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## A Brief Guide to Multi-Objective Reinforcement Learning and Planning

JAAMAS track

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### ABSTRACT

Real-world sequential decision-making tasks are usually complex, and require trade-offs between multiple – often conflicting – objectives. However, the majority of research in reinforcement learning (RL) and decision-theoretic planning assumes a single objective, or that multiple objectives can be handled via a predefined weighted sum over the objectives. Such approaches may oversimplify the underlying problem, and produce suboptimal results. This extended abstract outlines the limitations of using a semi-blind iterative process to solve multi-objective decision making problems. Our extended paper [4], serves as a guide for the application of explicitly multi-objective methods to difficult problems.

## **KEYWORDS**

Multi-Objective, Reinforcement Learning, Planning

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## **1 INTRODUCTION**

Real-world sequential decision-making tasks can have multiple, often conflicting, objectives [1, 3, 5, 8, 21]. Reinforcement learning (RL) and decision-theoretic planning have been used extensively to solve such problems by maximising a scalar reward signal [16]. In settings with multiple objectives, RL approaches assume the objectives can be combined into a single scalar reward using a predefined weighted sum. An iterative process is used to tune the weights for each objective. During learning the algorithm is tuned, turned on, then the reward function is re-engineered until the behaviour is satisfactory. However, such an approach may produce suboptimal results in practical settings [2, 18, 20].

Here, we argue an iterative process is problematic for a number of reasons: (a) it is a semi-blind manual process, (b) it prevents people who should take the decisions from making well-informed trade-offs, (c) it damages the explainability of the decision-making process, (d) it cannot handle different types of preferences that human decision makers might actually have, and finally (e) preferences between the objectives may change over time and a single objective agent will have to be retrained when this happens.

Motivating Example. Planning a journey involves a number of objectives (such as minimising travel time and cost whereas maximising comfort and reliability [6, 7, 11, 12]), together with *sequential* decisions that need to be made along the trip. For instance, if your trip relies on multiple transportation modes, you may need to promptly switch to another mode when facing delays or malfunctions. Moreover, given the competitive nature of traffic, your objectives are usually affected by other users, which increases the uncertainties associated with your decision. If you cannot articulate your preferences explicitly in a single formula, or if this formula

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is non-linear, then you have a genuine multi-objective problem, which requires a multi-objective approach.

## 2 A MULTI-OBJECTIVE APPROACH

As highlighted above, single objective RL and planning methods utilise an iterative process to linearly combine objectives when solving multi-objective problems. Such an approach has several limitations, and as a result an explicitly multi-objective approach should be followed. To motivate a multi-objective approach, we briefly discuss the aforementioned limitations.

First, let us discuss reason (a). If we engineer a scalar reward function through an iterative process until we reach an acceptable behaviour, we try out multiple reward functions, each of which is a scalarisation of the actual objectives. However, we do not systematically inspect all possible reward functions. In other words, we may meet our minimal threshold for acceptable behaviours, but we only observe a subset of all possible scalarisations. Therefore, although an acceptable solution may be found, it can be arbitrarily far away from optimal utility.

Next, let us discuss reason (b), given the reward function needs to be engineered a priori, there is uncertainty as to the effects a reward function may have on the policy. Additionally, the decision power is put where it does not belong: with the AI engineers, since they are the ones tasked with adjusting the associated weights for the reward function and, thus, effectively making assumptions about the preferences of the actual decision makers. In practical settings this is not a responsibility that can be left to AI engineers. By taking an explicitly multi-objective approach it is possible to remove such responsibilities from the AI engineer. Multi-objective algorithms can be used to compute all possibly optimal policies [13, 14, 19, 23], where the computed policies can be inspected by a system expert before making a decision.

Another issue with scalar reward functions is the lack of (a posteriori) explainability (c). Not taking an explicitly multi-objective approach can rob us of essential information that we might need to evaluate or understand our agents. Consider the case in which a robot collided with and destroyed a vase and we would like to input an alternative decision, such as swerving away from the vase. An agent with a single all encompassing objective that has learnt a scalar value function will then, for example, tell us there was a 3.451 reduction in value for this other policy, which provides little insight. If instead, the agent could have told us that in the objective of damage to property the probability of damaging the vase would have dropped to practically 0, but the probability of running into the family dog increased by 0.5% (a different objective), this would give us insight into what went wrong. We might also think that a 0.5% increase in the likelihood of bumping into the dog would have been acceptable - especially if this would not have been an actual danger to it, but rather an inconvenience - if the robot could have definitely avoided destroying the vase, signaling an error in the utility function. We may also disagree for different reasons: we may think that the agent has overestimated the risk of colliding with the dog, i.e., an error in the value-estimate for that objective.

Furthermore (d), not all human preferences can be handled by scalar additive reward functions [13]. In certain settings, a user's preferences ought to be modelled with a non-linear utility function. For non-linear utility functions, an a priori scalarisation becomes mathematically impossible within many reinforcement learning frameworks, as scalarisation would break the additivity of the reward function. For some domains, this might still be acceptable, as the resulting loss of optimality may not have a major impact. However, in important domains where ethical or moral issues become apparent, single-objective approaches require explicitly combining these factors together with other objectives (such as economic outcomes) in a way that may be unacceptable to many people [22]. Similarly, designing single-objective rewards may be difficult or impossible for scenarios where we wish to ensure fair or equitable outcomes for multiple participants [15, 17].

Finally (e), humans are known to change their minds from time to time. Therefore, preferences between trade-offs in the different objectives may well change over time. An explicitly multiobjective system can train agents to be able to handle such preference changes, thereby preempting the need to discover a new policy whenever such changes occur. This increases the applicability of multi-objective decision-making agents, as agents do not need to be taken out of operation to be updated and they can simply switch policy to match the new user preferences.

#### **3 THE UTILITY-BASED APPROACH**

Early work in multi-objective sequential decision-making largely adopted an axiomatic approach in which the optimal solution set is assumed to be the Pareto front (see [4] for all definitions). An advantage of this approach is that it leads to a solution set which will contain an optimal policy for any possible monotonically increasing utility function, and axiomatic methods can derive these solutions without any need to explicitly consider the details of those potential utility functions. However, this set is typically large, and may be prohibitively expensive to retrieve.

In practical applications, a lot more might be known about the utility function of the user, due to domain knowledge. Using an axiomatic approach would make it difficult to exploit this knowledge, and a lot of time and effort might be spent on computing a solution set which contains some members with very low utility for the user. The utility-based approach aims to derive the optimal solution set from the available knowledge about the utility function of the user, and which types of policies are allowed. This knowledge allows constraints to be placed on the solution set, reducing its size and thereby improving learning efficiency and making it easier for users or systems to select their preferred policy [13]. Considering the user utility first is key to the successful application of any AI in decision problems. In multi-objective problems, it is especially important, as the properties of the user's utility may drastically alter the desired solution, what methods are available, and even-in some cases [9, 10]-whether stable solutions even exist.

#### 4 CONCLUSION

Considering the reasons outlined above, a multi-objective approach to decision making is necessary in many practical settings. In this work, we briefly outline why taking an explicitly multi-objective utility-based approach to planning and learning may be essential to deploying AI-based solution for real-world sequential decision problems.

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