoc Copyright Coalition), 53 (statement of Steven J. Metalitz, Smith & Metalitz, L.L.P., on behalf of the Motion Picture Assn. of Am.), and 37 (prepared statement of Robert W. Holleyman II, Pres. and C.E.O., Business Software Alliance) [hereinafter Commerce Hearing].

⁶⁸ Judiciary Hearing, *supra* note 65, at 34 (statement of Hon. Bruce Lehman). 69 *Id.* at 62 (statement of Hon. Bruce Lehman).

is the ceiling, not the floor."⁷⁰ This statement implicitly acknowledges what Boucher made Lehman say explicitly: the treaty—the "floor"—does not require such strong bans. One opponent, Edward J. Black, the President of the Computer and Communications Industry Association (CCIA), inverts the same arguments:

[T]he administration's bill does not represent a compromise position. It was rejected ... in WIPO, and we believe that it is important that legislation implementing WIPO reflect what really happened in WIPO. That is important. It is a precedent to the rest of the world with regard to the protection of intellectual property not to have people try to twist and distort what was done.⁷¹

On both sides of the debate, then, stakeholders agree that the bill exceeds the treaty obligations and that the example we set will have international ramifications; the disagreement is whether that is for better or for worse. This is naked policy laundering. It is also a demonstration of especially effective venue shifting. Having failed at the original strategy of securing domestic legislation, the bill's allies devise a very effective solution: work an international venue for as strict a treaty as possible, and failing to achieve much there, push domestically in the name of international compliance. In other words, shift venues, obscure the relative failure there, launder one's interests through the bank of international credibility, and push again in the original venue.

2. Industrial Over Public Interest

⁷⁰ Commerce Hearing, *supra* note 67, at 8 (statement of Hon. Bart Gordon, Member, House Comm. on Commerce).

⁷¹ Judiciary Hearing, *supra* note 65, at 257 (statement of Edward J. Black, Pres., Computer and Communications Industry Ass'n).

⁷² While this is beyond our scope here, note that the cycle continues; Rep. Gordon in particular alludes to the premeditated strategy of interpreting the WIPO treaties through section 1201 in the push for strict anticircumvention statutes in other countries. Commerce Hearing, *supra* note 67, at 8.

In addition to this fairly explicit display of policy laundering, the path to section 1201 demonstrates Litman's observation that copyright law is developed primarily to benefit powerful vested interests. The Judiciary Hearing features 25 witnesses, and the Commerce Hearing features 12. In total, 9 represent media industries such as music (6), movies (2), and publishing (1). A total of 15 witnesses represent miscellaneous high-technology sectors; this includes TPM vendors (1), Internet Service Providers (1), webcasters (1), software firms (6), hardware manufacturers (1), and companies or associations in both software and hardware (5). Telecommunications (4) and higher education (5) are also represented, as are intellectual property attorneys (1). These stakeholders represent most of the categories of participants that we identify in the triennial rulemaking. One highly noteworthy exemption, however, is the general public: while ordinary consumers and unaffiliated advanced computer users represent the greatest single group of participants in the exemption proceedings, they have no direct say in the congressional hearings.

In contrast to 34 industry representatives, there are, at best, 3 government or civil society advocates of the public interest:⁷⁶ Patent Commissioner Bruce A. Lehman, ⁷⁷ Register of

⁷³ LITMAN, *supra* note 17, at 23.

⁷⁴ Judiciary Hearing, supra note 65, at iii.

⁷⁵ Commerce Hearing, supra note 67, at iii.

⁷⁶ Two witnesses in the Judiciary Hearing, *supra* note 65, who offer some voice to civil society interests are Earlham College President Douglas Bennett, at 240, and Computer and Communications Industry Association President Edward J. Black, at 256. Both are also speaking on behalf of the Digital Future Coalition, which includes civil society nonprofits. Yet Bennett and Black are there not purely out of selfless devotion to the public interest. Representing educators and computer manufacturers, respectively, each has a clear vested interest in keeping copyright law from becoming too cumbersome upon their industries. Each therefore has at least some incentive to make a deal with copyright owners featuring concessions that are specific to users such as computer engineers and librarians. While we impugn neither Bennett nor Black specifically, we note that these industries do receive concessions in the final legislation.

77 Judiciary Hearing, *supra* note 65, at 34 (statement of Hon. Bruce Lehman).

Copyrights Marybeth Peters,⁷⁸ and Director of the Electronic Privacy Information Center (EPIC) Marc Rotenberg.⁷⁹ Lehman enters WIPO negotiations hoping to bring home something akin to H.R. 2281, and having failed at that, he uses the WCT as a rhetorical vehicle for a much more sweeping bill.⁸⁰ Peters is comparatively neutral, a point we will return to later, but she provides little if any evaluation of the bill's ability to meet the public interest. Rotenberg, the only person who actually devotes his entire testimony to a consideration of the public interest, testifies exclusively on the need for privacy safeguards in the legislation.⁸¹

In addition to the witness list, the explicit compromise between telecomm and media interests makes clear that this bill is for these industries' benefit. Of 25 Judiciary witnesses, 18 testify partially or entirely on H.R. 2281; the other seven testify exclusively on H.R. 2180,⁸² the Online Copyright Liability Limitation Act. The latter bill limits the liability of those who transmit data across networks, especially internet service providers (ISPs), for copyright infringements until and unless they are notified of such infringement. Bundling these two acts together is something of a forced compromise. Telecommunications and some technology companies are willing to support H.R. 2281 in exchange for 2180's assurances that they will not be sued for their own behavior or that of their customers, ⁸³ and copyright interests are generally

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⁷⁸ *Id.* at 43 (statement of Hon. Marybeth Peters).

⁷⁹ Commerce Hearing, *supra* note 67, at 12 (statement of Marc Rotenberg, Director, Electronic Privacy and Information Center).

⁸⁰ See infra Part III.A.

⁸¹ Commerce Hearing, *supra* note 67, at 12 (statement of Marc Rotenberg).

⁸² H.R. 2180, 105th Cong. (1997). The essence of this bill is tacked on as Title II of H.R. 2281, 105th Cong. (1997).

⁸³ *E.g.*, Judiciary Hearing, *supra* note 65, at 83 (statement of Roy Neel, Pres., U.S. Telephone Ass'n) (arguing, in part, "You have to keep this liability issue coupled with the treaty implementation process, otherwise there is no incentive whatsoever for the content community to come to the table under your guidance and work out a solution here.").

more interested in prevention TPM circumvention.⁸⁴ Of the 18 who testify on H.R. 2281, 13 are clearly in favor of the bill (with occasional suggestions for minor amendments),⁸⁵ and only five offer opposition or insist on substantial amendments prior to passage.⁸⁶ Of the other seven, 5 testify on behalf of H.R. 2180,⁸⁷ and 2 witnesses representing copyright holders⁸⁸ oppose it. Nobody gets exactly what she wants, but taken together, the bill gives two major industries that which they desire most strongly.

In their Commerce Hearing testimony, several witnesses allude to or explicitly state that the legislative compromises thus far represent the tradeoff between still further industries' interests. Several witnesses prefer the Senate's amended bill, ⁸⁹ which incorporates an exemption to protect the right to reverse-engineer software programs. ⁹⁰ Chris Byrne insists that the House

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⁸⁴ *E.g.*, *id* at 129 (statement of Lawrence Kenswil, Exec. V.P., Universal Music Group) ("If this committee concludes that [H.R. 2180] is necessary, I urge you to include incentives to ensure that those who link consumers to our music support copy control technology.") 85 *Id.* at 34 (statement of Hon. Bruce Lehman), 43 (statement of Hon. Marybeth Peters), 68 (statement of Robert W. Holleyman II), 78 (statement of Jack Valenti, Pres. & C.E.O., Motion Picture Ass'n of Am.), 156 (statement of Allee Willis), 167 (statement of John Bettis, songwriter, on behalf of Am. Society of Composers, Authors and Publishers), 198 (statement of Johnny Cash, vocal artist), 200 (statement of Hilary B. Rosen, Pres. and C.E.O., Recording Industry Assoc. of Am.), 204 (statement of Allan R. Adler, V.P. for Legal and Gov't Affairs, Ass'n of Am. Publishers), 212 (statement of Gail Markels, General Counsel and Sr. V.P., Interactive Digital Software Ass'n), 218 (statement of Michael K. Kirk), 224 (statement of Thomas Ryan, C.E.O., SciTech Software), 271 (statement of Mark S. Belinsky, V.P., Copy Protection Group, Macrovision Corp.),

⁸⁶ *Id.* at 64 (statement of M.R.C. Greenwood, Chancellor, Univ. of Cal. Santa Cruz), 240 (statement of Douglas Bennett), 249 (statement of Christopher Byrne, Dir. of Intell. Prop., Silicon Graphics), 256 (statement of Edward J. Black), and 266 (statement of Gary J. Shapiro, Pres., Consumer Electronics Manufacturers Ass'n.)

⁸⁷ *Id.* at 82 (statement of Roy Neel, Pres. & C.E.O, U.S. Telephone Ass'n), 113 (statement of Tushar Patel, V.P. and Managing Director, US WEB), 122 (statement of Marc Jacobsen, V.P. and General Counsel, Prodigy Svcs. Inc.), 148 (Statement of Robert L. Oakley, Prof. of Law, Georgetown Univ. Law Ctr.), and 172 (statement of Ronald G. Dunn, Pres., Information Industry Ass'n).

⁸⁸ *Id.* at 116 (statement of Ken Wasch, Pres., Software Publishers Ass'n) and 128 (statement of Lawrence Kenswil, Exec. V.P., Bus. and Legal Affairs, Universal Music Group).

 $^{89\;}S.\;2037,\,105 th\;Cong.\;(1998).\;\textit{See also}\;S.\;\textit{Rep.}\;No.\;105\text{-}190\;(1998).$

^{90 § 1201(}g), S. REP. No. 105-190, at 88.

adopt the amendments incorporated into the Senate version⁹¹ so that information technology companies can "keep the lawyers out of the R&D labs." Walter H. Hinton commends the Senate bill's "compromise position on reverse engineering that CCIA negotiated with the Business Software Alliance. ... This represents a fair and balanced solution that required long hours of intense negotiations." George Vradenburg III also heaps praise upon the Senate compromise, which incorporates limitations on internet service providers' liability that are similar to those found in H.R. 2180.94 "The product of 2 years of effort and conversations between the copyright community on the one hand and the Internet community on the other, it is in fact a delicate balance of what are strongly contending forces, but nevertheless, now cooperative forces in how to build out the Internet." These statements support Litman's observation that industry players hash out copyright legislation among themselves; they even suggest that, since the negotiations are largely done, Congress just has to sign on the dotted line.

3. Policy Actors

The behavior of almost all of these witnesses is fully predictable. Educators, ISPs, and non-software technology firms want less liability for copyright infringement; software and media interests want more. A few political actors, however, can make a significant difference. Three are worth noting: Lehman, Peters, and Boucher. Commissioner Lehman is a powerful ally for those who support H.R. 2281; we have already discussed his international push for the bill.

Representative Boucher is among the original bill's most vocal opponents, and as the only member of both subcommittees, he is uniquely placed to lodge that opposition. In the

⁹¹ Commerce Hearing, supra note 67, at 34 (prepared statement of Chris Byrne).

⁹² *Id.* at 31 (statement of Chris Byrne).

⁹³ *Id.* at 49 (statement of Walter H. Hinton, V.P., Strategy and Marketing Enterprise Operations, Storage Technology Corp., on behalf of the Computer and Communications Industry Ass'n). 94 *See* S.Rep. No. 105-190 (1998), at 78.

⁹⁵ Id. at 50 (statement of George Vradenburg III).

Judiciary Hearing, Subcommittee Chairman Coble, who sponsored the bill, ⁹⁶ attempts at the beginning of each day to minimize the number of opening statements; in both instances, Boucher insists on beginning each day's proceedings with an opening statement that raises serious doubts about the bill. ⁹⁷ In his statement to begin the second day, Boucher insists that the WIPO treaties do not require the bill's trafficking bans, and he expresses concerns that the bill will chill the development of new technologies and the exercise of fair use. ⁹⁸ Boucher's most remarkable maneuver, however, is the introduction of a competing bill, H.R. 3048, ⁹⁹ which draws 53 cosponsors. This bill's anticircumvention provision reads as follows:

No person, for the purpose of facilitating or engaging in an act of infringement, shall engage in conduct so as knowingly to remove, deactivate or otherwise circumvent the application or operation of any effective technological measure used by a copyright owner to preclude or limit reproduction of a work or a portion thereof. As used in this subsection, the term 'conduct' does not include manufacturing, importing or distributing a device or a computer program.¹⁰⁰

This alternative ties the basic ban to copyright infringement, and it explicitly precludes any ban on trafficking in circumvention devices. While the final language of H.R. 2281 changes little in this direction, Boucher's alternative gives significant rhetorical leverage to those who oppose 2281's sweeping language. We believe this facilitates the addition of several statutory exemptions and the triennial rulemaking process.

⁹⁶ H.R. 2281, 105th Cong. (1998).

⁹⁷ *Judiciary Hearing*, *supra* note 65, at 27, 191 (statements of Hon. Rick Boucher, Member, House Comm. on Judiciary).

⁹⁸ Id. at 192.

⁹⁹ H.R. 3048, 105th Cong. (1997).

¹⁰⁰ *Id.* at §1201(a).

¹⁰¹ *E.g.*, Commerce Hearing, *supra* note 67, at 46 (statement of Walter H. Hinton) ("First, I would like to take the opportunity to express my appreciation to Congressman Rick Boucher

In addition to Lehman and Boucher, we consider one final policy actor: Register of Copyrights Marybeth Peters. Peters' congressional testimony is of particular value in understanding the triennial proceedings that she eventually comes to administer. In her testimony, Peters hints at the degree to which she does not speak for the public. Litman notes that this is, in principle, her job. "Unfortunately, the Copyright Office has tended to view copyright owners as its real constituency, and has spent the past ten years moving firmly into the content industry's pocket. ... [T]he Register has routinely given positions advanced by the content industry her enthusiastic endorsement." On the whole, Peters' testimony meets this general prediction. Her position on the bill is very supportive. "The Copyright Office urges prompt ratification of these treaties, and supports H.R. 2281 generally. In our view the bill fully and adequately implements the obligations of the treaties, without amending the law in areas where a change is not required for implementation."

Despite this general enthusiasm, she is less of an unabashed cheerleader than Lehman. She testifies that her office's overall support "does not mean that we see the language of these provisions as perfect. ... The anti-circumvention provision in particular has raised concerns as to its scope and impact, and may need further refinement. On this and other issues we remain willing to assist the Committee." Peters also provides an in-depth discussion of common concerns with the bill. While insisting that the bans on circumvention technologies are necessary for the bill to be effective, she clearly states that they are not *per se* required by the WCT and that she would be happy to offer guidance on how to reduce the statute's potential impact on

who, along with Congressman Tom Campbell, had the vision to introduce H.R. 3048 as an alternative to H.R. 2281. The Boucher bill represents a thoughtful and intelligent approach..."). 102 LITMAN, *supra* note 17, at 74.

¹⁰³ *Judiciary Hearing, supra* note 65, at 43 (statement of Hon. Marybeth Peters). 104 *Id.* at 44.

socially desirable products. 105 She also provides an in-depth discussion of the bill's "potential impact on fair use interests." 106

Cautious tone aside, however, Peters clearly uses her position to support the bill as written. In her written statement, she offers two reasons that the bill adequately preserves fair use. "First, it ... does not contain a prohibition against individual acts of circumvention of use-controlling TPMs. "Section 1201 has therefore been analogized to the equivalent of a law against breaking and entering. Under existing law, it is not permissible to break into a locked room in order to make fair use of a manuscript kept inside." ¹⁰⁸ Yet Peters acknowledges that the bill may foster business models predicated on forcing customers through access controls in order to make any uses, denying them the capacity to make fair uses, and distributing certain works only in encrypted electronic formats. ¹⁰⁹ She admits that the law may place technologies that facilitate noninfringing uses beyond the reach of ordinary citizens. ¹¹⁰ Rather than pushing to amend the current bill to avoid these possibilities, Peters seems willing to accept the risk that market developments will obviate fair use because future legislatures can amend the bill later. ¹¹¹

Second, she argues that the bill preserves fair use because "it contains a savings clause that explicitly preserves fair use and other exemptions to rights in the Copyright Act." While

¹⁰⁵ *Judiciary Hearing, supra* note 65, at 48-49 (prepared statement of Hon. Marybeth Peters). 106 *Id.* at 48.

¹⁰⁷ *Id*. at 49.

¹⁰⁸ *Id.* at 49. This last point is not necessarily true. To our knowledge, there are few if any laws against breaking into a room *per se*. If one has legally purchased the lock, the room, and the manuscript, breaking into the room would be perfectly legal—the objections of MasterLock notwithstanding. Yet if one buys a Region 1 DVD player and a Region 2 DVD that is unavailable in Region 1 format, it is illegal to tamper with the player in an effort to get it to access the contents of the DVD. On this count, at least, section 1201 gives copyright holders rights that supercede ownership rights in physical property.

¹⁰⁹ Id. at 49.

¹¹⁰ *Id*. at 49.

¹¹¹ See id. at 50.

¹¹² *Id*. at 49.

this clause¹¹³ "may eliminate the possibility of an unclean hands-type argument in an infringement case,"¹¹⁴ this provides no defense against charges of illegal circumvention:

[T]he clause does not establish fair use as a defense to the violation of section 1201 in itself. ... While the clause might be read by a court as a signal to extend the concept of fair use as a judge-made defense, it does not provide clear legislative authority to do so. 115

To imply that the bill does no harm to fair use interests because of the savings clause, even though fair use is no defense for violating section 1201, is disingenuous at best. Further, Peters discusses a possible judicial construction to the contrary in such a way as to reduce that possibility and alert the bill's advocates to such unintended consequences. Peters' congressional testimony provides additional support for Litman's observation that the copyright office is very friendly to the copyright industries.

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^{113 17} U.S.C. § 1201(c)(1) (2004). ("Nothing in this section shall affect rights, remedies, limitations, or defenses to copyright infringement, including fair use, under this title.") 114 *Judiciary Hearing, supra* note 65, at 50 (statement of Hon. Marybeth Peters) (As examples of "unclean hands" cases, Peters offers, "*Harper & Row, Publishers v. Nation Enters.*, 471 U.S. 539, 563 (1985) (weighing in the fair use balance the bad faith of the defendant in gaining unauthorized access to the plaintiff's work) and *Atari Games Corp. v. Nintendo*, 975 F.2d 832, 843 (Fed. Cir. 1992).").

D. Adding the Triennial Proceedings

To some, the recurring procedure to determine exemptions may appear to be intended as an equitable solution to the harms to noninfringing uses created by TPMs. We strongly disagree. The appearance and evolution of the statutory provision for the hearings, as well as the reasoning behind each maneuver, help illustrate that most members of Congress were far more concerned with protecting the interests of copyright holders than with protecting fair use in the digital millennium.

1. Commerce Version

As the bill worked its way through Congress, each committee left enough of a mark until the final array of statutory bans and exemptions was erratic, irrational, and confusing. While the full tale of the bill's passage is worth telling, that is not our mission here. The most remarkable amendment to the original legislation—and the object of our study—is the appearance of a recurring administrative proceeding to determine exemptions to the basic ban. This first appears in the House Commerce Committee version of the bill:

- (B) During the 2-year period described in subparagraph (A), and in each succeeding 2-year period, the Secretary of Commerce, in consultation with the Assistant Secretary of Commerce for Communications and Information, the Commissioner of Patents and Trademarks, and the Register of Copyrights, shall conduct a rulemaking on the record to determine whether users of copyrighted works have been, or are likely to be in the succeeding 2-year period, adversely affected by the implementation of [access-controlling TPMs] in their ability to make lawful uses ... of copyrighted works. In conducting such rulemaking, the Secretary shall examine—
- (i) the availability for use of copyrighted works;

¹¹⁶ See Nimmer, supra note 6, at 675.

- (ii) the availability for use of works for archival, preservation, and educational purposes;
- (iii) the impact of the application of technological protection measures to copyrighted works on criticism, comment, news reporting, teaching, scholarship, or research;
- (iv) the effect of circumvention of technological protection measures on the market for or value of copyrighted works; and
- (v) such other factors as the Secretary, in consultation with the Assistant Secretary of Commerce for Communications and Information, the Commissioner of Patents and Trademarks, and the Register of Copyrights, considers appropriate.¹¹⁷

Based on this rulemaking, subparagraph (C) dictates, the Secretary determines the "particular class[es] of works" for which "lawful uses have been, or are likely to be, adversely affected" and waives the basic ban's applicability to those classes "for the ensuing 2-year period." ¹¹⁸

This provision is noteworthy on several counts. First, it gives control of the proceedings to the Secretary of Commerce, who is not particularly knowledgeable about copyright law. We take this to be a patent example of delegation as an aid to rent seeking. Second, the rulemaking asks the Secretary to balance the competing interests at stake—including especially access to noninfringing uses such as criticism and scholarship and the effect of circumvention on the market value of TPM-protected works. Third, the statute gives tremendous leeway to the Secretary in determining the rules and procedures for the hearing, even granting a license to consider whatever factors she deems appropriate in weighing proposed exemptions. This implies either a deep trust of the Secretary or a significant obstacle to collective action in the Committee.¹¹⁹

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¹¹⁷ H.REP. No. 105-551, Pt. 2, at 2-3 (1998).

¹¹⁸ *Id*. at 3.

¹¹⁹ The final committee report does offer some further guidance on the rulemaking, discussed below. *See infra* Part III.D.2.

Fourth, despite the broad leeway in determining exemptions from the basic ban, it specifically precludes the Secretary from examining either trafficking ban. If the trafficking bans are effective and circumvention devices are unavailable, exemptions are effectively useless for those without the technical skill to circumvent TPMs.

Fifth, it more or less ties exemptions to specific classes of works rather than specific users or uses. ¹²⁰ As Nimmer explains:

If users of physics textbooks or listeners to Baroque concerti, for example, find themselves constricted in the new Internet environment, then some relief will lie. If, on the other hand, the only problem shared by numerous disgruntled users is that each is having trouble accessing copyrighted works, albeit of different genres, no relief is warranted.¹²¹

This class-based relief fits poorly with several important, longstanding statutory exemptions to copyright that are based largely on the user or intended use. 122

Finally, the proceedings grant an unusual power to an administrative agency. Exemptions to copyright law are generally adjudicated *post hoc* in federal courts. Agency rulings on copyright law have historically considered only technical matters, ¹²³ and the Copyright Office, which reports to Congress, is historically granted jurisdiction. Despite vague resemblance to the

¹²⁰ While the statute is regrettably ambiguous on this point, we believe it is most reasonably read as containing a clear and substantial shift from the use- or user-based statutory exemptions that are the norm in copyright law.

¹²¹ Nimmer, supra note 6, at 695.

¹²² *E.g.* 17 U.S.C. § 107 (permitting the fair use of any copyrighted work "for purposes such as criticism, comment, news reporting, teaching ..., scholarship, or research"), 17 U.S.C. § 108 (granting librarians and archivists the right to make copies of any type of materials under certain circumstances), and 17 U.S.C. § 110 (permitting the use of any copyrighted materials in teaching under certain circumstances).

¹²³ Nimmer, *supra* note 6, at 696-698.

four-factor fair use test, ¹²⁴ the bill reclaims territory from longstanding judicial delegations, turns *post hoc* tradition around, and asks the Secretary to make exemptions prospectively. In light of judicial willingness to recognize exceptions to copyright such as fair use, ¹²⁵ this venue shift is troubling for the defenders of noninfringing uses.

The move to an administrative hearing is another example of how "the anti-circumvention provisions ... prevent courts from engaging in fair use analysis. Indeed, as technology becomes the primary means of protecting content, courts (and the constitutional limits on copyright) are removed entirely."¹²⁶ For those who support increasingly strong copyright legislation, federal judges are untrustworthy agents, and federal court is an unsafe venue. Drawing on Epstein and O'Halloran, ¹²⁷ these interests would likely describe federal judges as runaway agencies. In contrast, if Lehman's congressional testimony is any indicator of the views of the Department of Commerce, this new venue will be very cozy for copyright holders and a serious threat to the ability of users to circumvent TPMs for noninfringing uses.

2. Commerce Committee's Reasoning

In its final report, ¹²⁸ the House Committee on Commerce offers a reasonably detailed rationale for its decision to insert a regular review of the basic ban. Due to digital media technology, especially the internet, the public has enjoyed dramatically increased access to a dizzying amount and variety of copyrighted materials:

Still, the Committee is concerned that marketplace realities may someday dictate a different outcome, resulting in less access, rather than more, to copyrighted materials that

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^{124 17} U.S.C. § 107.

¹²⁵ *Id. See, e.g.*, Sony Corp. of Amica v. Universal City Studios, Inc., 464 U.S. 417 (1984), Campbell v. Acuff-Rose Music, Inc., 510 U.S. 569 (1994), and Sega Enterprises Ltd. v. Accolade, Inc., 977 F.2d 1510 (9th Cir. 1992).

¹²⁶ Jackson, supra note 2, at 639.

¹²⁷ Epstein & O'Halloran, supra note 40.

¹²⁸ H.R. REP. No. 105-551, pt. 2 (1998).

are important to education, scholarship, and other socially vital endeavors. This result could flow from a confluence of factors, including the elimination of print or other hard-copy versions, the permanent encryption of all electronic copies, and the adoption of business models that depend upon restricting distribution and availability, rather than upon maximizing it. ... Given the threat of a diminution of otherwise lawful access to works and information, the Committee on Commerce believes that a "fail-safe" mechanism is required. 129

The above paragraph contains several noteworthy examples of flawed reasoning. First, the Committee acknowledges that the pre-DMCA status quo has produced an explosion of access to digitized materials. This hardly provides a compelling imperative to provide strong legal protections for TPMs. Second, the major marketplace development the Committee seeks to avoid comes not from uninhibited access to materials secured only by TPMs, but from monopolistic marketplace strategies enabled by the categorical ban on circumvention. The worst-case scenario results from the legislative "solution." Third and finally, the Committee claims to have devised a "fail-safe," but the legislation deliberately eliminates the usual fail-safe: judicial oversight, including the capacity for *post hoc* corrections of would-be miscarriages of justice. In sum, the reasoning behind this new proceeding belies the poorly articulated justifications for the strong ban it leaves in place. The new law may do awful things, the Committee acknowledges, but they allow a minor amendment at best.

The Committee report also provides more guidance regarding the rulemaking than does the proposed statutory text. The report details:

[T]he rulemaking proceeding should focus on distinct, verifiable and measurable impacts; should not be based upon de minimis impacts; and will solicit input to consider a broad

range of evidence of past or likely adverse impacts. The criteria listed in subparagraph (B) are illustrative of the questions that the rulemaking proceeding should ask. In each case, the focus must remain on whether the implementation of technological protection measures (such as encryption or scrambling) has caused adverse impact on the ability of users to make lawful uses. ... In conducting the rulemaking proceeding, the Secretary must consult closely with the National Telecommunications and Information Administration, as well as with the Patent and Trademark Office and the Register of Copyrights.¹³⁰

While this clearly places the burden of proof on those who propose exemptions, it does not represent that burden as particularly high:

If the rulemaking has produced insufficient evidence to determine whether there have been adverse impacts with respect to particular classes of copyrighted materials, the circumvention prohibition should go into effect with respect to those classes. Only in categories as to which the Secretary finds that adverse impacts have occurred, or that such impacts are likely to occur within the next two years, should he or she waive the applicability of the regulations for the next two years. ¹³¹

This language focuses on the positive existence of such a burden of proof. Yet it implies that sufficient evidence to demonstrate adverse impacts will lead to an exemption. The statute counterbalances this with factors such as "the effect of circumvention of technological protection measures on the market for or value of copyrighted works," but nowhere does the Committee or the statute imply that the burden for proving adverse effect is particularly high or difficult to

meet.

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130 Id. at 37.

131 *Id.* at 38.

132 *Id.* at 2.

Even so, not every member of the Committee finds this amendment adequate. In an addendum to the report, ¹³³ Representatives Scott Klug and Rick Boucher commend the value of the amendments but express sincere reservations about the bill that remains. They attempt to rereframe the debate, drawing on constitutional and judicial language that demands a limited copyright targeted more toward social benefit than private rent seeking. ¹³⁴ Yet their tale of attempting to implement a fair use defense, a potential legal shield for those charged with violating the basic ban, is one of heart-wrenching defeat:

For reasons not clear to us, and despite the WIPO Treaty language "recognizing the need to maintain a balance between the rights of authors and the larger public interest, particularly education, research and access to information [...]" our proposal was met with strenuous objection. It continued to be criticized even after it had been redrafted, and extensively tailored, in response to the myriad of piracy concerns that were raised. 135

The rulemaking proceeding, a "compromise amendment" by Klug, offers no such "applicability of traditional copyright limitations and defenses" to charges of circumvention. ¹³⁶ Unable to secure such an amendment, a hope embodied in H.R. 3048, Klug and Boucher settle for "[d]elegating authority to develop anti-circumvention regulations to the Secretary of Commerce [as] a means to eliminate the stalemate that existed." The idea for delegating rulemaking authority to the Secretary fits what Hazlett and Spitzer identify as the theory of "[d]elegation as part of solving the collective action problem in Congress." Delegating this power to the

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¹³³ *Id.* at 85.

¹³⁴ Id. at 85.

¹³⁵ Id. at 86.

¹³⁶ Id. at 86.

¹³⁷ *Id.* at 86.

¹³⁸ Hazlett & Spitzer, supra note 37, at 136.

Secretary is palatable to the larger committee because it still effectuates a decrease in the power of the courts—shifting venues from a fairly hostile locale to a fairly friendly one.

Yet the bill's House supporters likely had the votes necessary to pass the bill without the Klug amendment; this implies that they saw something in the amendment worth allowing. Boucher's vocal opposition to the bill certainly gave them pause, and the amendment gave them an out. We believe that one explanation is the most plausible: this delegation of authority is perfect to effectuate credit claiming and blame shirking. So long as the rulemaking is only a minor threat to the interests of the copyright industries, those industries' lobbyists will be grateful to have shifted questions of fair use away from the federal courts and will (quietly) thank Congress for the venue shift. Yet the Commerce Report already begins the process of blame shirking: the Register of Copyrights and the Librarian of Congress are entrusted with protecting the right to make noninfringing uses, so Congress has a scapegoat when critics come knocking. 139

3. Conference Version

Thanks to the joint House-Senate conference committee, the final legislation implements the amendments of both chambers, with minor changes, and adds a few of its own. Taking their cue from one or both chambers, the conference report includes exemptions from one, two, or all three bans for nonprofit libraries, ¹⁴⁰ reverse engineering, ¹⁴¹ encryption research, ¹⁴² and protecting personally identifying research. ¹⁴³ It adds an exemption from the access trafficking ban for

¹³⁹ While we support the work done by Hartzog, *supra* note 19, his article falls into this trap. By criticizing the rulemaking absent a theory of delegation, Hartzog fails to lay adequate blame at the feet of Congress.

¹⁴⁰ H.R. REP. No. 105-796, at 7 (1998) (§1201(d)).

¹⁴¹ *Id.* at 8 (§1201(f)).

¹⁴² *Id.* at 8-10 (§1201(g)).

¹⁴³ *Id.* at 10-11 (§1201(i)).

devises with the sole purpose of preventing "the access of minors to material on the Internet." The conference version exempts one from the basic ban and the access trafficking ban in order to engage in security testing of one's own computer. The last new section mandates that VCRs and similar devices recognize and obey the copy-preventing technologies for which TPM-vendor Macrovision holds the patents; the conferees did so on Macrovision's promise to charge "reasonable and non-discriminatory" licensing fees. The last new section mandates that VCRs are similar devices recognize and obey the copy-preventing technologies for which TPM-vendor Macrovision holds the patents; the conferees did so on Macrovision's promise to charge "reasonable and non-discriminatory" licensing fees.

The only amendment that the conference version substantively changes is the Klug amendment legislating a regular rulemaking proceeding. Rather than entrusting the Secretary of Commerce, the conferees delegate this new power to the Librarian of Congress, who shall issue any exemptions "upon the recommendations of the Register of Copyrights, who shall consult with the Assistant Secretary for Communications and Information of the Department of Commerce." The conference version also changes the rulemaking's frequency from biennial to triennial. Otherwise, the conference version implements the rulemaking in virtually the same language. The rulemaking is to consider the same five factors. Likewise, the statute still militates against judicial *post hoc* pardons by defining the triennial proceedings as the only legitimate route to exemptions. ¹⁴⁸

The final conference report devotes very little space—less than one full sentence—to explaining its change in delegation from the Secretary of Commerce to the Register of Copyrights. The conferees give this power to the Register, "as is typical with other rulemaking

^{144 14 04 10 (\$1201(}b))

¹⁴⁴ *Id.* at 10 (§1201(h)).

¹⁴⁵ *Id.* at 11 (§1201(j)).

¹⁴⁶ *Id.* at 11-14 (§1201(k)). This amendment, a rider added during conference committee markup, is obviously a financial windfall for Macrovision with significant implications for users and developers of VCRs.

¹⁴⁷ *Id.* at 5 (§1201(a)(1)(C)).

¹⁴⁸ Nimmer, *supra* note 6, at 698, n.129.

under title 17, and in recognition of the expertise of the Copyright Office." ¹⁴⁹ The official reasons for choosing this particular agent are precedent and expertise—both valid reasons for choosing the Register over the Secretary of Commerce.

While delegation to a seasoned expert is a legitimate claim, theories further down on Hazlett and Spitzer's list provide a more exhaustive explanation for the motivation behind this second shift of venue. If the Commerce delegation is a barely clothed move of rent extraction, then the Judiciary committees, which both have supervisory authority over the Register and (unlike Commerce) are both at the table in the conference negotiations, may be characterized as a rent-grabbing move. ¹⁵⁰ Further, the Register has become increasingly friendly to copyright interests in the years leading up to the legislation for structural reasons ¹⁵¹ that will likely persist indefinitely. Since the DMCA is constructed to benefit copyright holders rather than the public, ¹⁵² the actors driving the bill forward were likely more comfortable with a venue shift that places these questions before the Register because institutional pressures force her to be a particularly loyal and predictable agent. The final recommendations in 2000 and 2003 largely fulfill this promise. ¹⁵³ Finally, choosing an expert overseer better facilitates blame shirking. A delegation to the Secretary of Commerce, who is no expert, simply looks less like an honest deference to a capable agent; the Register of Copyrights, however, is an undeniable expert. Few

¹⁴⁹ H.R. REP. No. 105-796, at 64 (1998).

¹⁵⁰ Litman, *supra* note 17, at 144 (arguing that the assignment of rulemaking responsibility to the "Librarian of Congress in consultation with the Copyright Office and the Commerce Department" would preserve both "Commerce and Judiciary Committee jurisdiction and the associated generous campaign contributions").

¹⁵¹ Id. at 74. Litman elaborates:

The Copyright Office has a limited budget, and relies on the goodwill of its regular clients. Copyright Office policy staff often come from and return to law firms that regularly represent copyright owners. Perhaps most importantly, the Copyright Office relies on the copyright bar to protect it from budget cuts and incursions on its turf.

¹⁵² *Id.* at 144-145. "There is no overarching vision of the public interest animating the Digital Millennium Copyright Act. None."

¹⁵³ See infra Part IV.C.

citizens are adequately invested in copyright policy to criticize the final rulings, and even fewer are likely to follow the legislative trail closely enough to impugn specific congresspersons' motivations. Under cover of deferral to expertise, congressional actors can delegate to the Register, remove courts from the equation, launder their motivations, and quietly cash in political capital with the copyright industries.

Since the rulemaking is essentially the same and the substantive total of statutory exemptions is barely enlarged, the concerns expressed by Klug and Boucher regarding the Commerce version are still applicable to the final version. Mysteriously, both Boucher¹⁵⁴ and Klug¹⁵⁵ change their tune, publicly rising to support the final bill. "Whether as a matter of conviction or acknowledgment of political reality, at the end of the day no one remained opposed to the entire Digital Millennium Copyright Act."¹⁵⁶ We suspect that their reservations about Section 1201 were muted by their enthusiasm for the provisions granting new immunities to telecommunications companies in their new role as internet service providers. ¹⁵⁷

IV. Analysis of Stakeholder Frames

Our preliminary analysis of the primary frames used by the categories of stakeholders we have identified is directed toward answering three research questions:

What are the primary rhetorical distinctions between those who support and those who oppose the granting of exceptions to the 1201 rules?

^{154 144} Cong. Rec. H7096 (daily ed. Aug. 4, 1998) (statement of Rep. Boucher).

^{155 144} Cong. Rec. H10621 (daily ed. Oct. 12, 1998) (statement of Rep. Klug).

¹⁵⁶ Nimmer, supra note 6, at 725.

¹⁵⁷ During the 1996 election cycle, while copyright holders were substantive contributors to both representatives' campaigns, in both cases—especially for Boucher—telecommunications firms outspent them. *See* OpenSecrets.org, *Rick Boucher, Detailed Contributor Breakdown, 1996 Election Cycle, at* http://opensecrets.org/1996os/detail/H2VA09010.htm (last visited Oct. 27, 2005), and OpenSecrets.org, *Scott L. Klug, Contributions by Sector, 1996 Election Cycle, at* http://opensecrets.org/1996os/detail/H0WI02037.htm (last visited Oct. 27, 2005).

- 2) How do participants frame the legislative intent behind the assignment of rulemaking authority to the Register of Copyrights and the Librarian of Congress?
- 3) How does the Register use the legislative history and participants' arguments in granting or denying exemptions?

The raw materials for our analysis come from the publicly available records of the 2000¹⁵⁸ and 2003¹⁵⁹ hearings, from Notice of Inquiry through final ruling. The Copyright Office has posted every document from both proceedings on its website, ¹⁶⁰ greatly facilitating our study. The 2000 hearings featured 235 written comments, 129 reply comments, 31 individual testimonials, and 28 written post-hearing replies. ¹⁶¹ The 2003 hearings featured 51 comments, 338 reply comments, 63 individual testimonials, and 25 written replies to 9 post-hearing questions. ¹⁶² Once one adds in 5 Notices of Inquiry in the Federal Register, 22 question-and-answer sessions, twice-daily opening statements for live hearings by the Register of Copyrights, and final recommendations by the Register and/or final rulings from the Librarian of Congress, the website offers over 900 documents for analysis. To reduce this to a somewhat more manageable load, we excluded the 465 written submissions that were not over 1 page long—a length we believe is necessary to begin developing a cohesive or unique argument. ¹⁶³ We loaded

¹⁵⁸ U.S. Copyright Office, Rulemaking on Exemptions from Prohibition on Circumvention of Technological Measures that Control Access to Copyrighted Works (2000), *at* http://www.copyright.gov/1201/anticirc.html (last visited Oct. 27, 2005) [hereinafter 2000 Rulemaking].

¹⁵⁹ U.S. Copyright Office, Rulemaking on Exemptions from Prohibition on Circumvention of Technological Measures that Control Access to Copyrighted Works (2003), *at* http://www.copyright.gov/1201/2003/index.html (last visited Oct. 27, 2005) [hereinafter 2003 Rulemaking].

¹⁶⁰ The Office has made citation somewhat difficult by periodically changing URLs; we expect this problem to grow during the 2006 rulemaking.

^{161 2000} Rulemaking, supra note 158.

^{162 2003} Rulemaking, supra note 159.

¹⁶³ After coding the longer documents, we returned to a random sample of 50 of the 465 comments that were excluded for being one page or less in length. Of these 50 documents—all

the 466 remaining documents into QSR N6, a content analysis software program. N6 allows users to conduct string searches across all documents and to individually code text units by hand.

We divide our analysis of these proceedings into 3 sections. First, we discuss the breakdown of documents according to witness affiliation, which is associated with participation in live testimony and with support for exemptions. Second, we discuss the different rhetorical choices by those who support and those who oppose exemptions. Third, we examine the final recommendations and rulings in detail.

A. Coding by Witness Affiliation

To begin our analysis, we hand coded all 466 documents according to the author's self-avowed institutional affiliation. For example, if a witness stated, "I am here representing Time-Warner," we coded her as belonging to "media." Note that those whom we coded as representing merely themselves are of two types: those who explicitly denounced any official affiliation (e.g., stating that they do not speak for their employer) and those who announced no affiliation. Table One shows how commenters and witnesses were divided across eight categories.

Insert Table One Here

This table makes clear that a number of different stakeholders were well-represented, including: media companies, technology firms, educators, and librarians. The general public was well-represented; people with no official affiliation participated heavily. This is not true,

of which oppose 1201 generally and/or support one or more exemptions with varying clarity—only 3 discuss legislative intent, and only 11 even mention fair use. The most common theme, featured in a majority of the documents (27), is an author's complaint about various consumer experiences with TPM-protected media. Almost all of these (25) and about half of the other documents (11) object to the DVD Content Scrambling System (CSS). That is 36 out of 50, or 72% of the total.

however, across all types of participation. The bulk of unaffiliated individuals did not participate in live hearings, as evidenced in Table Two.

Insert Table Two Here

Literally anybody can submit a written comment or reply comment, and that is reflected in the fact that a majority of these documents are by authors claiming no institutional affiliation. Note, however, the large disparity in which witness types present live testimony; we believe this speaks volumes about the level of access actually enjoyed by different types of witnesses. The hearings are formally open to any and all comers, 164 but the time and expense of traveling to the hearings represents a substantial burden for most people. To demonstrate the increased access available to various witness types, we take the number of live testimonials and divide by the total of comments, reply comments, and testimonials. By this formula, 52% of documents representing the views of librarians (12 of 23 total) are delivered in person, and comparably favorable ratios are enjoyed by the nonprofit advocacy groups (48%) and the media industry (46%). Education (36%) and technology (27%) enjoy somewhat lower rates, though in the case of technology submissions, this is due largely to a relative glut of written submissions (56), not to a paucity of live testimonials (21). What is most striking is the very low rate of live testimonials for unaffiliated individuals (a mere 4%) and the 100% live testimonial ranking for the Joint Reply Commenter, Attorney Steve Metalitz. 165

J. Schwartz, 2003 Reply Comment (Feb. 20, 2003) [hereinafter Metalitz & Schwartz 2003 Reply

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¹⁶⁴ Exemption to Prohibition on Circumvention of Copyright Protection Systems for Access Control Technologies: Extension of Deadline for Reply Comment Period; Notice of Public Hearings; and Deadline for Post-Hearing Comments, 65 Fed. Reg. 14505 (Mar. 17, 2000), available at http://www.copyright.gov/fedreg/2000/65fr14505.html.

165 Metalitz twice offered written reply comments on behalf of media companies. See Steven J. Metalitz, 2000 Reply Comment (Mar. 31, 2000) [hereinafter Metalitz 2000 Reply Comment], at http://www.copyright.gov/1201/comments/reply/112metalitz.pdf, and Steven J. Metalitz & Eric

For the sake of this preliminary analysis, we restricted our investigation to those documents discussing legislative intent. Recall that the text of the legislation leaves the rules of the proceedings very much up in the air, giving great discretion to the Register of Copyrights; this places questions of legislative intent at the very heart of the debate about what these rules should be. To locate these arguments, we searched for the following terms, including all derivatives: Legislat (including, e.g., legislative, legislature, legislate, legislated, etc.), Congress (congressional), Histor (history, historical, historically, etc.), Inten (intend, intended, intention, intentionally, etc.), and Mean (meaning, meant). Then we searched for combinations of either "legislat" or "congress" within two lines of any of the other three terms and hand coded for false hits.

This "legislative intent" search retrieved 130 documents (28%), of which 20 were question and answer sessions, which we have not included for this preliminary study. ¹⁶⁶ Of the remaining 110 documents, witnesses were again far more likely to report an institutional affiliation, and institutional affiliation was a reasonable predictor of whether a given witness supported or opposed exemptions to the basic ban, as illustrated in Table Three.

Insert Table Three Here

As one would expect, media companies were generally opposed to exemptions (that is, in favor of a total ban on circumvention) while education, library, and nonprofit groups were

Comment], at http://www.copyright.gov/1201/2003/reply/023.pdf. His post-hearing commentary as a Joint Reply Commenter, representing multiple copyright holders, is simply a cost-saving measure.

166 Much of our analysis is based on the coding of entire documents, e.g. coding by witness type, and/or whether certain codes are found within a given document. (Due to software limitations, this emphasis greatly simplifies our analysis.) The question-and-answer documents, however, feature large amounts of text from multiple questioners and witnesses. For simplicity's sake, we therefore elide these more difficult-to-handle documents from consideration.

uniformly in support of exemptions. Technology, which includes hardware manufacturers, software developers, scientific bodies (e.g., the Association for Computing Machinery), stakeholders that stand to profit from TPMs (e.g., Macrovision, Inc.), and those who can profit from circumventing TPMs (e.g., Static Control Components), is understandably divided. It is unsurprising that these allegiances carry over from the congressional debate.

B. Claims of "Legislative Intent" by Proponents and Opponents

Based on the string search for legislative intent claims, we hand-coded each of the 110 documents to determine the overall context of these claims. We examined the broader argument within which each claim was found and coded the document accordingly. Based on this analysis, we found over 60 unique argumentative tropes. We also coded these documents based on whether they were in support of an exemption to the general ban on TPM circumvention, in opposition, or were mixed (e.g., supporting some exemptions and opposing others) or neutral (taking no position). Table 4 summarizes the most common pro-exemption arguments (those that appeared in at least four documents) and Table 5 summarizes the most common anti-exemption arguments.

Insert Table Four Here
Insert Table Five Here

The cleavage between the two sides could hardly be clearer. Only two documents that either supports or opposes features a trope from the other side, and these documents feature just one such trope. The only 3 "mixed" documents, supporting some exemptions and opposing others,

were the three final rulings documents by the Register and/or the Librarian, and 5 of the 6 "neutral" documents were documents laying the ground rules such as Notices of Inquiry. In such an oppositional forum, we expected a sincere cleavage, but the extent of the gap was surprising.. Almost all of the arguments offered by both sides fit neatly into three categories: arguments about the public policy goals and outcomes of the statute (e.g., preserve fair use, protect copyright holders), arguments about the proper procedure and jurisdiction of the rulemaking, and arguments about what constitutes a "class of copyrighted works" as defined in Section 1201(a)(1)(D).

1. Public Policy Goals and Outcomes

The only tropes made by even a sizable number of those who support exemptions are those from the cluster of arguments centering on claims of fair use. ¹⁶⁷ Of the 60 supporting documents, fully 50 claimed that Section 1201 intends to preserve fair use—especially through the establishment of the triennial hearings. Appearing in 16 documents, the third most common claim is that the intent of other sections of copyright law or of copyright law as a whole is to preserve fair use. Contrasting this intent with likely effect, 45 documents feature the claim that, without an exemption, Section 1201 will reduce or eliminate the ability of some or all people to make fair uses. These claims resemble those of a defendant in an infringement suit—so long as a fair use is endangered, they collectively imply, a given circumvention must be found "not guilty" in advance and an exemption granted.

Proponents' fair use claims also often resemble those of Congressional witnesses urging the repeal or rewrite of 1201. Consider this line from the 2003 comment on behalf of the Internet Archive. "The proposed exemption restores the proper balance by enabling lawful preservation of what an archive has lawfully obtained." The allusion to the balance between protection for authors and protection of the public's broader interest is just one example of the broad-minded policymaking rhetoric with which many pro-exemption witnesses frame their discussion of fair use. A similar, albeit less common, trope features the claim that the law's intent was not to eliminate the first sale doctrine, but the effect will be just that without one or

¹⁶⁷ In an effort to remain true to the argumentation of witnesses, these categories include a large number of claims that are not necessarily tied to fair use in the sense laid out in 17 U.S.C. § 107. Witnesses often tied pro-exemption arguments to claims of fair use but infrequently made explicit reference to the statute, its contents, or the corresponding case law. "Fair use" is often used in a broader, almost colloquial sense of (sometimes merely allegedly) non-infringing uses generally; our coding matches this fact.

¹⁶⁸ Brewster Kahle, Alexander Macgillivray, Lawrence Lessig, & Wendy Seltzer, 2003 Comment, 6-7 (Dec. 18, 2002) [hereinafter Kahle *et al.*2003 Comment], *at* http://www.copyright.gov/1201/2003/comments/025.pdf.

more exemptions. These arguments closely resemble the congressional statements that we must reject a pay-per-use society. 169

While it is made in just 12 of 60 documents, the fourth most common claim by proponents is that the ban on circumventing access controls is effectively becoming a ban on circumventing use controls. These proponents object to dual-purpose TPMs being entirely subject to section 1201(a)(1) protections. The DVD Content Scrambling System (CSS) is particularly likely to be the subject of this claim. Electronic Frontier Foundation witness Robin D. Gross offers just one such example:

CSS is not the type of "access" control technology that Congress intended to protect when it enacted the DMCA. ... DVDs using CSS do not protect against unauthorized access to a work. Pirated DVDs have no trouble playing in DVD-CCA's licensed players. Rather, the system's design and ultimate objective is to prevent unauthorized copying – by requiring consumers to use devices which obey design restrictions that prevent such copying.¹⁷⁰

Gross and others claim that Congress intended to provide greater protections for access-controlling TPMs, but copyright holders are using technical and legal strategies to "circumvent Congress"¹⁷¹ and provide fuller protection for use-controlling TPMs. This constructs the proceedings as a mechanism for clearing up unintended consequences of the law and for better effectuating the statute's policy goals.

¹⁶⁹ See, e.g., Nimmer, supra note 6, at 710-719 (citing congressional avowals that the bill shall not lead to a pay-per-use society).

¹⁷⁰ Robin D. Gross, 2000 Post-Hearing Comment, 1 (June 23, 2000), *at* http://www.copyright.gov/1201/post-hearing/gross.pdf. 171 *Id.* at 3.

documents contain the argument that a proposed exemption threatens content production because copyright holders will not distribute content digitally without the fullest legal protection. They make this claim infrequently even though this was a vital part of the statute's original policy justifications. ¹⁷² As we discuss below, opponents found other, more efficient means of rebutting proposed exemptions.

Opponents' second, third, and fourth most common public policy arguments were targeted at rebutting proponents' fair use claims. In 8 documents, opponents insist that fair use claims are not relevant for one reason or another—especially based on the claim that an intended use is not actually a fair use at all. Consider Steven Marks' 2003 testimony on behalf of the RIAA:

The proponent's exemption is also misguided in that it is predicated on the assumption that users, or consumers, have an unqualified right to access works on any device of their choosing. ... There is nothing in the DMCA or the fair use doctrine that's intended to ensure access to every work in every format. ¹⁷³

In addition to this argument that a given proposal fails to capture the policy intent of the DMCA and the fair use defense, 6 opponents argue that a supposed negative effect on fair use will not occur. In 2000, MPAA witness Bernard Sorkin opens his testimony by accusing proponents of wildly exaggerating their claims of fair use erosion. "I appreciate the opportunity of being here to testify before you in the hope of convincing you that we are not on the brink of the end of

¹⁷² See infra Part III.C.

¹⁷³ Rulemaking Hearing: Exemptions from Prohibition on Circumvention of Technological Measures that Control Access to Copyrighted Works, 209-210 (May 14, 2003) (statement of Steven Marks, Sr. V.P., Business and Legal Affairs, Recording Industry Ass'n of Am.), at http://www.copyright.gov/1201/2003/hearings/transcript-may14.pdf.

Western civilization as we know it."¹⁷⁴ Further, in 5 documents, opponents contend that the availability of media in unencrypted formats—e.g., VHS cassettes instead of DVDs—obviates the need for an exemption; would-be fair users can use these unencrypted alternatives. Except for the claim that an exemption would reduce creative output, opponents generally avoid the broader public policy debate, and those who engage it do so only to rebut fair use claims made by proponents.

2. Procedural and Jurisdictional Claims

Instead of public policy claims, opponents devoted most of their energies to making claims about the proper procedure and jurisdiction of the proceedings; where proponents fret about outcomes, opponents stress strict adherence to the rules of the venue. Each of the most common opposition arguments are claims about burden of proof. Consider the argument that proponents face the burden of proof. As we discuss more fully below, this argument is hardly necessary as the Register makes it quite clear from the beginning. Nonetheless, in 24 out of 41 documents, opponents make exactly that claim. In all but one of those documents, opponents frame the burden as particularly high or difficult to meet. Language like that used by Adobe witness Paul Hughes, "Those who assert that the effective date of the § 1201(a)(1)(A) prohibition should be further delayed shoulder an extraordinarily high burden of persuasion," 175 is fairly common. Ironically, Hughes may not have created this sentence whole cloth for his live

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¹⁷⁴ Hearing on Exemption to Prohibition on Circumvention of Copyright Protection Systems for Access Control Technologies, 122 (May 4, 2000) (statement of Bernard Sorkin, Time Warner, Motion Picture Ass'n of Am.), at http://www.copyright.gov/1201/hearings/1201-504rev.pdf 175 Hearing on Exemption to Prohibition on Circumvention of Copyright Protection Systems for Access Control Technologies, Paul Hughes, May 19, 2000, 4, 13. Available at: http://www.copyright.gov/1201/hearings/1201-519.pdf

testimony; months earlier, Metalitz submitted a written comment containing the same sentence, except he used the word "heavy" instead of "high". 176

Opponents' use of the imagery of the weary proponent with a mammoth weight on her shoulders is common. With minor variation, opponents paint the hearings as a last-ditch failsafe mechanism primarily to guard against businesses using TPMs in a way that, on balance, obviously and seriously damages the public interests. Consider the 2003 reply comment of AOL Time Warner Vice President Shira Perlmutter, in which she states, "The legislative history anticipates the granting of exemptions in exceptional circumstances as a *failsafe mechanism* to guard against a *diminution* in the availability of a particular class of copyrighted works." Metalitz uses similar language, chiding proponents for failing to paint a similar picture of the proceedings. "They do not recognize that any demonstrable adverse impact must be balanced against the role of the prohibition in fostering the proliferation of "use facilitating" access control measures, that enable licensing and other noninfringing uses of copyrighted materials in the digital networked environment." Repeatedly, opponents amass a wealth of burdensome standards for exemption proponents.

Even more frequent is the claim that exemption proponents fail to meet this burden; fully 80% (33) of opponents make this claim. This claim is often made is response to specific proposals, but it is also made quite often in the totalizing, dismissive fashion of Software & Information Industry Association witness Keith Kupferschmid. "In sum, we concluded that none of the 10 initial or reply comments submitted, either individually or taken as a whole, provide

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¹⁷⁶ Metalitz 2000 Reply Comment, *supra* note 165, at 3. We suspect that, even were his submission subject to copyright, Metalitz would overlook this minor infraction. 177 Shira Perlmutter, 2003 Reply Comment, at 8 (Feb. 20, 2003), *at* http://www.copyright.gov/1201/2003/reply/019.pdf (citing H.R. REP. No. 105-551, Pt. 2, at 36). 178 Metalitz 2000 Reply Comment, *supra* note 165, at 4.

sufficient concrete evidence to justify the creation of an exemption to Section 1201(a)(1)."¹⁷⁹ Additionally, this argument is often combined with claims about a high burden of proof. Steven Marks' words are again instructive; he sees "the failure of proof by the proponents and the lack of a widely-felt, open and notorious problem that might justify an exemption."¹⁸⁰ This one-two punch, composed of setting high standards and blaming proponents for not meeting them, is the bread-and-butter of exemption opponents.

Opponents also use jurisdictional claims to respond to the broader policy claims by proponents. A fair number (17) dismiss specific pro-exemption arguments as being beyond the jurisdictional pale of the proceedings. Consider the remarks of Association of American Publishers Vice President Allen Adler:

While it is clear that "fair use" is among the non-infringing uses that are subject to this proceeding's mandate ..., it is also clear that this proceeding's mandate does not invite the Librarian to engage in the frolic of attempting to define what uses constitute "fair use" with respect to ebooks. ¹⁸¹

Opponents do not stop at insisting that the proceedings are not a courtroom; they also insist that the Register of Copyrights and the Librarian of Congress cannot make decisions that resemble or undermine Congress's legislative powers. BSA President Robert W. Holleyman, II argues:

Many of the comments suggest ... that the rulemaking should change the law itself, and provide for a general exception permitting reverse engineering. We respectfully submit to

¹⁷⁹ Hearing on Exemption to Prohibition on Circumvention of Copyright Protection Systems for Access Control Technologies, 136 (May 2, 2000) (statement of Keith Kupferschmid, Software and Information Industry Ass'n), at http://www.copyright.gov/1201/hearings/1201-502rev.pdf. 180 Steven Marks, Post Hearing Response to Question 6, at 3 (July 28, 2003), at http://www.copyright.gov/1201/2003/post-hearing/post22.pdf. While we may have missed it, we believe the word "notorious" is not in the legislative history; we are a good deal more confident that the standard of notoriety is also not there.

¹⁸¹ Allen Adler, 2003 Reply Comment, 5 (Feb. 20, 2003), *at* http://www.copyright.gov/1201/2003/reply/026.pdf.

you that making such a change to the law is outside the scope of this rulemaking as directed by the Congress. 182

When proponents appear to be unhappy with the rulemaking procedure, with the reach of the permanent exemptions, or with other parts of Section 1201, opponents urge them to lobby Congress for changes. Testifying on behalf of the DVD Copy Control Association, Bruce Turnbull says exactly this. "Congress provided a specific exemption for research purpose [sic] and did not in that exemption permit the Librarian through this proceeding or otherwise to modify or extend that statutory exemption. The requester should properly address their pleas to Congress." Rather than engaging the broader policy debate, opponents insist that the proceedings are not the proper venue for such considerations.

In stark contrast to the high frequency of opponents' venue-specific arguments, proponents rarely made such claims. As perhaps the most noteworthy example, consider the argument that the Register must weigh the bill's harms to noninfringing users against the harm that a proposed exemption will do to the class of copyrighted works that are exempted. The statute—generally thin on guidance for the rules of the proceedings—explicitly requires this calculation. As part of their claims about legislative intent, 13 out of 38 opponents (34%) explicitly make this point, while just 2 of the 60 proponents do . 185 This claim is not problematic

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¹⁸² Robert W. Holleyman II, 2000 Reply Comment, 2 (March 31, 2000), *at* http://www.copyright.gov/1201/comments/reply/118bsa.pdf

¹⁸³ Rulemaking Hearing: Exemptions from Prohibition on Circumvention of Technological Measures that Control Access to Copyrighted Works, 49 (May 2, 2003) (statement of Bruce Turnbull, counsel, DVD Copy Control Ass'n), at

http://www.copyright.gov/1201/2003/hearings/transcript-may2.pdf.

^{184 17} U.S.C. § 1201(a)(1)(C) (2004).

¹⁸⁵ One of these two documents is by Ernest Miller, a fellow of the Information Society Project at Yale Law School. 2003 Comment, *at* http://www.copyright.gov/1201/2003/comments/021.pdf (last visited Oct. 27, 2005). Miller's submission thoroughly refutes opponents' disadvantage scenarios, and future exemption advocates would be wise to follow his model. Nonetheless,

for proponents—a realistic refutation of copyright holders' doomsday scenarios of wide scale infringement, especially infringement that is uniquely attributed to a new exemption, is an important and persuasive argument.

Proponents are also unlikely to engage in arguments about the burden of proof, even though this is a fundamental strategy in an adversarial context. Only 7 documents contend that the burden of proof should be possible, reasonable, or in any way less than the insurmountable hurdle described by opponents. Just 6 insist that they have met their burden of proof.

3. Class of Works

In addition to routinely making claims about the rulemaking's proper jurisdiction and procedures, opponents dismiss a number of proposed exemptions based on arguments about what legitimately constitutes "a particular class of copyrighted works." In 16 documents, opponents argue that a proposed class of works is too broadly drawn. This criticism is most often deployed in response to proposals that are aimed at deligitimizing the entire law—for instance, the proposed exemption for "everything" contained in one 2003 submission. Reid Elsevier witness Christopher Mohr establishes the norm in this regard: "These proposals invite not the promulgation of an exception to a statute, but a regulatory repeal of it."

Miller's proposed exemption, for Ancillary audiovisual works distributed on DVDs using the Content Scrambling System (CSS) of access control, was rejected. *See infra*, Part IV.C.2. 186 *See*, *e.g.*, MARK CROSSMAN, BURDEN OF PROOF: AN INTRODUCTION TO ARGUMENTATION AND GUIDE TO PARLIAMENTARY DEBATE.

187 17 U.S.C. § 1201(a)(1)(C) (2004).

188 Allen Cook, 2003 Reply Comment, at

http://www.copyright.gov/1201/2003/comments/043.pdf (last visited Oct. 27, 2005). Cook's 1-page submission is actually an underdeveloped complaint about the statute generally. While there are exceptions, his is the norm among the documents we excluded from initial consideration due to their brevity. We reference his submission here because Mohr, *infra* note 189, specifically addresses it.

189 Christopher Mohr, 2003 Reply Comment, 10, at

http://www.copyright.gov/1201/2003/reply/022.pdf (last visited Oct. 27, 2005).

An additional 9 documents dismissed a proposed class as being based on the traits of users and/or the intended uses of copyrighted materials. Instead, these opponents insist, the proceedings should serve only to determine a class of copyrighted works as defined in terms of the traits of the works themselves. Consider this example by Metalitz:

Seventh, many submissions fail to properly distinguish between "particular classes" of works" and particular (or general) categories of users. The former classification is the focus of this proceeding; the latter is not. ... The distinction has a practical impact in this proceeding. Assertions that the prohibition should not go into effect with respect to libraries, with respect to archives, or with respect to any other identified category of users, answer a question that Congress has not asked. 190

As with jurisdictional and procedural claims, proponents are also fairly unlikely to engage the definitional debate about the proper shape of a class of works. Their claims on this point do, however, represent an interesting contest over the purpose of the rulemaking. In their most common claim on this point, just 11 proponents urge an exemption based on the intended use and/or characteristics of the would-be user. In 10 documents, proponents argue that the statute authorizes the granting of exemptions on such grounds. John C. Vaughn, Vice President of the Association of American Universities, makes this point very explicitly:

In short, section 1201 requires the Office to undertake this rulemaking in the context of particular users of particular classes of copyrighted works. The Act gives the Office the authority to define an exemption in terms of users as well as classes of works. Indeed, it

would be contrary to law not to define the exemption in terms of users as well as classes of works. 191

On this point, at least, more than a few proponents and opponents assumed that they had finally found a legal point of direct contention. As we shall see later, however, the Register of Copyrights and Librarian of Congress believe there is no debate to be had on this point.

C. Final Recommendations and Rulings

Perhaps even more remarkable than this stark division between exemption proponents and opponents is the palpable sense that the language of the final rulings more closely resembles the anti-exemption side of the debate. In 2000¹⁹² and 2003,¹⁹³ the Register and the Librarian of Congress published jointly issued rulings in the Federal Register in which Peters constructs most of the document and James H. Billington, the Librarian, merely cements the exemptions.

Additionally, a much longer letter from Peters to Billington explains her recommendations following the 2003 rulemaking.¹⁹⁴ The documents each feature sections providing background, explaining the purpose and rules for the rulemaking, responding to feedback from the Assistant Secretary of Commerce, accepting or denying specific proposed exemptions, and making overall observations; in total, they contain 99 such sections. In the list of arguments from the final rulings ranked according to frequency, illustrated in Table 6, anti-exemption arguments clearly dominate.

¹⁹¹ John C. Vaughn, 2000 Post-Hearing Comment, at 7 (June 23, 2000), at

http://www.copyright.gov/1201/post-hearing/vaughn.pdf.

¹⁹² Exemption to Prohibition on Circumvention of Copyright Protection Systems for Access Control Technologies: Final Rule, 65 Fed. Reg. 64,556 (Oct. 27, 2000) [hereinafter 2000 Ruling], available at http://www.copyright.gov/fedreg/2000/65fr64555.pdf. 193 Copyright Office: Exemption to Prohibition on Circumvention of Copyright Protection Systems for Access Control Technologies: Final Rule, 68 Fed. Reg. 62,011 (Oct. 31, 2003) [hereinafter 2003 Ruling], available at http://www.copyright.gov/fedreg/2003/68fr2011.pdf. 194 Letter from Marybeth Peters, Register of Copyrights, to James H. Billington, Librarian of Congress (Oct. 27, 2003) [hereinafter 2003 Recommendations], at http://www.copyright.gov/1201/docs/registers-recommendation.pdf.

Insert Table Six Here

In discussing the Register's rhetorical patterns, we first discuss the most common argument—that proponents fail to meet their burden of proof—as illustrated in one case where that is Peters' sole justification for rejecting a proposal. Next, we consider how this argument fits into a more complicated rejection featuring several other arguments. Third, we examine Peters' dismissal of certain proposals because they do not properly define a "class of works" to be exempted. Fourth, we consider how this and other justifications are used in sending many proponents to seek remedies in other venues. Fifth, we identify some of the major characteristics of her support for exemptions. Finally, we use one of the four exemptions granted in 2003 to further illustrate some of the central arguments that Peters uses to justify exemptions.

1. Failed Burden of Proof

As with opponents' documents, the final rulings are filled with jurisdictional and procedural dismissals of proposed exemptions; these constitute the top three claims as aggregated across the final rulings documents. In easily the most common claim—featured in 57 sections spread across the three documents—the Register repeatedly concludes that exemption proponents have failed to meet their burden of proof. In addition to noting its frequency, this argument is worth examining in some detail because it speaks to the Register's underlying intent. Peters summarizes one proposal as "[v]ideo games stored on DVDs that are not available in Region 1 DVD format." The petitioner articulates problems in accessing domestically unavailable Playstation 2 games with foreign region codings. He also explains the act of

¹⁹⁶ Ken Arromdee, 2003 Comment, 5-6, at

circumvention that would enable him to access these games. ¹⁹⁷ In less than a page, Peters dismisses the proposal as needing "more and better evidence in order to sustain the proposed exemption." ¹⁹⁸ She does so by reference to the 2000 rulemaking, in which she contends that the "few comments that mentioned this issue do not rise to the level of substantial adverse affect [*sic*] that would warrant an exemption for video games." ¹⁹⁹ Yet the statute does not require the demonstration that one has been *substantially* affected.

The final statute demands that the rulemaking exempt from the basic ban persons who are "adversely affected by virtue of such prohibition in their ability to make noninfringing uses" of copyrighted works that are wrapped in access-controlling TPMs. The statute does not mandate that adversely affected users carry the burden of proof, and it certainly does not propose a measurable standard for the assessment of that burden. Yet Peters, in issuing the 1999 notice of inquiry, argues the following:

It is clear from the legislative history that a determination to exempt a class of works from the prohibition on circumvention must be based on a determination that the prohibition has a substantial adverse effect on noninfringing use of that particular class of works. The Commerce Committee noted that the rulemaking proceeding is to focus on "distinct, verifiable, and measurable impacts, and should not be based upon *de minimis*

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¹⁹⁷ *Id.* at 6. While we sympathize with this gaming enthusiast's plight, this is a less-than-ideal proposal for an exemption and our contention is not that a fair interpretation of the statute would necessarily lead to an exemption based on this comment alone. Rather, this is one of the few rejected exemptions in which Peters relies solely on the argument that the proponent has failed his burden of proof. This proposed exemption is therefore ideal for illustrating the "failed burden" argument in action without also explaining its use in the context of other arguments. 198 2003 Recommendations, *supra* note 194, at 124.

^{199 2000} Ruling, *supra* note 192, at 64,570.

^{200 17} U.S.C. § 1201(a)(1)(B) (2004).

impacts." ... Similarly, the Manager's Report ... suggested that "mere inconveniences, or individual cases ... do not rise to the level of a substantial adverse impact." ²⁰¹

These citations do not tell the entire story of the act's legislative history, and they appear to create a burden of proof that is higher than that required by either the statute or a full reading of the legislative history.

As discussed above, the Commerce Report continues to discuss the hearing, implying that the burden of proof is fairly reasonable. "Only in categories as to which the Secretary finds that adverse impacts have occurred, or that such impacts are likely to occur within the next two years, should he or she waive the applicability of the regulations for the next two years." This implies that the burden of proof is merely one of demonstrating some measurable adverse effect; the word "substantial" is simply not present.

Peters does not discuss this part of the report, even though it is on the very next page after the section she cites.²⁰³ Peters also does not quote the part of the committee report that demands that the person running the rulemaking "consult closely" with other consultative officials such as the Administrator of the National Telecommunications and Information Administration (NTIA),²⁰⁴ who also concludes that the standard of substantial adverse effect is

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²⁰¹ Exemption to Prohibition on Circumvention of Copyright Protection Systems for Access Control Technologies: Notice of Inquiry, 64 Fed. Reg. 66,139, 66,141 (Nov. 24, 1999) (citations omitted) [hereinafter 1999 NOI], available at

http://www.copyright.gov/fedreg/1999/64fr66139.pdf.

²⁰² H.R. REP. No. 105-551, Pt. 2, at 38. The Register does quote the first half of this sentence in the 2000 Ruling, *supra* note 192, at 64,560, yet she cites it only to buttress her requirement that a class of works be a subset of a section 102(a) category. The full implication of this entire sentence, that the demonstration of adverse impact—no qualifier necessary—on noninfringing users of a particular class should generally lead to an exemption, is simply not discussed. 203 *Id.* at 37.

²⁰⁴ Id. at 37.

not present in the legislative history.²⁰⁵ Here, although Peters does consult repeatedly with the Assistant Secretary and report the NTIA's objections as required by the statute, ²⁰⁶ she rejects the Assistant Secretary's objections and insists that the standard of substantiality should stay. She bases her reasoning on the above-cited interpretation of the Commerce report and on the House Manager's Report.

Peters' heavy reliance on the House Manager's Report, ²⁰⁷ written by the House Judiciary Committee *after* the bill was passed by the full House, foreshadows her eagerness to construct a relatively high burden of proof for proponents. The Judiciary Committee, as authors of the report, wanted a stricter ban than the one that resulted from Conference Committee and was passed by the full House and Senate, so it is hardly surprising that the Committee's interpretation of the statute would construct the rulemaking as heavily stacked against any exemptions. Yet this report should not be treated as part of the legislative history of the Act. In addition to its *post hoc* construction, the Library of Congress's own website for tracking legislative histories makes *no mention* of the report.²⁰⁸

The Register relied upon a dubious representation of legislative intent. Indeed, in the 2000 final ruling, she acknowledges that some have objected to reliance on the House Manager's Report. She suggests only that:

205 2000 Ruling, *supra* note 192, at 64,562. While a categorical claim of this sort is virtually impossible to substantiate, we believe that few if any other recent, visible public debates about legislative intent have seriously considered—let alone turned on—a House manager's report. 206 *Id.* at 64,561.

http://ipmall.info/hosted_resources/lipa/copyrights/SECTION-BY-

SECTION%20ANALYSIS.pdf.

208 Library of Congress, *Thomas: Legislative Information on the Internet*, at http://thomas.loc.gov/ (searched for H.R. 2281 in the 105th Congress; chose "Bill Summary and Status File"; chose "All Information (except text)"; found no mention of House Manager's Report, *supra* note 207) (last visited Oct. 27, 2005).

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²⁰⁷ Staff of House Committee on the Judiciary, 105th Cong., Section-by-Section Analysis of H.R. 2281 as Passed by the United States House of Representatives on August 4, 1998 [hereinafter House Manager's Report], *available at*

because that report is consistent with the Commerce Committee Report, there is no need in this rulemaking to determine whether the Manager's Report is entitled to less weight than the Commerce Committee's Report. Some critics of the Manager's Report have objected to its statement that the focus of this proceeding should be on whether there is a "substantial adverse impact" on noninfringing uses. However, they have failed to explain how this statement is anything other than another way of saying what the Commerce Committee said when it said the determination should be based on "distinct, verifiable, and measurable impacts, and should not be based upon de minimis impacts." 209

Peters transposes the notion of substantiality from one context (level of proof) to another (level of impact) in order to create the illusion that proponents must prove a substantial adverse impact. The Commerce Committee report can reasonably be read to require substantial proof—distinct, verifiable, and measurable impacts. But the category of "adverse impacts that are not de minimis" is hardly coextensive with the category of "substantial adverse impacts."

Individual cases are perhaps the best illustration of this difference. Imagine that just one citizen demonstrates her inability to access, in any way and in an otherwise legal manner, one type of TPM-protected media. Imagine further that she demonstrates that this inability is verifiably perpetuated by the legal prohibition on circumventing access control technologies. Her inability to access a given media artifact is no mere de minimis impact, yet the House Manager's Report insists, "individual cases ... do not rise to the level of a substantial adverse impact." 210

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^{209 2000} Ruling, *supra* note 192, at 64,558, note 4.

²¹⁰ House Manager's Report, supra note 207, at 6.

In her 1999 NOI, Peters cites this phrase as illustrative of the burden of proof.²¹¹ Peters relies upon the Commerce directive to demand substantial *proof* as evidence that the Commerce Committee established a requirement for significant *impacts* on a substantial number of people.

The same discussion ensues between NTIA and the Register in 2003. Assistant Secretary Nancy J. Victory argues, "the standard set forth in the Notice of Inquiry (the "NOI") imposes a significantly heightened burden on proponents of an exemption, and is therefore inconsistent with the opportunity that Congress intended to afford the user community." In response, the Register insists:

Because it appears that the Assistant Secretary (among others) has in some respects misapprehended what was said in the NOI, it is pertinent to offer some additional clarification. It appears that the use of the term "substantial" in the NOI and in the Register's recommendation in 2000 has caused undue alarm. ... The phrase "substantial adverse impact," as quoted from the House Manager's Report in the previous recommendation and the NOI, has been mischaracterized by many commenters, including both proponents and opponents of exemptions, as requiring a high standard of proof.²¹³

Rather than imposing a heightened burden of proof, Peters insists, she uses the standard of substantiality as a means of clarifying and summarizing what she characterizes as agreement between the Commerce report and the House Manager's Report regarding the level of proof.

This may be somewhat reassuring to proponents, and we must admit that such a claim would be

^{211 1999} NOI, *supra* note 201, at 66,141.

²¹² Nancy J. Victory, Asst. Sec. of Comm. for Communications and Information and Administrator of National Telecommunications and Information Administration, Letter to Marybeth Peters, $\P 8$ (August 11, 2003), at

 $http://www.ntia.doc.gov/ntiahome/occ/dmca/dmca2003/dmcaletter_08112003.html.$

^{213 2003} Recommendations, supra note 194, at 16.

inconceivable if Bruce Lehman were in charge of the rulemaking. Yet in later parts of the same recommendations, she demonstrates that the standard of substantiality, as defined by the House Manager's Report, does indeed matter.²¹⁴

In the case of the proposed exemption for video games that are only available on non-Region 1 DVDs, Peters identifies the proponent's failure to meet his burden of proof and she dismisses the weight of a single person's case as inadequate. Even if the commenter had documented more personal cases in more adequate detail—even if he had done enough to reasonably demonstrate to her satisfaction that an access-controlling TPM was preventing him from making lawful uses of lawfully acquired media—she almost certainly still would have dismissed his case as just one individual example.

2. "Failed Burden" within a Larger Argument

Having established the burden of demonstrating substantial adverse effect, she dismisses the vast majority of proposed exemptions as failing on at least this count. She uses this tool even when a substantial record demonstrates a reduced ability to make noninfringing uses, though in these cases she combines this argument with others. Consider her 2003 rejection of the carefully reasoned proposal to exempt "[a]ncillary audiovisual works distributed on DVDs encrypted by CSS."²¹⁵ Peters grants that such ancillary materials, such as out-takes, are often unavailable on unencrypted media such as VHS²¹⁶ and that "the desired use for comment and criticism by weblog critics can be within the fair use exception."²¹⁷ But, she insists, there are alternative,

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²¹⁴ We believe that the best demonstration of this standard's use to deny an exemption that is indeed based in substantially demonstrable adverse impacts is in the 2003 denial of the proposal to exempt ancillary audiovisual works distributed on DVDs encrypted by CSS, discussed *infra* Part IV.C.2.

^{215 2003} Recommendations, *supra* note 194, at 115 (writing primarily in response to Miller, *supra* note 185).

²¹⁶ Id. at 115.

²¹⁷ *Id.* at 116.

analog solutions. These analog solutions include circumventing the Macrovision copy control on the analog output of one's DVD player and videotaping one's television screen. The difference between analog-quality and digital-quality reproduction matters to many videophiles, she acknowledges, but she dismisses this difference as insubstantial. "[W]ithout specific information about why this digital content is necessary for the purpose, without information about what type of audiovisual or ancillary work is needed for this purpose, and without specific information about the purpose and character of the use, it is impossible to assess the merits of the proposal. She apparently believes that quality of reproduction is the primary—perhaps the only—reason to prefer digital-to-digital reproduction. She ignores much of the sophisticated legal reasoning offered by the proposal's main advocate, Ernest Miller, a fellow of the Information Society Project at Yale Law School. As Miller elaborates:

In order to publish such multimedia reviews on the Internet, all that is required is a computer with a DVD drive and an Internet connection, much like this author's laptop. However, a determination that alternate means to quote the work exist would create additional barriers. For example, rather than simply use the laptop, the author of this comment would have to invest in an external DVD player and external television tuner that could convert that analog television signal into an appropriate format that the laptop could understand. Possible, yes, but expensive and a barrier to the author's free exercise of First Amendment rights.²¹⁹

For Peters to casually dismiss Miller's argument as failing to meet the burden of proving substantial adverse effect, without addressing his claim that unnecessary expenses constitute a

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²¹⁸ *Id.* at 118.

²¹⁹ Miller, *supra* note 185, at 13.

barrier to exercising one's First Amendment rights, is an oversight at best. Yet Peters insists that Miller has failed to meet his burden of proving substantial adverse impact.²²⁰

Peters also presents an unrealistically negative vision of the potential decline in content production that would result from an exemption. Miller insists that, just as the Register can only consider adverse effects on noninfringing users that are directly attributable to the basic ban, she can also only consider the negative effects on content production that are directly attributable to a proposed exemption from the basic ban. Because she is unable to make a ruling affecting either trafficking ban, "any harms that flow from the existence of circumvention devices cannot be considered." Despite this obvious statutory mandate, Miller claims, the Register's 2000 dismissal of the proposal to exempt audiovisual works on DVDs is defended in part based on the prior existence of DeCSS, a hack for defeating CSS. Arguably, it is well beyond her statutory mandate, which permits her only to examine the negative impacts of exemptions to the basic ban. It also appears to be in disregard of the rulemaking's inability to provide "a defense in any action to enforce any provision of this title other than this paragraph," despite Peters' explicit reference to this inability at a later point in her 2003 recommendations.

Miller uses this demand that the rulemaking set aside all concerns resulting from the trafficking in circumvention devices—as well as from infringing circumventions, which would also not be protected—to build a strong case that his proposed exemption will have virtually no negative impact on the value of copyrighted works:

²²¹ Miller, *supra* note 185, at 18.

²²² *Id.* at 18 (citing 2000 Ruling, *supra* note 192, at 64,570).

^{223 17} U.S.C. § 1201(a)(1)(C)(iv) (concluding that the rulemaking must consider, as one of five factors, "the effect of circumvention of technological measures on the market for or value of copyrighted works").

^{224 17} U.S.C. § 1201(a)(1)(E) (2004).

^{225 2003} Recommendations, supra note 194, at 196.

The exemption will only apply to noninfringing uses of the ancillary materials on lawfully acquired DVDs. If an individual infringes on the copyright of the ancillary materials, the exemption does not apply. If the individual trafficks [sic] in a circumvention device, the exemption will not apply to that act. For the motion picture studios to prevail in this rulemaking, they will have to make a showing as to why the act of circumventing access control devices for noninfringing uses of physical media, lawfully acquired, is harmful to the value of or market for their works. This they cannot do ²²⁶

This demand for hard proof of measurable negative impacts from the proposed circumvention is simply never met. Quite the contrary, the movie industry's response pretends that the value of CSS generally stands as a counterargument to granting the proposed, narrow exemption. Their reply comment proudly cites the Register's 2000 conclusion "that 'the availability of access control measures has resulted in greater availability of these materials,' and this remains the case today. Indeed, many of these [ancillary] works would never have been created but for the prospect that they would be distributed on a DVD protected by CSS."²²⁷ This argument that CSS is important in general is not necessarily a reason to dismiss a narrowly defined exemption from the basic ban. In opposing this exemption, Peters perpetuates the artificial connection between Miller's narrow proposal and broader threats of piracy.²²⁸

While this is just one proposal, it demonstrates Peters' willingness to deploy a combination of her most common anti-exemption arguments to refute a solid proposal. Even if there is a noninfringing use at stake, any alternative solutions—even if suboptimal and

²²⁶ Miller, *supra* note 185, at 19.

²²⁷ Metalitz & Schwartz, 2003 Reply Comment supra note 165, at 36.

^{228 2003} Recommendations, *supra* note 194, at 118. (concluding, "Given the risks of unauthorized reproduction and distribution over the Internet, it is obvious that a compelling case would have to be made in order to outweigh the potential adverse effects.").

unnecessarily expensive—severely reduce the need for an exemption (Peters' 4th most common argument; see Table 6). Any proposed benefit to noninfringing users must be weighed against the potentially diminished creative output (3rd), and this threat is taken to be real (5th) despite flimsy links to a given proposal. Because the pro-exemption side faces the burden of proof (8th), and they fail to meet this burden (1st) in demonstrating substantial harm, she reasons, the exemption is denied.

3. Improperly Defined Class of Works

The register also dismisses a number of proposals for improperly defining a class of works to be exempted. In two familiar arguments, she declares that many proposed classes are either two broad or are wrongly defined in terms of types of users or their intended uses. As the statute mandates:

The prohibition contained in subparagraph (A) shall not apply to persons who are users of a copyrighted work which is in a particular class of works, if such persons are, or are likely to be in the succeeding 3-year period, adversely affected by virtue of such prohibition in their ability to make noninfringing uses of that particular class of works under this title, as determined under subparagraph (C).²²⁹

The definition of the phrase "particular class of works" is hotly contested. The register's 1999 notice of inquiry relies upon the House Manager's Report, concluding "that the scope of 'class of works' is narrower than the category of works set forth in 17 U.S.C. 102(a)." Within the assumption that a class of works should be a subset of the categories of works that are available for copyright protection, the Register's reasoning is relatively sound. A few of these categories are: literary works, musical compositions, motion pictures, and sound recordings. The Register

uses the category of literary works to illustrate the potentially broad-ranging reach of an exemption class that is coextensive with one of the eight categories. Within it, "one finds prose journals, periodicals, and books as well as computer programs, and ... it is unlikely that the impact on [sic] prohibiting circumvention of access control technologies will be the same for scientific journals as it is for computer operating systems." Yet the statute does not mandate that particular classes of works be defined purely in terms of the traits of the works themselves. As noted above, some participants in the rulemaking contend vociferously that the traits of the intended users are a valid and important part of any workable definition of a class of works.

Participants are not the only voices arguing for classes of works based upon the traits of users or their intended uses. Gregory L. Rohde, Assistant Secretary of Commerce for Communications and Information and Administrator of the National Telecommunications and Information Administration (NTIA), also uses his consultative role to make the same push. In light of the 1999 NOI, Rohde's 2000 consultative letter specifically challenges the Register's interpretation and insists, "the definition of classes of works is not bounded by limitations imposed by Section 102(a) of the Copyright Act, but incorporates an examination of the 'noninfringing uses' of the copyrighted materials." In addition to pleading for a general reframing of the requirements for such classes, Rohde supports the class proposed by the library communities, 233 which would exempt "[w]orks embodied in copies that have been lawfully acquired by users or their institutions who subsequently seek to make noninfringing use

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²³¹ *Id.* at 66,142.

²³² Gregory L. Rohde, Asst. Sec. of Comm. for Communications and Information and Administrator of National Telecommunications and Information Administration, Letter to Marybeth Peters, 4 (September 29, 2000), *at* http://www.copyright.gov/1201/commerce.pdf. 233 Miriam M. Nisbet, 2000 Comment, *at* http://www.copyright.gov/1201/comments/162.pdf (last visited Oct. 27, 2005).

thereof."²³⁴ This would exempt a large number of works from across a host of section 102(a) categories of works, a much broader interpretation of the power of the exemption hearings than that defended by the Register. Note that Rohde makes this argument of administrative authority through heavy appeal to the Commerce Report and to that committee's role in having added the rulemaking to the statute.²³⁵ As one would expect, the Register notes this alternate reading of the statute, strongly disagrees, and insists that a class of works must be defined in terms of the attributes of the works themselves.²³⁶

In 2003, Assistant Secretary Nancy J. Victory also urges Peters to create classes of works based in part on the attributes of uses or users, but this plea diverges less from Peters' definitional requirements than does Rohde's letter. Victory agrees that proponents must choose a section 102 category as the starting point for defining a particular class of works. Nonetheless, she argues:

[I]n some circumstances, the intended use of the work or the attributes of the user are critical to a determination whether to allow circumvention of a technological access control. Section 1201(a)(1) is, however, silent regarding the manner in which and by what criteria "class of works" may be further defined.²³⁷

While acknowledging this request, Peters provides no direct response to it.²³⁸ Rather, she simply dismisses the possibility that works could be exempted based on the type of user or use.²³⁹

This additional burden in hand, she dismisses 11 of 35 proposed exemptions for failing to properly define a class of works. In her 2000 denial of the proposed exemption for "material that

²³⁴ Rohde, *supra* note 232, at 4.

²³⁵ Id. at 3.

^{236 2000} Ruling, *supra* note 192, at 64562.

²³⁷ Victory, *supra* note 212, ¶17.

^{238 2003} Recommendations, *supra* note 194, at 15.

²³⁹ *Id.* at 13.

cannot be archived or preserved," the comment that this fails to constitute an acceptable class of works is just the brief beginning to a multi-pointed rejection. ²⁴⁰ The same is true of her rejection of "works embodied in copies which have been lawfully acquired by users who subsequently seek to make non-infringing uses thereof." In these and several other instances, she briefly comments that there is no acceptable class of works, and she then spends far more time identifying the failure to demonstrate harms that are due to TPMs. In some cases, however—e.g., her 2003 dismissal of proposals for "all works" and "fair use works" she relies almost exclusively on this reasoning. As part of the latter denial, she refers would-be proponents elsewhere. "It is also of note that several bills currently before Congress incorporate use-based revisions of section 1201. If Congress finds that an expansion to [sic] the existing statutory exemptions is warranted, it will accomplish that through legislation." This place as well as many others, the overseer of the congressional "solution" throws her hands up at her inability to solve the problem and refers the proponents back to Congress.

4. Cited Pro-Exemption Arguments Are Irrelevant in this Venue.

In the second-most-common argument, the Register regularly insists that exemption proponents have missed the point of the proceeding. She uses this reasoning in rebutting the NTIA's 2000 support for the library associations' proposal²⁴⁵ and in sternly lecturing proponents *en masse* in the 2000 final ruling. She also uses this reasoning in at least part of her justification for almost two thirds of denied exemptions (22 of 35). Most remarkably, she insists that

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^{240 2000} Ruling, supra note 192, at 64,572.

²⁴¹ *Id.* at 64,572-64,573.

^{242 2003} Recommendations, supra note 194, at 82.

²⁴³ Id. at 84.

²⁴⁴ Id. at 85.

²⁴⁵ Nisbet, *supra* note 233, at 35.

proponents of two different *granted* exemptions have also provided arguments that exceed the mandate of the rulemaking. We discuss each of these in turn.

First, consider her insistence that the NTIA's support for the library associations' proposal to exempt lawfully acquired works for noninfringing uses misses the point of the hearings. She believes this approach "would, in effect, revive a version of section 1201(a)(1) focusing on persons who have gained initial lawful access that was initially enacted by the House of Representatives but ultimately rejected by Congress." For this and other reasons, the exemption "is beyond the scope of the Librarian's authority." Peters does not here dismiss the librarians' proposal²⁴⁸ as a bad policy decision, but rather takes umbrage at her ability to implement in light of her legislative authority. She even offers a ray of hope for its advocates:

Some of the issues raised by the Assistant Secretary are also likely to be addressed in a joint study by the Assistant Secretary and the Register pursuant to section 104 of the DMCA. See 65 FR 35673 (June 5, 2000). It is possible that this study will result in legislative recommendations that might more appropriately resolve the issues raised by the Assistant Secretary.

While the Register expresses some sympathy, she believes she does not have the power to implement the proposed exemption. This claim is based largely on the belief that the proposal fails to properly define a class of works. If proponents are concerned about a broader problem that cuts across many classes of works, she implies, they should talk to Congress.

^{246 2000} Ruling, *supra* note 192, at 64,562.

²⁴⁷ Id.

²⁴⁸ Nisbet, supra note 233.

the anticircumvention provision that is the focus of this rulemaking."²⁴⁹ Into this category she groups proposals that oppose section 1201 or the DMCA generally, oppose unrelated sections of the DMCA, or oppose the antitrafficking provisions. These proposed exemptions are clearly outside the rulemaking authority granted by the statute, and the register confidently rejects them on these grounds alone. In other cases, however, she combines this reasoning with other objections to denied exemptions; this is quite often related to the argument that proponents have improperly defined a class of works. For instance, she denies a 2000 proposal for archival materials because it is a use-based proposal that cuts across many classes of works, and she elaborates that her hands are tied in this situation. "The Office is limited to recommending only particular classes" of works, she insists. In 2003, she adopts even stronger language in rejecting several classes, "including 'per se educational fair use works' and 'fair use works."" Peters elaborates:

A "use-based" or "user-based" classification was rejected by the Register in the last rulemaking, because the statutory language and the legislative history did not provide support for classification on this basis. Defining a class in such a manner would make it applicable to all works and would not provide any distinctions between varying types of works or the measures protecting them. If an exemption encompassing all works is to be granted, it is more appropriately a matter for Congressional action. ²⁵²

This is a fairly common theme; the Register often insists that she has no power to help proponents and refers them to Congress for a redress of their grievances. She also refers

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^{249 2003} Recommendations, supra note 194, at 195.

^{250 2000} Ruling, *supra* note 192, at 64,572.

^{251 2003} Recommendations, supra note 194, at 85.

²⁵² *Id*.

proponents to the courts, albeit less frequently.²⁵³ While rejecting at least one exemption each year, she notes that the problem of dual-purpose TPMs is regrettable but not her jurisdiction. In 2000, for instance, her rejection of the proposal to exempt DVDs states that Congress would be a better venue and implies that even the courts would be more appropriate:

The merger of technological measures that protect access and copying does not appear to have been anticipated by Congress... [N]either the language of section 1201 nor the legislative history addresses the possibility of access controls that also restrict use. It is unclear how a court might address this issue. It would be helpful if Congress were to clarify its intent...²⁵⁴

In this case and others, Peters implies that she sympathizes with proponents but believes she is powerless to help them.

Perhaps more remarkably, the Register twice refers to arguments for *granted* exemptions as reaching beyond the scope of the rulemaking. First, in granting an exemption in 2000 for "literary works, including computer programs and databases, protected by access control mechanisms that fail to permit access because of malfunction, damage or obsoleteness," the Register notes that the reasoning would equally apply to any such works where access is denied by failed TPMs:

Although this exemption fits within the parameters of the term "class of works" as described by Congress, it probably reaches the limits of those parameters. ... [I]n reality,

²⁵³ *E.g.*, *id.* at 150. In response to a proposed exemption for works subject to End User License Agreements (EULAs), the Register observes, "The primary concern of the commenter appears to be contractual over-reaching. ... If these terms are, as the commenter suggests, 'beyond the limits imposed by Congress' or are a 'misuse' of copyright, such preemption or misuse determination can still be made in a court... These determinations of preemption and misuse are, without question, beyond the scope of this rulemaking..."
254 2000 Ruling, *supra* note 192, at 64,568.
255 *Id.* at 64,564.

this exemption addresses a problem that could be experienced by users in accessing all classes of copyrighted works. This subject matter is probably more suitable for a legislative exemption, and the Register recommends that Congress consider amending section 1201 to provide a statutory exemption...²⁵⁶

The Register sounds a similar note in 2003 while supporting the exemption designed to aid the preservation of computer programs and video games that are in obsolete formats:

In essence, the problem confronting archival activity in the digital age is a "use-based" concern that is more appropriate for congressional consideration and properly crafted legislative amendment than it is for this rulemaking. ... [T]here is a tension created by the DMCA that is likely to grow and that should be considered by Congress in a comprehensive fashion. Although the remedy is beyond the scope of this rulemaking since it is a problem that relates to all digital works and is a problem that is not resolved by three-year exemptions, the potential adverse consequences raise serious concerns. ... At present, and due to the limitations of the §1201 rulemaking process, the Register finds that the problem established in the record can best be addressed in this rulemaking by exempting the recommended class.²⁵⁷

In both of the above cases, the Register acknowledges some of the innocent casualties of the legislation, yet she insists that she is not able to address these broader problems in the rulemaking and that Congress is best suited to remedy these problems. Most strikingly, she argues that the proponent of the latter exemption²⁵⁸ could have killed its chances had he provided enough proof to justify a broader exemption:

²⁵⁶ *Id.* at 64,565.

^{257 2003} Recommendations, supra note 194, at 63.

²⁵⁸ Kahle et al. 2003 Comment, supra note 168.

In principle, these considerations apply to a wide variety of works, but proponents of an exemption have provided sufficient facts to justify only the narrower class recommended herein. Moreover, to the extent that this factor warrants exempting all works (or all works in digital formats) from the prohibition of §1201(a)(1) in order to enable preservation activities, it actually would warrant rejection of the exemption... Paradoxically, the failure of the proponents of this exemption to justify the need to circumvent access controls for all the types of works they proposed to be exempted may have salvaged what otherwise would have been an overly broad proposal...²⁵⁹

To the extent that they exist, the problems of access and archiving caused by the failures of TPMs or the evolution of technology reach across several section 102(a) categories of works. As with dual-purpose TPMs, the Register acknowledges that there are substantial problems with the legislation that reach across multiple categories of 102(a) works and expresses some sympathy for those adversely affected by the basic ban. Yet she explicitly interprets her powers as narrowly constructed and thus eliminates her own ability to ameliorate the law's disadvantages.

5. In Support of Exemptions: Some Trends

^{259 2003} Recommendations, supra note 194, at 61.

non-circumventing solutions to their fair use problems. While she is fairly likely to reject classes of works as improperly defined, she is actually more likely to use policy outcomes to reject arguments. Likewise, in supporting exemptions, Peters is more likely than proponents to make procedural claims and class-of-works arguments. Yet, as do proponents generally, Peters places policy goals and outcomes most prominently in her support for exemptions.

The Register's most commonly used pro-exemption argument is that the statute intends to preserve fair use; this appears in 13 of 99 sections. In all three documents, she makes this claim in her introductory explanation of the purpose of the rulemaking. For instance, she quotes from the Commerce report where it states, "The primary goal of the rulemaking proceeding is to assess whether the prevalence of these technological protections, with respect to particular categories of copyrighted materials, is diminishing the ability of individuals to use these works in ways that are otherwise lawful." This discussion of the intent of 1201 to preserve fair use is primarily presented in preliminary sections of the documents; she only discusses it explicitly in 2 of the 10 sections recommending exemptions.

In another policy argument, the Register's third most-common pro-exemption claim is that, without an exemption, 1201 will erode the ability to make noninfringing uses. She makes this claim in all 10 sections recommending an exemption—and nowhere else. For instance, in the 2000 ruling, she recommends an exemption for "compilations consisting of lists of websites blocked by filtering software applications," particularly those that filter allegedly offensive content. As part of this recommendation, she argues, "a persuasive case was made that the existence of access control measures has had an adverse effect on criticism and comment, and most likely news reporting, and that the prohibition on circumvention of access control measures

²⁶⁰ *Id.* at 9 (quoting H.REP. No. 105-551, Pt. 2, at 37 (1998)).

^{261 2000} Ruling, supra note 192, at 64,564.

will have an adverse effect."²⁶² While the two arguments are less closely coupled than in proexemption documents, the Register is here completing their most common syllogism: the statute intends to preserve fair use via the rulemaking, and without an exemption, fair use will be endangered, so an exemption is warranted. On this count, at least, when the Register supports exemptions, she sounds like pro-exemption witnesses.

Other common arguments, however, differ sharply from the bulk of pro-exemption speakers. Her second most frequently used claim is that a proposed class of works is defined properly, and in an argument that is tied for third most-common, she argues that the pro-exemption side meets its burden of proof. The former, appearing in 11 sections, further demonstrates the Register's tremendous attachment to the requirement for a properly defined class of works. Yet in most instances, she does not simply support the class of works as defined by proponents. In several cases, she carves out classes of works that are more narrowly tailored to the evidence that justifies an exemption. ²⁶³

The argument that the pro-exemption side meets its burden of proof, found in 10 sections, further illustrates her demand that proponents demonstrate substantial adverse effect; in all six approved exemptions, she explicitly states that they have done so. In the case of the circumvention to gain access to lists of websites blocked by content-filtering software, she even commends the exemption's proponent, Seth Finkelstein, as providing an example to teach future proponents how to meet the burden of proof:

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²⁶² *Id*.

²⁶³ *E.g.* 2003 Recommendations, *supra* note 194, at 33-34 (criticizing many proponents for supporting a "renewal" of the 2000 exemption for "literary works, including computer programs and databases, protected by access control mechanisms that fail to permit access because of malfunction, damage, or obsoleteness" without providing "any factual support for such an exemption. ... However, a few commenters and persons testifying at the hearings did provide some factual support, although such evidence focused on a narrower class of works").

The case made by Mr. Finkelstein for this exemption is also instructive for the manner in which it met the requisite showing. The evidence produced did not prove that a substantial number of people have utilized or were likely to utilize an exemption. [I]t was the qualitative need for an exemption that was controlling in this case; absent the ability of a few to carry out their noninfringing efforts notwithstanding the prohibition set forth in section 1201, the many would not reap the ... information, analysis, criticism and comment enabled by the quantitatively small number of acts of circumvention. ²⁶⁴

When rejecting or accepting proposals, Peters insists that the burden of proving substantial adverse effects is most often one of the determining factors. Unlike proponents, then, Peters spends a lot of her pro-exemption energies in instruction to the uninformed, detailing the proper outlines of a proposed class of works and demonstrating the procedural claim that proponents have met their burden of proof.

6. An Example of Support: The eBook Exemption

While these pro-exemption arguments are relatively straightforward, we believe Peters' 2003 reasoning in support of the ebook exemption illustrates them in action in a way that further illuminates Peters' very human role in the hearings. In stark contrast to her rejection of the DVD ancillary materials proposal, Peters here acknowledges that the added difficulties of making noninfringing uses without circumventing TPMs are substantial adverse impacts. She supports an exemption for the following class of works:

Literary works distributed in ebook format when all existing ebook editions of the work (including digital text editions made available by authorized entities) contain access

controls that prevent the enabling of the ebook's read-aloud function and that prevent the enabling of screen readers to render the text into a "specialized format." ²⁶⁵

In defining "specialized format," "digital text," and "authorized entities," the regulatory text refers to the 1997 Chafee Amendment, a statutory exemption that allows organizations devoted to serving the needs of the visually impaired to reproduce entire works in audio or Braille form. ²⁶⁶ While this exemption is available to all noninfringing uses of works in the exempted class—here, the Register laments, it is explicitly targeted at aiding those who aid the visually impaired and thereby making more works available in specialized format.

As we would expect, Peters argues that TPMs prevent the ability to make such noninfringing uses—that, without an exemption, the right to make noninfringing uses will be eroded. In this case, the visually impaired and those who make copyrighted works available to them have less access to written materials. Even though it is a use-restricting feature that is the problem, these features are generally protected by access-controlling TPMs and the circumvention required to work around these obstacles would otherwise violate the basic ban. The obstacle is arbitrary; publishers can turn text-to-speech functionality on or off when they are wrapping ebooks in such dual-purpose TPMs. The Register also insists that 1201 is not intended to protect their decision to actively turn off disability-ameliorating features of their products.

^{265 2003} Recommendations, *supra* note 194, at 64.

^{266 17} U.S.C. § 121 (2004). On this point, Hartzog, *supra* note 19, underestimates the value of the exemption. He argues, "[I]n order to take advantage of this exemption, the visually impaired user will have to figure out a way to circumvent the access control device prohibiting enablement of the read-aloud function." *Id.* at 337. As Peters concludes, if circumventions are conducted by authorized agencies, "such conduct clearly would be within the spirit of §121 and most likely would, in such circumstances, appear to constitute a fair use of the work." 2003 Recommendations, *supra* note 194. In this case, at least, the Register seems determined to grant an exemption where it is obviously valuable.
267 2003 Recommendations, *supra* note 194, at 69.

There is "no reason to believe that Congress intended to give its blessing to such conduct."²⁶⁸ As a definitional matter, the Register commends the proposal by the library associations for defining a class of works that "commences with a section 102 category but, drawing on the guidance offered in the previous rulemaking, narrows it by reference to attributes of the technological measures that control access to the works."²⁶⁹ In detailed but straightforward prose, then, the Register declares that there are noninfringing uses at stake, that the bill is not intended to prohibit uses such as these, and that proponents have offered a properly defined class of works. If the harm to noninfringing users is greater than the harm to the market value of copyrighted works, then, she has set up a fine case for proposing an exemption.

The most revealing aspect of this section is Peters' summary of the debate considering whether the harm to noninfringing users is substantial enough to meet their burden of proof. Publishers insist that the harm is not due to the inability to access these materials;²⁷⁰ the ebooks under consideration have been printed in hardcopy and are therefore accessible to those who would make noninfringing uses, e.g. creating audio books for the visually impaired. The register acknowledges that alternative means are available, but she finds this argument unpersuasive:

It has been argued by opponents of the exemption that entities such as Bookshare.org can make text versions of all books accessible to the blind and visually impaired since anyone can scan a book and submit it to Bookshare.org. However, the fact that *any* book *might* conceivably be made available does not mean that *all* books *are* or *will be* made available through such organizations. Resources are limited...²⁷¹

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268 Id. at 71.

²⁶⁹ Id. at 72 (omitted citation is to 2000 Ruling, supra note 192, at 64,561).

²⁷⁰ Allan Adler, V.P. for Legal & Gov't Affairs, Ass'n of Am. Publishers, 2003 Reply Comment, 13 (Feb. 20, 2003), *at* http://www.copyright.gov/1201/2003/reply/027.pdf. 271 2003 Recommendations, *supra* note 194, at 77.

In other words, when a socially valuable noninfringing use is at stake, the Register can exempt certain classes of works merely because it makes such uses easier or cheaper. This is true even when the alternative medium of access (in this case, print) is the dominant medium and the TPM-laden digital medium is in its infancy. In other words, the Register establishes the precedent that the mere existence of alternative means of access does not preclude the finding that the basic ban is harming otherwise noninfringing users in a way that justifies an exemption.

From the perspective of those who support exemptions, the Register does offer one problematic claim in her support for this exemption. She argues, "a broad exemption on ebooks generally could create significant harm to this emerging market by facilitating Napster-like distribution of ebooks over the Internet," and she insists that this is only prevented by the extremely narrow parameters of the current exemption. Yet her reasoning on this point is as problematic as is that discussed above in relation to the proposed exemption for ancillary materials on DVD. In short, Peters fails to demonstrate that widespread infringement will *uniquely* result from an exemption. The statute plainly states that exemptions apply only to persons who are making noninfringing uses, 273 so copyright holders could pursue illicit ebook distributors for 1201 violations regardless of the framing of the exemption. The exemption also provides no sanctuary for those who would violate the trafficking bans. Here as in the ancillary materials rejection, Peters alleges but fails to demonstrate that widespread circumvention would uniquely result from a broad exemption.

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²⁷² Id. at 82.

^{273 17} U.S.C. § 1201(a)(1)(B) (2004). "The prohibition contained in subparagraph (A) shall not apply to persons who are users of a copyrighted work which is in a particular class of works, if such persons are, or are likely to be in the succeeding 3-year period, adversely affected by virtue of such prohibition in their ability to make noninfringing uses of that particular class of works under this title, as determined under subparagraph (C). "Accord Miller, supra note 185, at 19.

Note, however, that her support for this exemption takes a profoundly different view of the harm to noninfringing users when alternative, albeit less than ideal, means of noninfringing use are available than does her rejection of the ancillary materials proposal. In rejecting the proposal by Ernest Miller, Peters simply ignores Miller's claim that the extra trouble and expense of acquiring extra equipment constitutes an unacceptable tax on noninfringing users. In supporting the ebooks exemption, however, she herself uses exactly this reasoning in rebutting the publishers' argument that there are alternative—in this case, utterly accessible—means of making a noninfringing use. This is a demonstrable inconsistency in her threshold for determining when proponents have demonstrated substantial adverse effects, because in both cases, "mere" inconvenience and added expense are at stake. We suspect that Peters could not help but have weighed these cases differently based in part on which noninfringing users (online movie critics versus nonprofits devoted to helping the blind) will benefit from the two proposed exemptions. Considering her adamant insistence that classes of works be defined without any reference to intended uses or types of users, this outcome is more than a little ironic. We could also point to at least one other difference that also could have had an unacknowledged effect on Peters' reasoning: DVDs are far more important to the far more lucrative movie business than are ebooks to the publishing industry.

V. On Parting (with Fair Use)

and *not* the courts—is a clear allusion to the shift of venue; Congress has explicitly washed its hands by creating the hearings. Opponents' mantra that proponents face a high burden of proof and a difficult task in defining a "class of works" indicates that they perceive this venue as friendly. The arguments of exemption proponents, conversely, reveal flagging efforts to find a foothold in a hostile venue. Proponents rarely discuss the rules of the hearings, and those who do are more likely to rail against the interpretations of the statute or the statute itself than they are to trumpet the rules. The final rulings and recommendations bear a much closer resemblance to the rhetoric of opponents than to that of proponents; this is most significant on important points such as the strict requirements for a narrowly defined "class of works" and the presumption against exemptions. At times, the Register of Copyrights even implies that her hands are tied when it comes to helping proponents. This study therefore reveals a pattern in which proponents, opponents, and adjudicators all implicitly agree that the new venue places a heavy thumb on one side of the scales.

The DVD Content Scrambling System is the single most controversial TPM scheme considered in the rulemaking; despite hundreds of calls for an exemption and documented harms to fair use, it remains unscathed by the final rulings. Regardless of the statute's insistence on the continued availability of defenses such as fair use, it remains illegal to circumvent the access controls on a legally purchased DVD, even for purposes such as playing it on one's home machine or using 15 seconds of footage for scholarly commentary. Even if the Librarian of Congress were to rule that circumventing CSS to access DVDs for otherwise noninfringing purposes is legal, this would help only the few who have the technical skill to make such a circumvention themselves; the Librarian has no power to permit the development and circulation of circumvention tools.

This is a significant shift of venue, taking the responsibility for ensuring fair use away from the courts and giving it to an obscure, relatively toothless administrative hearing. For decades, federal courts have predictably sided with those who have made noninfringing uses and substantially noninfringing technologies. Now, those legal principles are generally unavailable to defendants who are accused of violating Section 1201. This leaves wider fair use concerns without a venue. Congress has insisted that the hearings are the proper venue, while the Librarian insists that these concerns should be taken to Congress. The courts now serve only to determine whether a defendant has circumvented a TPM or trafficked in the tools to do so, regardless of her intentions. This is a catch-22; no matter where a would-be noninfringing user goes, she is told to take her concerns elsewhere because the venue at hand is not in charge of these particular concerns. In varying degrees, each of these venues has even acknowledged the potential flaws of section 1201, but the overseers of each venue protest that they are helpless to restore the proper balance among competing rights.

For those who would circumvent a TPM en route to committing an infringement of copyright law, the additional dissuasive power of the basic ban is virtually nonexistent. Yet this elephant stands boldly in the rulemaking's living room. Surely the Register and almost everybody else involved has noticed its presence. Yet the charade proceeds, and Peters continues to pretend that a carefully phrased exemption can provide meaningful relief at minimal cost. Not many have really been fooled, and scant few continue to play along.

This is not to say that the Register of Copyrights Marybeth Peters is coldhearted or unconcerned. While copyright holders objected vociferously to each, Peters did see fit to recommend 6 exemptions. Thanks to the Register, we know more about the software that filters content for our children. And, assuming that the two completely new exemptions from 2003 have

been used, our society can better archive materials that are in obsolete formats, and visually impaired readers have access to more books.

Despite her commendable support for narrow exemptions, however, the Register's reasoning has been deeply flawed on several points. The differences between the House Manager's Report and the Commerce Committee Report are meaningful, and the latter is by far the more legitimate source for divining legislative intent. More realistically, there is no primary intent behind section 1201, but rather a clash of hopes and wishes that tumbled out in the form of an awkwardly-worded statute.

Peters should admit that she has created the rules from congressional scraps. She should consider the demonstration of some adverse impact on even one noninfringing user as creating the exigency for granting an exemption, subject to the other four statutory factors. She should take the statutory reference to users and uses, as well as the tradition of use-based fair use jurisprudence, as an imperative to craft exemptions that are less narrowly tied to the traits of works and are more targeted at the socially valued uses that she identifies as newly endangered; this may be accomplished by granting multiple exemptions across multiple classes of works.

Perhaps most importantly, she should spend less time piecing together bureaucratic obstacles to meaningful relief and spend more time —exploring the possibilities of the rulemaking.

Unfortunately, if her preemptively defensive 2005 Notice of Inquiry²⁷⁵ is any indicator, the 2006 exemptions will do little more—and perhaps even less—than the current set to alleviate the erosion of fair use.

other things, exempt those engaged in otherwise noninfringing uses from the basic ban.²⁷⁶ We are not surprised that Congress has mostly ignored this needed reform. It is because of them that, in the digital millennium, fair use is locked in a catch 1201.

²⁷⁶ H.R. 5544, 107th Cong. (2002), H.R. 107, 108th Cong. (2003), H.R. 1201, 109th Cong. (2005).

Table 1: Number of documents by witness type

Witness Type	Examples/Description	# doc's	% of total	
Self	Those who disavow or do not present any official affiliation	172 88 ²⁷⁷	37%	
Technology firms	chnology firms Consumer electronics, computer hardware, business software, e-security products, web filtering software, copy-control technology			
Media firms	Publishing, recorded music, TV, radio, webcasters, media industry associations (e.g., RIAA)	62	13 %	
Nonprofit advocacy	Groups that advocate on behalf of certain sectors of the population (e.g., Amer. Foundation for the Blind) or the general public (e.g., Electronic Frontier Foundation)	34	7 %	
Government	Those who are steering the proceedings (e.g., Register of Copyrights), other officials (e.g., Idaho State Controller's Office)	29	6%	
Library	Library associations, official representatives of individual libraries, the Internet Archive	28	6%	
Education	Colleges & universities only	25	5%	
Question & Answer	Involved multiple witnesses during live hearings.	22	5%	
Joint Reply Commenter (JRC)	Attorney hired by multiple firms to oppose exemptions	11	2%	
TOTAL	Number of documents searched	466	100%	

²⁷⁷ We coded the testimony of Peter Jaszi, speaking on behalf of the Digital Future Coalition (DFC), as both "technology" and "nonprofit." The DFC is itself a nonprofit advocacy group that has attracted educators, librarians, and activists to its cause (therefore resembling, in tenor, goals, and structure, groups such as Public Knowledge), but it is also associated with consumer electronics manufacturers. Four additional documents are coded as both Technology and Media. This caused the misalignment between the total among categories (446) and the total number of documents (441), in this and other tables involving witness categories.

Table 2: Type of Participation by Witness Type

Witness Type	Comment	Reply Comment	Oral Testimony	Post-Hearing Comment ²⁷⁸	Rules ²⁷⁹	Rulings ²⁸⁰
Self	97	62	7	6	-	_
Tech	18	38	21	11	-	-
Media	5	20	21	16	-	-
Nonprofit	8	7	14	5	-	-
Gov't	1	2	-	-	23	3
Library	2	9	12	5	-	-
Education	9	5	8	3	-	-
Joint Reply	-	-	6	5	-	-
Commenter						

Table 3: "Legislative Intent" Documents by Witness Type

Witness Type	Total	Number Retrieved	% Total by	Of Documents Retrieved, Number Supporting/Opposing Exemption			
			witness	Support	Oppose	Mixed	Neutral
Tech	88	32	36%	14	18	-	_
Media	62	27	44%	4	23	-	-
Nonprofit	34	16	47%	16	-	-	-
Education	25	11	44%	11	-	-	-
Library	28	8	29%	8	-	-	-
Gov't	29	8	28%	-	-	3	5
Self	172	8	5%	8	-	-	-
JRC	11	4	36%	-	3	-	1
Total	444	110	23%	60	41	3	6

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²⁷⁸ The general public was allowed to offer post-hearing comments in 2000 only; in contrast, post-hearing comments in 2003 represent answers to 9 written questions that were posed only to those who gave oral testimony.

^{279 &}quot;Rules" documents set ground rules for the hearings, including Notices of Inquiry in the Federal Register, daily opening statements by the Register of Copyrights, and questions soliciting post-hearing comments.

^{280 2000} Ruling, *supra* note 192, 2003 Ruling, *supra* note 193, and 2003 Recommendations, *supra* note 194.

Table 4: Frequency of Pro-Exemption Arguments

Argument * = Public policy goals/outcomes ; = Jurisdictional/procedural > = Class of works		# Pro- Exemp (60 total)	# Anti- Exemp (41 total)	# Mixed ²⁸¹ (3 total)	# Neutral (6 total)	Total (110 total)
*	1201 intends to preserve fair use	50	-	3	-	53
*	Without an exception, 1201 will shrink fair use	45	-	3	2	50
*	Intent of other copyright law is to preserve fair use	16	-	1	0	17
*	Ban on circumventing access controls will envelop circumvention of use controls	12	-	1	-	13
>	Urges a use-based exemption	11	-	-	-	11
>	Exemptions can legitimately be based on class of users	10	-	-	1	11
*	Effects of 1201 will be to eliminate first-sale doctrine	10	-	-	-	10
	The statute is unclear	7	-	2	1	10
‡	The pro-exemption side meets its burden of proof	6	-	3	ı	9
*	(Attacking an interpretation as shrinking fair use)	8	-	-	-	8
*	Intent was not to eliminate first-sale	8	-	-	-	8
‡	Burden of proof should be possible/reasonable	7	-	-	1	8
*	Exemption is not a threat to content production	6	-	1	-	7
>	Proposed class of works is defined properly	3	-	3	-	6

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²⁸¹ Just three documents had arguments for some exemptions and against others: the three rulings documents, *id.* All three supported some exemptions and opposed others.

Table 5: Frequency of Anti-Exemption Arguments

* = Public policy goals/outcomes ‡ = Jurisdictional/procedural > = Class of works		# Pro- Exemp (60 total)	# Anti- Exemp (41 total)	# Mixed (3 total)	# Neutral (6 total)	Total (110 total)
‡	Pro-exemption arguments fail burden of proof	-	33	3	1	37
*	Burden of proof is on those who propose exemptions	-	24	3	5	32
**	Burden of proof is high/ difficult to meet	-	23	2	4	29
*	Proposed exemption threatens content production	-	20	3	-	23
*	Cited pro-exemption arguments are irrelevant in this venue	-	18	3	-	21
>	A proposed class of works is too broad	-	16	3	2	21
++	Must weigh decline in creative output against harms to noninfringing users	2	13	3	3	21
^	A proposed class is wrongly based on traits of users, not of the works themselves	-	9	3	-	12
*	Alternative (e.g., analog) formats remove the need for an exemption	-	5	3	2	10
*	Fair use concerns are not relevant	-	8	1	-	9
*	1201 will not cause alleged negative effects on fair use	-	6	2	-	8
*	Intent of 1201 is to increase TPM use	-	4	1	-	5
>	A proposed class of works cannot be defined by TPMs	-	2	3	-	5
*	First sale concerns are not relevant	-	3	1	-	4
	Librarian of Congress/ Register of Copyrights interpret statute correctly	-	2	2	-	4

Table 6: Pro- or anti-exemption rhetoric in final rulings documents

		# of sections featuring the argument				
* = ‡	Argument * = Public policy goals/outcomes ‡ = Jurisdictional/procedural > = Class of works		2003 Register's Recom- mendations	2003 Final Ruling	Total	
‡	Pro-exemption arguments fail burden of proof	12	24	21	57	
‡	Cited pro-exemption arguments are irrelevant in this venue	10	16	11	37	
‡	Must weigh decline in creative output against harms to noninfringing users	4	11	7	22	
*	Alternative (e.g., analog) formats remove the need for an exemption	2	9	8	19	
*	Proposed exemption threatens content production	4	9	4	17	
>	A proposed class of works is too broad	5	8	3	16	
>	A proposed class is wrongly based on traits of users, not of the works themselves	5	7	4	16	
‡	Burden of proof is on those who propose exemptions	3	9	3	15	
*	1201 intends to preserve fair use	4	6	3	13	
>	Proposed class of works is defined properly	1	7	3	11	
*	Without an exemption, 1201 will shrink fair use	2	4	4	10	
‡	The pro-exemption side meets its burden of proof	3	4	3	10	
EX	XEMPTIONS APPROVED/DENIED	2/10	4/25	4/25	6/35 ²⁸²	
T(OTAL NUMBER OF SECTIONS	22	38	39	99	

²⁸² Both 2003 documents consider the same proposed exemptions; their totals therefore match and we only count one set in the final total.