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The Role of Software and Data Technologies in Enhancing Industry and Government Capabilities to Manage Economic Crises

Link to publication record in Manchester Research Explorer

Citation for published version (APA):

Theodoulidis, B. (2010). The Role of Software and Data Technologies in Enhancing Industry and Government Capabilities to Manage Economic Crises. 5th International Conference on Software and Data Technologies, Athens, Greece.

Citing this paper

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THE ROLE OF SOFTWARE AND DATA
TECHNOLOGIES IN ENHANCING
INDUSTRY AND GOVERNMENT
CAPABILITIES TO MANAGE ECONOMIC
CRISES

ICSOFT PANEL SESSION 22ND JULY 2010 ATHENS

Babis Theodoulidis

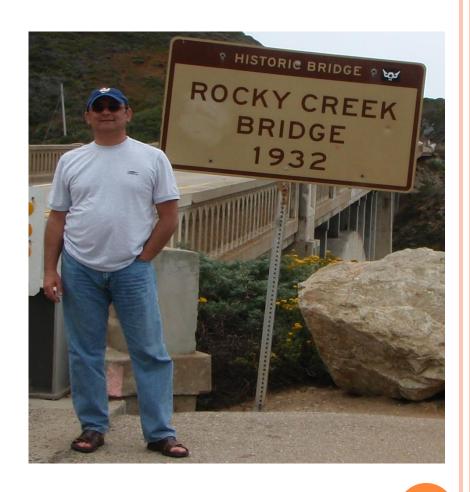
Manchester Business School



WHO AM I?

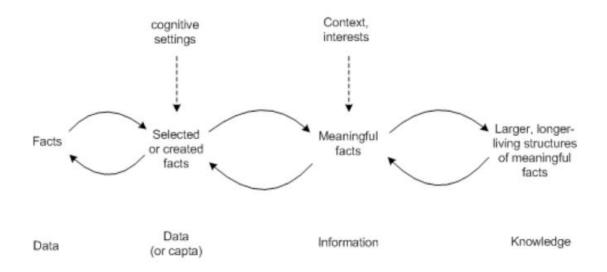
- Computer Engineering, Patras
- Databases, Glasgow
- Information Systems, UMIST
- Twenty years in Manchester (1988)
 - UMIST Computation
 - UoM Informatics
- Temporal/Spatial Databases
- Data Protection and FOI
- Data/Text Mining
- Information Management
- The role of the CIO
- Research spin-offs
- football, fishing, old computers

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IS IT ABOUT TECHNOLOGY?



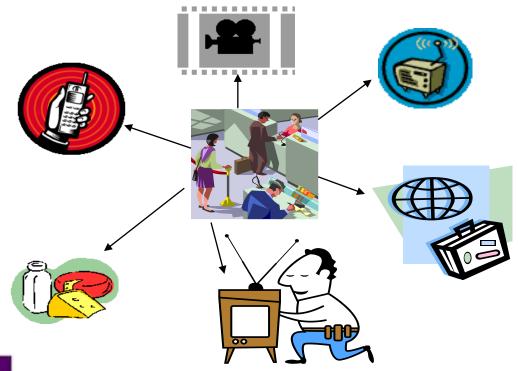
The link between data, information and knowledge (Checkland 1998, p90)

• Was it because of technology that we couldn't prevent the subprime mortgage crisis?



THE MAGICAL REALITY OF INFORMATION MANAGEMENT

• Getting the *right information* to the *right* person/place at the *right time*





IS IM A WICKED PROBLEM?

- You don't know whether you have the right information until you act upon it
- Different stakeholders have different views on what is the *right information*
- Information and information needs change over time
- Information can lead to a decision that produces better results so it is merely "better" information



REDUCING THE WICKEDNESS.....

- Openness/ Publicity
- Transparency
- Accountability
- Traceability



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WHERE ARE WE NOW?

- Open Government Data
 - data.gov.uk
 - data.gov
 - data.worldbank.org
 - astynomia.gr/opendata
- Linked Data
- Information Glasnost



