Becoming a "Student Ready" Library: A Conceptual Framework for Engaging the Library in Student Success

What is a Student Ready Library?

A library that eliminates the "hidden curriculum"—it is accessible, welcoming, easy to use and requires no advanced preparation to successfully navigate.

How to Become a Student Ready Library

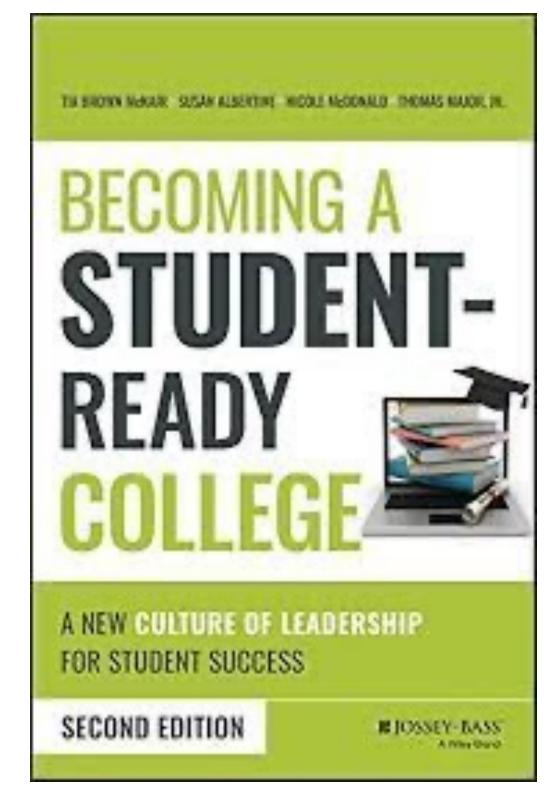
Intentionally design library services to facilitate college completion and positive post college outcomes. How do we do that?

- Step 1: Eliminate deficit thinking*
- Step 2: Identify the barriers students experience
- Step 3: Focus on the mission
- Step 4: Empower all employees to serve as educators

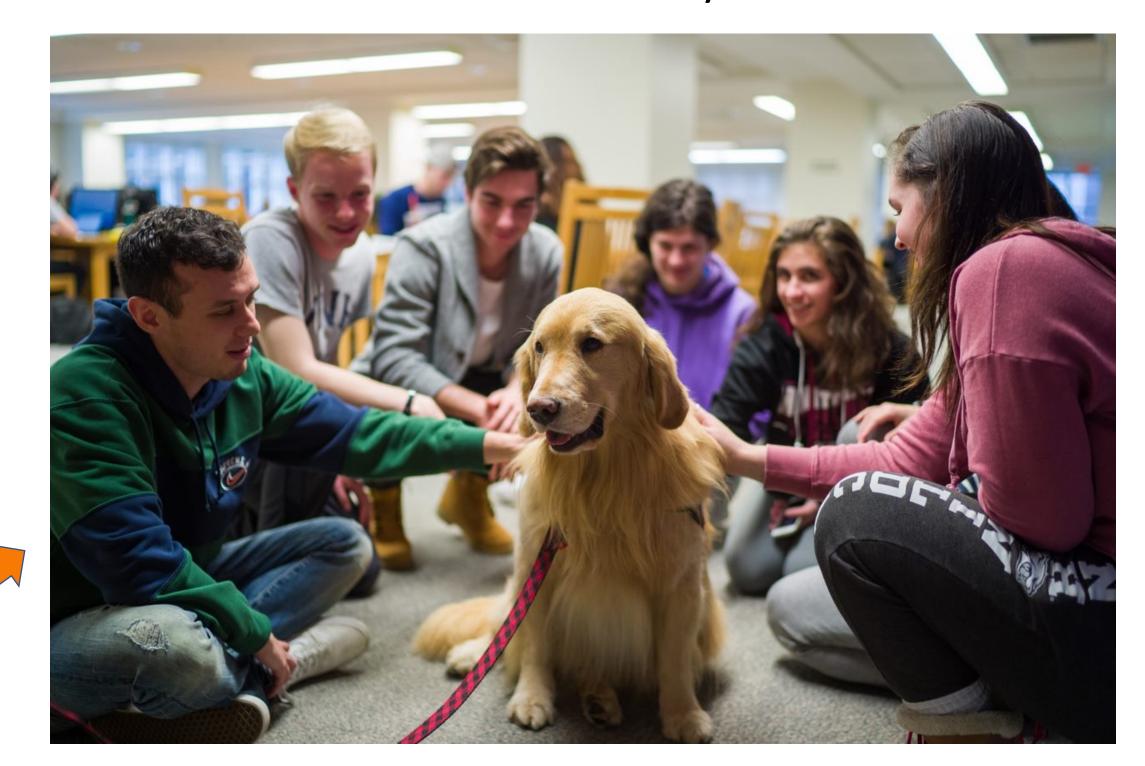


*Deficit thinking is a focus on lack. To remove it, use positive and affirming language about students that conveys a growth mindset. Statements like "the problem is k-12 education" or "the community of origin was not college oriented" convey deficit thinking.





"Students shouldn't need to know the 'secret handshake' to be successful in the library."



Kimberly Burke Sweetman Associate Dean **University of New Hampshire**

What Has the UNH Library Done to Become Student Ready?

- Hired a student success librarian
- Developed a service philosophy
- Partnered with Health and Wellness on wellbeing events
- Provided library orientations during welcome week
- Opened an information desk
- Empathy training



What Has Your Library Done to Become Student Ready?





What Does the UNH Library Still Need to do to Become Student Ready?

• Expand partnerships • Build a culture of care • Focus on learning through connection Refine learning outcomes

Jennifer Carroll **Collection Strategy Librarian University of New Hampshire**