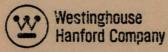
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FFTF Event Fact Sheet Root Cause Analysis Calendar Year 1985 through 1988

Prepared for the U.S. Department of Energy Assistant Secretary for Nuclear Energy



Richland, Washington

Hanford Operations and Engineering Contractor for the U.S. Department of Energy under Contract DE-AC06-87RL10930

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FFTF Event Fact Sheet Root Cause Analysis Calendar Year 1985 through 1988

G. B. Griffin

Date Published
December 1988

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SUMMARY

The Event Fact Sheets written from January 1985 through mid August 1988 were reviewed to determine their root causes. The review group represented many of the technical disciplines present in plant operation. The review was initiated as an internal critique aimed at maximizing the "lessons learned" from the event reporting The root causes were subjected to a Pareto analysis to determine the significant causal factor groups. Recommendations for correction of the high frequency causal factors were then developed and presented to the FFTF Plant management. In general, the distributions of the causal factors were found to closely follow the industry averages. The impacts of the events were also studied and it was determined that we generally report events of a level of severity below that of the available studies. Therefore it is concluded that the recommendations for corrective action are ones to improve the overall quality of operations and not to correct significant operational deficiencies.

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FFTF EVENT FACT SHEET ROOT CAUSE ANALYSIS 1985-1988

INTRODUCTION

In early 1985, an analysis of the causes of FFTF Event Fact Sheets (EFS) was conducted by the Operations Department. This analysis was performed as a first attempt at characterizing the causes of events. At this time, no specific categories were specified on the EFS form to aid the author in making a determination of the cause of the event. Therefore the study used general classifications such as: Personnel, Procedure, etc. In 1986, the EFS form was modified to include blocks to check to identify the causal factor category. These categories were: Administrative Control, Design, Material, Other, Personnel, and Procedure.

In 1988 a decision was made to again do a statistical analysis of Event causal factors. The purposes of the study were:

- Update the work which had been done in 1985.
- 2. Compare the FFTF with INPO studies.
- Contribute to the Westinghouse Hanford Company goal of understanding and correcting the root causes of operations conducted with less than Total Quality.

The FFTF had recently acquired an affiliation with the Institute of Nuclear Power Operations (INPO) and studies 1,2,3 they had conducted were reviewed in order to determine the current classification methods for event casual factors. These studies were useful in that they provided a baseline to compare our results to, but they did not sufficiently document the methods used to conduct the analysis. Subsequent to this review, a Root Cause Analysis Checklist was provided by Emil Leitz of Defense Reactor Division. This checklist was originated by the Boiling Water Reactor Owner's Group and had been used at the N Reactor with favorable results to conduct a review similar to the one we were planning. A sample of the checklist is provided in Appendix A.

¹ INPO 84-027, An Analysis Of Root Causes In 1983 Significant Event Reports

² INPO 85-027, An Analysis Of Root Causes In 1983 And 1984 Significant Event Reports

³ INPO 86-022, An Analysis Of Root Causes In 1985 Significant Event Reports

A task force was formed representing the majority of the departments at the FFTF Plant to conduct the review of these EFS's and develop recommendations based on their findings. This report documents the methods used, summarizes the findings, and itemizes the recommendations.

EVALUATION METHOD

As mentioned above, the method used to evaluate the Events was based on a Root Cause Checklist originated by the Boiling Water Reactor Owners Group. There are three major levels of causal factors, each level detailing the one above it. The first level contains factors that are similar to those used on the current EFS form (Personnel Error, Procedural Failure, Equipment Failure, Other, Unknown). The levels below the first (where they exist) provide increasing differentiation of the causes for various Events.

The task force was divided into teams of two and each team reviewed approximately 60 Events. The team members first reviewed their assigned events individually, then the two compared their individual determinations and came to a consensus for the cause(s) of the Event. No limitations were placed on how many causes could be assigned to an Event, and the 283 Events reviewed yielded 563 Root Causes. These causal factors were then entered into a data base to allow them to be analyzed and plotted. The listing of all events and their root causes is given in Appendix B.

In addition to determining Root Cause, the relative severity of these events was of interest. The method chosen to measure the severity was to use the categories in the INPO studies previously referenced. Each severity category has secondary impact categories below it. The following table shows the categories of impacts used by INPO and the relative fractions from their 1985 study:

Loss Of Safety Function	
Actual Loss, Actual Demand	7%
Actual Loss, Potential Demand	9%
Actual Loss, Test Demand	13%
Potential Loss	18%
Severe Plant Transient	
Potential Problem, Potential Transient	2%
Actual Problem, Potential Transient	5%
Actual Problem, Actual Transient	5%
Major Economic Impact	
Actual Problem, Potential Impact	7%
Actual Problem, Actual Impact	7%
Personnel Radiation Exposure	
Actual Hazard, Potential Exposure	1%
Potential Hazard, Potential Exposure	3%
Actual Hazard, Actual Hazard	5%

WHC-SP-0432

Radiation Release

Actual Hazard, Potential Release 2% Potential Hazard, Potential Release 5%

The events were assessed for their impacts and these data were also entered into the data base. The assignment of events to the preceding categories was found to be somewhat difficult since the events studied were generally minor compared to the events studied by INPO. This is discussed in detail in the next section. A listing of the events and their impacts is given in Appendix C. A description of the program and data structure is provided in Appendix D.

The group started work on a Monday morning with a presentation planned for the following Friday afternoon. This relatively short period was chosen so as to minimize the impact of this study on the normal work of the team. It also provided them an uninterrupted, dedicated time period in which to conduct the review. Controlling the time period for the reviews limited changes in evaluation criteria or other biases that might introduce variance in the results. This technique worked quite well and the group was able to meet the targeted presentation time with analysis results and recommended improvements in hand.

After the work of the group was completed, a critique was held among the members concerning the analysis methods used. In general, the group found the Root Cause Checklist to be a very effective tool in narrowing down the actual root cause(s) of an Event. Other observations included:

- The older Events were difficult to classify below the first level due to the lack of enough detail in the EFS to make these determinations.
- 2. The quality of the EFS's seems to have improved over the years; that is they contain more information and a better analysis of both causes and corrective actions.
- 3. The INPO Severity Categories do not characterize the events in our reporting system. These are used to classify Significant Event Reports (SER) which are generally more severe than those events covered on an EFS. A different impact checklist should be generated which will provide more meaningful data for FFTF.
- 4. A significant period (5 to 6 hours) was spent entering the information into the database. The group felt that trained clerical help could have sped up this phase of the effort.

ANALYSIS OF THE IMPACT DATA

Note:

All graphs and/or data presented for the FFTF study represent the total data from January 1985 through mid August 1988 unless otherwise specified.

The following figure shows the impact data at the first (upper) level. It gives a comparison between the FFTF and INPO (1986 study) results.

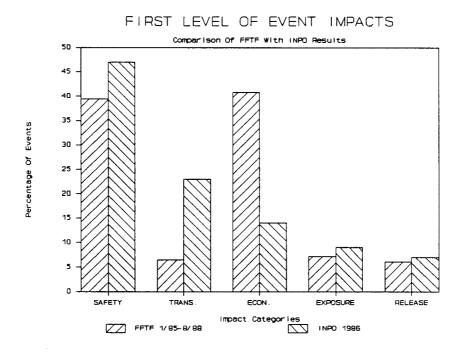


Figure 1 Comparison of FFTF and INPO Event Impacts

The comparison of the INPO SER study with the FFTF EFS study is of limited value. Although the INPO report does not define the level of event that is reported on an SER, it should be assumed that it is probably comparable to a Critique or Unusual Occurrence Report (UOR) at FFTF. Since the EFS study includes many events that are not as severe as an SER event, the fractions in any particular category are biased accordingly. For this reason, the following conclusions represent a best effort to correlate the two studies.

Very good agreement between the FFTF and INPO data exist for the Personnel Radiation Exposure and Radiation Release data. This is probably due to the use of similar criteria for events in these categories in each of the studies. There is a significant difference in the values for Severe Plant Transients, and probably reflects both the differences in the reporting criteria and a reduced number of transient related events at FFTF. Since scrams represent the only severe plant transients within the FFTF study, they were singled out of the data. There were 12 such events which represents 4% of the total. The INPO study has a value for actual transients of 16%, nearly four times greater. The remaining transient events reviewed were generally minor and represent events which presumably would not meet the criteria for an SER.

The major areas where our data is believed to deviate from the INPO SER data in terms of severity are the Loss of Safety Function and Major Economic Impact categories. We found that we had to "force" events into these categories for a large fraction of events. In our study, we tended to use the Major Economic Impact category as the one to select when none of the others applied, and this surely biased the data somewhat. We also used the Potential Loss Of Safety Function category for events involving administrative procedure violations that are related to personnel safety such as the mishanging of tags. The INPO safety category presumably did not include these events. The category seemed to refer to plant versus personnel safety. It is not known if this is the case since the INPO reports did not give examples of the types of events in each category.

In order to better understand the relationships between the FFTF study and the INPO study, the events which did not seem to correlate with the INPO criteria were removed from the data base. Events removed included those in which only minor economic damage was involved, and those involving personnel safety problems. The remainder of the data was left untouched even though many of the other events were of minor nature. The goal was to attempt to remove the biases discussed above. This resulted in a sample size of 138 events out of the original 283. These were then plotted along with the INPO data as in the figure above with the following results:

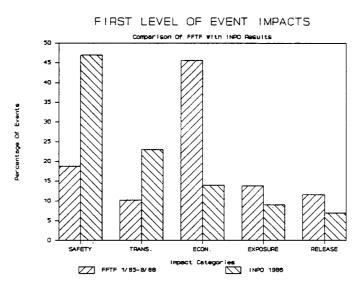


Figure 2 Comparison of Reduced FFTF Data With INPO Study

The results of filtering the FFTF data provide a better correlation with the INPO data. With a reduction in the sample size, all areas other than Loss of Safety Function increased on the order of 5%. However, the Loss of Safety Function is cut nearly in half. While this is an interesting exercise, it is not known whether this data set represents a better correlation with the INPO events. However, it can be concluded that the FFTF is being operated in line with, or better than, industry averages in the areas of plant and radiological safety.

Below, each of the five first level categories are broken down into their subcategories. Each chart is plotted with the same vertical axis height to aid comparing them. Following the figures is some discussion of the relative differences between the FFTF and INPO figures.

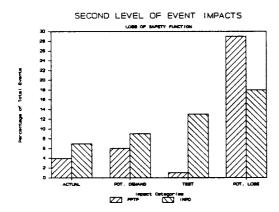


Figure 3 Loss of Safety Function Impacts

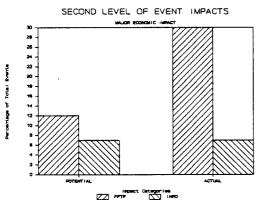


Figure 5 Major Economic Impacts

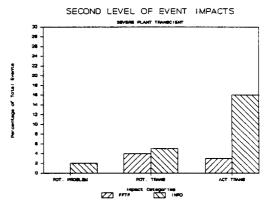


Figure 4 Severe Plant Transient Impacts

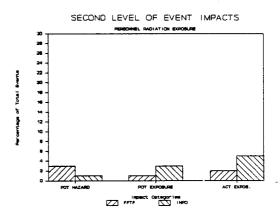


Figure 6 Personnel Radiation Exposure Impacts

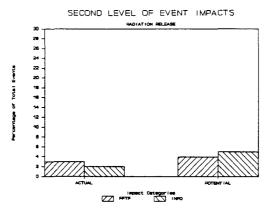


Figure 7 Radiation Release Impacts

The majority of the FFTF Loss of Safety Function category (72.3%) consisted of events with potential impact. Comparing this to 38.3% in the INPO study shows that nearly twice as many of the events studied by INPO resulted in an actual loss of safety function. As previously indicated, the potential loss of safety function category was used in our study to include those areas other than plant safety that the INPO study did not seem to address. The other categories in this group seem to address similar problems with loss of plant protection features. When these events are considered separately from the potential losses, it can be seen that the FFTF plant experienced less actual losses of safety functions than the plants covered in the INPO study.

The Severe Plant Transient category is another area that FFTF has lower numbers than the INPO values. While the number of potential transients is nearly the same, the number of actual transients is significantly below the INPO study values. The events in the FFTF study were generally not severe plant transients, but it is interesting to see how our reportable transient events compare favorably to the significant events studied by INPO.

The Major Economic Impact category was discussed briefly above. In general, an event was assigned to the potential subcategory of this area if it did not fit in any other group. Also, events were assigned to the actual economic impact category whether or not they were <u>major</u> economic impacts. This explains the nearly four fold increase in the actual area over the INPO values.

The group concluded that comparing Event Fact Sheet data with Significant Event Report data was of limited value. It is necessary to develop categories of impacts that better characterize the impacts of EFS's. The FFTF impact data could then be used to do historical trending of the impacts of events to determine if the events occurring are becoming more or less severe over time. Until other group studies report below the SER level, little will be gained by comparing FFTF statistics on EFS's to those of SER's.

CAUSAL FACTOR ANALYSIS

The following figure shows the distribution of the first level causes.



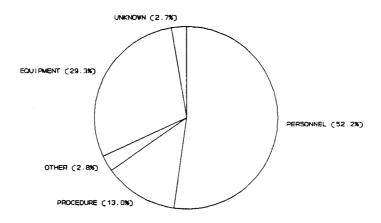


Figure 8 FFTF Event First Level Causes

A comparison of the FFTF Study to the INPO study from 1985 is given in the table below:

FFTF	Causes		INPO Causes
		<u> 1985–88</u>	<u> 1985</u>
Personnel	Error	52.2%	46%
Equipment	Failure	29.3%	45%
Procedure	Failure	13.0%	Note 1
Other		2.8%	Note 2
Unknown		2.7%	Note 2

- Note 1: Procedure Failure was a second level cause under Personnel Error in the INPO study. It included those events that were personnel errors using procedures as well as procedure failures.
- Note 2: Other and Unknown were combined as "Other" in the INPO study and equalled 9%.

These results indicated that there were no individual areas that required immediate correction to resolve a condition that was out of line with the industry's average performance. The relatively good agreement with the industry averages also lends credibility to the analysis which was done.

DETAILED ANALYSIS OF CAUSAL FACTORS

Examination of the results at the second level shows the relative distribution of the various causal factors. This data is a refinement of the first level factors and was useful in determining those areas where corrective actions would be most effective.

SECOND LEVEL CAUSES CAUSES GREATER THAN 5% OF TOTAL

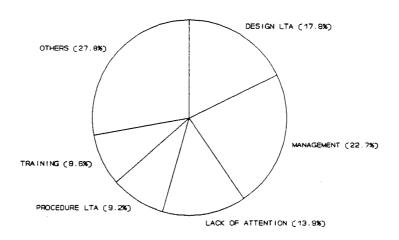


Figure 9 FFTF Event Second Level Causes

This figure shows those factors that make up the "significant few" of a Pareto analysis. The top 70% of the causal factors are the ones which will produce the greatest return when corrected. When this criteria is applied to the eighteen second level causes, we find that only five contribute to this significant group, and two of these five individually make up less than 10% of the total.

Once the major second level causes are identified, this information was used to guide the group's study of the data in more detail. The method used was to examine each of the first level categories concentrating on those areas identified as particularly significant in the breakdown shown above.

ANALYSIS OF THE PERSONNEL ERROR CATEGORY

The graph on the next page shows the distribution of the second level causes under Personnel Error:

SECOND LEVEL CAUSES

PERSONNEL RELATED CAUSE FRACTIONS

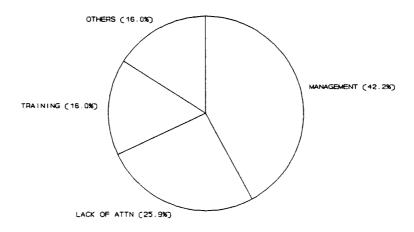


Figure 10 Second Level Causes Under Personnel Error

The items listed below are the most significant causes and their respective fractions:

Management Programs LTA'	42.2%
Lack Of Attention Or Concentration	25.9%
Training LTA	16.0%

These categories are somewhat general and do not represent specific problems that can be solved. In order to understand the root causes of these deficiencies, the areas above were further analyzed at the third (root) level to determine candidates for recommended corrective actions. It is the subdivision of the individual causal factors into increasing levels of detail that are the strengths of the analysis tool used for this study. Without this level of detail, only general conclusions can be made as to the nature of the problem being solved. As the remainder of this section will show, there are distinct causal mechanisms that when corrected can make a statistically significant contribution to error reduction.

The view chosen for these third level causal factors was to plot the number of events in which a given factor contributed versus the factors themselves. A bar chart representation of this data makes it relatively straight forward to pick out those factors of greatest frequency of occurrence.

⁴ LTA is an abbreviation for "Less Than Adequate".

The following graph shows the data for the third level causes under Personnel Error in this format.

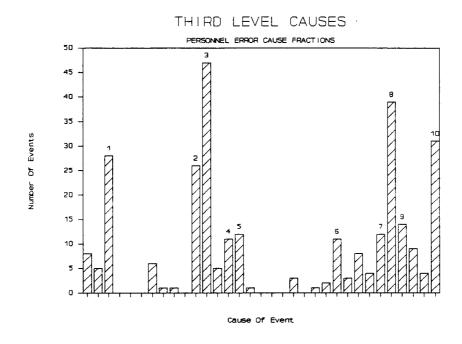


Figure 11 Third Level Causes Under Personnel Error

The numbers refer to the following causal factors which seemed to be the significant factors in this area:

- 1 Incomplete Training
- 2 Procedure Not Used (category added by the team)
- 3 Preoccupation Of The Mind With Another Task
- 4 Because Of Being Distracted
- 5 Because Of A Differing Attitude
- 6 Shift Turnover Incomplete
- 7 Corrective Actions Not Implemented
- 8 Work Practices LTA
- 9 Planning LTA Or None
- 10 Lack Of Management Direction

These factors fall into three categories which were identified among the significant causal factors in the second level data shown above. These are:

Lack of Management Direction (22.7% of the total)
Lack of Attention or Concentration (13.9% of the total)
Training LTA (8.6% of the total)

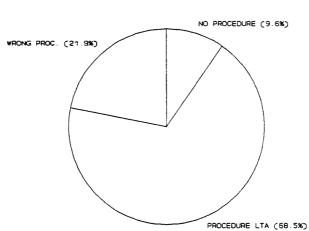
The events in which incomplete training was an issue were primarily due to lack of understanding on the part of personnel outside of Operations of the various administrative requirements

for conducting work in the plant.

The other two factors seemed to be interrelated to some The group discussed the interplay of these two and determined that careful consideration must be given to prevent the correction for one problem becoming an aggravation for the other. When the various events in these categories were studied in detail, it was determined that the appropriate time for management direction was prior to the job starting and at its completion. When work is in progress, distractions such as schedule changes, frequent status checks, and the like should be minimized. discussions resulted in recommendations associated with control of the work pace, pre-job briefings, and times of planning meetings held during the normal work day. The recommendations are discussed in detail in a later section of the report.

ANALYSIS OF THE PROCEDURE FAILURE CATEGORY

The graph below shows the second level causes in the Procedure Failure area:



SECOND LEVEL CAUSES PROCEDURE RELATED CAUSE FRACTIONS

Figure 12 Second Level Causes Under Procedure Failure

The Procedure Failure area made up 13% of the first level causes and Procedure LTA was one of the top five second level causes making up 9.2% of the total. In this view we can see that Procedure LTA makes up nearly 70% of the procedure related causes. To gain a better understanding of the factors making up the Less Than Adequate Procedures group, the third level causes were studied using the following frequency distribution bar chart:

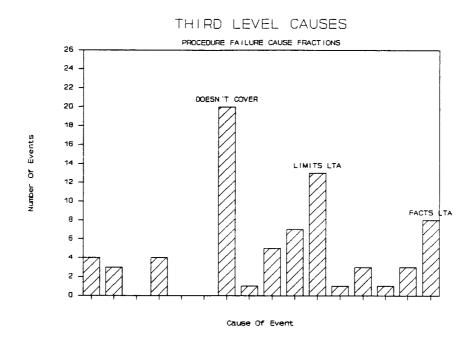


Figure 13 Third Level Causes Under Procedure Failure

The significant problem areas in this category appeared to be:

Procedure Did Not Cover The Situation Procedure Limits LTA Procedure Facts/Information Was Incorrect

See the discussion below for a correlation of these factors with those in the Equipment Failure category.

ANALYSIS OF THE EQUIPMENT FAILURE CATEGORY

Equipment Failure contains the remaining second level causal factor which was in the top five second level causes: Design LTA. As a result, this area also warranted further study in order to determine the root causes of these design errors.

There are five second level categories under Equipment Failure, but two of these together make up over 70% of the total in this area: Design LTA and Material. This is shown on the graph on the following page.

SECOND LEVEL CAUSES EQUIPMENT RELATED CAUSE FRACTIONS

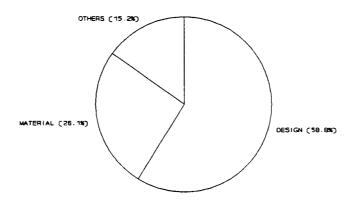


Figure 14 Second Level Causes Under Equipment Failure

Again it was helpful to view the causes in this area at the third level in order to better understand the root causes for the design errors. This breakdown in bar chart form is shown below:

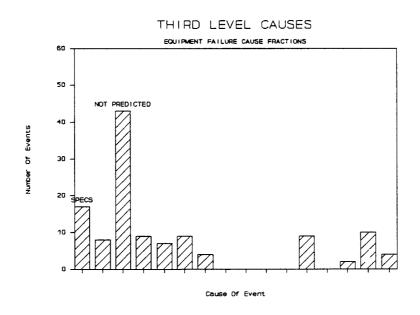


Figure 15 Third Level Causes Under Equipment Failure

Within this category, two major causes stood out:

Specifications LTA
Problem Was Not Anticipated

As was mentioned above, there seems to be a correlation with these factors and those in the Procedure Failure area. It stands to reason that if the design errors are typically ones of lack of anticipation of a particular failure, then it follows that the procedure(s) will lack instructions on how to deal with these conditions. It was no surprise to find that we had such a high fraction of events in this category since a large fraction of our activities fall into the research and development category. Bill Schuck of Engineering recounted some of his experience with the Bettis design review process and how it differed from the methods employed at FFTF. The recommendations for these problems centered around further study of the design review and configuration control processes at FFTF.

ANALYSIS OF THE "OTHER" CATEGORY

Using a strict Pareto Analysis, it would be unnecessary to analyze the remaining categories: Other and Unknown. However, for completeness, the distribution of causes at the second level within these categories is shown below:

SECOND LEVEL CAUSES

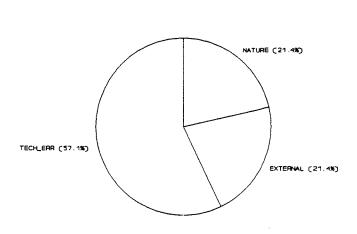


Figure 16 Second Level Causes Under "Other"

The majority of the events in this group fell into the Technical Error category. As is discussed in the Equipment Failure section above, the nature of the research and development activities at FFTF make us vulnerable to these kinds of errors.

DISTRIBUTION OF THE CAUSAL FACTORS WITH TIME

The assumption of the above analysis was that by studying a large number of events the group would be able to determine those areas which were significant contributors to the error rate at FFTF. One final step in validating this assumption was to determine if each year had a fairly consistent fractional distribution of the causal factors. The first level of factors was chosen as the group to use for this determination.

The events were separated by year and each of the major (first level) error categories plotted on a bar chart so their time behavior could be observed. The following graph shows the distribution of these factors with respect to time:

FIRST LEVEL CAUSES

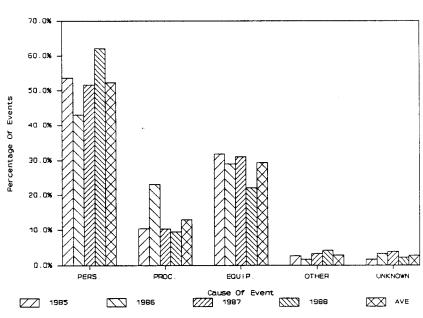


Figure 17 First Level Causal Factors By Year

Of particular interest was the Personnel Error category, since this was the largest fractional causal factor. The data shows that this category was nearly equal to the average of 50% for 1985 and 1987. It is interesting to note that there is nearly a 10% annual increase in the Personnel Error category since 1986. The 1986 value was 10% below average and the 1988 value is 10% above the average for the portion of the year studied. The value of the increase is not particularly noteworthy, but the steadily increasing trend deserves some careful attention.

The trend shown differs from that reported by the trend program used at FFTF. This program has shown some increase in 1988 personnel caused events, but within the control bands established

by that program. Therefore the trend shown on the figure above is in relative agreement with that shown by the system used for plant process control, but the magnitude of the increase is not nearly as large as the current study would indicate. A possible explanation for this can be arrived at by comparing the evaluation methods used in this study with those used in the preparation of an EFS.

The method for assigning root causes to the events studied differed from the method normally used in two important ways. First, the root cause checklist employed allowed the reviewer to explore the causes for the event in much greater detail than the The listing of the various factors served as EFS form provides. reminder of aspects to consider that might otherwise be overlooked. In addition, the reviews conducted here were done in a very critical fashion. There were no penalties for selecting Personnel Error as a causal factor as there are when the EFS is Therefore this area was selected whenever it was a written. factor, not just when it was the primary factor. This very critical analysis does not cause the FFTF data to exceed industry averages, and in fact shows that the plant has an excellent safety record. Therefore, the citing of an increasing trend in Personnel Error events must be viewed in the context of the review conducted and the objective nature of its techniques. Many of the following recommendations are directed at the significant contributors in this area and many of them are simple, inexpensive, and potentially effective solutions to many of the recurring personnel errors that have been made over the last three years.

RECOMMENDATIONS TO THE FFTF PLANT MANAGER

The following recommendations were developed by the team and presented to the FFTF Plant Manager and his staff. The recommendations resulted from careful study of the major causal factors observed in the study results. The group was careful to look at those factors which constituted significant fractions of the causal factors and not to try to determine a correction for each factor. This use of the Pareto Principle which is generally applied in Value Analysis and Quality Circle methods allowed the group to concentrate on the items which would provide the greatest return for corrective effort expended. This technique was highly endorsed by the Plant Manager and his staff. The recommendations are listed below in the functional groups to which each belongs.

TRAINING

The study indicated that the training deficiency was not a lack of training, but instead incomplete training. Much of this concerns the training of support personnel in the methods of performing work in the plant. Most of the errors noted in which

training was incomplete involved personnel outside the Operations department who were unfamiliar with the administrative procedures used in the plant. These procedures are written and maintained by the Operations department and the people in this group are thoroughly trained and familiar with their use. Other groups such as Engineering and Maintenance have received training, but the training needs improvement in order to prevent errors of the type observed in this study. The group made the following recommendations to correct the deficiencies in this area:

- 1. Continue to develop the Power Operator training program, stressing the Administrative Procedures and controls.
- Continue review of these topics in Person In Charge (PIC)
 Training.
- 3. Develop such a program for the crafts.
- 4. Evaluate adopting a form of the INPO Good Practice OP-203 qualification program for participating in tagging evolutions.

WORK DISTRACTIONS AND PLANNING

As has been previously discussed, there were some relationships seen among the causal factors that required them to be considered together to prevent the solution for one problem from aggravating another. Particular attention was given to the high incidence of events where management direction was lacking. Specifically this was in the planning and scheduling areas. At the same time it was noted that many events were contributed to by distracting influences. After discussing these factors, the group determined that the times that extra management direction was appropriate were before the job starts and after the job finishes. By starting work with clear direction, expectations, and the proper equipment to do the job, its chances of success are heightened. At the completion of the work it is appropriate for supervision to check that all went as was planned, that any lessons learned would be included in the next performance, and that all completion During the job such things as actions had been performed. excessive requests for status, changes in direction, and other distractions should be minimized.

In addition, the pace of activities was seen as a significant cause of errors. Current work planning practices call for the majority of the work to be conducted on dayshift and therefore the activity level is greatest during this eight hour portion of the day and significantly less during the remaining sixteen hours. Some leveling of the workload was seen as a possible solution. The pace is also much higher during plant outages than during operating periods, but little could be found to correct this. The briefings which have been conducted in the past by plant management was determined to be an effective method for addressing the need for error-free work in preference to rapid, but flawed activities. The group provided the following recommendations in this area:

- 1. Evaluate having the Plan Of The Day (POD) Meeting prior to 0730 to limit the change of directions due to priority shifts that now occur at 0900 or at 1030 on Friday.
- 2. Increase the supervisor's use of pre-job briefings by:
 - a. Put a "Pre-job Brief Required (Yes/No)" on W-2's, SC/FS/etc Cover Sheets, PMP/ICRS sheets.
 - b. Include the use of pre-job briefings in PIC Training.
- 3. Evaluate the "work load leveling" idea of placing crafts and engineers on shift to spread the work load over the 24 hour period as compared with putting a vast majority in the 8 hour dayshift.
- 4. Continue to place emphasis on controlling the work pace using meetings led by senior managers. Some of this currently occurs and Plant Manager participation is recommended. The dissemination of the results of this task group would be an excellent tool for the Plant Manager to use.

MANAGEMENT DIRECTION AND WORK PRACTICES

Another area under Management Direction needing emphasis was that of Work Practices LTA. A wide variety of events and participating organizations were included under this heading. The events ranged from repeated failures of a fire pump to failure to update load test records for lifting equipment. Many of the events could have been prevented by a more professional, dedicated approach to work performance. Others required follow through with actions which had been assigned from a previous event or which had been determined to be necessary from a near miss. These are difficult issues to address, but the group provided the following recommendations:

- 1. Continue the Plant Manager's goal of a culture change in which commitment dates are consistently met.
- 2. Evaluate creating a commitment tracking system.
- 3. Consider the development of a Professional Code in all organizations.

DESIGN

The nature of the work done at FFTF causes design to be a significant portion of the Plant Engineering work load. While not every event where design errors were noted involved obvious oversights, many could have been caught with the proper second check of the design. Typically, the difficult and major design jobs receive a great deal of oversight, but the "simple" jobs do not. The solution is not in requiring additional signatures on modifications and procedure changes, but in the increased use of the synergy developed in a team review. The Bettis experiences related by Bill Schuck involved this dimension. An additional factor is the incorporation of lessons learned from previous design

efforts into the ongoing designs. The use of teams reviewing designs in a particular discipline would build a knowledge and experience base and provide the forum for incorporating these lessons. This is a complex problem requiring further study, hence the recommendations in this area are ones involving evaluation of our current practices.

- 1. Critically evaluate the current procedure review process.
- 2. Further study is required to better understand the dynamics of our change causing a need for procedure changes and training.
- 3. Evaluate the INPO Good Practices in this area to develop further recommendations.

HUMAN PERFORMANCE EVALUATION

Finally, the INPO suggested method for correcting event causing factors is the use of a Human Performance Evaluation System (HPES). The committee highly recommends establishing a system of this kind at FFTF. We also saw improvements which could be made to the EFS itself which would improve the quality of the report and aid in determining the root cause(s) to allow appropriate corrective action to be defined. The recommendations in this area follow:

- 1. Establish a Human Performance Evaluation System complete with a designated coordinator.
- 2. Improve Event Reporting through:
 - a. Use of the Root Cause fault tree in determining the event cause at the time of the event.
 - b. Development of a two part Event Fact Sheet.
 - i. Part one would be submitted within 24 hours to meet the event reporting criteria.
 - ii. Part two would contain a detailed analysis (without being of the level of a Critique) including lessons learned from the event.
 - c. Including the discovery time and the initiation time of the event when they are different.
- * d. Strengthening the lessons learned and the publication of the lessons.
- * Denotes participation by the HPES Coordinator.

In addition to the recommendations above, other ideas were generated by the group which did not directly relate to error prevention, but instead contribute to the general improvement of work quality.

SUMMARY AND CONCLUSIONS

In general, the distributions of the causal factors were found to closely follow the industry averages. The impacts data indicated that we generally report events of a level of severity below that of the INPO studies. Therefore it is concluded that the recommendations for corrective action are ones to improve the overall quality of operations and not to correct significant operational deficiencies. Any questions or comments concerning the content of this report should be directed to the author.

ACKNOWLEDGEMENTS

Mr. Emil Leitz of the Defense Reactors Division of Westinghouse Hanford Company provided the Root Cause Checklist which was used by the group. This is an excellent tool and his help was very much appreciated.

The task force conducting the review consisted of the author of this report as the chairman and the following members of various organizations at the FFTF Plant:

M. P.	Baka	Operations Crew D
J. E.	Baker	Operations Support
R. L.	Dugwyler	Operations Crew C
J. M.	LeMarr	Operations Crew E
A. E.	Niehaus	Operations Crew B
W. J.	Schuck	FFTF Engineering
W. H.	Taylor	EDS Operations
J. R.	Vincent	Refueling and Maintenance Planning

Their efforts in conducting the reviews, developing the recommendations, and delivering the presentation to the Plant Manager were very instrumental to the success of this project.

Appendix A: Root Cause Analysis Checklist

In each Causal Factor area, there are a maximum of three levels below a given major cause. Each successive level becomes more specific and is indented further to the right of the page for distinguishing the level separations.

The following are the Causal Factors for: PERSONNEL ERROR:

Training LTA

Task Analysis LTA
Task Infrequently Performed
Incomplete Training
Facilities LTA
Repetition LTA
Testing LTA
Continuing Training LTA

Procedure Not Followed

Because An Uncontrolled Procedure Was Used Because A Checklist Was Misused Because A Wrong Version Was Used The Procedure Was Intentionally Not Used

Lack Of Attention Or Concentration
Preoccupation Of The Mind With Another Task
Because Of Being Tired
Because Of Being Distracted
Because Of A Differing Attitude

Misunderstood Communication
Standard Terminology Not Used
Repeat Back Not Performed
Message Too Long For Verbal
Noisy Environment
Message Not Complete

No Communication Or Not Timely
No Means Of Communication Available
Events Happened Too Fast
Time Constraints Inhibiting Taking Time To Communicate
Shift Turnover Incomplete

Management Programs LTA
Drawings Not Controlled
Drawings Not Updated
Personnel Accountability Was Not Defined
Corrective Actions Not Implemented
Work Practices LTA
Planning LTA Or None
Scheduling LTA Or None
Planning And Scheduling LTA
Lack Of Management Direction

Appendix A: Root Cause Analysis Checklist

The following are the Causal Factors for: PROCEDURAL FAILURE:

Procedure Nonexistent

Not Thought To Be Required

Not Available

Not Convenient To Use

Procedure Incomplete/LTA

Format Confusing

More Than One Action Per Step

No Checkoff Space Provided

Did Not Cover Situation

Graphics LTA

Equipment Identification LTA

Instructions Ambiguous

Limits LTA

Multiple Area References

Procedure Incorrect

Data/Computations Wrong

Typographical Error

Sequence Of Steps Was Wrong

Facts/Information Was Incorrect

The following are the Causal Factors for: EQUIPMENT FAILURE:

Design LTA

Specifications LTA

Design Did Not Meet Specifications

Problem Was Not Anticipated

Design Review Process Failed To Test Design Error

Labeling LTA

Ergonomics Poor

Instrument Displays Or Controls LTA

Loss Of Monitoring Alertness

Different Units At Multiple Reactor Sites

Bad Lighting

Noisy Environment

Installation Error

Not Installed Per Design

Temporary Device Not Removed

Manufacturing Error

Equipment Not Made Per Design

Maintenance Deficiency

PM Did Not Exist

PM Was Inadequate

Material

Appendix A: Root Cause Analysis Checklist

The following are the Causal Factors for: OTHER

Natural Phenomenon Sabotage External Technical Error

There are no Causal Factors under: UNKNOWN

85-001: TV-4 OXYGEN GREATER THAN 5%

Personnel Error Procedural Failure No Communication Or Not Timely

Procedure Incomplete/LTA

Other

Technical Error

Shift Turnover Incomplete Did Not Cover Situation

01/05/85

85-002: DHX DAMPERS CLOSED /E-12

Personnel Error

Lack Of Attention Or Concentration

01/05/84

Preoccupation Of The Mind With Another Task

85-003: DHX DAMPERS CLOSED /E-5

Equipment Failure

Material

01/09/85

85-004: PIN SLIPPED OFF RAIL

Equipment Failure

Design LTA

01-09-85

Problem Was Not Anticipated

85-005: CTMT INTEGRITY LOST DURING SC-27-6

Procedural Failure Procedural Failure

Procedure Incomplete/LTA Procedure Incomplete/LTA 01/09/85

Did Not Cover Situation Limits LTA

85-006: CAPS COMPRESSOR RUN WITH DISCHARGE SHUT

Personnel Error Personnel Error No Communication Or Not Timely

Management Programs LTA

Procedural Failure

Procedure Incomplete/LTA

01/14/85

Shift Turnover Incomplete

Work Practices LTA

Equipment Identification LTA

85-007: WORK PACKAGE NOT RELEASED

Personnel Error

Lack Of Attention Or Concentration

01-18-85

Preoccupation Of The Mind With Another Task

85-008: LOSS OF COOLING TO THE LIQUID RHEOSTATS

Personnel Error Procedural Failure Management Programs LTA Procedure Incorrect

01/18/85 Planning LTA Or None

Facts/Information Was Incorrect

85-009: 4 TON CRANE SNAGGED MSM

Equipment Failure

Material

01-24-85

85-010: DECAY HEAT VERIFICATION ON CLEM

Personnel Error

Training LTA

Personnel Error Procedural Failure

Management Programs LTA Procedure Nonexistent

01/26/85 Task Analysis LTA Planning LTA Or None Not Thought To Be Required

85-011: TAGOUT VIOLATED

Personnel Error

Training LTA

Personnel Error

Lack Of Attention Or Concentration

01/31/85

Incomplete Training

Because Of A Differing Attitude

85-012: PIECES OF TUBING FOUND IN P-98

Personnel Error

Management Programs LTA

Equipment Failure

Material

01/30/85

Format Confusing

Corrective Actions Not Implemented

85-013: CTMT INTEGRITY LOST DURING SC-27-6

Procedural Failure Procedural Failure

Procedure Incomplete/LTA

Procedure Incorrect

85-014: WATER LEAKS IN FSF ROOM 918

Personnel Error Other

Management Programs LTA

Natural Phenomenon

Equipment Failure

02/05/85 Scheduling LTA Or None

02/01/85

Sequence Of Steps Was Wrong

85-015: WATER LINE IN G-3 FROZE

Equipment Failure

Design LTA

Design LTA

02/08/85 Problem Was Not Anticipated

85-016: IVHM EXCESSIVE FORCE ON INSERTION

Equipment Failure Equipment Failure Design LTA Material

02/12/85

Specifications LTA

Problem Was Not Anticipated

85-017: T-3 CASK BINDERS DAMAGED 02/18/85 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error Lack Of Attention Or Concentration Because Of Being Distracted 85-018: EQAL SEISMIC RESTRAINTS NOT SET 02/21/85 Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error 85-019: BROKEN FORCE BOOM 02-19-85 Procedural Failure Procedure Incomplete/LTA Did Not Cover Situation 85-020: HIGH RADIATION AT CLS 02/26/85 Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used Because Of Being Distracted Personnel Error Lack Of Attention Or Concentration No Communication Or Not Timely Time Constraint Inhibit Taking Time To Communicate Personnel Error 85-021: ARCING OF BLTC CABLE (EVENT 1) 03/02/85 Equipment Failure Design LTA Problem Was Not Anticipated 85-022: HIGHER THAN NORMAL RADIOACTIVE GAS LEVELS 03-01-85 Unknown 85-023: ID-69 INTERFERENCE BETWEEN CCP 03-01-85 Design Review Process Failed To Test Design Error Equipment Failure Design LTA 03-04-85 85-024: 4 TON SNAGGING MSM Equipment Failure Installation Error Not Installed Per Design 03/07/85 85-025: IDS PLUG O-RING MISSING Unknown 85-026: FTP PLUG O-RINGS MISSING 03/08/85 Unknown 85-027: 1 TON CRANE CONNECTOR BENT 03-11-85 Procedural Failure Procedure Incomplete/LTA Did Not Cover Situation 85-028: CLEM STRUCK POLAR CRANE 03/17/85 Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error 85-029: MISSED SURVEILLANCE FOLLOWING SC-27-4 ON EQAL 03/20/85 Scheduling LTA Or None Personnel Error Management Programs LTA Lack Of Management Direction Personnel Error Management Programs LTA 85-030: RX SCRAM DURING CM ON CRDM CONTROLLER 03/26/85 Personnel Error Lack Of Attention Or Concentration Because Of A Differing Attitude Personnel Error Management Programs LTA Lack Of Management Direction Instructions Ambiguous Procedural Failure Procedure Incomplete/LTA 04-03-85

85-031: OVERHEATING RTC8-7

Procedure Not Followed Personnel Error

85-032: DRAIN VALVE NOT SEATED PER SC-51-10

Training LTA Personnel Error

Procedural Failure

Procedure Incomplete/LTA

Equipment Failure Equipment Failure Design LTA Design LTA

85-033: ARCING OF BLTC CABLE (EVENT 2)

Personnel Error

Management Programs LTA

Equipment Failure Design LTA 04/08/85

Incomplete Training

Labeling LTA

Ergonomics Poor

04/08/85

Instructions Ambiguous

Corrective Actions Not Implemented

The Procedure Was Intentionally Not Used

Problem Was Not Anticipated

85-034: LOSS OF DC TO D-15 04/09/85 Equipment Failure Design LTA Design Did Not Meet Specifications Equipment Failure Design LTA Problem Was Not Anticipated Equipment Failure Material 85-035: CLEM VEIWPORT WINDOW DROPPED 04-18-85 Personnel Error Management Programs LTA Work Practices LTA Problem Was Not Anticipated Equipment Failure Design LTA 85-036: WMM BRAKE ACTUATOR ROD SEPARATED 04-19-85 Equipment Failure Design LTA Problem Was Not Anticipated 85-037: TRANSFORMER GROUNDED 04/20/85 Problem Was Not Anticipated Equipment Failure Design LTA Equipment Failure Maintenance Deficiency PM Did Not Exist 85-038: MANUAL RX SCRAM DUE TO DNM COUNTS 04/22/85 Equipment Failure Material 85-039: TRITIUM IN E-208 04/24/85 Equipment Failure Design LTA Problem Was Not Anticipated 85-040: GASKET MATERIAL FOUND ON RTCB-7 04-26-85 Procedural Failure Procedure Incomplete/LTA Equipment Identification LTA 85-041: LOW 02 IN CELL 209 05/02/85 Personnel Error Management Programs LTA Planning LTA Or None 85-041: LOW 02 IN CELL 209 05/02/85 Equipment Failure Design LTA Problem Was Not Anticipated Equipment Failure Material 85-042: PERSONNEL INJURY DUE TO ACID SPRAY 05/05/85 Equipment Failure Design LTA Specifications LTA Equipment Failure Material 85-043: C. I. TECH SPEC WITH POLAR CRANE 05/07/85 Personnel Error Training LTA Incomplete Training Personnel Error Management Programs LTA Lack Of Management Direction 85-044: OVER PRESSURIZATION OF CELL 569 5-14-85 Training LTA Task Infrequently Performed Personnel Error Procedure Incomplete/LTA Procedural Failure Equipment Identification LTA Equipment Failure Design LTA Labeling LTA Natural Phenomenon Other Other External Other Technical Error 85-045: MASE 60 TON CRANE CONTACTED SSMC-05-17-85 Personnel Error Training LTA Task Analysis LTA 85-046: PERSONAL CONTAMINATION /CLEM 05/22/85 Procedural Failure Procedure Incomplete/LTA Limits LTA Equipment Failure Design LTA Problem Was Not Anticipated 85-047: FSF DEPRESSURIZATION 05/28/85 Personnel Error Training LTA Incomplete Training Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used Personnel Error No Communication Or Not Timely Shift Turnover Incomplete

> Preoccupation Of The Mind With Another Task Because Of Being Tired

Personnel Accountability Was Not Defined

5-29-85

27

Lack Of Attention Or Concentration

Lack Of Attention Or Concentration

Management Programs LTA

Personnel Error

Personnel Error

Personnel Error

85-048: BAD TAG-OUT ON E-143

85-049: RX SCRAM DUE TO LOEP 6-5-85 Task Infrequently Performed Personnel Error Training LTA Personnel Error Training LTA Incomplete Training 85-050: TRIP OF RSS COMPARITORS 06/09/85 Equipment Failure Material 85-051: CLEM CATCHES CABLE MATING TO IEM CELL 6-13-85 Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error Because Of Being Distracted Personnel Error Lack Of Attention Or Concentration Equipment Failure Maintenance Deficiency PM Was Inadequate 6-13-85 85-052: BLTC RUNS OVER CABLE Personnel Error Lack Of Attention Or Concentration Because Of Being Tired Ergonomics Poor Equipment Failure Design LTA 06-18-85 85-053: CELL 548 CRANE FOULED Equipment Failure Material 85-054: HIGH GASEOUS ACTIVITY IN CELL 481 6-21-85 Equipment Failure Material 85-056: SERF CASK CLOSURE VALVE DRIFTS CLOSED 6-25-85 Specifications LTA Equipment Failure Design LTA Design Did Not Meet Specifications Equipment Failure Design LTA 7-1-85 85-057: IVHM PAWL BREAKS Lack Of Management Direction Personnel Error Management Programs LTA Equipment Failure Design LTA Specifications LTA Design Did Not Meet Specifications Design LTA Equipment Failure Equipment Failure Material 85-058: CLEM CABLE CATCHES DURING MOVE Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Design Review Process Failed To Test Design Error Equipment Failure Design LTA **Ergonomics Poor** Equipment Failure Design LTA 85-059: CLEM LADDER DAMAGED DURING MOVE 7-6-85 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Lack Of Attention Or Concentration Because Of Being Distracted Personnel Error Design Review Process Failed To Test Design Error Design LTA Equipment Failure 07-11-85 85-060: WORK PACKAGE NOT RELEASED Preoccupation Of The Mind With Another Task Personnel Error Lack Of Attention Or Concentration 85-061: BEARING REPLACEMENT 07/12-85 Because Of A Differing Attitude

Personnel Error Lack Of Attention Or Concentration

Personnel Error Management Programs LTA

85-062: SODIUM SPILL AT THE CLEM DURING FILTER CHANGE Management Programs LTA Personnel Error Management Programs LTA Personnel Error Management Programs LTA Personnel Error Procedural Failure Procedure Incomplete/LTA Procedural Failure Procedure Incomplete/L'A

85-063: PERSONNEL CONTAMINATION DURING REFUELING Management Programs LTA Personnel Error

85-064: IMPROPER MELT-OUT OF P-930

Personnel Error Management Programs LTA Management Programs LTA Personnel Error Management Programs LTA Personnel Error

7-30-85 Work Practices LTA

Limits LTA

Work Practices LTA

Work Practices LTA

Planning LTA Or None

Instructions Ambiguous

7-17-85

Lack Of Management Direction

8-3-85 Drawings Not Controlled Drawings Not Updated Work Practices LTA

85-065: RX COVER GAS PRESSURE GOES NEGATIVE DURING DRILL 8-4-85 Training LTA Task Analysis LTA Personnel Error Incomplete Training Personnel Error Training LTA Continuing Training LTA Personnel Error Training LTA 8-5-85 85-066: IMPROPER ADJUSTMENT OF LLFM'S Personnel Error Incomplete Training Training LTA Personnel Error Training LTA Continuing Training LTA Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error 85-067: NEGATIVE RX COVER GAS PRESSURE EXCEEDS LIMITS 8-7-85 Personnel Error Training LTA Task Analysis LTA Personnel Error Training LTA Incomplete Training Training LTA Continuing Training LTA Personnel Error 7-12-85 85-068: RACKING-IN PRI PUMP BKR. IN MODE 4 Personnel Error Training LTA Incomplete Training Planning LTA Or None Personnel Error Management Programs LTA Personnel Error Management Programs LTA Scheduling LTA Or None Procedure Incomplete/LTA Limits LTA Procedural Failure 08/27/85 85-070: FAILED TACHOMETER GENERATOR ON D-15 Limits LTA Procedural Failure Procedure Incomplete/LTA Equipment failure Maintenance Deficiency PM Was Inadequate 08-30-85 85-071: TAGOUT HUNG WRONG Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used 85-072: IMPROPER TAG-OUT OF SAN WATER SYSTEM 8-30-85 Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error Work Practices LTA Personnel Error Management Programs LTA Equipment Failure Design LTA Ergonomics Poor 85-073: DROP OF T-3 SHIELD PLUG 9-6-85 The Procedure Was Intentionally Not Used Personnel Error Procedure Not Followed Preoccupation Of The Mind With Another Task Lack Of Attention Or Concentration Personnel Error Personnel Error Lack Of Attention Or Concentration Because Of Being Distracted Shift Turnover Incomplete No Communication Or Not Timely Personnel Error 9-9-85 85-074: LOSS OF DHX CONTROL VARIABLES Management Programs LTA Work Practices LTA Personnel Error Management Programs LTA Planning LTA Or None Personnel Error Problem Was Not Anticipated Equipment Failure Design LTA 85-075: ID 41 LENGTH ARM BENT 09-11-85 Design Review Process Failed To Test Design Error Equipment Failure Design LTA 85-076: ELECTRICAL SHOCK / FSF 09/13/85 Task Analysis LTA Personnel Error Training LTA 85-076: ELECTRICAL SHOCK / FSF 09/13/85 Planning And Scheduling LTA Personnel Error Management Programs LTA 09/18/85 85-077: UNRELEASED WORK /HALON Incomplete Training Personnel Error Training LTA Misunderstood Communication Message Not Complete Personnel Error

Management Programs LTA

Personnel Error

Planning LTA Or None

85-078: RX POWER INCREASE >3% IN 15 MIN. 10-2-85 Training LTA Incomplete Training Personnel Error Preoccupation Of The Mind With Another Task Personnel Error Lack Of Attention Or Concentration Lack Of Attention Or Concentration Because Of Being Distracted Personnel Error Lack Of Management Direction Personnel Error Management Programs LTA 85-079: E-7 FAN OVER SPEED 10-11-85 Design LTA Problem Was Not Anticipated Equipment Failure Equipment Failure Material 85-080: MOTA OVERTEMP 10-25-85 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error Lack Of Management Direction Management Programs LTA Problem Was Not Anticipated Equipment Failure Design LTA Design Review Process Failed To Test Design Error Equipment Failure Design LTA Equipment Failure Design LTA Labeling LTA 85-081: CHEMICAL BURNS 10/30/85 Work Practices LTA Personnel Error Management Programs LTA 85-083: HIGH RAD IN HEAD COMPT. DUE TO MOTA MANIFOLD 11-3-85 No Communication Or Not Timely Shift Turnover Incomplete Personnel Error Planning LTA Or None Management Programs LTA Personnel Error Management Programs LTA Personnel Error Scheduling LTA Or None Equipment Failure Design LTA Problem Was Not Anticipated 85-084: RAIL TRANSPORTER PENDANT DAMAGED BY BLTC 11-4-85 Personnel Error The Procedure Was Intentionally Not Used Procedure Not Followed Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task 85-085: RX SCRAM DUE TO LOOP#3 FANS COAST DOWN 11-12-85 Equipment Failure Material 85-086: CONTAMINATION ON CRAFTSMAN'S CLOTHING 11/13/85 Procedure Not Followed The Procedure Was Intentionally Not Used Personnel Error Work Practices LTA Management Programs LTA Personnel Error 11-21-85 85-087: E-7 FAN SPEED CONTROL FAILURE Equipment Failure Material 11-22-85

85-088: LOEP SCRAM DUE TO S-7

Equipment Failure Design LTA

Equipment Failure

Maintenance Deficiency Maintenance Deficiency

Equipment Failure Equipment Failure

Material

85-089: ELECTRICAL SHORT ON TRANSFORMER C5804P Equipment Failure Design LTA

85-091: FORCE BOOM CLAMP DROPPED

Personnel Error

Management Programs LTA

Equipment Failure

Design LTA

85-092: ID 41 FAILURE

Design LTA Equipment Failure

85-093: IMPROPER INSTALLATION OF F.V. AT FSF

Personnel Error Personnel Error

Procedure Not Followed No Communication Or Not Timely

Procedural Failure

Procedure Incomplete/LTA

11/27/85

Problem Was Not Anticipated

Design Review Process Failed To Test Design Error

12-09-85

Work Practices LTA

PM Did Not Exist

PM Was Inadequate

Design Review Process Failed To Test Design Error

12-11-85

Design Review Process Failed To Test Design Error

12-20-85

The Procedure Was Intentionally Not Used Shift Turnover Incomplete

Did Not Cover Situation

86-001: IVHM #3 PAWL MISPOSITIONED

Personnel Error Management Programs LTA Equipment Failure Installation Error

86-002: CONTROL RODS IMPROPERLY RECONNECTED Design LTA Equipment Failure

Equipment Failure Material

86-003: N-23 CARRIER GAS CONTAMINATED WITH AIR

Procedural Failure Procedure Incomplete/LTA

Other External

86-004: OPERATIONAL HEATUP RATE EXCEEDED

Personnel Error Training LTA

Personnel Error Lack Of Attention Or Concentration

Procedural Failure Procedure Incomplete/LTA

86-005: HIGH O2 IN TV-4 DUE TO BREACH OF TV BOUNDARY

Personnel Error

Training LTA

Personnel Error Procedure Not Followed Procedure Incorrect Procedural Failure

Equipment Failure Design LTA

86-006: FLOOR VALVE SEAL ROLLED

Personnel Error Training LTA

Procedure Incomplete/LTA Procedural Failure Manufacturing Error Equipment Failure

86-007: EXTENDED ALT PREF POWER OUTAGE

Personnel Error No Communication Or Not Timely Personnel Error Management Programs LTA

Personnel Error Management Programs LTA

86-008: BLTC TRANSPORTER CABLE DAMAGED

Personnel Error Procedure Not Followed Personnel Error Management Programs LTA

Installation Error Equipment Failure

86-009: G-3 INOPERABLE DUE TO CM ON ANNUNCIATOR SYSTEM

Personnel Error Management Programs LTA

86-010: CONTAMINATION ON SHOE FROM RCB

Unknown

86-011: SURFACE CONTAMINATION FOUND AFTER BLTC UNMATE

Procedural Failure Procedure Incomplete/LTA

Equipment failure Design LTA

86-012: BENT FORCE BOOM CLAMP

Equipment Failure Design LTA

86-013: FIRE IN B-41

Personnel Error Training LTA Equipment Failure Design LTA

Equipment Failure

86-014: RX SCRAM DUE TO LOW LOOP PRI FLOW LOOP 2 Procedural Failure Procedure Incorrect

86-015: INCORRECT VALUES RECORDED FOR P-3 DISCH PRESS

Personnel Error Lack Of Attention Or Concentration

Lack Of Attention Or Concentration Personnel Error

Material

Procedural failure Procedure Incorrect 01-06-86

Lack Of Management Direction Not Installed Per Design

01-19-86

Problem Was Not Anticipated

02-06-86

Did Not Cover Situation

02/21/86

Incomplete Training

Preoccupation Of The Mind With Another Task

Limits LTA

03/04/86

Continuing Training LTA

The Procedure Was Intentionally Not Used

Facts/Information Was Incorrect

Labeling LTA

03-05-86

Task Infrequently Performed

Limits LTA

Equipment Not Made Per Design

03-13-86

Shift Turnover Incomplete

Personnel Accountability Was Not Defined

Work Practices LTA

03-13-86

The Procedure Was Intentionally Not Used

Drawings Not Updated Not Installed Per Design

03/17/86

Planning LTA Or None

03/25/86

04-05-86

Did Not Cover Situation

Problem Was Not Anticipated

04-10-86

Problem Was Not Anticipated

04-14-86

Incomplete Training Ergonomics Poor

04/25/86

Facts/Information Was Incorrect

04/26/86

Because Of Being Tired Because Of Being Distracted

Typographical Error

86-016: INAPPROPRIATE USE OF A DANGER TAG 05/06/86 Personnel Error Training LTA Task Infrequently Performed Personnel Error Training LTA Incomplete Training Procedural Failure Procedure Incomplete/LTA Instructions Ambiguous 86-017: B-190 FAULT 05-08-86 Personnel Error Training LTA Incomplete Training Personnel Error Management Programs LTA Corrective Actions Not Implemented Personnel Error Management Programs LTA Lack Of Management Direction 86-018: CHILLER PRESSURIZED PRIOR TO BEGINNING WORK 05/05/86 Procedural Failure Procedure Incomplete/LTA Multiple Area References Equipment Failure Material 86-019: TWO OF THREE LLFM DETECTORS INOPERABLE 05/16/86 Equipment Failure Design LTA Problem Was Not Anticipated 86-020: INCORRECT F-FACTOR USED FOR LLFM CALIBRATION 05/20/86 Unknown 86-021: ALL 3 DNM PREAMPS FOUND DE-ENERGIZED 6-5-86 Procedural Failure Procedure Incomplete/LTA Did Not Cover Situation Procedural Failure Procedure Incomplete/LTA Instructions Ambiguous 86-022: RX SCRAM DUE TO LOSS OF LOOP 3 DHX FANS 06/07/86 Equipment Failure Maintenance Deficiency PM Was Inadequate Unknown 86-023: LLFM "C" FAILURE TO WITHDRAW 06-07-86 Personnel Error Management Programs LTA Corrective Actions Not Implemented Equipment Failure Design LTA Problem Was Not Anticipated 86-024: SCRAM BKR MALFUNCTION 06-20-86 Equipment Failure Design LTA Problem Was Not Anticipated Equipment Failure Maintenance Deficiency PM Did Not Exist 86-025: ELECTRICAL SHORT 07-16-86 Equipment Failure Material 86-026: SHACKLE CLEVIS PIN DROPPED IN C.I. 7-20=86 Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error 86-027: DROPPED MINI TV 07-21-86 Equipment Failure Design LTA Specifications LTA 86-028: P-1 SKID BKR TAGGED OFF BUT STILL ON 7-21-86 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Equipment Failure Design LTA **Ergonomics Poor** Equipment Failure Material 86-029: NA SPILL /CS TRAP 07/23/86 Lack Of Management Direction Management Programs LTA Personnel Error Procedural Failure Procedure Nonexistent Not Thought To Be Required

8-1-86

Did Not Cover Situation

07-25-86

Preoccupation Of The Mind With Another Task

Preoccupation Of The Mind With Another Task

Procedure Incomplete/LTA

Lack Of Attention Or Concentration

Lack Of Attention Or Concentration

Procedural Failure

Personnel Error

Personnel Error

86-030: ID 116 FELL OFF WMM

86-031: SERF CASK SEAL PLATE BOLTS OVERTORQUED

86-032: GLYCOL LEAK FROM E-24 INTO ALCP-1354 8-2-86 The Procedure Was Intentionally Not Used Personnel Error Procedure Not Followed Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Procedural Failure Procedure Incomplete/LTA Did Not Cover Situation Procedural Failure Procedure Incomplete/LTA Instructions Ambiguous 86-033: POTENTIAL DAMAGE TO ICCW CHILLER 08-04-86 Because Of Being Distracted Personnel Error Lack Of Attention Or Concentration 86-034: INSTRUMENT LEFT IN C-120 07/31/86 Personnel Error Management Programs LTA Work Practices LTA Personnel Error Management Programs LTA Lack Of Management Direction 86-035: MOTA SPECIMEN SEPARATED 08/07/86 Equipment Failure Installation Error Not Installed Per Design 86-036: FIRE IN DIESEL GENERATOR G-2 08-11-86 Equipment Failure Material 86-037: UNAUTHORIZED ENTRY INTO RESTRICTED RAD ZONE 8-11-86 Preoccupation Of The Mind With Another Task Personnel Error Lack Of Attention Or Concentration Procedural Failure Procedure Nonexistent Not Available Procedural Failure Procedure Incomplete/LTA Instructions Ambiguous 86-038: UNABLE TO INSERT MOTA-1E INTO CORE 08-14-86 Did Not Cover Situation Procedural Failure Procedure Incomplete/LTA 08-07-86 86-039: CRACKS FOUND IN WELDS Not Installed Per Design Equipment Failure Installation Error 86-040: INCONSISTENCY IN TECH SPEC. TABLE 08-21-86 Procedural Failure Procedure Incorrect Data/Computations Wrong 86-041: PERSONAL CLOTHING CONTAMINATION 8-21-86 Personnel Error Management Programs LTA Work Practices LTA 86-042: LOSS OF BREATHING AIR TO PERSONNEL 8-21-86 Personnel Error Management Programs LTA Planning LTA Or None Management Programs LTA Scheduling LTA Or None Personnel Error Procedural Failure Procedure Incomplete/LTA Did Not Cover Situation 86-043: MISSING O-RING 08-17-86 Equipment Failure Design LTA Specifications LTA 09/02/86 86-044: PULL CELL PLUG Personnel Error Work Practices LTA Management Programs LTA Management Programs LTA Lack Of Management Direction Personnel Error Procedural Failure Procedure Incorrect Data/Computations Wrong Equipment Failure Design LTA Labeling LTA 09-03-86 86-045: NO RPT COVERAGE Personnel Error No Communication Or Not Timely Shift Turnover Incomplete 86-046: EVFM CABLES NOT PER DRAWINGS 09/05/86 Equipment Failure Installation Error Not Installed Per Design

07/31/86

09/05/86

9-9-86

Facts/Information Was Incorrect

86-047: P-61 DAMAGED BY OVERSPEED

86-048: NAK TANK T-920 OVERFLOW

86-049: BAD PHYSICS DATA DUE TO LLFM DEADTIME

Material

Procedure Incorrect

Equipment Failure

Procedural Failure

Unknown

86-050: MISSED SURVEILLANCE 09-16-86 Management Programs LTA Personnel Error Scheduling LTA Or None 86-051: EQUIPMENT FAILURE/ C5-S04 09/15/86 Equipment Failure Design LTA Problem Was Not Anticipated Equipment Failure Material 86-052: MISCALCULATION OF FLOW VALUES 09-20-86 Procedural Failure Procedure Incomplete/LTA Format Confusing 86-053: ELECTRICAL POWER TO C727B INCORRECTLY WIRED 09-29-86 Equipment Failure Material 86-054: POLAR CRANE OP. W/ PEOPLE ON BRIDGE 10/03/86 Personnel Error Management Programs LTA Personnel Accountability Was Not Defined Personnel Error Management Programs LTA Lack Of Management Direction 86-055: EXPANSION TANK OVERFLOW/ DG-1 10/03/86 Lack Of Management Direction Personnel Error Management Programs LTA Sequence Of Steps Was Wrong Procedural Failure Procedure Incorrect 86-056: POSSIBLE FIRE, E-PRI-59 09/27/86 Procedural Failure Procedure Incomplete/LTA Did Not Cover Situation 86-057: MISSORIENTED ASSEMBLY 10-13-86 Personnel Error Management Programs LTA Planning LTA Or None 86-059: LOSS OF COOLING H20 TO LIQUID RHEO. Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error Equipment Failure Design LTA Specifications LTA 86-060: MISSED ENVIRONMENTAL SURVEILLANCE 10-29-86 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task 86-061: HIGH LEVEL RADIATION IN SRS 11-05-86 Equipment Failure Design LTA Problem Was Not Anticipated 86-062: TRANSFORMER C5545P C PHASE BUSHING LEAKED 11-10-86 Equipment Failure Design LTA Problem Was Not Anticipated 86-063: IMPROPER CTMT PENETRATION CLOSURE 11/12/86 Work Practices LTA Personnel Error Management Programs LTA 11-19-86 86-064: DRIVER FUEL MANAGEMENT TECHNIQUES NOT ADEQUATE Did Not Cover Situation Procedural Failure Procedure Incomplete/LTA Facts/Information Was Incorrect Procedural Failure Procedure Incorrect 11-20-86 86-065: 9 FT. 6 IN. INFLATABLE SEAL FAILED Procedure Not Followed Because A Checklist Was Misused Personnel Error 86-066: MISSED SCRAM BREAKER TESTING SURVEILLANCE 11/24/86 Scheduling LTA Or None Personnel Error Management Programs LTA 86-067: SOFTWARE ERROR IN RICS 12/10/86 Equipment Failure Material 86-068: SMOKE DETECTOR CALS PAST DUE 12/11/86 Personnel Error Management Programs LTA Planning And Scheduling LTA 86-069: WMM DRAPE CABLE DAMAGE Preoccupation Of The Mind With Another Task Personnel Error Lack Of Attention Or Concentration Problem Was Not Anticipated Equipment Failure Design LTA

86-070: GLYCOL LEAK IN CELL 497 FROM E-86

Personnel Error Procedural Failure Management Programs LTA Procedure Incorrect

87-001: CLEM 1/2 TON HOIST DAMAGED

Personnel Error

Management Programs LTA

Equipment Failure

Design LTA

87-002: ACO-1 VERTICAL CUTTING DIFFICULTIES

Equipment Failure

Design LTA

Equipment Failure

Material

87-003: ROD DROP TEST NOT PERFORMED (SURV MISSED)

Personnel Error Procedural Failure Management Programs LTA Procedure Incomplete/LTA

87-004: ZTO D-15 AUTO XFER CIRCUIT MALFUNCTION

Equipment Failure

Material

87-005: TAGOUT ERROR DAMAGES IEMC IODINE PUMP Personnel Error

Procedure Not Followed

87-006: HAZARDOUS WASTE SPILL (FLOOR WAX)

Personnel Error

Training LTA

Personnel Error

Management Programs LTA

87-007: ARGON CART RELIEF VALVE INCORRECTLY SIZED

Personnel Error

Management Programs LTA Management Programs LTA

Personnel Error Equipment Failure

Design LTA

87-008: T-3 LINER DROPPED

Equipment Failure

Design LTA

Equipment Failure

Design LTA

Equipment Failure

Design LTA

Equipment Failure

Maintenance Deficiency

87-009: VIOLATION OF A CAUTION TAG

Personnel Error Personnel Error No Communication Or Not Timely

Personnel Error

Management Programs LTA

Management Programs LTA

87-010: LOSS OF FUEL PIN END FITTING

Equipment Failure

Maintenance Deficiency

87-011: ACO-12 SN'S OUT OF SEQUENCE

Personnel Error

Management Programs LTA

87-012: BREACH OF CTMT INTEGRITY (SC-27-6)

Procedural Failure

Procedure Incorrect

87-013: SKIN CONTAMINATION

Unknown

87-014: SPILL OF CONTAMINATED WATER DURING SC-27-6

Personnel Error

Procedure Not Followed

Personnel Error

Misunderstood Communication Management Programs LTA

Personnel Error Procedural Failure

Procedure Nonexistent

12-16-86

Drawings Not Controlled

Facts/Information Was Incorrect

01-02-87

Corrective Actions Not Implemented

Design Did Not Meet Specifications

01-09-87

Problem Was Not Anticipated

01-08-87

Planning And Scheduling LTA

Did Not Cover Situation

01-18-87

01-22-87

Because An Uncontrolled Procedure Was Used

01-26-87

Continuing Training LTA

Lack Of Management Direction

08-31-86

Drawings Not Updated

Corrective Actions Not Implemented

Specifications LTA

01-27-87

Design Did Not Meet Specifications

Problem Was Not Anticipated

Ergonomics Poor

PM Did Not Exist

Time Constraint Inhibit Taking Time To Communicate

Drawings Not Updated

Lack Of Management Direction

01/28/87

PM Did Not Exist

01/29/87

Drawings Not Updated

02-10-87

Sequence Of Steps Was Wrong

02/12/87

02-16-86

The Procedure Was Intentionally Not Used

Message Not Complete Work Practices LTA

Not Thought To Be Required

87-015: E-215 OPERATED WITH SUCTION VALVE CLOSED 02-22-87 Lack Of Attention Or Concentration Personnel Error Preoccupation Of The Mind With Another Task Equipment Failure Material 87-016: RESIDUAL Na OXIDATION IN CELL 567 02-23-87 Personnel Error Lack Of Attention Or Concentration Because Of Being Tired 87-017: DG-2 AUTO-START FAILURE 03-01-87 Hoknoun 87-018: LOSS OF POWER TO BUILDING 4790 02-28-87 Personnel Error Management Programs LTA Corrective Actions Not Implemented Equipment Failure Design LTA Specifications LTA Equipment Failure Design LTA Problem Was Not Anticipated Equipment Failure Material 87-019: INADVERTENT HEATUP OF FROZEN Na VALVE 03-02-87 Personnel Error Training LTA Continuing Training LTA Procedural Failure Facts/Information Was Incorrect Procedure Incorrect 87-020: HEATUP OF PTI N-130 WITHOUT A FREE SURFACE 03-07-87 Procedure Not Followed The Procedure Was Intentionally Not Used Personnel Error Procedural Failure Procedure Incomplete/LTA Format Confusing 87-021: MASE FAN INSPECTION COVER PROBLEM The Procedure Was Intentionally Not Used Personnel Error Procedure Not Followed Personnel Error Misunderstood Communication Message Not Complete 87-022: B-119 GROUND BUS ENERGIZED 03-09-87 Personnel Error Management Programs LTA Drawings Not Updated Personnel Error Management Programs LTA Work Practices LTA Design LTA Design Did Not Meet Specifications Equipment Failure 87-023: AFFF FLOW SWITCH INOPERABLE 03-25-87 Personnel Error Management Programs LTA Corrective Actions Not Implemented Equipment Failure Material 87-024: 02 LOW OUT OF SPEC, TV-13 04-02-87 PM Did Not Exist Equipment Failure Maintenance Deficiency Equipment Failure Material 04-06-87 87-025: TELEPHONE CABLE INADVERTENTLY CUT Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error 87-027: P-61 AUTO-STARTED AND WOULD NOT SHUT DOWN 04-09-87 Management Programs LTA Personnel Error Corrective Actions Not Implemented Equipment Failure Design LTA Specifications LTA Problem Was Not Anticipated Design LTA Equipment Failure PM Did Not Exist Equipment Failure Maintenance Deficiency Equipment Failure Material 87-028: E-7 CCD'S CLOSED MOMENTARILY 04-11-87 Because Of A Differing Attitude Personnel Error Lack Of Attention Or Concentration Equipment Failure Material 87-029: Na FREEZE PLUG TEMP INCREASE IN CELL 492E 04-15-87 Not Available Procedural Failure Procedure Nonexistent Did Not Cover Situation Procedural Failure Procedure Incomplete/LTA 87-030: FIRE SPRINKLER SYSTEM INADVERTENTLY ACTUATED 04-28-87 Because Of A Differing Attitude Personnel Error Lack Of Attention Or Concentration Management Programs LTA Lack Of Management Direction Personnel Error 04-29-87

Specifications LTA

87-031: BLTC CABLES DAMAGED DURING MACHINE MOVEMENT

Design LTA

Equipment Failure

05/04/87 87-032: TOLERANCE TOO LOW ON CIS H & V SETPOINTS Procedural Failure Procedure Incomplete/LTA Limits LTA Procedural Failure Procedure Incorrect Data/Computations Wrong Technical Error Other 87-033: DROPPED SOURCE DURING SC-99-7 05/07/87 Equipment Failure Design LTA Problem Was Not Anticipated Equipment Failure Material 87-034: SC-99-7 DID NOT REQUIRE FOLDOVER CHECKS 05/07/87 Personnel Error No Communication Or Not Timely Shift Turnover Incomplete Procedural Failure Procedure Incomplete/LTA Limits LTA Other Technical Error 87-035: FGM DRIFT 05-13-87 Equipment Failure Design LTA Design Did Not Meet Specifications Problem Was Not Anticipated Equipment Failure Design LTA 87-036: CDMF HOIST FAIL 05/20/87 Problem Was Not Anticipated Equipment Failure Design LTA 87-037: TAGOUT VIOLATED BY CONTRACTOR 05-28-87 Personnel Error Training LTA Incomplete Training Management Programs LTA Lack Of Management Direction Personnel Error 87-038: 188 GRAPPLE NOT FULLY ENGAGED TO MFF-1A 06/03/87 Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used Problem Was Not Anticipated Equipment failure Design LTA 87-039: DANGER TAG REMOVED PRIOR TO AUTHORIZED CLEARANCE 06-15-87 Personnel Error Incomplete Training Training LTA Personnel Error Lack Of Attention Or Concentration Because Of A Differing Attitude 87-040: UNCONTROLLED ENTRY INTO A RARZ 06-22-87 Personnel Error Training LTA Incomplete Training Misunderstood Communication Standard Terminology Not Used Personnel Error Personnel Error Management Programs LTA Lack Of Management Direction 87-041: INADVERTENT SHUTDOWN OF PRI PUMP PONY MOTOR 06-25-87 Lack Of Attention Or Concentration Because Of Being Tired Personnel Error Ergonomics Poor Equipment Failure Design LTA Equipment Failure Instrument Displays Or Controls LTA Design LTA 87-042: CERS OPERATED AT POSITIVE PRESSURE 06/02/87 Technical Error Other 87-043: IDS DECAY HEAT VERIFICATION INCORRECT 06-25-87 Incomplete Training Personnel Error Training LTA Lack Of Management Direction Personnel Error Management Programs LTA Procedural Failure Procedure Nonexistent Not Available 06/30/87 87-044: CO-60 END CAP SEPARATED Specifications LTA Equipment Failure Design LTA 07-02-87 87-045: TAGOUT ERROR ON DIESEL FIRE PUMP P-61 Incomplete Training Personnel Error Training LTA Personnel Error Management Programs LTA Work Practices LTA

07-10-87

07-13-87 PM Did Not Exist

Drawings Not Updated

87-046: 120VAC ELEC LINE INADVERTENTLY SEVERED

87-047: ELECTRICAL SHOCK DURING FIRE DETECTOR REMOVAL

Material

Management Programs LTA

Maintenance Deficiency

Personnel Error

Equipment Failure

Equipment Failure

87-048: FAILURE TO TIMELY EFFECT REPAIRS ON INOP FSD

Personnel Error

Lack Of Attention Or Concentration

Procedural Failure

Procedure Incomplete/LTA

87-049: UNAUTHORIZED REMOVAL OF TAGS FROM P-14

Personnel Error

Training LTA

Personnel Error

Management Programs LTA

87-050: LOSS OF MASF H/V --LOSS OF WATER

Procedural Failure

Procedure Incomplete/LTA

87-051: ROD HEIGHT READINGS IMPROPERLY RECORDED

Personnel Error

Lack Of Attention Or Concentration

Equipment Failure

Design LTA

87-052: CONTAMINATION FOUND ON EMPLOYEE'S SHOE & IN CTMT

Personnel Error

Management Programs LTA

87-053: CONTROLLED JUMPERS LIFTED WITHOUT AUTHORIZATION

Personnel Error

Training LTA
Procedure Not Followed

Personnel Error Personnel Error

Lack Of Attention Or Concentration

Personnel Error

Management Programs LTA

87-054: EMPLOYEE INJURY (LACERATED ELBOW)

Personnel Error

Management Programs LTA

Equipment Failure

Material

87-055: DATE SUPPORT ASSEMBLY DAMAGED DURING TRAINING

Personnel Error

Lack Of Attention Or Concentration No Communication Or Not Timely

Personnel Error Personnel Error

Management Programs LTA

87-056: PULL FORCE LIMITS EXCEEDED DURING PLUG REMOVAL

Personnel Error

Training LTA

Personnel Error Personnel Error Management Programs LTA Management Programs LTA

87-057: CRANE LIFT EXCEEDED EQUIPMENT RATINGS

Personnel Error

Procedure Not Followed

Personnel Error

Lack Of Attention Or Concentration

Personnel Error

Management Programs LTA

87-058: DROPPED MOTA SPECIMEN

Personnel Error

Lack Of Attention Or Concentration

Equipment Failure Material

87-059: INCORRECT ELEC TAGOUT FOR MAINTENANCE

Personnel Error Personnel Error Lack Of Attention Or Concentration Lack Of Attention Or Concentration

87-060: HEATUP OF SODIUM SYSTEM WITHOUT A FREE SURFACE

Personnel Error

Management Programs LTA

Equipment Failure

Design LTA

Equipment Failure

Design LTA

87-061: CONTROL VALVE FAILED Equipment Failure M

Material

87-062: LIMITS FOR SAFETY RODS NOT CONSERVATIVE

Equipment Failure

Design LTA

Other

Technical Error

08-04-87

Preoccupation Of The Mind With Another Task

Equipment Identification LTA

08-11-87

Incomplete Training

Lack Of Management Direction

08/12/87

Did Not Cover Situation

08-15-87

Preoccupation Of The Mind With Another Task

Instrument Displays Or Controls LTA

08-17-87

Work Practices LTA

08-18-87

Incomplete Training

The Procedure Was Intentionally Not Used

Because Of A Differing Attitude

Work Practices LTA

09-04-87

Work Practices LTA

09-05-87

Because Of A Differing Attitude

Events Happened Too Fast

Personnel Accountability Was Not Defined

09-08-87

Task Analysis LTA

Planning LTA Or None

Lack Of Management Direction

09-30-87

The Procedure Was Intentionally Not Used

Because Of A Differing Attitude

Work Practices LTA

10/18/87

Because Of A Differing Attitude

10-20-87

Because Of Being Distracted

Because Of A Differing Attitude

10-25-87

Work Practices LTA

Labeling LTA

Instrument Displays Or Controls LTA

10/30/87

11-3-87

Problem Was Not Anticipated

87-065: SISI TROLLEY CAMERA ENCOUNTERS OBSTRUCTION 11-10-87 Procedural Failure Procedure Incomplete/LTA Did Not Cover Situation Equipment Failure Design LTA Problem Was Not Anticipated Equipment Failure Manufacturing Error Equipment Not Made Per Design 87-066: MASE LOW BAY CONTAMINATION 11/12/87 Unknown 87-067: SISI TROLLEY BAFFLE HUNG UP DURING REMOVAL 11/10/87 Equipment Failure Design LTA Specifications LTA Equipment Failure Design LTA Problem Was Not Anticipated 87-068: FTP-2 PLUG STUCK 10/21/87 Unknown 87-069: MPS SAMPLE TRAIN COOLING FINS BROKEN OFF 11-17-87 Equipment Failure Design LTA Problem Was Not Anticipated Unknown 87-070: IMPROPERLY CERTIFIED RIGGING ITEM USED IN PLANT 11-17-87 Personnel Error Training LTA Incomplete Training Personnel Error Management Programs LTA Lack Of Management Direction 87-071: EMPLOYEE INJURY (LACERATION) 11-20-87 Personnel Error Management Programs LTA Work Practices LTA 87-072: MINI-TV DROPPED FROM 4-TON HOOK 11/30/87 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task 87-073: SWIPE DEBRIS ON D9-2 12/08/87 Procedural Failure Procedure Incomplete/LTA Equipment Identification LTA Not Installed Per Design Equipment Failure Installation Error 87-074: 5 YEAR CRANE LOAD TEST MISSED 12-10-85 Personnel Error Management Programs LTA Planning LTA Or None 87-075: WELDING CONNECTOR SHORTED TO GROUND 12-14-87 Unknown 87-076: T/S SURV MISSED ON LOOP 2 PLUGGING TEMP 12-18-87 Personnel Error Training LTA Incomplete Training Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error 87-077: INSPECTION REQ'MENTS NOT MET ON HOISTING EQUIP 12-16-87 Scheduling LTA Or None Personnel Error Management Programs LTA Procedural Failure Procedure Nonexistent Not Thought To Be Required 87-078: MISSED PM ON M-137 12-30-87 Personnel Error Management Programs LTA Planning And Scheduling LTA 88-001: EMPLOYEE SLIPS ON ICE 1-4-88 Natural Phenomenon Other 88-002: NON-SEISMIC PRINTER INSTALLED IN SRM 1-8-88

Specifications LTA

1-15-88 Not Installed Per Design

Lack Of Management Direction

The Procedure Was Intentionally Not Used

01-12-88

Work Practices LTA

Management Programs LTA

Procedure Not Followed

Management Programs LTA

Personnel Error

Personnel Error

Personnel Error

Equipment Failure

Equipment Failure

88-003: IMPROPER STORAGE OF A PROPANE GAS BOTTLE

88-004: SCREEN FILTER DISCOVERED IN G-2 INTAKE SILENCER

Design LTA

88-005: PROCEDURE VIOLATION DURING PM'S
Personnel Error Training LTA

Personnel Error Procedure Not Followed
Personnel Error Management Programs LTA

88-006: INJURY DURING ANNUAL N2 FLOODING CHECK
Personnel Error Management Programs LTA

Equipment Failure Design LTA

88-007: ID 35 COOLING SHROUD DROPPED

Personnel Error Lack Of Attention Or Concentration

88-008: RX SCRAM DUE TO HIGH PRI FLOW

Personnel Error Lack Of Attention Or Concentration

Personnel Error Management Programs LTA

Equipment Failure Design LTA

88-009: CIS VALVE FOUND OPEN

Personnel Error Management Programs LTA
Procedural Failure Procedure Incomplete/LTA

88-010: PERSONNEL INJURY

Personnel Error Management Programs LTA

Equipment Failure Design LTA

88-011: T/S SURV MISSED FOR LOOP 2 PLUG TEMP (EVENT 2)

Personnel Error Procedure Not Followed

Personnel Error Lack Of Attention Or Concentration

88-012: EMPLOYEE INJURY (DEGREASER IN EYE)

Personnel Error Lack Of Attention Or Concentration

Personnel Error Management Programs LTA

88-013: NON-CONFORMANCE WITH IEMC DECAY HEAT TECH SPEC

Personnel Error Lack Of Attention Or Concentration

Procedural Failure Procedure Incomplete/LTA

88-014: FAILURE TO FOLLOW OZ MONITOR PROCEDURES

Personnel Error Management Programs LTA

Personnel Error Management Programs LTA

88-015: ELEC SHOCK DURING SC-96-2

Personnel Error Management Programs LTA

Equipment Failure Design LTA

88-016: EMAL DOORS BOTH OPEN

Equipment Failure Design LTA

Unknown

88-017: MISSED SURVEILLANCE ON FIRE SPECS.

Personnel Error Management Programs LTA
Personnel Error Management Programs LTA

88-018: GAS TAG LEAK RATE TEST INADEQUATE

Personnel Error Management Programs LTA

Other

Technical Error

88-019: CONTROL ROOM T/S SURV'S MISSED

Personnel Error Lack Of Attention Or Concentration

88-020: EMAL DOORS OPEN AGAIN

Personnel Error Management Programs LTA

Equipment Failure Material

01-19-88

Incomplete Training

The Procedure Was Intentionally Not Used

Lack Of Management Direction

1-20-88

Corrective Actions Not Implemented Design Did Not Meet Specifications

01/22/88

Preoccupation Of The Mind With Another Task

01-26-88

Preoccupation Of The Mind With Another Task

Corrective Actions Not Implemented Instrument Displays Or Controls LTA

1-27-88

Work Practices LTA

Limits LTA

01-30-88

Work Practices LTA

Ergonomics Poor

01-31-88

The Procedure Was Intentionally Not Used Preoccupation Of The Mind With Another Task

02-12-88

Because Of Being Distracted

Work Practices LTA

01/25/88

Preoccupation Of The Mind With Another Task

Format Confusing

02-11-88

Work Practices LTA

Lack Of Management Direction

02-24-88

Work Practices LTA

Problem Was Not Anticipated

2-25-88

Problem Was Not Anticipated

3-3-88

Drawings Not Updated Scheduling LTA Or None

3-3-88

Lack Of Management Direction

03-07-88

Preoccupation Of The Mind With Another Task

3-11-88

Corrective Actions Not Implemented

88-021: T-3 PHF DROPPED ation Preoccupation Of The Mind With Another Ta 88-025: RARZ LEFT UNLOCKED AND UNGUARDED 04/01/88 Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used 88-026: PERFORATED TUBING FOUND IN P-97 4-4-88 Equipment Failure Design LTA Specifications LTA Equipment Failure Material 88-027: RRSC LIFTED WITH WRONG LOAD CELL Procedural Failure Procedure Incomplete/LTA Graphics L 88-023: EMPLOYEE INJURY (CUT HAND ON MANIPULATOR) 03-18-88 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task Personnel Error Management Programs LTA Work Practices LTA 88-024: MISSED T/S SURV (CAPS EXHAUST MONITORS) 03-31-88 Lack Of Attention Or Concentration Personnel Error Preoccupation Of The Mind With Another Task 88-025: RARZ LEFT UNLOCKED AND UNGUARDED 04/01/88 Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used 88-026: PERFORATED TUBING FOUND IN P-97 4-4-88 Equipment Failure Design LTA Specifications LTA Equipment Failure Material 88-027: RRSC LIFTED WITH WRONG LOAD CELL 04-15-88 The Procedure Was Intentionally Not Used Personnel Error Procedure Not Followed Because Of A Differing Attitude Personnel Error Lack Of Attention Or Concentration Personnel Error Management Programs LTA Work Practices LTA Lack Of Management Direction Personnel Error Management Programs LTA 88-028: MPRT POWER SUPPLY CABLE DAMAGED 04-15-88 Lack Of Attention Or Concentration Personnel Error Preoccupation Of The Mind With Another Task Personnel Error Management Programs LTA Work Practices LTA 88-029: TRUCK ACCIDENT AT DEWAR PAD 04-26-88 Personnel Error Management Programs LTA Work Practices LTA Equipment Failure Design LTA Labeling LTA 88-030: OVERLOAD OF RSB CRANE 04-28-88 Personnel Error Training LTA Task Analysis LTA Personnel Error Management Programs LTA Work Practices LTA Personnel Error Management Programs LTA Lack Of Management Direction 88-031: SMALL SODIUM SPILL 05/02/88 PM Did Not Exist Equipment Failure Maintenance Deficiency 88-032: FAILURE OF CIS BKR 5-10-88 Equipment Failure Specifications LTA Design LTA Equipment Failure Problem Was Not Anticipated Design LTA Maintenance Deficiency PM Did Not Exist Equipment Failure Equipment Failure Material Other External 88-033: WORK PROCEDURE VIOLATION, LIQUID RHEOSTATS 05-09-88 Personnel Error Procedure Not Followed The Procedure Was Intentionally Not Used Personnel Error Management Programs LTA Work Practices LTA 88-034: LOEP TO FMEF 05/11/88 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task 88-035: IMPROPER TAGOUT 05-11-88 Personnel Error Lack Of Attention Or Concentration Preoccupation Of The Mind With Another Task

5-13-88

88-036: FTP#2 STUCK PLUG REMOVAL SWIVEL EYE HANGUP

Technical Error

Other

88-037: IMPROPER CLEARANCE OF TAGS

Personnel Error Lack Of Attention Or Concentration Because Of Being Distracted

88-038: OVERPRESSURIZATION OF CELL 495B

Procedural Failure Procedure Incomplete/LTA Did Not Cover Situation

88-039: LOOP#3 SEC. DRAIN LINE CONFIGURATION

Personnel Error Personnel Error

Management Programs LTA Management Programs LTA

88-040: INOP. C.I. TEMP. ALARM

Procedural Failure

Procedure Incomplete/LTA

88-041: CTMT PENETRATION TEST VALVE LEFT OPEN

Personnel Error No Communication Or Not Timely

Personnel Error

Management Programs LTA Procedural Failure Procedure Incomplete/LTA

88-042: NA SAMPLING SYS. BOUNDARY OPEN IN DEINERT CELL

Personnel Error

Training LTA

Personnel Error

Management Programs LTA Procedural Failure Procedure Incomplete/LTA

88-043: Na VALVE (85-V-90504) WAS OPERATED COLD

Personnel Error Procedure Not Followed Personnel Error

No Communication Or Not Timely

88-044: CTMT PRESSURE XMITTER FOUND ISOLATED

Unknown

88-045: PERSONNEL INJURY (PORTABLE MAN LIFT)

Personnel Error Training LTA

Personnel Error

Management Programs LTA

Personnel Error

Management Programs LTA

88-046: SRI MOTOR DROPPED

Personnel Error

Lack Of Attention Or Concentration Procedure Incomplete/LTA

Procedural Failure

88-047: LIQUID RAD. SPILL

Equipment Failure

Equipment Failure

Design LTA Material

05-17-88

06-07-88

6-9-88

Drawings Not Controlled Work Practices LTA

6-15-88

Limits LTA

6-17-88

Shift Turnover Incomplete Lack Of Management Direction

Limits LTA

6-20-88

Task Infrequently Performed

Planning LTA Or None

Limits LTA

07-05-88

The Procedure Was Intentionally Not Used

Shift Turnover Incomplete

07-08-88

07-28-88

Incomplete Training

Work Practices LTA

Lack Of Management Direction

08/08/88

Preoccupation Of The Mind With Another Task

Did Not Cover Situation

8-11-88

Specifications LTA

85-001: TV-4 OXYGEN GREATER THAN 5% 01/05/8 Loss Of Safety Function Actual Loss, Potential Demand
85-002: DHX DAMPERS CLOSED /E-12 01/05/8 Severe Plant Transient Actual Problem, Potential Transien
85-003: DHX DAMPERS CLOSED /E-5 Severe Plant Transient Actual Problem, Potential Transie
85-005: CTMT INTEGRITY LOST DURING SC-27-6 01/09/8 Loss Of Safety Function Actual Loss, Potential Demand
85-006: CAPS COMPRESSOR RUN WITH DISCHARGE SHUT 01/14/8 Major Economic Damage Actual Problem, Potential Impact
85-008: LOSS OF COOLING TO THE LIQUID RHEOSTATS 01/18/8 Major Economic Damage Actual Problem, Potential Impact
85-009: 4 TON CRANE SNAGGED MSM 01-24-8 Major Economic Damage Actual Problem, Actual Impact
85-010: DECAY HEAT VERIFICATION ON CLEM 01/26/8 Loss Of Safety Function Actual Loss, Potential Demand
85-011: TAGOUT VIOLATED 01/31/8 Loss Of Safety Function Potential Loss
85-012: PIECES OF TUBING FOUND IN P-98 01/30/8 Major Economic Damage Actual Problem, Actual Impact
85-013: CTMT INTEGRITY LOST DURING SC-27-6 02/01/8 Loss Of Safety Function Actual Loss, Potential Demand
85-014: WATER LEAKS IN FSF ROOM 918 02/05/8 Loss Of Safety Function Potential Loss Major Economic Damage Actual Problem, Actual Impact
85-015: WATER LINE IN G-3 FROZE 02/08/8 Major Economic Damage Actual Problem, Actual Impact
85-016: IVHM EXCESSIVE FORCE ON INSERTION 02/12/8 Major Economic Damage Actual Problem, Actual Impact
85-017: T-3 CASK BINDERS DAMAGED Major Economic Damage Actual Problem, Actual Impact
85-018: EQAL SEISMIC RESTRAINTS NOT SET Loss Of Safety Function Potential Loss 02/21/8
85-019: BROKEN FORCE BOOM 02-19-8 Major Economic Damage Actual Problem, Actual Impact

85-020: HIGH RADIATION AT CLS Personnel Radiation Exposure Actual Hazard, Actual Expos	02/26/85 sure
85-021: ARCING OF BLTC CABLE (EVENT 1) Loss Of Safety Function Actual Loss, Actual Demand Major Economic Damage Actual Problem, Potential	03/02/85 l Impact
85-023: ID-69 INTERFERENCE BETWEEN CCP Major Economic Damage Actual Problem, Actual Impa	03-01-85 act
85-024: 4 TON SNAGGING MSM Major Economic Damage Actual Problem, Actual Impa	03-04-85 act
85-025: IDS PLUG O-RING MISSING Loss Of Safety Function Potential Loss Radiation Release Potential Hazard, Potential	03/07/85 l Release
85-026: FTP PLUG O-RINGS MISSING Loss Of Safety Function Potential Loss Radiation Release Potential Hazard, Potential	03/08/85 al Release
85-028: CLEM STRUCK POLAR CRANE Major Economic Damage Actual Problem, Actual Impa	03/17/85 act
85-029: MISSED SURVEILLANCE FOLLOWING SC-27-4 ON EQAL Loss Of Safety Function Potential Loss	03/20/85
85-030: RX SCRAM DURING CM ON CRDM CONTROLLER Severe Plant Transient Actual Problem, Potential	03/26/85 Transient
85-031: OVERHEATING RTCB-7 Major Economic Damage Actual Problem, Actual Imp	04-03-85 pact
85-032: DRAIN VALVE NOT SEATED PER SC-51-10 Loss Of Safety Function Potential Loss	04/08/85
85-033: ARCING OF BLTC CABLE (EVENT 2) Loss Of Safety Function Actual Loss, Actual Demand Major Economic Damage Actual Problem, Potential	04/08/85 l Impact
85-034: LOSS OF DC TO D-15 Loss Of Safety Function Potential Loss	04/09/85
85-035: CLEM VEIWPORT WINDOW DROPPED Major Economic Damage Actual Problem, Actual Imp	04-18-85 pact
85-036: WMM BRAKE ACTUATOR ROD SEPARATED Major Economic Damage Actual Problem, Actual Impa	04-19-85 act

85-037: TRANSFORMER GROUNDED Severe Plant Transient Actual Problem, Potential Transien
85-038: MANUAL RX SCRAM DUE TO DNM COUNTS 04/22/85 Severe Plant Transient Actual Problem, Actual Transient
85-039: TRITIUM IN E-208 04/24/85 Personnel Radiation Exposure Actual Hazard, Potential Exposure
85-041: LOW O2 IN CELL 209 Loss Of Safety Function Potential Loss 05/02/85
85-042: PERSONNEL INJURY DUE TO ACID SPRAY Loss Of Safety Function Potential Loss
85-043: C. I. TECH SPEC WITH POLAR CRANE Loss Of Safety Function Potential Loss
85-044: OVER PRESSURIZATION OF CELL 569 5-14-85 Major Economic Damage Actual Problem, Potential Impact
85-045: MASF 60 TON CRANE CONTACTED SSMC 05-17-85 Major Economic Damage Actual Problem, Actual Impact
85-046: PERSONAL CONTAMINATION / CLEM 05/22/85 Personnel Radiation Exposure Actual Hazard, Actual Exposure
85-047: FSF DEPRESSURIZATION 05/28/85 Severe Plant Transient Actual Problem, Potential Transien
85-048: BAD TAG-OUT ON E-143 Loss Of Safety Function Potential Loss
85-049: RX SCRAM DUE TO LOEP 6-5-85 Severe Plant Transient Actual Problem, Actual Transient
85-050: TRIP OF RSS COMPARITORS Loss Of Safety Function Actual Loss, Potential Demand
85-051: CLEM CATCHES CABLE MATING TO IEM CELL 6-13-85 Major Economic Damage Actual Problem, Actual Impact
85-052: BLTC RUNS OVER CABLE Major Economic Damage Actual Problem, Actual Impact
85-053: CELL 548 CRANE FOULED 06-18-85 Major Economic Damage Actual Problem, Actual Impact
85-054: HIGH GASEOUS ACTIVITY IN CELL 481 6-21-85 Radiation Release Actual Hazard, Potential Release

	RSONNEL CLOTHING CONTAM el Radiation Exposure	INATION Potential Hazard, Potential	6-27-85 Exposur
85-056: SEF Major Ed	RF CASK CLOSURE VALVE D conomic Damage	RIFTS CLOSED Actual Problem, Potential I	6-25-85 mpact
85-057: IVE Major Ed	MM PAWL BREAKS conomic Damage	Actual Problem, Actual Impa	7-1-85 ct
	EM CABLE CATCHES DURING conomic Damage	MOVE Actual Problem, Potential	7-3-85 Impact
	EM LADDER DAMAGED DURIN conomic Damage	G MOVE Actual Problem, Actual Imp	7-6-85 act
85-060: WOI Loss Of	RK PACKAGE NOT RELEASED Safety Function	Potential Loss	07-11-85
85-061: BEA Loss Of	ARING REPLACEMENT Safety Function		07/12 - 85 and
85-062: SOI	DIUM SPILL AT THE CLEM	DURING FILTER CHANGE Actual Hazard, Potential E	7-17-85
		URING REFUELING Actual Hazard, Actual Expo	
	PROPER MELT-OUT OF P-93 conomic Damage	0 Actual Problem, Actual Imp	8-3-85 act
	COVER GAS PRESSURE GOE Safety Function	S NEGATIVE DURING DRILL Potential Loss	8-4-85
	PROPER ADJUSTMENT OF LL Safety Function		8-5-85
	GATIVE RX COVER GAS PRE Safety Function	SSURE EXCEEDS LIMITS Potential Loss	8-7-85
	CKING-IN PRI PUMP BKR. Safety Function		7-12-85
	CHTENING STRIKE CAUSES	SCRAM Actual Problem, Actual Tra	8-28-85 nsient
	LED TACHOMETER GENERAT Safety Function		08/27/85
	GOUT HUNG WRONG Safety Function	Potential Loss	08-30-85

85-072: IMPROPER TAG-OUT OF SAN WATER SYS Loss Of Safety Function Potential Loss	8-30-85
85-073: DROP OF T-3 SHIELD PLUG Major Economic Damage Actual Problem, Actual Impa	9-6-85 ict
85-074: LOSS OF DHX CONTROL VARIABLES Major Economic Damage Actual Problem, Actual Imp	9-9-85 act
85-075: ID 41 LENGTH ARM BENT Major Economic Damage Actual Problem, Actual Impa	09-11-85 ict
85-076: ELECTRICAL SHOCK / FSF Loss Of Safety Function Actual Loss, Actual Demand	09/13/85
85-077: UNRELEASED WORK /HALON Major Economic Damage Actual Problem, Potential	09/18/85 Impact
85-078: RX POWER INCREASE >3% IN 15 MIN. Severe Plant Transient Actual Problem, Actual Tra	10 - 2-85 nsient
85-079: E-7 FAN OVER SPEED Major Economic Damage Actual Problem, Actual Imp	10 - 11-85 act
85-080: MOTA OVERTEMP Major Economic Damage Actual Problem, Actual Imp	10-25-85 act
85-081: CHEMICAL BURNS Loss Of Safety Function Actual Loss, Actual Demand	10/30/85
85-083: HIGH RAD IN HEAD COMPT. DUE TO MOTA MANIFOLD Personnel Radiation Exposure Actual Hazard, Actual Expo	
85-084: RAIL TRANSPORTER PENDANT DAMAGED BY BLTC Major Economic Damage Actual Problem, Actual Imp	
85-085: RX SCRAM DUE TO LOOP#3 FANS COAST DOWN Severe Plant Transient Actual Problem, Actual Tra	11-12-85 nsient
85-086: CONTAMINATION ON CRAFTSMAN'S CLOTHING Personnel Radiation Exposure Actual Hazard, Potential E	11/13/85 xposure
85-087: E-7 FAN SPEED CONTROL FAILURE Severe Plant Transient Actual Problem, Potential	11-21-85 Transient
85-088: LOEP SCRAM DUE TO S-7 Severe Plant Transient Actual Problem, Actual Tra	11-22-85 nsient
85-089: ELECTRICAL SHORT ON TRANSFORMER C5804P Major Economic Damage Actual Problem, Actual Impa	

85-090: RX SCRAM DUE TO VOLTAGE FLUCTUATION Severe Plant Transient Actual Problem, Actual Tra	12-7-85 insient
85-091: FORCE BOOM CLAMP DROPPED Major Economic Damage Actual Problem, Actual Impa	12-09-85 act
85-093: IMPROPER INSTALLATION OF F.V. AT FSF Loss Of Safety Function Potential Loss	12-20-85
	01-06-86
86-002: CONTROL RODS IMPROPERLY RECONNECTED Major Economic Damage Actual Problem, Actual Impa	01-19-86 act
86-003: N-23 CARRIER GAS CONTAMINATED WITH AIR Loss Of Safety Function Potential Loss	02-06-86
86-004: OPERATIONAL HEATUP RATE EXCEEDED Severe Plant Transient Actual Problem, Potential	02/21/86 Transient
86-005: HIGH O2 IN TV-4 DUE TO BREACH OF TV BOUNDARY Loss Of Safety Function Actual Loss, Potential Dem	03/04/86 and
86-006: FLOOR VALVE SEAL ROLLED Major Economic Damage Actual Problem, Actual Imp	03-05-86 act
86-007: EXTENDED ALT PREF POWER OUTAGE Loss Of Safety Function Potential Loss	03-13-86
86-008: BLTC TRANSPORTER CABLE DAMAGED Major Economic Damage Actual Problem, Actual Imp	03-13-86
86-009: G-3 INOPERABLE DUE TO CM ON ANNUNCIATOR SYSTEM Loss Of Safety Function Actual Loss, Potential Dem	03/17/86 nand
86-010: CONTAMINATION ON SHOE FROM RCB Personnel Radiation Exposure Actual Hazard, Potential E	03/25/86 Exposure
86-011: SURFACE CONTAMINATION FOUND AFTER BLTC UNMATE Radiation Release Actual Hazard, Potential F	04-05-86 Release
86-012: BENT FORCE BOOM CLAMP Major Economic Damage Actual Problem, Actual Imp Personnel Radiation Exposure Actual Hazard, Actual Expo	
86-013: FIRE IN B-41 Severe Plant Transient Actual Problem, Actual Impa	

86-014: RX SCRAM DUE TO LOW LOOP PRI FLOW LOOP 2 04/25/86 Severe Plant Transient Actual Problem, Potential Transient
86-015: INCORRECT VALUES RECORDED FOR P-3 DISCH PRESS 04/26/86 Loss Of Safety Function Potential Loss
86-016: INAPPROPRIATE USE OF A DANGER TAG Loss Of Safety Function Potential Loss
86-017: B-190 FAULT 05-08-86 Major Economic Damage Actual Problem, Actual Impact
86-018: CHILLER PRESSURIZED PRIOR TO BEGINNING WORK 05/05/86 Loss Of Safety Function Potential Loss
86-019: TWO OF THREE LLFM DETECTORS INOPERABLE 05/16/86 Loss Of Safety Function Actual Loss, Potential Demand
86-020: INCORRECT F-FACTOR USED FOR LLFM CALIBRATION 05/20/86 Loss Of Safety Function Actual Loss, Potential Demand
86-021: ALL 3 DNM PREAMPS FOUND DE-ENERGIZED 6-5-86 Loss Of Safety Function Potential Loss
86-022: RX SCRAM DUE TO LOSS OF LOOP 3 DHX FANS 06/07/86 Severe Plant Transient Actual Problem, Actual Transient
86-023: LLFM "C" FAILURE TO WITHDRAW 06-07-86 Major Economic Damage Actual Problem, Actual Impact
86-024: SCRAM BKR MALFUNCTION 06-20-86 Loss Of Safety Function Actual Loss, Test Demand
86-025: ELECTRICAL SHORT 07-16-86 Major Economic Damage Actual Problem, Actual Impact
86-026: SHACKLE CLEVIS PIN DROPPED IN C.I. 7/20/86 Major Economic Damage Actual Problem, Potential Impact
86-027: DROPPED MINI TV 07-21-86 Major Economic Damage Actual Problem, Actual Impact
86-028: P-1 SKID BKR TAGGED OFF BUT STILL ON 7-21-86 Loss Of Safety Function Potential Loss
86-029: NA SPILL /CS TRAP 07/23/86 Loss Of Safety Function Actual Loss, Actual Demand
86-030: ID 116 FELL OFF WMM 07-25-86 Major Economic Damage Actual Problem, Actual Impact

86-031: SERF CASK SEAL PLATE BOLTS OVERTORQUED 8-1-86 Major Economic Damage Actual Problem, Potential Impact
86-032: GLYCOL LEAK FROM E-24 INTO ALCP-1354 8-2-86 Loss Of Safety Function Potential Loss
86-033: POTENTIAL DAMAGE TO ICCW CHILLER Major Economic Damage Actual Problem, Potential Impact
86-034: INSTRUMENT LEFT IN C-120 Loss Of Safety Function Potential Loss 07/31/86
86-035: MOTA SPECIMEN SEPARATED Major Economic Damage Actual Problem, Actual Impact
86-036: FIRE IN DIESEL GENERATOR G-2 08-11-86 Major Economic Damage Actual Problem, Actual Impact
86-037: UNAUTHORIZED ENTRY INTO RESTRICTED RAD ZONE 8-11-86 Personnel Radiation Exposure Potential Hazard, Potential Exposure
86-038: UNABLE TO INSERT MOTA-1E INTO CORE 08-14-86 Loss Of Safety Function Actual Loss, Potential Demand Major Economic Damage Actual Problem, Actual Impact
86-039: CRACKS FOUND IN WELDS Major Economic Damage Actual Problem, Actual Impact
86-041: PERSONAL CLOTHING CONTAMINATION 8-21-86 Personnel Radiation Exposure Actual Hazard, Potential Exposure
86-042: LOSS OF BREATHING AIR TO PERSONNEL Loss Of Safety Function Potential Loss
86-043: MISSING O-RING Major Economic Damage Actual Problem, Potential Impact
86-044: PULL CELL PLUG Loss Of Safety Function Potential Loss 09/02/86
86-045: NO RPT COVERAGE 09-03-86 Radiation Release Potential Hazard, Potential Release
86-046: EVFM CABLES NOT PER DRAWINGS Loss Of Safety Function Potential Loss
86-047: P-61 DAMAGED BY OVERSPEED 07/31/86 Major Economic Damage Actual Problem, Actual Impact
86-048: NAK TANK T-920 OVERFLOW Major Economic Damage Actual Problem, Actual Impact

86-049: BAD PHYSICS DATA DUE TO LLFM DEADTIME Loss Of Safety Function Potential Loss	9-9-86
86-050: MISSED SURVEILLANCE Loss Of Safety Function Potential Loss	09-16-86
86-051: EQUIPMENT FAILURE/ C5-S04 Major Economic Damage Actual Problem, Actual I	09/15/86 mpact
86-052: MISCALCULATION OF FLOW VALUES Loss Of Safety Function Potential Loss Major Economic Damage Actual Problem, Actual I	
86-053: ELECTRICAL POWER TO C727B INCORRECTLY WIRED	
Loss Of Safety Function Potential Loss Major Economic Damage Actual Problem, Actual I	mpact
86-054: POLAR CRANE OP. W/ PEOPLE ON BRIDGE Loss Of Safety Function Potential Loss	10/03/86
86-055: EXPANSION TANK OVERFLOW/ DG-1 Major Economic Damage Actual Problem, Potential	10/03/86 Impact
86-056: POSSIBLE FIRE, E-PRI-59 Major Economic Damage Actual Problem, Actual I	09/27/86 mpact
86-057: MISSORIENTED ASSEMBLY Major Economic Damage Actual Problem, Actual I	10-13-86 mpact
86-059: LOSS OF COOLING H2O TO LIQUID RHEO. Major Economic Damage Actual Problem, Actual I	10=27-86 mpact
86-060: MISSED ENVIRONMENTAL SURVEILLANCE Major Economic Damage Actual Problem, Actual I	
86-061: HIGH LEVEL RADIATION IN SRS Major Economic Damage Actual Problem, Actual I	11-05-86 mpact
	mpact 11-10-86
Major Economic Damage Actual Problem, Actual I 86-062: TRANSFORMER C5545P C PHASE BUSHING LEAKED	mpact 11-10-86
Major Economic Damage Actual Problem, Actual I 86-062: TRANSFORMER C5545P C PHASE BUSHING LEAKED Major Economic Damage Actual Problem, Actual I 86-063: IMPROPER CTMT PENETRATION CLOSURE	11-10-86 mpact 11/12/86 11-19-86
Major Economic Damage Actual Problem, Actual I 86-062: TRANSFORMER C5545P C PHASE BUSHING LEAKED Major Economic Damage Actual Problem, Actual I 86-063: IMPROPER CTMT PENETRATION CLOSURE Loss Of Safety Function Potential Loss 86-064: DRIVER FUEL MANAGEMENT TECHNIQUES NOT ADEQUATE	11-10-86 mpact 11/12/86 11-19-86

86-068: SMOKE DETECTOR CALS PAST Loss Of Safety Function	DUE Potential Loss	12/11/86
86-069: WMM DRAPE CABLE DAMAGE Major Economic Damage	Actual Problem, Actual Imp	12-12-86 act
86-070: GLYCOL LEAK IN CELL 497 H Major Economic Damage	FROM E-86 Actual Problem, Actual Imp	12-16-86 act
87-001: CLEM 1/2 TON HOIST DAMAGE Major Economic Damage		01 - 02-87 act
87-002: ACO-1 VERTICAL CUTTING DE Major Economic Damage	IFFICULTIES Actual Problem, Actual Imp	01-09-87 pact
87-003: ROD DROP TEST NOT PERFORM Loss Of Safety Function	MED (SURV MISSED) Potential Loss	01-08-87
87-004: ZTO D-15 AUTO XFER CIRCUL Loss Of Safety Function	IT MALFUNCTION Actual Loss, Potential Dem	01-18-87 and
87-005: TAGOUT ERROR DAMAGES IEMO Loss Of Safety Function Major Economic Damage	C IODINE PUMP Actual Loss, Potential Der Actual Problem, Actual Imp	01-22-87 nand pact
87-006: HAZARDOUS WASTE SPILL (FI	LOOR WAX) Actual Problem, Actual Imp	01-26-87 pact
87-007: ARGON CART RELIEF VALVE Tools Of Safety Function	INCORRECTLY SIZED Potential Loss	08-31-86
87-008: T-3 LINER DROPPED Major Economic Damage	Actual Problem, Potential	01-27-87 Impact
87-009: VIOLATION OF A CAUTION TO Loss Of Safety Function		01-26-87
87-012: BREACH OF CTMT INTEGRITY Radiation Release	(SC-27-6) Potential Hazard, Potentia	
87-013: SKIN CONTAMINATION Personnel Radiation Exposure	Actual Hazard, Actual Expo	02/12/87 sure
87-014: SPILL OF CONTAMINATED WAS		
87-015: E-215 OPERATED WITH SUCT	ION VALVE CLOSED Actual Problem, Actual Imp	
87-016: RESIDUAL Na OXIDATION IN Radiation Release	CELL 567 Actual Hazard, Potential R	02-23-87 elease

87-017: DG-2 AUTO-START FAILURE Loss Of Safety Function Actual Loss, Test Demand	03-01-87
87-018: LOSS OF POWER TO BUILDING 4790 Loss Of Safety Function Potential Loss	02-28-87
87-019: INADVERTENT HEATUP OF FROZEN Na VALVE Major Economic Damage Actual Problem, Potential	03-02-87
87-020: HEATUP OF PTI N-130 WITHOUT A FREE SURFACE Major Economic Damage Actual Problem, Potential	
87-021: MASF FAN INSPECTION COVER PROBLEM Loss Of Safety Function Potential Loss	03/09/87
87-022: B-119 GROUND BUS ENERGIZED Loss Of Safety Function Potential Loss	03-09-87
87-023: AFFF FLOW SWITCH INOPERABLE Loss Of Safety Function Actual Loss, Actual Demand	03-25-87
87-024: O2 LOW OUT OF SPEC, TV-13 Loss Of Safety Function Potential Loss	04-02-87
87-025: TELEPHONE CABLE INADVERTENTLY CUT Major Economic Damage Actual Problem, Actual Imp	04-06-87
87-027: P-61 AUTO-STARTED AND WOULD NOT SHUT DOWN Major Economic Damage Actual Problem, Actual Imp	04-09-87 act
87-028: E-7 CCD'S CLOSED MOMENTARILY Severe Plant Transient Actual Problem, Potential	
87-029: Na FREEZE PLUG TEMP INCREASE IN CELL 492E Loss Of Safety Function Potential Loss	04-15-87
87-030: FIRE SPRINKLER SYSTEM INADVERTENTLY ACTUATED Major Economic Damage Actual Problem, Actual Imp	04-28-87 act
87-031: BLTC CABLES DAMAGED DURING MACHINE MOVEMENT Major Economic Damage Actual Problem, Actual Imp	
87-032: TOLERANCE TOO LOW ON CIS H & V SETPOINTS Radiation Release Potential Hazard, Potentia	05/04/87 al Release
87-033: DROPPED SOURCE DURING SC-99-7 Personnel Radiation Exposure Actual Hazard, Potential E	05/07/87 Exposure
87-034: SC-99-7 DID NOT REQUIRE FOLDOVER CHECKS Padiation Release Potential Hazard Potential	05/07/87

87-035: FGM DRIFT Loss Of Safety Function Potential Loss	05-13-87
87-036: CDMF HOIST FAIL Loss Of Safety Function Potential Loss	05/20/87
87-037: TAGOUT VIOLATED BY CONTRACTOR Loss Of Safety Function Potential Loss	05-28-87
87-038: 18B GRAPPLE NOT FULLY ENGAGED TO MFF-1A Major Economic Damage Actual Problem, Potential	06/03/87 Impact
87-039: DANGER TAG REMOVED PRIOR TO AUTHORIZED CLEARANCE Loss Of Safety Function Potential Loss	06-15-87
87-040: UNCONTROLLED ENTRY INTO A RARZ Personnel Radiation Exposure Potential Hazard, Potential	06-22-87 l Exposure
87-041: INADVERTENT SHUTDOWN OF PRI PUMP PONY MOTOR Major Economic Damage Actual Problem, Potential	
87-043: IDS DECAY HEAT VERIFICATION INCORRECT Loss Of Safety Function Potential Loss	06-25-87
87-045: TAGOUT ERROR ON DIESEL FIRE PUMP P-61 Loss Of Safety Function Potential Loss	07-02-87
87-046: 120VAC ELEC LINE INADVERTENTLY SEVERED Major Economic Damage Actual Problem, Potential	
87-047: ELECTRICAL SHOCK DURING FIRE DETECTOR REMOVAL Loss Of Safety Function Potential Loss	07-13-87
87-048: FAILURE TO TIMELY EFFECT REPAIRS ON INOP FSD Loss Of Safety Function Actual Loss, Potential Dem	
87-049: UNAUTHORIZED REMOVAL OF TAGS FROM P-14 Loss Of Safety Function Potential Loss	08-11-87
87-050: LOSS OF MASF H/VLOSS OF WATER Loss Of Safety Function Potential Loss	08/12/87
87-051: ROD HEIGHT READINGS IMPROPERLY RECORDED Loss Of Safety Function Potential Loss	08-15-87
87-052: CONTAMINATION FOUND ON EMPLOYEE'S SHOE & IN CTMT Personnel Radiation Exposure Actual Hazard, Potential I	08-17-87 Exposure
87-053: CONTROLLED JUMPERS LIFTED WITHOUT AUTHORIZATION Major Economic Damage Actual Problem, Potential	08-18-87 Impact

87-054: EMPLOYEE INJURY (LACERATED ELBOW) Major Economic Damage Actual Problem, Potential	09-04-87 [mpact
87-055: DATR SUPPORT ASSEMBLY DAMAGED DURING TRAINING Major Economic Damage Actual Problem, Actual Imp	
87-056: PULL FORCE LIMITS EXCEEDED DURING PLUG REMOVAL Major Economic Damage Actual Problem, Potential	
87-057: CRANE LIFT EXCEEDED EQUIPMENT RATINGS Major Economic Damage Actual Problem, Actual Imp	09-30-87 act
87-058: DROPPED MOTA SPECIMEN Major Economic Damage Actual Problem, Actual Imp	10/18/87 act
87-059: INCORRECT ELEC TAGOUT FOR MAINTENANCE Loss Of Safety Function Potential Loss	10-20-87
87-060: HEATUP OF SODIUM SYSTEM WITHOUT A FREE SURFACE Major Economic Damage Actual Problem, Potential	10-25-87
87-061: CONTROL VALVE FAILED Major Economic Damage Actual Problem, Actual Imp	10/30/87 act
87-062: LIMITS FOR SAFETY RODS NOT CONSERVATIVE Loss Of Safety Function Potential Loss	11-3-87
87-065: SISI TROLLEY CAMERA ENCOUNTERS OBSTRUCTION Loss Of Safety Function Potential Loss	11-10-87
87-066: MASF LOW BAY CONTAMINATION Personnel Radiation Exposure Potential Hazard, Potential	11/12/87 L Exposure
87-067: SISI TROLLEY BAFFLE HUNG UP DURING REMOVAL Loss Of Safety Function Potential Loss	11/10/87
87-068: FTP-2 PLUG STUCK Major Economic Damage Actual Problem, Actual Imp	10/21/87 act
87-069: MPS SAMPLE TRAIN COOLING FINS BROKEN OFF Major Economic Damage Actual Problem, Actual Imp	11-17-87 act
87-070: IMPROPERLY CERTIFIED RIGGING ITEM USED IN PLANT Major Economic Damage Actual Problem, Potential	
87-071: EMPLOYEE INJURY (LACERATION) Major Economic Damage Actual Problem, Potential	11-20-87 Impact
87-072: MINI-TV DROPPED FROM 4-TON HOOK Major Economic Damage Actual Problem, Actual Impa	11/30/87 act

87-0	73: Major	SWIPE DEBR Economic	RIS ON D9-2 Damage	Actual Problem, Actual Impa	12/08/87 act
87-0	74: Loss	5 YEAR CRA Of Safety	NE LOAD TEST MI Function	ISSED Potential Loss	12-10-85
87-0	75:	WELDING CO	NNECTOR SHORTED	TO GROUND Actual Problem, Actual Imp	
87-0	76: Loss	T/S SURV N Of Safety	IISSED ON LOOP 2 Function	PLUGGING TEMP Potential Loss	12-18-87
				MET ON HOISTING EQUIP Actual Problem, Potential	
87-0	78: Loss	MISSED PM Of Safety	ON M-137 Function	Potential Loss	12-30-87
88-0	001: Loss	EMPLOYEE S	LIPS ON ICE Function	Actual Loss, Actual Demand	1-4-88
	Loss	Of Safety	C PRINTER INSTA Function	Potential Loss	1-8-88
88-0	003: Loss	IMPROPER S	STORAGE OF A PRO Function	PANE GAS BOTTLE Potential Loss	01-12-88
				IN G-2 INTAKE SILENCER Actual Problem, Potential 1	
88-0	005: Loss	PROCEDURE Of Safety	VIOLATION DURIN	NG PM'S Actual Loss, Potential Dem	01-19-88 and
88-0	06: Loss	INJURY DURY Of Safety	RING ANNUAL N2 Function	FLOODING CHECK Actual Loss, Actual Demand	1-20-88
			LING SHROUD DROE Damage		01/22/88 act
88-0		RX SCRAM I	OUE TO HIGH PRI cansient	FLOW Actual Problem, Potential	01-26-88 Transient
		CIS VALVE tion Relea	FOUND OPEN	Potential Hazard, Potentia	1-27-88 al Release
88 - 0		PERSONNEL Of Safety		Actual Loss, Actual Demand	01-30-88
			MISSED FOR LOOP Function	2 PLUG TEMP (EVENT 2) Potential Loss	01-31-88

88-012: EMPLOYEE INJURY (DEGREASER IN EYE) Loss Of Safety Function Potential Loss	02-12-88
88-014: FAILURE TO FOLLOW O2 MONITOR PROCEDURES Loss Of Safety Function Potential Loss	02-11-88
88-015: ELEC SHOCK DURING SC-96-2 Loss Of Safety Function Actual Loss, Actual Deman	02-24-88 d
88-016: EMAL DOORS BOTH OPEN Radiation Release Actual Hazard, Potential	2-25-88 Release
88-017: MISSED SURVEILLANCE ON FIRE SPECS. Loss Of Safety Function Potential Loss	3-3-88
88-018: GAS TAG LEAK RATE TEST INADEQUATE Radiation Release Potential Hazard, Potential	3-3-88 al Release
88-019: CONTROL ROOM T/S SURV'S MISSED Loss Of Safety Function Potential Loss	03-07-88
88-020: EMAL DOORS OPEN AGAIN Radiation Release Actual Hazard, Potential	3-11-88 Release
88-021: T-3 PHF DROPPED Major Economic Damage Actual Problem, Actual Im	03-14-88 pact
88-022: PIN WEIGHING SHROUD DAMAGED Major Economic Damage Actual Problem, Actual Im	03/18/88 pact
88-023: EMPLOYEE INJURY (CUT HAND ON MANIPULATOR) Major Economic Damage Actual Problem, Actual Imp	03-18-88 pact
88-024: MISSED T/S SURV (CAPS EXHAUST MONITORS) Loss Of Safety Function Potential Loss	03-31-88
88-025: RARZ LEFT UNLOCKED AND UNGUARDED Personnel Radiation Exposure Actual Hazard, Potential	04/01/88 Exposure
88-026: PERFORATED TUBING FOUND IN P-97 Major Economic Damage Actual Problem, Potential	4-4-88 Impact
88-027: RRSC LIFTED WITH WRONG LOAD CELL Major Economic Damage Actual Problem, Potential	04-15-88 Impact
88-028: MPRT POWER SUPPLY CABLE DAMAGED Major Economic Damage Actual Problem, Actual Im	04-15-88 pact
88-029: TRUCK ACCIDENT AT DEWAR PAD Major Economic Damage Actual Problem, Actual Imp	04-26-88 pact

88-030: OVERLOAD OF RSB CRANE Major Economic Damage Actual Problem, Actual Impact	-28-88
88-032: FAILURE OF CIS BKR Loss Of Safety Function Actual Loss, Test Demand	10-88
88-033: WORK PROCEDURE VIOLATION, LIQUID RHEOSTATS 05 Loss Of Safety Function Actual Loss, Potential Demand	
88-035: IMPROPER TAGOUT 05 Major Economic Damage Actual Problem, Potential Imp	-11-88 pact
88-036: FTP#2 STUCK PLUG REMOVAL SWIVEL EYE HANGUP 5- Major Economic Damage Actual Problem, Actual Impact	
88-037: IMPROPER CLEARANCE OF TAGS 05 Loss Of Safety Function Potential Loss	-17-88
88-038: OVERPRESSURIZATION OF CELL 495B 06 Major Economic Damage Actual Problem, Actual Impact	-07-88
88-039: LOOP#3 SEC. DRAIN LINE CONFIGURATION 6- Loss Of Safety Function Potential Loss	9-88
88-040: INOP. C.I. TEMP. ALARM Loss Of Safety Function Potential Loss	15-88
88-041: CTMT PENETRATION TEST VALVE LEFT OPEN 6- Radiation Release Potential Hazard, Potential	17-88 Release
88-042: NA SAMPLING SYS. BOUNDARY OPEN IN DEINERT CELL 6- Radiation Release Potential Hazard, Potential	
88-043: Na VALVE (85-V-90504) WAS OPERATED COLD 07 Major Economic Damage Actual Problem, Potential Imp	-05-88 act
88-044: CTMT PRESSURE XMITTER FOUND ISOLATED 07 Loss Of Safety Function Potential Loss	-08-88
88-045: PERSONNEL INJURY (PORTABLE MAN LIFT) 07 Loss Of Safety Function Actual Loss, Actual Demand	-28-88
88-047: LIQUID RAD. SPILL Radiation Release Actual Hazard, Potential Rele	11-88 ase

Appendix D: Description Of The Software Used

Choice Of Software

The software was developed by the author of this report using the data base program $VP-INFO^{IM}$ and the spreadsheet program $VP-PLANNER^{IM}$. These are marketed by Paperback Software International.

VP-INFO was chosen for the following reasons:

- 1. It reads and writes DBASE⁵ files.
- 2. It is capable of handling six (6) open files at one time which is three times that of DBASE III PLUS and allowed setting up a more flexible data structure.
- 3. It allows significantly more fields per record which was a necessity if the level three causal factors were to be in a single data file.
- 4. It has more powerful menu building routines such as moving bar menus which could be used to make the program more user friendly.

VP-PLANNER was chosen for the following reasons:

- 1. It reads and writes LOTUS⁶ files.
- 2. It directly reads DBASE files into its spreadsheet and can write DBASE files directly from the spreadsheet.
- 3. It allows the printing of graphs directly from the spreadsheet and prints them very rapidly.

General Description Of The Programs

A data base application was developed to handle the input of event information. This information was organized into eight (8) files:

- 1. The main file containing the Event Title, Number, and Date.
- 2. A data file for the first level causes for each Event.
- 3. A data file for the second level causes for each Event.
- 4. A data file for the third level causes for each Event.
- 5. A data file for the first level impacts for each Event.
- 6. A data file for the second level impacts for each Event.
- 7. A data file listing the Event Title, Number, Date, and all of the causes for all three levels.
- 8. A data file listing the Event Title, Number, Date, and all of the impacts for all three levels.

⁵ Trademark of Ashton-Tate Company.

⁶ Trademark of Lotus Development Company.

The strategy employed was to use a relational structure for files 1 through 6 in which the files were related by the Event Files 2 through 6 contained numerical data which represented the number of times a given cause had been attributed to the specific event. In other words, these files were arrays of numbers whose position in the array represented a causal factor, and whose value represented the number of times that factor was relevant to the event. The use of an array made programming easier in that the causal factors could be referred to as {FILENAME}(X) where {FILENAME} represents the name of the file and (X) represents the array position of the desired factor in the file. This saved a great deal of typing of distinct variable names and greatly reduced the length of the program since each level only required one line of code to update the factor total instead of having a large selection structure to assign the value to the correct In addition, this provided for a great deal of variable name. speed improvement over the other method.

The input of information to the program was done by entering the Event Title, EFS Number, and Date of Event into a form on the screen. After this, a series of moving bar menus allowed choosing the various causes and impacts. Since menus were used, typing the causal factor or impact category was not required; the selection was made by moving the cursor to the desired choice and pressing the ENTER key (the option remained to also type the number of the desired choice). The menus followed the logic of the flow charts such that when a given first level cause was selected only those second level causes relevant to that cause were shown on the next menu. Provision for editing mistakes was provided, but the data files became irreversibly corrupted by a resident program running on the borrowed PC. A work-around was available with manual manipulation of the files.

Once the information was input to the program, file 1 contained the textual information about each event, and files 2 through 6 contained the numerical representation of the cause and impact data. After all events were entered, two additional programs were used to convert the numerical information into the text files that are listed in Appendices B and C. The advantage of this process was that the entire causal factor description did not have to be typed each time it was assigned to an event, and that the text form of each causal factor was always exactly the same to allow sorting the data or finding all records of a given type at a later time.

Files 2 through 4 were read into a spreadsheet which had been previously set up with the proper column headings and preset column summation formulas. Similarly, Files 5 and 6 were read into a second spreadsheet. The first spreadsheet contained all the cause information at each of the three levels. Each level occupied a separate section of the spreadsheet which allowed examining the data at each level. These values provided the inputs for the

Description Of The Software Used

graphs used in this report. The graphs were printed and converted to overhead slides for the presentation. While VP-PLANNER graphics print very rapidly, their quality is inferior to LOTUS graphics, so after the presentation, when additional time was available, the two spreadsheets were stripped of their VP-PLANNER specific codes and read into LOTUS and the graphs regenerated. WORDPERFECT 5.0 was used to develop this report since it reads the various file formats created by the programs used, can integrate text and graphics, and supports both dot matrix and laser printers.

⁷ Trademark of Wordperfect Corporation.

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