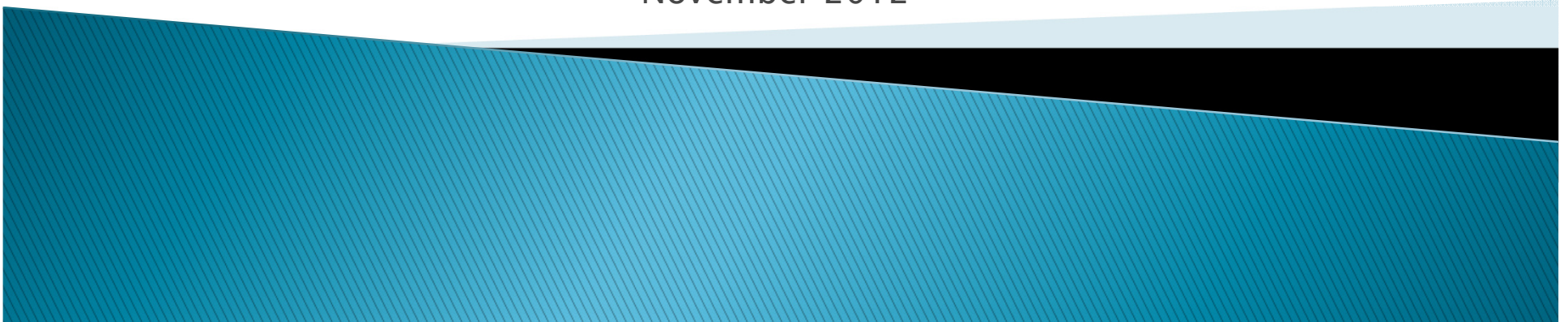
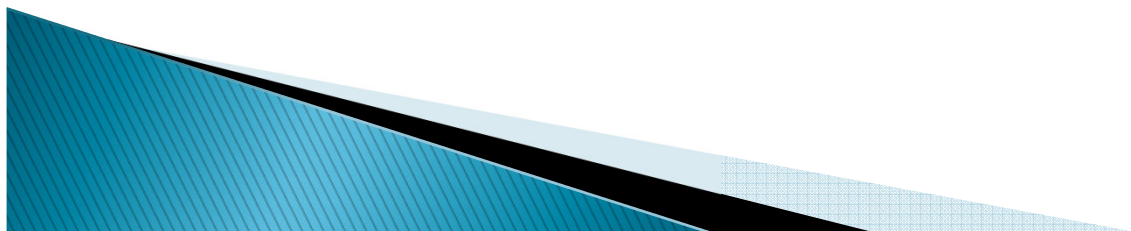


Collaboration & Communication: What is one without the other?

Christine McDonald
Antoinette McCallin
Rod MacLeod
November 2012

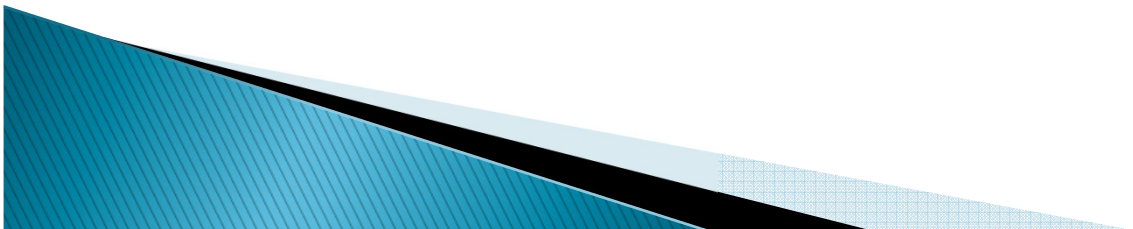


Say what?



“Collaborative practice in health care occurs when multiple health workers from different professional backgrounds provide comprehensive services by working with patients, their families, carers & communities to deliver the highest quality of care across settings.”

World Health Organisation (2010).

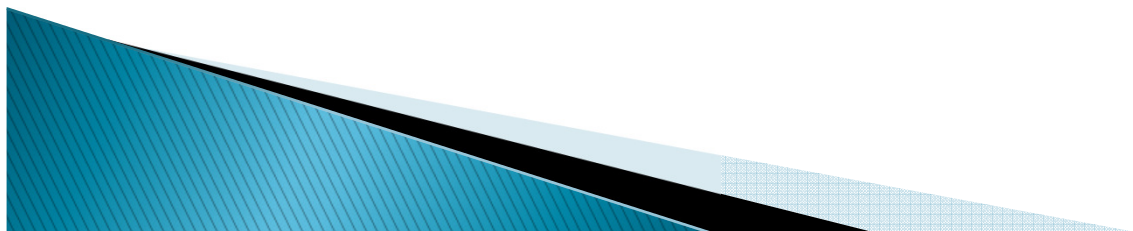


Focus on holistic patient and family centred care

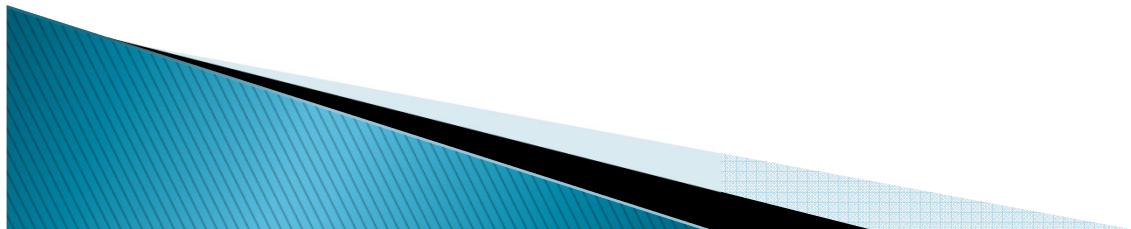
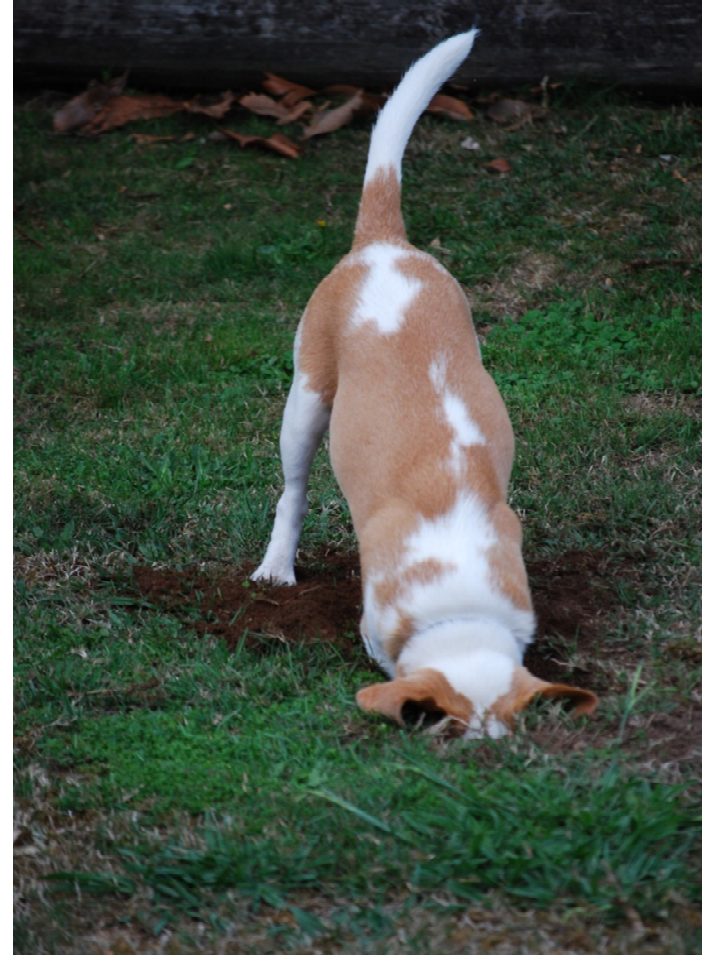


“Stop asking for more resources because I am going to ask you for more resourcefulness”.

Professor Phillip Darbyshire, PhD, RN.



Digging
ourselves into a
hole or burying
our heads in the
sand won't
make the
challenges go
away.



Collaboration & Communication



Relational Coordination



- ▶ Frequent
- ▶ Timely
- ▶ Accurate
- ▶ Problem-solving

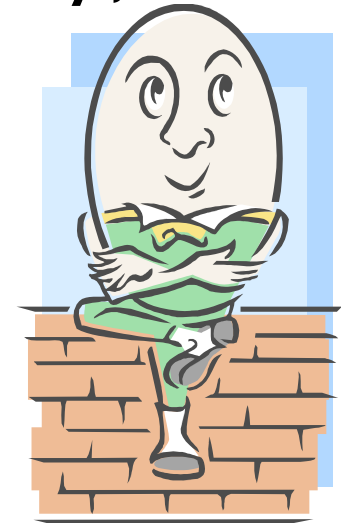
- ▶ Shared goals
- ▶ Shared knowledge
- ▶ Mutual respect

Communication

Relationships



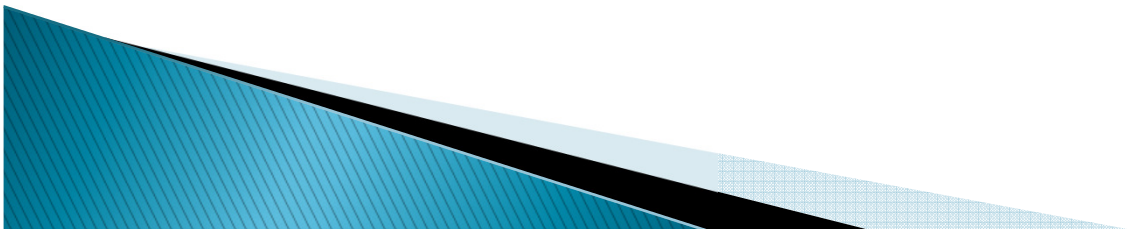
To paraphrase Humpty Dumpty,
when we use words,
they mean
whatever we choose them to mean,
neither more nor less.



(Carroll 1871)



Whether we are young in age or young in our careers we learn from others who are more experienced.



Working together can be
exhausting



We are what we
repeatedly do –
excellence
then is not an
act but a habit.

Aristotle



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