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Citation: Quan, Rose, Pearce, Alison and Baranchenko, Yevhen (2017) Educational Mobility in Transition: what can China and the UK learn from each other? *Journal of Management Development*, 36 (6). pp. 828-843. ISSN 0262-1711

Published by: Emerald

URL: <http://dx.doi.org/10.1108/JMD-03-2016-0045> <<http://dx.doi.org/10.1108/JMD-03-2016-0045>>

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**Educational Mobility in Transition: what can China and the UK learn from each other?**

Journal:	<i>Journal of Management Development</i>
Manuscript ID	JMD-03-2016-0045.R3
Manuscript Type:	Original Article
Keywords:	student mobility, UK, People-s Republic of China, transition

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## Educational Mobility in Transition: what can China and the UK

### learn from ~~each one another~~?

#### Abstract

The purpose of this study is to explore the differences in international student mobility in two contrasting countries: UK and China, at national, institutional and individual levels. They are countries in transition in a greater global context. The objective is to identify what these countries can learn from each other about the issues and policies surrounding the management of educational mobility. An inductive approach was employed to understand real-life experience via case studies. Participant observation and semi-structured interview methods with a variety of stakeholders were used to collect data which were then subjected to a thematic analysis to identify in which areas countries had developed good practice. Over-arching themes were developed through comparing national findings. These reveal that national policy and family support are most influential in China, while British universities largely drive student mobility at an institutional level. Concluding that no one country has a comprehensive and complete approach, this study proposes the areas in which both could develop and details good practice. The value therefore emerges from the comparison and contrast and the practical focus of the research.

**Keywords** Student mobility, UK, China

#### 1. Introduction

UK, and China are countries in transition. The Chinese' paradoxical culture (Fang 2003) allows them to develop their own interpretation of capitalism under a communist party and the country turns outward to the international stage. The United Kingdom is no longer united: the Scottish referendum in 2014 came close to dissolving the union and the Brexit vote in June 2016 has divided the country. Despite very different histories, ~~both all three~~ are searching for a new position in the world.

Our students are also in transition. Despite the higher-level debate concerning their home countries' integration in the outside world, students are increasingly, inexorably moving across borders (Daly, 2011), but not always in both directions. China's youth

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7 travel across the world in search of the best higher education, but many fewer  
8 international students seek out China's universities (Chinese MoE, 2015). Meanwhile,  
9 British universities are heavily subsidised by lucrative incoming international students,  
10 but famously low numbers of British students' study abroad (British Council, 2016).  
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15 It is evident that students who participate in mobility programmes gain competitive  
16 advantage and distinguish themselves from others who do not have mobility  
17 experiences (Daly, 2005). Many existing studies have examined the individual drivers  
18 of shaping student outbound mobility (Hoof and Verbeeten, 2009; Daly, 2011) by  
19 focussing on a single country or region, such as the USA (Salisbury et al., 2009),  
20 Australia (Dall'Alba and Sidhu, 2015), Europe (Teichler, 2012) or Singapore (Mok,  
21 2012). There is a shortage of analysis comparing international student mobility in the  
22 context of different countries. Between these two countries, the UK has strong  
23 inbound mobility but low numbers of inbound. China's inbound student mobility is  
24 less developed than outbound student mobility but we look at both, in order to  
25 maximise learnings. A policy of 'subjectivity with transparency' and transcontextual  
26 credibility throughout enables the reader to judge transferability.  
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31 Uniquely, this study explores the differences in international student mobility in two  
32 contrasting countries: UK and China. Analysing the phenomenon of student mobility  
33 at national, institutional and personal levels, we attempt to discover what these  
34 countries can learn from one another about the challenges in encouraging and  
35 managing educational mobility. Specifically, our objectives were 1. what are the key  
36 factors affecting student mobility from different stakeholder perspective? 2. How do  
37 higher education (HE) institutions encourage and manage mobility students to study  
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7 | abroad? 3. What can the countries, UK and China learn from each other about the  
8 challenges of student mobility?  
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## 10 11 **2. Theoretical Understanding of Student Mobility**

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13 Higher education has emerged as a universal agency, which provides guiding  
14 principles not only how to gain knowledge, but also as a means for scholars to learn  
15 how to live; realise their full potential and use their skills for the greater good, thus  
16 overcoming the disadvantages associated with the socio-economic conditions (Dewey,  
17 1938). International competence is now critical to a nation's health – *“a generalized*  
18 *necessity rather than an option for the tier of societal elites as in the past”* (Bartell,  
19 2003, p.49). Dewey (1938) and Scheurman and Newman (1998) believed that  
20 students thrive in an environment where they are offered opportunities for authentic  
21 experience and learning. In the various studies conducted into higher education and its  
22 internationalisation, considerable attention is paid to student mobility (West and  
23 Barham, 2009), which is a phenomenon involving different stakeholders.  
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### 35 **2.1 A stakeholder view in driving student mobility**

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37 Stakeholders can be *“any group or individual who can affect or is affected by the*  
38 *achievement of the organization's objectives”* (Freeman, 1984: 46). Both primary  
39 stakeholder group and secondary stakeholder group have different levels of interests,  
40 influence and power in determining institutions' continuous survival and prosperity  
41 (Peng, 2014). Delivering sustained value and quality to stakeholders is expected from  
42 stakeholder perspective. Souto-Otero et al. (2013) confirmed that various stakeholders in  
43 and out of the Erasmus programme recognise the benefits of student mobility. However,  
44 barriers differ between them.  
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7 The involvement of higher education institutions in international activities is  
8 influenced by a variety of external and internal stakeholder groups (Altbach and  
9 Knight, 2007; Schofer and Meyer, 2005), including government, HE institutions,  
10 students, parents and industry (Bolton and Nie, 2010). Those stakeholders potentially  
11 have divergent perceptions of value for student mobility (SM). In examining the focus  
12 of research on SM, it is evident that government and HE institutions, as important  
13 stakeholder groups, play important roles in motivating SM. The rationales of  
14 government in promoting SM programmes have been highly recognised among the  
15 existing literature (Daly, 2011; Daly and Barker, 2010). For example, in China,  
16 government has been an influential player in opening up the Chinese education  
17 system and encouraging both strategic alliance between Western and Chinese  
18 universities (Bolton and Nie, 2010). At the institutional level, a relatively large body  
19 of literature examines what motives universities to embrace SM programmes  
20 (Oleksiyenko, Cheng and Yip, 2013; Daly and Barker, 2015). The changing paradigm  
21 of HE (e.g. competition for financial and intellectual resources) drives many  
22 universities in both Western and Eastern economies to diversify their education  
23 products. The value of SM is being more widely recognised at a strategic level by  
24 many HE institutions.

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42 In students, as a key stakeholder group, perceptions of mobility-SM are crucial in  
43 implementing internationalisation strategy. Many existing studies have examined the  
44 individual drivers of shaping student outbound mobility and discovered that academic  
45 development, personal development, career development and work-skills  
46 development are primary factors motivating SM (Hoof and Verbeeten, 2009; Daly,  
47 2011). Moreover, continuing change in the HE environment (e.g. competition and  
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7 tuition fees) makes parents important stakeholders. According to Whitham (2003),  
8 parents need to be better informed, their interests will affect opportunities and  
9 outcomes of HE. In Chinese society, parents are active stakeholders. Their  
10 experiences and support of their children's international activities need to be  
11 highlighted (Waters, 2005, 2006). As in the West, although decision making is largely  
12 influenced by university status (Oleksiyenko, Cheng and Yip, 2013), parent support of  
13 student mobility is recognised. For example, Dall'Alba and Sidhu (2015) found that  
14 mobility students in Australian universities are mainly from middle-class families and  
15 the level of parental income seems an indicator of SM. This finding confirms  
16 Salisbury et al's., (2009) results American universities.  
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26 It is increasingly clear that continuing cross-border activity, especially studying  
27 abroad, brings pressures to different group stakeholders (financially and  
28 academically). For such a dynamic and complex process (SM), how to align different  
29 stakeholder groups' interests, needs and power to manage an SM programme  
30 efficiently is a great challenge.  
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## 37 **2.2 Managing student mobility**

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39 With increasing market influence and competition in the HE industry, many  
40 universities seek better solutions in terms of how to manage SM efficiently. It is clear  
41 that significant institutional support is crucial if universities are to achieve  
42 internationalisation goals (Daly et al., 2005). A small body of literature examines  
43 good and in-depth good practices in facilitating and managing participants in SM  
44 programmes, for example, Souto-Otero et al. (2013), who focus on barriers and  
45 benefits.  
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7 According to Bridger (2015), variety of approaches can be used to increase SM  
8 participants, such as designing SM as a part of programme studies; better  
9 communication between potential participants and the central international office.  
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11 Moreover, inspirational staff and strategic commitment at institutional level are  
12 regarded as two key drivers for SM programmes. There are a number of hurdles that  
13 demotivate SM participants, such as difficulties in accessing mobility opportunities  
14 and the complexity of the application process. To overcome these barriers, in addition  
15 to efficient communication between participants and staff, universities can adapt  
16 adequate strategies to support student-targeted action (King and Findlay, 2010).  
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### 24 **3. Methodology**

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26 The purpose of this study is to initiate an exploration of student mobility mechanisms  
27 in the UK and China through the comparison of case studies. Due to the exploratory  
28 nature of this study, we employed an inductive approach to understand real-life  
29 context via multiple case studies for both China and the UK (Yin, 2003; Creswell,  
30 2003). The authors asseverate that the lived experience of individuals and institutions  
31 can provide an epistemological advantage over other methodologies and improve  
32 understanding of the phenomenon. We utilised a single case study method in each  
33 selected country (UK and China), but employed the multi-case approach to analyse  
34 our data comparatively.  
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44 To collect data, the authors used participant observation and semi-structured interview  
45 methods (Creswell, 2007; Gillham, 2000) which combined to form a set of evidence  
46 from multiple sources. Across on-campus and country visits in person, we  
47 interviewed a convenience sample composed of undergraduates, university staff and  
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parents in the UK and China, who were involved in international student mobility.

The details of the data collection methods are summarised below:

**Table 1: Data Collection Methods**

Countries	Research methods	The researchers' roles
UK	<ul style="list-style-type: none"> <li>Action Research method of data generation through Dionysian cycles of Action Research (Heron, 1996) over 3 years and accompanying analysis.</li> <li>Participant observation <u>and interviews</u> for data collection.</li> </ul>	Initiator of the student exchange programme at the researched UK institution / more than 10 years' experience in student and staff mobility
China	One-to-one personal interviews <ul style="list-style-type: none"> <li>4 staff (visiting scholars from the researched Chinese university – conducted in UK)</li> <li>4 students (conducted in UK)</li> <li>2 parents (conducted in China when the author visited the Chinese partner universities)</li> </ul>	<u>Responsible for the In charge of</u> Chinese CV partners in the researched UK institution in the last 12 years / looks after visiting scholars from Chinese partner universities

As indicated in the above table, participants from different groups of stakeholders were interviewed for this research. Two different approaches overlapped in the two geographies due to differing levels of access. This added to the richness of the data available: some 'generated' and some 'collected'. The sSemi-structured interviews featured in both approaches: they lasting about 50 minutes and in average and were conducted in English and Mandarin Chinese. Using interviewees' native languages is important because scholars have long argued that participants were more comfortable ~~in~~ telling their stories in their mother tongue (Quan, He and Sloan, 2016). Some interviews were conducted in the UK, and others were in foreign countries (e.g. Chinese parents in China). The selected core quotes, which bring the connection between key themes and questions, were translated by the Chinese researcher. In the UK, the authors participated directly in the events and initiatives described. Data were analysed by using thematic analysis (King and Horrocks, 2010), which

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7 enabled us to conduct the analysis iteratively, revealing a set of key themes relating to  
8 the issues under investigation (Huberman and Miles, 2002). Each researcher  
9 processed their raw data and coded the key themes emerged individually first, then a  
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11 few-panel meetings were held among the three-researchers to finalise the coded  
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13 themes. The constant comparison method was used to discover the similarities and  
14  
15 differences for comparison analysis. Such emerging key themes were all coded in  
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17 English. To respond the question 'how many codes are enough', we followed the rule  
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19 that no new themes and rare samples occurred after all interview transcripts were  
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21 analysed (Bernard and Ryan, 2010). All participants were ensured of confidentiality.  
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23 All participants were also given a choice to opt out of the interviews if they felt  
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25 uncomfortable during the process. Moreover, it is believed that the researchers' roles  
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27 (indicated in Table 1) and experiences brought valuable insights to enhance the  
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29 credibility of this study.  
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#### 31 32 **4. Case Background**

##### 33 34 *UK Case*

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37 Outward mobility is recognised as essential by the UK government (British Council,  
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39 2016). British HE institutions are under growing pressure to differentiate themselves  
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41 from their competitors in a rapidly developing higher education market, in order to  
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43 attract prospective students. In 2011/12, approximately 6% of UK domiciled students  
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45 undertook a mobility placement overseas (HESA). The majority of outgoing UK  
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47 students access study and work opportunities overseas through the European Union's  
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49 (EU) Erasmus Mobility Programme. The UK currently ranks only sixth in terms of  
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51 the overall number of outgoing students taking part in the Erasmus Programme.  
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7 The institutional case in this study is a provincial, post-1992 university where a third  
8 of students are local, a third from working-class homes and 15% from areas with little  
9 tradition of HE. 91% come from state schools. To develop international experience in  
10 'home' students, the University sought out methods of experiential-and situated-  
11 learning (Lave and Wenger, 1991), in which the teacher acts as facilitator and  
12 supporter. Experimenting with integrating such students with incoming international  
13 students in various ways, none was found to be adequate to develop authentic global  
14 citizens. Instead, they set out to build students' self-efficacy (Bandura, 1993) - the  
15 motivation and confidence - to participate in a work/study abroad programme and to  
16 provide them with appropriate opportunities. In situated-learning, achievement is  
17 attained through authentic experience of real situations (such as living abroad) and  
18 success is directly related to effort and support received. The result was an increase in  
19 participation in outward mobility from 10 to 300 students. Fundamentally, the  
20 nationwide belief that British students are reluctant to go abroad (eg in Shepherd,  
21 2010) was rejected.

### 22 *China case*

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24 Inbound and outbound student mobility is imbalanced in China. According to the  
25 UKCISA (2012), Chinese students entering the UK in 2011-12 totalled 78,715.  
26 Numerous studies have claimed that long-term Chinese student migration has brought  
27 enormous benefits for the host countries' economies and enhanced students' cross-  
28 cultural learning (Oleksiyenko, Cheng and Yip, 2013; Dall'Alba and Sidhu, 2015).  
29 However, with continuously increasing outward mobility, the Chinese Ministry of  
30 Education (MoE) encourages Chinese universities to 'diversify' higher education  
31 markets. As a result, other forms of mobility in Chinese higher education markets  
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emerged, including Chinese staff outbound mobility (Pearce and Quan, 2015) and international students outbound and inbound mobility. Statistics indicate that the first group of 33 students from Eastern European countries studied in China in 1950. Between 1979 and 2000, the total number of international students studying in China reached 407,000 now. These international students are from more than 175 countries and are accepted by 353 Chinese universities (Chinese MoE, 2015). Meanwhile, short-term student outbound mobility programmes, such as summer schools and student exchange, are booming as well.

The Chinese university chosen for this study is a provincial university in South East of China. After more than 10 years' collaboration with a number of British universities, this one has successfully attracted hundreds of international students to the School of International Education (inbound mobility). Meanwhile, the number of outbound students has increased, including 2+2 and 3+1 programmes, a 3-week summer school and one semester student exchange programmes.

## 5. Findings

On comparing [the UK and China](#) these two cases, [seven](#) broad areas were identified as themes revealing the differences in the challenges to international student mobility in [these two](#) [these three](#) contrasting countries.

**Table 2:** Summary of the emergent key factors influencing student mobility

Theme	UK (Outbound)	China (Both)	Selected Related Authors
<b>National &amp; Institutional Policy &amp; Support</b>	Government strategy. Mandatory international experience.	Government financial incentives (inbound) Student support initiatives (inbound)	Daly (2011) Daly and Barker (2010)
<b>Process Familiarity</b>	Scaffolding, peer-to-peer learning. Campus community.	Multiple administration processes at both levels (outbound).	None on overall issue
<b>Specific Communication</b>	(Technology-enhanced) scaffolding.	Imbalanced between in- and outbound.	None on specific context

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<b>Challenges</b>	'Open-door' policy. Retro-marketing. Social media. Peer-to-peer learning.		
<b>Educational Culture</b>	Authentic assessment of adjustment.	Change of HE culture as pull-factor (inbound).	Oleksiyenko, Cheng and Yip (2013) Dall'Alba and Sidhu (2015)
<b>Opportunity Value</b>	Credit-transfer programmes. Double-degrees. Experiential education.	Short-term mobility programmes eg mini-MBA (outbound).	None on specific context
<b>Personal Development Approach</b>	Authentic-learning for additional critical global competences. Self-reflection.	Social capital, soft employability-skills and confidence-building (inbound). Cultural awareness, critical-thinking (outbound).	None on specific factor in this context
<b>Family Support</b>	Historical social class influence and official family exclusion.	Financial and emotional (outbound)	Waters (2005, 2006) Dall'Alba and Sidhu (2015)

### *Government and Institutional Policy and Support*

By participating in a variety of institutional meetings and organising numerous student mobility events as part of action research cycles, the UK researcher generated and collected accumulated a large amount of research data notes. One of the emerged key themes emerging from analysis of this data research notes shows that, in the UK, a semester abroad was made mandatory for students studying international business management. This was then extended to two mandatory semesters abroad. As the programme snowballed, academics were brought on board. The challenge of scaling up, as well as improving quality over a broader range of L&T innovations throughout the process, was met by increasing involvement of a greater number of colleagues from a wider range of departments and external partners, creating challenges in consistency and focus. As attitudes changed, it had a positive impact on the school's confidence and work/study abroad opportunities were opened across the UG portfolio. A much larger number of programme leaders and directors were

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7 involved. Regular updates to formal management meetings and attended committee  
8 meetings with student representatives took place. Applying the ‘scaffolding’ approach  
9 to this wider team, support points for academic staff were identified and the core team  
10 acted as mentors as they became more involved in promoting study abroad at open  
11 days, dealing with students’ concerns and developing initiatives with partner  
12 institutions.  
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18 ~~As the programme has now become institutionalised and developed in other faculties,~~

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20 According to the narrative of staff interviewed in our China case, the findings  
21 shows that the motivation ~~for~~ inbound student mobility in China is closely related to  
22 institutional support from the Chinese government. ~~They that enacted~~ released a series  
23 of policies to encourage Chinese HE institutions to recruit overseas students. For  
24 example, the Chinese MoE provides financial support for HE institutions if they  
25 recruit a certain number of foreign students from overseas. Encouraged by the  
26 Chinese MoE, many Chinese universities restructured their organisation and created a  
27 new schools called *The School of International Education*. The number of overseas  
28 students recruited has been used as an indicator to measure the internationalisation  
29 performance of HE institutions by MoE in China.  
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39 Staff interviewed from the Chinese university indicated that overseas students  
40 studying at Chinese universities are provided with enhanced services than local  
41 students, such as better accommodation, student well-being services, language  
42 learning and cultural visits. Staff involved in the support of overseas students  
43 emphasised this improvement as a key driver. Professors from other faculties within  
44 universities are invited to deliver lectures to overseas students. One professor recalled  
45 her experience working regarding overseas students:  
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8 *I have taught many overseas students in our university. Our university takes really*  
9 *good care of these students ...it is difficult for them studying and living a country*  
10 *where language and culture are different from their own home countries. The*  
11 *university should provide all possible supports.*

12 *Staff Member (interviewee - China)*

14 It is evident that institutional support is influential in attracting more overseas students  
15 [to study](#) at Chinese universities.

### 19 **Communication Challenges**

20 [Based on the UK researcher's action research 'learning by doing' practices and](#)  
21 [experiences, communication emerged as a strong theme in managing student mobility.](#)

22 ~~The second theme emerging from our case comparison concerns communication.~~ In

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In the UK, an important change introduced initially was a reversal of the way in which  
'study abroad' opportunities were communicated to students. Using 'retro-marketing'  
(McCole, 2004) communication techniques, the 'year abroad' was presented as  
straightforward, aspirational and competitive, replacing the previous apologetic tone.  
Retro-marketing was developed to appeal to a complex, post-modern world  
overwhelmed by choice and information and cynical of marketing messages,  
efficiently using new technology. For study abroad, this included an interactive e-  
learning site with a database decision tool, a suite of country-specific, student-led  
Facebook Groups and a Twitter feed.

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Combining 'retro-marketing' and a psychographic segmentation of student  
motivations with the 'scaffolding' L&T approach (Bruner, 1960), the dedicated team  
designed and implemented a new promotion, recruitment and allocation process,  
informed by the work of Kruse and Brubaker (2007) and other best practice. This  
pinpointed a series of 'support points' required by a student in the process of

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7 application / preparation and identified the importance of guidance from a teacher or  
8 more competent peer as students entered their 'zones of proximal development'  
9 (Vygotsky, 1978) to consider and manage living abroad. The new process introduced  
10 detailed briefing events of increasing specificity with enthusiastic and knowledgeable  
11 staff, alumni and incoming exchange students, 'buddying' events, personal  
12 consultation opportunities and careful destination-matching on a wide range of criteria.  
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14 It started with pre-application Open Days and continued through Years 1 and 2, as  
15 students made applications, and into Year 3, when students were abroad.  
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24 ~~Developed, signed and participated by the UK researcher, a~~ An important element was  
25 the introduction of 'Pre-departure Briefing' sessions, including cross-cultural  
26 exercises, dealing with culture shock and opportunities to meet incoming students as  
27 recommended by Kruse and Brubaker (2007). These responded to a small but  
28 growing number of students who returned early, culture-shocked and homesick,  
29 causing serious problems personally and for the institutions. In the last three years we  
30 attained a "zero return" rate, maintaining 'technology-enhanced scaffolding' (Pea,  
31 2004) beyond the student's arrival abroad through the use of social media.  
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33 Initially faced with cynicism (at worst) and apathy (at best) from many academics, a  
34 policy of 'working with the willing' was adopted by the team in the UK. Developing  
35 an area from scratch meant there were no formal roles defined so experimentation and  
36 innovation were not only desirable but necessary.  
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47 ~~Also, working and researching in real time in the 'real situation', the UK action~~  
48 ~~researcher discovered that p~~ Peer-to-peer learning was increasingly effective and  
49 efficient: students and interested academic colleagues were organised into  
50 communities-of-practice from Year 1. Returning students in Year 4, working with  
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7 incoming students and interested staff, volunteered to co-ordinate meetings, social  
8 events and to run social media groups which could then include alumni and students  
9 currently abroad. Developing peer-to-peer learning allows students and staff to  
10 provide up-to-date detail and colour to a briefing and support process. (Pearce, Powell  
11 and Burns, 2016). These democratic groups – a campus community - impacted the  
12 learning of students and staff alike. The resulting confidence in implementing an  
13 ‘open-door’ policy for advice was so successful that team members were  
14 interchangeable as self-efficacy supporters, providing high accessibility for maximum  
15 impact on a growing number of students.  
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26 *The most important thing for me was having a connection to people back home, such*  
27 *as lecturers, who were there to offer support and gave me the strength to get through*  
28 *the hard parts in Hong Kong.*  
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30 *Outward bound student (interviewee - UK)*  
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### 33 **Process Familiarity**

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35 Another interesting theme emerged from our ‘action research data’ concerns  
36 the students’ application process. In the UK, applying the ‘scaffolding’ (Bruner,  
37 1960), concept to administrative staff colleagues, operational expertise was  
38 developed in a focussed team and extended to students, creating a campus  
39 community with process experience (Pearce, Powell and Burns, 2016). They  
40 were involved in the management of the area as the challenge of scaling up  
41 from ten to three hundred students was met. ~~based on the UK action~~  
42 ~~researcher’s record.~~  
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### *Differences in Educational Culture*

The third theme, centred on the learning process and institutional facilities, was developed by combining learnings from the Chinese and British cases. The adaptation to the host country and institutional environment is of great importance for mobile students.

Various challenging differences are evident through the analysis of the [interview data in the China casecases](#), including compulsory attendance in China with extensive attendance monitoring and an inability to obtain feedback from tutors about assessed work. This illustrates a considerably broader challenge faced by the integration of higher education systems.

In the UK, the 'authentic-learning' circle, actively engaging students in higher-order thinking to analyse their own real-world experience and apply it outside the classroom was completed. The learning outcomes cannot be pre-determined but can be focussed on global citizenship. Inspired by the concept of 'authentic assessment' (Scheurman and Newman, 1998), the team (~~with the UK action researcher as a participant~~) in the UK case developed an integrated preparation and reflection assessment strategy using on-line portfolio technology, with appropriate interventions from that team pre-departure, in-country and post-return. Giving students the opportunity to reflect upon and monitor progress is essential to authentic-learning's metacognition: assessment is integrated seamlessly into the learning task (working/studying abroad), in order to reflect 'real-world' assessment. ~~according to the conversations between the UK action researcher and students~~. Much of what students learned while abroad was unintended and so setting learning outcomes was challenging. Flexibility was allowed to accommodate students' experiences.

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7 For incoming students to China, a change of HE culture in China is a key driver in  
8 attracting them. [Both secondary data \(Chinese MoE, 2015\) and staff interview](#)  
9 [narrative indicate that p](#)Promoting inbound student mobility has been regarded as part  
10 of a Chinese university's international learning and teaching strategy. Many  
11 institutions make significant efforts to leverage teaching quality and partially integrate  
12 the traditional Chinese teaching system with Western learning methods. For example,  
13 [the staff interviewed from the case](#) ~~this~~ university [state that they](#) invites Western  
14 academics (e.g. US, UK, Canada) to teach both home and foreign students at their  
15 university. [The awareness of educational culture differences between home and host](#)  
16 [countries by decision makers at both central and institutional levels may facilitate the](#)  
17 [scope and scale of international students' mobility.](#)

### 28 *Opportunity Value*

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30 [Through ~~the~~-action research, the UK case researcher gained sufficient experience](#)  
31 [from her students who lived, worked and studied abroad by solving 'real students'](#)  
32 [mobility problems' in person. From her perspective, creating valuable opportunities](#)  
33 [\(via careful across-institution curriculum design\) such as 'credit-transfer' and 'double](#)  
34 [degrees' -may motivate student mobility. ~~such as 'credit trasfer' and 'double degrees'.~~](#)

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40 In the UK case, the first 'credit-transfer' scheme was introduced in 2009, allowing  
41 students to study abroad for a semester in their second year and opportunities were  
42 made available to all undergraduate students. This allowed students on three-year  
43 programmes and those with a UK work placement in their sandwich year to  
44 participate in the study abroad programme. To develop the credit-transfer programme,  
45 a flexible, semester-based module structure was proposed and a single trusted partner  
46 was chosen to introduce an English programme for students with no foreign language.

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7 Members of the UK-based team, [including the UK case action researcher for this](#)  
8 [study](#), worked at the French partner for six months (funded by Erasmus) to implement  
9 the new programme and have delivered a module on it every year since. An  
10 increasing number of students now complete three semesters abroad, sometimes on  
11 three different continents.  
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16 An important extension of this strategy was a focus on the development of ‘double  
17 degrees’, in which students join the final year of a partner institution’s degree and  
18 graduate at the end of this year, before returning to their home institution to graduate a  
19 second time. This provides a tangible outcome valued by students and ~~lent~~  
20 credibility to their activities, particularly important as tuition fees increased. [This](#)  
21 [value has been confirmed by students through their personal reflections on different](#)  
22 [occasions \(e.g. peer-to-peer learning workshops organised by the action researcher\).](#)  
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27 To ~~further~~ widen ~~further~~ the appeal of ‘study abroad’, internships were introduced  
28 into exchange schemes as ‘experiential education’ (Steinberg, 2002). Students were  
29 originally forced to choose between studying abroad or gaining work experience in  
30 the UK. Now, almost half of students on “exchange” are on a scheme combining work  
31 and study. This was achieved by working with existing international partners to  
32 develop new schemes and selecting new partners for the internship opportunities they  
33 offer.  
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38 In China, [staff interview evidence indicates](#) while large numbers of Chinese students  
39 study at Western Universities for degrees as long term academic sojourners, short-  
40 term mobility increased as well, such as summer schools for university students  
41 (especially in the first and second year), short training programmes (e.g. mini MBA)  
42 and one-semester exchange programmes. As a new trend, [according to the Chinese](#)  
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professor. outbound Chinese student mobility tends to be more short-time oriented and more diversified than before. She claimed:

*“China now is truly international oriented, intercultural knowledge is critical for university students. Many HE institutions make great efforts to provide more diversified opportunities encouraging more students ‘go global’, such as short-term programme”*

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The evidence suggests that, for this short-term oriented outbound student mobility, the main purpose is to develop inter-cultural awareness and enhance awareness of global citizenship. For example, in one Chinese Mini MBA programme delivered in the author’s institution, none of the students had been to the UK before. One Mini MBA student claimed that:

*‘Seeing is believing. Many things I saw are different from what I thought (about British culture) before. I wouldn’t know that if I did not come here to the UK’.*

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China is the country with largest population in the world. There are still large numbers of Chinese students (their family) cannot afford the expensive tuition fees studying abroad. Such short-term student mobility programmes have provided great opportunities which enable and encourage more Chinese student developing their inter-cultural knowledge and enhancing their employability skills.

### ***Personal Development***

~~The responses from all interviewees - the students, staff and parents - indicate that~~

Self-driven motivation played an important role motivating foreign-students to travel to China. The key drivers connected to personal development include 1) gaining cultural and social capital; 2) seeking personally rewarding experiences; 3) maximising educational and employment opportunities. Our findings show that

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7 studying overseas ~~not just~~ reinforces not only a students' s global mindset, but also  
8 their sense of intellectual awareness. One inbound exchange student in China  
9 mentioned that he was '*much more confident*' ~~he would in~~ finding a job after finishing  
10 his studies in China with 'developed global competences'.  
11  
12 For outbound Chinese students mobility, studying abroad brings them educational and  
13 personal benefits in relation to the acquisition of knowledge, cultural awareness,  
14 English language proficiency and development of skills such as communication,  
15 critical thinking and problem solving. After analysing the interview data, it wasis  
16 discovered ~~Our findings indicate~~ that the majority of Chinese students become more  
17 confident and their ability to get on with people was is enhanced. They managed d  
18 unpredictable situations better and ~~became~~ more mature. The following quote  
19 illustrates the mobility benefits for Chinese students studying abroad:  
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32 *I rarely spoke to foreigners when I was in China. Now I won't be afraid to talk*  
33 *to foreigners. Opening a bank account, cooking and shopping, washing*  
34 *clothes... I had to deal with all those things after I came here. They used to be*  
35 *my parents' business- tough at the beginning, but you will learn eventually.*

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38 *Outbound student (interviewee - China)*

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41 The majority of Chinese students believed that studying abroad had brought many  
42 benefits for their career development. They felt more confident and ~~had a better~~  
43 ~~ability to coped~~ better with difficulties and solving and solve problems. These  
44 students ~~we interviewed~~ believed d that studying abroad surely enhanced their  
45 employability skills and helped them finding jobs ~~in the future~~. One Chinese student  
46 interviewee described himself as 'a problems solver!' (student interviewee 2); ~~his~~  
47 parents appraised him 'much more independent' (Interviewee 2 parents); ~~and his~~

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7 [tutor \(accompanying their exchange students in the UK institution as a visiting scholar\)](#)  
8 [claimed that this student was 'more competence and resilient' \(staff interviewee\).](#)

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11 Similarly, study abroad students in the UK were encouraged to reflect deeply on their  
12 management of such experiences. To enhance the 'authentic-learning' approach, post-  
13 return 'Maximising Employability' sessions, as recommended by Kruse and Brubaker  
14 (2002), were organised [by the UK action researcher](#). Some students struggled to  
15 realise the value of challenges they had overcome, slipping into negativity because  
16 they had not entirely enjoyed their experience abroad. Students who had thoroughly  
17 enjoyed themselves could find it even more stretching. [Based on analysis of the -the](#)  
18 [UK action research dataer's participating experience.](#) These sessions helped students  
19 to 'unpack' (Gardner et al, 2009) their experiences, positive and negative, and  
20 translate them into evidence of the 'additional critical global competences' employers  
21 seek (Diamond et al, 2011), such as adaptability, resilience, self-reliance and an  
22 ability to work internationally with many different people.  
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35 Students are transformed by their international exposure, which is a 'life-affirming  
36 learning experience' [as some students confirmed in the peer-to-peer learning](#)  
37 [workshops](#). The tangible effects on their confidence, global outlook and employability  
38 are marked:  
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44 *Before my placement in Germany, I was content to finish university and find*  
45 *employment within my hometown, Newcastle. Returning from the placement, I*  
46 *knew that there was no going back to a simple life in Newcastle for me. I*  
47 *moved to London to find a job in the corporate world. My international*  
48 *experience allowed me to obtain long term secondments within my company's*  
49 *offices in Zurich and Miami. Six years later, I have transferred my life to*  
50 *Switzerland where I work internationally for the world's largest Corporate*  
51 *Insurance Broker.*

Outbound student (interviewee – UK)

### Family Support

During the interviews, both parents' and students' responses both confirmed and illuminated that outbound Chinese mobility was clearly driven by family support, both financially and mentally. This finding is not recognized in the Western student mobility literature. Currently, financial support from parents still plays a key role in driving Chinese students studying abroad. Due to fast economic growth in China, increasing numbers of Chinese families, especially the middle class, are willing and can afford to send their children to study overseas. As opposed to European countries, where students can seek financial support from different institutions and special programmes such as Erasmus, Chinese outbound mobility is largely financed by their parents. Chinese parents have realised that their children face more challenges than ever before in the job market. Better To better prepare their children in advance has become a target goal for many Chinese parents. One parents emotionally stated: *"We only have only one child. The purpose of making money is to support our son. We want our child to feel unconditional love"*.

In addition to financial assistance, mental support from the family is vital for outbound mobility, especially in the early stages. Chinese students normally lack independence. Studying and living in a different environment causes anxiety and discomfort (Quan, Smailes and Fraser, 2013). To overcome these barriers, Chinese parents play a crucial role in encouraging their children 'going mobile'. One mother we interviewed reflected how she persuaded her daughter to engage in a four-month exchange programme:

*My daughter is well protected. She had never left China on her own before she went to the UK. She was so nervous when I encouraged her to apply for the exchange programme. I promised to communicate with her on a daily basis via WeChat...we did! I spoke to my daughter every day when she was in UK.*

\_\_\_\_\_(Interviewee /mother--- China)

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The China case reveals that family support, both financial and mental ~~support~~, are key drivers for Chinese student outbound mobility, especially for those students who lack of individual confidence and are over protection at home country.

## 6. Discussion and Conclusions

This study aims to explore how countries practise student mobility programmes differently, and how to learn from one another. By analysing the contextualised cases in the UK and China, our findings reveal that undergraduate student mobility is closely linked to national supports; institutional strategy, family support and students' own self-driven motivations (see Table 3). To support better student mobility and sustain the balance between inbound and outbound student mobility, ~~these two~~ three countries can learn from each other by enhancing family supports (emerged from China case) and the institutional good practice (~~ass~~ in the UK context).

**Table 3: Areas of good practice in two countries**

	Regional/National Support Policies	Family Support	Institutional Innovation	Personal Motivation
China	MoE policy links student mobility to university performance	<b>Strong financial and emotional support to children</b>	Limited	Self-motivation combined with family and institutional push
UK	EU Erasmus+ programme	Limited	<b>Retro marketing, scaffolding, buddying system, open days, pre-departure briefing, peer-to-peer learning, debriefs</b>	Limited

Our findings with respect to the student ~~international~~ mobility in different country contexts have revealed ~~the several~~ influential key themes, ~~which influence SM~~. For instance, we argued that process familiarity; specific communication; opportunity

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7 value and a personal development approach (See Table 2) are crucial in facilitating  
8 ~~mobilitySM. T~~Nevertheless, there ~~is~~are limited literature which illustrates these areas  
9 in details. In addition, our findings place emphasis on ~~the~~ influence of ‘national  
10 educational culture’ ~~relevant to mobilityin terms of SM~~. Policy makers in ~~the~~ Higher  
11 Education industry in ~~botheither the UK and or~~China need to promote student  
12 mobility in a more strategic fashion to develop students’ cultural capital (Oleksiyenko,  
13 Cheng and Yi, 2013) and enhance their multi-cultural capabilities (Dall’Alba and  
14 Sidhu, 2015).  
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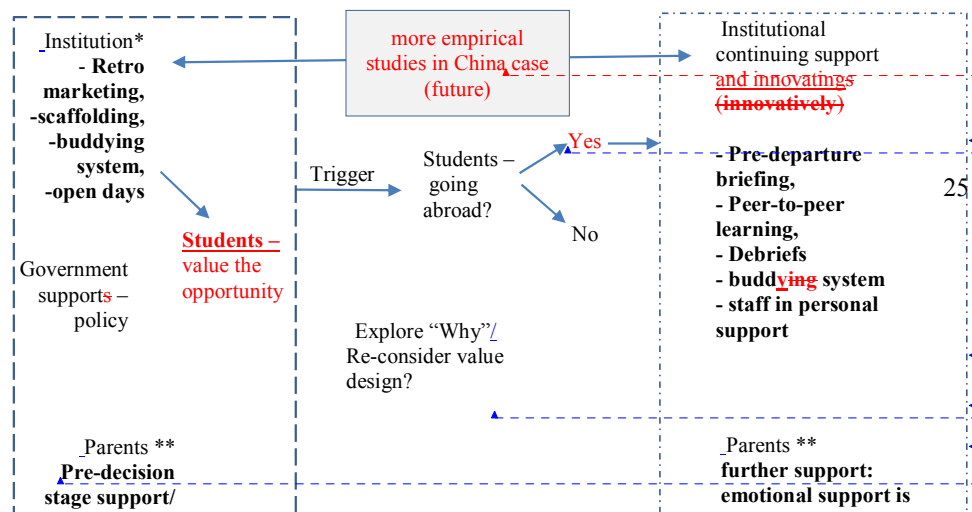
24 Importantly, the potential influence and value of family support is clear from the  
25 Chinese case, ~~wherethe only one in which~~ it emerged as an explicit theme. Inbound  
26 student mobility responds to a combination of Chinese government support, Chinese  
27 HE institutional support and students’ self-motivation. However, outbound mobility is  
28 mostly influenced by family support (Waters, 2006). We suggest that the individual  
29 benefits of studying abroad – personal development, enhanced employability etc - can  
30 in turn drive support from the family, both financially and emotionally. This finding  
31 clearly provides empirical support for Bolton and Nie’s (2010) and Daly’s (2011)  
32 arguments from a stakeholder perspective, which claims that ~~multiple-~~stakeholders,  
33 including parents, are exerting profound influence on students’ higher education  
34 decisions ~~making choices~~. The ‘parental choice’ in an international education market  
35 clearly has impact on students’ mobility (Waters, 2005). These can be maximised  
36 through the development of valuable opportunities providing credit transfer, a double  
37 degree and other employability enhancements along with an educational culture  
38 which helps students identify their learnings from challenging experiences. The  
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universities in the UK could consider more the role of the family in supporting internationally mobile students.

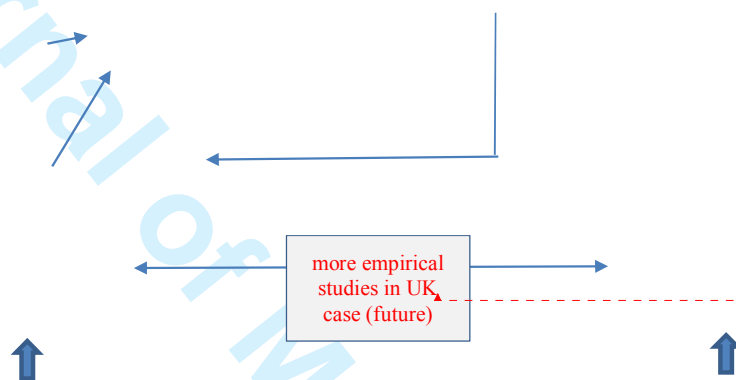
In the UK case, the growth in outward mobility was driven by institutional policy behind the structure and process of recruiting and supporting students, which in turn produced a focus on building the valuable opportunities for individuals described above and highly motivating communication. These findings provide indications for institutions that determine to promote and manage their student mobility efficiently (Daly et al., 2005). The variety of mechanisms utilised in the UK case reveals that adequate strategies at institutional level play a pivotal role in supporting students' mobility (King and Findlay, 2010). While Chinese universities focus on incentives to attract inbound students, they are less concerned with supporting 'exchange' mobility as part of home studies. Most outbound students are self-funding and engage in full-time study abroad on their own initiative. The decision makers at Chinese HE institutions should be aware of the importance of the student mobility for home students and learn from our UK case to encourage and motivate more Chinese students taking part of SM activities with strong institutional supports.

In conclusion, we have developed a theoretical model (in Figure 1) below showing the trajectory of managing international student mobility by combining the UK and Chinese cases.

**Figure 1: A dynamic model of international student mobility**



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~~Having discussion in our prior literature~~As discussed earlier, it is crucial to understand how stakeholder groups might have a potential impact on international student mobility. Our findings support this assertion.~~provide empirical support in China case. Nevertheless, due to China is in transition, including its higher education system reform.~~ Many institutional innovations in supporting British student mobility in the UK case can be learned by Chinese universities in promoting and managing Chinese students' international mobility with the consideration of country context.

The key contribution of our study is to examine practices of student mobility in different country contexts. Our findings provide new insights for national policy makers; institutional strategic decision-makers and parents in terms of how to promote and better support student mobility. It is evident that the next generation, as global citizens, are facing unprecedented challenges. ~~The Our~~ case findings suggest if government and institutions attempt to encourage or attract more students to study

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7 abroad, better understanding, more assistance and support are required in considering  
8 the contextualised situations in different countries.  
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### 10 ***Limitations and Future Research***

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12 This study relies entirely on subjective, qualitative data collected through a variety of  
13 methods and not designed to be directly comparable. The countries are represented by  
14 single case studies of different types. For this reason, it avoids the aim to generalise  
15 and conclusions are instead **transferable**. O’Leary (2005) judges the integrity of  
16 research in part through applicability outside one’s immediate frame of reference,  
17 proposing that “*lessons learned that may be germane to a larger population, a*  
18 *different setting or another group*” (p.75) demonstrate transferability, rather than  
19 generalisability.  
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21  
22 Our study focused on UK and China as countries in transition. This research would be  
23 developed by adding other ‘countries in transition’ in different regions, such as  
24 Ukraine. Ukraine’s diverse population is pulled in two opposite directions - East and  
25 West – with tragic results. Ukraine’s system of higher education is going through a  
26 period of transformation at a time of economic austerity. It has been undergoing  
27 transition from the Soviet style highly centralised system to an integrated European  
28 system (Shaw et al., 2012). tragic results. The government effort to harmonise the  
29 system of education with European counterparts started off by joining the Bologna  
30 process in 2005. Since then initiatives have been implemented with the aim of  
31 cultivating the Humboldtian traditions of enhancing the quality of teaching and  
32 research in autonomous universities. The internationalisation of the system requires  
33 not only the adoption of best practices, but also increasing the opportunity for student  
34 mobility through full participation in various mobility arrangements (West and  
35 Barham, 2009). The recent elaboration of the Erasmus programme enabled students  
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outside of the European Union to participate. Student mobility is seen as an extra tool for the transition of Eastern European systems of higher education, adapting them to Western institutions. –However, Western European students are historically not interested in studying in Eastern Europe (Rivza & Teichler, 2007). ~~–At the same time, Eastern European students experience difficulties with the approval process as well as provision of financial support.~~

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## Educational Mobility in Transition: what can China and the UK

### learn from ~~each one another~~?

#### Abstract

The purpose of this study is to explore the differences in international student mobility in two contrasting countries: UK and China, at national, institutional and individual levels. They are countries in transition in a greater global context. The objective is to identify what these countries can learn from each other about the issues and policies surrounding the management of educational mobility. An inductive approach was employed to understand real-life experience via case studies. Participant observation and semi-structured interview methods with a variety of stakeholders were used to collect data which were then subjected to a thematic analysis to identify in which areas countries had developed good practice. Over-arching themes were developed through comparing national findings. These reveal that national policy and family support are most influential in China, while British universities largely drive student mobility at an institutional level. Concluding that no one country has a comprehensive and complete approach, this study proposes the areas in which both could develop and details good practice. The value therefore emerges from the comparison and contrast and the practical focus of the research.

**Keywords** Student mobility, UK, China

#### 1. Introduction

UK, and China are countries in transition. The Chinese' paradoxical culture (Fang 2003) allows them to develop their own interpretation of capitalism under a communist party and the country turns outward to the international stage. The United Kingdom is no longer united: the Scottish referendum in 2014 came close to dissolving the union and the Brexit vote in June 2016 has divided the country. Despite very different histories, ~~both all three~~ are searching for a new position in the world.

Our students are also in transition. Despite the higher-level debate concerning their home countries' integration in the outside world, students are increasingly, inexorably moving across borders (Daly, 2011), but not always in both directions. China's youth

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7 travel across the world in search of the best higher education, but many fewer  
8 international students seek out China's universities (Chinese MoE, 2015). Meanwhile,  
9 British universities are heavily subsidised by lucrative incoming international students,  
10 but famously low numbers of British students' study abroad (British Council, 2016).  
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14 It is evident that students who participate in mobility programmes gain competitive  
15 advantage and distinguish themselves from others who do not have mobility  
16 experiences (Daly, 2005). Many existing studies have examined the individual drivers  
17 of shaping student outbound mobility (Hoof and Verbeeten, 2009; Daly, 2011) by  
18 focussing on a single country or region, such as the USA (Salisbury et al., 2009),  
19 Australia (Dall'Alba and Sidhu, 2015), Europe (Teichler, 2012) or Singapore (Mok,  
20 2012). There is a shortage of analysis comparing international student mobility in the  
21 context of different countries. Between these two countries, the UK has strong  
22 inbound mobility but low numbers of inbound. China's inbound student mobility is  
23 less developed than outbound student mobility but we look at both, in order to  
24 maximise learnings. A policy of 'subjectivity with transparency' and transcontextual  
25 credibility throughout enables the reader to judge transferability.  
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29 Uniquely, this study explores the differences in international student mobility in two  
30 contrasting countries: UK and China. Analysing the phenomenon of student mobility  
31 at national, institutional and personal levels, we attempt to discover what these  
32 countries can learn from one another about the challenges in encouraging and  
33 managing educational mobility. Specifically, our objectives were 1. what are the key  
34 factors affecting student mobility from different stakeholder perspective? 2. How do  
35 higher education (HE) institutions encourage and manage mobility students to study  
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7 abroad? 3. What can the countries, UK and China learn from each other about the  
8 challenges of student mobility?  
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## 10 11 **2. Theoretical Understanding of Student Mobility**

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13 Higher education has emerged as a universal agency, which provides guiding  
14 principles not only how to gain knowledge, but also as a means for scholars to learn  
15 how to live; realise their full potential and use their skills for the greater good, thus  
16 overcoming the disadvantages associated with the socio-economic conditions (Dewey,  
17 1938). International competence is now critical to a nation's health – *“a generalized  
18 necessity rather than an option for the tier of societal elites as in the past”* (Bartell,  
19 2003, p.49). Dewey (1938) and Scheurman and Newman (1998) believed that  
20 students thrive in an environment where they are offered opportunities for authentic  
21 experience and learning. In the various studies conducted into higher education and its  
22 internationalisation, considerable attention is paid to student mobility (West and  
23 Barham, 2009), which is a phenomenon involving different stakeholders.  
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### 35 **2.1 A stakeholder view in driving student mobility**

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37 Stakeholders can be *“any group or individual who can affect or is affected by the  
38 achievement of the organization's objectives”* (Freeman, 1984: 46). Both primary  
39 stakeholder group and secondary stakeholder group have different levels of interests,  
40 influence and power in determining institutions' continuous survival and prosperity  
41 (Peng, 2014). Delivering sustained value and quality to stakeholders is expected from  
42 stakeholder perspective. Souto-Otero et al. (2013) confirmed that various stakeholders in  
43 and out of the Erasmus programme recognise the benefits of student mobility. However,  
44 barriers differ between them.  
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7 The involvement of higher education institutions in international activities is  
8 influenced by a variety of external and internal stakeholder groups (Altbach and  
9 Knight, 2007; Schofer and Meyer, 2005), including government, HE institutions,  
10 students, parents and industry (Bolton and Nie, 2010). Those stakeholders potentially  
11 have divergent perceptions of value for student mobility (SM). In examining the focus  
12 of research on SM, it is evident that government and HE institutions, as important  
13 stakeholder groups, play important roles in motivating SM. The rationales of  
14 government in promoting SM programmes have been highly recognised among the  
15 existing literature (Daly, 2011; Daly and Barker, 2010). For example, in China,  
16 government has been an influential player in opening up the Chinese education  
17 system and encouraging both strategic alliance between Western and Chinese  
18 universities (Bolton and Nie, 2010). At the institutional level, a relatively large body  
19 of literature examines what motives universities to embrace SM programmes  
20 (Oleksiyenko, Cheng and Yip, 2013; Daly and Barker, 2015). The changing paradigm  
21 of HE (e.g. competition for financial and intellectual resources) drives many  
22 universities in both Western and Eastern economies to diversify their education  
23 products. The value of SM is being more widely recognised at a strategic level by  
24 many HE institutions.

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42 In students, as a key stakeholder group, perceptions of mobility-SM are crucial in  
43 implementing internationalisation strategy. Many existing studies have examined the  
44 individual drivers of shaping student outbound mobility and discovered that academic  
45 development, personal development, career development and work-skills  
46 development are primary factors motivating SM (Hoof and Verbeeten, 2009; Daly,  
47 2011). Moreover, continuing change in the HE environment (e.g. competition and  
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7 tuition fees) makes parents important stakeholders. According to Whitham (2003),  
8 parents need to be better informed, their interests will affect opportunities and  
9 outcomes of HE. In Chinese society, parents are active stakeholders. Their  
10 experiences and support of their children's international activities need to be  
11 highlighted (Waters, 2005, 2006). As in the West, although decision making is largely  
12 influenced by university status (Oleksiyenko, Cheng and Yip, 2013), parent support of  
13 student mobility is recognised. For example, Dall'Alba and Sidhu (2015) found that  
14 mobility students in Australian universities are mainly from middle-class families and  
15 the level of parental income seems an indicator of SM. This finding confirms  
16 Salisbury et al's., (2009) results American universities.  
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26 It is increasingly clear that continuing cross-border activity, especially studying  
27 abroad, brings pressures to different group stakeholders (financially and  
28 academically). For such a dynamic and complex process (SM), how to align different  
29 stakeholder groups' interests, needs and power to manage an SM programme  
30 efficiently is a great challenge.  
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## 37 **2.2 Managing student mobility**

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39 With increasing market influence and competition in the HE industry, many  
40 universities seek better solutions in terms of how to manage SM efficiently. It is clear  
41 that significant institutional support is crucial if universities are to achieve  
42 internationalisation goals (Daly et al., 2005). A small body of literature examines  
43 good and in-depth good practices in facilitating and managing participants in SM  
44 programmes, for example, Souto-Otero et al. (2013), who focus on barriers and  
45 benefits.  
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7 According to Bridger (2015), variety of approaches can be used to increase SM  
8 participants, such as designing SM as a part of programme studies; better  
9 communication between potential participants and the central international office.  
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11 Moreover, inspirational staff and strategic commitment at institutional level are  
12 regarded as two key drivers for SM programmes. There are a number of hurdles that  
13 demotivate SM participants, such as difficulties in accessing mobility opportunities  
14 and the complexity of the application process. To overcome these barriers, in addition  
15 to efficient communication between participants and staff, universities can adapt  
16 adequate strategies to support student-targeted action (King and Findlay, 2010).  
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### 24 **3. Methodology**

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26 The purpose of this study is to initiate an exploration of student mobility mechanisms  
27 in the UK and China through the comparison of case studies. Due to the exploratory  
28 nature of this study, we employed an inductive approach to understand real-life  
29 context via multiple case studies for both China and the UK (Yin, 2003; Creswell,  
30 2003). The authors asseverate that the lived experience of individuals and institutions  
31 can provide an epistemological advantage over other methodologies and improve  
32 understanding of the phenomenon. We utilised a single case study method in each  
33 selected country (UK and China), but employed the multi-case approach to analyse  
34 our data comparatively.  
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44 To collect data, the authors used participant observation and semi-structured interview  
45 methods (Creswell, 2007; Gillham, 2000) which combined to form a set of evidence  
46 from multiple sources. Across on-campus and country visits in person, we  
47 interviewed a convenience sample composed of undergraduates, university staff and  
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parents in the UK and China, who were involved in international student mobility.

The details of the data collection methods are summarised below:

**Table 1: Data Collection Methods**

Countries	Research methods	The researchers' roles
UK	<ul style="list-style-type: none"> <li>Action Research method of data generation through Dionysian cycles of Action Research (Heron, 1996) over 3 years and accompanying analysis.</li> <li>Participant observation <u>and interviews</u> for data collection.</li> </ul>	Initiator of the student exchange programme at the researched UK institution / more than 10 years' experience in student and staff mobility
China	One-to-one personal interviews <ul style="list-style-type: none"> <li>4 staff (visiting scholars from the researched Chinese university – conducted in UK)</li> <li>4 students (conducted in UK)</li> <li>2 parents (conducted in China when the author visited the Chinese partner universities)</li> </ul>	<u>Responsible for the In charge of</u> Chinese CV partners in the researched UK institution in the last 12 years / looks after visiting scholars from Chinese partner universities

As indicated in the above table, participants from different groups of stakeholders were interviewed for this research. Two different approaches overlapped in the two geographies due to differing levels of access. This added to the richness of the data available: some 'generated' and some 'collected'. The sSemi-structured interviews featured in both approaches: they lasting about 50 minutes and in average and were conducted in English and Mandarin Chinese. Using interviewees' native languages is important because scholars have long argued that participants were more comfortable ~~in~~ telling their stories in their mother tongue (Quan, He and Sloan, 2016). Some interviews were conducted in the UK, and others were in foreign countries (e.g. Chinese parents in China). The selected core quotes, which bring the connection between key themes and questions, were translated by the Chinese researcher. In the UK, the authors participated directly in the events and initiatives described. Data were analysed by using thematic analysis (King and Horrocks, 2010), which

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7 enabled us to conduct the analysis iteratively, revealing a set of key themes relating to  
8 the issues under investigation (Huberman and Miles, 2002). Each researcher  
9 processed their raw data and coded the key themes emerged individually first, then a  
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11 few-panel meetings were held among the three-researchers to finalise the coded  
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13 themes. The constant comparison method was used to discover the similarities and  
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15 differences for comparison analysis. Such emerging key themes were all coded in  
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17 English. To respond the question 'how many codes are enough', we followed the rule  
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19 that no new themes and rare samples occurred after all interview transcripts were  
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21 analysed (Bernard and Ryan, 2010). All participants were ensured of confidentiality.  
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23 All participants were also given a choice to opt out of the interviews if they felt  
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25 uncomfortable during the process. Moreover, it is believed that the researchers' roles  
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27 (indicated in Table 1) and experiences brought valuable insights to enhance the  
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29 credibility of this study.  
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#### 31 32 **4. Case Background**

##### 33 34 *UK Case*

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37 Outward mobility is recognised as essential by the UK government (British Council,  
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39 2016). British HE institutions are under growing pressure to differentiate themselves  
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41 from their competitors in a rapidly developing higher education market, in order to  
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43 attract prospective students. In 2011/12, approximately 6% of UK domiciled students  
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45 undertook a mobility placement overseas (HESA). The majority of outgoing UK  
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47 students access study and work opportunities overseas through the European Union's  
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49 (EU) Erasmus Mobility Programme. The UK currently ranks only sixth in terms of  
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51 the overall number of outgoing students taking part in the Erasmus Programme.  
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7 The institutional case in this study is a provincial, post-1992 university where a third  
8 of students are local, a third from working-class homes and 15% from areas with little  
9 tradition of HE. 91% come from state schools. To develop international experience in  
10 'home' students, the University sought out methods of experiential-and situated-  
11 learning (Lave and Wenger, 1991), in which the teacher acts as facilitator and  
12 supporter. Experimenting with integrating such students with incoming international  
13 students in various ways, none was found to be adequate to develop authentic global  
14 citizens. Instead, they set out to build students' self-efficacy (Bandura, 1993) - the  
15 motivation and confidence - to participate in a work/study abroad programme and to  
16 provide them with appropriate opportunities. In situated-learning, achievement is  
17 attained through authentic experience of real situations (such as living abroad) and  
18 success is directly related to effort and support received. The result was an increase in  
19 participation in outward mobility from 10 to 300 students. Fundamentally, the  
20 nationwide belief that British students are reluctant to go abroad (eg in Shepherd,  
21 2010) was rejected.

### 22 *China case*

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24 Inbound and outbound student mobility is imbalanced in China. According to the  
25 UKCISA (2012), Chinese students entering the UK in 2011-12 totalled 78,715.  
26 Numerous studies have claimed that long-term Chinese student migration has brought  
27 enormous benefits for the host countries' economies and enhanced students' cross-  
28 cultural learning (Oleksiyenko, Cheng and Yip, 2013; Dall'Alba and Sidhu, 2015).  
29 However, with continuously increasing outward mobility, the Chinese Ministry of  
30 Education (MoE) encourages Chinese universities to 'diversify' higher education  
31 markets. As a result, other forms of mobility in Chinese higher education markets  
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emerged, including Chinese staff outbound mobility (Pearce and Quan, 2015) and international students outbound and inbound mobility. Statistics indicate that the first group of 33 students from Eastern European countries studied in China in 1950. Between 1979 and 2000, the total number of international students studying in China reached 407,000 now. These international students are from more than 175 countries and are accepted by 353 Chinese universities (Chinese MoE, 2015). Meanwhile, short-term student outbound mobility programmes, such as summer schools and student exchange, are booming as well.

The Chinese university chosen for this study is a provincial university in South East of China. After more than 10 years' collaboration with a number of British universities, this one has successfully attracted hundreds of international students to the School of International Education (inbound mobility). Meanwhile, the number of outbound students has increased, including 2+2 and 3+1 programmes, a 3-week summer school and one semester student exchange programmes.

## 5. Findings

On comparing the UK and China these two cases, seven broad areas were identified as themes revealing the differences in the challenges to international student mobility in these two these three contrasting countries.

**Table 2:** Summary of the emergent key factors influencing student mobility

Theme	UK (Outbound)	China (Both)	Selected Related Authors
<b>National &amp; Institutional Policy &amp; Support</b>	Government strategy. Mandatory international experience.	Government financial incentives (inbound) Student support initiatives (inbound)	Daly (2011) Daly and Barker (2010)
<b>Process Familiarity</b>	Scaffolding, peer-to-peer learning. Campus community.	Multiple administration processes at both levels (outbound).	None on overall issue
<b>Specific Communication</b>	(Technology-enhanced) scaffolding.	Imbalanced between in- and outbound.	None on specific context

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<b>Challenges</b>	'Open-door' policy. Retro-marketing. Social media. Peer-to-peer learning.		
<b>Educational Culture</b>	Authentic assessment of adjustment.	Change of HE culture as pull-factor (inbound).	Oleksiyenko, Cheng and Yip (2013) Dall'Alba and Sidhu (2015)
<b>Opportunity Value</b>	Credit-transfer programmes. Double-degrees. Experiential education.	Short-term mobility programmes eg mini-MBA (outbound).	None on specific context
<b>Personal Development Approach</b>	Authentic-learning for additional critical global competences. Self-reflection.	Social capital, soft employability-skills and confidence-building (inbound). Cultural awareness, critical-thinking (outbound).	None on specific factor in this context
<b>Family Support</b>	Historical social class influence and official family exclusion.	Financial and emotional (outbound)	Waters (2005, 2006) Dall'Alba and Sidhu (2015)

### *Government and Institutional Policy and Support*

By participating in a variety of institutional meetings and organising numerous student mobility events as part of action research cycles, the UK researcher generated and collected accumulated a large amount of research data notes. One of the emerged key themes emerging from analysis of this data research notes shows that, in the UK, a semester abroad was made mandatory for students studying international business management. This was then extended to two mandatory semesters abroad. As the programme snowballed, academics were brought on board. The challenge of scaling up, as well as improving quality over a broader range of L&T innovations throughout the process, was met by increasing involvement of a greater number of colleagues from a wider range of departments and external partners, creating challenges in consistency and focus. As attitudes changed, it had a positive impact on the school's confidence and work/study abroad opportunities were opened across the UG portfolio. A much larger number of programme leaders and directors were

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7 involved. Regular updates to formal management meetings and attended committee  
8 meetings with student representatives took place. Applying the ‘scaffolding’ approach  
9 to this wider team, support points for academic staff were identified and the core team  
10 acted as mentors as they became more involved in promoting study abroad at open  
11 days, dealing with students’ concerns and developing initiatives with partner  
12 institutions.  
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18 ~~As the programme has now become institutionalised and developed in other faculties,~~

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20 According to the narrative of staff interviewed in our China case, the findings  
21 shows that the motivation ~~for~~ inbound student mobility in China is closely related to  
22 institutional support from the Chinese government. ~~They that enacted~~ released a series  
23 of policies to encourage Chinese HE institutions to recruit overseas students. For  
24 example, the Chinese MoE provides financial support for HE institutions if they  
25 recruit a certain number of foreign students from overseas. Encouraged by the  
26 Chinese MoE, many Chinese universities restructured their organisation and created a  
27 new schools called *The School of International Education*. The number of overseas  
28 students recruited has been used as an indicator to measure the internationalisation  
29 performance of HE institutions by MoE in China.  
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39 Staff interviewed from the Chinese university indicated that overseas students  
40 studying at Chinese universities are provided with enhanced services than local  
41 students, such as better accommodation, student well-being services, language  
42 learning and cultural visits. Staff involved in the support of overseas students  
43 emphasised this improvement as a key driver. Professors from other faculties within  
44 universities are invited to deliver lectures to overseas students. One professor recalled  
45 her experience working regarding overseas students:  
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8 *I have taught many overseas students in our university. Our university takes really*  
9 *good care of these students ...it is difficult for them studying and living a country*  
10 *where language and culture are different from their own home countries. The*  
11 *university should provide all possible supports.*

12 *Staff Member (interviewee - China)*

14 It is evident that institutional support is influential in attracting more overseas students  
15 [to study](#) at Chinese universities.

### 19 **Communication Challenges**

20 [Based on the UK researcher's action research 'learning by doing' practices and](#)  
21 [experiences, communication emerged as a strong theme in managing student mobility.](#)

22 ~~The second theme emerging from our case comparison concerns communication.~~ In

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In the UK, an important change introduced initially was a reversal of the way in which  
'study abroad' opportunities were communicated to students. Using 'retro-marketing'  
(McCole, 2004) communication techniques, the 'year abroad' was presented as  
straightforward, aspirational and competitive, replacing the previous apologetic tone.  
Retro-marketing was developed to appeal to a complex, post-modern world  
overwhelmed by choice and information and cynical of marketing messages,  
efficiently using new technology. For study abroad, this included an interactive e-  
learning site with a database decision tool, a suite of country-specific, student-led  
Facebook Groups and a Twitter feed.

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Combining 'retro-marketing' and a psychographic segmentation of student  
motivations with the 'scaffolding' L&T approach (Bruner, 1960), the dedicated team  
designed and implemented a new promotion, recruitment and allocation process,  
informed by the work of Kruse and Brubaker (2007) and other best practice. This  
pinpointed a series of 'support points' required by a student in the process of

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7 application / preparation and identified the importance of guidance from a teacher or  
8 more competent peer as students entered their 'zones of proximal development'  
9 (Vygotsky, 1978) to consider and manage living abroad. The new process introduced  
10 detailed briefing events of increasing specificity with enthusiastic and knowledgeable  
11 staff, alumni and incoming exchange students, 'buddying' events, personal  
12 consultation opportunities and careful destination-matching on a wide range of criteria.  
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14 It started with pre-application Open Days and continued through Years 1 and 2, as  
15 students made applications, and into Year 3, when students were abroad.  
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24 ~~Developed, signed and participated by the UK researcher, a~~ An important element was  
25 the introduction of 'Pre-departure Briefing' sessions, including cross-cultural  
26 exercises, dealing with culture shock and opportunities to meet incoming students as  
27 recommended by Kruse and Brubaker (2007). These responded to a small but  
28 growing number of students who returned early, culture-shocked and homesick,  
29 causing serious problems personally and for the institutions. In the last three years we  
30 attained a "zero return" rate, maintaining 'technology-enhanced scaffolding' (Pea,  
31 2004) beyond the student's arrival abroad through the use of social media.  
32  
33 Initially faced with cynicism (at worst) and apathy (at best) from many academics, a  
34 policy of 'working with the willing' was adopted by the team in the UK. Developing  
35 an area from scratch meant there were no formal roles defined so experimentation and  
36 innovation were not only desirable but necessary.  
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47 ~~Also, working and researching in real time in the 'real situation', the UK action~~  
48 ~~researcher discovered that p~~ Peer-to-peer learning was increasingly effective and  
49 efficient: students and interested academic colleagues were organised into  
50 communities-of-practice from Year 1. Returning students in Year 4, working with  
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7 incoming students and interested staff, volunteered to co-ordinate meetings, social  
8 events and to run social media groups which could then include alumni and students  
9 currently abroad. Developing peer-to-peer learning allows students and staff to  
10 provide up-to-date detail and colour to a briefing and support process. (Pearce, Powell  
11 and Burns, 2016). These democratic groups – a campus community - impacted the  
12 learning of students and staff alike. The resulting confidence in implementing an  
13 ‘open-door’ policy for advice was so successful that team members were  
14 interchangeable as self-efficacy supporters, providing high accessibility for maximum  
15 impact on a growing number of students.  
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26 *The most important thing for me was having a connection to people back home, such*  
27 *as lecturers, who were there to offer support and gave me the strength to get through*  
28 *the hard parts in Hong Kong.*  
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30 *Outward bound student (interviewee - UK)*  
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### 33 **Process Familiarity**

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35 Another interesting theme emerged from our ‘action research data’ concerns  
36 the students’ application process. In the UK, applying the ‘scaffolding’ (Bruner,  
37 1960), concept to administrative staff colleagues, operational expertise was  
38 developed in a focussed team and extended to students, creating a campus  
39 community with process experience (Pearce, Powell and Burns, 2016). They  
40 were involved in the management of the area as the challenge of scaling up  
41 from ten to three hundred students was met. ~~based on the UK action~~  
42 ~~researcher’s record.~~  
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### *Differences in Educational Culture*

The third theme, centred on the learning process and institutional facilities, was developed by combining learnings from the Chinese and British cases. The adaptation to the host country and institutional environment is of great importance for mobile students.

Various challenging differences are evident through the analysis of the [interview data in the China casecases](#), including compulsory attendance in China with extensive attendance monitoring and an inability to obtain feedback from tutors about assessed work. This illustrates a considerably broader challenge faced by the integration of higher education systems.

In the UK, the 'authentic-learning' circle, actively engaging students in higher-order thinking to analyse their own real-world experience and apply it outside the classroom was completed. The learning outcomes cannot be pre-determined but can be focussed on global citizenship. Inspired by the concept of 'authentic assessment' (Scheurman and Newman, 1998), the team [\(with the UK action researcher as a participant\)](#) in the UK case developed an integrated preparation and reflection assessment strategy using on-line portfolio technology, with appropriate interventions from that team pre-departure, in-country and post-return. Giving students the opportunity to reflect upon and monitor progress is essential to authentic-learning's metacognition: assessment is integrated seamlessly into the learning task (working/studying abroad), in order to reflect 'real-world' assessment. [according to the conversations between the UK action researcher and students](#). Much of what students learned while abroad was unintended and so setting learning outcomes was challenging. Flexibility was allowed to accommodate students' experiences.



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7 For incoming students to China, a change of HE culture in China is a key driver in  
8 attracting them. [Both secondary data \(Chinese MoE, 2015\) and staff interview](#)  
9 [narrative indicate that p](#)Promoting inbound student mobility has been regarded as part  
10 of a Chinese university's international learning and teaching strategy. Many  
11 institutions make significant efforts to leverage teaching quality and partially integrate  
12 the traditional Chinese teaching system with Western learning methods. For example,  
13 [the staff interviewed from the case](#) ~~this~~ university [state that they](#) invites Western  
14 academics (e.g. US, UK, Canada) to teach both home and foreign students at their  
15 university. [The awareness of educational culture differences between home and host](#)  
16 [countries by decision makers at both central and institutional levels may facilitate the](#)  
17 [scope and scale of international students' mobility.](#)

### *Opportunity Value*

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[Through ~~the~~ action research, the UK case researcher gained sufficient experience](#)  
[from her students who lived, worked and studied abroad by solving 'real students'](#)  
[mobility problems' in person. From her perspective, creating valuable opportunities](#)  
[\(via careful across-institution curriculum design\) such as 'credit-transfer' and 'double](#)  
[degrees' -may motivate student mobility. ~~such as 'credit trasfer' and 'double degrees'.~~](#)

In the UK case, the first 'credit-transfer' scheme was introduced in 2009, allowing students to study abroad for a semester in their second year and opportunities were made available to all undergraduate students. This allowed students on three-year programmes and those with a UK work placement in their sandwich year to participate in the study abroad programme. To develop the credit-transfer programme, a flexible, semester-based module structure was proposed and a single trusted partner was chosen to introduce an English programme for students with no foreign language.

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7 Members of the UK-based team, [including the UK case action researcher for this](#)  
8 [study](#), worked at the French partner for six months (funded by Erasmus) to implement  
9 the new programme and have delivered a module on it every year since. An  
10 increasing number of students now complete three semesters abroad, sometimes on  
11 three different continents.

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16 An important extension of this strategy was a focus on the development of ‘double  
17 degrees’, in which students join the final year of a partner institution’s degree and  
18 graduate at the end of this year, before returning to their home institution to graduate a  
19 second time. This provides a tangible outcome valued by students and ~~lent~~  
20 credibility to their activities, particularly important as tuition fees increased. [This](#)  
21 [value has been confirmed by students through their personal reflections on different](#)  
22 [occasions \(e.g. peer-to-peer learning workshops organised by the action researcher\).](#)

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28 To ~~further~~ widen [further](#) the appeal of ‘study abroad’, internships were introduced  
29 into exchange schemes as ‘experiential education’ (Steinberg, 2002). Students were  
30 originally forced to choose between studying abroad or gaining work experience in  
31 the UK. Now, almost half of students on “exchange” are on a scheme combining work  
32 and study. This was achieved by working with existing international partners to  
33 develop new schemes and selecting new partners for the internship opportunities they  
34 offer.

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43 In China, [staff interview evidence indicates](#) while large numbers of Chinese students  
44 study at Western Universities for degrees as long term academic sojourners, short-  
45 term mobility increased as well, such as summer schools for university students  
46 (especially in the first and second year), short training programmes (e.g. mini MBA)  
47 and one-semester exchange programmes. As a new trend, [according to ~~the~~ Chinese](#)

professor. outbound Chinese student mobility tends to be more short-time oriented and more diversified than before. She claimed:

*“China now is truly international oriented, intercultural knowledge is critical for university students. Many HE institutions make great efforts to provide more diversified opportunities encouraging more students ‘go global’, such as short-term programme”*

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The evidence suggests that, for this short-term oriented outbound student mobility, the main purpose is to develop inter-cultural awareness and enhance awareness of global citizenship. For example, in one Chinese Mini MBA programme delivered in the author’s institution, none of the students had been to the UK before. One Mini MBA student claimed that:

*‘Seeing is believing. Many things I saw are different from what I thought (about British culture) before. I wouldn’t know that if I did not come here to the UK’.*

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China is the country with largest population in the world. There are still large numbers of Chinese students (their family) cannot afford the expensive tuition fees studying abroad. Such short-term student mobility programmes have provided great opportunities which enable and encourage more Chinese student developing their inter-cultural knowledge and enhancing their employability skills.

### ***Personal Development***

~~The responses from all interviewees - the students, staff and parents - indicate that~~

Self-driven motivation played an important role motivating ~~foreign~~ students to ~~travel~~ to China. The key drivers connected to personal development include 1) gaining cultural and social capital; 2) seeking personally rewarding experiences; 3) maximising educational and employment opportunities. Our findings show that

studying overseas ~~not just~~ reinforces not only a students' s global mindset, but also their sense of intellectual awareness. One inbound exchange student in China mentioned that he was '*much more confident*' ~~he would in~~ finding a job after finishing his studies in China with 'developed global competences'.

For outbound Chinese students mobility, studying abroad brings them educational and personal benefits in relation to the acquisition of knowledge, cultural awareness, English language proficiency and development of skills such as communication, critical thinking and problem solving. After analysing the interview data, it wasis discovered ~~Our findings indicate~~ that the majority of Chinese students become more confident and their ability to get on with people was is enhanced. They managed d unpredictable situations better and ~~became~~ more mature. The following quote illustrates the mobility benefits for Chinese students studying abroad:

*I rarely spoke to foreigners when I was in China. Now I won't be afraid to talk to foreigners. Opening a bank account, cooking and shopping, washing clothes... I had to deal with all those things after I came here. They used to be my parents' business- tough at the beginning, but you will learn eventually.*

*Outbound student (interviewee - China)*

The majority of Chinese students believed that studying abroad had brought many benefits for their career development. They felt more confident and ~~had a better~~ ~~ability to coped~~ better with difficulties and solving and solve problems. These students ~~we interviewed~~ believed ~~d~~ that studying abroad surely enhanced their employability skills and helped them finding jobs in the future. One Chinese student interviewee described himself as 'a problems solver!' (student interviewee 2); ~~his~~ parents appraised him 'much more independent' (Interviewee 2 parents); ~~and his~~

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7 [tutor \(accompanying their exchange students in the UK institution as a visiting scholar\)](#)  
8 [claimed that this student was 'more competence and resilient' \(staff interviewee\).](#)

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11 Similarly, study abroad students in the UK were encouraged to reflect deeply on their  
12 management of such experiences. To enhance the 'authentic-learning' approach, post-  
13 return 'Maximising Employability' sessions, as recommended by Kruse and Brubaker  
14 (2002), were organised [by the UK action researcher](#). Some students struggled to  
15 realise the value of challenges they had overcome, slipping into negativity because  
16 they had not entirely enjoyed their experience abroad. Students who had thoroughly  
17 enjoyed themselves could find it even more stretching. [Based on analysis of the -the](#)  
18 [UK action research dataer's participating experience.](#) These sessions helped students  
19 to 'unpack' (Gardner et al, 2009) their experiences, positive and negative, and  
20 translate them into evidence of the 'additional critical global competences' employers  
21 seek (Diamond et al, 2011), such as adaptability, resilience, self-reliance and an  
22 ability to work internationally with many different people.  
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35 Students are transformed by their international exposure, which is a 'life-affirming  
36 learning experience' [as some students confirmed in the peer-to-peer learning](#)  
37 [workshops](#). The tangible effects on their confidence, global outlook and employability  
38 are marked:  
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44 *Before my placement in Germany, I was content to finish university and find*  
45 *employment within my hometown, Newcastle. Returning from the placement, I*  
46 *knew that there was no going back to a simple life in Newcastle for me. I*  
47 *moved to London to find a job in the corporate world. My international*  
48 *experience allowed me to obtain long term secondments within my company's*  
49 *offices in Zurich and Miami. Six years later, I have transferred my life to*  
50 *Switzerland where I work internationally for the world's largest Corporate*  
51 *Insurance Broker.*

Outbound student (interviewee – UK)

### Family Support

During the interviews, both parents' and students' responses both confirmed and illuminated that outbound Chinese mobility was clearly driven by family support, both financially and mentally. This finding is not recognized in the Western student mobility literature. Currently, financial support from parents still plays a key role in driving Chinese students studying abroad. Due to fast economic growth in China, increasing numbers of Chinese families, especially the middle class, are willing and can afford to send their children to study overseas. As opposed to European countries, where students can seek financial support from different institutions and special programmes such as Erasmus, Chinese outbound mobility is largely financed by their parents. Chinese parents have realised that their children face more challenges than ever before in the job market. Better To better prepare their children in advance has become a target goal for many Chinese parents. One parents emotionally stated: *"We only have only one child. The purpose of making money is to support our son. We want our child to feel unconditional love"*.

In addition to financial assistance, mental support from the family is vital for outbound mobility, especially in the early stages. Chinese students normally lack independence. Studying and living in a different environment causes anxiety and discomfort (Quan, Smailes and Fraser, 2013). To overcome these barriers, Chinese parents play a crucial role in encouraging their children 'going mobile'. One mother we interviewed reflected how she persuaded her daughter to engage in a four-month exchange programme:

*My daughter is well protected. She had never left China on her own before she went to the UK. She was so nervous when I encouraged her to apply for the exchange programme. I promised to communicate with her on a daily basis via WeChat...we did! I spoke to my daughter every day when she was in UK.*

*(Interviewee /mother--- China)*

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The China case reveals that family support, both financial and mental ~~support~~, are key drivers for Chinese student outbound mobility, especially for those students who lack of individual confidence and are over protection at home country.

## 6. Discussion and Conclusions

This study aims to explore how countries practise student mobility programmes differently, and how to learn from one another. By analysing the contextualised cases in the UK and China, our findings reveal that undergraduate student mobility is closely linked to national supports; institutional strategy, family support and students' own self-driven motivations (see Table 3). To support better student mobility and sustain the balance between inbound and outbound student mobility, ~~these two~~<sup>three</sup> countries can learn from each other by enhancing family supports (emerged from China case) and the institutional good practice (~~ass~~ in the UK context).

**Table 3: Areas of good practice in two countries**

	Regional/National Support Policies	Family Support	Institutional Innovation	Personal Motivation
China	MoE policy links student mobility to university performance	<b>Strong financial and emotional support to children</b>	Limited	Self-motivation combined with family and institutional push
UK	EU Erasmus+ programme	Limited	<b>Retro marketing, scaffolding, buddying system, open days, pre-departure briefing, peer-to-peer learning, debriefs</b>	Limited

Our findings with respect to the student ~~international~~ mobility in different country contexts have revealed ~~the several~~ influential key themes, ~~which influence SM~~. For instance, we argued that process familiarity; specific communication; opportunity

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7 value and a personal development approach (See Table 2) are crucial in facilitating  
8 ~~mobilitySM. T~~Nevertheless, there ~~is~~are limited literature which illustrates these areas  
9 in details. In addition, our findings place emphasis on ~~the~~ influence of ‘national  
10 educational culture’ ~~relevant to mobilityin terms of SM~~. Policy makers in ~~the~~ Higher  
11 Education industry in ~~botheither the UK and or~~China need to promote student  
12 mobility in a more strategic fashion to develop students’ cultural capital (Oleksiyenko,  
13 Cheng and Yi, 2013) and enhance their multi-cultural capabilities (Dall’Alba and  
14 Sidhu, 2015).

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24 Importantly, the potential influence and value of family support is clear from the  
25 Chinese case, ~~wherethe only one in which~~ it emerged as an explicit theme. Inbound  
26 student mobility responds to a combination of Chinese government support, Chinese  
27 HE institutional support and students’ self-motivation. However, outbound mobility is  
28 mostly influenced by family support (Waters, 2006). We suggest that the individual  
29 benefits of studying abroad – personal development, enhanced employability etc - can  
30 in turn drive support from the family, both financially and emotionally. This finding  
31 clearly provides empirical support for Bolton and Nie’s (2010) and Daly’s (2011)  
32 arguments from a stakeholder perspective, which claims that ~~multiple-~~stakeholders,  
33 including parents, are exerting profound influence on students’ higher education  
34 decisions-making choices. The ‘parental choice’ in an international education market  
35 clearly has impact on students’ mobility (Waters, 2005). These can be maximised  
36 through the development of valuable opportunities providing credit transfer, a double  
37 degree and other employability enhancements along with an educational culture  
38 which helps students identify their learnings from challenging experiences. The  
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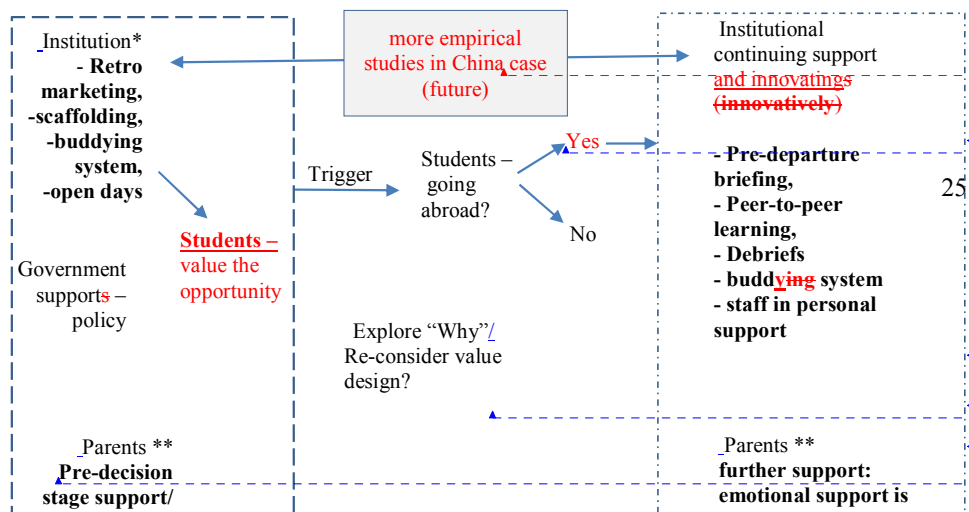


universities in the UK could consider more the role of the family in supporting internationally mobile students.

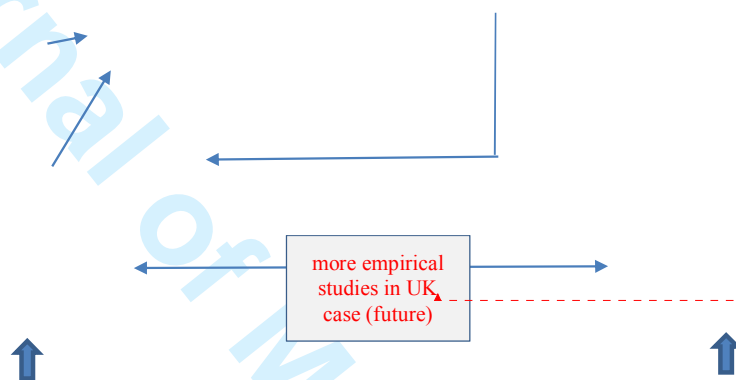
In the UK case, the growth in outward mobility was driven by institutional policy behind the structure and process of recruiting and supporting students, which in turn produced a focus on building the valuable opportunities for individuals described above and highly motivating communication. These findings provide indications for institutions that determine to promote and manage their student mobility efficiently (Daly et al., 2005). The variety of mechanisms utilised in the UK case reveals that adequate strategies at institutional level play a pivotal role in supporting students' mobility (King and Findlay, 2010). While Chinese universities focus on incentives to attract inbound students, they are less concerned with supporting 'exchange' mobility as part of home studies. Most outbound students are self-funding and engage in full-time study abroad on their own initiative. The decision makers at Chinese HE institutions should be aware of the importance of the student mobility for home students and learn from our UK case to encourage and motivate more Chinese students taking part of SM activities with strong institutional supports.

In conclusion, we have developed a theoretical model (in Figure 1) below showing the trajectory of managing international student mobility by combining the UK and Chinese cases.

**Figure 1: A dynamic model of international student mobility**



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~~Having discussion in our prior literature~~As discussed earlier, it is crucial to understand how stakeholder groups might have a potential impact on international student mobility. Our findings support this assertion.~~provide empirical support in China case. Nevertheless, due to China is in transition, including its higher education system reform.~~ Many institutional innovations in supporting British student mobility in the UK case can be learned by Chinese universities in promoting and managing Chinese students' international mobility with the consideration of country context.

The key contribution of our study is to examine practices of student mobility in different country contexts. Our findings provide new insights for national policy makers; institutional strategic decision-makers and parents in terms of how to promote and better support student mobility. It is evident that the next generation, as global citizens, are facing unprecedented challenges. ~~The Our~~ case findings suggest if government and institutions attempt to encourage or attract more students to study

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7 abroad, better understanding, more assistance and support are required in considering  
8 the contextualised situations in different countries.  
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### 10 ***Limitations and Future Research***

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12 This study relies entirely on subjective, qualitative data collected through a variety of  
13 methods and not designed to be directly comparable. The countries are represented by  
14 single case studies of different types. For this reason, it avoids the aim to generalise  
15 and conclusions are instead **transferable**. O'Leary (2005) judges the integrity of  
16 research in part through applicability outside one's immediate frame of reference,  
17 proposing that "*lessons learned that may be germane to a larger population, a*  
18 *different setting or another group*" (p.75) demonstrate transferability, rather than  
19 generalisability.  
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22 Our study focused on UK and China as countries in transition. This research would be  
23 developed by adding other 'countries in transition' in different regions, such as  
24 Ukraine. Ukraine's diverse population is pulled in two opposite directions - East and  
25 West – with tragic results. Ukraine's system of higher education is going through a  
26 period of transformation at a time of economic austerity. It has been undergoing  
27 transition from the Soviet style highly centralised system to an integrated European  
28 system (Shaw et al., 2012). tragic results. The government effort to harmonise the  
29 system of education with European counterparts started off by joining the Bologna  
30 process in 2005. Since then initiatives have been implemented with the aim of  
31 cultivating the Humboldtian traditions of enhancing the quality of teaching and  
32 research in autonomous universities. The internationalisation of the system requires  
33 not only the adoption of best practices, but also increasing the opportunity for student  
34 mobility through full participation in various mobility arrangements (West and  
35 Barham, 2009). The recent elaboration of the Erasmus programme enabled students  
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outside of the European Union to participate. Student mobility is seen as an extra tool for the transition of Eastern European systems of higher education, adapting them to Western institutions. –However, Western European students are historically not interested in studying in Eastern Europe (Rivza & Teichler, 2007). ~~–At the same time, Eastern European students experience difficulties with the approval process as well as provision of financial support.~~

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