# An FPTAS for parallel-machine scheduling under a grade of service provision to minimize makespan

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#### Abstract

We consider the m parallel-machine scheduling problem that process service requests from various customers who are entitled to different levels of grade of service (GoS). The objective is to minimize the makespan. We give a fully polynomial-time approximation scheme for the case where m is fixed.

Keywords. Machine scheduling; Eligibility; Grade of service; Makespan

### 1 Introduction

It is common practice in any service industry to provide differential services to customers based on their entitled privileges assigned according to their promised levels of grade of service (GoS). Jobs are allowed to be processed on a particular machine when the GoS level of the job is no less than the GoS level of the machine. In fact, the processing capability of the machines labelled with a high GoS level tends to be reserved for jobs with a high GoS level. Hence, if we assign relatively high GoS levels to the jobs from valued customers, we can ensure providing better service to more valued customers. In such situations, assigning jobs to machines becomes a parallel-machine scheduling problem with a special eligibility constraint.

The problem under consideration can be formally described as follows: There are n independent jobs  $\mathcal{J} = \{J_1, J_2, \dots, J_n\}$  and m identical machines  $\mathcal{M} = \{M_1, M_2, \dots, M_m\}$ . The processing time of job  $J_j$  is  $p_j$ . Each job  $J_j$  and each machine  $M_i$  are labelled with the GoS levels  $G(J_j)$  and  $G(M_i)$ , respectively. Job  $J_j$  is allowed to be processed on machine  $M_i$  only when  $G(M_i) \leq G(J_j)$ . A feasible schedule is, then, a partition of  $\mathcal{J}$  into m disjoint sets,  $\mathcal{S} = \langle S_1, S_2, \dots, S_m \rangle$  such that  $S_i$  is allowed to include  $J_j$  only if  $G(M_i) \leq G(J_j)$ . Let  $C_j$  be the completion time of job  $J_j$  in a schedule. The objective is to minimize the makespan, i.e.,  $C_{\max} = \max_{j=1,2,\dots,n} C_j$ . Using the three-field notation of Graham et al. [1], we denote this scheduling model as  $P_m |GoS| C_{\max}$ .

The above defined problem dates back to Hwang et al. [2]. They proposed an approximation algorithm LG-LPT, and proved that its makespan is not greater than  $\frac{5}{4}$  times the optimal makespan for m = 2 and not greater than  $2 - \frac{1}{m-1}$  times the optimal makespan for  $m \ge 3$ . Jiang [5], Park et al. [9] and Jiang et al. [6] investigated the semi-online and online versions of the considered model.

In this paper we present a fully polynomial-time approximation scheme (FPTAS) for the problem  $P_m|GoS|C_{\text{max}}$  with a fixed number of m, which greatly improves the bound in Hwang et al. [2]. The design of the FPTAS closely follows our earlier works [3, 4], in which two FPTASs were presented for two time-dependent scheduling problems where each job can be processed on any machine. Consequently, the basic descriptions in this paper are similar to those in [3, 4]. Specifically, we design a modified FPTAS in this paper to deal with the special eligibility constraint that the jobs

and machines each have a GoS level. So the modified FPTAS makes a contribution to the practice of scheduling.

The presentation of this paper is organized as follows. In Section 2 we propose an FPTAS for the problem  $P_m |GoS| C_{\text{max}}$ , where *m* is fixed, and prove its correctness and establish its time complexity. We conclude the paper in Section 3.

# 2 An FPTAS

An algorithm  $\mathcal{A}$  is called a  $(1+\varepsilon)$ -approximation algorithm for a minimization problem if it produces a solution that is at most  $1+\varepsilon$  times as big as the optimal value, running in time that is polynomial in the input size of the problem instance. A family of approximation algorithms  $\{\mathcal{A}_{\varepsilon}\}$  is called a *fully polynomial-time approximation scheme* (FPTAS) if, for each  $\varepsilon > 0$ , the algorithm  $\mathcal{A}_{\varepsilon}$  is a  $(1+\varepsilon)$ -approximation algorithm that is polynomial in the input size of the problem instance and in  $1/\varepsilon$ . From now on we assume, without loss of generality, that  $0 < \varepsilon \leq 1$ . If  $\varepsilon > 1$ , then a 2-approximation algorithm can be taken as a  $(1+\varepsilon)$ -approximation algorithm.

Without loss of generality, we assume that all the machines are indexed in nondecreasing order of  $G(M_i)$  so that  $G(M_1) \leq G(M_2) \leq \cdots \leq G(M_m)$ . We first define  $s_j = max\{i | G(M_i) \leq G(J_j)\}$  for each  $j = 1, 2, \cdots, n$ . Therefore job  $J_j$  can be processed on machine  $M_1, \cdots, M_{s_j}$ . Then we introduce variables  $x_j, j = 1, 2, \cdots, s_j$ , where  $x_j = k$  if job  $J_j$  is processed on machine  $M_k, k \in \{1, 2, \cdots, s_j\}$ . Let X be the set of all the vectors  $x = (x_1, x_2, \cdots, x_n)$  with  $x_j = k, j = 1, 2, \cdots, n, k = 1, 2, \cdots, s_j$ . We define the following initial and recursive functions on X:

$$f_0^i(x) = 0, \ i = 1, 2, \cdots, m,$$
  

$$f_j^k(x) = f_{j-1}^k(x) + p_j, \text{ for } x_j = k,$$
  

$$f_j^i(x) = f_{j-1}^i(x), \text{ for } x_j = k, i \neq k,$$

Thus, the problem  $P_m |GoS| C_{max}$  reduces to the following problem:

Minimize 
$$Q(x)$$
 for  $x \in X$ , where  $Q(x) = \max_{i=1,2,\cdots,m} f_n^i(x)$ 

We first introduce the procedure  $Partition(A, e, \delta)$  proposed by Kovalyov and Kubiak [7, 8], where  $A \subseteq X$ , e is a nonnegative integer function on X, and  $0 < \delta \leq 1$ . This procedure partitions A into disjoint subsets  $A_1^e, A_2^e, \dots, A_{k_e}^e$  such that  $|e(x) - e(x')| \leq \delta \min\{e(x), e(x')\}$  for any x, x' from the same subset  $A_j^e, j = 1, 2, \dots, k_e$ . The following description provides the details of  $Partition(A, e, \delta)$ .

**Procedure**  $Partition(A, e, \delta)$ 

Step 1. Arrange vectors  $x \in A$  in the order  $x^{(1)}, x^{(2)}, \dots, x^{(|A|)}$  such that  $0 \le e(x^{(1)}) \le e(x^{(2)}) \le \dots \le e(x^{(|A|)})$ .

Step 2. Assign vectors  $x^{(1)}, x^{(2)}, \dots, x^{(i_1)}$  to set  $A_1^e$  until  $i_1$  is found such that  $e(x^{(i_1)}) \leq (1 + \delta)e(x^{(1)})$  and  $e(x^{(i_1+1)}) > (1+\delta)e(x^{(1)})$ . If such  $i_1$  does not exist, then take  $A_{k_e}^e = A_1^e = A$ , and stop. Assign vectors  $x^{(i_1+1)}, x^{(i_1+2)}, \dots, x^{(i_2)}$  to set  $A_2^e$  until  $i_2$  is found such that  $e(x^{(i_2)}) \leq (1+\delta)e(x^{(i_1+1)})$  and  $e(x^{(i_2+1)}) > (1+\delta)e(x^{(i_1+1)})$ . If such  $i_2$  does not exist, then take  $A_{k_e}^e = A_2^e = A - A_1^e$ , and stop. Continue the above construction until  $x^{(|A|)}$  is included in  $A_{k_e}^e$  for some  $k_e$ .

Procedure Partition requires  $O(|A| \log |A|)$  operations to arrange the vectors of A in nondecreasing order of e(x), and O(|A|) operations to provide a partition. The main properties of Partition that will be used in the development of our FPTAS  $\{\mathcal{A}_{\varepsilon}^m\}$  were presented in Kovalyov and Kubiak [7, 8] as follows.

**Property 1** 
$$|e(x) - e(x')| \le \delta \min\{e(x), e(x')\}$$
 for any  $x, x' \in A_j^e, j = 1, 2, \cdots, k_e$ .

**Property 2**  $k_e \leq \log e(x^{(|A|)})/\delta + 2$  for  $0 < \delta \leq 1$  and  $1 \leq e(x^{(|A|)})$ .

A formal description of the FPTAS  $\mathcal{A}^m_{\varepsilon}$  for the problem  $P_m |GoS| C_{\max}$  is given below.

#### Algorithm $\mathcal{A}^m_{\varepsilon}$

Step 1. (Initialization) Number the machines in nondecreasing order of  $G(M_i)$  so that  $G(M_1) \leq G(M_2) \leq \cdots \leq G(M_m)$ . Set  $Y_0 = \{(0, 0, \cdots, 0)\}$  and j = 1.

**Step 2.** (Generation of  $Y_1, Y_2, \dots, Y_n$ ) For set  $Y_{j-1}$ , generate  $Y'_j$  by adding  $k, k = 1, 2, \dots, s_j$ , in position j of each vector from  $Y_{j-1}$ . Calculate the following for any  $x \in Y'_j$ , assuming  $x_j = k$ :

$$f_{j}^{k}(x) = f_{j-1}^{k}(x) + p_{j},$$
  
$$f_{j}^{i}(x) = f_{j-1}^{i}(x), \text{ for } i \neq k,$$

If j = n, then set  $Y_n = Y'_n$ , and go to Step 3.

If j < n, then set  $\delta = \varepsilon/(2(n+1))$ , and perform the following computations.

Call  $Partition(Y'_j, f^i_j, \delta)$  to partition set  $Y'_j$  into disjoint subsets  $Y_1^{f^i}, Y_2^{f^i}, \dots, Y_{k_{f^i}}^{f^i}$   $(i = 1, 2, \dots, m)$ .

Divide set  $Y'_j$  into disjoint subsets  $Y_{a_1\cdots a_m} = Y^{f^1}_{a_1} \cap \cdots \cap Y^{f^m}_{a_m}$ ,  $a_1 = 1, 2, \cdots, k_{f^1}$ ;  $\cdots$ ;  $a_m = 1, 2, \cdots, k_{f^m}$ . For each nonempty subset  $Y_{a_1\cdots a_m}$ , choose a vector  $x^{(a_1\cdots a_m)}$  such that

$$f_j^i(x^{(a_1\cdots a_m)}) = \min\{\max_{i=1,2,\cdots,m} f_j^i(x) \mid x \in Y_{a_1\cdots a_m}\}$$

Set  $Y_j := \{x^{(a_1 \cdots a_m)} \mid a_1 = 1, 2, \cdots, k_{f^1}; \cdots; a_m = 1, 2, \cdots, k_{f^m} \text{ and } Y_{a_1}^{f^1} \cap \cdots \cap Y_{a_m}^{f^m} \neq \emptyset\}$ , and j = j + 1.

Repeat Step 2.

Step 3. (Solution) Select vector  $x^0 \in Y_n$  such that  $Q(x^0) = \min\{Q(x) \mid x \in Y_n\} = \min\{\max_{i=1,2,\dots,m} f_n^i(x) \mid x \in Y_n\}.$ 

Let  $x^* = (x_1^*, x_2^*, \dots, x_n^*)$  be an optimal solution for the problem  $P_m |GoS| C_{\max}$  with a fixed number of machines. Let  $L = \log(\max\{n, 1/\varepsilon, p_{\max}\})$ , where  $p_{\max} = \max_{j=1,2,\dots,n} p_j$ . We show the main result of this section in the following.

**Theorem 1** Algorithm  $\mathcal{A}^m_{\varepsilon}$  finds  $x^0 \in X$  for the problem  $P_m |GoS| C_{\max}$  such that  $Q(x^0) \leq (1 + \varepsilon)Q(x^*)$  in  $O(n^{m+1}L^{m+1}/\varepsilon^m)$ .

**Proof.** Suppose that  $(x_1^*, \dots, x_j^*, 0, \dots, 0) \in Y_{a_1 \dots a_m} \subseteq Y'_j$  for some j and  $a_1, \dots, a_m$ . By the definition of  $\mathcal{A}^m_{\varepsilon}$ , such a j always exists (e.g., j = 1). Algorithm  $\mathcal{A}^m_{\varepsilon}$  may not choose  $(x_1^*, \dots, x_j^*, 0, \dots, 0)$  for further construction; however, for a vector  $x^{(a_1 \dots a_m)}$  chosen instead of it, we have

$$|f_{j}^{i}(x^{*}) - f_{j}^{i}(x^{(a_{1}\cdots a_{m})})| \le \delta f_{j}^{i}(x^{*}), i = 1, \cdots, m,$$

due to Property 1. Set  $\delta_1 = \delta$ . We consider vector  $(x_1^*, \dots, x_j^*, x_{j+1}^*, 0, \dots, 0)$  and  $\tilde{x}^{(a_1 \dots a_m)} = (x_1^{(a_1 \dots a_m)}, \dots, x_j^{(a_1 \dots a_m)}, x_{j+1}^*, 0, \dots, 0)$ . Without loss of generality, we assume  $x_{j+1}^* = k$ . It follows that

$$|f_{j+1}^k(x^*) - f_{j+1}^k(\tilde{x}^{(a_1 \cdots a_m)})|$$

$$= |(f_{j}^{k}(x^{*}) + p_{j+1}) - (f_{j}^{k}(x^{(a_{1}\cdots a_{m})}) + p_{j+1})|$$

$$= |(f_{j}^{k}(x^{*}) - f_{j}^{k}(x^{(a_{1}\cdots a_{m})}))|$$

$$\leq \delta_{1}f_{j}^{k}(x^{*}) \leq \delta_{1}f_{j+1}^{k}(x^{*}), \qquad (1)$$

Consequently,

$$f_{j+1}^k(\tilde{x}^{(a_1\cdots a_m)}) \le (1+\delta_1)f_{j+1}^k(x^*).$$

Similarly, for  $i \neq k$ , we have

$$|f_{j+1}^{i}(x^{*}) - f_{j+1}^{i}(\tilde{x}^{(a_{1}\cdots a_{m})})| \le \delta_{1}f_{j+1}^{i}(x^{*}),$$
(2)

and

$$f_{j+1}^i(\tilde{x}^{(a_1\cdots a_m)}) \le (1+\delta_1)f_{j+1}^i(x^*).$$

Assume that  $\tilde{x}^{(a_1\cdots a_m)} \in Y_{c_1\cdots c_m} \subseteq Y'_{j+1}$  and Algorithm  $\mathcal{A}^m_{\varepsilon}$  chooses  $x^{(c_1\cdots c_m)} \in Y_{c_1\cdots c_m}$  instead of  $\tilde{x}^{(a_1\cdots a_m)}$  in the (j+1)-th iteration. We have

$$|f_{j+1}^{i}(\tilde{x}^{(a_{1}\cdots a_{m})}) - f_{j+1}^{i}(x^{(c_{1}\cdots c_{m})})| \leq \delta f_{j+1}^{i}(\tilde{x}^{(a_{1}\cdots a_{m})}) \leq \delta(1+\delta_{1})f_{j+1}^{i}(x^{*}), i = 1, \cdots, m.$$
(3)

For  $i = 1, 2, \dots, m$ , from (1), (2) and (3), we obtain

$$|f_{j+1}^{i}(x^{*}) - f_{j+1}^{i}(x^{(c_{1}\cdots c_{m})})|$$

$$\leq |f_{j+1}^{i}(x^{*}) - f_{j+1}^{i}(\tilde{x}^{(a_{1}\cdots a_{m})})| + |f_{j+1}^{i}(\tilde{x}^{(a_{1}\cdots a_{m})}) - f_{j+1}^{i}(x^{(c_{1}\cdots c_{m})})|$$

$$\leq (\delta_{1} + \delta(1 + \delta_{1}))f_{j+1}^{i}(x^{*})$$

$$= (\delta + \delta_{1}(1 + \delta))f_{j+1}^{i}(x^{*}).$$
(4)

Set  $\delta_l = \delta + \delta_{l-1}(1+\delta)$ ,  $l = 2, 3, \dots, n-j+1$ . From (4), we obtain

$$|f_{j+1}^i(x^*) - f_{j+1}^i(x^{(c_1 \cdots c_m)})| \le \delta_2 f_{j+1}^i(x^*).$$

Repeating the above argument for  $j + 2, \dots, n$ , we show that there exists  $x' \in Y_n$  such that

$$|f_n^i(x^*) - f_n^i(x')| \le \delta_{n-j+1} f_n^i(x^*), i = 1, 2, \cdots, m.$$

Since

$$\begin{split} \delta_{n-j+1} &\leq \quad \delta \sum_{j=0}^{n} (1+\delta)^{j} \\ &= \quad (1+\delta)^{n+1} - 1 \\ &= \quad \sum_{j=1}^{n+1} \frac{(n+1)n \cdots (n-j+2)}{j!} \delta^{j} \\ &= \quad \sum_{j=1}^{n+1} \frac{(n+1)n \cdots (n-j+2)}{j! (n+1)^{j}} (\frac{\varepsilon}{2})^{j} \\ &\leq \quad \sum_{j=1}^{n+1} \frac{1}{j!} (\frac{\varepsilon}{2})^{j} \\ &\leq \quad \sum_{j=1}^{n+1} (\frac{\varepsilon}{2})^{j} \\ &\leq \quad \varepsilon \sum_{j=1}^{n+1} (\frac{1}{2})^{j} \\ &\leq \quad \varepsilon. \end{split}$$

Therefore, we have

$$|f_n^i(x^*) - f_n^i(x')| \le \varepsilon f_n^i(x^*), i = 1, 2, \cdots, m.$$

It implies

$$|\max_{i=1,2,\cdots,m} f_n^i(x') - \max_{i=1,2,\cdots,m} f_n^i(x^*)| \le \varepsilon \max_{i=1,2,\cdots,m} f_n^i(x^*)$$

Then in Step 3, vector  $x^0$  will be chosen such that

$$\begin{aligned} &|\max_{i=1,2,\cdots,m} f_n^i(x^0) - \max_{i=1,2,\cdots,m} f_n^i(x^*)| \\ \leq &|\max_{i=1,2,\cdots,m} f_n^i(x') - \max_{i=1,2,\cdots,m} f_n^i(x^*)| \\ \leq &\varepsilon \max_{i=1,2,\cdots,m} f_n^i(x^*). \end{aligned}$$

Therefore we have  $Q(x^0) \leq (1 + \varepsilon)Q(x^*)$ .

The time complexity of Algorithm  $\mathcal{A}_{\varepsilon}^{m}$  can be established by noting that the most time-consuming operation of iteration j of Step 2 is a call of procedure *Partition*, which requires  $O(|Y'_{j}| \log |Y'_{j}|)$ time to complete. To estimate  $|Y'_{j}|$ , recall that  $|Y'_{j+1}| \leq m|Y_{j}| \leq mk_{f}^{1}k_{f}^{2}\cdots k_{f}^{m}$ . By Property 2, we have  $k_{f}^{i} \leq 2(n+1)\log(np_{\max})/\varepsilon + 2 \leq 2(n+1)L/\varepsilon + 2$ ,  $i = 1, 2, \cdots, m$ . Thus,  $|Y'_{j}| =$   $O(n^m L^m / \varepsilon^m)$ , and  $|Y'_j| \log |Y'_j| = O(n^m L^{m+1} / \varepsilon^m)$ . Therefore, the time complexity of Algorithm  $\mathcal{A}^m_{\varepsilon}$  is  $O(n^{m+1} L^{m+1} / \varepsilon^m)$ .

# 3 Conclusion

This paper studied the m parallel-machine scheduling problem under a grade of service provision. For the objective of minimizing makespan, we gave a fully polynomial-time approximation scheme for the case where m is fixed. Future research may focus on other scheduling objectives.

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