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OC47 – NICUs and family-centred care, from the leadership to the design, the results of a survey in Italy (by FCC Italian NICU study group)

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Theme: Leadership, management, nursing education.

Keywords: Family-centred care, health care quality, Neonatal Intensive Care Unit (NICU) design, NICU environment.

Introduction: Family-centered care (FCC) in NICUs is related to staff culture and the organization of the unit.

Aim: To describe the organizational characteristics and services for families in Italian NICUs.

Methods: This survey involved 105 NICUs in Italy. The Italian version of the 'FCC in the NICUs: A Self-Assessment Inventory' developed by the Institute for FCC was sent to the

nurse managers in January 2015.

Results: Forty-seven NICUs answered (49%). The means of the NICU characteristics are number of beds: 20; newborns discharged/year: 331, of which very low birth weight infant: 68; unit's rooms: 3.7). The total mean score of the 10 areas explored by questionnaire was 2.6 (on 5 points Likert scale) for the 'status' and of 2.3 (on 3 points scale) for priority for change.

Conclusion: The results show an organizational lack, but also the consciousness of the need of change. Sharing new organizational strategies could be an important issue for the future.