

# 1 **Algarve hotel price determinants: a hedonic pricing model**

## 2 **Abstract**

3 This study sought to assess customers' willingness to pay for a wide variety of  
4 characteristics and attributes of hotels in Portugal's Algarve region. After collecting  
5 nearly all the information available on TripAdvisor for hotels in this region, a hedonic  
6 pricing model was developed using a database of 9,992 cases. The results suggest that –  
7 after standardisation – the most important variable shaping Algarve hotel room rates is  
8 the previous day's prices. When associated with a family-friendly hotel, star category  
9 and services have a greater value than beaches or golf courses do. Customers also  
10 appreciate some types of hotels, such as boutique, quaint or trendy hotels, but view  
11 others negatively, such as family-friendly or business hotels. Only the specific location  
12 of Falesia Beach adds value, although the Algarve is a desirable destination overall.  
13 Both destination and hotel managers can use the proposed method to analyse data for  
14 their region on customers' propensity to pay.

15 **Keywords:** The Algarve, hotel, pricing management, hedonic, brand image  
16 management

17 **Article classification:** Research paper

## 18 **1. Introduction**

19 Hedonic pricing models have been widely applied both in the tourism and hospitality  
20 industries to measure the influence of certain factors in destinations and hotels on room  
21 rates. Ever since Lancaster (1966) and Rosen (1974) provided the theoretical  
22 foundation for the hedonic pricing method based on the revealed preference approach,  
23 this field of research has produced a large amount of literature. This volume is due to  
24 how hedonic pricing models need to concentrate on unique markets (Palmquist, 2005)  
25 defined as geographic areas with a distinct image (Buhalis, 2000). In addition, real  
26 market data must be used instead of surveys (Fleischer, 2012).

27 These requirements have meant that hedonic research has been conducted by different  
28 researchers in a variety of destinations and with various objectives. However, since  
29 hedonic pricing models focus on areas that have some internal spatial homogeneity,  
30 results may differ across regions (Soler, Gémar & Sánchez-Ollero, 2016). Thus, the

31 findings from one region cannot always be extrapolated to others as they could cause  
32 destination managers and hotels to make erroneous decisions about which products to  
33 offer and how to differentiate their offer from that of their competitors.

34 Given this context, destination managers, especially hotel managers, need to ask what  
35 are the best, most favourable configurations of attributes in terms of customers'  
36 propensity to pay. Once managers know this information, they can compare the  
37 potential benefits of adding features with their implementation costs and develop a  
38 strategy that maximises the use of companies' limited resources (Albayrak & Caber,  
39 2015). To identify which services are worth developing, hotel managers can analyse  
40 each services' impact on overall customer satisfaction, but this would require carrying  
41 out surveys. Managers can more easily focus on understanding their customers'  
42 willingness to pay for facilities and services, thereby allowing hotels to compare the  
43 implicit prices of each of their amenities and attributes with their associated cost (Soler  
44 & Gemar, 2018).

45 Therefore, the present research sought to evaluate the impact on hotel room prices in the  
46 Algarve of nearly all the elements relevant to customers' decision-making processes  
47 that are available on the TripAdvisor website. To this end, this study used a hedonic  
48 pricing model to emulate the decision-making process of potential consumers. All the  
49 relevant information was collected from a single source from which customers can  
50 gather plentiful information (i.e. TripAdvisor) and thus make their choices at a quite  
51 low cost. This approach helped shed light on special features clients are willing to pay  
52 for in the destination in question, revealing the key elements that hoteliers must  
53 consider when making pricing decisions. These decisions may or may not be aligned  
54 with those made in other destinations.

55 The following paper is organised into seven sections. After this introduction, a brief  
56 description of the destiny studied is provided in order to contextualise the study. Section  
57 three then details a review of the literature on hedonic pricing in hotels. In section four,  
58 the model's theoretical framework is explained, as well as the method used to create the  
59 database and the variables examined. This section also presents the sample's descriptive  
60 statistics. The main results are described in section five and discussed in section six.  
61 The conclusions appear in the final section.

## 62 2. Study area

63 The Algarve region – located along the southern coast of Portugal – is one of the most  
64 popular tourist destinations in Europe (Correia & Kozak, 2012) and the most important  
65 in Portugal (do Valle, Pintassilgo, Matias & André, 2012). With 5,412 square  
66 kilometres and approximately 450,000 inhabitants, this region is the country's main  
67 tourist attraction, accounting for 43.8% of total overnight stays (Andraz & Rodrigues,  
68 2016). The Algarve received about 2.7 million international visitors in 2015 (Instituto  
69 Nacional de Estatística, 2016), having experienced a continuous growth of mass  
70 tourism since 1965 after the construction of the Faro airport (Costa, 2005).

71 The region has historically contained the most concentrated spaces in terms of  
72 Portugal's tourism (Guedes & Jiménez, 2015). In addition, the Algarve is positioned as  
73 one of the main regions for counterfeit shopping (Correia & Kozac, 2016). However,  
74 the main tourist attraction is typical sun and beach offers (do Valle et al., 2012), which  
75 are traditionally the most valued attribute of the Algarve for tourists (Barreira, Cesário  
76 & de Noronha, 2017). Thus, this destination attracts a large amount of domestic  
77 tourism, as well as tourists from other European countries, especially because of its  
78 beaches and golf courses (Oliveira, Pedro & Marques, 2013a, 2013b).

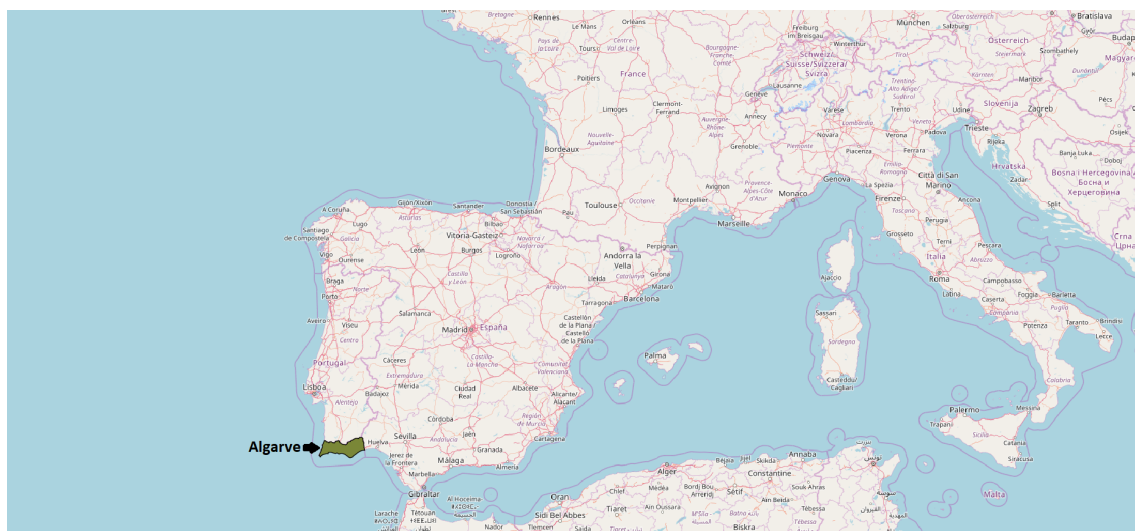
79 According to Barreira et al. (2017), however, first-time tourists from northern European  
80 countries are less impressed with the Algarve's attributes, and more educated tourists  
81 value the sun and beach offer as a complement to other attributes. This and the need to  
82 generate higher profits may explain recent changes in the region's brand positioning.  
83 Barros, Butler and Correia (2010) report that the Algarve has focused exclusively on  
84 golf tourism since the 1990s, and its range of golf courses and facilities has expanded  
85 extensively. This destination's particularities have thus given the Algarve a competitive  
86 advantage due the unique conditions it offers golfers, making this type of tourism one of  
87 the best counterbalances to the region's strong seasonality (Pereira, Correia & Schutz,  
88 2015).

89 The Algarve's destination managers have focused on attracting foreign tourists,  
90 expediting over the years the development of a large offer of diversified hotel units,  
91 from the most basic hostels and guest houses to luxury hotels and resorts (Lopes, Soares  
92 & Silva, 2017). Therefore, this is a destination in transition, moving away from a classic  
93 sun and beach tourism model leading to overcrowded venues and a tourist profile of

94 visitors with low purchasing power who seek to round out their holidays with  
95 counterfeit shopping. The Algarve is refocusing on attracting tourists with high  
96 purchasing power, who give sun and beach offers second priority and visit the region  
97 looking for other attributes such as golf courses.

98 This transition could compromise the Algarve's brand positioning in both market  
99 segments, combining to make it an inadequately defined destination. Therefore, an  
100 assessment is needed of which attributes Algarve tourists truly value. In addition to  
101 offering significant implications for destination managers and hoteliers, this study's  
102 findings advance the current understanding of how destination profiles can decide the  
103 price of hotel rooms and, by extension, future tourism planning. Figure 1 shows the  
104 location of the Algarve.

105 **Figure 1. Location of Algarve generated by the QGIS programme.**



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Source: Open Street Map (n.d.)

### 108 3. Hedonic Pricing Models

109 The hedonic pricing method facilitates the disaggregation of the prices of heterogeneous  
110 goods or services into the sum of what each attribute contributes to these prices (Rosen,  
111 1974). This method allows researchers to assess the relationship between the market  
112 value of a composite good and each attribute alone by generating a bundle of implicit  
113 prices for all the attributes (Latinopoulos, 2018). In this way, the observed price of a  
114 good or service can be separated into the prices of its attributes (Schamel, 2012). The

115 hedonic pricing method has also been widely used as a way to compare different  
116 destinations' prices and their structure (Alegre & Sard, 2015).

117 The literature reveals a general agreement within hedonic research that the most  
118 significant factors shaping guests' willingness to pay for hotel rooms are hotel category  
119 and location factors (Abrate, Capriello & Fraquelli, 2011). Several studies have  
120 highlighted category as the key factor in the composition of hotel prices (e.g. Israeli,  
121 2002; Schamel, 2012; Soler & Gemar, 2016). However, according to Zhang, Zhang, Lu,  
122 Cheng and Zhang (2011), location is the only generally accepted attribute of the lodging  
123 industry with substantial proof that it affects prices, and Fleischer (2012) found that  
124 location can affect the price of hotel rooms depending on whether they have sea views.  
125 Concurrently, research on other variables has produced no consensus and has even  
126 produced contrary results depending on the destination under study.

127 These findings represent only the first stage of the research model as, in the method's  
128 second stage, the demand function can be estimated for each characteristic of a product  
129 (Agmapisarn, 2014). However, as the cited author observes, this second stage is much  
130 more complex as it requires more data and provides uncertain outcomes, thereby  
131 causing most hedonic studies to focus just on the first stage.

132 A hedonic pricing model is based on hypotheses about a commercial market and the  
133 known market-clearing price (Bull, 1998) in a perfectly competitive market with no  
134 significant transaction costs (Falk, 2008). When these costs are insignificant, the model  
135 can be extended beyond perfect competition (Rosen, 1974). Some authors such as  
136 Schamel (2012) have already used metasearch engines to address this issue. In addition,  
137 as stated above, hedonic pricing models vary enormously depending on the destination  
138 to which the results are linked. In this way, each hedonic overview is created through  
139 the specific sum of specific destinations' results.

140 The hedonic pricing method's strength is that it is based on market data (Fleischer,  
141 2012). Therefore, this type of model can be applied to cover an extremely wide range of  
142 objectives and destinations, which has resulted in an extensive amount of hedonic  
143 research. Some studies have sought to assess the importance of certain services or  
144 facilities in the final prices of hotel rooms, such as Agmapisarn's (2014) research on  
145 Bangkok hotels or Chen and Rothschild's (2010) study of Taipei hotels. Espinet, Saez,

146 Coenders and Fluvià (2003) similarly deconstructed the price effect of different  
147 attributes of holiday hotels south of the Costa Brava in Spain, while Falk (2008) sought  
148 to measure the influence of specific factors on the price of ski resorts in Austria.

149 Another group of authors has focused on analysing the impact of factors external to  
150 hotels, such as Hamilton (2007), who estimated the effect of a coast and other landscape  
151 features on accommodation prices. Rigall-I-Torrent and Fluvià (2011) measured the  
152 impact of public goods on the final price of hotel rooms. Rigall-I-Torrent et al. (2011),  
153 in turn, assessed the importance of beaches to these prices. Coenders, Espinet and Saez  
154 (2003) measured the effect of climate, and Fleisher (2012) assessed increases in prices  
155 for rooms overlooking the Mediterranean Sea compared to rooms without these views.

156 Potential customers usually use online travel agents (OTAs) to search for better prices  
157 (Kimes, 2016), forcing hotels to pay for the visibility that these platforms offer  
158 accommodation firms (Guo, Zheng, Ling & Yang, 2014; Ling, Dong, Guo & Liang,  
159 2015). This is especially true for hotels with lower occupancy rates (Ling, Guo & Yang,  
160 2014). These platforms have allowed travellers to reduce information costs significantly  
161 and increase competition between hotels (Raguseo, Neirotti & Paolucci, 2017).

162 However, room rates are the main competitive difference between OTAs' websites (Ye,  
163 Fu & Law, 2016), so, from time to time, price wars start between OTAs (Ni, Wen &  
164 Bin, 2012). To avoid the collateral damage these price wars cause and OTAs' high fees,  
165 hoteliers seek to induce customers to book through the hotels' own direct channels  
166 rather than through OTAs (Toh, Raven & DeKay, 2011; Tso & Law, 2005), thereby  
167 reducing competition between hotel companies and OTAs (Guo et al., 2014). Various  
168 authors have already used the hedonic pricing method to compare the effect of different  
169 OTAs on hotel room prices (Pawlicz & Napierala, 2017).

170 Still other researchers have studied the imbalance between supply and demand  
171 conditions (Chen & Chiu, 2014) or market accessibility (Yang, Mueller & Croes, 2016)  
172 to evaluate the impact of seasonality on prices (Monty & Skidmore, 2003). Some  
173 studies have further focused on whether hotels belong to a hotel chain (Thrane, 2007) or  
174 whether they are a family business (Soler & G mar, 2016). Research has also been done  
175 on the difference of prices during the week or at weekends (Schamel, 2012) and the  
176 effects of an innovative attitude in Cuban hotels (de la Pe a, N nuez-Serrano, Turri n &

177 Velázquez, 2016). Additional studies have been conducted on the significance of  
178 important events in destinations, such as the April Fair in Seville, Spain (Soler &  
179 Gémár, 2017a) or the Oktoberfest in Munich, Germany (Herrmann & Herrmann, 2014).

180 In addition, hedonic pricing models have included environmental considerations, such  
181 as Alexandrakis, Manasakis and Kampanis's (2015) research measuring the effect of  
182 environmental costs and Sánchez-Ollero, García-Pozo and Marchante-Mera's (2014)  
183 assessment of the impact of environmental initiatives implemented by hotels. Kuminoff,  
184 Zhang and Rudi (2010) measured the impact on prices of whether hotels have an  
185 environmental certification. García-Pozo, Sánchez-Ollero and Marchante-Mera (2013)  
186 analysed the impact of certificates and the involvement of managers in environmental  
187 initiatives, while Soler et al. (2016) examined the effects of being an environmental  
188 hotel in large cities such as Madrid and Barcelona.

189 Hedonic pricing models are based on the idea that observed prices are the sum of the  
190 implicit prices of the rates' component characteristics, and, for this reason, prices will  
191 vary depending on the attributes that make up the final product (Schamel, 2012). Given  
192 the hypotheses mentioned above, hedonic pricing models assume that the buyers' utility  
193 function for the good's characteristics and the sellers' production function for these  
194 same attributes 'kiss' each other. Thus, the common gradient at that point is given by  
195 the gradient of the market, constituting in turn the generating structure of the  
196 observations (Rosen, 1974). Both buyers' marginal willingness to pay and sellers'  
197 acceptance of this are converted into hedonic functions based on changes in attributes,  
198 which are given by the partial derivative of each hedonic function with respect to each  
199 attribute (Fleischer, 2012; Schamel, 2012).

200 The model's general specifications were given as Equation (1):

$$201 \quad P_i = \alpha + \beta_1 X_{1i} + \beta_2 X_{2i} + \dots + \beta_k X_{ki} + u_i \quad (1)$$

202 in which  $P_i$  is the room price,  $\alpha$  is a constant,  $X_{ki}$  is the hotel room attributes or  
203 characteristics and  $\beta_k$  is the associated coefficients. However, some authors such as  
204 Rosen (1974) and Wooldridge (2009) recommend using the Napierian logarithm of the  
205 price to improve the model's explanatory power, as shown in Equation (2).

$$206 \quad \ln P_i = \alpha + \beta_1 X_{1i} + \beta_2 X_{2i} + \dots + \beta_k X_{ki} + u_i \quad (2)$$

207 The latter was the system used in the present research, following the example of most  
208 authors (e.g. Agmapisarn, 2014; Schamel, 2012). The model was estimated using  
209 ordinary least squares (OLS) regression.

## 210 **4. Material and Methods**

### 211 *4.1 Database*

212 All the data were collected from the TripAdvisor website in its English version (i.e.  
213 <https://tripadvisor.co.uk>). The hedonic pricing method is extremely sensitive to time  
214 (Palmquist, 2005) as price patterns may vary between seasons (Monty & Skidmore,  
215 2003) and even between weekdays and weekends (Schamel, 2012). Therefore,  
216 researchers must make sure that the prices correspond to a stretch of time in which the  
217 characteristics' value is relatively stable (Palmquist, 2005). Currently, price stability is  
218 compromised, and hotel room rates are rarely fixed, so the use of revenue management  
219 strategies is becoming increasingly importance for hotel managers (Lopes et al., 2017).

220 Hotel prices were collected for all hotels with rooms available, using a margin of  
221 reserve (i.e. the difference between the day of search and the hypothetical day of check-  
222 in) of between 0 and 14 days. For the aforementioned reasons – as well as the selected  
223 destination's positioning as sun and beach (do Valle et al., 2012) and its strong  
224 seasonality (Pereira et al., 2015) – the data were gathered from 9 to 29 August 2016, for  
225 a double room. This produced a final sample of 9,992 prices used to conduct OLS  
226 regression. The number of observations is quite high, and the timeframe is wide enough  
227 so that no event or perturbation could condition the results – yet low enough to ensure  
228 the structural stability of the period involved.

229 The fundamental importance of space is unquestioned in all regional scientific research  
230 (Anselin, 1988). Thus, another issue associated with hedonic models is spatial effect,  
231 namely, spatial heterogeneity, spatial autocorrelation and spatial spill-over. Spatial  
232 econometrics has moved from the margins to the mainstream of applied econometrics  
233 and social science methodology over the past 30 years (Anselin, 2010). However, until  
234 quite recently, empirical studies using the hedonic pricing method did not usually take  
235 these effects into account. To control for the presence of these factors in the results, the  
236 usual approach has been to assume that the destination in question behaves in a  
237 homogeneous manner – as a single market. Other researchers, such as Kuminoff et al.



238 (2010) have, nonetheless, considered a thorough treatment of spatial variables  
239 important.

240 Thus, some scholars have gone further and deepened their analysis of the three most  
241 significant spatial aspects, that is, spatial-temporal lag on dependent variables, spatial  
242 error and spatially lagged independent variables (see, for example, Pandit, Polyakov and  
243 Sadler [2014]). More recently, price research in the hotel sector has combined hedonic  
244 modelling with geographically weighted regression (e.g. Latinopoulos, 2018; Soler &  
245 Gemar, 2018; Zhang et al., 2011) in order to compare the results obtained with the  
246 assumption – or not – of spatial effects within specific destinations.

247 The present study's main objective was to compare the results of the proposed hedonic  
248 model with the results previously obtained for other destinations. Prior hedonic research  
249 on hotel pricing has either assumed that spatial effects are negligible or that they can be  
250 controlled if enough spatial measurements are incorporated. In the current study, the  
251 assumption was also made that the region under study behaves as a single market,  
252 collecting all the spatial information available on the Algarve from TripAdvisor.

#### 253 *4.2 Variables and measures*

254 Although the literature on hedonic pricing involves many destinations and objectives,  
255 researchers have, in general, reported that hotel room prices are fundamentally based on  
256 tangible factors such as category, geographic location, type of accommodation and  
257 membership in hotel chains (Costa, 2013). Therefore, the first group of factors compiled  
258 for the present study from TripAdvisor was establishment variables, namely, those  
259 variables fixed at the time of hotels' creation, which are thereafter rarely altered. This  
260 group included variables such as hotel star category (e.g. Abrate et al., 2011; Espinet et  
261 al., 2003; Israeli, 2002; Schamel, 2012), which, along with hotel location, is one of the  
262 most important variables affecting hotel room prices (Abrate et al., 2011).

263 Regarding star category, Israeli (2002), for example, found that hotel category is the  
264 most important variable determining the price of hotel rooms in Israeli hotels. In  
265 previous research on location factors, Lee and Jang (2011) evaluated the influence of  
266 proximity to airports or business centres for airport hotels in the United States. Bull  
267 (1998) also carried out an exhaustive study on the importance of this variable to room  
268 prices.

269 In line with Kuminoff et al.'s (2010) work, the present research paid special attention to  
270 controlling spatial variables, and thus hotel location was included using the two most  
271 common approaches in the literature. These are distance from a set point (e.g.  
272 Agmapisarn, 2014; Herrmann & Herrmann, 2014; Monty & Skidmore, 2003; Saló,  
273 Garriga, Rigall-I-Torrent, Vila & Fluvià, 2014; Schamel, 2012) and dichotomous  
274 variables with the tag of hotels in or not in specific locations (e.g. Bull, 1994; Chen &  
275 Rothschild, 2010; Sánchez-Ollero et al., 2014; Shoval, McKercher, Ng & Birenboim,  
276 2011). The assumption was made that the Algarve, which behaves as a single market,  
277 comprises different areas. These locations are another attribute included in the price of  
278 hotels, entailing spatial variations that could affect prices.

279 Each region can also specialise in specific types of hotels, so some circumstances  
280 typical of the relevant kinds of hotels could concentrate mainly in a particular area, or  
281 some circumstances specific to a neighbourhood can have a spatial effect on its prices.  
282 For this reason, we decided to include both distance measures and specific areas. Using  
283 several location measures is another technique employed in previous research (e.g.  
284 Abrate et al., 2011; Aguiló, Alegre & Sard, 2003; Alegre, Cladera & Sard, 2013).

285 In addition, data on hotel size, measured by number of rooms, were also collected  
286 (Zhang et al., 2011) even though this approach has produced a wide variety of results  
287 for the destinations investigated: from positive significance (e.g. de la Peña et al., 2016;  
288 Israeli, 2002) to negative significance (e.g. Saló et al., 2014; Soler & Gémár, 2016;  
289 Zhang et al., 2011) – and even no correlation with room prices (Agmapisarn, 2014).  
290 These conflicting results highlight the variability in destination factors' effects on  
291 guests' willingness to pay, which is the reason why results cannot be extrapolated from  
292 one destination to another without great caution. Finally, hotels' membership in a chain  
293 versus status as an independent hotel was also used (e.g. Aguiló et al., 2003; Lee &  
294 Jang, 2011; Thrane, 2007).

295 The second group of variables comprised reputational variables including consumer  
296 ratings and number of reviews (Andersson, 2010; de la Peña et al., 2016; Herrmann &  
297 Herrmann, 2014; Li, Ghose & Ipeiritis, 2008; O'Connor, 2010; Schamel, 2012) as a  
298 proxy of hotels' online reputations (Soler & Gémár, 2017b). The TripAdvisor  
299 Travellers' Choice award was used as a simile of quality certification, as it has been  
300 employed in other studies (e.g. Abrate et al., 2011; Alegre et al., 2013; García-Pozo et

301 al., 2013; Rigall-I-Torrent et al., 2011; Sánchez-Ollero et al., 2014). However, this  
 302 award may be more of a measure of consumer perception than a normal quality  
 303 certificate. In this category, the data also incorporated the number of photos hotels have  
 304 on their TripAdvisor profile. Moreover, online labels regarding hotel style that show  
 305 how hotels present themselves to consumers were added to the variables analysed (de la  
 306 Peña et al., 2016).

307 Finally, all the services and facilities by which travellers on TripAdvisor can filter their  
 308 search, such as decomposition by services and facilities (Agmapisarn, 2014; Chen &  
 309 Rothschild, 2010; de la Peña et al., 2016; Falk, 2008; Kuminoff et al., 2010), were  
 310 incorporated. In the contextual variables group, weekday and weekend prices were  
 311 separated using a dichotomous variable (Schamel, 2012), and another variable measured  
 312 the difference between the day of search and the hypothetical day of check-in (Abrate,  
 313 Fraquelli & Viglia, 2012). Table 1 presents a more complete list of all the variables with  
 314 a brief description and their descriptive statistics, mean or percentage and standard  
 315 deviation.

316 **Table 1. Variables, brief descriptions and descriptive values**

Type of Variable	Variable	Description	Mean or %	Standard Deviation
Prices	LNPRICE	Ln Price Form	54.006	0.56960
	LNLAGPRICE	Ln Price Form for Previous Day	53.817	.57284
Establishment Variables	Stars	Category Stars	3.81	0.834
	Number of Rooms	Number of Rooms	138.44	103.012
	Distance	Distance in km to Algarve Centre	23.406	128.138
Reputational Variable	Independent Hotels	Independent Hotel (No = 0; Yes = 1)	87.5%	0.3312
	Overall Value	Overall rating in TripAdvisor	4.01	0.497
	N Opinion	Number of reviews	577.92	521.837
	Travel Choice Award	Travel Choice Award (No = 0; Yes = 1)	11.3%	0.3172
	Photos	Number of photos	465.07	377.772
	Algarve Ranking	Hotel's position on TripAdvisor's list	169.98	129.492
	Specific Ranking	Hotel's position on TripAdvisor's list for its specific town	24.93	35.475

Location Tags	City Centre	City Centre (No = 0; Yes = 1)	26.2%	0.4400
	Centro Historico de Albufeira	Historico de Albufeira (No = 0; Yes = 1)	2.5%	0.1550
	Ponta da Piedade	Ponta da Piedade (No = 0; Yes = 1)	3.2%	0.1750
	Praia Da Rocha	Praia Da Rocha (No = 0; Yes = 1)	3.8%	0.1901
	Zoomarine Algarve	Zoomarine Algarve (No = 0; Yes = 1)	3.8%	0.1903
	Vilamoura Marina	Vilamoura Marina (No = 0; Yes = 1)	3.9%	0.1946
	Falesia Beach	Falesia Beach (No = 0; Yes = 1)	2.7%	0.1619
Style	All inclusive	All inclusive (No = 0; Yes = 1)	13.4%	0.3404
	Best Value	Best Value (No = 0; Yes = 1)	77.3%	0.4189
	Boutique	Boutique (No = 0; Yes = 1)	3.0%	0.1696
	Budget	Budget (No = 0; Yes = 1)	14.0%	0.3468
	Business	Business (No = 0; Yes = 1)	32.7%	0.4691
	Charming	Charming (No = 0; Yes = 1)	33.9%	0.4735
	Classic	Classic (No = 0; Yes = 1)	13.9%	0.3458
	Family-friendly	Family-friendly (No = 0; Yes = 1)	77.0%	0.4211
	Green	Green (No = 0; Yes = 1)	13.2%	0.3388
	Luxury	Luxury (No = 0; Yes = 1)	40.4%	0.4907
	Mid-range	Mid-range (No = 0; Yes = 1)	45.6%	0.4981
	Quaint	Quaint (No = 0; Yes = 1)	1.1%	0.1043
	Quiet	Quiet (No = 0; Yes = 1)	71.4%	0.4520
	Resort Hotel	Resort Hotel (No = 0; Yes = 1)	10.3%	0.3045
	Romantic	Romantic (No = 0; Yes = 1)	23.8%	0.4256
Trendy	Trendy (No = 0; Yes = 1)	18.0%	0.3842	
Amenities	Air Conditioning	Air Conditioning (No = 0; Yes = 1)	75.5%	0.4300
	Airport Transportation	Airport Transportation (No = 0; Yes = 1)	46.0%	0.4984

	Bar/Lounge	Bar/Lounge (No = 0; Yes = 1)	92.1%	0.2695
	Beach	Beach (No = 0; Yes = 1)	45.6%	0.4981
	Business Services	Business Services (No = 0; Yes = 1)	48.5%	0.4998
	Casino	Casino (No = 0; Yes = 1)	0.8%	0.0863
	Concierge	Concierge (No = 0; Yes = 1)	53.3%	0.4989
	Fitness Centre	Fitness Centre (No = 0; Yes = 1)	49.9%	0.5000
	Free Breakfast	Free Breakfast (No = 0; Yes = 1)	50.1%	0.5000
	Free Parking	Free Parking (No = 0; Yes = 1)	76.9%	0.4214
	Free Wifi	Free Wifi (No = 0; Yes = 1)	53.7%	0.4987
	Golf course	Golf course (No = 0; Yes = 1)	12.0%	0.3256
	Internet	Internet (No = 0; Yes = 1)	97.8%	0.1451
	Kitchenette	Kitchenette (No = 0; Yes = 1)	39.3%	0.4884
	Meeting Room	Meeting Room (No = 0; Yes = 1)	50.2%	0.5000
	Non-Smoking Hotel	Non-smoking Hotel (No = 0; Yes = 1)	22.8%	0.4197
	Pets Allowed	Pets Allowed (No = 0; Yes = 1)	4.1%	0.1974
	Pool	Pool (No = 0; Yes = 1)	93.7%	0.2427
	Reduced Mobility Rooms	Reduced Mobility Rooms (No = 0; Yes = 1)	28.1%	0.4494
	Restaurant	Restaurant (No = 0; Yes = 1)	81.3%	0.3896
	Room Service	Room Service (No = 0; Yes = 1)	63.7%	0.4808
	Spa	Spa (No = 0; Yes = 1)	44.6%	0.4971
	Suites	Suites (No = 0; Yes = 1)	56.7%	0.4956
	Wheelchair Access	Wheelchair Access (No = 0; Yes = 1)	67.8%	0.4673
Contextual Attributes	Weekend	Book day (Weekday = 0; Weekend day = 1)	0,45	0.497
	Margin	Difference in days between search day and booking day	8.52	4.010

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317

318

Source: Authors

319

320 As stated previously, the hedonic pricing method's strength is that it is based on market  
321 data (Fleischer, 2012). However, its main weaknesses are the challenge of defining the  
322 market and this method's sensitivity to choice of functional form (Haab & McConnel,  
323 2002). Thus, keeping in mind the objective of producing results that would facilitate  
324 comparisons with findings for other locations, the variables included in the present  
325 model were kept extremely close to those used in many other studies. The model also  
326 employed nearly all the elements relevant to consumers' decision-making available on  
327 TripAdvisor.

### 328 ***4.3 Descriptive analysis***

329 The results of the descriptive analysis facilitate a fuller understanding of the hotel  
330 services and image configurations most often offered in the Algarve. For example,  
331 many hotels use the best-value labels (77.3%), family-friendly (77%) or quiet (71.4%),  
332 as well as bar/lounge (92.1%), restaurant (81.3%), pool (93.7%), Internet (97.8%) or  
333 free parking (76.9%). Hotels with a beach represent 45.6% of the sample, while those  
334 with a golf course make up 12%. Other services are much more exclusive such as  
335 having a casino (0.8%), being labelled a boutique hotel (3%) or allowing pets (4.1%).  
336 The results also highlight the high average value of consumers' ratings: four out of five.

## 337 **5. Results**

338 The OLS regression results are presented in Table 2. The prices associated with each  
339 attribute were calculated using Halvorsen and Palmquist's (1980) procedure. This  
340 procedure estimates and correctly interprets the price effect for a log-linear model,  
341 including for each variable based on its continuous or dichotomous nature. Halvorsen  
342 and Palmquist (1980) point out that continuous variables and dummies variables must  
343 be discriminated starting with Equation (2). A continuous variable's associated  
344 coefficient – multiplied by 100 – is the percentage effect on prices of a small change in  
345 that variable, but this is not true for a dichotomous variable. In this case, Halvorsen and  
346 Palmquist (1980) suggest that, if a single dummy variable is assumed for simplicity,  
347 Equation (2) can be rewritten as:

348 
$$P = (1 + g)^D \exp(\alpha + \sum_k \beta_k X_k) \quad (3)$$

349 in which  $X_k$  is the continuous variable.  $D$  in turn represents the dummy variable, and  $g$   
350 is the relative effect on price when the dichotomous variable has a value of 1,  
351 corresponding to the percentage effect on prices of a continuous variable's coefficient.  
352 Thus, the assumption cannot be made that, in the case of dichotomous variables, the  
353 coefficient (i.e.  $c$ ) is equal to  $g$ . Instead,  $g$  is equal to  $\exp(c) - 1$ .

354 According to other authors such as Schamel (2012) or Soler et al. (2016), the euro-value  
355 of prices can be calculated based on the average price of hotel rooms, which for the  
356 present sample was €221.54. This value facilitated the monetary interpretation of the  
357 marginal increase of quantitative variables, as well as the value of dichotomous  
358 variables' presence in reference to their absence. The results of the OLS regression and  
359 euro-values calculations are shown in Table 2.

Table 2. Estimated regression and euro values

Type of variable	Variable	Coefficient	Beta Standard	t-Stat.	Sig.	%	€-Value	VIF
	Constant	1.710***		16.385	0.000			
Prices	LNLAGPRICE	0.597***	0.600	72123	0.000		132.20	1.985
Establishment Variables	Stars	0.098***	0.143	9.072	0.000		21.70	7.169
	Number of Rooms	0.000***	0.042	4.126	0.000		0.05	2.993
	Distance	-0.001***	-0.032	-4.011	0.000		-0.31	1.798
	Independent Hotels	0.033**	0.019	2.054	0.040	3.40%	7.54	2.572
Reputational Variable	Overall Value	0.043**	0.038	2.552	0.011		9.62	6.324
	N Opinion	0.000**	-0.040	-2.843	0.004		-0.01	5.777
	Travel Choice Award	0.060***	0.033	4.050	0.000	6.18%	13.69	1.949
	Photos	0.000	0.003	.237	0.813		0.00	5.108
	Algarve Ranking	0.000***	-0.063	-3.817	0.000		-0.06	7.853
	Specific Ranking	0.001***	0.035	3.321	0.001		0.12	3.124
Location Tags	City Centre	-0.016	-0.012	-1.582	0.114	-1.54%	-3.42	1.652
	Centro Historico de Albufeira	-0.063**	-0.017	-2.243	0.025	-6.06%	-13.43	1.649
	Ponta da Piedade	-0.021	-0.007	-0.942	0.346	-2.11%	-4.68	1.394
	Praia Da Rocha	-0.016	-0.005	-0.622	0.534	-1.60%	-3.55	2.160
	Zoomarine Algarve	-0.023	-0.008	-0.948	0.343	-2.26%	-5.00	1.854
	Vilamoura Marina	0.001	0.000	.066	0.947	0.14%	0.30	1.423
	Falesia Beach	0.050*	0.014	1.859	0.063	5.12%	11.35	1.672
Style	All inclusive	0.088***	0.053	6.007	0.000	9.24%	20.46	2.214
	Best Value	0.052***	0.039	3.453	0.001	5.39%	11.94	3.584
	Boutique	0.076**	0.023	2.865	0.004	7.90%	17.50	1.789
	Budget	0.007	0.005	.406	0.685	0.74%	1.64	3.523



	Business	-0.014	-0.011	-1.148	0.251	-1.34%	-2.98	2.703
	Charming	0.020	0.017	1.638	0.101	2.07%	4.59	3.099
	Classic	0.015	0.009	1.012	0.311	1.53%	3.40	2.391
	Family-friendly	-0.073***	-0.054	-6.121	0.000	-7.00%	-15.51	2.203
	Green	0.018	0.011	1.127	0.260	1.79%	3.97	2.520
	Luxury							
	Mid-range	-0.062***	-0.055	-5.119	0.000	-6.05%	-13.40	3.256
	Quaint	0.069*	0.013	1.666	0.096	7.14%	15.81	1.648
	Quiet	-0.020*	-0.016	-1.813	0.070	-2.01%	-4.46	2.270
	Resort Hotel	0.031*	0.016	1.846	0.065	3.11%	6.89	2.255
	Romantic	0.011	0.008	.856	0.392	1.11%	2.46	2.667
	Trendy	0.028**	0.019	2.081	0.037	2.82%	6.25	2.330
Amenities	Air Conditioning	-0.019*	-0.014	-1.847	0.065	-1.88%	-4.17	1.729
	Airport Transportation	0.060***	0.052	7.020	0.000	6.18%	13.69	1.601
	Bar/Lounge	0.018	0.008	1.087	0.277	1.79%	3.96	1.707
	Beach	0.060***	0.052	6.860	0.000	6.14%	13.61	1.656
	Business services	0.059***	0.052	5.194	0.000	6.09%	13.50	2.861
	Casino	0.091	0.014	1.530	0.126	9.58%	21.22	2.354
	Concierge	0.013	0.012	1.354	0.176	1.34%	2.98	2.139
	Fitness centre	-0.009	-0.008	-0.802	0.423	-0.85%	-1.89	2.511
	Free Breakfast	0.012	0.010	1.146	0.252	1.17%	2.60	2.288
	Free Parking	-0.024**	-0.017	-2.144	0.032	-2.33%	-5.17	1.901
	Free Wifi	-0.012	-0.011	-1.278	0.201	-1.23%	-2.73	2.065
	Golf course	0.030*	0.017	1.956	0.051	3.03%	6.70	2.177
	Internet	-0.035	-0.009	-1.292	0.196	-3.46%	-7.67	1.384
	Kitchenette	0.057***	0.049	5.594	0.000	5.86%	12.98	2.185
	Meeting room	-0.050***	-0.044	-3.750	0.000	-4.90%	-10.86	3.966
	Non-Smoking Hotel	-0.016	-0.012	-1.513	0.130	-1.56%	-3.45	1.676
	Pets Allowed	-0.085***	-0.030	-4.159	0.000	-8.18%	-18.13	1.451
	Pool	0.017	0.007	.904	0.366	1.76%	3.89	1.931

	Reduced mobility rooms	-0.014	-0.011	-1.370	0.171	-1.41%	-3.12	1.916
	Restaurant	0.019	0.013	1.456	0.145	1.90%	4.20	2.237
	Room Service	0.023*	0.019	1.960	0.050	2.33%	5.17	2.826
	Spa	-0.027**	-0.023	-2.274	0.023	-2.62%	-5.81	2.978
	Suites	-0.021	-0.019	-1.644	0.100	-2.13%	-4.71	3.711
	Wheelchair access	-0.013	-0.011	-1.360	0.174	-1.33%	-2.95	1.874
Contextual	Weekend	0.011*	0.010	1.654	0.098		2.49	1.011
Attributes	Margin	-0.007***	-0.049	-7.884	0.000		-1.53	1.098

$\bar{R}^2$	1.818
d	0.652
F	317.603***

Dependent variable: LNPPRICE

Note: \*Statistical significance at the 95% level; \*\*statistical significance at the 99% level; \*\*\*statistical significance at the 99.9% level

$\bar{R}^2$   
d = Durbin-Watson coefficient;  
= corrected coefficient of determination; F = F-value

364 The coefficients of the continuous variables represent the influence of each variable on  
365 the price, while the euro-value of prices shows the variation in euros of the average  
366 price. The percentage column shows the variations of the dichotomous variables. These  
367 percentages were applied again with respect to the average room price of the hotel  
368 sample.

369 The main problems usually associated with applying hedonic pricing models are related  
370 to multicollinearity and autocorrelation. One example of autocorrelation is spatial  
371 autocorrelation. Although tests exist that can be used to evaluate spatial dependence in  
372 OLS models (e.g. Anselin, Bera, Florax & Yoon, 1996), some researchers such as Soler  
373 and Gemar (2018) have found proof of spatial autocorrelation's implications for  
374 hedonic models. These studies highlight the need to include other models such as the  
375 geographically weighted regression model to control the effects of this autocorrelation,  
376 especially in hotel research.

377 However, given that the present study's objective was to compare tourists' willingness  
378 to pay in the Algarve region with the findings for other destinations, the choice was  
379 made not to use these more complex models. The first problem mentioned above can  
380 normally be solved by reducing the number of variables or grouping them together  
381 (Aguiló et al., 2003; Anderson, 2010). To address the second issue, an autoregressive  
382 (*AR (1)*) variable needs to be introduced, as suggested by Herrmann and Herrmann  
383 (2014) or Soler and G emar (2017a), which, in the present study, reduced the sample  
384 from the 16,126 prices collected to the 9,992 used in the database analyses.

385 Following the example of other authors such as Schamel (2012) and Soler et al. (2016),  
386 variance inflation factors (VIFs) were also calculated. The value of these, with the  
387 exception of the 'luxury' variable, was below the critical values suggested by Kutner,  
388 Nachtsheim and Neter (2004) as indicating a problem of multicollinearity. The cited  
389 authors observed that a VIF value above 10 designates a severe multicollinearity  
390 problem, while a value less than 5 indicates the absence of multicollinearity. These  
391 values were later confirmed by Kennedy (2008). The present study, therefore, only had  
392 to eliminate the 'luxury' label.

## 393 **6. Discussion**

394 The most important variable, in standardised terms, in the configuration of prices for

395 hotel rooms in the Algarve is the price of the previous day, as proved to be the case for  
396 Seville's April Fair (Soler & G mar, 2017a). The significance of this temporal lag  
397 suggests that, in the Algarve region – as is true for Seville during its April fair – prices  
398 are relatively stable, unlike the now common instability in room rates in other  
399 destinations. Thus, the previous day's price conditions the room price that hotels offer  
400 each day. In other words, room prices are historically conditioned perhaps because hotel  
401 managers consider prices to be a strategic variable. Each hotel is positioned in a high- or  
402 low-price segment for the offered services, and room prices are kept consistent with this  
403 strategy. The stable prices could also be due to the perception of the Algarve as an  
404 expensive destination (Pereira et al., 2015). This could be especially true in high season,  
405 during which the hotels' bargaining power is much higher.

406 This appears to be a logical strategy since hotels may be investing in a brand or making  
407 the most of that brand's advantages to put room prices above what they should be if the  
408 brand's power was not taken into account. This strategy also seems to be consistent with  
409 the definition of brand value based on price (Sweeney, Soutar & Johnson, 1999; Tsai,  
410 2005; Woodruff, 1997) so that the brand value is the difference between the perceived  
411 utility and the price of the product or service. Hotels' increased negotiator power due to  
412 greater demand in high season further allows hotel managers to develop an offer based  
413 on destination prices and a particular reputation. The present finding could, therefore, be  
414 in line with Monty and Skidmore's (2003) conclusion that the season can have a  
415 significant impact on prices.

416 The second most significant variable is hotel category measured by number of stars.  
417 This confirms, in general, the results reported in the literature on hedonic pricing studies  
418 of hotels (e.g. Abrate et al., 2011; Israeli, 2002; Schamel, 2012). The present finding  
419 shows that hotel category represents a reliable and thus highly valued reference to  
420 hotels' hypothetical quality in the Algarve region. In the specific case of hotels in this  
421 region, an increase of one star represents an additional price of €21.70.

422 This result, nonetheless, appears to contrast with other studies that have found a  
423 significant weakening of hotel category as a measure of quality, as was the case in  
424 Abrate and Viglia (2016) or Torres, Adler and Behnke (2014) research. The cited  
425 authors state that customers are starting to follow other patterns in terms of the  
426 importance they give to that variable. De la Pe a et al. (2016), in turn, suggest that hotel

427 category's importance in price may be conditioned by the presence or absence of other  
428 quality signals such as offers' quality, diversification and customisation or membership  
429 in an international chain. These signals increase guests' willingness to pay for hotel  
430 rooms. More research is needed to know in which destinations hotel category is still a  
431 marker of good quality. This could be related, for example, to destinations' type or life  
432 cycle or to category systems' control measures and standardisation, among other  
433 possible causes.

434 The above-cited findings seem to be aligned with that for Algarve hotels. The variable  
435 of overall value of customer ratings has an important impact on the average price  
436 (€9.62), while the TripAdvisor Travellers' Choice award's effect is even stronger  
437 (€13.69). Similarly, the Algarve hotels' ranking by their appearance on the TripAdvisor  
438 website has a significant negative impact on prices (€0.06). These results are aligned  
439 with Yang and Leung's (2018) findings, providing proof that a better online reputation  
440 implies lower discounts. This indicates that a good strategy to increase room rates is to  
441 pay attention to and manage online comments, as well as pursuing customer satisfaction  
442 and greater visibility on TripAdvisor. This result is also aligned with the existing  
443 literature regarding the highest prices at weekends (Schamel, 2012) and a lower price as  
444 more time elapses between booking and check-in days (Abrate et al., 2012).

445 After hotel category, the variable with the greatest impact on the configuration of room  
446 prices in the Algarve is the all inclusive label, with a value added over the average price  
447 of €20.46. This could have important implications for both hotel managers and tourists  
448 visiting the area. When looking for services with a big impact on hotel prices, managers  
449 could consider the option of inclusion as long as the cost to their hotel is less than what  
450 customers are willing to pay. Tourists, in turn, can assess whether this service label  
451 compensates for a higher price based on their consumption patterns and the  
452 destination's price level, thereby deciding whether they should pay more for this  
453 service.

454 The same decision-making process needs to happen with the variable of airport  
455 transportation, whose impact on the average price is €13.69. Hotels should consider,  
456 once again, the cost-benefit ratio of including this service in their complementary  
457 services. For both the all inclusive and airport transportation variables, the results show  
458 that customers are willing to pay more for these services, although the all inclusive label

459 is more directly related to customer satisfaction than to the possibility of greater  
460 profitability. In the case of airport transportation, hotel managers need to use a price  
461 guide to find out how much they can spend on airport transfers and still keep a  
462 reasonable profit margin.

463 The variable of beach is an option that depends more on hotel location. The presence of  
464 a beach has an average impact on the price of rooms in the region of €13.61, which is  
465 similar with that found by other studies on the effect of beaches (Rigall-I-Torrent et al.,  
466 2011), sea views (Fleischer, 2012), and other public goods (Rigall-I-Torrent & Fluvià,  
467 2011) on hotel room prices. The business services variable is also quite close to this  
468 value, with an average impact of €13.50. For this reason, hotels should not neglect to  
469 appeal to business tourists and need to provide at least basic services. Even in cases in  
470 which hotels are used for business purposes, these hotels' image must be aligned with a  
471 holiday profile.

472 However, hotels' positioning as business-related does not have a significant impact on  
473 prices, and services such as meeting rooms have a significant negative impact of -  
474 €10.86 on the average price. This shows that the core market of Algarve hotels is  
475 holiday customers. While hotel managers need to continue offering basic business  
476 services, these administrators should not lose sight of holiday tourists' preferences since  
477 hotels excessively focused on business could lose their charm for these tourists and  
478 cause a misalignment with the Algarve's overall holiday focus.

479 Location is one of the most important variables in the literature on hotel hedonic  
480 pricing, with notable findings on the significance and negative effect of distance in other  
481 studies, such as Schamel (2012) and Zhang et al. (2011). The significant and negative  
482 relationship between the hotel room rate and the distance to the centre of the Algarve  
483 found may be cause to the location of Albufeira, which according to do Valle et al.  
484 (2012) is by far the most important county in terms of tourism accommodation and  
485 attractions. In contrast, hotel size, measured by number of rooms has a small impact  
486 (€0.05), although it is significant and positive. This result differs from that of other  
487 studies including, among others, Abrate et al. (2012), Agmapisarn (2014), Becerra,  
488 Santaló and Silva (2013) and Zhang et al. (2011), for whom the relationship between  
489 size and prices was null. This indicates that, in the Algarve, customers prefer larger  
490 hotels such as resorts – a label with a significant positive relationship to price. Larger

491 hotels may inspire more confidence in consumers in terms of offering quality because of  
492 the distance from other lodgings such as hostels, apart-hotels or bed and breakfast  
493 accommodations.

494 The results also show a significant positive relationship with regard to independent  
495 hotels, but Thrane (2007) found the opposite relationship to be true. Likewise, other  
496 studies such as Agmapisarn's (2014) of Bangkok hotels or Chen and Rothschild's  
497 (2010) work in Taipei have shown traditional services to be related to room prices, but  
498 these offers do not necessarily have an impact on prices in the Algarve region. Thus, the  
499 availability of a pool, Internet or free Wi-Fi in the Algarve region does not have a  
500 significant relationship with prices, and other services show an inverse relationship.  
501 This is the case with air conditioning (-€4.17), free parking (-€5.17), spa (-€5.81) or pets  
502 allowed (-€18.13), among others. In contrast, the presence of a golf course has a  
503 significant positive value and a comparatively strong impact (€6.70).

504 These findings reveal the variability in services' importance according to the destination  
505 investigated and the profile of tourists who visit it. The results may also highlight that  
506 some services have lost value over time and no longer are sources of differentiation.  
507 However, caution is needed regarding these results for traditional services, since, even if  
508 a service's presence is not profitable, according to Albayrak and Caber (2015), its  
509 absence could drastically affect customer satisfaction if it is perceived to be a basic  
510 good.

511 Regarding hotels' positioning based on a brand image, the results show that being green  
512 does not have a significant impact on prices. These results are similar to those found by  
513 Soler et al. (2016) for Madrid, but the present findings differ from the results of the  
514 cited authors' research on Barcelona and Kuminoff et al.'s (2010) study of Virginia  
515 hotels and Garcia-Pozo et al.'s (2013) investigation of Andalusian hotels. The current  
516 results show that, in the case of the Algarve, being environmentally responsible does not  
517 imply an increase in room costs, and thus this label does not affect prices or it is not a  
518 condition valued by tourists visiting the region. The promotion of this destination as a  
519 sun and beach or golf destination may lead Algarve tourists not to value hotels'  
520 environmental friendliness, even though a green image can be strongly appreciated in  
521 other destinations.

522 In contrast, other brand image positions are quite interesting in terms of their impact on  
523 prices. The strongest effect of all is the introduction of a boutique label, with a weight  
524 of €17.50, followed by the quaint label with €15.81. The impact of the best value label  
525 is also notable, which paradoxically has a significant positive impact of €11.94 on the  
526 average price. This value may represent customers' willingness to pay for reducing or  
527 minimising cognitive dissonance. The next most important variable is the trendy label  
528 with €6.25, but the label of romantic or business has a notable lack of significance. The  
529 tourist profile of the Algarve thus is largely orientated towards a beach or urban  
530 vacation.

531 Therefore, unless hotel managers can implement a clear niche strategy, they should  
532 refrain from devoting extra resources to positioning themselves in the above markets as  
533 customers will not value them in the Algarve. The validity of this conclusion may be  
534 reinforced, first, by the negative impact of the quiet label, whose effect on the average  
535 price is -€4.46 and, second, by the positive impact of a location in Falesia Beach and the  
536 negative significance of the historical centre of Albufeira. In this context, the mid-range  
537 label's negative impact seems logical, as is hotels' positioning as family-friendly, whose  
538 impact is -€15.51.

539 Notably, the latter label is one of the most commonly employed in the region (i.e. 77%  
540 of hotels). However, hotels should probably not be linked, at least directly, to tourists  
541 travelling as families with children as this can have a negative impact on prices for both  
542 these tourists and other types as well. The family-friendly condition needs to be applied  
543 only in the case of a specific niche strategy in which other customers are a negligible  
544 factor.

545 Finally, the significance of specific location tags needs to be noted. Only the Falesia  
546 Beach label has a significant positive effect, while Ponta da Piedade, Praia da Rocha,  
547 Zoomarine Algarve and Vilamoura Marina do not have a significant impact on prices.  
548 Furthermore, the impact on the price of hotels' location in the historical centre of  
549 Albufeira is negative. This last statistically significant, negative relationship merits  
550 special attention given the importance of the distance variables for and concentration of  
551 tourists in Albufeira.

552 In terms of life cycle, the Algarve is a stagnant or mature destination (Vargas-Sánchez



553 et al., 2015). Thus, the historical centre of Albufeira has an oversized offer caused by an  
554 earlier stage and this location's current decline. The negative environmental  
555 externalities of Albufeira may also derive from the period of Fordism mass tourism's  
556 more palpable effects. The Algarve brand is apparently much more valued as a  
557 destination than its sub-brands individually since only the Falesia Beach label adds  
558 value to the region's hotels.

559 Based on these results, the Algarve's managers obviously need to analyse and  
560 reformulate their destination strategy for these places given that, at best, they show no  
561 signs of differentiation and, at the worst, they make matters worse. Instead, this  
562 destination should continue investing in the promotion of the Algarve brand. First, it has  
563 managed to acquire a reputation as a destination in and of itself, and, second, the results  
564 seem to indicate that allocating resources to its promotion is more efficient than  
565 promoting the region's sub-destinations – with the exception of Falesia Beach.

## 566 **7. Conclusion**

567 This research examined the repercussions of different attributes for hotel room prices in  
568 the Algarve region. This study is the first to focus on this region and shed light on  
569 certain peculiarities that, until now, have been obscured and that may have led  
570 destination and hotel managers in the region to make decisions that are less than optimal  
571 or even erroneous.

572 The findings of this research are linked – as is true for all hedonic studies – to the  
573 specific destination from which the results were obtained, so they cannot be  
574 extrapolated directly to other destinations. The general understanding reported in the  
575 literature on hedonic prices in the lodging industry is thus necessarily the result of the  
576 sum of all individual investigations. Despite the difficulty of generalising the present  
577 findings to other regions, the method used – a relatively easier and cheaper approach  
578 utilising nearly all the information available on TripAdvisor – can be replicated in other  
579 destinations. In addition, the model applied has a functional form similar to those  
580 developed for other destinations.

581 This efficient approach allows researchers to control most of the variables that have  
582 been confirmed as relevant in the literature on hedonic prices. The standardisation of the  
583 development of models permits more direct comparisons of destinations, allowing

584 researchers to identified shared patterns without having to worry about the hedonic  
585 method's sensitivity to the model's functional form. We encourage researchers to carry  
586 out similar studies in other destinations and seasons in order to expand the overall  
587 understanding of hotel pricing in the hedonic literature. Further research is needed to  
588 examine changes in particular variables' impacts for the different sub-destinations under  
589 study. Additional studies should focus on detecting whether shared patterns exist among  
590 destinations that configure their hotel room prices similarly. These patterns could  
591 correspond closely to the type of destination (e.g. urban, beach or rural) or to the life  
592 cycle of the destinations in question.

593 The present study's findings primarily offer practical implications. First, it joins with  
594 other research in identifying hotel category and reputational variables as key factors in  
595 customers' greater propensity to pay. Therefore, hotel managers should pay special  
596 attention to online user ratings and online reputation management. Second, the present  
597 findings can help hotel managers to redesign the way they appear on TripAdvisor by  
598 showing them which labels add to and detract from value – measured as implicit prices  
599 – from the clients' perspective. Managers of Algarve hotels can improve their brand  
600 image on TripAdvisor through the use of labels aligned with guests' greater willingness  
601 to pay and can avoid using, at least in differentiation strategies, those tags with a  
602 negative relationship with price.

603 However, the redesigning of brand image does not end with TripAdvisor, as this  
604 strategy can be extrapolated to hotels' direct booking tools, namely, the hotels'  
605 websites. In these channels, the use of positive positioning values can provide better  
606 results while offering the best margins by not having to pay fees to OTAs. Hotel  
607 websites also give hoteliers greater control of communication, a greater volume of  
608 information to reinforce the desired image and clients with a stronger predisposition to  
609 receive this information.

610 This study showed that, at least in the Algarve region, hotel positioning as  
611 environmentally responsible has no impact on prices, while other positions do influence  
612 room prices. They should be taken into account in development strategies by both hotel  
613 managers and agents in charge of promoting and managing the destination brand. If the  
614 relevant stakeholders want to reverse the region's environmental deterioration and its  
615 future implications, these agents will need to take measures that encourage this type of

616 practices and attract or raise greater customer awareness of the importance of this  
617 positioning. This research's findings include proof that the latter must rethink their  
618 place marketing strategy since only the area of Falesia Beach adds value to Algarve  
619 hotels. Further analyses of these circumstances, as well as possible lines of  
620 improvement, could be a quite interesting future line of research. For example, future  
621 research in the region could produce valuable results by analysing the impact of spatial  
622 effects more comprehensively, including, among other options, using geographically  
623 weighted regression. Studies using this technique could expand the present results by  
624 investigating various areas, even while taking into account possible spatial  
625 autocorrelation.

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