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# **Performance Expectation Plan**

P. E. Ray Lockheed Martin Hanford Company, Richland, WA 99352 U.S. Department of Energy Contract DE-AC06-96RL13200

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Abstract: This document outlines the significant accomplishments of fiscal year 1998 for the Tank Waste Remediation System (TWRS) Project Hanford Management Contract (PHMC) team. Opportunities for improvement to better meet some performance expectations have been identified. The PHMC has performed at an excellent level in administration of leadership, planning, and technical direction. The contractor has met and made notable improvement of attaining customer satisfaction in mission execution. This document includes the team's recommendation that the PHMC TWRS Performance Expectation Plan evaluation rating for fiscal year 1998 be an Excellent.

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Approved for Public Release

Project Hanford Management Contract Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

Ralph Wood Lockheed Martin Hanford Corporation

Date Published September 1998

Prepared for the U.S. Department of Energy Funding Source

# FLUOR DANIEL HANFORD, INC.

P.O. Box 1000 Richland, Washington

Hanford Management and Integration Contractor for the U.S. Department of Energy under Contract DE-AC06-96RL13200

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### TANK WASTE REMEDIATION SYSTEM FISCAL YEAR 1998 PERFORMANCE EXPECTATION PLAN

### EXECUTIVE SUMMARY

Fiscal year 1998 has been a challenging year for the Tank Waste Remediation System (TWRS) Project Hanford Management Contract (PHMC) team. There have been significant accomplishments that are molding the Hanford Site into mission success. Opportunities for improvement to better meet some performance expectations were identified and became the subject of mitigation plans which were executed with positive results.

### SIGNIFICANT ACCOMPLISHMENTS

### **Tank Waste Operations**

- Received SUBTAP comment that "a sustained vigorous safety program is paying off and should be continued"
- Achieved 1,000,000 hours worked without a lost workday case
- Decreased the rate and frequency of reportable occurrences
- Completed Phases I and II of Standard Requirements Identification Document (S/RIDs) process for identifying customer requirements related to personal monitoring and hazardous waste operations and emergency response
- Successfully supported the customer for M-41 milestones which helped the customer mitigate potential legal action by Washington Department of Ecology (WDOE)
- Received a rating of "2" (Meets Expectations) for environmental compliance from the Facility Evaluation Board
- Conducted the Hanford Site's first-ever Maintenance Planner Qualification Program that all maintenance planners complete
- Obtained a 60 % reduction in the size of work packages
- Implemented a facility excellence program at tank farms and greatly improved the tank farms housekeeping functions.

### Safety Project

- Made improvements to the Plant Review Committee to optimize the technical review process on critical TWRS issues and concerns; improvements allowed work to continue with close management involvement
- Completed extensive technical and communication efforts to support early closure of DNFSB 93-5 and DNFSB 92.4.
- Developed a strategy to close a criticality safety issue earlier than planned
- Resolved Tier II concerns related to the TWRS final safety analysis report
- · Established a strategy for unexplained crust growth in tank 101-SY
- Initiated an Unreviewed Safety Question (USQ) process bulletin to communicate USQ process information to screeners and evaluators, shift personnel, and the

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Plant Review Committee. The bulletin provides sound guidance, qualification information, and timely notification of changes to the approved TWRS Authorization Basis.

### **Characterization Project**

- Qualified the rotary mode core sampling system for operations in flammable gas atmospheres; the amount of sample recovery in that sampling system was significantly increased
- Recovered the rotary mode core sampling system schedule even when numerous delays were encountered

### Tank Waste Disposal

- Congress, WDOE, Hanford Advisory Board, and Stakeholders supported authorization to proceed with privatization, demonstrating confidence in TWRS's readiness to proceed
- Exceeded customer expectations with readiness to proceed day-to-day support and documentation; this effort fully supported the customer's most recent privatization initiative/negotiations with privatization contractor British Nuclear Fuel
- Provided a well-planned and executed Project W-465 performance assessment
- Continued progress with the Hanford Tanks Initiative that includes breaking new ground with innovative ways of involving the private sector in development of viable single-shell tank retrieval solutions

### **Management Systems**

- Baseline management and funds control have been maintained throughout periods of instability
- Continued efficiencies in contract scope performance; cost and schedule performance for fiscal year 1998 is projected to be approximately negative 3% schedule variance and positive 6% cost variance
- PHMC has completed 85% of controlled milestones as planned; it is projected that 91% of fiscal year 1998 controlled milestones will be met as planned; it should be noted that the missed milestones are tied to Tri-Party Agreement renegotiations as a result of single-shell tank stabilization issues and U.S. Department of Energy, Richland Operations Office-approved delays
- Completed the Notice of Construction Permit Applications for Rotary Mode Core Sampling, SX-104, and Project W-030, to meet project deadlines; also on schedule to meet the RCRA Part B permit application in June 1999; on track in developing an environmental compliance program that is to be completed by the end of fiscal year 1998.

The major accomplishments listed above, coupled with the attached PEP Evaluation clearly demonstrate that the management and integration concept as set forth in this contract has been successful.

Specifically, FDH and its main subcontractors have demonstrated the technical excellence and focused commitment to achieve the stated TWRS mission success while providing the Government a fair price with best-in-class personnel and technology.

The technical quality of products increased during fiscal year 1998 while significant efficiencies were achieved, as evidenced by Performance Expectation MGR1.1.1. Fiscal year 1998 accomplishments reflect PHMC leadership excellence in executing the TWRS mission in accordance with contract specifications.

It should be noted that during the past six months, the team continued to focus on the mission and that focus is reflected in the team's accomplishments. The TWRS PHMC team has excelled in the following significant areas.

- Strengthened the planning process through the utilization of the mission logic, which drives the TBR planning process; this process provided TWRS the first exhaustive planning basis of this mission which includes evaluation of risks, assumptions, requirements, resources constraints
- Provided timely response to the customer while mitigating potential legal action by the Washington State Department of Ecology surrounding the milestones for stabilization of single-shell tank
- Provided timely information to the customer in support of privatization negotiations
- Completed extensive technical and communication efforts to support early closure of DNFSB 93-5 and DNFSB 92.4.
- Made the Authorization Basis more accessible to applicable personnel for increased awareness

In summary, Fluor Daniel Hanford and its main subcontractors have performed to an Excellent level. They have provided the planning, technical direction, and leadership to meet the mission objectives and exceed the customer's expectations.

The team therefore recommends that the PHMC TWRS Performance Expectation Plan evaluation rating for fiscal year 1998 be awarded as an Excellent.

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# TABLE OF CONTENTS

Executive Summary								
Table of Cont	Fable of Contentsix							
List of Figures	3xi							
List of Terms.	xii							
4.1	Safety and Health Performance Expectation4.1-1							
4.2	Environmental Performance Expectation							
4.3	Training/Quality of Workforce Expectation4.3-1							
4.4	Performance of Work (Conduct of Operations and Maintenance, Radiological Control) Expectation							
4.4.1	Encourage employee involvement in the development of program goals, objectives, and performance measures							
4.4.2	Continue reporting and indexing conduct of operations events4.4.2-1							
4.5	Schedule Performance Expectation4.5-1							
4.6	Cost Performance Expectation							
4.7	Rework Required Expectation4.7-1							
4.8	Energy Efficiency and Pollution Prevention Performance Expectation4.8-							
4.9	Project Management Performance Expectation							
4.10	Overall Performance Expectation4.10-1							
4.11	Significant Evaluation Items							
4.11.1	Expectation: Issue a DOE reviewed and approved report on flammable gas issues in double-contained receiver tanks by June 23, 19984.11.1-							
4.11.2	Expectation: By July 1, 1998, provide U.S. Department of Energy (Richland Operations)—Tank Waste Remediation System with an interim stabilization program restructuring recommendation4.11.2-1							

September 1, 1998

4.11.3	Expectation: By May 15, 1998, provide the proposed RL "Implementing Actions" list for RL approval4.11.3-1
4.11.4	Expectation: By August 30, 1998, prepare and issue an annual operational waste volume projection report4.11.4-1
4.11.5	Expectation: By February 17, 1998, award tank C-106 heel removal contract4.11.5-1
4.11.6	Expectation: By September 30, 1998, demonstrate 30-day single-shell tank emergency pumping preparation capability4.11.6-1
4.11.7	Expectation: By August 30, 1998, complete installation and signal acquisition of Tank Monitoring and Control Systems on five tanks in AW Tank Farm (AW-102, AW-103, AW-104, AW-105, and AW-106)4.11.7-1

х

# LIST OF FIGURES

Figure 4.1-1	Employees Celebrating 1 Million Hours Without a Lost Workday Injury
Figure 4.1-2	TWRS Total OSHA Recordable Case Rate4.1-5
Figure 4.1-3	RMCS Truck4.1-7
Figure 4.3-1	Containment Course Training Equipment4.3-4
Figure 4.3-2	Sample Qualification Card4.3-7
Figure 4.4.1-1	FEP Monthly Status Chart
Figure 4.4.1-2	First "10" on a TWRS Facility4.4.1-3
Figure 4.4.1-3	VPP License to Succeed Program4:4.1-7
Figure 4.4.2-1	Monthly Frequency of Violation of Procedures
Figure 4.4.2-2	Monthly CONOPS Event Index4.4.2-7
Figure 4.5-1	Performance Indicators Through July 19984.5-3
Figure 4.5-2	TBR Package Preparation Process Flow Chart4.5-5
Figure 4.9-1	W-464 Storage Facility
Figure 4.9-2	John Wagoner Speaking at the W-058 Completion Ceremony 4.9-13
Figure 4.9-3	W-058 Cross-Site Transfer System Piping4.9-14
Figure 4.10-1	Letter, WDOE to John Wagoner, RL, no subject, dated November 19, 19974.10-5
Figure 4.10-2	Letter, J. T. Conway, DNFSB, to F. F. Pena, DOE-HQ, no subject, dated November 12, 19974.10-8

# LIST OF TERMS

ATP	Acceptance Test Plan
BCR	Baseline Change Request
CFR	Code of Federal Regulations
CPO	Characterization Program Office
DNFSB	Defense Nuclear Facilities Safety Board
DOE	U.S. Department of Energy
DOE-HO	U.S. Department of Energy – Headquarters
DOE/RL	U.S. Department of Energy Richland Operations Office
DOH	U.S. Department of Health
DST	Double-Shell Tank
ECN	Engineering Change Notice
EWP	Enhanced Work Planning
FDH	Fluor Daniel Hanford, Incorporated
FDHPO	Fluor Daniel Hanford Project Office
FY	Fiscal Year
HNF	Hanford Nuclear Facility
HSTD	Hanford Site Technical Database
HTI-LDUA	Hanford Tanks Initiative – Light Duty Utility Arm
ICD	Interface Control Document
IHLW	Interim High Level Waste
ILAW	Interim Low Activity Waste
LMHC	Lockheed Martin Hanford Corporation
LO/TO	Lockout / Tagout
MYWP	Multi-Year Work Plan
NEPA	National Environmental Protection Agency
NOC	Net Open Commitments
OJT	On-the-Job Training
OSHA	Occupational Safety and Health Administration
OWVP	Operational Waste Volume Projections
Ρ̈́Α	Performance Agreement
PHMC	Project Hanford Management Contract
PNNL	Pacific Northwest National Laboratory
PROCINFO	Procedure Information
RL	Richland Operations Office (DOE)
RMCS	Rotary Mode Core Sampling
RTP	Readiness-To-Proceed
SAD	Safety Assessment Document
SC	Safety Class
SCD	Steam Condensate Discharge
SNF	Special Nuclear Fuel
S/RID	Standard Requirements Identification Document
SRTC	Savannah River Technology Center
SST	Single-Shell Tank

xii

SV	Safety Valve
SWP	Saltwell Pumping
TAP	Tanks Advisory Panel
TBD	To Be Determined
TMACS	Tank Monitoring and Control Systems
TMX	Training Matrix
TPA	Tri-Party Agreement (Hanford Federal Facility Agreement and
	Consent Order)
TWINS	Tank Waste Information Network System
TWR	Tank Waste Remediation
TWRS	Tank Waste Remediation System
TWRS BIO	Tank Waste Remediation System Basis for Interim Operation
USQ	Unreviewed Safety Question
WDOE	Washington State Department of Ecology (use Ecology)
WIRD	Waste Information Requirements Document
WMH	Waste Management Hanford

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# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.1 Safety and Health Performance Expectation: Ensure that potential radioactive and hazardous material exposures to members of the public and work force are as low as reasonably achievable, and that Tank Waste Remediation System (TWRS) facilities operated by the Contractor have the capabilities, consistent with the types of operations conducted, to monitor routine and nonroutine releases. Ensure the Authorization Basis accurately reflects TWRS operations and activities. Make readily accessible to U.S. Department of Energy (DOE), current versions of Authorization Basis documentation. Complete verification of controls that were retained from the interim safety basis to the basis for interim operation as defined in DOE/RL-97-72, Safety Evaluation Report Amendment.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:		х			
FDH:					
RL:					

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Monitoring systems meet national standards and DOE requirements	X		TWRS completed the Phase I and II standard requirements identification document (S/RID) process for identifying DOE requirements related to (1) personal monitoring system requirements and (2) hazardous waste operations and emergency response. The TWRS health and safety plan (HASP) meets 29 <i>Code of Federal Regulations</i> (CFR) 1910.120 safety and health standard requirements and is consistent with National	Recent external and internal assessment examples of TWRS compliance to national standards and DOE requirements and performance expectation plan criteria are as follows:

4.1-1

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Monitoring systems meet national standards and DOE requirements (continued)	x		Institute of Occupational/Safety & Health (NIOSH), Occupational Safety & Health Administration (OSHA), United States Coast	
			Guard (USCG), and Environmental Protection Agency requirements; Occupational Safety and Health Guidance Manual for Hazardous Waste	
			Sile Activities (MOSH 1985); and Project Hanford management policies and procedures. The most stringent requirements apply when	
			exist.	
· ·			Tank waste operations comply with 29 CFR 1910.120, for a <i>Resource Conservation</i> and Recovery Act of 1976 (RCRA) facility.	
1			Respiratory protection zones are established and updated. Precautions over and above requirements of 29 CFR 1910 120(p)	
			requirements are implemented at the direction of LMHC whenever feasible to protect	
		-	Following a May 1998 presentation on the	Letter, C.S. Abrams, Chairman, Worker Safety & Health Sub-Panel,
			status of TWRS Environmental, Safety & Health programs, the Safety and Health SUBTAP commented that Industrial Hygiene	to M. Royack, DOE, Nineteenth Meeting of the Subtap for Worker Safety and Health (WSH) May
			Program figures for lost workday and OSHA recordable case rates indicate "that a sustained	<i>18-21, 1998</i> , dated June 4, 1998.
			vigorous safety program is paying off and should be continued" and that the Safety Improvement Program "is set on a correct path	

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Monitoring systems meet	X		and (SUBTAP) approves its vigor and	
national standards and DOE			aspirations." Figure 4.7-1 shows employees	
requirements (continued)			celebrating I million hours without a lost	
			Workday injury. Figure 4.1-2 shows the TWRS	
			Total OSHA Recordable Case Rate.	
			A recent Facility Evaluation Board (FED)	G.W. Grier and G.A. Harvey, FDH,
			evaluation of double-shell tanks (DSTs)	Evaluation Board Papart, Double
			resulted in an overall evaluation of "2" (Meets	Shell Tanks And Characterization
			Expectations) for occupational safety and	Project, dated April 30, 1998.
			health performance (1 is best possible score on	······································
			a 1-to-5 scale).	
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				· · · · · · · · · · · · · · · · · · ·
				Results are maintained and
			PHMC calibrates and documents calibration of	retrievable through the Industrial
			monitoring equipment to national standard and	Hygiene Monitoring Programs
			manufacturer specifications.	Coordinator (E. R. Hewitt).
				Monitoring information is recorded
		•	Monitoring of toxic vapors and combustible	and maintained in TWRS Industrial
			gases is performed by the TWRS Industrial	Hygiene files.
			Hygiene group in accordance with the Tank	
			Farms Health and Safety Plan	
			(HNF-SD-WM-HSP-002) and the TWRS BIO	
			(HNF-SD-WM-BIO-001). These documents	
			have been verified to be in compliance with	
			national standards and DOE requirements and	
			nave been reviewed and agreed to by DUE.	Testernal and the second secon
			PHMC completed a compressed goa calf	internal assessments documented
			r mile completed a compressed gas self	



Figure 4.1-1 Employees Celebrating 1 Million Hours Without a Lost Workday Injury

Figure 4.1-2 TWRS Total OSHA Recordable Case Rate



	1		· · · · · · · · · · · · · · · · · · ·	
		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Monitoring systems meet national standards and DOE requirements (continued)	x		assessment, confined space assessment, fire protection assessment, and a field verification assessment of monitoring procedures, equipment application, and methodology associated with source monitoring for flammable gases and ammonia in fiscal year 98.	and maintained in Environmental, Safety, Health & Quality files.
			Implemented additional monitoring requirements to gain acceptance for the deployment of the rotary mode exhauster as a major stack.	<ol> <li>Design change package/acceptance for beneficial use for portable exhauster B and C.</li> <li>Approval letter of the Notice of Construction (NOC) by the DOH.</li> </ol>
			The rotary mode core sampling (RMCS) system was qualified for operations in flammable gas atmospheres and was placed back in operation in December 1997. Additionally, the amount of sample recovery in the RMCS was significantly increased over that achieved during fiscal year 1995. An RMCS truck is shown in Figure 4.1-3.	
Unreviewed Safety Questions (USQs) are identified, analyzed and actions taken	x		PHMC has recognized and made recommendations related to USQs in a timely manner.	- - 
			Sixty-three USQ determinations have been identified, analyzed, and timely corrective	USQ database entries.

# Figure 4.1-3 RMCS Truck



Measurement Criteria	rement Criteria Met		Examples	Documented Evidence
Unreviewed Safety Questions (USQs) are identified, analyzed and actions taken (continued)	X	Met	actions were taken thus far in fiscal year 1998. Reviewed 1,044 USQ evaluations performed in fiscal year 1997 and issued a report documenting the results. The report identified 107 USQ screenings which were advanced to USQ determinations, USQ screenings and determinations which were presented to the Plant Review Committee, and whether any Authorization Basis changes resulted. Established a USQ Website interface to the database. The tool provides general access to the USQ database over the Hanford Web (Intranet Resource Center).	<ol> <li>Annual report of USQ Determinations (LMHC-9851875)</li> <li>1) This Website has a number of features, including the request for new USQ tracking number, revision status, query the database, and help.</li> </ol>
		-		<ol> <li>The Website has text of the USQ screenings/determinations as well as current list of qualified USQ screeners, evaluators, and core evaluators.</li> </ol>
		•	A TWRS USQ process bulletin was initiated. Bulletins communicate the USQ process information to USQ screeners and evaluators, shift personnel, and the Plant Review Committee. Information provides sound guidance, qualification information, and timely notification of changes to the approved TWRS Authorization Basis.	USQ bulletins

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Unreviewed Safety Questions (USQs) are identified, analyzed and actions taken (continued)	x		A comprehensive assessment of the USQ process was conducted by the Authorization Basis Management and Implementation Group to determine whether the TWRS USQ process was being effectively implemented as required by HNF-IP-0842, Volume IV, <i>Engineering</i> , Section 5.1, "Plant Review Committee." Results indicated the process is firmly in place and the assessment team observed significant improvement.	<ol> <li>Interoffice memo #2N150-98-012, M.C. Brady to M.P. DeLozier, Unreviewed Safety Question Assessment, dated August 98.</li> <li>RL comment that the Contractor has recognized and made recommendations related to USQs in a timely manner.</li> </ol>
			The USQ associated with the waste level growth in tank 241-SY-101 is being effectively and efficiently handled to minimize stakeholder impacts. A task team was assembled, a path forward developed, and two void fraction instrument readings taken and reported.	<ol> <li>Task Team Report on the Level Growth Issue in 241-SY-101, February 23, 1998, transmitted by Safety Issue Resolution Project interoffice memo, G.D. Johnson, February 27, 1998.</li> <li>Formal briefings were provided by the task team to Project Hanford Management Contract (PHMC) senior management and DOE, Richland Operations Office (RL).</li> <li>HNF-2772, Tank 241-SY-101, Level Confirmation Report, Rev. 0, released June 5, 1998.</li> <li>Letter, A.M. Umek, Fluor</li> </ol>
				<ul> <li>4) Letter, A.M. Umek, Fluor Daniel Hanford, Inc. (FDH), to J.E. Kinzer, RL, Contract Number DE 4C06 06 RI 13200</li> </ul>

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		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Unreviewed Safety Questions (USQs) are identified, analyzed and actions taken (continued)	x			Plan for Addressing the Level Growth Issue in Tank 241-SY-101, FDH-9851287, dated March 25, 1998.
				5) Letter of Instruction for Void Fraction Measurements in Tank 241-SY-101, Lockheed Martin Hanford Corp (LMHC) interoffice memo
				<ul> <li>7A120-98-002, N.E. WIRINS.</li> <li>6) Pacific Northwest National Laboratory (PNNL) report, Void Fraction Instrument Data for SY-101, Riser 11B, June 29 and July 22, 1998, Quick Look Report, TWS98.61, dated July 28, 1998.</li> </ul>
Quality and availability of Authorization Basis documentation	x		Tank dome loading issues were evaluated and structural concerns quantified. This extensive effort allowed for continued operation within the tank farms and allowed for the associated USQ to be closed.	HNF-2733, Rational for the Closure of the Soil Density Unreviewed Safety Question and Recommended Structural Analyses Improvements for the TWRS Underground Storage Facilities, Rev. 0, dated June 12, 1998.
•			Knowledge of the TWRS Authorization Basis by cognizant engineers and facility operators has improved. Three Qual Cards for cognizant engineering functions within the Nuclear Safety & Licensing organization were developed;	<ol> <li>Qual Cards for safety analyses engineers.</li> <li>Qual Cards for licensing engineers.</li> <li>Qual Cards for Authorization</li> </ol>

		Not	~ .	
Measurement Criteria	Met	Met	Examples	Documented Evidence
Quality and availability of Authorization Basis documentation (continued)	х		these Qual Cards established training requirements for individuals with key position responsibilities.	Basis engineers.
			The Tier II concerns related to the facility safety analysis reports were quickly and professionally resolved.	Facility safety analysis reports Tier II review
			Six Authorization Basis satellite stations were created to provide Authorization Basis documents at key locations around TWRS. This information has been effectively maintained and has passed 13 consecutive audits without deficiencies.	<ol> <li>Documents are located with the single-shell tank (SST) and double-shell tank (DST) shift offices, in the Nuclear Safety and Licensing, Characterization Project office, and in RL Safety and Characterization Division offices. The sixth set is retained in Building 2750E, room C116.</li> <li>Because of the importance and the substantial use of these documents they are periodically surveyed to check revision status and physical condition. As evidenced by the last 13 straight surveillances with no discrepancies, these documents are being properly maintained.</li> <li>Copies of the audits are available in the Tank</li> </ol>
				Characterization and Safety Resource Center, Building 2750E, Room C116,

4.1-11

		Not		· · ·
Measurement Criteria	Met	Met	Examples	Documented Evidence
Quality and availability of Authorization Basis documentation (continued)	x		An Authorization Basis library was established. The library is a collection of documents related to the development and implementation of the TWRS Authorization Basis. In addition to the documents identified as part of the Authorization Basis, the collection includes non-Authorization Basis documents that are referenced by Authorization Basis documents and documents that were developed for or that otherwise support implementation of the Authorization Basis.	<ul> <li>and will be supplied on request.</li> <li>Established as documented in LMHC Interoffice memo 2N150-98-013. To minimize the cost of setting up the library, the following collections of documents were incorporated as part of the library:</li> <li>Environmental Library - 2750E Building, Room A-125</li> <li>FSAR Reference Library - Federal Building, Room 301-L</li> <li>Authorization Basis Requirements Management Interface</li> <li>Procedure Information (PROCINFO)</li> <li>Records Management Information System (RMIS).</li> </ul>
			The TWRS Authorization Basis Status Report, HNF-2503, Rev.0, was completed and sent to FDH on April 29, 1998. This report identifies facilities and the corresponding Authorization Basis applicable to each facility. Also, the report identified upgrade tasks along with a prioritization and preliminary cost estimate for each facility upgrade. Rapid turn-around on Authorization Basis	Letter from M.A. Payne, LMHC, to A.M. Umek, FDH, LHMC 9853746, dated April 29, 1998. E-mail, D.G. Baide to W.E. Bryan

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Assurance that the controls were retained from the interim safety basis	X		clarifications supported the B Plant facility closure critical path schedule. Three liquid waste transfers were accepted while satisfying TWRS Authorization Basis requirements.	(forwarded message from Kent Smith [B-Plant], Final B-Plant Transfer to Tank Farms, dated 8/3/98.

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# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.2 Environmental Performance Expectation: Develop a technical environmental foundation for permit negotiations with federal and state regulatory agencies. Maintain an electronic database of all regulatory requirements to assist in the TWRS compliance assurance program. Integrate all environmental activities for the TWRS program including operations, safety, characterization, retrieval, disposal and privatization programs and projects.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:		Х			
FDH:					
RL:					

Measurement CriteriaMetMetExamplesDocumented EvidenceRegulatory compliance with laws and regulationsXTWRS Operations, supported by the TWRS Safety staff, completed the Phase I andTWRS compliance with national standards and DOE requirements is			Not		
Regulatory compliance with laws and regulationsXTWRS Operations, supported by the TWRS Safety staff, completed the Phase I andTWRS compliance with national standards and DOE requirements is	Measurement Criteria	Met	Met	Examples	Documented Evidence
Phase II S/RID process.documented through an internal and external assessment process.identified DOE requirements related to personal monitoring system requirements and required hazard characterization requirements related to hazardous waste operations and emergency response. A safety and health plan meeting the 29 CFR 1910.120 safety and health standard requirements is consistent with National Institute of Occupational Safety and Health, United States Coast Guard, and Environmentaldocumented through an internal and external assessment process. The following are recent results of assessments and evaluations. Safety and Health SUBTAP, May 1998. High-level review of TWRS industrial hygiene programs was praised by the Safety and Health SUBTAP conducted in May of 1998. Facility Evaluation Board	Regulatory compliance with laws and regulations	X		TWRS Operations, supported by the TWRS Safety staff, completed the Phase I and Phase II S/RID process. The S/RID process identified DOE requirements related to personal monitoring system requirements and required hazard characterization requirements related to hazardous waste operations and emergency response. A safety and health plan meeting the 29 CFR 1910.120 safety and health standard requirements is consistent with National Institute of Occupational Safety and Health, United States Coast Guard, and Environmental	TWRS compliance with national standards and DOE requirements is documented through an internal and external assessment process. The following are recent results of assessments and evaluations. Safety and Health SUBTAP, May 1998. High-level review of TWRS industrial hygiene programs was praised by the Safety and Health SUBTAP conducted in May of 1998. Facility Evaluation Board

4.2-1

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Regulatory compliance with laws and regulations (continued)	X		Protection Agency requirements; Occupational Safety and Health Guidance Manual for Hazardous Waste Site Activities (NIOSH 1985); and Project Hanford management policies and procedures. The most stringent requirements apply when differences in governing regulations or policies exist. Tank farm operations comply with 29 CFR 1910.120 for a <i>Resource Conservation</i> and Recovery Act of 1976 facility. Respiratory protection zones have been established and updated. Precautions over and above the requirements of 29 CFR 1910.120(p) have been implemented at the direction of LMHC whenever feasible to protect employee safety and health.	comprehensive assessments have been completed annually for all tank farm facilities by the Facility Evaluation Board. Performance- based assessment areas include industrial hygiene and environmental monitoring systems. The most recent evaluation resulted in a score of 2 (1 being the best possible score on a 1-to-5 scale) and a grade of 3 in the environmental appraisal. This assessment was conducted in April 1998. For DOE field representative audit self- assessments, LMHC has completed a compressed gas self-assessment, a confined space assessment, fire protection assessment of monitoring procedures, equipment application, and methodology associated with source monitoring for flammable gases and ammonia in fiscal year 1998. LMHC calibrated and documented calibration of monitoring equipment to national standards and manufacturer specifications. Monitoring Programs coordinator.

		Not	·	
Measurement Criteria	Met	Met	Examples	Documented Evidence
Regulatory compliance with laws and regulations (continued)	х	•	The FEB conducted in April 1998 for double- shell tanks and characterization gave a rating of 3 (Meets Minimum Requirements) to environmental protection performance.	G.W. Grier and G.A. Harvey, FDH, to M.P. Delozier, LMHC, Facility Evaluation Board Report, Double Shell Tanks and Characterization Project, dated April 30, 1998.
			Prepared and issued report summarizing assessment of TWRS characterization and sampling activities against environmental regulations and permits.	Performed compliance assessment of characterization project activities against the regulatory and permitting requirements under the <i>Clean Air Act, Resource</i> <i>Conservation and Recovery Act</i> (specifically training, waste
· ·		•		generation, identification, record keeping, transportation and manifesting, and storage of hazardous waste), hazard communications, and waste minimization. Supported the characterization project by Environmental Protection and Compliance organization. MYWP deliverable 4F30B3A
			Handled hazardons waste in accordance with	Letter, W.E. Ross, LMHC, to A.M. Umek, FDH, Subcontract Number 80232764-9-K001 – Completion of Milestone 4F30B3A, LMHC-9855496, June 29, 1998.

4.2-3

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Regulatory compliance with laws and regulations (continued)	х		regulations. Operated RMCS exhauster in compliance with both radioactive air and TAP NOCs.	1998. Memo, D.H. Schford to R.S. Popielarczyk, Completion of Exhauster C Readiness Preparations, 79513-98-023, dated May 11, 1998.
Quality and timeliness	X		TWRS has taken and is involved in several actions to improve the technical environmental foundation for permit negotiations with federal and state regulatory agencies.	Procedure HNF-IP-0842, Volume VI, Section 2.1, "Field Implementation of Environmental Notices of Construction for Air Emission Units Operated by TWRS," was issued in April 1998, to formalize the implementation of radiological/nonradiological air permit conditions and requirements.
· · ·				Procedure HNF-IP-0842, Volume VI, Section 1.3, "Environmental Notification," was issued in July 1998 to standardize TWRS notification requirements to regulatory agencies.
				A partnering program was begun with Washington State Department of Health in May 1998 to improve air permitting and to address WDOH concerns. Five topical areas are being actively worked, with LMHC having the lead for

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Quality and timeliness	x			management of routine activities.
(continued)				Participated on the Polychlorinated Biphenyl Task Force (weekly meetings initiated August 1997 and documented via meeting minutes) to develop and issue guidance for PCB waste acceptance.
	•			Initiated use of compliance matrices in January 1998 to ensure NOC requirements are implemented. Documentation is maintained in Environmental files. (WDOH is verbally advocating use of the compliance matrices sitewide).

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4.2-6
### PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.3 Training/Quality of Workforce Expectation: Continuously develop employees to ensure quality performance from a technically competent, versatile, and diverse work force. Maintain a training and qualification program for TWRS staff per Contractor procedures (WHC-IP-0842) (currently HNF-IP-0842).

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor: FDH: RL:	X				
RL:					

Measurement Criteria	Met	Not Met	Supporting Facts	Documented Evidence
Qualification and certification of technical staff per Contractor procedures as determined by training records	X		TWRS has defined the technical staff positions in the training implementation matrix per DOE Order 5480.20A, approved January 5, 1998, as cognizant engineers, design authorities, quality assurance engineers, environmental professionals, and safety professionals. Even though DOE Order 5480.20A does not require any type of formal qualification, TWRS has developed formal qualifications for each of the technical staff positions. All technical staff personnel, with formal signature authority, have completed their respective qualifications according to the TWRS <i>Administrative</i>	The qualified technical staff personnel have their respective qualifications on file and their TMXs, except for safety professionals who qualify by completing HNF-IP-0030, Section SAF-1.2, reflect the respective qualification course numbers as follows: • Cognizant engineers, #350860 • Design authorities, #350865 • Quality Assurance engineers, #350885

4.3-1

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			Not				
	Measurement Criteria	Met	Met	Supporting Facts	Documented Evidence		
Qualification and certification of technical staff per Contractor procedures as determined by training records (continued)				Procedures Manual, HNF-IP-0842, Volume III, "Training," Section 10.3, "Technical Staff Qualification Program Description."	<ul> <li>Environmental professionals, #350875</li> <li>Safety Professionals complete HNF-IP-0030, Section SAF-1.2.</li> </ul>		
				TWRS training provides qualification training to operators in 18 distinct areas. These qualifications have been analyzed, designed, developed, implemented, and evaluated using the systematic approach to training as required by DOE Order 5480.20A. The program description in HNF-IP-0842, Volume III, Section 10.5 describes the qualification process for each qualification. TWRS has also in this past year implemented operator training outside of the 18 distinct areas listed in the operator training program description. Examples are W-030, W-058, and more recently W-320. The lessons learned from W-030 and W-058 have been incorporated into Project W-320 to make it a more successful project. TWRS successfully completed the independent/DOE operational readiness review on W-030 and the independent W-320 operational readiness review is in progress at this time.	TWRS maintains an active list of qualified operations staff on the PROCINFO computer database that is accessible to anyone connected to the Hanford Intranet. Training also maintains a master program file on each of the operator qualifications. The master program file includes items such as the task list, lesson guide, associated OJT, and performance demonstrations. Many of the operator qualifications have also been entered into the VISION training software, which includes dynamic links between the tasks, objectives, OJT, and other lists.		
				HNF-IP-0842, Volume III, Section 10.6, "Maintenance Training Program," was revised in June 1998 to reflect changes in the training implementation matrix which was approved by RL during the second quarter of fiscal year 98.			

		Not		
Measurement Criteria	Met	Met	Supporting Facts	Documented Evidence
Qualification and certification of technical staff per Contractor procedures as determined by training records (continued)	x		The Hanford Site TMXS has been revised to reflect the training implementation matrix and maintenance training program. Maintenance personnel are scheduled for and attend training consistent with the requirements established in TMXS.	
			The April 1998 FEB assessment rated training for DSTs and characterization as a "2" (Meets Expectations) with positive comments that the program is strong overall and (the organization) exhibits a sincere commitment to customer service, as demonstrated by the development and initial implementation of the TWRS radiological containment basics and advanced radiological practices training courses. The courses were developed to correct deficiencies noted by operations management concerning use of glove bags and containments for contamination control, which were noted as a noteworthy practice by the FEB. The containment course has been verbally praised by R. Ni, FDH, in Radiological Center of Expertise meetings; identified as a noteworthy course by the FDH As Low as Reasonably Achievable Center; and has been attended by several PHMC contractor personnel. Containment course training equipment is shown in Figure 4.3-1.	G.W. Grier and G.A. Harvey, FDH, to M.P. Delozier, LMHC, Facility Evaluation Board Report, Double Shell Tanks and Characterization Project, dated April 30, 1998.
			A successful health physics technician biannual requalification support program has been	Training records listed in the Hanford Site training identification

4.3-3

# Figure 4.3-1 Containment Course Training Equipment



		Not		
Measurement Criteria	Met	Met	Supporting Facts	Documented Evidence
			implemented that has significantly reduced lost	and tracking system (TMXS).
Qualification and certification of	Х		time spent for requalification failures.	
technical staff per Contractor			Successful written exam participants have	
procedures as determined by			received their oral exams during the same week	
training records (continued)			(as of August 1, 1998, 71 of the 73 TWRS	
			personnel have completed full HPT	
			requalification) and six of nine exam failures	
			retested and completed requalification within	
			five days of their original exam. During the	
			previous requalification cycle, there were more	
			initial failures and retest/requalification took	
			over two weeks per person. Due to this TWRS	· · · ·
			success, this program is now supporting several	
			PHMC contractor personnel as they prepare for	
			HPT requalification or complete retest/	
			requalification.	
			Radiological training for lead workers that	G.W. Grier and G.A. Harvey, FDH,
			supervise radiological work improved field	to L.E. Hall, LMHC, Facility
			radiological work practices in SSTs and	Evaluation Board Report, Single
			contributed to a rating of "2" (Meets	Shell Tanks and Characterization
			Expectations) for training during the	<i>Project</i> , dated December 5, 1997.
			November 1997 FEB assessment.	
			Kadiological worker work practice	
			improvements were identified as "noteworthy	
			practice in the November 1997 FEB	
			assessment of SS1s. These improvements were	
		-	a result of the successful completion of the	
			I WKS radiological controls improvement plan	
			(3.0) initiatives related to human factor	

		Not		
Measurement Criteria	Met	Met	Supporting Facts	Documented Evidence
Qualification and certification of technical staff per Contractor procedures as determined by training records (continued)	X		contributions to radiological deficiencies. All incumbent (on board as of March 1997) maintenance planners completed the maintenance planner qualification program by November 30, 1997. This action fulfilled a commitment to the March 1997 FEB to have all incumbent planners qualified by the same date. A sample qualification card is shown in Figure 4.3-2.	
			A significant effort was expended on the requalification of cognizant engineers and design authorities.	<ol> <li>Letter, R.E. Raymond to M.C. Skriba, Engineering Signature Authority - Rev. 11, dated July 22, 1998.</li> <li>Qual Cards on file with TWRS training.</li> </ol>
			Improvements were made to the USQ qualification program to specify new qualification requirements for USQ screeners, evaluators, and core evaluators and to provide new training material for the USQ training class.	HNF-IP-0842 manual
			Qual Cards were developed for criticality safety specialists and for the criticality safety representative. In order to complete the requirements, comprehensive reviews of the tank farms critically safety program is necessary.	Qual Cards for criticality safety specialist and criticality safety representative

## Figure 4.3-2 Sample Qualification Card



September 1, 1998

4.3-7

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### PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

- 4.4 Performance of Work (Conduct of Operations and Maintenance, Radiological Control) Expectation
- **4.4.1** Encourage employee involvement in the development of program goals, objectives, and performance measures and the identification and control of work place hazards. Utilize integrated planning for work processes to ensure consideration and balance of hazards and relative risk.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:		Х			
FDH:					
RL:					

Measurement Criteria Met			Examples	Documented Evidence
Involvement of people in work planning	x		The Facility Excellence Program (FEP) is utilized by employees to identify and correct deficiencies in housekeeping and other areas. Figure 4.4.1-1 is representative of a FEP monthly status chart. Figure 4.4.1-2 shows the placement of the first "10" on a TWRS facility.	Monthly FEP charts
			A self-initiated task was taken on by field crews and engineering to reduce radiation exposure to workers by improving the sampling equipment for obtaining liquid grab samples from waste tanks.	Acceptance for beneficial use and engineering test plan for the 500 ml bottle sampler.

### Figure 4.4.1-1 FEP Monthly Status Chart

Walkdov	vn So	ched	uled	/Con	nplei	ed -	– Sir	igle-	Shel	l Tan	iks		
INSPECTION	Jul-97	Aug-97	Sep-97	0 ct-97	No v-97	Dec-97	Jan -98	Feb-98	Mar-98	Apr-98	May-98	Jun-98	Jul-98
FACILITY	RATING	RATING	RATIN Q.	RATING.	RATING	RATING	RATING	BATING	RATING	RATING	RATING	RATING	RATING
213-W	ļ				l		1						ļ
244-TX											6		
242-T		ļ											
U Farm			ļ	ļ									
272-WA					ļ								
MO-281				Į	ļ	ļ	ļ						<u> </u>
242-S		1		<b> </b>				$\mathcal{I}_{\mathcal{O}\mathcal{O}\mathcal{O}}$					
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T Farm		$\sim 7$			ļ	<u> </u>	ļ	ļ					
Vehicles													
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BY Farm	100000			6					6				6
S/SX Farms			·		6	· · · · ·				1	ļ		
TX/TY Farms	<u>                                     </u>					<b> </b>							ļ
SY Farm	ļ			·			ļ						
MO-027				ļ		<u> </u>	ļ				l		
272-S/2707-SX				ļ							L		
2727-W A/Laydown Yard		L	6				ļ						
E/W Vent Station/Diversion Boxes													
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Total Walkdowns	3	4	2	4	4	2	5	2	5	5	4	5	4
Single Shell Tanks Overall Rating	6	6	6	7		<b>7</b>	6	> $t$ $>$	init <b>T</b> rain		6	<b>7</b> .	

### Figure 4.4.1-2 First "10" on a TWRS Facility



	Mat	Not	Examples	Documented Evidence
Measurement Criteria	wiet	Iviet	Examples	Documented Evidence
Involvement of people in work planning (continued)	х		Worked with the regulators on the NOC to successfully keep the 702-AZ ventilation system operating.	
			High-priority work tasks for other major subcontractors on the Hanford Site have been fully supported. Tasks included characterization efforts on the Plutonium Finishing Plant (Z Plant) facility tank Z-361, B Plant transfers to support facility closure, and K Basins statistical work and sludge removal.	<ol> <li>D.L. Banning, HNF-2176, Tank 241-Z-361 Waste Characterization Data Quality Objective: Headspace Vapor and Tank Structure," Rev. 0, issued June 10, 1998.</li> <li>E-mail, D.G. Baide to W.E. Bryan (forwarded message from Kent Smith [B Plant]), Final B-Plant Transfer to Tank Farms, dated August 3, 1998.</li> <li>Memo, L. Jensen and S.R. Wilmarth to J.P. Sloughter, Numatee Hanford Corporation, Statistical Sampling Plan for Fuel Assemblies in KW Basins, 7A120-98-009, dated March 12, 1998.</li> </ol>
				4) Memo, L. Jensen and S. R. Wilmerth to
				LR. Frederickson, DE&S
				Hanford, Inc., Selecting Multiple
				Canister Overpacks for
				Monitoring Based on Tolerance
				Limits and Probability
				Distributions, 7A120-98-029,

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Involvement of people in work planning (continued)	X		"All-hands" meetings are used to gain worker involvement and emphasize caution and awareness to emerging problems along with the current status of major activities. Personnel attend pre-job briefings daily, and	dated June 29, 1998. FDH-QA-98-014, Quarterly Report of Performance Assurance Group Assessment Results 98-3, dated July 1, 1998.
Quality of work plans	x		field performance has improved. Planning teams are assembled for high-risk and high-complexity work and work that is nonroutine in nature. Technical procedures have been upgraded to better define anticipated maintenance activities, operations evolutions, testing, and emergency	Monthly meeting minutes of participation in and attendance at the FDH site EWP core team meetings. Technical procedures.
			Activities were actively supported in the development of the configuration management S/RIDs template. This template has been used to prepare a revision to the TWRS configuration management S/RIDS, which will be submitted to RL in August 1998. Enhanced work planning (EWP) has been initiated in the tank farms to support single- shell and double-shell tanks and the characterization project.	Draft D of the TWRS configuration management S/RIDS. TWRS EWP desk instructions issued to production control managers on February 2, 1998.

		Not		
Measurement Criteria	ent Criteria Met Met Examples		Examples	Documented Evidence
Continuous improvement in the conduct-of-operations indices	X		Developed and successfully implemented a Voluntary Protection Program initiative (License to Succeed). This initiative was a voluntary program that allowed employees to actively participate in the TWRS safety program and to become more familiar with the elements of the Voluntary Protection Program. A brief description of the VPP License to Succeed program is shown in Figure 4.4.1-3.	<ol> <li>License to Succeed packages completed by participating employees.</li> <li>The results of the initiative created a workplace free of injuries and illnesses using employee involvement and management leadership</li> </ol>
			Record copies of compliance activities completed are in Building 2750E, room C128.	Memo, L. Jensen and S.R. Wilmarth to J.S. Durham, B&W Hanford Company, <i>Statistically Based</i> <i>Sampling of Pipes, Tanks and Racks</i> <i>in B-Cell</i> , 7A120-98-026, dated June 1, 1998.
	The surveillance moni integrated into Process Engineering. This cha and timely analysis, in response to waste stor Liquid level anomalie BY-103 were resolved		The surveillance monitoring team was integrated into Process Controls and Process Engineering. This change results in consistent and timely analysis, interpretation, and action response to waste storage condition concerns. Liquid level anomalies in tanks S-110 and BY-103 were resolved promptly.	<ol> <li>Memo, D.A. Barnes to C.B. Bryan, Tanks 241-S-110 Liquid Level Anomaly, 7A150-98-029, dated June 25, 1998.</li> <li>Memo, N.W. Kirch to C.B. Bryan, 241-BY-103 Interstitial Liquid Level Discrepancy, 7A150-98-018, dated May 8, 1998.</li> </ol>
			As part of integrated safety management, the EWP process is being refined and expanded to include all work, using the graded approach.	TWRS EWP desk instructions issued to production control managers on February 2, 1998.

Figure 4.4.1-3 VPP License to Succeed Program



		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Continuous improvement in the conduct-of-operations indices (continued)	x		Currently, about 50% of all work packages receive EWP. Before the EWP program initiation, an EWP survey was conducted (Oct 1997). Survey	TWRS Maintenance Weekly Report, J.C. Geisbush, LMHC, to
		-	establish an initial baseline of perspectives of work control in the field, and to determine specific areas needing focus for TWRS EWP implementation.	Distribution, item, <i>Ennancea work</i> <i>Planning Survey</i> , dated October 24, 1997.
			Maintenance personnel actively participate in the FDH Site EWP core team meetings. These meetings are in the process of establishing a TWRS EWP/ISM core team, and have verbally briefed W.J. Schildknecht of FDH on plans for full membership teams on the implementation of EWP.	E-mail, W.J. Schildknecht to D.P. Kerwick and M.J. Powers, <i>Core Team at TWRS—EWP/ISMS</i> , dated July 30, 1998.
			Performed an assessment for conduct of maintenance follow-up. Corrective actions identified and recommendations for improvement have been documented.	Letter, W.E. Ross, LMHC, to A.M. Umek, FDH, Subcontract Number 80232764-9-K001; Completion of Deliverable 4JI 300A, Complete a Conduct of Maintenance Follow-up Assessment and Schedule Corrective Actions, LMHC-9855534, dated June 30, 1998.

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
· .			Performed radiological management assessments and scheduled corrective actions based on Facility Evaluation Board criteria.	MYWP deliverable 4F30J3C, due 9/30/98. Letter, TBD

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### PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

### 4.4 Performance of Work (Conduct of Operations and Maintenance, Radiological Control) Expectation

4.4.2 Continue reporting and indexing conduct of operations events, including skin and clothing contaminations, violation of procedures, training deficiencies, management problems, lockout/tagout errors, and work control errors.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:	•	Х			
FDH:					
RL:					

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Involvement of people in work planning	x		Pre-job work planning sessions conducted.	Daily pre-job meetings with operations personnel.
			Teams of employees review occurrence critiques.	
			An extensive effort to define, plan, and estimate work requirements within TWRS was undertaken. This effort will provide a basis for future year work scope and funding requirements for fiscal year (FY) 99 and beyond.	Technical basis review process currently underway.

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Involvement of people in work planning (continued)	x		Safety documentation improvements were made to resolve employee safety concerns and RL safety concerns.	
			The TWRS preventive maintenance optimization (PMO) team comprised of craft, maintenance, engineering, and operations personnel completed implementation of the PMO program within single-shell and double-shell tank farms. This effort built upon initial efforts that eliminated more than 7,000 preventive maintenance items for nonoperating equipment and sent more than 3,500 infrequently performed activities to an inactive file. The team's efforts resulted in a further reduction of 1,859 required preventive maintenance work activities for a cost avoidance of \$555,000 in FY 98 and each subsequent year.	Recorded changes to and noted in the TWRS job control system preventive maintenance system database. In addition, the TWRS preventive maintenance system instruction, HNF-IP-0842, Volume V, Section 7.3, "Preventive Maintenance Program," was revised in FY 98 to clarify roles and responsibilities for effective administration and control of the maintenance program.
			All of the preventive maintenance activities that have been reviewed and retained as "active" have a current technical basis to support their performance.	Documentation is contained in the TWRS Engineering "maintenance optimization file" and in the TWRS Procedures "maintenance procedures history file."
			The PMO program was recognized as a "noteworthy practice" by the FEB and the RL Director of Tank Waste Operations during the FY 98 FEB assessment of double-shell tanks. The FEB noted that other contractors and facilities across the Site should be encouraged	G.W. Grier and G.A. Harvey, FDH, to M.P. Delozier, LMHC, Facility Evaluation Board Report, Double- Shell Tanks and Characterization Project, Part 1.5.5, "Maintenance," page 10.

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Involvement of people in work planning (continued)	x		to perform a similar disciplined technical review of the existing preventive maintenance programs.	
Quality of work plans	x		Quality management program plan identifies and describes specific areas of improvement, plan action, and schedule performance.	MYWP deliverable, 4J1 300B, due 9/30/98. Letter, TBD
			Operating techniques for core sampling were improved to permit higher than expected waste sample recovery while maintaining compliance with a narrow operating envelope. Some of the more interesting improvements were related to (1) the deployment of new samplers (finger samplers) and (2) the rotary drilling of a hole through hardened material followed by push sampling of the waste.	Characterization engineering performance metrics—core sampling availability and sample recovery charts. Tracking and reporting of this performance is documented in monthly performance indicator reports and deliverables within the MYWP.
			Improvements in waste sampling equipment permitted early completion of waste sample collections. These improvements enhanced sample system availability and waste sample recovery.	<ol> <li>Acceptance for beneficial use for liquid nitrogen vaporizer.</li> <li>Engineering change notice (ECN) for improved calibration tool for load hoist cells.</li> <li>ECN for the electrical compatibility improvements.</li> </ol>
Continuous improvement in the conduct-of-operations indices	x		Good work practices in the areas of procedures, training, work control, and lockout/tagout continue. Emphasis on work practices in the areas of skin and clothing contamination continues.	TMX is monitored to ensure personnel are trained and aware of procedure changes. A health and safety self-assessment was conducted on lockout/tagout for

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Continuous improvement in the conduct-of-operations indices (continued)	x			Characterization on July 9, 1998. Memo, C.N. Hogan, to D.I. Allen, Transmittal of the 1998 Periodic Inspection of Lockheed Martin Hanford Corporation's Hazardous Energy Control Program, 7B400-98-008.
				A performance indicator chart is trended monthly for skin/clothing contaminations (monthly performance indicator package).
		-	Personnel contamination trends continue to improve because of proactive leadership and involvement of workers in addressing problems and developing solutions.	Performance indicator on skin and clothing contaminations, Correspondence No. 71500-98-032, <i>Performance Indicators</i> , dated July 29, 1998.
			Very low rate of events attributed to procedure index violations continues. Figure 4.4.2-1 shows the monthly frequency of violation of procedure.	Conduct-of-operations index, Correspondence No.71500-98-032, <i>Performance Indicators</i> , dated July 29, 1998.
			Zero lockout/tagout errors this year.	LO/TO surveillance records and FEB-FY98-004-DST/CP, April 9, 1998.
			Conduct-of-operations status is reported monthly. Occurrence reports are monitored and	Monthly performance indicator charts are provided to management



4.4.2-5

		Not		· .
Measurement Criteria	Met	Met	Examples	Documented Evidence
Continuous improvement in the conduct-of-operations indices	x	-	follow-up reporting for corrective actions is provided. The monthly CONOPS Event Index is shown in Figure 4.4.2-2.	and posted on display boards. Events are discussed at pre-job
(continued)				meetings, and plans from weekly meetings are discussed.
			Preventive maintenance optimization program implemented. This graded approach to optimization increases equipment reliability and availability while reducing maintenance costs.	FDH-QA-98-014, Quarterly Report of Performance Assurance Group Assessments Results 98-3, dated July 1, 1998.
			An effective path forward was established and a work plan developed and initiated for single-shell interim stabilization (saltwell pumping).	HNF 2358, Single-Shell Tank Interim Stabilization Project Plan, Rev. 1, dated May 11, 1998. Technical support in response to the intent to sue for saltwell pumping.

### Figure 4.4.2-2 Monthly CONOPS Event Index



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4.4.2-8

### PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.5 Schedule Performance Expectation: Meet all MYWP milestones and schedules not included in the performance agreements. Develop realistic schedules appropriate for the work activities conducted. Accelerate scheduled activities that will result in meeting key objectives earlier or will reduce mortgage costs (stretch).

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor: FDH: RL:		Х		,	

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Dates milestones and schedules met as compared to MYWP		X	TWRS has 33 controlled milestones for FY 1998, <u>excluding</u> performance agreements. Through July, 19 were planned with 16 complete including 14 completed ahead of schedule. The 3 incomplete milestones are associated with pending TPA change requests for stabilization, tank C-106 sluicing, and privatization go ahead. Work is on schedule per pending proposed plans. At year's end, 30 of 33 milestones are forecasted to be complete (91%). The additional 2 forecasted missed milestones are tied to (1) interim stabilization TPA renegotiations and (2) RL-approved	See attached summary status. Performance documented in site monthly reports and audited by DOE at fiscal year end.

4.5-1

	[	Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Dates milestones and schedules met as compared to MYWP		x	delays to completion of the FSAR due to higher priority scope in FY 1997/1998. Overall milestone performance is superior.	
(continued)			From an overall schedule performance through July, TWRS PHMC performance equated to a 5.3% negative schedule variance and 5.7% positive cost variance. The year-end forecast is a 3.1% negative schedule variance and a 6.4% positive cost variance. The majority of schedule and cost performance is superior and is well within the performance agreement parameters of -7.5% SV and -5.0% CV. See Figure 4.5-1 for performance indicators through July 1908	
			Two areas of FY 1999 workscope acceleration are under way. First, the characterization project has completed all FY 1998 core sampling a month early and are progressing with the FY 1999 requirements. Secondly, all characterization corrective maintenance for FY 1998 was completed the end of June 1998, resulting in the ability to complete approximately 25% of the FY 1999 planned activities.	TBR process.
Quality of Schedules	x		Significant improvements have been made during FY 1998 in the quality of schedules. A rigorous system engineering TBR process has been applied to the planning that takes the site	Baseline schedules. Baseline TBRs/CEIS. HANDI reporting.

>

### Figure 4.5-1

	Lockheed Martin Hanford Corporation	S <sup>11</sup>
Project Review	Tank Waste Remediation System	JULY 1998
	COST/SCHEDULE PERFORMANCE - ALL FUND	TYPES

### PHMC ONLY

### (Dollars in Millions)

ULL DERFAULET LINION

		FISCAL YEAR TO DATE					ANNUAL DATA						
	RBS / TITLE		BUDGET ACTUAL		. VARIANCE								
		CO	DST	COST	001150		COOT			EXPTD	JULY	FORE	CAST
		SCHED	PERE	PERF	SCHED	SCHED %	COSI	e cosi	BAC	FUNDS	FYSF1	SV SV	YE CV
ALL FU	ND TYPES				•		-	·····				- "	
TW10	MANAGEMENT SYSTEMS	30.4	29.3	27.5	(1.1)	(3.6) %	1.8	6.1 %	37.5	35.8	36.0	(0.8)	0.5
<u>TW03</u>	OPER'NS & MAINT-EX/CE	73.3	70.5	75.8	(2.8)	(3.8) %	(5.3)	(7.5) %	89.7	96.1	96.2	(4.2)	4.1
	W-314 - LI	14.1	8.6	7.5	· (5.5)	(39.0) %	1.1	12.8 %	22.1	17.7	10.2	(2.2)	3.1
	W-030 - LI	3.0	3.4	3.1	0.4	13.3 %	0.3	8.8 %	3,0	3,4	3.2	0.4	0.2
	W-058 - LI	<u>2.3</u>	<u>2.3</u>	<u>2.5</u>	<u>0.0</u>	<u>0.0</u> %	<u>(0.2)</u>	<u>(8.7)</u> %	<u>2.3</u>	. <u>3.4</u>	<u>3.4</u>	<u>0.0</u>	<u>(1.1)</u>
	TOTAL OPS	92.7	84.8	88.9	(7.9)	(8.5) %	(4.1)	(4.8) %	117,1	120.6	113.0	(6.0)	6.3
<u>TW02</u>	SAFETY	22.5	22.0	19,5	(0,5)	(2.2) %	2.5	11.4 %	25.9	24.5	23.9	(0.7)	1.2
TW01	CHARACTERIZATION	39.5	39.5	32.8	0.0	0.0 % <sub>.</sub>	6.7	17.0 %	47,4	42.1	41.1	0.0	6.5
<u>TW04</u>	RETRIEVAL PROJ. EX/CE	35.5	32.2	34.7	(3.3)	(9.3) %	(2.5)	(7.8) %	43.2	43.5	43.4	(1.6)	(2.1)
	W-151 - LI	0.0	0.0	(0.3)	0.0	0.0 %	0.3	0.0 %	0.0	0.0	(0.2)	0.0	0.2
	W-211 - LI	<u>10.9</u>	<u>11.3</u>	<u>5.8</u>	· <u>0.4</u>	<u>3.7</u> %	<u>5,5</u>	<u>48.7</u> %	<u>15.2</u>	<u>15.1</u>	<u>8.9</u>	<u>0.0</u>	<u>6.2</u>
	TOTAL RETRIEVAL	46.4	43.5	40.2	(2.9)	(6.2) %	3.3	7.6 %	58.4	58,6	52.1	(1.6)	4.3
<u>TW05</u>	PROCESS WASTE SUPPORT	0.6	0.5	0.2	(0,1)	(16.7) %	0.3	60.0 %	0.9	0.6	0.6	(0.1)	0,1
<u>TW08</u>	PRIVAT'ZN INFRASTRUCTURE	4.8	4.9	3.4	0.1	2.1 %	1.5	30.6 %	6.1	5.4	j 5.4	(0.2)	0.6
<u>TW09</u>	STORAGE & DISPOSAL	8.8	8.5	7.4	(0.3)	(3.4) %	1.1	12.9 %	10.9	10.2	10.1	(0.1)	0.2
	HANFORD TANK INITIATIVE	4.2	3.7	3.2	(0.5)	(11.9) %	0.5	13.5 %	6.4 *	6.5	6.3	(0.3)	(0.1)
	PROGRAM RESERVE	<u>0.0</u>	0.0	0.0	<u>0.0</u>	<u>0.0</u> %	<u>0.0</u>	. <u>0.0</u> %	<u>0.0</u>	0.2	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>
	TOTAL TWRS	<u>249,9</u>	<u>236.7</u>	223.1	(13.2)	(5.3) %	<u>13.6</u>	<u>5.7</u> %	<u>310,6</u>	<u>304,5</u>	<u>288.5</u>	<u>(9,8)</u>	<u>19,6</u>

\*\* Expected funds are defined as the total funding guidance expected at fiscal year end (includes anticipated approval of

change requests, carryover, reprogramming actions, and reserve hold backs)

<sup>1</sup> Expected Funds and FYSF include all pending BCRs.

09/01/98

		Not		
Measurement Criteria	Met	Met	Supporting Facts	Documented Evidence
Quality of schedules (continued)	X		mission end-states and technical requirements and decomposes them into logical work flows that are resource loaded and cost estimated. The TBR Package Preparation Process flow chart is illustrated in Figure 4.5-2. Schedules are tied to technical work, contain solid cost	Documented Evidence
			estimates, have no open ends, and are tied to the Hanford Site technical database (HSTD). Risk analysis has also been performed on the retrieval and saltwell pumping baselines to substantiate executability. Finally, TWRS has initiated the use of these schedules as the official reporting mechanism which provides high quality and confidence in accuracy and integrity. Overall scheduling is excellent.	

### Figure 4.5-2 TBR Package Preparation



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4.5-6

### PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

**4.6 Cost Performance Expectation:** Complete work scope within budget as defined in the MYWP. Develop realistic cost estimates for work activities (neither too high nor too low and with adequate detail).

Superior Excellent Good Marginal Unsatisfactory

<b>Overall Evaluation:</b>						
Contrac	tor:					
FDH:						
RL:						

Х

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Cost of completing work scope as compared to the MYWP estimated cost	x		Overall – TWRS is forecasting to complete \$308.1M of equivalent MYWP estimated scope for \$288.4M. Of the underrun, \$8.5M is attributable to aggressive indirect rate savings. If you add the \$8.5M to the \$288.4M you get a "normalized estimated" cost of \$296.9M or within ~3.5% of the budgeted estimate. The baseline was also reviewed by a third party to validate basis of estimating at the beginning of the fiscal year with no significant findings. TWRS has prepared a detailed executability probabilistic risk analysis for RTP and SWP, providing quantified requirements for an 80% executable plan. Overall estimates are superior.	Audited year-end cost and schedule variance analysis. See July forecast, attached.

4.6-1

	Mat	Not	17	
Measurement Criteria	wiet	iviet	Examples	Documented Evidence
Quality of new cost estimates.	X		The quality of new cost estimates is superior. Professional cost estimators prepared detail cost estimates by cost element by activity, utilizing interviews, historical records, engineering judgement, parametrics, etc. Third-party reviews have been conducted with positive results. TWRS has continued to find cost efficiencies (e.g., characterization) and process improvements, resulting in effective funds management initiatives to maximize cleanup progress while funding critical initiatives such as BNFL contract extension.	TBR process and FY 1999 estimates. PT&C reviews. Corp of Engineering reviews. FDH reviews (e.g., BOE).
	ł			

### PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.7 **Rework Required Expectation:** Perform work such that there is little or no rework required that is a result of things that are within the Contractor's control.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:			х		
FDH:					
RL:					

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Amount and seriousness of rework required	x		Between October 1, 1997 and August 3, 1998, 3,160 maintenance work activities were performed with only 2 requiring rework (1 out of every 1,580 work packages). Because the rework items were discovered during post-maintenance testing, the equipment was not operating in direct facility support and facility impacts were minimal. (The FY 97 rework rate was 1 out of every 621 work packages.) The DST system specification did not meet RL expectations and needed rework, thereby missing the original schedule.	Rework is tracked as post-work test failure and is one of the elements measured in the work package suspensions performance indicator developed and used by TWRS maintenance. Letter, H.L. Boston, LMHC, to A.M. Umek, FDH, Subcontract Number 80232764-9-K001; Defense Nuclear Facility Safety Board

		Not		
Measurement Criteria	Met	Met	Examples	<b>Documented Evidence</b>
				Recommendation 92-4,
Amount and seriousness of	Х			Commitments 5.2.1.a and 5.2.1.b,
rework required (continued)				Technical Basis for Project W-211,
				LMHC-9850-461 R2, dated
				February 2, 1998.
# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.8 Energy Efficiency and Pollution Prevention Performance Expectation: Identify and implement energy efficiency improvements (independent of the Johnson Controls contract effort). Identify and implement pollution prevention improvements.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:					
FDH:					
RL:					

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Number of energy efficiency improvements implemented	N/A		N/A for TWRS Project.	
Number of pollution prevention improvements funded from the pollution prevention account.	N/A		N/A for TWRS Project.	

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# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.9 **Project Management Performance Expectation:** Project managers understand, plan, manage and control their projects; provide timely, focused, project status reports and briefings; and support the DOE project managers in a cooperative manner.

<b>Overall</b> Evaluation:	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor: FDH	X				
RL:					,

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Project manager performance in conducting projects – Planning	х		RL looks to the prime Contractor to provide strategic approaches to planning, solve funding problems, control performance baselines, drive business processes, and migrate to new business systems.	
			Management Support Systems (MSP) manages and controls the project through quality budget planning, IPL development and integration, detailed status analysis, monthly briefings, funds control, instilling sound system engineering principles, and supporting all requests. As an example, MSP drives the integration of the HSTD into the FY 1999	MYWP guidance letters Monthly reports TBR process Baseline change control HSTD integration HANDI 2000 migration in October 1998 MRM project briefings PERF/HANDI reporting

4.9-1

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Project manager performance in conducting projects – Planning	x		WBS, providing traceability between technical and programmatic baselines.	
(continued)			Use of the technical baseline review (TBR) packages, developed under the Phase 1B privatization readiness-to-proceed activity, have been applied across TWRS to more effectively describe the scope, schedule, and resources required for performance of TWRS tasks.	HNF-2017, Tank Waste Remediation System Retrieval and Disposal Mission Phase 1 Financial Analysis, Rev. 1," dated January 1998.
		  -  -  -	Provided re-validation of Project W-519 information to RL.	Letter, P.R. Angelier, LMHC/NHC, to A.M. Umek, FDH, "Subcontract Number 80232764-9-K001; Validation Books for Tank Waste Remediation System Construction Projects Requesting Fiscal Year 2000 Funding, LMHC-9852317, dated March 17, 1998.
Project manager performance in conducting projects – Management and Control	x		Effectively utilized funding efficiencies within the TWRS program to initiate emerging high- priority work. An excellent example is the tank 101-SY path forward.	Baseline change request log
			Significant cost efficiencies were obtained by completing actions that allowed standard hydrogen monitoring systems to be installed and accepted for beneficial use. These units will allow tank farms to greatly increase the database of flammable gas information available to support resolution of the flammable gas safety issue.	Letter, A.M. Umek, FDH, to C.L. Sohn, RL, Contract Number DE-AC06-96RL13200, Notification of Completion of Increased Performance Level of PA TWR 1.1.4, FDH-9854655, dated May 28, 1998.

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Project manager performance in conducting projects – Management and Control (continued)	x		TWRS provided the leadership for the development and implementation of the PHMC engineering metrics. These metrics provide monthly information on the number of engineering drawing categories and engineering change notices for all major subcontractors.	Letter, FDH to RL, Re: PEP 14.1
			Improvements were made to the temporary ECN (engineering change notice) status. This has resulted in a significant reduction of temporary ECNs.	<ol> <li>Weekly reports from Single- Shell Tanks (SST) Engineering, Double-Shell Tanks (DST) Engineering, and Characterization Engineering show a reduction of overdue temporary ECNs from 52 to less than 10.</li> <li>E-mail, from W.E. Bryan dated 8/3/98.</li> </ol>
· · · · · · · · · · · · · · · · · · ·			Work was initiated to incorporate ECNs into essential drawings. In addition, a goal was established to have all drawings with outstanding ECNs updated by 10/1/98.	Results of these efforts will be apparent in the FDH engineering drawing metrics in the August/September/October reports. Tri-Party Agreement change request M-44-97-03 to revise the strategy and refine the tank waste characterization process of collecting tank data/information was approved by Ecology on December 10, 1997 and EPA on
				December 18, 1997.

		Not	· · · ·	
Measurement Criteria	Met	Met	Examples	Documented Evidence
Project manager performance in conducting projects – Management and Control (continued)	x		Established a formal method to complete design reviews of all modifications to safety related (SC and SS) equipment. This is a significant improvement over past performance.	<ol> <li>647656/B.K. Everett, Pit Supplemental Covers, dated 4/14/98.</li> <li>ECN-645480/B.K. Everett, Pit Supplemental Covers dated 3/2/98.</li> <li>ECN-647657/B.K. Everett, Pit Supplemental Covers, dated 4/22/98.</li> <li>ECN-645479/B.K. Everett, COB Enclosure/NF2C1, dated 3/2/98.</li> <li>ECN-645484/B.K Everett, 241-AY-02D Oiler Air Gap, dated 7/7/98.</li> <li>ECN-649020 /M.L. Alexander, Tank Farm Ventilation Upgrade W-030/CR1132, dated 6/29/98.</li> </ol>
			Improvements to the Plant Review Committee (PRC) were made to optimize the technical review process on critical TWRS issues and/or concerns. These improvements allowed work to continue with close management involvement.	<ol> <li>HNF-IP-0842, Volume IV, <i>Engineering</i>, Section 5.1, "Plant Review Committee Charter Procedure."</li> <li>PRC meeting minutes.</li> <li>RL Letter #9850429 A, J.K. McClusky to H.J. Hatch, Contract Number DE-AC06-96RL13200 – Recommendation for Declaring an Unreviewed Safety Question (USQ) Regarding Transfer Structure Size Assumptions,</li> </ol>

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Project manager performance in conducting projects – Management and Control (continued)	x		Facilitated a change in strategy for the Organic Safety Program that allowed for early closure of the organic complexant USQ and safety issue.	<ul> <li>dated January 16, 1998.</li> <li>(1) Completed sampling, analysis and reporting activities as requested by safety issues. Resolution by July 15, 1998, to support closure of the organic complexant USQ.</li> <li>(2) Letter, J.E. Meacham, DESH, to W.E. Ross, LMHC, Organic Safety Project: Completion of Characterization to Support Closure of the Organic Complexant Unreviewed Safety Question, DESH-9855539, dated July 7, 1998.</li> </ul>
			An analysis framework was developed by a team of flammable gas experts to quantify risk and uncertainty of combustion accidents for Hanford Site tanks and the change in risk from applying different flammable gas control strategies. A refined safety analysis will be performed using the analysis framework for the Hanford Site tanks to update the existing TWRS Authorization Basis. A strategy was developed to close the criticality safety issue earlier than planned.	Report HNF-SD-WM-ES-410, Refined Safety Analysis Methodology for Flammable Gas Risk Assessment in Hanford Site Tanks. (1) Contractor self-assessment. (2) Corrective action plan. (3) Requirements traceability matrix for criticality.

# ·HNF-3314 REV 0 ·

Megsurement Criteria	Met	Not Met	Framples	Documented Evidence
Measurement Criteria	IVICI	Matt	Examples	Documented Evidence
Project manager performance in conducting projects – Management and Control (continued)	x		TW04 completed FY-98 within the "L" Chart thresholds for schedule and cost variances.	Year-end SV, CV variance charts.
Project manager performance in conducting projects – Technical Interface	x		Successfully developed a vadose zone program plan, which provides the basis of integrating the vadose zone program with SST retrieval, tank farm closure, interim storage and other site-wide efforts. Successfully supported the concerted effort between RL, Ecology, Oregon Department of Energy, and Indian Tribal Nations. Established comprehensive agreement-in- principle documents with Waste Management Hanford and DynCorp to define roles and responsibilities for privatization Phase 1B.	Letter, H.L. Boston, LMHC, to A.M. Umek, FDH, Subcontract Number 80232764-9-K001, Transmittal of Tank Waste Remediation System Vadose Zone Program Plan, DOE/RL-98-49, LMHC-9856254, dated July 27, 1998. Agreement-in-principle documents dated July 31, 1998 are in process of execution by WMH and DynCorp.
			These documents have become models within TWRS. Completed TWRS projects ICD associated with interfaces between W-519 and W-211, W-314, W-464, W-465, and W-520. Completed a memorandum of understanding between W-464 and the SNF program to facilitate project coordination. An artist's rendering of the W-464 Storage Facility is	Issued as HNF-2588, <i>ICD for TWRS</i> <i>Privatization Phase 1 Infrastructure</i> <i>Support Project W-519</i> , Rev. 0, dated April 23, 1998. Letter, H.L. Boston, LMHC, to A.M. Umek, FDH, <i>Subcontract</i> <i>Number 80232764-9-K001, W-464</i> <i>and W-379 Technical Interaction</i>
			shown in Figure 4.9-1.	LMHC 9855423, dated

# Figure 4.9-1 W-464 Storage Facility



4.9-7

	Mot	Not Mot	Examples	Documented Evidence
Measurement Criteria	Met	wiet	1274mpros	June 30, 1998.
Project manager performance in conducting projects – Technical Interface (continued)	X		All interface control document (ICD) reviews were conducted with trained and approved personnel (regarding proprietary/business sensitive information and organizational conflicts of interest). Key staff were made available to support this task while other critically important activities such as readiness- to-proceed and alternative case analyses were being conducted.	E-mail, Ken Gasper, LMHC, to Rudy Carreon, RL, PHMC Informal Review of BNFL ICDs, dated June 3, 1998, dated June 19, 1998.
		7	Timely use of characterization data on tanks AX-101 and SX-104 allowed for the movement of the tanks to the appropriate flammable gas facility groups and provided a basis for evaluation of data against the Authorization Basis.	Weekly report for week ending 8/9/98. Refers to a presentation, "Facility Groupings Associated with Flammable Gas," prepared and presented to DNFSB.
			Extensive efforts were completed to support early closure of DNFSB 93-5 and DNFSB 92-4. A path forward was established to effectively close the respective recommendations.	<ol> <li>DNFSB board meetings.</li> <li>Extensive communications with the DNFSB board staff (weekly telephone conversations, trips to Washington D.C.).</li> <li>Support for public meetings.</li> </ol>
			Extensive work was performed in support of the resolution of the high-heat safety issue for waste tank 241-C-106. A report was developed that describes the thermal hydraulic computer models, the computer model benchmarking,	Technical report HNF-2152, Thermal Hydraulic Computer Models.

	[	Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Project manager performance in conducting projects – Technical Interface (continued)	x		and methodology to be used in performing the analysis necessary for resolution of the safety issue. Personnel in both the LHMC and Duke Engineering criticality safety programs were brought together organizationally and physically to provide better coordination of activities.	Internal Assessment Report, Observation #6.3.a.
			Effectively worked with National Laboratories (PNNL, Los Alamos National Laboratory, and Sandia National Laboratories) on technical issues associated with the closure of the safety issues for organic complexants, organic solvents, and flammable gas. Technical reports were prepared. In addition, several of these reports will provide part of the technical bases for the development of operational controls for the tank farms.	<ol> <li>Monthly reports, J.W. Brothers         <ul> <li>(PNNL) to R.J. Cash (DESH), <i>PNNL Tank Waste Safety</i> <i>Program Monthly Progress</i> <i>Reports.</i></li> <li>(2) LANL technical report, <i>Combustion within Porous</i> <i>Waste</i>, dated February 23, 1998.</li> <li>(3) LANL technical report, <i>Waste</i> <i>Compatibility Criteria for</i> <i>Preventing Flammable Gas</i> <i>Hazards at the Hanford Site</i>, dated August 1998.</li> <li>(4) Organic solvent topical report closure package.</li> </ul> </li> </ol>
				Working sessions continue with the Ecology/RL/Contractor partnering team for the development of the FY 1999 Waste Information Requirements Document (WIRD) to meet Tri-Party Agreement

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Project manager performance in conducting projects – Technical Interface (continued)	x			commitments. Establishment of an effective "change control/ notification procedure" was accomplished."
				Support input for Tri-Party Agreement commitments for Interagency Management Integration System meetings.
	1			Provide support to Chemical Reactions Sub-Tank Advisory Panel as requested.
				Provide Tier III review of SAD-035 revision.
			· · ·	Provide facilitators for partnering team meetings.
			Conduct operations, laboratory, and technical interfaces.	Maintain field sampling schedule, sample analyses schedule, and perform technical activities, including the preparation and issuance of DNFSB 93-5 quarterly status reports; coordinate and participate in DNFSB presentations, support unit manager's meetings and site management systems reports; provide technical support to RL/FDH.

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Quality of project reporting	X			Monthly review meetings are viewed as an efficient and effective means of communication in conveying project status.
			Well-documented quarterly reports were issued that facilitated equipment improvements by equipment engineering. These reports documented performance metrics, equipment changes, planned activities, and open issues.	<ol> <li>(1) HNF-2060, Characterization Engineering Status Report October 1997 – December 1997, dated February 2, 1998.</li> <li>(2) HNF-2694, Characterization Engineering Status Report January 1998 - March 1998, dated May 8, 1998</li> </ol>
			All construction projects prepare monthly reports addressing accomplishments, issues, and cost and schedule performance. These reports are provided to RL two days in advance of the scheduled management review meeting and are the basis of the discussion at the meetings. The reports are routinely completed on time and provide accurate information regarding project status.	Management review reports
Cooperation of the project manager in supporting the DOE project manager	x		Project managers are very cooperative with their customers and take a proactive approach to project management and control.	Monthly project reports to FDH.
				Weekly interface meetings are held to discuss overall status of project work and any upcoming issues or

		Not		
Measurement Criteria	Met	Met	Examples	<b>Documented Evidence</b>
Cooperation of the project manager in supporting the DOE project manager (continued)	х			concerns. Weekly DNFSB conference calls are supported.
			Support communication activities	Weekly DNFSB teleconference calls
			Good support was provided to DOE in supporting the privatization contractor's ICDs.	E-mail, Ken Gasper, LMHC, to Rudy Carreon, RL, <i>PHMC Informal</i> <i>Review of BNFL ICDs, dated June</i> <i>3, 1998</i> , dated June 19, 1998.
			Participation in an expedited response to RL on a General Accounting Office (GAO) inquiry on the readiness of disposal to support privatization.	Met with RL on July 16, 1998 and July 20, 1998 to develop a prompt coordinated response. No formal documentation.
Timeliness of the project manager in supporting the DOE project manager	x		The timeliness of support provided to the DOE project manager is critical to success of TWRS projects and to the overall mission of the site. TWRS project managers work closely to support their DOE counterparts to ensure that accurate and timely status is provided on an ongoing basis and that information requests and problem resolutions are dealt with promptly.	Monthly project reports, briefing meetings, and daily communications with customer project managers.
			Completion and readiness of Project W-058, "Cross-Site Transfer System." John Wagoner, manager Richland Operations, is shown in Figure 4.9-2, speaking at the W-058 completion ceremony. Figure 4.9-3 illustrates the W-058 Cross-Site Transfer System piping.	Project W-058, TPA milestone M-43-07 was completed two days early on May 29, 1998.





Figure 4.9-3 W-058 Cross-Site Transfer System Piping



	1	Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Timeliness of the project manager in supporting the DOE project manager (continued)	X		Two alternate case analyses were conducted with a quick turn-around time in response to RL project managers' need for information in performing and conducting privatization contract negotiations. Quality products were delivered in a timely fashion with the RL project manager kept abreast of the products as they evolved. The RL project managers' comments, concerns, and general input were addressed as the products were developed.	Letter, A.M. Umek, FDH, to W.J. Taylor, RL, Contract Number DE-AC06-96RL13200: Evaluation of Tank Waste Disposal Alternative Within Privatization, FDH-985-02058A R1, dated March 27, 1998. Letter, A.M. Umek. FDH, to W.J. Taylor, RL, Contract Number DE- AC06-96RL13200: Evaluation of Tank Waste Disposal Alternative Within Privatization, FDH-9854671 R1, dated June 15, 1998.
			The SST mission analysis report was successfully completed and transmitted to FDH on August 5, 1998. The report was developed in response to an RL request for an alternative SST waste retrieval logic and scoping analysis (mission analysis) driven by program needs rather than by Tri-Party Agreement milestones.	Letter, H. L. Boston, LMHC, to A.M. Umek, FDH, Subcontract Number 80232764-9-K001, U.S. Department of Energy, Richland Operations Office Guidance for the Tank Waste Remediation System Single Shell Tank Retrieval Logic and Scoping Analysis, LMHC-9761599A R3, dated August 5, 1998.
			The DST system specification development effort encountered some miscommunication and the early product did not meet RL expectations.	Letter, H.L. Boston, LMHC, to A.M. Umek, FDH, Subcontract Number 80232764-9-K001; Defense Nuclear Facility Safety Board

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Timeliness of the project manager in supporting the DOE project manager (continued)	X		BNFL treatability study waste liquids were received from the Savannah River Technology Center in a timely fashion, which prevented a potential out-of-compliance situation at that center.	Recommendation 92-4, Commitments 5.2.1.a and 5.2.1.b, Technical Basis for Project W-211, LMHC-9850-461 R2, dated February 2, 1998. Letter, M.N. Roske, RL, to H.J. Hatch, FDH, Contract No. DE- AC06-96RL13200 – Receipt of Treatability Residues and Waste Returns From BNFL Inc., 98-WDD-044, dated March 27, 1998.

# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.10 Overall Performance Expectation: TWRS performance will be perceived by others as being good and getting better.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor: FDH: RL:	x			-	

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Perception of outside groups including:				
Congress	x		Congress supported the authorization-to- proceed with privatization demonstrating its confidence that the TWRS contractor would support the effort.	Congressional response to DOE's report to Congress. DOE signed contract with BNFL to immobilize tank waste in August 1998.
DOE-HQ	x		The DOE-HQ report to congress supported TWRS readiness-to-proceed with privatization.	Report To Congress: Treatment and Immobilization of Hanford Radioactive Tank Waste, July 1998.

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
DOE-HQ (continued)	X		February 1998 presentation to EM-1 on RTP.	HQ forwards TWRS-P to Congress.
			Project W-519 revalidation	According to RL, validation correspondence from DOE-HQ is expected by the end of August 1998.
RL senior staff X			The RL manager of the TWRS Waste Disposal Division has said that the PHMC team has made remarkable progress in its planning efforts, that the effort expended in developing the detail logic and the corresponding schedule is particularly commendable, and that the financial analysis, the Program Management Plan, Mission Analysis Report, and the baseline products demonstrate a rigorous systems-based approach to planning.	Letter, W.J. Taylor, RL, to H.J. Hatch, FDH, Contract Number DE-AC06-96RL13200: Evaluation of Tank Waste Remediation System (TWRS) Readiness-To-Proceed With Privatization Phase 1B, 98-WDD-032, dated March 16, 1998.
			Project W-211 revalidation.	According to RL, validation correspondence from DOE-HQ is expected by the end of August 1998.
			The low-activity tank waste performance assessment received favorable responses from stakeholders, Washington State Department of Ecology, and RL.	DOE/RL-97-69, Hanford Immobilized Low-Activity Tank Waste Performance Assessment, dated March 1998.
			Workplace ethics training (computer-based) Has been completed by employees in the areas of time charging practices, sexual harassment, and drug-free work place.	Signed training rosters and employee training records.

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
RL senior staff (continued)	X		Hanford Data Integrator 2000 is being proactively implemented as an improved business tool.	<ol> <li>Financial data, purchasing, and human resources systems replaced by commercial off-the- shelf software Peoplesoft/INDUS based on systems October 1, 1998.</li> <li>Pentiums purchased to run platform.</li> <li>Systems requirement specifications documented.</li> <li>Power users trained by October.</li> <li>Procedure impacts analyzed.</li> <li>Source documents coded.</li> <li>Smooth fiscal year startup accomplished.</li> </ol>
			Management Systems Project (MSP) has made significant progress in instilling a system engineering approach to planning (TBR process), disciplined configuration management plans, quality estimating, solid IPL development, financial risk analysis to qualify executability of plans, and drove implementation of HANDI 2000 Business Systems and Y2K critical system conversion. Also developed defensible work management business case. The DNFSB is also looking to close 92-4 safety management findings.	TBR 99 planning. Traceability of baseline changes. IPL units of analysis. RTP risk analysis. Saltwell pumping risk analysis.

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Washington Department of Ecology	x		Continued to support a successful partnering team with the Washington State Department of Ecology and with RL. Successfully completed a state compliance inspection on W-058; completed an operational readiness review with no deficiencies. The Washington State Department of Ecology applauded DOE and its contractors for the development of the TWRS program logic and the disposal approach critical path. See Figure 4.10-1. Ecology viewed this logic as a tremendous tool, and the critical path can see in great detail what actions must occur to support feed delivery and treatment plan, construction, and operation.	Partnering team meeting minutes. Letter, Washington State Department of Ecology, to John Wagoner, RL, no subject, dated November 19, 1997.
			Significant efforts were completed to assess the chemicals within TWRS facilities following the Plutonium Finishing Plant chemical occurrence. All concerns were eliminated.	<ol> <li>Presentation / T. Laney "244-AR Vault," dated January 29, 1998.</li> <li>Presentation / T. Laney "204-AR Vault," dated March 17, 1998.</li> <li>Presentation / T. Laney "Closure of Stack 296-A-12 at 244-AR."</li> <li>Presentation / G.R. Tardiff "241-AX Ion Exchange Column Briefing," dated December 11, 1997.</li> </ol>

#### Figure 4.10-1 Letter, WDOE to John Wagoner, RL, no subject, dated November 19, 1997

Pesulis Q STATE OF WARMANGTON DEPARTMENT OF ECOLOGY PO. Box 17440 - Oficepia, Washington 2850+7600 Oldy 187-6909 - 1000 Only Othering Separately 1867-6900 "Recently, USDOE and the contractors have decided to pursue the "Disposal Approach" for Normality 10, 100 TWRS. Ecology is supportive of this change in John Warson agents of Parm O Box SSO AT. direction. Perhaps for the first time, there is a WA 99151 single unifying mission for the tank waste program Re. Department of Energy's Ability to Declars Readiness to Proceed for Privatization Now with the development of the TWRS program The results of Tri - Party Agreement (TPA) reposinitions and the Tunic Waste Remediation System (TWNS) Environmental impart Statement showed that the only acceptable solution for the lawk waste is to reviewe and treat the high level radioactive mixed waste in all of Hardord 177 logic and the "Disposal Approach" critical path, we while a lot reduce not true to a light next induction model while the lot relation of south hades. This solution would reache the next term potential for desired point relation extern right to the groundwate and Columbia River, and the right of doors or other entre failure. All of which could cause unacceptable length of contaminants to enter the can see in great detail what actions must occur in influenceurs failure. All of which could cause trautorepath invest of constraints to even the size and the areas surrounding Hardord. The age and the design life of the tasks show the accessive to more wante from the older and failing single shell tasks to the device shell tasks and adjunctively to investigation tractment plants. The treatment plants are the extended heyricores to order to support the feed delivery and treatment. plantconstruction/operation. Conversely, with this Receipt, BEDDE, to do concerno i se dedició to porse de Taipana de Aprelati. Ter Marca La del Carlo de Concerno i se dedició de la porse de Taipana de Aprelati. En el taipa se del concerno de la concerno segan se de concerno de Taipana d'Aprenda forma forma de la device por el de TATAS regiona segan se de concerno segan de la device para de la concerno de la concerno neur acone la concerno segan de la dedicarja sud estamor plana concerno/segan de la concerno comenta, se da la concerno concerno de la device device de la device device de la device device de la device de la device device de la device device de la device device de la device de la device de la device device device de la device device de la device device de la device de la device de la device de la device device de la device device de la device de la device device de la device device de la device device de la device device device de la device d tool we can delineate the impacts of certain actions or lack of actions (such as as budget Conversion, with this lood we can deduce to be inspect as Contan actions of MAX of MODE (II) is shorter reduction. This program helps in a remember on tool of UDDD2 and the conversion should be applicated for as development. This logic tool has confined when addee the member when and as what consist in order to determine "Readowares to Proved for Privillations". From VC analysis is approach for any abstantial decreases to be "WES beight would subord". reductions) This program logic is a themendous tool and USDOE and the Transver, Sens in the Hardsel air on Dollery's number one have. On top plothy TA-micauous in the contrologie Da Boology's number one have. On top plothy TA-micauous in the control of Da Boology. UDDOE Hardser have been been been transferred for the sense of the Sense (LUDDOE Hardser have been been been complexed too the Tacking Sense (LUDDOE Caulty du'it Tackassis in Proceed's deformation is complexed too the Tacking Sense (LUDDOE). Caulty du'it Tackassis in Proced's deformation and the sense of the sense (LUDDOE) and the sense of the sense of the sense parameter du to de Tacking Sense (LUDDOE) and the sense of the sense of the sense top the sense of the sen contractors should be applauded for its development. This look tool has outlined. Gives the connection of "Residuess to Proceed" with July contract issuance there needs to be significant support from USDOE's Kithland perior size management and USDOE's Hendquarter management for Handred's protonest plant acquisition. It is not just a TWRS issue; it is a top what actions musicocour when and al what cost in lover Ranford site itsue ordento declare. Readiness to Proceed for Privatization: From this analysis it is apparent that any substantial decrease in the TWRS budget. would seniously reopendize the contractor and USDOE's ability to declare. Readiness to 

· · · · · · · · · · · · · · · · · · ·		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
Washington Department of X Ecology (continued)			The ILAW and IHLW project management plans were favorably received by the Washington State Department of Ecology.	HNF-1751, TWRS Retrieval and Disposal Mission, Immobilized High-Level Waste Storage Plan, Rev. 0, dated December 1997.
				HNF-1517, TWRS Retrieval and Disposal Mission Immobilized Low- Activity Waste Disposal Plan, Rev. 0, dated December 1997.
			Participation in core team logic presentations.	Washington State Department of Ecology letter on logic and proceeding with retrieval path.
Hanford Advisory Board	x		Support was provided for presentations to the Hanford Advisory Board, <i>Time</i> Magazine, and DNFSB to enhance the understanding of TWRS.	Hanford Advisory Board meetings are supported on an "as needed" basis.
			Presented two-day briefing in March 1998 to the Hanford Advisory Board on TWRS operations and RTP, which was well received. Similar presentation given to Oregon Waste Board in April 1998.	Hanford Advisory Board unanimously recommended to DOE and Washington State Department of Ecology to proceed with TWRS- P based on Contractor performance board letter on SE/Logic.
DNFSB and stakeholders	x		The DNFSB recognized the value of the TWRS program logic and viewed this logic as fundamental to the sound systems engineering	Letter, J.T. Conway, DNFSB, to F.F. Pena, DOE-HQ, no subject, dated November 12, 1997.

Maasuramant Critaria	Mot	Not Met	Fyamples	Documented Evidence
DNFSB and stakeholders (continued)	X	Met	management of the project. See Figure 4.10-2. DNFSB provided favorable comments to W-465 as an example of the maturing of systems engineering in TWRS.	Letter, J. D. Wagoner, RL, to J.T. Conway, DNFSB, DNFSB Recommendation 92-4 Implementation Plan, Revision 2N, Completion of Commitment 5.2.2(c), Evaluate 1997 Systems Engineering Processes Existing on the TWRS ILAW Interim Storage Project (Project W-465), 98-WDD-045, dated April 27, 1998.
	-		DNFSB staff reviewed Project W-320, "Tank 241-C-106 Sluicing," in February 1998 and July 1998 with no adverse findings. Full board briefing in November 1997 on SE and 93-5—well received.	DNFSB internal meeting notes and weekly reports. No formal documentation. SE/Logic presentation.

Figure 4.10-2 Letter, J. T. Conway, DNFSB, to F. F. Pena, DOE-HQ, no subject, dated November 12, 1997

Results	"The Board especially recognizes the value of the TWRS Program Logic	as described in the plan and as briefed to the Board by representatives of the Department of	Energy-Richland Field Office. The Board views this logic as fundamental to the sound systems engineering management	ol me project
	An Chevan Chever An Chevan Chever An Annual Annual Annual Annual Annual Annual Annual Annu	Widz.gom. E.C. 2015-1000 Dare Storenty Post. The Parenty Post. The Parenty Post. The Parenty Post of The Parent Scholl School Synchronization of the Parenty Post of Management Spring (1992) and School Scho	<ul> <li>constrained to the constraint of the constraint of the constraints are not be constraint of the constraints are not be constrained to constrain a straint of the constraint of the</li></ul>	

# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

#### 4.11 Significant Evaluation Items

4.11.1 Expectation: Issue a DOE reviewed and approved report on flammable gas issues in double-contained receiver tanks by June 23, 1998. This report is being prepared for the contractor by PNNL.

This report shall complete a technical basis document for the flammable gas issue related to DCRTs during saltwell pumping. It will include, for example, identification, understanding, validation, and quantification of gas carryover and release mechanisms for both dissolved and free gas; estimation of vapor-liquid equilibrium constants; identification, understanding, validation, and quantification of potential compatibility issues that could lead to gas generation; estimation of gas generation rates; simple dome space modeling to estimate resulting flammable gas concentrations; comparison to lower flammability limit estimates for mixtures of gases; and documentation sufficient to be a referenced document for safety issue resolution.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:	Х				
FDH:					
RL:					

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Expectation will be met when a final report, that has been reviewed	X		The reviewed and finished report was submitted on August 19, 1998.	Due date moved to August 23, 1998 by RL. Letter, M.N. Roske, RL, to R.F. Green, FDH, Contract Number DE-AC06-96RL13200 – Change in Performance Evaluation Plan

Measurement Criteria Commented on by DOE	Met X	Not Met	Examples Comments received 5/31/98.	Documented Evidence Milestone Due Date for Flammable Gas Issues in Double-Contained Receiver Tanks, 98-SCD-079, 9855413, dated June 22, 1998. Letter, C.L. Sohn, RL, to R.F. Green, FDH, Contract Number DE-AC06-96RL13200 – Transmittal
Comments resolved, submitted to DOE.	X			of the U.S. Department of Energy, Richland Operations Office (RL) Review Comment Records on Flammable Gas Issues in Double- Contained Receiver Tanks, 98-SCD- 056, 9854261A, dated May 13, 1998. Letter, A.M. Umek, FDH, to C.L. Sohn, RL, Contract Number DE-AC06-96RL13200 – Tank Waste
Time DOE will take to review the document and method of comment resolution shall be agreed to by DOE and the contractor				Remediation System Performance Expectation Plan, Significant Evaluation Item (MEGA 4.11), 'Issue a U.S. Department of Energy Reviewed and Approved Report on Flammable Gas Issues in Double- Contained Receiver Tanks by June 23, 1998', FDH 9856563A RL, dated August 19, 1998.

# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

4.11 Significant Evaluation Items

4.11.2 Expectation: By July 1, 1998, provide U.S. Department of Energy (Richland Operations)-Tank Waste Remediation System with an interim stabilization program restructuring recommendation.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:	х				
FDH:					
RL:					

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Enable completion of the remaining TPA Milestone M-41 scope of work				
within the target total provided or				
within an optimized budget and schedule profile that does	X		Single-Shell Tank Interim Stabilization Project Plan, Rev. 1, issued May 8, 1998, presents a set	Letter, D.I. Allen to A.M. Umek, LHMC-9854008, dated May 14,
not exceed the baseline total, commencing October 1, 1998.			of assumptions and a funding scenario mutually agreed to be the "most realistic and aggressive	1998.
			plan for completing the stabilization program."	Letter from FDH to RL.

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# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

#### 4.11 Significant Evaluation Items

#### 4.11.3 Expectation: By May 15, 1998, provide the proposed RL "Implementing Actions" list for RL approval.

The interim stabilization program restructuring recommendation shall be supported by "Implementing Actions" lists for RL, the Contractor, and the Contractor subs, and a summary "Recommendation Basis" report that captures the operational constraints evaluated (for example, impacts on double-shell tank waste volumes) and provides the basis for the three implementing actions lists.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:	Х				
FDH:					
RL:					

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
It is expected that the contractor will perform a documented analysis of the existing tank farms practices used to interim stabilize, and then isolate, single-shell tanks that are included within the scope of TPA Milestone M-41.	X		Single-Shell Tank Interim Stabilization Project Plan, Rev. 1, issued on May 8, 1998. Appendix B of Reference 2 of this project plan lists the enabling assumptions, and Attachment 2 of Reference 2 lists the critical risk management list. This document provides deliverables to this measurement criteria.	Letter, D.I. Allen to A.M. Umek, LMHC-9854008, dated May 14, 1998. Letter from FDH to RL

		Not		
Measurement Criteria	Met	Met	Examples	Documented Evidence
The analysis shall be the basis of			These target conditions were superceded and	
an interim stabilization program			have their bases in Case 4.	
restructuring recommendation				
that enables the scope, schedule,				
and cost targets (which follow)				
to be achieved.				• •
A restructuring recommendation			-	
that does not meet the schedule				
and/or cost targets but does				
identify a restructured program				
and post profile, which does not				
exceed the baseline is a less				
desirable (but accentable)			·	
alternative deliverable.				
· ·				
The estimated October 1,1998,				
baseline data points (extracted				
from the draft path forward plan				
for TPA Milestone M-41-00,	1	1		
dated September 19, 1997) are				
as follow:				
Scope26 SSTs are not yet				
interim stabilized Initial				
startun of saltwell pumping of		1		
24 of the 26 must be				
accomplished. Isolation				
(intrusion prevention) also				
must be completed on a total				
of 40 tanks.				·

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Maaguramant Critaria	Mot	• Not Met	Framples	Documented Evidence
Measurement Criteria	INTEL	Met	Examples	Documented Evidence
Schedule—Complete all of the above scope (and the FY 98 scope) by				
September 30, 2003.				
Costs— FY-99 = 10,692 K FY-00 = 10,000 K FY-01 = 10,000 K				
FY-02 = 10,000 K				
FY-03 = 5,000  K				
(10-1-98 Baseline) = 45,692 K - 4,692 K (reengineering efficiencies) Baseline total = 41,000 K				
Restructuring recommendation target data (assuming implementation on October 1998) are as follow:				
Scope—Identical to baseline scope				
Schedule—Identical to baseline schedule				·
Costs—Not to exceed the per year budgets in the baseline and				

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Initial startup = 700 K (average) x 24 tanks = 16,800 K			· · ·	
Operate to completion = 200 K (average) x 26 tanks = 5,200 K	-			
Complete isolation = 50 K (average) x 40 tanks = 2,000 K			•	
All other costs = 250 K (average) x 40 tanks = 10,000 K				
Subtotal = 34,000 K.				
Total additional capital equipment not related to construction = 1,000 K				
(10-1-98 target total) = 35,000 K				

# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

#### 4.11 Significant Evaluation Items

4.11.4 Expectation: By August 30, 1998, prepare and issue an annual operational waste volume projection report.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:	х				
FDH:					
RL:					

		Not		
Measurement Criteria	Met	Met	Supporting Facts	Documented Evidence
This report must be formally submitted by FDH and received by the appropriate RL TWRS project manager by August 30, 1998.	х		Report number HNF-IP-0842, Rev. 24, has been completed.	Report number HNF-IP-0842, Rev. 24, issued in August 1998.
Prior to formal submittal of the report, all contractor reviews shall have occurred and comments shall have been dispositioned.	Х		Report was reviewed by all appropriate contractor personnel and all comments were dispositioned by July 31, 1998.	

Measurement Criteria	Met	Not Met	Supporting Facts	Documented Evidence
Format and scope of the report shall be similar to past OWVP reports and shall include a summary recommendation regarding the construction of any new double-shell storage tanks and any appropriate measures to take in the efficient management of double-shell tank waste volumes.	Х		Format is the same as previous reports.	Report number HNF-IP-0842, Rev. 24, issued in August 1998.
In addition, a special case shall be provided in the report that will identify the maximum amount of single-shell tank saltwell pumping activity that can be conducted to ensure that new tank capacity will not be needed before FY 2002.	х		Revision 24 of this report includes the base case for the single-shell tank saltwell pumping schedule.	Report number HNF-IP-0842, Rev. 24, issued in August 1998.
# PHMC - Tank Waste Remediation System Performance Expectation Plan Fiscal Year 1998 Self-Evaluation

## 4.11 Significant Evaluation Items

4.11.5 Expectation: By February 17, 1998, award tank C-106 heel removal contract.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:	Х				
FDH:					
RL:					

		Not		
Measurement Criteria	Met	Met	Supporting Facts	Documented Evidence
Successfully complete all activities necessary for developing and issuing the request-for-proposal package.	х		RFP issued on the Internet on August 6, 1997: Solicitation No. WA31512.	http://www.hanford.gov/tanks/ hti/business/c106rfp/updates.htm
Receive contractor bids	x		Contractor bids received on October 8, 1997.	Copies of the bids are not publicly available.
Review and rank bids according to established, technically objective, metric criteria	х		Selection evaluation board (SEB) reviewed and ranked the bids in accordance with the established procurement procedure.	Selection evaluation board information is not publicly available.

Measurement Criteria	Met	Not Met	Supporting Facts	Documented Evidence
Award the contract to remove tank 241-C-106 residue wastes that are expected to remain after sluicing	X	•	Two contracts were awarded: Foster Wheeler Environmental Inc. Los Alamos Technical Associates	Contract No. MSG-SBD-A42135 Contract No. MSG-SBD-A42163
Contractor shall provide RL with a copy of official documentation stating, at a minimum, the award date and the name of the contractor receiving the award no later than close of business Thursday, February 19, 1998.	х		PHMC notified RL that the contracts were awarded on February 13, 1998.	Letter, A.M. Umek, FDH, to W.J. Taylor, RL, Contract Number DE-AC06-96RL13200; Tank Waste Remediation System Performance Expectation Plan Section 4.11, Significant Objective Evaluation Item (MEGA411**), 'By February 17, 1998 Award Tank C-106 Heel Removal Contract,' Hanford Tanks Initiative, Milestone Control Number T04-98-513, FDH-9850892, dated February 18, 1998.
Special note: If award exceeds \$10M, current contract precludes FDH award of contract; in this case, FDH shall recommend to RL awardee by February 17, 1998.	N/A		Award did not exceed \$10M.	· · · · ·

# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

## 4.11 Significant Evaluation Items

4.11.6 Expectation: By September 30, 1998, demonstrate 30-day single-shell tank emergency pumping preparation capability.

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor: FDH:	x				
RL:					

Measurement Criteria	Met	Not Met	Examples	Documented Evidence
Issue update to the Single-Shell Tank Emergency Pumping Guide by May 31, 1998	х		The updated saltwell pumping guide was released on May 20, 1998.	Letter, D.I. Allen to A.M. Umek, LMHC-9854430, dated May 28, 1998.
			_	Letter from FDH to RL.
Complete a readiness assessment confirming readiness for pumping.	x		Readiness assessment confirmed readiness to emergency pump.	Letter from LMHC to FDH. Letter from FDH to RL.

#### **TW03** Operations

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# PHMC - Tank Waste Remediation System Performance Expectation Plan Self-Evaluation - Fiscal Year 1998

#### 4.11 Significant Evaluation Items

4.11.7 Expectation: By August 30, 1998, complete installation and signal acquisition of Tank Monitoring and Control Systems on five tanks in AW Tank Farm (AW-102, AW-103, AW-104, AW-105, and AW-106).

<b>Overall Evaluation:</b>	Superior	Excellent	Good	Marginal	Unsatisfactory
Contractor:	Х				
RL:		1.11			

		Not		
Measurement Criteria	Met	Met	Supporting Facts	Documented Evidence
AW-102 TMACS installation and signal acquisition AW-103 TMACS installation and signal acquisition AW-104 TMACS installation and signal acquisition AW-105 TMACS installation and signal acquisition	X		Installed software on July 22, 1998, to receive the signal. The ATPs for the installations in the Measurement Criteria column will be completed in August 1998. The expectation will be met in September.	Signals are being received in TMACS control room. Letter, D.I. Allen, LMHC, to A.M. Umek, FDH.

Documented Evidence	
Supporting Facts	
Not Met	
Met	
Measurement Criteria	AW-106 TMACS installation and signal acquisition

September 1, 1998

4.11.7-2

DIŞTR	BUTIC	N SHEET			
To From	Page 1 of 1				
TWRS FDS Project Office TWRS (		Date 9/1/9	3		
Project Title/Work Order		FDT No. 62	25595		
Tank Wasto Romodiation System (HNE-331/	D			ECN No	
				Attach	
		Text			
Name	MSIN	With All	Text 0n1y	Appendi	EDT/ECN Only
		Attach.			
				Uniy	l
L. E. Hall	H7-07	х			
D. I. Allen	R2-50	Х			
P. R. Angelier	S7-82	Х			
H. L. Boston	R2-53	Х			
M. P. Delozier	R2-58	Х			
A. C. Etheridge	H7-07	Х			
E. E. Mayer	R2-50	X			
S. J. Montgomery	S7-81	Х			
M. A. Payne	R2-58	Х			•
P. E. Ray	S7-80	Х			
A. M. Umek	S7-40	Х			
R. F. Wood	H7-07	Х			
M. D. Ebben	H7-07	Х			
S. D. Brinkley	H7-07	Х			
L. R. Dunbar	H7-07	Х			
D. M. McDaniel	H7-06	Х			
D. A. Raap	S7-40	Х			
Central Files	B1-07	Х			