Fluor Hanford's Approach to Integrated Safety Management - Worker Engagement 1996 - 2009

Prepared for the U.S. Department of Energy Assistant Secretary for Environmental Management

Project Hanford Management Contractor for the U.S. Department of Energy under Contract DE-AC06-96RL13200



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FLUOR

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Department of Energy Integrated Safety Management Workshop

Fluor Hanford's Approach to Integrated Safety Management – Worker Engagement 1996 - 2009

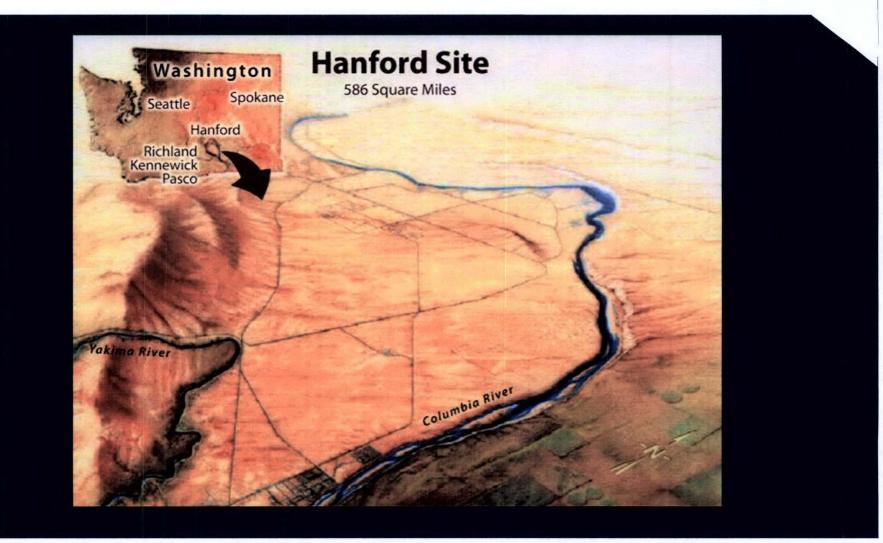
Larry Arnold

* closure

Environmental Management

performance 💠 cleanup

ISMS Worker Engagement





Safety....Integrity.... Teamwork....Excellence

FLUOR

Goal = .55 OSHA Recordable Rate



Fluor Hanford

ablish ES&H Poli

EMS

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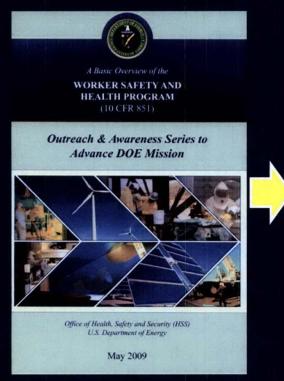
DEFINE WORKSCOPE

PERFORM WORK

agement

FEEDBACK

Formula for Success = Integration + Accountability + Metrics





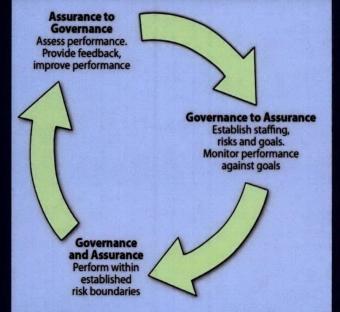
Flow down of requirements

Workforce and subcontractors



Keys to Successful Worker Involvement

- Corporate Governance -Strategic Goals
- Senior-level management commitment
- Worker acceptance at all levels
- Worker participation in setting safety goals and objectives
- Worker Recognition Award Program
- Daily reminders and steady visibility



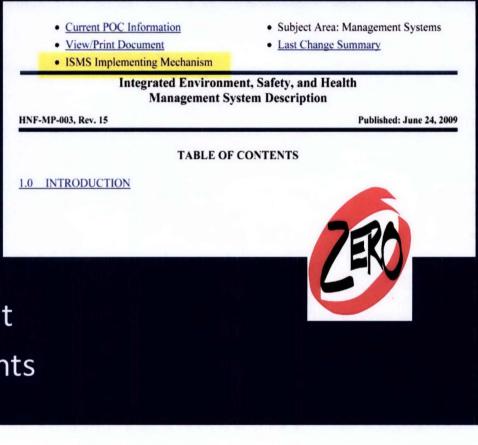


Worker Engagement Tools

- Automatic Jobs Hazards Analysis
- Work Package Planning
- Presidents' Zero Accident Council
- Safety Bulletins for Safety Topics
- Voluntarily Protection Program and Human Performance Improvement
- Community Announcements

Environmental Management

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HAMTC Safety Representatives Embedded in Key Program Areas





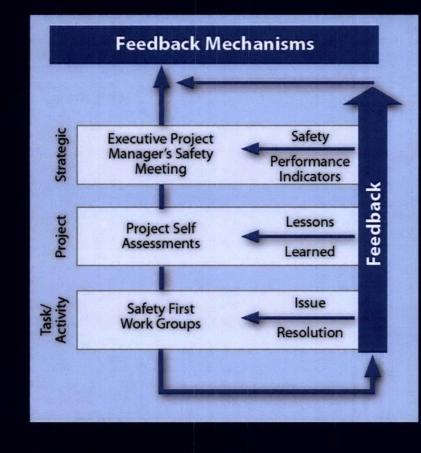
Union Safety Rep Program

- Partnering culture between union and management
- Fewer safety and health-related concerns
- More than 50 active Safety Councils
- Fewer grievances
- Increased worker ownership of safety





Site-Wide Feedback Mechanisms







Three Phases of Worker Involvement

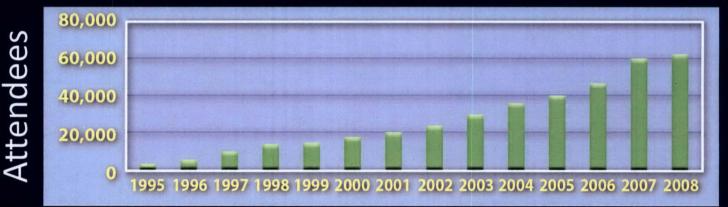
- Discovery
- Implementation
- Sustainable Oversight and Improvement



Community Impact | Involvement

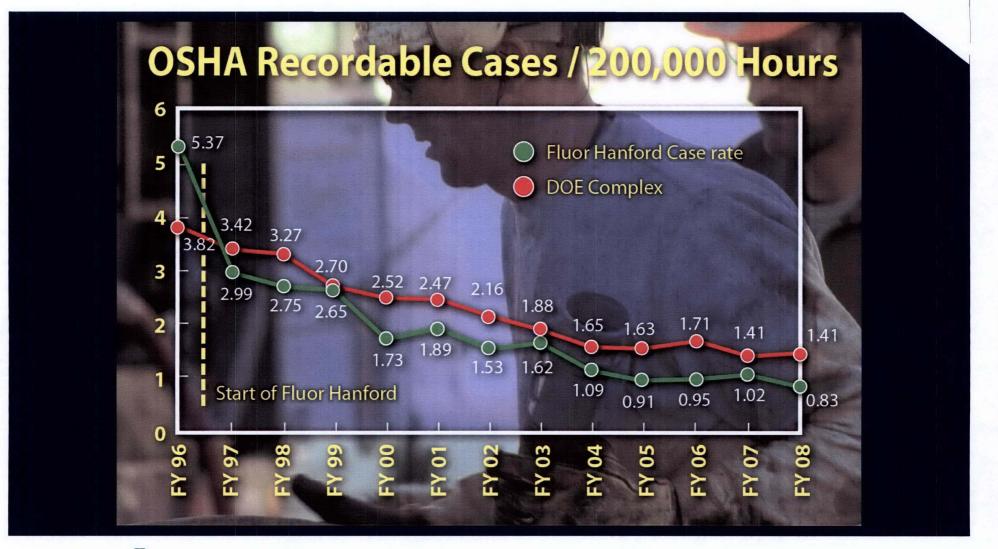
- Safety and Health EXPO
 - 62,000 visitors in two days
- Voluntary Protection Program
- United Way
 - Highest local contributor
- Junior Achievement Bowling







12-YEAR RESULT





Success Brings Good Results

NSC.()

Educate and influence people to prevent accidental injury and death

National Safety Council Names

Fluor Hanford Category 1 2008

Robert W. Campbell Award

EM Environmental Management safety * performance * cleanup * closure

ROBERT

CAMPBELI

AWARD_m

Fluor Hanford

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Worldwide and Locally

2009 Award application period now closed - Please clin



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Award Recipients

Fluor Hanford - 2008 (Category I)

Gulf Petrochemical Industries Company - 2008 (Category II)

The Bahrain Petroleum Company - 200'

Alcan Inc. - 2006

DynMcDermott Petroleum Operations - 2006

Johnson & Johnson - 2005

Noble Corporation - 2004







Conclusion - Five Key Points To Share

- Involve all levels of the workforce within your company
- Active senior management participation
- Publish metrics everyone will understand
- Embrace a 24/7 culture
- Embed your ISMS program in your local community

