



Disaster Recovery Resources for Missouri Families

Below is a list of Missouri post-disaster resources. This list is part of *Recovery After Disaster: The Family Financial Toolkit*, created by University of Minnesota Extension and North Dakota State University Extension Service.

If you need Internet access, contact your local University of Missouri Extension center.

Farm Resources

University of Missouri College of Agriculture, Food and Natural Resources — extension program focuses on economic development, crop and livestock production and marketing, and increased income from forages, while balancing the consequences for Missouri's natural resources and environment:

- <http://cafnr.missouri.edu/extension/programs.php> or 573-882-8301

MU Extension Publications

Flooding and crop insurance options, based on planting dates:

- Page 86 (second page of PDF) of Integrated Pest and Crop Management newsletter, Vol. 21, No. 10: <http://ipm.missouri.edu/archive/ipcm/2011/v21n10.pdf>

Flood effects on grain crops:

- <http://extension.missouri.edu/agw1014>

Wet weather and nitrogen loss in Missouri, "Nitrogen Loss in 2008":

- <http://ipm.missouri.edu/ipcm/2009/1/Nitrogen-Loss-in-2008>

Home Resources

Missouri State Emergency Management Agency (SEMA) — state emergency operations center:

- <http://sema.dps.mo.gov> or 573-526-9100

ParentLink WarmLine — for parents and others who help children cope with disaster and tragedy:

- <http://education.missouri.edu/orgs/parentlink>
- 800-552-8522 (English), 888-460-0008 (Spanish)

University of Missouri Extension — contact information for your local MU Extension center, as well as additional publications:

- <http://extension.missouri.edu>
- 800-292-0969, or Extension Publications at 573-882-7216

Lutheran Family and Children's Services of Missouri — services for disaster survivors:

- <http://lfcsmo.org/disaster-services> or 866-326-LFCS (5327)

Missouri Department of Public Safety, Office of Homeland Security — information on assistance programs for disaster survivors and communities:

- <http://dps.mo.gov/dir/programs/ohs> or 573-522-3007

Volunteer Match — volunteering opportunities for disaster relief in Missouri:

- <http://volunteermatch.org/search/index.jsp?l=MO,USA&categories=42> or 415-241-6868

Missouri Emergency Crisis Hotlines and Helplines — helps to match up those providing mental health, abuse reporting and disability services with those who need them:

- <http://findcounseling.com/help/hotlines/missouri.html> or 708-434-2260

MU Extension Publication

Children need special attention (University of Missouri Extension):

- Page 11 of MP904, *Resources for Your Flooded Home*
<http://extension.missouri.edu/mp904>

Housing Resources

USDA Rural Development and Housing — home rehabilitation grants in Missouri:

- <http://rd.usda.gov/mo> or 573-876-0976

Missouri Housing Development Commission — home rehabilitation grants and assistance finding rental properties:

- <http://mhdc.com> or 800-246-7973

Renters of unlivable property — Missouri law requires your property owner to release you from your lease if your rental unit is unlivable. Notify the property owner in writing, and ask for the return of your deposit. If you are struggling to pay rent, contact the National Foundation for Credit Counseling to find a legitimate credit counselor:

- <http://nfcc.org> or 800-388-2227

Publications

Reentering your flooded home (Centers for Disease Control):

- <http://www.bt.cdc.gov/disasters/mold/reenter.asp>

Cleaning flood-damaged homes; A step-by-step guide to restoration (University of Missouri Extension):

- Pages 2-7 of MP904, *Resources for Your Flooded Home*:
<http://extension.missouri.edu/mp904>

Cleaning and repairing flood-damaged basements (North Dakota State University):

- Pages 13-14 of MP904, *Resources for Your Flooded Home*:
<http://extension.missouri.edu/mp904>

Disinfecting kitchen utensils and cookware (University of Missouri Extension):

- Page 3 of MP904, *Resources for Your Flooded Home*:
<http://extension.missouri.edu/mp904>

Salvaging water-damaged belongings (Louisiana State University AgCenter):

- Pages 15-17 of MP904, *Resources for Your Flooded Home*:
<http://extension.missouri.edu/mp904>

Reducing bacteria in clothing and textiles (Kansas State University Extension):

- Pages 20-23 of MP904, *Resources for Your Flooded Home*:
<http://extension.missouri.edu/mp904>

Care of flood-damaged upholstered furniture (University of Missouri Extension):

- Page 5 of MP904, *Resources for Your Flooded Home*:
<http://extension.missouri.edu/mp904>

Restoring flood-damaged walls (University of Missouri Extension):

- Page 4 of MP904, *Resources for Your Flooded Home*:
<http://extension.missouri.edu/mp904>

Checking and disinfecting flooded wells (University of Missouri Extension):

- <http://extension.missouri.edu/agw1013>

Food safety after a flood (University of Missouri Extension):

- Page 3 of MP904, *Resources for Your Flooded Home*:
<http://extension.missouri.edu/mp904>

Controlling snakes after a storm or flood (University of Missouri Extension):

- <http://extension.missouri.edu/agw1011>

Controlling rodents after a flood (University of Missouri Extension):

- <http://extension.missouri.edu/agw1012>

Benefits and Other Assistance

Missouri Family Support Division — branch of the Missouri Department of Social Services, with offices in all counties to administer services and benefits:

- <http://dss.mo.gov/fsd> or 573-751-3221

Free or reduced-fee school breakfasts and lunches — Apply any time to your local school district

Missouri Department of Social Services — helps people meet basic needs: health care, economic assistance, and services for children; also serves people with disabilities and older adults:

- <http://dss.mo.gov/toll.htm> or call director at 573-751-4815

MO HealthNet Division — information about medical assistance:

- <http://dss.mo.gov/mhd> or 573-751-3425 or contact your local Department of Social Services office

Community Action Agency — information about utility assistance programs:

- <http://communityaction.org/CAA%20Service%20Areas.aspx> or 573-634-2969

Missouri Governor's Council on Disabilities — referral assistance center for emergency ADA services for people with disabilities:

- <http://disability.mo.gov/gcd> or Voice/TTY: 800-877-8249

Missouri Department of Mental Health Crisis Counseling:

- <http://dmh.mo.gov/disaster> or Disaster Distress Helpline: 800-985-5990 or text TalkWithUs to 66746
- <http://dmh.mo.gov/mentalillness/suicide/prevention.html> or National Suicide Prevention Lifeline: 800-273-TALK (8255)

Consumer Education and Protection

Missouri Attorney General — resources on consumer protection, housing, health care, senior legal rights, cars, personal finance, identity theft and fraud:

- Consumer Protection Hotline: <http://ago.mo.gov> or Consumer Protection Hotline: 800-392-8222

Missouri Department of Insurance — severe weather resources:

- <http://insurance.mo.gov/consumers/weather> or Insurance Consumer Hotline: 800-726-7390

The Missouri Bar — free legal advice available for Missouri storm victims; publications for consumers about their legal rights:

- <http://mobar.org> or 800-829-4128

When Creditors Are Predators — information to help consumers avoid predatory lending:

- <http://extension.missouri.edu/cfe/wcap> or 573-882-5115

Military Service Member Resources

ParentLink Support for Military Families — helps people talk about deployment relocation, dangerous work, times of crisis and other general parenting topics:

- <http://education.missouri.edu/orgs/parentlink/military.php> or 800-552-8522 (English) or 888-460-0008 (Spanish)

Operation: Military Kids — a 4-H program that focuses on fostering local community connections for military families; builds on the strengths of state and local partners:

- <http://4h.missouri.edu/programs/military> or 573-882-7430

Resources for Seniors

Missouri Department of Health and Senior Services, Division of Senior and Disability Services — statewide information and referral:

- <http://health.mo.gov> or 573-751-6400

Adult Abuse and Neglect Hotline:

- 800-392-0210

Missouri Aging Information Network:

- <http://moaging.com>

Missouri Association of Area Agencies on Aging list:

- <http://health.mo.gov/seniors/pdf/AAARegion.pdf> or 573-751-6400

Additional Resources

Legal services:

- **Legal Services of Missouri** — information about organizations that provide legal services and legal aid: <http://lsmo.org/program> or 417-881-1397
- **The Missouri Bar** — free legal advice for Missouri storm victims: <http://mobar.org> or 800-829-4128

Animals:

- **Humane Society of Missouri** — loose and domesticated animal rescue and investigations: <http://hsmo.org> or 314-647-4400
- **Missouri Department of Agriculture, Division of Animal Health** — dead animal disposal: <http://mda.mo.gov/animals/health/deadanimal.php> or 573-751-5608 or animal.health@mda.gov

Environment:

- **Missouri Department of Natural Resources** — environmental emergency response: <https://dnr.mo.gov/disaster.htm>
 - 24-hour hotline for hazardous material spills or releases: 573-634-2436
 - Outreach and Assistance Center — advice on environmental concerns, water issues: 800-361-4827
- **Missouri Department of Conservation**: <http://mdc.mo.gov>

Taxes:

Disaster losses not covered by insurance or other benefits are usually tax-deductible.

- **Missouri Department of Revenue**: <http://dor.mo.gov> or 573-751-3505
- **Volunteer Income Tax Assistance (VITA)** — volunteers provide free tax assistance to low-income, disabled, homebound, and English-as-a-second-language taxpayers: <http://extension.missouri.edu/hes/taxed/vitasites.htm> or 800-906-9887

For more emergency management information:

- **MU Extension “Emergency management”**: <http://extension.missouri.edu/emergency>

All contact information was verified at the time of last revision of this publication (Feb. 10, 2015). However, this information is subject to change, so always confirm its accuracy on your own.

The information in this publication was originally compiled by Jeanette A. Tucker, PhD, Associate Professor, Family Economics, Louisiana State University Agricultural Center (April 2006).

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