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### Student Evaluation of Faculty Physicians: Gender Differences in Teaching Evaluations

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#### **Abstract**

Purpose: To investigate whether there is a difference in medical student teaching evaluations for male and female clinical physician faculty.

Methods: The authors examined all teaching evaluations completed by clinical students at one North American medical school in the surgery, obstetrics and gynecology, pediatrics, and internal medicine clinical rotations from 2008 to 2012. The authors focused on how students rated physician faculty on their "overall quality of teaching" using a 5-point response scale (1=Poor to 5=Excellent). Linear mixed-effects models provided estimated mean differences in evaluation outcomes by faculty gender.

**Results:** There were 14,107 teaching evaluations of 965 physician faculty. Of these evaluations, 7688 (54%) were for male physician faculty and 6419 (46%) were for female physician faculty. Female physicians received significantly lower mean evaluation scores in all four rotations. The discrepancy was largest in the surgery rotation (males = 4.23, females = 4.01, p = 0.003). Pediatrics showed the next greatest difference (males = 4.44, females = 4.29, p = 0.009), followed by obstetrics and gynecology (males = 4.38, females = 4.26, p = 0.026), and internal medicine (males = 4.35, females = 4.27, p = 0.043).

Conclusions: Female physicians received lower teaching evaluations in all four core clinical rotations. This comprehensive examination adds to the medical literature by illuminating subtle differences in evaluations based on physician gender, and provides further evidence of disparities for women in academic medicine.

#### Introduction

MEDICAL STUDENT EVALUATIONS of teaching faculty are used to assess teaching quality, and medical schools frequently use teaching evaluations to guide decisions about reappointment, promotion, and pay increases. 1,2 These evaluations have been reported to be reliable<sup>3</sup> and have validity.<sup>4</sup> Many studies have sought to identify the attributes that learners associate with effective clinical teachers. Enthusiasm, active involvement of the learner, clinical competence, sensitivity to patients, and recognition of a student's limits have been reported as important qualities of effective teachers. 5-8 The past research has focused on largely modifiable characteristics leading to favorable teaching evaluations.

The potential relationship between the nonmodifiable characteristic of physician gender and medical student evaluations has not been comprehensively evaluated. The conceptual framework regarding the association between gender and teaching evaluations is complex; multiple variables, including the gender of the learner and the context of the learnerevaluator interaction, can contribute to disparate findings. 9,10 Students may also possess "gendered expectations" about the appropriate comportment for their teachers, with learners evaluating faculty differently based on the teacher's field of expertise. <sup>11-13</sup> It has been reported that small studies that only examine one discipline are more likely to find a gender bias. This is thought to be secondary to the methodological limitations of smaller studies. 14 For example, if a study only examined

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evaluations for a small number of faculty, then individual personal differences could have a larger contribution to differences in evaluation than gender. At this current time, the examinations of physician gender and learner evaluations have predominantly been limited to small studies. Female physician faculty received lower teaching evaluations from medical students in an ambulatory care setting<sup>15</sup>; likewise, psychiatry and gastroenterology female physician faculty received lower teaching evaluations from residents in their respective fields. 16,17 An analysis of medical student evaluations of obstetrics and gynecology residents revealed that male gender was one of the strongest predictors of being identified as an excellent teacher. <sup>18</sup> The purpose of our study was to investigate whether a difference exists in clinical medical students' evaluations of male and female physician faculty on four required clinical rotations. We analyzed ratings of overall teaching quality for significant differences based on the gender of both the physician faculty and the medical student evaluator. This comprehensive examination adds to the medical literature by illuminating possible subtle differences in evaluations based on physician gender.

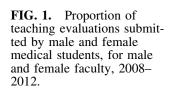
#### **Materials and Methods**

This retrospective study was performed at a single, large, public North American medical school. The third year of the 4-year curriculum consists entirely of seven required core clinical rotations (surgery, internal medicine, pediatrics, obstetrics and gynecology, neurology, family medicine, and psychiatry). While we theoretically could have examined evaluations in all of the seven clerkships during the study period, this would have involved an examination of a large number of specialties. We decided to focus on two surgical rotations (obstetrics and gynecology and surgery) and two nonsurgical rotations (internal medicine and pediatrics). During the rotations, medical students are integrated into the healthcare teams in both the inpatient and outpatient settings. Each rotation lasts 6–8 weeks, and the students complete a Clinical Teaching Assessment (Supplementary Data; Supplementary Data are available online at www.liebertpub.com/ jwh) of faculty that they have worked with at the completion of each of their clinical rotations. The evaluations are completed confidentially through a web-based system. The students rate faculty on multiple dimensions, including an item on "Overall quality of teaching," which utilizes a 5-point response scale (1 = Poor to 5 = Excellent). All evaluations completed by clinical medical students for the surgery, obstetrics and gynecology, pediatrics, and internal medicine rotations were examined from 2008 to 2012. The study was exempt from review by the medical school's Institutional Review Board.

Given the nature of the data, responses to the teaching evaluation items could not be treated as independent observations since individual faculty were evaluated by multiple students across the 5 years of the study. Furthermore, students also evaluated multiple instructors. To address the resulting issue of crossed random effects in our data, we fit and interpreted linear mixed-effects models using the *lmer* and language R functions available in R statistical software (R version 2.15.0, R Foundation for Statistical Computing). These models correct for the issue of nonindependence of observations, and provide estimated mean differences in evaluation outcomes by faculty gender. To examine possible gender-based evaluation differences by discipline, we ran four models—one each for surgery, obstetrics and gynecology, pediatrics, and internal medicine. We included student gender in our models to control for any effect it may have on the relationship between faculty gender and teaching evaluation outcomes. We used Markov chain Monte Carlo (MCMC) estimation to derive p-values for the parameters generated by our linear mixed-effects models. We interpreted outcomes with p-values below the conventional  $\alpha = 0.05$  level to be statistically significant.

#### Results

There were 14,107 teaching evaluations of 965 faculty members. Of these evaluations, 7688 (54%) were for male physician faculty and 6419 (46%) were for female physician faculty. 6932 (49%) of the evaluations were completed by male medical students and 7175 (51%) were completed by female medical students. Figure 1 demonstrates the proportion of total evaluations that were completed by male and female medical students, and the proportion of evaluations that were completed within the student's gender. Of the 965 faculty members, 527 (55%) were male and 438 (45%) were female. The number of male and female faculty who received evaluations in each of the four clinical rotations is demonstrated in Table 1. The internal medicine (62% male, 38% female) and surgery (69% male, 31% female) rotations had higher proportions of male faculty. The obstetrics and gynecology (44% male, 56% female) and pediatric (37% male, 63% female) rotations had higher proportions of female faculty.



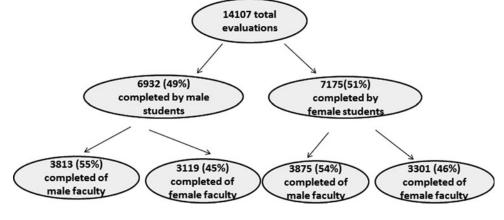


Table 1. Number of Teaching Evaluations of Physician Gender by Different Clinical Rotations, 2008–2012

Clinical rotation	Male physician faculty	Female physician faculty		
Surgery	87	39		
OBGYN	94	118		
Pediatrics	61	105		
Internal medicine	285	176		
Overall	527	438		

Female physicians received lower scores on the evaluation item "Overall quality of teaching" in all four clinical rotations, with the results demonstrated in Table 2. Linear mixed regression model results are further outlined in Table 2, along with Bayesian highest posterior density confidence intervals and MCMC-estimated p-values. The discrepancy was largest in the surgery rotation, with a mean score for male physicians of 4.23 and female physicians of 4.01 (p=0.003). Pediatrics showed the next greatest difference (males: 4.44, females: 4.29, p=0.009), followed by obstetrics and gynecology (males: 4.38, females: 4.26, p=0.026), and internal medicine (males: 4.35, females: 4.27, p=0.043). An analysis of faculty evaluations based on medical student gender revealed no differences.

#### **Discussion**

This is the first comprehensive study to examine differences in medical students' evaluations of clinical physician faculty by the same cohorts of students across multiple disciplines. We found that female faculty physicians received lower evaluations in four clinical rotations. The discrepancy was present in both surgical and nonsurgical clerkships and in both male- and female-predominant specialties. There was no difference in faculty evaluations based on medical student gender. Strength of our study was that we examined all Clinical Teaching Assessments completed by third-year medical students during this 5-year period on the four clerkships. Students voluntarily completed these evaluations for faculty that they have worked with. Since we do not capture the names of the individual faculty that each student works with, it is not possible to determine a response rate. The mean number of faculty evaluated per year, and the mean number of faculty evaluated per student, across the 5 years of study are available in Supplementary

Table 1. Our study found that there were gender disparities in faculty evaluations and should raise additional questions about future areas of inquiry.

Our findings differ from a large study of resident evaluations of faculty, which demonstrated no significant differences based on faculty gender. 19 That study also examined faculty across multiple disciplines and included a similar numbers of evaluations in the analysis. The inherent differences in context and time periods of interactions between faculty and medical students versus residents may have contributed to the dissimilar findings of our study. Medical students rotate on clinical rotations for a transient time period and often form the basis for their evaluation of faculty on limited interactions. In contrast, residents interact with faculty for longer periods of time, in multiple contexts. Residents therefore may be able to formulate their evaluations of faculty based on more substantive interactions. Preliminary data from a qualitative study of resident and medical students' perceptions of faculty teaching did reveal differences between the two levels of learners, with residents appearing to value efficiency more than the students in that study. <sup>20</sup> Future studies should further compare how medical students and residents perceive differences in effective clinical teaching.

There are likely multiple etiologies that contributed to the differences; a limitation of our study was that continuous variables such as faculty age and seniority were not included in our analysis. Medical schools are now balanced in the ratio of male and female students, but senior faculty members are predominantly male<sup>21</sup> and the influence of seniority as a reflection of leadership may have contributed to these results. Future studies will need more in-depth measurements and analysis of multiple variables, including faculty age, gender, and seniority. It is important to also discuss and question the practical significance of these differences. While the overall evaluation discrepancy of 0.09 is small, and unlikely to be the sole contributor of a department's decision to promote an individual, teaching quality is becoming increasingly important in promotion decision-making.<sup>22</sup> Furthermore, the differences in clinical teaching evaluations may also contribute to differences in the selection of teaching awards and recognitions within departments. Future studies should examine whether there is a difference in the gender distribution of teaching awards by medical students for clinical physician faculty. Unconscious bias refers to social stereotypes about certain demographics or groups of people that individuals form outside of their own conscious awareness.<sup>23</sup> It is unclear

Table 2. Mean Evaluations for Male and Female Faculty in "Overall Quality of Teaching" 5-Point Response Scale (1=Poor to 5=Excellent) Linear Mixed Regression, University of Michigan Medical School, 2008–2012

	Female	Male	Mean	95% CI			Number
	faculty	faculty	difference	Lower bound <sup>a</sup>	Upper bound <sup>a</sup>	$p^{b}$	of evaluations
Overall	4.24	4.33	-0.09	-0.15	-0.05	< 0.001	14,107
Surgery	4.01	4.23	-0.22	-0.39	-0.07	0.003	3565
Obstetrics/Gynecology	4.26	4.38	-0.12	-0.24	-0.01	0.026	3144
Pediatrics	4.29	4.44	-0.15	-0.27	-0.04	0.009	3592
Internal medicine	4.27	4.35	-0.08	-0.17	-0.003	0.043	3854

<sup>&</sup>lt;sup>a</sup>Bayesian highest posterior density confidence intervals.

<sup>b</sup>Markov-chain Monte Carlo estimated *p*-value.

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whether the results of our study are due to unconscious biases of the medical students, and this question should be explored further with qualitative as well as quantitative analyses.

Our study raises many questions about the implications of our findings. For example, one major concern is that lower evaluation scores of female faculty may contribute to a promotion gap for women. Promotion rates are lower for female faculty compared to their male counterparts and they continue to be underrepresented in medical school leadership positions.<sup>24</sup> Stereotype threat is when individuals who are members of a group feel that they are at risk of confirming a negative stereotype about their social group. Our goal is not to exacerbate stereotype threat; which has been hypothesized as a potential contributor to this leadership underrepresentation.<sup>25</sup> Our hope is that these findings will raise awareness of gender discrepancies for faculty development, with the goal of increasing effective medical student teaching. The possibility of creating additional faculty development opportunities for teaching can be considered for female faculty. Similarly, medical students should be made aware that these differences in perceptions exist to improve their evaluation processes. There continues to be inadequate progress for women in academic medicine.<sup>26</sup> This comprehensive examination has illuminated subtle differences in evaluations based on physician gender and provides further evidence of disparities for women in academic medicine.

#### **Author Disclosure Statement**

No competing financial interests exist.

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