



# THE UNIVERSITY *of* EDINBURGH

## Edinburgh Research Explorer

Veterinary high-stakes immersive simulation training with repeat practice following structured debriefing improves students' ability to cope with high-pressure situations.

**Citation for published version:**

Pollock, K, MacKay, J, Hearn, S, Morton, C & Pollock, P 2024, 'Veterinary high-stakes immersive simulation training with repeat practice following structured debriefing improves students' ability to cope with high-pressure situations.', *Simulation in Healthcare*. <https://doi.org/10.1097/SIH.0000000000000771>

**Digital Object Identifier (DOI):**

[10.1097/SIH.0000000000000771](https://doi.org/10.1097/SIH.0000000000000771)

**Link:**

[Link to publication record in Edinburgh Research Explorer](#)

**Document Version:**

Peer reviewed version

**Published In:**

Simulation in Healthcare

**General rights**

Copyright for the publications made accessible via the Edinburgh Research Explorer is retained by the author(s) and / or other copyright owners and it is a condition of accessing these publications that users recognise and abide by the legal requirements associated with these rights.

**Take down policy**

The University of Edinburgh has made every reasonable effort to ensure that Edinburgh Research Explorer content complies with UK legislation. If you believe that the public display of this file breaches copyright please contact [openaccess@ed.ac.uk](mailto:openaccess@ed.ac.uk) providing details, and we will remove access to the work immediately and investigate your claim.



1 Veterinary high-stakes immersive simulation training with repeat practice following structured  
2 debriefing improves students' ability to cope with high-pressure situations.

3

4 Dr. Kristina Pollock MVB, PhD, CertSAS, SFHEA, MRCVS, Director of Clinical and Simulation  
5 Teaching [Kristina.pollock@ed.ac.uk](mailto:Kristina.pollock@ed.ac.uk)

6

7 Dr. Jill R.D. MacKay MSci, PhD, Senior Lecturer in Veterinary Medical Education

8

9 \*Dr. Stephen Hearn MB ChB, FRCEM FRCS FRCP FRGS DIMC DRTM Consultant in  
10 Emergency Medicine

11

12 Dr. Carolyn Morton BVMS, MVM, MRCVS, Lecturer in Professional and Clinical Skills

13

14 \*\*Professor Patrick J Pollock BVMS, PhD, Dip ECVS, FHEA, FRCVS. Professor of Veterinary  
15 Surgery and Remote and Rural Medicine

16

17 Royal (Dick) School of Veterinary Studies, University of Edinburgh, Easter Bush, Midlothian,  
18 EH25 9RG, Scotland (address for correspondence)

19

20 \*\* Glasgow Equine Hospital and Practice, School of Biodiversity, One Health & Veterinary  
21 Medicine, University of Glasgow, Glasgow, G611QH, Scotland

22

23 \* Emergency Medical Retrieval Service, ScotSTAR, Hangar B, 180 Abbotsinch Road, Paisley,  
24 PA3 2RY, Scotland

25

26

27

28

29 Abstract

30 *Introduction.* Immersive simulation is used increasingly in medical education, and there is  
31 increasing awareness of the impact of simulation scenarios on emotional state and cognitive  
32 load and how these impact learning<sup>1</sup>. There is growing awareness of the requirement to equip  
33 veterinarians with skills for managing high-pressure environments and provide training on  
34 human factors. *Methods.* Veterinary students participated in a high-fidelity immersive  
35 simulation of a road traffic collision involving multiple casualties. The students took part in the  
36 same simulation twice, the second time following a debrief. Each participant's emotional state  
37 and cognitive load were assessed after participating in each simulation. Each participant was  
38 asked to score the effect of pressure on their performance. *Results.* 125 students participated  
39 and demonstrated a higher cognitive load with more positive emotional states during the  
40 second scenario, following the completion of a structured debrief and discussion focusing on  
41 pressure relief techniques (cognitive load  $\bar{\mu}$ Scenario run 1 =  $4.44 \pm 1.85$  (SD),  $\bar{\mu}$ Scenario2 =  
42  $5.69 \pm 1.74$  (SD). The majority of participants described being in the low-performance state of  
43 frazzle (63%) during the first scenario compared to a majority that described being in the high-  
44 performance state of flow (61%) during the second. *Conclusion.* Immersive simulation  
45 scenarios, with structured debriefing, may allow the measurement of emotional state and  
46 cognitive load in participants. Furthermore, this study suggests that curriculum training in  
47 human factors and pressure relief techniques, coupled with immersive simulation and debrief,  
48 may improve future performance in high-stakes and high-pressure scenarios.

49  
50  
51  
52  
53  
54  
55  
56

57 Introduction

58 Veterinary educators are interested in the performance of veterinarians in high-stakes  
59 situations and its broader implications for resilience, and how we train veterinary students for  
60 sustainable "operational deployment" beyond their time at university.<sup>2</sup> Increasingly,  
61 veterinarians work as part of a multidisciplinary group with first responders attending incidents  
62 involving animals and people, including at road traffic collisions (RTCs), major incidents, and  
63 following natural disasters.<sup>3</sup> Resilience has been highlighted as a core day-one competency  
64 for veterinary graduates by the Royal College of Veterinary Surgeons (RCVS) and American  
65 Veterinary Medical Association (AVMA).<sup>4</sup>

66

67 Historically, immersive simulation has been used as a teaching tool in aviation, the military,  
68 aeronautics and space, the nuclear and oil industries, and, more recently, in healthcare  
69 training. Immersive simulation is now a core component of medical undergraduate and  
70 postgraduate training, offering learners the opportunity to practice an activity in a safe  
71 environment without compromising patient safety.<sup>5,6,7</sup> It is used to ensure students have a  
72 degree of clinical competence before exposure to real patients, enhancing the application of  
73 theoretical knowledge to clinical practice.<sup>7</sup> Immersive simulation can be a useful tool to engage  
74 learners and provide experiences to train learners in scenarios that may occur infrequently.<sup>6</sup>  
75 Simulation-based medical education has been utilized to enhance teaching effectiveness  
76 through reflective learning, deepening learner understanding and awareness of human factors  
77 in healthcare delivery.<sup>6,8,9</sup> Recently, immersive simulation has been adopted in veterinary  
78 educational settings. This teaching tool particularly allows veterinary students to experience  
79 simulated incidents involving animals and people where they can practice working as part of  
80 a multidisciplinary team in high-pressure, high-stakes scenarios. This has broadly mirrored,  
81 but lagged behind, the training provided to undergraduate and postgraduate medical  
82 students.<sup>10,11,12</sup>

83 It is critical that immersive simulation scenarios are realistic, undertaken in a safe, supportive  
84 environment, and that individuals trained in debriefing methods form part of the teaching team.

85 To date, immersive simulation in veterinary education has often been ad hoc without a specific  
86 focus on the emotional and cognitive effect on the participants.<sup>11,12</sup> Immersive simulations  
87 should focus on a small number of specifically defined learning outcomes and are not  
88 designed to drill participants in clinical procedures but instead to develop analytical reasoning  
89 and an appreciation of how human factors may affect performance.<sup>13</sup>  
90 Cognitive load theory states that working memory is finite.<sup>14</sup> Many researchers have found  
91 that learning is impaired when an experience overloads the brain's capacity to process and  
92 transfer knowledge to long-term memory<sup>1</sup>. In order to function effectively in multiple veterinary  
93 high-stakes situations, veterinarians must recognize the signs of pressure overload and the  
94 signs of the low performance state of frazzle. Frazzle is defined as a state of extreme physical  
95 or nervous fatigue and agitation.<sup>15</sup> In undergraduate veterinary training, we can embed a  
96 toolkit for dealing with pressure and overload. Participation in high-pressure immersive  
97 simulation scenarios significantly influences the participants' emotional state and potentially  
98 overwhelms their cognitive load. Careful scenario design facilitates learners in the application  
99 and practice of their training and may allow them to refine and embed their skills and essential  
100 knowledge. A structured debrief of participants may help to ensure that learners do not  
101 experience undue emotional stress or excessive extraneous load on their working memory.<sup>14</sup>  
102 As an educator, it is imperative to set the cognitive load of an experience to maximize the  
103 learning potential. Although previous studies in medical education have evaluated the effect  
104 of immersive simulation on participants' emotional state and cognitive load<sup>1</sup> studies  
105 addressing simulation of high-stakes veterinary scenarios are lacking.  
106 This study aimed to assess the cognitive load, and emotional states of students undertaking  
107 an immersive simulation developed to simulate a degree of situational chaos.

108

## 109 Materials and Methods

### 110 *Ethical approval*

111 The Human Ethics Review Committee granted ethical approval for this study at the Royal  
112 (Dick) School of Veterinary Studies, University of Edinburgh, Ref HERC 709-21.

113

114 *Curriculum context*

115 Increasingly, veterinary curricula focus on developing the attitudes and aptitudes necessary  
116 for successful performance in veterinary practice. The development of core competencies  
117 necessary for this has recently revolved around a set of “first day skills” or core competencies<sup>4</sup>  
118 which should be embedded by graduation. However, it is recognized that a group of “non-  
119 technical skills” and human factors, including the attributes of resilience, flexibility, and  
120 adaptability, are crucial in developing high-performing veterinarians. The development of the  
121 immersive simulation training described in this paper is an attempt to develop structured  
122 training for these attributes in a psychologically safe space.

123

124 *Study design*

125 The inclusion of a course on Peak Performance under Pressure<sup>16</sup> and the role of human  
126 factors in veterinary performance was approved by the School Learning and Teaching  
127 Committee. Ethical approval was sought and obtained from the ethics committee for a study  
128 to attempt to evaluate the effects of this teaching on the emotional and cognitive loads of  
129 student participants.

130 All student participants had attended training in large animal rescue techniques and had  
131 completed all clinical theory training prior to beginning final year rotations. A lecture on the  
132 effect of pressure and high-stakes situations on performance, including a toolkit of techniques  
133 for managing pressure, was given to all participants prior to the practicals. A practical class  
134 structured around a scenario based upon a real-life road traffic collision was set up as detailed  
135 below. The peak performance under pressure course included a series of lectures and  
136 practicals across all years of the veterinary course. The course focused on training in  
137 metacognition, the arc of performance, the relationship between competence and confidence,  
138 the effect of pressure on individual and team decision-making, communication under pressure,  
139 cognitive biases, and provided training in a set of specific pressure relief techniques (“toolkit  
140 for owning the pressure”), drilling and simulation for high stakes situations. The course was

141 modelled on similar training programs in human medicine, mountain rescue, first responders,  
142 and the aviation industry <sup>16</sup>.

143

#### 144 *Simulation scenario*

145 This prospective observational study was undertaken during immersive simulation training for  
146 attending incidents involving animals. Written informed consent was obtained from all  
147 participants. All participants took part in a standard pre-scenario briefing, including a  
148 psychological safety briefing, prior to the beginning of the first scenario. Psychological safety  
149 of learners was a priority. This was established during the scenario prebriefing by introduction  
150 of the facilitators and the scenario and describing the learning contract. During the debrief,  
151 psychological safety was supported using the implicit strategies (eye contact, listening,  
152 empathy) and explicit strategies (including validation and paraphrasing and authenticity). After  
153 taking part in the first scenario and before the debrief, students were asked to score their  
154 emotional and cognitive loads.

155

#### 156 *Setting and scenario, participants, and equipment*

157 Full details of the scenarios, including details of equipment, a picture of the set-up, scripting  
158 and timing of events is included as a supplementary file to this article (see Figure,  
159 Supplementary Digital Content 1, equipment set up) (see document, Supplementary Digital  
160 Content 2, details of the scenario). Each training session was undertaken in the simulation  
161 teaching area of the Equine Hospital, and the same scenario was used for each training  
162 session. The scenario was based on a road traffic collision attended by one of the authors. It  
163 consisted of a simulated multi-casualty (human and animal) road traffic collision involving a  
164 wrecked car, 250 kg life-sized equine manikin<sup>a</sup> (Resquip Ltd), a canine manikin<sup>b</sup> (Rescue  
165 Critters canine manikin), and a live simulated human passenger casualty. The following  
166 actors were involved; the injured car driver trapped in the car by the forelimbs of the horse  
167 that had penetrated the windscreen, the horse owner, a first responder, and a passer-by.  
168 The scenario briefing was that the paramedics could not access the human casualty until the

169 horse was made safe and removed; in addition, the driver would not accept medical  
170 treatment until the status of the canine casualty had been ascertained. Multiple distracting  
171 influences were in line with events in the real-life scenario upon which the simulation was  
172 based. These included the owner of the injured horse, who was very vocal and in a state of  
173 crisis, the presence of another equid casualty (played by a live horse from the teaching herd)  
174 around the scene, a well-meaning member of the public who was directing others to place  
175 themselves at risk, the first responder, and audio recordings of a distressed horse and a  
176 distressed dog. The successful scenario resolution required the students to demonstrate  
177 situational awareness, task prioritization and to work as part of a multidisciplinary team with  
178 other first responders.

179 Each session involved participants experiencing the scenario on two occasions, initially  
180 before a structured debrief including revision of previous training in pressure relief  
181 techniques, followed by a re-run of the scenario. Two experienced facilitators ran the  
182 session. Body cameras were used to obtain material to review during the debrief. The use of  
183 body cameras in simulation training was covered by a university data protection impact  
184 assessment (DPIA) to comply with general data protection regulations (GDPR). Recordings  
185 were used for the training session and deleted immediately after that.

186 A COVID-19 risk assessment was in place for training in the Equine Simulation area, and all  
187 COVID-19 mitigation measures were followed.

188 Each simulation group comprised 10 participants; all were penultimate-year veterinary  
189 students.

190 The scenario was run from the point of arrival of the veterinary first responders to the point  
191 when the horse was "made safe." Participants played the part of vets, vet nurses, or observers.  
192 Participants changed roles between scenarios one and two.

193

#### 194 *Debrief and Assessment*

195 After the first and repeat scenario run before the debrief, students were asked to score their  
196 emotional and cognitive loads. Emotional load was scored using a tool described by Feldman



197 Barret and Russell and supported by evidence of validity in broadly similar applications .<sup>17,18,19</sup>  
198 This tool had eight items describing an opposite affect or emotional state. The eight items  
199 were tense/calm, nervous/ relaxed, stressed/serene, upset/content, sad/happy,  
200 depressed/elated, lethargic/excited, and bored/alert. Participants were asked to rate their  
201 emotions for each item on a five-point Likert scale ( -2 to +2). A positive value was assigned  
202 to the positive emotional state and a negative value to the opposite negative emotional state,  
203 as previously reported by Fraser *et al.*<sup>18</sup>  
204 The cognitive load of the participants during the simulation was assessed on a nine-point  
205 symmetrical category scale ranging from very, very low mental effort (1) to very, very high  
206 mental effort (9), as described by Paas and Van Merriënboer.<sup>14</sup> The participants were asked  
207 to rate their emotional state and cognitive load after completing the first simulation scenario  
208 and again after the debrief and a re-run of the scenario.  
209 The evaluation tools were created to measure the relative load on the working memory of an  
210 educational experience.<sup>18,20</sup> This tool ranged from 1 (very, very small effort) to 9 (very, very  
211 high effort). This and other studies suggest that performance declines at a load of 7 or more.  
212 The debriefing session was structured using a hybrid of the Pearls and the plus-delta self-  
213 assessment-led debriefing approaches with particular consideration for the psychological  
214 safety of participants. Debriefing is a structured discussion of performance to identify  
215 knowledge and skill development opportunities.<sup>21,22,23</sup> Debriefing began with a collection of  
216 participants' emotional reactions, followed by their description of the simulated incident and a  
217 self-evaluation of how they performed during the scenario. A focused facilitated discussion  
218 around the key performance points of the scenario followed this. Feedback was predominantly  
219 via guided team self-correction with some directive feedback when required to correct  
220 perception mismatches and summarise key learning points.  
221  
222 *Follow-up meeting and questionnaire.*  
223 One week after the simulation class, an online discussion was held as a cold debrief of the  
224 learning experience. During this discussion, participants completed an anonymous

225 questionnaire with free text questions, including on their performance state during each  
226 scenario run and which, if any, of the taught pressure relief techniques (“toolkit for owning the  
227 pressure”) they had used. There was also a free text section; the results of this are in Table  
228 3.

229

### 230 *Statistical Analysis*

231 It was considered that cognitive and emotional state could vary by scenario (e.g., scenario run  
232 1 versus scenario run 2) and status within the scenario (e.g., participant then observer,  
233 observer then participant, participant then participant, observer then observer). To account for  
234 both potential effects, a linear mixed-effects model was run for each response (cognitive load  
235 and emotional state) with scenario order and status as fixed effects, along with an interaction  
236 between run order and status. Student ID was fitted as a random intercept. The package used  
237 was lme4.<sup>24</sup> The ggstatsplot package<sup>25</sup> was used to visualize coefficient and effect direction  
238 estimates. All data were analyzed in R (Version 4.0.2, "Taking Off Again," R Core Team 2020)  
239 and with the use of the tidyverse packages for data processing.<sup>26</sup>

240 Sampling was opportunistic, e.g. all students available to participate were invited to  
241 participate. This was an exploratory first-steps study with no existing information on this scale  
242 being utilised with this population. As a result, there was no prior information regarding the  
243 expected effect size. Consequently, it was not appropriate to calculate a sample size prior to  
244 the analyses.<sup>27</sup>

245

### 246 *Results*

247 One hundred twenty-five veterinary students participated in the simulation, and all consented  
248 to enroll.

249

### 250 *Cognitive Load*

251 Across both run scenarios, cognitive load was generally moderate ( $\bar{\mu}$ Scenario run 1 = 4.44  $\pm$   
252 1.85 (SD),  $\bar{\mu}$ Scenario2 = 5.69  $\pm$  1.74 (SD), Figure 1), and observers and participants had

253 similar ratings (Observers  $\bar{\mu} = 5 \pm 1.83(\text{SD})$ , Participants  $\bar{\mu} = 5.07 \pm 1.93(\text{SD})$ ). Students who  
254 were participants in scenario run 2 had a significantly higher rating on cognitive load versus  
255 those who were observers during scenario run 2 (Diff = 1.43, 95% CI [0.33, 2.52]), but scenario  
256 run order and status had no impact on the students ratings of their cognitive load (Figure 2).

257

### 258 *Emotional State*

259 The distribution of emotional states across run scenarios and participation status is given in  
260 Figure 2. The central tendency of emotional states ranged between -0.9 to 1.3, suggesting  
261 strong emotional states were not common throughout the experience.

262

### 263 *Bored-Alert Spectrum*

264 There was no impact of either scenario run order or status on the participants self-rating on  
265 the Bored-Alert spectrum (Table 1, Figure 2)

### 266 *Depressed-Elated Spectrum*

267 In scenario run 2, students rated themselves closer to the 'elated' side of the depressed-elated  
268 spectrum by 0.47 points (95% CI [0.21, 0.74],  $t(244) = 3.45$ ,  $p < .001$ ). There was no interaction  
269 between run order and participation status and no impact of participation status on their ratings  
270 on the depressed-elated spectrum (Table 1, Figure 2).

271

### 272 *Lethargic-Excited Spectrum*

273 There was no impact of either scenario run order or status on the participants self-rating on  
274 the Lethargic-Excited spectrum (Table 1, Figure 2).

### 275 *Nervous-Relaxed Spectrum*

276 In scenario run 2, students increased their rating on the nervous-relaxed spectrum by 0.95  
277 (95% CI [0.49, 1.41],  $t(245) = 4.05$ ,  $p < .001$ ), i.e., they were more relaxed. There was no  
278 impact of participation status or the interaction between participation status and run order on  
279 students' self-ratings on the nervous-relaxed spectrum (Table 1, Figure 2).

### 280 *Sad-Happy Spectrum*

281 Students rated themselves as 0.44 (95% CI [0.09, 0.79],  $t(247) = 2.45$ ,  $p = .015$ ) points more  
282 'happy' on the sad-happy spectrum in scenario run 2 compared to scenario run 1. There was  
283 no impact of participant status or interaction between status and run order on students' ratings  
284 on the sad-happy spectrum (Table 1, Figure 2).

#### 285 *Stressed-Serene Spectrum*

286 In scenario run 2, students rated themselves as 1.03 points more serene (95% CI [0.56, 1.50],  
287  $t(245) = 4.32$ ,  $p < .001$ ) on the stressed-serene spectrum (Table 1, Figure 2).

#### 288 *Tense-Calm Spectrum*

289 In scenario run 2, students rated themselves 1.19 points calmer on the tense-calm spectrum  
290 compared to scenario run 1 (95% CI [0.68, 1.70],  $t(245) = 4.57$ ,  $p < .001$ ). There was no impact  
291 of status or interaction between status and run order on students' self-ratings on the tense-  
292 calm spectrum (Table 1, Figure 2).

#### 293 *Upset-Content Spectrum*

294 Students rated themselves 0.84 points more content on the upset-content spectrum (95% CI  
295 [0.44, 1.24],  $t(247) = 4.16$ ,  $p < .001$ ) in scenario run 2 compared to scenario run 1. There was  
296 no impact of participation status or the interaction between status and run order on the  
297 students' ratings on the upset-content spectrum (Table 1, Figure 2).

298

#### 299 *Results of the round-up questionnaire*

300 The majority of participants described that they were in a state of frazzle during scenario 1  
301 compared to a majority that described being in a state of flow during scenario 2 following the  
302 structured debrief (Table 2.). Seventy-seven percent of participants stated that the second  
303 scenario was easier than the first, and 2% stated that it was more challenging due to  
304 expectations to improve. Participants described what they enjoyed most and least, what  
305 emotional changes they had experienced, and what, if any, pressure relief techniques they  
306 had used. They also made suggestions for how the class could be improved. These data are  
307 presented in Table 3. Additional analysis of this qualitative data is the focus of a further  
308 ongoing study.

309 Discussion

310 High-stakes veterinary immersive simulation scenarios are complex and, alongside clinical  
311 skills, involve non-technical skills such as teamwork, communication, and an appreciation of  
312 the effect of human factors on performance. The evidence suggests that immersive simulation  
313 scenarios should have a tightly defined, small number of specific learning outcomes, in this  
314 case, focused on developing skills for peak performance in a high-stakes veterinary  
315 scenario.<sup>13,1</sup>

316 This study reports that measuring participants' cognitive load and emotional experience in a  
317 well-designed immersive simulation high-stakes veterinary scenario may be possible. The  
318 participants in this study demonstrated relatively higher cognitive load with more positive  
319 emotional states during the second scenario run, following the completion of a structured  
320 debrief and discussion focusing on pressure relief techniques. Following a debrief and first  
321 experience of the scenario, the second attempt was a more positive experience despite no  
322 change in scenario complexity. The same scenario was repeated based on evidence from the  
323 medical educational literature that such a construct results in improved knowledge, problem  
324 solving, confidence, critical thinking and clinical competence. <sup>28,29,30,31</sup> It is generally accepted  
325 that a cognitive load between 3 and 6 out of 9 is associated with a maximal learning experience  
326 and a score of above 7 results in declined performance. <sup>31,1,32</sup> In our study, cognitive load was  
327 within the range described to maximise the learning experience. Participants scored  
328 themselves as more elated, more relaxed, calmer, more serene, and more content in scenario  
329 2 compared to scenario 1. Veterinary educators who take the time to design and construct an  
330 immersive simulation scenario with cognitive load in mind may be more successful in refining  
331 the amount of strain imposed on learner working memory.<sup>33</sup> The inclusion of a structured  
332 debrief also has the potential to affect cognitive load and results in a more positive emotional  
333 state.<sup>34</sup> Evidence from the literature suggests that the debriefing session is the most important  
334 part of the simulation activity, and that post-stimulation debrief allows participants to  
335 experience the consequences of their errors producing a high level of realism. In the study  
336 described here, the purpose of the repeat simulation was to allow participants an opportunity

337 to apply this learning to the simulated situation. <sup>35,36</sup> In addition, during this simulation, the  
338 majority of participants described moving from the low-performance state of frazzle to the high  
339 performance state of flow, from scenario run 1 to scenario run 2, with many of the participants  
340 also describing the use of a variety of the techniques which had been described in the lecture  
341 which preceded the simulation for coping with high-pressure situations.<sup>16</sup>

342 Individuals in high-stakes situations are subjected to various stimuli, stressors, and pressures.  
343 The effect of these environmental, organizational, job, and human and individual  
344 characteristics influencing our behavioral responses are referred to as human factors.<sup>37</sup> While  
345 other industries, particularly aviation, have invested much time and effort to determine these  
346 human factors' effect on their teams' performance, this concept is relatively new in veterinary  
347 medicine.<sup>9,12</sup>

348 It is accepted that some pressure promotes performance and that specific amounts of  
349 pressure result in high performance. In the presence of the correct pressure level, tasks are  
350 completed efficiently, and the perception of challenge leads to peak mental arousal with  
351 improved dexterity, reaction times, and cognitive ability. Conversely, excessive cognitive load,  
352 emotional reactions, and stress-induced activation of our sympathetic nervous system are  
353 detrimental to our ability to perform in high-stakes situations.<sup>38</sup> In 1908, Yerks and Dodson<sup>39</sup>  
354 suggested that moderate stimulus is generally best; when stimulus is very high or very low,  
355 performance tends to suffer. The work was derived from a set of experiments in Japanese  
356 dancing mice learning to discriminate between white and black boxes using electric shocks.  
357 This research was largely ignored until the 1950s when Hebb's concept of arousal and the "U-  
358 shaped curve" led to the so called "Yerkes-Dodson law".<sup>40,41</sup> This inverted U theory of pressure  
359 and performance, or "arc" of performance recognizes three states of performance ability in  
360 relation to the level of pressure experienced by individuals or teams: disengagement, flow,  
361 and frazzle. With increasing cognitive load, motivation, and pressure levels, performance  
362 improves, and teams and individuals become more aroused and task-focused. This results in  
363 an improvement in our mental processing, physical abilities, decision-making, creative, and  
364 psychomotor abilities, which all increase to the most appropriate level for the task. We achieve

365 a state of arousal and performance appropriate to our task or tasks, referred to by  
366 psychologists as the state of flow.<sup>42,38,43</sup> When in flow, our bodies secrete low concentrations  
367 of stress hormones, which help to maintain a state of arousal and focussed attention in which,  
368 although we may perceive the situation as challenging, we nevertheless have the confidence,  
369 skills, knowledge, and resources to achieve a resolution of the situation safely and favorably.<sup>38</sup>  
370 The state of flow was first described by psychologist Mihály Csíkszentmihályi in 1990 as<sup>42</sup>:  
371 "being completely involved in an activity for its own sake. The ego falls away, time flies, and  
372 every action, movement, and thought follows inevitably from the previous one, like playing  
373 jazz. Your whole being is involved, and you're using your skills to the utmost." The psychologist  
374 Goleman described flow as "a state of maximum cognitive efficiency. Getting into flow lets you  
375 use whatever talent you may have at peak levels.". In a high-stakes veterinary situation, flow  
376 is when we are professionally at our best and can undertake physical tasks efficiently, safely,  
377 and quickly. Our communication becomes highly effective, and our abilities to innovate and  
378 plan are at their highest.

379 Conversely, we can also develop negative emotional responses when the pressure becomes  
380 excessive. In the flow state, we perceive the situation we face as challenging. With focussed  
381 effort, we see the challenge as surmountable. With increasing pressure, however, our  
382 emotional brain starts to change its perception from one of challenge to one of threat. This  
383 leads to the release of cortisol and adrenaline from the adrenal glands and the development  
384 of a stress response. In this state of excessive pressure, we experience cognitive overload;  
385 we find it difficult to make accurate judgments, communicate effectively, or complete practical  
386 procedures efficiently. This state of excessive pressure and poor performance is referred to  
387 as frazzle.<sup>15,16</sup> When we reach this zone of frazzle, our insight into our psychological state is  
388 impaired. Frazzled individuals and teams find it difficult to appraise their circumstances and  
389 rapidly lose perspective. Without practicing suitable coping strategies in advance, it is likely  
390 impossible to regain composure and situational awareness. Individuals in a state of frazzle  
391 often develop a negative feedback cycle, i.e., the more overwhelmed they feel, the greater the  
392 physical stress response, leading to a downward spiral of ability to perform or to regain control.

393 In cases of extreme frazzle, we can completely lose the ability to make decisions,  
394 communicate or take in our surroundings, this is known as choking or freezing.<sup>44</sup>

395 In a high-stakes, high-pressure situation, the human prefrontal cortex is programmed to come  
396 up with an appraisal of the situation in milliseconds; it compares the situation to previous  
397 experience and comes up with one of two possible options, either; while there may be multiple  
398 challenges and pressures, the brain determines that you the have the ability and resources to  
399 complete it with a good outcome, or that the opposite is true and the brain comes up with an  
400 appraisal of threat. These responses are inherent and cannot be stopped. If the brain arrives  
401 at option two, the result is the release of cortisol and adrenaline and the rapid transition to the  
402 low-performance situation and frazzle. However, with experience, it is possible to recognize  
403 the development of these emotional and cognitive states, learn not to react to frazzle, and  
404 come up with a learned measured and objective response. In the study described here, the  
405 use of a structured debrief, a toolkit for "owning the pressure," and the ability to practice the  
406 scenario on two occasions, and therefore inherent familiarity with the event, led to a tendency  
407 for the participants to move from a state of frazzle in the first scenario run to a state of flow in  
408 scenario run two.

#### 409 *Strengths and limitations*

410 This is the first description of the use of immersive simulation for training in high-stakes  
411 situations in veterinary medicine and the first attempt to evaluate emotional states, cognitive  
412 load, and pressure on participants in a veterinary immersive simulation. The most challenging  
413 component of the design of this study and one of the biggest limitations, both with the scoring  
414 and qualitative feedback is that there was no comparison group. Consequently, it is difficult to  
415 determine if the findings are related to debriefing, or participating in a simulated event, or  
416 perhaps a combination of both. It is also possible that due to the fact the same scenario was  
417 used twice, that during the second scenario run, increased familiarity with the same event  
418 alongside clinical, communication, and team challenges had an impact on the scores for  
419 emotional and cognitive load.<sup>36</sup>



420 In common with findings in human medical simulation,<sup>1,45</sup> this study suggests that it may be  
421 possible to measure emotional and cognitive load using the tools developed by Paas and Van  
422 Merriënboer<sup>14</sup> and employed by others for the same purpose.<sup>46,47,19</sup> While other tools are  
423 available,<sup>48</sup> and although the tools used in this study appeared to have been used in high  
424 stakes medical or critical care settings previously, they are different to the realistic event  
425 included in this study and so could be considered a further limitation.

426 It would be interesting to associate cognitive load score with development of skills in the  
427 future.<sup>49,50,51,52</sup> This could be challenging as it would involve linking the simulation experience  
428 to measured improvements in performance for each participant. Future studies may focus on  
429 tailored simulation scenarios for team training, emphasizing particular outcomes.<sup>45,53,54</sup> These  
430 studies could look for relative improvements in the outcome as a demonstration of effective  
431 development of skills and training.

#### 432 *Conclusion*

433 Measurement of cognitive load and emotional impact of immersive simulation in education in  
434 a high-stakes veterinary environment is feasible. Moreover, a well-designed, high-fidelity  
435 simulation scenario has the potential to positively affect participants' emotional state when  
436 combined with an appropriate debrief and training in performance techniques. The movement  
437 of learners emotionally from a more negative state to a positive state suggests that simulation  
438 is a tool that could be used for improved skills training, to offer more opportunities for dynamic  
439 thinking, and to potentially allow participants to develop strategies for coping with pressure in  
440 future situations.

441 Further studies are needed to assess the different components of cognitive load, nevertheless,  
442 it is hoped that immersive simulation with structured debrief will become commonplace in  
443 veterinary education.

444

445

446

447 Acknowledgments

448 The authors gratefully acknowledge the help of the students who took part in this immersive  
449 simulation class, Dr. Karen Gardiner, the Scottish Fire and Rescue Service, and the staff of  
450 the Royal (Dick) School of veterinary studies who supported the project.

451

452 Financial Disclosure Summary

453 The authors declare no financial interests in the work presented which was carried out as part  
454 of their standard employment. No specific funding was obtained for the study.

455

456

457

458

459

460

461

462

463

464

465

466

467

468

469

470

471

472

473

474

475 References

476

477 1. Pawar S, Jacques T, Deshpande K, Pusapati R, Meguerdichian MJ: Evaluation of cognitive  
478 load and emotional states during multidisciplinary critical care simulation sessions. BMJ  
479 Sumul. Technol. Enhanc. Learn 2018; 4(2): 87-91.

480

481 2. Holden CL: Characteristics of veterinary students: perfectionism, personality factors, and  
482 resilience. Journal of Veterinary Medical Education 2020; 47(4), 488-496.

483

484 3. Dalla Villa P, Watson C, Prasarnphanich O, Huertas G, Dacre I: Integrating animal welfare  
485 into disaster management using an 'all-hazards' approach. Rev Sci Tech 2002;39(2):599-613.

486

487 4. Royal College of Veterinary Surgeons (RCVS) first day competencies framework.  
488 [https://www.rcvs.org.uk/news-and-views/publications/rcvs-day-one-competences-feb-](https://www.rcvs.org.uk/news-and-views/publications/rcvs-day-one-competences-feb-2022/?destination=%2Fnews-and-views%2Fpublications%2F)  
489 [2022/?destination=%2Fnews-and-views%2Fpublications%2F](https://www.rcvs.org.uk/news-and-views/publications/rcvs-day-one-competences-feb-2022/?destination=%2Fnews-and-views%2Fpublications%2F)

490

491 5. Weller JM: Simulation in undergraduate medical education: bridging the gap between  
492 theory and practice. Medical education 2004; 38(1):32-38.

493

494 6. Aggarwal R, Mytton OT, Derbrew M, Hananel D, Heydenburg M, Issenberg B, MacAulay  
495 C, Mancini ME, Morimoto T, Soper N, Ziv A, Reznick R: Training and simulation for patient  
496 safety. Qual Saf Health Care 2010;19 Suppl 2:34-43.

497

498 7. Weller JM, Nestel D, Marshall SD, Brooks PM, Conn JJ: Simulation in clinical teaching  
499 and learning. Medical Journal of Australia 2012; 196(9):594-594.

500

501 8. Small SD: Simulation applications for human factors and systems  
502 evaluation. Anesthesiology Clinics 2007;25(2):237-259.

503

504 9. Saleh GM, Wawrzynski JR, Saha K, Smith P, Flanagan D, Hingorani M, John C, Sullivan  
505 P: Feasibility of human factors immersive simulation training in ophthalmology: The London  
506 pilot. JAMA ophthalmology 2016;134(8):905-911.

507

508 10. Okuda, Y, Bryson, EO, DeMaria, S, Jr, Jacobson, L, Quinones, J, Shen, B, Levine, AI: The  
509 utility of simulation in medical education: what is the evidence? Mt. Sinai. J. Med.2009;  
510 Aug;76(4):330-43.

511

512 11. Fletcher DJ, Militello R, Schoeffler GL, Rogers CL: Development and evaluation of a high-  
513 fidelity canine patient simulator for veterinary clinical training. J. Vet.Med. Educ 2012; 39(1):7-  
514 12.

515

516 12. Jones JL, Rinehart J, Englar RE: The Effect of Simulation Training in Anaesthesia on  
517 Student Operational Performance and Patient Safety. J Vet Med Educ 2019;46(2):205-213.

518

519 13. Khan K, Pattison T, Sherwood M: Simulation in medical education. Med Teach 2011;33(1):  
520 1-3.

521

522 14. Paas FGWC, Van Merriënboer JJG: The Efficiency of Instructional Conditions: An  
523 Approach to Combine Mental Effort and Performance Measures. Human Factors  
524 1993;35(4):737-743.

525

526

527 15. Arnsten AF: The biology of being frazzled. Science (New York, N.Y.); 1998 280(5370),  
528 1711–1712.

529

- 530 16. Hearn S: Peak Performance Under Pressure: Lessons from a Helicopter Rescue Doctor.  
531 <http://www.corecognition.co.uk> Accessed May 2021.  
532
- 533 17. Barrett LF, Russell JA: Independence and Bipolarity in the Structure of Current Affect. *J.*  
534 *of Personality & Social Psychology* 1998;74(4):967-984.  
535
- 536 18. Fraser K, Ma I, Teteris E, Baxter H, Wright B, McLaughlin K: Emotion, cognitive load and  
537 learning outcomes during simulation training. *Med. Educ* 2012; 46:1055–1062.  
538
- 539 19. Fraser K, Huffman J, Ma I, Sobczak M, McIlwrick J, Wright B, McLaughlin K: The emotional  
540 and cognitive impact of unexpected simulated patient death: a randomized controlled trial.  
541 *Chest* 2014 May;145(5):958-963.  
542
- 543 20. Fraser KL, Ayres P, & Sweller J: Cognitive load theory for the design of medical  
544 simulations. *Simulation in Healthcare* 2015; 10(5), 295-307.  
545
- 546 21. Eppich W, Cheng A: Promoting Excellence and Reflective Learning in Simulation  
547 (PEARLS), *Simulation in Healthcare: The Journal of the Society for Simulation in Healthcare*  
548 2015; (10):106-115.  
549
- 550 22. Cheng A, Eppich W, Epps C, Kolbe M, Meguerdichian M, Grant V: Embracing informed  
551 learner self-assessment during debriefing: the art of plus-delta. *Adv Simul (Lond)*  
552 2021;5,6(1):22.  
553
- 554 23. Kolbe M, Eppich W, Rudolph J, Meguerdichian M, Catena H, Cripps A, Grant V, Cheng A:  
555 Managing psychological safety in debriefings: a dynamic balancing act. *BMJ simulation &*  
556 *technology enhanced learning* 2020; 6(3):164-171.  
557

558 24. Bates D, Mächler M, Bolker B, Walker S: Fitting Linear Mixed-Effects Models Using lme4.  
559 J. Statistical Software 2015; 67 (1):1-48.  
560

561 25. Patil I, Powell C: ggstatsplot:“ggplot2” based plots with statistical details 2018;CRAN.  
562

563 26. Wickham H, Averick M, Bryan J, Chang W, McGowan LD, François R, Golemund G,  
564 Hayes A, Henry L, Hester J, Kuhn M: Welcome to the Tidyverse. Journal of open source  
565 software 2019;21;4(43):1686.  
566

567 27. Noordzij M, Tripepi G, Dekker FW, Zoccali C, Tanck MW, Jager KJ. Sample size  
568 calculations: basic principles and common pitfalls. Nephrol Dial Transplant. 2010;25(5):1388-  
569 93.  
570

571 28. Morgan PJ, Morgan PJ, Cleave-Hogg D, Morgan PJ, Cleave-Hogg D, Desousa S, Morgan  
572 PJ, Cleave-Hogg D, Desousa S, Lam-Mcculloch J, Morgan PJ: Applying theory to practice in  
573 undergraduate education using high fidelity simulation. Medical teacher 2006 Jan 1;28(1):e10-  
574 5.  
575

576 29. Carter H, Hanks S, Gale T: A qualitative study using hybrid simulation to explore the  
577 impacts of human factors e-learning on behaviour change. Advances in Simulation 2020  
578 Dec;5(1):1-0.  
579

580 30. Zulkosky K, Minchhoff D, Dommel L, Price A, Handzlik BM: Effect of repeating simulation  
581 scenarios on student knowledge, performance, satisfaction and self-confidence. Clinical  
582 Simulation in Nursing 2021 Jun 1;55:27-36.  
583  
584

- 585 31. Rogers B A, Franklin AE: Cognitive load experienced by nurses in simulation-based  
586 learning experiences: An integrative review. *Nurse education today* 2021; 99, 104815.  
587
- 588 32. Fraser KL, Meguerdichian MJ, Haws JT, Grant VJ, Bajaj K, Cheng A: Cognitive load theory  
589 for debriefing simulations: implications for faculty development. *Advances in Simulation* 2018;  
590 Dec;3(1):1-8.  
591
- 592 33. Alessi SM: Fidelity in the design of instructional simulations. *J. Comput. Case Instr*  
593 1998;15:40–47.  
594
- 595 34. Farrington R, Collins L, Fisher Danquah A, Sergent J: Clinical Debrief: learning and well-  
596 being together. *Clin Teach* 2019;16(4):329-334.  
597
- 598 35. Van Heukelom, Jon N. MD; Begaz, Tomer MD; Treat, Robert PhD. Comparison of  
599 Postsimulation Debriefing Versus In-Simulation Debriefing in Medical Simulation. *Simulation*  
600 in Healthcare: The Journal of the Society for Simulation in Healthcare 2010; 5(2):p 91-97.  
601
- 602 36. Al Gharibi, MSN KA, Arulappan, MSc (N), PhD, DNSc J: Repeated simulation experience  
603 on self-confidence, critical thinking, and competence of nurses and nursing students—An  
604 integrative review. *SAGE open nursing* 2020 May;6:2377960820927377.  
605
- 606 37. Jones CPL, Fawker-Corbett J, Groom P, Morton B, Lister SJ: Human Factors in preventing  
607 complications in anesthesia: a systematic review. *Anaesthesia. Suppl* 2018;1: 12-24.  
608
- 609 38. Nideffer R.M: Getting into the optimal performance state  
610 <https://www.epstais.com/articles/optimal.pdf> Accessed May 2021  
611

- 612 39. Yerkes RM, Dodson JD: The relation of strength of stimulus to rapidity of habit-formation.  
613 J. of comp. neuro. and psychol1908;18:459-482.  
614
- 615 40. Hebb DO. Drives and the CNS (conceptual nervous system). Psychological review. 1955  
616 Jul;62(4):243  
617
- 618 41. Teigen KH. Yerkes-Dodson: A law for all seasons. Theory & Psychology. 1994  
619 Nov;4(4):525-47  
620
- 621 42. Csikszentmihalyi M: Flow: The Psychology of Optimal Experience." Journal of Leisure  
622 Research1990;24(1):93–94.  
623
- 624 43. Goleman D: The brain and emotional intelligence: New insights. Published by More than  
625 sound LLC.  
626
- 627 44. Roelefs K: Freeze for action: neurological mechanisms in animal and human freezing.  
628 Phil. Trans. R. Soc 2017; 372.  
629
- 630 45. Fraser K, Huffman J, Ma I, Sobczak M, McIlwrick J, Wright B, McLaughlin K: The emotional  
631 and cognitive impact of unexpected simulated patient death: a randomized controlled trial.  
632 Chest 2014; 145:958–963.  
633
- 634 46. Klepsch M, Schmitz F, Seufert T. Development and Validation of Two Instruments  
635 Measuring Intrinsic, Extraneous, and Germane Cognitive Load. Front Psychol. 2017;  
636 16;8:1997.  
637



638 47. Ouwehand K, Kroef AV, Wong J, Paas F. Measuring cognitive load: Are there more valid  
639 alternatives to Likert rating scales?. In: *Frontiers in Education* 2021; Sep 20 (Vol. 6, p.  
640 702616). Frontiers Media SA.

641

642 48. Hart SG, Staveland LE. Development of NASA-TLX (Task Load Index): Results of  
643 empirical and theoretical research. In: *Advances in psychology* 1988; Jan 1 (Vol. 52, pp. 139-  
644 183). North-Holland.

645

646 49. LeBlanc V, Woodrow SI, Sidhu R, Dubrowski A: Examination stress leads to improvements  
647 on fundamental technical skills for surgery. *Am J Surg* 2007;196(1).

648

649 50. Saunders T, Driskell JE, Johnston JH, Salas E: The effect of stress inoculation training on  
650 anxiety and performance. *J. Occup. Health Psychol* 1996;1(2):170-86.

651

652 51. Salas E, Maurino D, Curtis M: Human factors in aviation: an overview. *Human factors in*  
653 *aviation* 2010;1:3-19.

654

655 52. Sandi C: Stress and cognition. *Cogn. Sci* 2013;4:245-261.

656

657 53. Salas, E and Maurino D: *Human Factors in Aviation*, 2<sup>nd</sup> edition. Elsevier

658

659 54. Fraser KL., Ayres P., Sweller J: Cognitive load theory for the design of medical simulations.  
660 *Simul. Health* 2015;10:295–307.

661

662

663

664

665

666 Equipment a -Equine Rescue manikin <http://www.resquip.com/>

667 b -Canine manikin <https://rescuecritters.com/>

668

669

670

671

672

673

674 Figure Legends and Supplementary Digital Content Files

675

676 Figure 1: Figure 1: 'Raincloud' plot displaying sample density (the 'cloud' on top), individual  
677 data points (the middle 'rain drops') and summary statistics (the boxplot 'land') for cognitive  
678 load scores between observers and participants (left) and Run1 and Run 2 (right)

679

680 Figure 2: 'Raincloud' plot displaying sample density (the 'cloud' on top), individual data  
681 points (the middle 'rain drops') and summary statistics (the boxplot 'land') for emotional state  
682 scores between observers and participants (right) and Run1 and Run 2 (left)

683

684 Supplementary Digital Content 1. Picture showing the simulation in progress illustrating the  
685 set up with manikin, actors, and participants.

686

687 Table 1: Table of coefficients for linear mixed model for each emotional variable

688

689 Table 2: Changes in performance state from scenario one to scenario two

690

691 Table 3: Results of anonymous free text questionnaire

692

693 Supplementary Digital Content 2. Full details of the scenario including script.