# U.S. Consumer Awareness, Attitudes, and Behaviors Related to Food Waste

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## **Note: Slides Omitted**

I am not yet able to publish the slides from this research because it is under review with a peer reviewed journal. I am including the background slides, slides on consumer recommendations for retailers/restaurants, and my conclusions. For more information, feel free to contact me: Dr. Roni Neff, Rneff1@jhu.edu. Thanks!

#### WIN-WASTE

#### Nutrition:

- Packaged
- Processed
- Unwanted

#### Food Security:

 Too much efficiency is risky

#### Food Safety:

- Just eat it
- Feeding animals to animals

#### WIN-WIN **Nutrition:** •Plan •Right-size Canned •Fewer options Recover nutrition **Food Security:** Save \$ Food recovery Avoid wasted resources. envtl damage Meet production gap Food Safety: Awareness of real threats Proper storage **Conceptual:** Same mental box

#### WIN-HEALTH Nutrition:

 Buy more produce, display it

#### Food Security:

Miss root causes

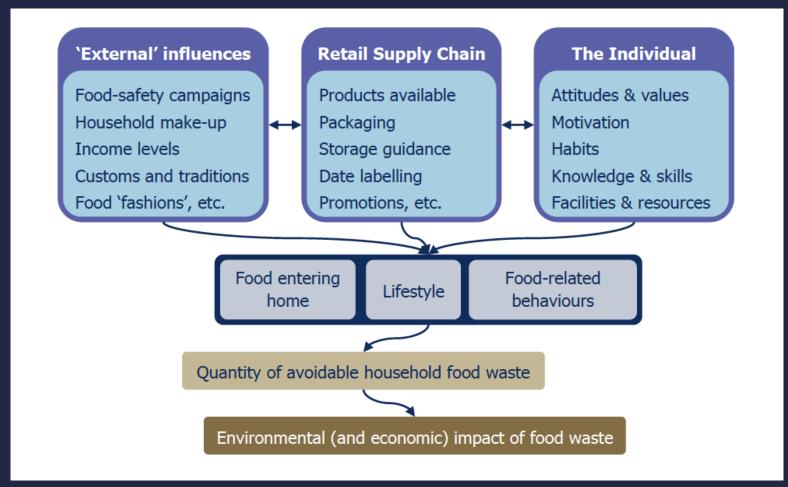
#### Food Safety:

- When in doubt, throw it out
- Food recalls
  Conceptual:
- Freshness, beauty



"SO, THIS HUMPTY DUMPTY GUY FALLS OFF THE WALL AND I THINK, DANG, WHAT A WASTE ... "

# Influences on the quantity of food wastes in the home



http://partners.wrap.org.uk/assets/3592/

# **Food Waste Behaviors**

 Behaviors complex, often private, habitual, often not temporally/conceptually linked to wastage

Influencing factors for a selection of food waste reducing behaviours.

Activity/behaviour	Potential influences
Planning meals in advance	Good communications within household Time available to plan Frequency of shopping Variability in food-related routines
Portioning rice and pasta	Knowledge of the correct amount Possessing measuring implements Social conventions around provisioning
Storing fruit in the fridge	Capacity in fridge Knowledge that fridge prolongs shelf life Encouraging consumption of fruit by making it visible (e.g. in bowl)

# **Other Surveys**

COUNTRY	YEAR	AUTHORS
UK	2007-present, multiple	WRAP
Canada	2015	Parizeau et al
Italy	2014	Segre et al
Romania	2013	Stefan et al
Norway	2013	Hansen & Moller
US (questions in poll)	2013	Sustainable America
Finland	2012	Koivupuro et al
Australia (NSW)	2011	New South Wales
Australia (Victoria)	2011	Sustainable Victoria

Culture, society, food system, infrastructure, policy, geography...

#### Survey to Understand US Consumer Awareness, Attitudes, Behaviors

- Survey development
  - Reviewed domestic, international surveys
  - Input, review from colleagues; pilot test
- Representativeness of sample
  - GfK Knowledgeworks nationally representative online panel
  - Random recruitment, probability-based sampling
  - Post-stratification weights
- Survey April 2014
  - N=1,010
  - 51% response rate



	Sample %	U.S. %
Age		
18-24	10	13
25-44	36	36
45-64	36	34
65 and older	18	17
Education		
< High school	11	12
High school	32	31
Some college	25	26
Bachelor's or higher	33	30
Gender		
Male	50	49
Female	50	51
Race		
White, non-Hispanic	75	63
Black, non-Hispanic	8	13
Other, non-Hispanic	4	7
Hispanic	10	17



Grocery shopping while hungry



The Oatmeal

# What Industry Can Do

#### Change packaging

• More resealable packages: 57%



 Smaller package options: baked goods (39%), bread (38%), bagged salad (36%) meat (28%)

#### Kinds of sales

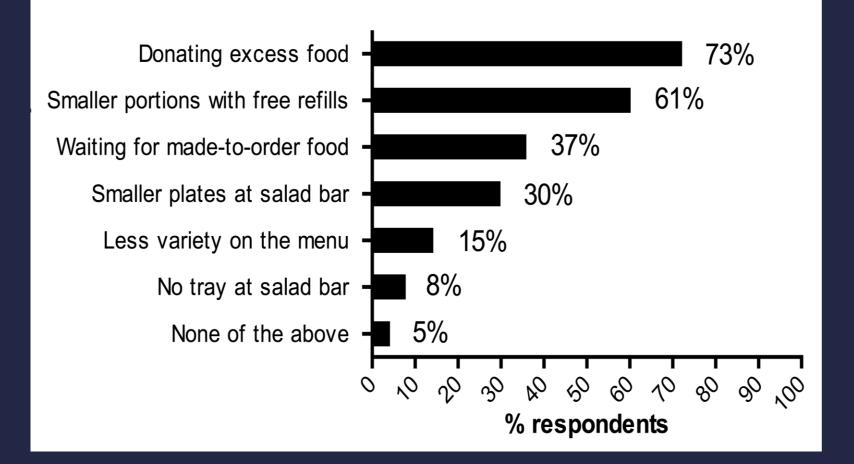
- Discount overripe/near expiration (48%)
- Buy one, get one later (48%)



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Kevin Smith (KES)

### **Accepted Restaurant Changes**



## **Related Research Needs**

- In-depth qualitative work on all of these questions
- Regular follow-up surveys to track change
- Food safety: how much is "justified"; guidance
- Identify ways to promote nutrition, freshness without increasing waste
- Testing consumer messages
- Testing the retail/restaurant interventions

## **Messages for Interventionists**

- 1. Recognize existing awareness, concern, action
- 2. Key information, education gap on food safety
- 3. Public health, foodies: change messaging on freshness
- 4. Use budgets as entry point
  - Educate about environment as well
  - Positive messages playing to general attitudes about waste (esp setting example for children)
- 5. Behaviors. OK if not conceptually linked w waste

# Messages for Interventionists - 2

- 6. Make it easy
- 7. Date labels need nationally harmonized policy, education
- 8. Areas w composting programs emphasize that prevention still priority
- 9. Opportunity change consumer behavior via industry behavior
- 10. Audience segmentation
  - Campaigns targeted to families
- 11. Need more in-depth research; tracking

## Thank you!

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"We're having leftovers again. Don't worry, I shaved off all the fuzzy parts. I'm going to knit you a sweater."