

Utah Department of Health diabetes programs have cultural competency gaps for Hispanics.



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Background

- **Hispanics** are disproportionately affected by diabetes.
- The **Utah Department of Health** facilitates programs to prevent and manage diabetes.

Objectives

- 🔍 **Identify** cultural competency gaps in Utah Department of Health diabetes programs for the Hispanic population.
- 💡 **Highlight** evidence-based strategies to address key gaps.

Methods

- 1 **Critical examination** of website content and educational materials
- 2 **Interviews** with Utah Department of Health staff
- 3 **Application** of a cultural competency evaluation framework (figure 1)



Figure 1: Categories of cultural competency strategies



Implementing **cultural competency strategies** can help reduce health disparities.

Results



Linguistic

- Limitations in the availability of resources provided in Spanish



Sociocultural

- Lack of resources discussing diabetes within social context and cultural characteristics



Constituent-involving

- Failure to draw on experiences of the Hispanic community



Evidential

- Deficit in enhancing the perceived importance of diabetes within the Hispanic community



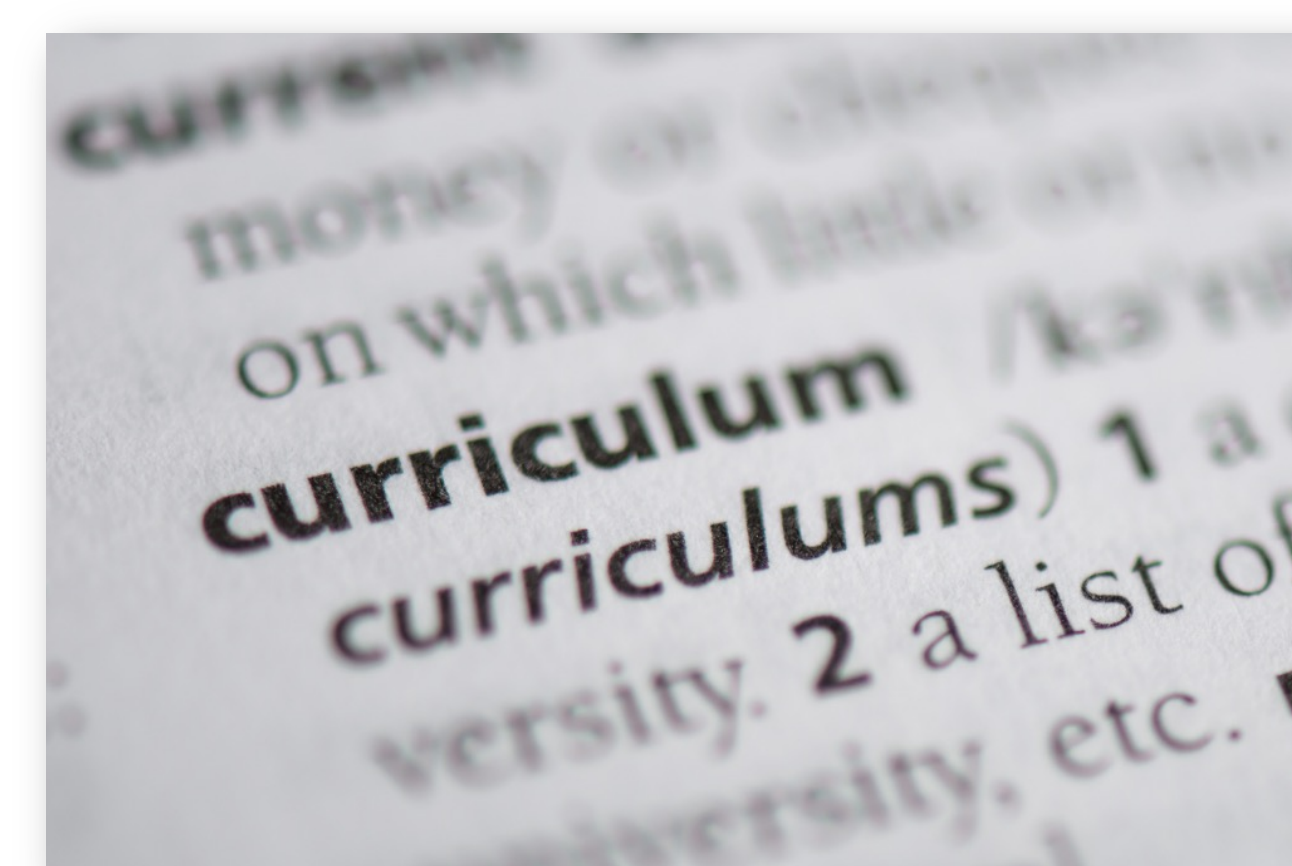
Peripheral

- Minimal use of packaging program resources in culturally appealing ways

Next Steps: Evidence-based Strategies



Language accessibility



Content adaptations



Culture resources and training



Community partnerships



Community health workers



Culture-specific impacts



Representation



Link to references