

University of Notre Dame Australia ResearchOnline@ND

Theses

2008

The influence of health inquiries on clinical governance systems: A case study of the Douglas Inquiry

Heather Gluyas University of Notre Dame Australia

Follow this and additional works at: http://researchonline.nd.edu.au/theses

Part of the <u>Nursing Commons</u>

COMMONWEALTH OF AUSTRALIA Copyright Regulations 1969

WARNING

The material in this communication may be subject to copyright under the Act. Any further copying or communication of this material by you may be the subject of copyright protection under the Act.

Do not remove this notice.

Publication Details

Gluyas, H. (2008). The influence of health inquiries on clinical governance systems: A case study of the Douglas Inquiry (Doctor of Nursing (ND)). University of Notre Dame Australia. $\frac{\text{http://researchonline.nd.edu.au/theses/30}}{\text{http://researchonline.nd.edu.au/theses/30}}$

This dissertation/thesis is brought to you by ResearchOnline@ND. It has been accepted for inclusion in Theses by an authorized administrator of ResearchOnline@ND. For more information, please contact researchonline@nd.edu.au.



KEMH Documents

Accreditation and performance management

Credentialling committee:

- TOR
- · Meeting schedules
- Process for credentialling
- How credentialling list is circulated
- Process for auditing compliance
- Process for reviewing on 3 yr basis
- Guidelines for introduction of a new procedure

Admitting privileges:

 Policies and procedures for granting, renewal & reappointment for Associate Consultants & Consultants

Policy or procedure describing requirements or process of supervision of newly appointed registrars

JDFs for Medical Directors of Clinical Care Units

Policy and procedure for appointment of midwives and nurses

Performance evaluation and management policy and procedure for:

- Consultants
- Registrars
- Residents
- Midwives and nurses

Communication with women and their families

Policy and/ or procedure for consent for treatment

Policy and/ or procedures for involving women in the clinical decision making related to her or her baby.

Policy and/ or procedure for written information to be provided to women

Policy and/ or procedure for accessing interpreter services (guidance for staff)

Policy and/ or procedure to be initiated when a women withholds consent for a treatment

Policy and/ or procedure in regards to information to parents when a baby dies

Policies and procedures for eliciting feedback from women in regards to their experience.

Policy and/ or procedure for management & support of women and their family where there is a poor outcome

Policies and/or procedures for involving women in the policy development and overall governance of the organisation

Policy/procedure/ process describing the requirements for how staff are trained and developed in terms of communication skills with women and their families

Any information use to support requirements for ACHS for Equip Standard 1.2 and 1.3.