

2012

Evaluating the Switch from SIUCat to I-Share@Morris

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EVALUATING THE SWITCH FROM SIUCAT TO I-SHARE@MORRIS

Andrea Imre
Stephanie Graves
Cassie Wagner

March 27, 2012

PROJECT BACKGROUND

(A BRIEF TIMELINE)

- Jan. 2011
 - Dean Carlson brings the proposal to an Info Services faculty meeting.
- Jan.-Feb 2011
 - Library faculty discuss the project with the CARLI staff and discuss the implications.
- March 2011
 - Info Services asks the Dean to hold off on any implementation until the completion of the Spring academic semester.
- March – May 2011
 - Work on the project proceeds, such as banner image creation, batch loading of e-resources into the UC, website changes, etc.
- May 2011
 - The new default goes live on the library website



TOUGH DECISIONS

- We knew the need for I-Share accounts was going to be an issue.
- Reference questions for the areas of Network ID creation, interlibrary loan, reference, and policy doubled in first 2 weeks of Fall
 - 1,449 in 2009
 - 3,089 in 2010
 - 3,314 in 2011
- Total I-Share accounts = 34,901
 - *includes duplicate and inactive accounts*



SURVEY RESULTS

(WHAT DO OUR USERS THINK?)

- SurveyMonkey embedded in banner image
- 37 respondents
 - 35% Undergrad
 - 46% Grad
 - 19% Faculty & Staff

2. How often do you use the library catalog for research?			 Create Chart	 Download
		Response Percent	Response Count	
Daily		32.4%	12	
Weekly		37.8%	14	
Monthly		10.8%	4	
Almost Never		18.9%	7	
answered question			37	
skipped question			0	



PREFERENCE?

3. Which do you prefer as the default search?		 Create Chart	 Download
		Response Percent	Response Count
SIUC Library Only		58.3%	21
All I-Share Libraries		41.7%	15
		answered question	36
		skipped question	1



SURVEY COMMENTS

- Majority of comments were not related to the catalog
 - e.g. Please get this journal/book....

Comments related to the catalog...

- Request for a Browse feature in the catalog
- Log-in account creation cumbersome



USABILITY TESTING

- 10 students
 - 6 undergrads (no first years)
 - 3 graduate students
 - 1 Ph.D. candidate
- 8 questions covering
 - General interface
 - Morris-specific items
 - Consortial default issues



WHAT WE SEE

I-Share @ Morris Library

(Searching Libraries across Illinois)



- ▶ Request SIUC Storage Materials
- ▶ What can I borrow?
- ▶ Feedback & Suggestions
- ▶ Morris Home

Log in Help

moby dick Keyword All I-Share Libraries Find

Login

Ask-A-Librarian

[Advanced Search](#) | [Classic Search](#) | [Course Reserves](#) | [Search History](#)

Showing 1 - 20 of 815 Results for **moby dick**

Sort Relevance



Moby Dick /
Published c2009



Book

 [Add to favorites](#)

Moby Dick
by Sainton, Philip Published p1985



Music Recording

 [Add to favorites](#)



Moby-Dick, or, The whale /
by Melville, Herman Published 1992



Book

 [Add to favorites](#)

Results for

Library: "All I-Share Libraries"
[\[show "Southern Illinois University Carbondale" results only\]](#)

Narrow Your Search

Format

[Book](#) (690)
[Electronic](#) (66)
[Music Recording](#) (44)
[Film or Video](#) (28)
[Sound Recording](#) (24)
[more...](#)

Author

[Melville, Herman](#) (220)
[Olson, Charles](#) (12)
[Lawrence, D. H.](#) (7)
[Mennin, Peter](#) (6)
[Takemitsu, Tōru.](#) (5)
[more...](#)

Topic

[History and criticism](#) (154)

WHAT OUR SUBJECTS SEE

Keyword



Find

Showing 1 - 20 of 815 Results for **moby dick**



Moby Dick /
Published c2009



Book

Moby Dick
by Sainton, Philip Published p1985



Music Recording



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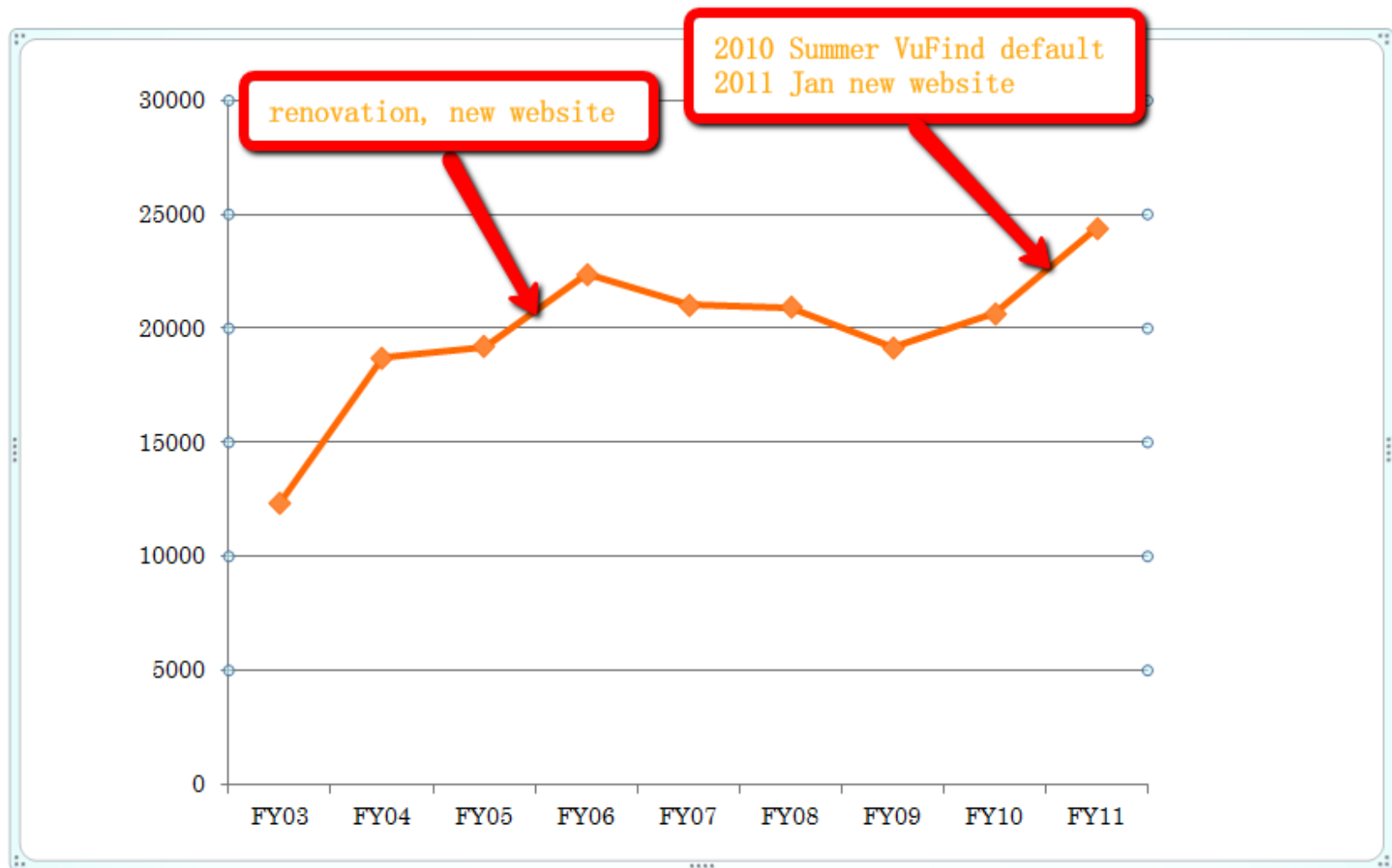
Book

OUR RESULTS ARE TYPICAL FOR VUFIND

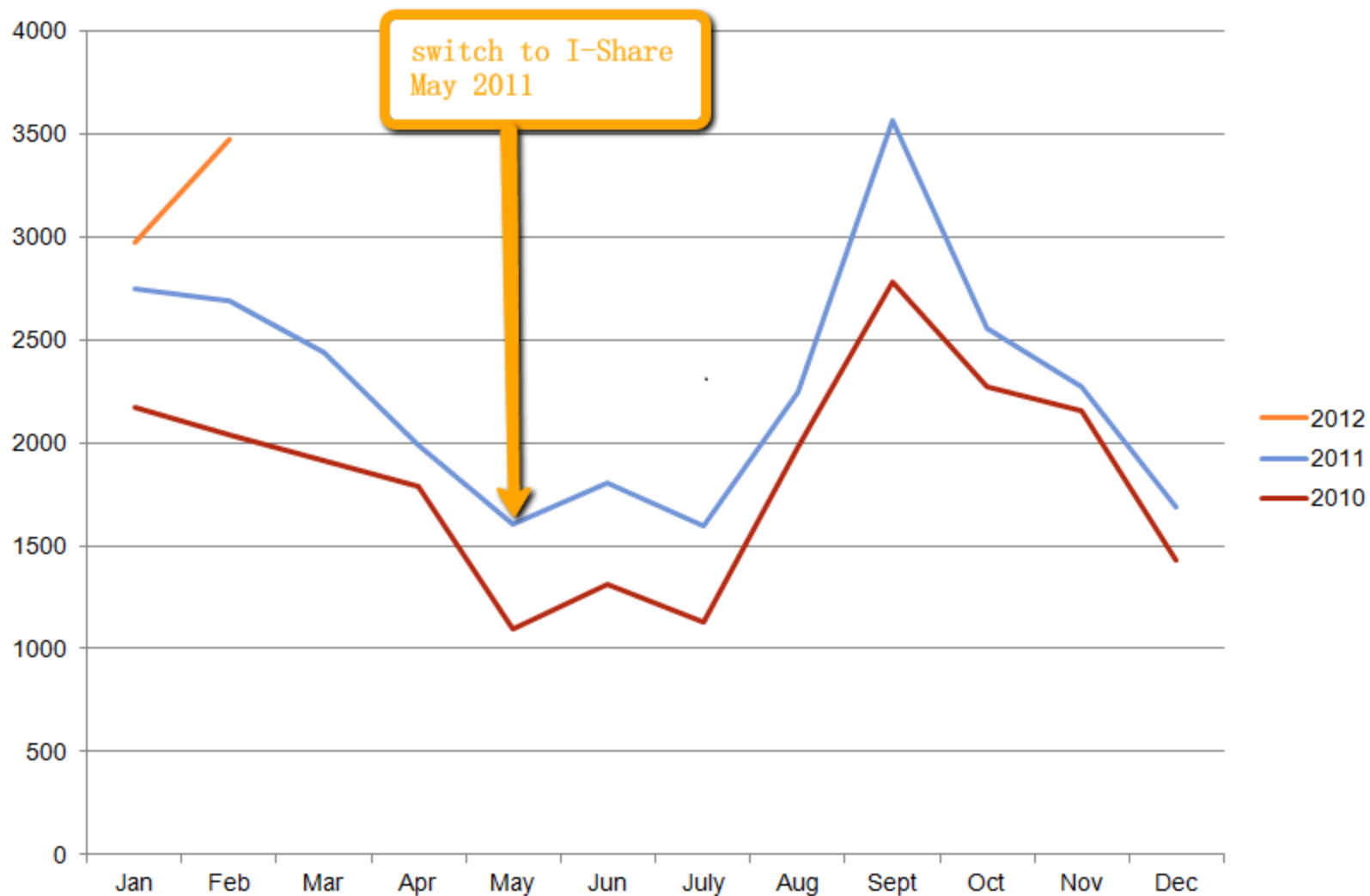
- Trouble switching between consortial & local holdings (UIUC, 2011)
- Few subjects use facets (Yale, 2008; York, 2011)
- Trouble with library jargon (UIUC, York)
- Best success with known items (UIUC, Yale)
- Usually successful placing requests (Yale)
- Usually successful determining availability (Yale)



ITEMS BORROWED BY SIUC PATRONS FROM OTHER I-SHARE LIBRARIES FY03 - FY11



ITEMS BORROWED BY SIUC PATRONS FROM OTHER I-SHARE LIBRARIES (TITLE COUNT 2010 JAN-2012 FEB)



EDS IMPLICATIONS

- EDS test profile with I-Share data
- floating SIUC holdings to the top on each item's holdings list
- CARLI concerns about item availability look up (Z39.50 server issues)
- Concerns about duplicating I-Share data and SIUC catalog data



QUESTIONS?

